

PRTS 1974165 - Issue Summary

Issue Number: [1974165](#)

Subject: Seat Belt Anchor Cable , Left Front Seat Belt Retractor - Broke

Issue Type: (Aftersales) Field Performance Report

Issue Age: 1 Days

Issue Status: Closed

Program: Suburban / GMNA Truck

Project: US - United States

Current Step Status: Complete

Product Line: CKtruck - Global Full Size Truck Pickup / Utility

Project Number: K2XX NA - Current Product

Current Step Target:

Responsible:

Designee:

Severity: *S - Potential Safety, Safety Compliance and/or Safety Regulatory Criteria

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Field Performance Report

Vehicle Information

Vehicle Line / Engineering Source: Suburban / GMNA Truck

Country: US - United States

Vehicle Line: Suburban

Hardware Stage:

Product Line: CKtruck - Global Full Size Truck Pickup / Utility

Make: Chevrolet

Project Number: K2XX NA - Current Product

Model Year: 2016

Engine:

Transfer Case:

Transmission:

Axle:

Title

Part Name: Seat Belt Anchor Cable

Part Location: Left Front Seat Belt Retractor

Complaint: Broke

Severity: *S - Potential Safety, Safety Compliance and/or Safety Regulatory Criteria

Origination Point: Dealer

Dealer Number: 111928

Field Rep Number:

Emissions:

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Current Step Role Assignments

Name	Date	Name	Assigned By	Phone	Assignment Comments
BQM	19-Apr-2018	Hassan Abdallah	Wendy Olivier	+1 586-596-7910	
Issue Approver	19-Apr-2018	Charles Rouleau	Wendy Olivier	+1 586-510-9564	
Originator	19-Apr-2018	Wendy Olivier	Wendy Olivier	+1 586-565-8621	

VIN Information

Cases

No Of Cases	Recorded By/Originator	Recorded Date
1	Originator	

VIN Information

Primary VIN	VIN	Build Date	Odometer Reading	Odometer Unit	Engine No	Transm. No
Y	1GNSKJKC4GR [REDACTED]	05-Aug-2015	73017	Miles		

Affected Parts

VPPS 1: 40-Interior

VPPS 2: 40.06-Safety Belt

VPPS 3: 40.06.01-Front Outboard Safety Belt

VPPS 4:

Parts

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Part Number	Part Name
No records available	

Parts Available?:

Location of Parts
Wendy Olivier on 19-Apr-2018 Repair Order Number: [REDACTED]

Problem Description

Symptoms/Complaints
Hassan Abdallah on 19-Apr-2018 SUFS has been requested. for this PRTS 1974165 SF18-214123092-16
Wendy Olivier on 19-Apr-2018 Condition: The left front seat belt anchor cable broke just above the crimp at the anchor location on the seat frame. Cause: Cable severed. Correction: Replace the left front seat belt retractor assembly.

Probable Cause
No records available

Corrective Action
No records available

Issue Status

System Reference

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External System Name	External System Issue ID
No records available	

Speak Up For Safety Comments
No records available

Additional Product Issue Information
No records available

Service Actions
No records available

Is this part/component used on current program?:

Read Across Confirmed?:

Is a Program Action Plan Required?:

Tech Specialist Comments
No records available

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Issue Events

Date	Event	Code	Comment	Name
20-Apr-2018	Closed			Charles Rouleau

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Memos

Date Sent	Subject	Issue Step	Sent By
No records available			

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Attachments

Date	Title	Associated Step	Attached By
19-Apr-2018	Seat Belt Cable.pptx	Field Performance Report	Wendy Olivier

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Associations

Associated Parents

Date	Subject	Issue Number	Issue Type	Issue Status	Current Step	Step Status	Step Roles	Associated By
No records available								

Associated Children

Date	Subject	Issue Number	Issue Type	Issue Status	Current Step	Step Status	Step Roles	Associated By
19-Apr-2018	Seat Belt Anchor Cable , Left Front Seat Belt Retractor - Broke	1974166	(PRTS) PRTS Issue	Locked	Definition	Suspended	Originator: Hassan Abdallah, Definition Approver: Brian Combs	Wendy Olivier