



KELLY KUFEL

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July 16, 2019

Global Warranty Management: Main > Interface With Customer > View Vehicle Summary

INTERFACE WITH CUSTOMER

View Vehicle Summary

This screen allows IVH users to view the Summary of Vehicle Information, Field Actions, Service Information, Applicable Warranties, Transaction History, Service Contract(s) if applicable, Warranty Block, Branded Title information and OnStar and XM Radio information (if applicable).

For this vehicle:

- [View Vehicle Summary](#)
 - Service Contract
 - Branded Title
 - Warranty Block
- [View Vehicle Build](#)
- [View Vehicle Component Summary](#)
- [View Vehicle Transaction History Detail](#)
- [View Vehicle Delivery Information](#)

Vehicle Information

VIN: 3GCUKSEC4EG [REDACTED] Model: CK15543-2014 SILVERADO 1500 4WD CREW CAB
 Service Contract: No Branded Title: No Warranty Block: No PDI Status: Yes
 Order Type: 70 - RETAIL - STOCK
 Field Actions: [0 Open](#)

Required Field Actions

Open Field Action Details are highlighted

Type	Number	Original Nbr	Description	Release Date	Status
Product Safety Recall	N172085440	17276	Loss of Steering Assist	06/29/2017	Closed
Product Safety Recall	2016007	16007	Frontal Airbag And Pretensioner Non Deploy	09/08/2016	Closed
Product Safety Recall	N150822	15822	SEATBELT LAP ANCHOR TENSIONER CABLE	04/11/2016	Closed
Service Update Bulletins	N150304	15304	4WD ALWAYS ENGAGED IN COLD TEMP. *EXPIRES W/BASE WARRANTY*	09/16/2015	Closed
Service Update Bulletins	N140126	14126	PEEK IN ODOMETER DISPLAY INCORRECT - Expires with Base Warranty	06/30/2014	Closed
Product Safety Recall	N140192	14192	UNWANTED TRANSFER CASE SHIFT TO NEUTRAL	06/27/2014	Closed
Product Safety Recall	N140121	14121	TRANSMISSION OIL COOLER CONNECTION	04/01/2014	Closed
Product Safety Recall	N140008	14008	OVERHEATED EXHAUST COMPONENTS	01/13/2014	Closed
Service Update Bulletins	N130318	13318	POWER SLIDING REAR WINDOW INOPERABLE	11/22/2013	Closed
Service Update Bulletins	N130330	13330	ACTIVE FUEL MANAGEMENT SYSTEM CALIBRATION	10/15/2013	Closed
Service Update Bulletins	N130257	13257	BCM COMMUNICATION ERROR - REPROGRAM BCM	08/23/2013	Closed

Branded Title

*The VIN information contained herein and information derived therefrom is the proprietary property of The Polk Company and is to be used only for the purpose of warranty verification and shall not be used for any other purpose whatsoever.

Vehicle has no current record of branded titles.

Warranty Block

Vehicle has no current record of warranty block.

Service Information

Type	Number	Description	Posted Date
EI	PIE0359	Vehicle Crank with No Start or Stalling with DTC P0011 and/or P00C6 Set	03/15/2016

OnStar and XM Satellite Radio Information

Refer to Help page for details. For OnStar contact 888.ON.STAR1 (888.667.8271) and for XM Radio contact 877.GET.XMST (877.438.9677 Canada) and in the USA:800-556-3600.

