

Thomas Brown (C)

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From: Thomas Brown (C)  
Sent: Friday, June 14, 2019 3:30 PM  
To: 'gwhite@mkb.com'  
Subject: Requesting updates on multiple cases:

Importance: High

Greg,  
I have mandatory callbacks on both of the following cases this afternoon. Any updates on them?

[REDACTED]  
Customer: [REDACTED]  
Last 8: 6U [REDACTED]  
Customer seeks: cost assistance on the \$4000 estimate of repairs. PET needs to be run.

[REDACTED]  
Customer: [REDACTED]  
Last 8: D9 [REDACTED]  
Customer seeks: cost assistance on the seat belt replacement. PET needs to be run.

You can call me w/ the update, if that's easier or have the adviser call me.

Thomas/District Specialist  
CA CEC Engagement Center  
Cadillac Business Resource Center  
Phone:(866) 790-5600  
Extension number: 5911030