



General Motors - Policy Evaluation Tool

Date: 07/25/2018

Customer Information	Dealer Information
First Name: [REDACTED] [REDACTED] Phone: [REDACTED]	BAC: 265195 Name: Amanda Lakin Dealer: Antelope Valley Chevrolet, Inc.

Vehicle/Coverage Information	
VIN: 1G1JC5SH4E4 [REDACTED]	Make: Chevrolet
Component Warranty Coverage: Bumper to Bumper Coverage	
Ownership Status Message:	

Time	Mileage
Component's Warranty End Date: 09/05/2016	Component's Warranty End Mileage (Miles): 36,009
Job Card Date: 07/25/2018	Current Mileage: 122,003
Days out of Warranty: 688	Miles out of Warranty: 85,994

Repair	
Total Repair Cost At Warranty Rates: \$337.49	Job Card / Repair Order : [REDACTED]
Repair Group: Safety and Security	

Reasons For Policy Adjustment

Primary reason for policy adjustment: Other
 Additional Comments: CUSTOMER IS REQUESTING COST ASSISTANCE THROUGH GM. DEALER CASE MANAGEMENT REQUESTED POLICY CALCULATOR SUBMITTED FOR SEAT BELT RETRACTOR

Important: This Policy Evaluation Tool is for GM Dealer and General Motor use ONLY

GM Participation Amount: \$0.00 *	Cust/Dir Participation Amount: \$337.49
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Agreed upon Customer/Dealer Participation Amount:

*** This vehicle is beyond the warrantable coverage period. If there are unusual circumstances which require factory involvement, contact your District Manager Aftersales for pre-approval.**

Please note, every customer's situation must be evaluated on a Case-by-Case basis. If you decide to modify the participation amounts, contact your DMA using the DMA Pre-Approval form.

IMPORTANT: Enter the agreed upon amount in the Customer / Dealer Participation field in the claim transaction. Utilize IVH to validate warranty coverage end (time and mileage) of the component under consideration.