OnStar Equipped: Y	OnStar Status: Active
XM Equipped: N	XM Radio ID:
OnStar Vehicle Diagnostics: Y	XM Status: NA
	DMN Enabled: Y

Applicable Warranties

Valid warranties are highlighted

Valid	Description	Warranty Add Date	Start Date	Effective Odometer	End Date	End Odometer
	Corrosion Limited Warranty	05/13/2019	10/01/2013	1,695 MI	10/01/2019	101,695 MI
	Emission Select Component Ltd Wty	05/13/2019	10/01/2013	1,695 MI	10/01/2021	81,695 MI
	Special Coverage N182202780	05/13/2019	10/01/2013	1,695 MI	10/01/2019	73,695 MI
	Emission Select State Component Ltd Wty	05/13/2019	10/01/2013	1,695 MI	10/01/2020	71,695 MI
	Bumper to Bumper Limited Warranty	05/13/2019	10/01/2013	1,695 MI	10/01/2016	37,695 MI
	Emission Limited Warranty	05/13/2019	10/01/2013	1,695 MI	10/01/2016	51,695 MI
	Powertrain Limited Warranty	05/13/2019	10/01/2013	1,695 MI	10/01/2016	101,695 MI
	Chevrolet 2 Year Scheduled Maintenance	05/13/2019	10/01/2013	1,695 MI	10/01/2015	25,695 MI
	Special Coverage 18128	05/13/2019	10/01/2013	1,695 MI	10/01/2023	151,695 MI

Service Contract

Vehicle has no current record of service contracts.

Transaction History

[View Details](#)

Job Card Date	Job Card Number	Transaction Type	Transaction Adjustment	Labour Operation	Odometer Reading
07/09/2019		ZREG---Regular Vehicle Transaction		9900530 - 18128 - Replace Front Seat Belt Anchor Plate Tensioner and Cushion Outer Finish Cover (Includes Ined	148,752 MI
08/21/2018		ZREG---Regular Vehicle Transaction		0600402 - ONSTAR - LOCKOUT	113,044 MI
11/17/2017		ZFAT---Field Action Recall		9102922 - FA 17276 - Power Steering Control Module Reprogramming with SPS	113,044 MI
06/22/2017		ZREG---Regular Vehicle Transaction		0600732 - Roadside - OnStar-Over Mileage	103,000 MI
06/22/2017		ZREG---Regular Vehicle Transaction		0600392 - ONSTAR - TOW	103,000 MI
12/13/2016		ZFAT---Field Action Recall		9102276 - 16007 - N16-204817 - Reprogram Inflatable Restraint Sensing and Diagnostic Module Calibrations	92,601 MI
12/13/2016		ZFAT---Field Action Recall		9102394 - N150822 - Install Driver Side Front Seat Belt	92,601 MI

Date	Vehicle ID	Transaction Type	Description	Mileage
01/08/2016	[REDACTED]	ZFAT----Field Action Recall	Anchor Plate Tensioner Bracket, Includes Seat Trim Mod 9101695 - N150304 - Transfer Case Shift Control Module Reprogramming with SPS	71,338 MI
08/27/2014	[REDACTED]	ZREG----Regular Vehicle Transaction	7023350 - Front Seat Cushion Cover and Pad Replacement	24,158 MI
08/11/2014	[REDACTED]	ZFAT----Field Action Recall	9100457 - N140121 - Inspect Transmission Cooler Lines	24,125 MI
08/11/2014	[REDACTED]	ZFAT----Field Action Recall	9100630 - N140126 - Reprogram Instrument Panel Cluster	24,125 MI
08/11/2014	[REDACTED]	ZFAT----Field Action Recall	9100680 - N14192 - Transfer Case Shift Control Module Reprogramming with SPS	24,125 MI
05/07/2014	[REDACTED]	ZREG----Regular Vehicle Transaction	0600723 - Chevrolet Factory Maintenance	23,102 MI
02/07/2014	[REDACTED]	ZFAT----Field Action Recall	9100252 - N130318 - Rear Sliding Window Regulator Replacement	14,922 MI
01/29/2014	[REDACTED]	ZFAT----Field Action Recall	9100334 - N140008 - Engine Control Module Reprogramming with SPS	14,129 MI
01/29/2014	[REDACTED]	ZREG----Regular Vehicle Transaction	0600723 - Chevrolet Factory Maintenance	14,129 MI
11/01/2013	[REDACTED]	ZREG----Regular Vehicle Transaction	0600723 - Chevrolet Factory Maintenance	6,077 MI
10/04/2013	[REDACTED]	ZREG----Regular Vehicle Transaction	8070032 - Wheel Alignment Measurement	1,877 MI
10/04/2013	[REDACTED]	ZFAT----Field Action Recall	9100131 - N130257 - Reprogram BCM	1,877 MI
07/16/2013	[REDACTED]	ZPDI----Pre-Delivery Inspection	0590072 - Pre-Delivery Inspection - Base Time	2 MI

