





1511 RAILROAD AVE.  
KEWANEE, IL 61443  
PHONE (309) 853-4436  
FAX (309) 856-5500  
www.ddcbg.com

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CUSTOMER COPY PAGE 1

DATE	YEAR	MAKE	MODEL	VIN	STK/CUS	MILES IN	MILES OUT	TAG
02/01/17	11	CHEVROLET	EQUINOX	2CNFLNEC5B6	23234	80402	80402	
SERVICE DATE	NOTIFIED	SVC ADV	PROMISED DATE/TIME	LICENSE	RATE	PAYMENT	INV. DATE	
	02/14/17	01	00:00			03	02/15/17	
R.O. NUMBER	TAX ID	HOME PHONE	BUSINESS PHONE					
	1					WHITE		3

===== REPAIR LINE 002 =====

CUSTOMER STATES THAT FEELS LIKE VEHICLE CUTS OUT WHEN ACCELERATING - WHEN VEHICLE DOWNSHIFTS IT SEEMS TO HOLD THE LOWER GEAR TOO LONG WITHOUT UPSHIFTING AUTH 172240251 (\$3140 TOTAL \$2000 FOR PARTS, \$1140 LABOR)

FLUID DARK METAL IN FLUID REMOVED PAN METAL IN BOTTOM OF PAN  
REPLACE WITH GM REMAN TRANS

Bill Code - C

555 R&R TRANS 10 M A 12.00 1140.00  
JOHN THURMAN

Total Labor 1140.00

GM 19331877 R-TRANSAX 1 2000.00

GM 88900401 LUBRICANT 2 57.76

YY 897492 COOLANT 4 30.00

Total Parts 2087.76

Total Line 3227.76

===== REPAIR LINE 003 =====

CUSTOMER STATES HIGH PITCHED NOISE IN ENGINE  
ENGINE NOT MAKING ANY UNUSUAL SOUNDS. RESONATOR LEAKING  
REPLACE RESONATOR

Bill Code - C

SUBLET:

RESONATOR REPLACEMENT

Bill Code - C PO Number - M 275.00

Total Sublet 275.00

Total Line 275.00

===== REPAIR LINE 004 =====

CUSTOMER STATES WHEN TURNING HEARS RUBBING NOISE UNDER CAR WARRANTY AUTH FOR CALIPERS (\$349.16 REIMB)

BOTH FRONT CALIPERS STUCK  
REPLACE BOTH FRONT CALIPERS AND FRONT PADS AND ROTORS

Bill Code - C

555 R&R FRONT PADS AND ROTORS 10 M A 1.20 114.00

JOHN THURMAN

556 REPLACE CALIPERS 08 M A .60 57.00

<input type="checkbox"/> I REQUEST AN ESTIMATE IN WRITING BEFORE YOU BEGIN REPAIRS	ADD'L REPAIRS OK'D BY DATE TIME	LABOR AMOUNT		
<input type="checkbox"/> PLEASE PROCEED WITH THE REPAIRS, BUT CALL ME FOR APPROVAL BEFORE CONTINUING IF THE PRICE EXCEEDS \$ _____		PARTS AMOUNT		
<input type="checkbox"/> I DO NOT WANT AN ESTIMATE AND YOU MAY SET THE PRICE OF REPAIRS.		MISC. SALES		
<input type="checkbox"/> CASH <input type="checkbox"/> DISCOVER <input type="checkbox"/> VISA <input type="checkbox"/> M/C <input type="checkbox"/> AMERX	<b>DISCLAIMER OF WARRANTIES</b> The seller, D&D OF KEWANEE, INC., herein expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale.		MATERIALS	
	I hereby authorize the repair work herein set for to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipment by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's line is hereby acknowledged on above vehicle to secure the amount of repairs thereto.		TOTAL CHARGE	
	x _____		DEDUCTIBLE	
			SALES TAX	
			OTHER PAY	
		CUSTOMER PAY		

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DATE	YEAR	MAKE	MODEL	VIN	STK/CUS	MILES IN	MILES OUT	TAG
02/01/17	11	CHEVROLET	EQUINOX	2CNFLNEC5B6		23234	80402	80402
SERVICE DATE	NOTIFIED	SVC ADV	PROMISED DATE/TIME	LICENSE	RATE	PAYMENT	INV. DATE	
	02/14/17	01	00:00			03	02/15/17	
R.O. NUMBER	TAX ID	HOME PHONE	BUSINESS PHONE					
	1			WHITE 3				