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July 16, 2019

Global Warranty Management: Main > Interface With Customer > View Vehicle Build

INTERFACE WITH CUSTOMER

View Vehicle Build

This screen allows IVH users to view the initial build information on the selected VIN including option codes with descriptions (where available).

Vehicle Information

VIN: 3GCUKSEC4EG [REDACTED] Model: CK15543-2014 SILVERADO 1500 4WD CREW CAB
 Service Contract: No Branded Title: No Warranty Block: No PDI Status: Yes
 Order Type: 70 - RETAIL - STOCK
 Field Actions: [0-Open](#) [REDACTED]

For this vehicle:

- [View Vehicle Summary](#)
 - Service Contract
 - Branded Title
 - Warranty Block
- [View Vehicle Build](#)
- [View Vehicle Component Summary](#)
- [View Vehicle Transaction History Detail](#)
- [View Vehicle Delivery Information](#)

Vehicle Build

Model: CK15543-2014 SILVERADO 1500 4WD CREW CAB Order Number: [REDACTED]
 Gross Vehicle Weight: 3,269 Build Date: 05/19/2013
 Build Plant: G

Option Codes

*IVH is not the definitive source of GM Vehicle RPO information and is intended for service reference only. Should there be any questions about the vehicle's original build or RPO information please refer to the original vehicle invoice or window sticker.

- | | |
|--------------------------------------------------------------|-----------------------------------------------------------------------------|
| 1SZ - OPTION PACKAGE DISCOUNT | 2LZ - 2LZ PACKAGE |
| 4D7 - INTERIOR TRIM | 8YP - COMPONENT FRT LH COMPUTER |
| 7YP - COMPONENT FRT RH COMPUTER | BX2 - COMPONENT RR LH NON-COMPUTER |
| 9X2 - COMPONENT RR RH NON-COMPUTER | A31 - POWER WINDOWS |
| A45 - DRIVER SEAT, MEMORY ADJUST | A48 - WINDOW, POWER, REAR SLIDING |
| A60 - LOCKING TAILGATE | A68 - SEAT 60/40 REAR FOLDING BENCH |
| AK0 - GLASS, DEEP-TINTED | AL0 - AIRBAG SENSING SYSTEM, PASSENGER |
| AN3 - SEATS, FRONT FULL FEATURE LEATHER APPOINTED BUCKETS | AQQ - REMOTE KEYLESS ENTRY |
| AU3 - POWER DOOR LOCK SYSTEM | AXK - VEHICLE TYPE TRUCK |
| AY0 - AIRBAGS DRIVER AND FRONT PASS | B1J - WHEELHOUSE LINERS, REAR |
| B30 - COLOR KEYED CARPET | B32 - FLOOR MATS, FRONT |
| B33 - FLOOR MATS, REAR | B85 - BODY SIDE MOLDING, CHROME |
| BTV - REMOTE VEHICLE START | BWN - CORNERSTEP, REAR BUMPER |
| C49 - ELECTRIC REAR WINDOW DEFOGGER | C5Z - 7,200 LB GVW RATING |
| CJ2 - AIR CONDITIONING, DUAL ZONE CLIMATE CONTROL | D07 - CENTER CONSOLE, FLOOR |
| DD8 - INSIDE REARVIEW MIRROR, AUTO DIMMING | DH6 - VISORS, DRIVER AND FRONT PASSENGER, LIGHTED |
| DL3 - POWER HEATED OUTSIDE MIRROR, ADJUSTABLE W/ TURN SIGNAL | DP9 - MIRROR CAPS, CHROME |
| E20 - DOOR HANDLES, CHROME | E63 - PICK UP BOX |
| EF7 - COUNTRY UNITED STATES OF AMERICA (USA) | FHS - VEHICLE FUEL GASOLINE E85 |
| G80 - AUTO LOCKING REAR DIFFERENTIAL | GU6 - REAR AXLE 3.42 RATIO |
| GXG - TUNGSTEN METALLIC | H3C - JET BLACK / DARK ASH |
| I14 - ENGINEERING MODEL YEAR | IO8 - CHEVROLET MYLINK AUDIO SYSTEM W/ 8" DIAGONAL COLOR TOUCH & NAVIGATION |
| JD9 - ANTILOCK BRAKES, 4 WHEEL DISC | JF4 - POWER ADJUSTABLE PEDALS |
| JHD - HILL DESCENT CONTROL | JL1 - TRAILER BRAKE CONTROLLER |
| K34 - CRUISE CONTROL | K47 - HIGH CAPACITY AIR CLEANER |
| KB6 - HEATED & COOLED SEATS DRIVER & FRONT PASSENGER | KC4 - ENGINE OIL COOLING SYSTEM |

KG4 - ALTERNATOR, 150 AMPS	KI4 - POWER OUTLET, 110-VOLT AC
KNP - TRANSMISSION OIL COOLER	L83 - ENGINE, 5.8L V8 ECOTEC3
MAH - MARKETING AREA NORTH AMERICA	MSL - SILAO, MEXICO PLANT
MYC - TRANSMISSION, 6 SPD AUTOMATIC	N37 - STEERING COLUMN, TILT & TELESCOPING
NC7 - FEDERAL OVERRIDE	NE1 - 50-STATE EMISSIONS
NP5 - LEATHER WRAP STEERING WHEEL	NQH - TRANSFER CASE 2-SPEED
NU5 - EMISSION SYSTEM CALIFORNIA	NZZ - UNDERBODY SHIELD, TRANS CASE
PDF - LTZ PLUS PACKAGE * POWER ADJUSTABLE PEDALS * BOSE AUDIO SYSTEM * FRONT AND REAR PARK ASSIST * HEATED STEERING WHEEL	PPA - EZ LIFT AND LOWER TAILGATE
R9N - FORCE ON ALL VEHICLES FOR PRICING OF INTERIOR TRIM	RC4 - TIRE, SPARE 17" ALL SEASON BLACKWALL
RC7 - 20" TIRES, ALL TERRAIN	RD2 - WHEELS, 20" CHROME (REPLACES STD/OPT WHEELS)
RCO - BARS VOMS BAILMENT	S2B - SPARE WHEEL, 17" ALUMINUM
SAF - SPARE TIRE LOCK	SLM - STOCK ORDERS
SLT - SALES PACKAGE	T3U - FRONT FOG LAMPS
TG5 - SINGLE-SLOT CD/MP3 PLAYER	U2M - SIRIUSXM + SERVICE SUBSCRIPTION SOLD SEPARATELY BY SIRIUSXM AFTER 3 MONTHS
U73 - ANTENNA - FIXED MAST	UD5 - FRONT AND REAR PARK ASSIST
UDD - DRIVER INFO - COLOR DISPLAY	UE1 - ONSTAR
UG1 - HOMELINK	UJM - TIRE PRESSURE MONITOR SYSTEM (EXCL SPARE TIRE)
UK3 - STEERING WHEEL AUDIO CONTROLS	UMN - SPEEDOMETER
UQA - BOSE AUDIO SYSTEM	UTJ - THEFT DETERRENT SYSTEM
UVC - REAR VISION CAMERA	UVD - HEATED STEERING WHEEL
V22 - CHROME GRILLE SURROUND	V46 - FRONT BUMPER, CHROME
V76 - RECOVERY HOOKS, FRONT	V8D - VEHICLE STATEMENT
VJH - BUMPER, REAR CHROME	VK3 - FRONT LICENSE PLATE BRACKET
VRK - VAA/COMPONENT REL ROOF TRIM	VT7 - OWNERS MANUAL ENGLISH
VZE - VIN MODEL YEAR 2014	WEA - Z71 APPEARANCE PACKAGE
X88 - CHEVROLET CONVERSION	XL7 - FREQUENCY RATING 315 MH
YE9 - TRIM PACKAGE	Z71 - Z71 OFF-ROAD SUSPENSION
Z82 - TRAILERING EQUIPMENT PKG	ZY1 - SOLID PAINT