SHANNON PETTY

			Total Labor	171.00
YY	72006DG	ROTOR	2	91.26
YY	DG924	PADS	1	44.75
GM	13279639	CALIPER	1	146.08
GM	13279638	CALIPER	1	146.08
		Total Parts		428.17
		Total Line		599.17

===== REPAIR LINE 006 =====

RENTAL REIMBURSEMENT AUTHORIZATION

Bill Code - C

MISCELLANEOUS:

RENTAL

Bill Code - C PO Number -

Total Misc	150.00
Total Line	150.00

Payment Type - 03 MC/VSA/DIS 4301.93

<input type="checkbox"/> I REQUEST AN ESTIMATE IN WRITING BEFORE YOU BEGIN REPAIRS	ADD'L REPAIRS OK'D BY DATE TIME	LABOR AMOUNT	1311.00
<input type="checkbox"/> PLEASE PROCEED WITH THE REPAIRS, BUT CALL ME FOR APPROVAL BEFORE CONTINUING IF THE PRICE EXCEEDS \$		PARTS AMOUNT	2515.93
<input type="checkbox"/> I DO NOT WANT AN ESTIMATE AND YOU MAY SET THE PRICE OF REPAIRS.		MISC. SALES	425.00
<b>DISCLAIMER OF WARRANTIES</b>		MATERIALS	50.00
The seller, D&D OF KEWANEE, INC., herein expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale.		TOTAL CHARGE	4301.93
I hereby authorize the repair work herein set for to to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipment by the supplier or transportor. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's line is hereby acknowledged on above vehicle to secure the amount of repairs thereto.		DEDUCTIBLE	
<input type="checkbox"/> CASH		SALES TAX	
<input type="checkbox"/> DISCOVER		OTHER PAY	
<input type="checkbox"/> VISA		CUSTOMER PAY	4301.93
<input type="checkbox"/> M/C			
<input type="checkbox"/> AMERX	X		

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DATE	YEAR	MAKE	MODEL	VIN	STK/CUS	MILES IN	MILES OUT	TAG	
02/14/17	11	CHEVROLET	EQUINOX	2CNFLNEC5B6		23234	80102	80102	
SERVICE DATE	NOTIFIED	SVC ADV	PROMISED DATE/TIME	LICENSE	RATE	PAYMENT	INV. DATE		
	02/14/17	01	00:00			00	02/14/17		
R.O. NUMBER	TAX ID	HOME PHONE	BUSINESS PHONE					WHITE	1

===== REPAIR LINE 001 =====  
 CHECK ENGINE LIGHT  
 DIAG CHECK ENGINE LIGHT - P0420 CAT LOW EFFICENCY CODE PRESENT CHECKED WIRING CLEARED  
 CODE DROVE VEHICLE CODE P0420 CODE RETURNED  
 REPLACE CATALYTIC CONVERTOR PER BULLITIN 15810  
 Bill Code - W  
 Transaction Type: ZREG Regular Vehicle Transaction  
 Transaction Cat: SPOL Special Coverage  
 Transaction No.: 001322608721  
 Transaction Ver: 0002  
 Cause Code: 6021 Module/Component - Damaged/Cracked  
 Complaint Code: 0321 Engine/Fuel/Exhaust - "Check Engine" Light  
 9900311 REPLACE CAT PER BULLITIN 15810 08 M A 1.60  
 SHANNON PETTY  
 Labor Type: BASE

			Total Labor	142.38
GM	23406152	CONVERTER	1	
Failed Part:	23406152			
GM	15709703	NUT	5	
GM	24505057	GASKET	1	
GM	22741672	GASKET	1	
		Total Parts	863.63	
		Total Line	1006.01	

===== REPAIR LINE 002 =====  
 REPLACE FUEL PUMP FOR RECALL 43180  
 PUMP RECALL  
 REPLACE PUMP AND PIPE PER BULLITIN 43180  
 Bill Code - W  
 Transaction Type: ZFAT Field Action Recall  
 Transaction No.: 001322608680  
 Transaction Ver: 0002  
 9102226 REPLACE HIGH PRESSURE PUMP 08 M A .80  
 SHANNON PETTY  
 Labor Type: BASE

<input type="checkbox"/> I REQUEST AN ESTIMATE IN WRITING BEFORE YOU BEGIN REPAIRS	ADD'L REPAIRS OK'D BY _____ DATE _____ TIME _____	LABOR AMOUNT	
<input type="checkbox"/> PLEASE PROCEED WITH THE REPAIRS, BUT CALL ME FOR APPROVAL BEFORE CONTINUING IF THE PRICE EXCEEDS \$ _____		PARTS AMOUNT	
<input type="checkbox"/> I DO NOT WANT AN ESTIMATE AND YOU MAY SET THE PRICE OF REPAIRS.		MISC. SALES	
<b>DISCLAIMER OF WARRANTIES</b> The seller, D&D OF KEWANEE, INC., herein expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale.		MATERIALS	
I hereby authorize the repair work herein set for to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipment by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's line is hereby acknowledged on above vehicle to secure the amount of repairs thereto.		TOTAL CHARGE	
<input type="checkbox"/> CASH	X _____	DEDUCTIBLE	
<input type="checkbox"/> DISCOVER		SALES TAX	
<input type="checkbox"/> VISA		OTHER PAY	
<input type="checkbox"/> M/C		CUSTOMER PAY	
<input type="checkbox"/> AMERX			

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DATE	YEAR	MAKE	MODEL	VIN	STK/CUS	MILES IN	MILES OUT	TAG
02/14/17	11	CHEVROLET	EQUINOX	2CNFLNEC5B6 [REDACTED]	23234	80102	80102	
SERVICE DATE	NOTIFIED	SVC ADV	PROMISED DATE/TIME	LICENSE	RATE	PAYMENT	INV. DATE	
	02/14/17	01	00:00			00	02/14/17	
R.O. NUMBER	TAX ID	HOME PHONE	BUSINESS PHONE			WHITE		
[REDACTED]		[REDACTED]	[REDACTED]				1	

				Total Labor	71.19
GM	12608374	PIPE	1		
GM	12641847	*PUMP	1		
GM	12605566	FILTER	1		
GM	19293003	DEXOS OIL	1		
		Total Parts		264.12	
		Total Line		335.31	

<input type="checkbox"/> I REQUEST AN ESTIMATE IN WRITING BEFORE YOU BEGIN REPAIRS <input type="checkbox"/> PLEASE PROCEED WITH THE REPAIRS, BUT CALL ME FOR APPROVAL BEFORE CONTINUING IF THE PRICE EXCEEDS \$ _____ <input type="checkbox"/> I DO NOT WANT AN ESTIMATE AND YOU MAY SET THE PRICE OF REPAIRS.		ADD'L REPAIRS OK'D BY _____ DATE _____ TIME _____	LABOR AMOUNT PARTS AMOUNT MISC. SALES MATERIALS TOTAL CHARGE DEDUCTIBLE SALES TAX OTHER PAY CUSTOMER PAY
<input type="checkbox"/> CASH <input type="checkbox"/> DISCOVER <input type="checkbox"/> VISA <input type="checkbox"/> M/C <input type="checkbox"/> AMERX		<b>DISCLAIMER OF WARRANTIES</b> The seller, D&D OF KEWANEE, INC., herein expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale. I hereby authorize the repair work herein set for to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipment by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's line is hereby acknowledged on above vehicle to secure the amount of repairs thereto.	
		X	

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DATE	YEAR	MAKE	MODEL	VIN	STK/CUS	MILES IN	MILES OUT	TAG
02/26/18	11	CHEVROLET	EQUINOX	2CNFLNEC5B6		23234	90718	90718
SERVICE DATE	NOTIFIED	SVC ADV	PROMISED DATE/TIME	LICENSE	RATE	PAYMENT	INV. DATE	
	02/26/18	03	00:00			03	02/27/18	
R.O. NUMBER	TAX ID	HOME PHONE	BUSINESS PHONE			WHITE	2	

===== REPAIR LINE 001 =====

REPLACE CAT CON  
 CAT LOW EFF CODE  
 REPLACE CAT MANIFOLD O2 SENSOR  
 Bill Code - W  
 Transaction Type: ZREG Regular Vehicle Transaction  
 Transaction Cat: SPOL Special Coverage  
 Transaction No.: 001359311061  
 Transaction Ver: 0006  
 Cause Code: 6017 Module/Component - Broken  
 Complaint Code: 0321 Engine/Fuel/Exhaust - "Check Engine" Light  
 9900311 REPLACE CAT 08 M A 2.20  
 SHANNON PETTY  
 Labor Type: BASE

			Total Labor	200.66
GM	23406152	CONVERTER	1	
Failed Part:	23406152			
GM	22741672	GASKET	1	
GM	24505057	GASKET	1	
GM	12622668	GASKET	1	
		Total Parts		862.40
		Total Line		1063.06

===== REPAIR LINE 002 =====

O2 SENSOR TIP WAS DEFORMED EXHAUST MANIFOLD WAS CRACKED  
 Bill Code - C

GM	12609823	MANIFOLD	1	123.42
GM	12606671	SENSOR	1	68.92
		Total Parts		192.34
		Total Line		192.34

Payment Type - 03 MC/VSA/DIS 207.25

<input type="checkbox"/> I REQUEST AN ESTIMATE IN WRITING BEFORE YOU BEGIN REPAIRS	ADD'L REPAIRS OK'D BY DATE TIME	LABOR AMOUNT	
<input type="checkbox"/> PLEASE PROCEED WITH THE REPAIRS, BUT CALL ME FOR APPROVAL BEFORE CONTINUING IF THE PRICE EXCEEDS \$ _____		PARTS AMOUNT	192.34
<input type="checkbox"/> I DO NOT WANT AN ESTIMATE AND YOU MAY SET THE PRICE OF REPAIRS.		MISC. SALES	
<b>DISCLAIMER OF WARRANTIES</b>		MATERIALS	
The seller, D&D OF KEWANEE, INC., herein expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale.		TOTAL CHARGE	192.34
I hereby authorize the repair work herein set for to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipment by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's line is hereby acknowledged on above vehicle to secure the amount of repairs thereto.		DEDUCTIBLE	
<input type="checkbox"/> CASH		SALES TAX	14.91
<input type="checkbox"/> DISCOVER		OTHER PAY	
<input type="checkbox"/> VISA		CUSTOMER PAY	207.25
<input type="checkbox"/> M/C			
<input type="checkbox"/> AMERX	X		

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DATE	YEAR	MAKE	MODEL	VIN	STK/CUS	MILES IN	MILES OUT	TAG
05/01/18	11	CHEVROLET	EQUINOX	2CNFLNEC5B6	23234	90718	90718	
SERVICE DATE	NOTIFIED	SVC ADV	PROMISED DATE/TIME	LICENSE	RATE	PAYMENT	INV. DATE	
	05/04/18	03	00:00			03	05/04/18	
R.O. NUMBER	TAX ID	HOME PHONE	BUSINESS PHONE					
				WHITE 1				

===== REPAIR LINE 001 =====

NEED NEW KEY AND FOB

Bill Code - C

GM	20835404	KEY	1	79.74
			Total Parts	79.74
			Total Line	79.74

Payment Type - 03 MC/VSA/DIS 85.92

<input type="checkbox"/> REQUEST AN ESTIMATE IN WRITING BEFORE YOU BEGIN REPAIRS <input type="checkbox"/> PLEASE PROCEED WITH THE REPAIRS, BUT CALL ME FOR APPROVAL BEFORE CONTINUING IF THE PRICE EXCEEDS \$ _____ <input type="checkbox"/> I DO NOT WANT AN ESTIMATE AND YOU MAY SET THE PRICE OF REPAIRS.		ADD'L REPAIRS DE'D BY _____ DATE _____ TIME _____	<b>LABOR AMOUNT</b> <b>PARTS AMOUNT</b> 79.74 <b>MISC. SALES</b> <b>MATERIALS</b> <b>TOTAL CHARGE</b> 79.74 <b>DEDUCTIBLE</b> <b>SALES TAX</b> 6.18 <b>OTHER PAY</b> <b>CUSTOMER PAY</b> 85.92
<input type="checkbox"/> CASH <input type="checkbox"/> DISCOVER <input type="checkbox"/> VISA <input type="checkbox"/> M/C <input type="checkbox"/> AMERX <input checked="" type="checkbox"/>	<b>DISCLAIMER OF WARRANTIES</b> The seller, D&D OF KEWANEE, INC., herein expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale. I hereby authorize the repair work herein set for to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipment by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's line is hereby acknowledged on above vehicle to secure the amount of repairs thereto.		