Added Option Codes

Vehicle has no current record of SAIO codes.

Global Warranty Management: Site Map

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July 16, 2019

Global Warranty Management: Main > Interface With Customer > View Vehicle Component Summary

INTERFACE WITH
CUSTOMER

View Vehicle Component Summary ?

This screen allows IVH users to view the information on various major components added to the VIN selected during vehicle build.

Vehicle Information

VIN: 3GCUKSEC4EG [REDACTED] Model: CK15543-2014 SILVERADO 1500 4WD CREW CAB
 Service Contract: No Branded Title: No Warranty Block: No PDI Status: Yes
 Order Type: 70 - RETAIL - STOCK
 Field Actions: [0 Open](#)

For this vehicle:

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Vehicle Component

Component Code: 10-ENGINE ASSEMBLY	Traceability:	
Source Plant: -	Part / Number Broadcast:	
Date Scanned: N/A	Time Scanned: N/A	Scan Station: 11
Component Code: 35-STEERING COLUMN - SIR SYSTEM	Traceability:	
Source Plant: -	Part / Number Broadcast:	
Date Scanned: N/A	Time Scanned: N/A	Scan Station: 01
Component Code: 61-TRANSMISSION	Traceability: 2029164	
Source Plant: 2-	Part / Number Broadcast:	
Date Scanned: 06/19/2013	Time Scanned: 01:36:00	Scan Station:
Component Code: 65-REAR AXLE ASSEMBLY	Traceability: 02210173	
Source Plant: -	Part / Number Broadcast:	
Date Scanned: N/A	Time Scanned: N/A	Scan Station: 02
Component Code: 86-ELECTRONIC CONTROL MODULE (ECM)	Traceability:	
Source Plant: -	Part / Number Broadcast:	
Date Scanned: 06/19/2013	Time Scanned: 08:01:00	Scan Station: DT
Component Code: 87-BODY CONTROL MODULE	Traceability: 131652869	
Source Plant: G-	Part / Number Broadcast: 1519	
Date Scanned: 06/19/2013	Time Scanned: 06:01:00	Scan Station: DT
Component Code: 92-BRAKE PRESSURE MODULATOR VALVE ASSEMBLY	Traceability:	
Source Plant: -	Part / Number Broadcast:	
Date Scanned: N/A	Time Scanned: N/A	Scan Station: 18
Component Code: AB-IR-MODULE ASM-INFLATOR	Traceability:	
Source Plant: -	Part / Number Broadcast:	
Date Scanned: N/A	Time Scanned: N/A	Scan Station: 04
Component Code: AH-IR-SENSOR ASM-LEFT	Traceability: AEC104E01	
Source Plant: D-ALLIED SIGNAL BSRD	Part / Number Broadcast: 8676	
Date Scanned: 06/19/2013	Time Scanned: 06:01:00	Scan Station: DT
Component Code: AJ-IR-SENSOR ASM-RIGHT	Traceability: AD8104E01	
Source Plant: D-ALLIED SIGNAL BSRD	Part / Number Broadcast: 8676	
Date Scanned: 06/19/2013	Time Scanned: 06:01:00	Scan Station: DT
Component Code: AL-IR-MODULE ASM-IP	Traceability:	
Source Plant: -	Part / Number Broadcast:	

Date Scanned: N/A Time Scanned: N/A Scan Station: 05

Component Code: AS-SENSING DIAGNOSTIC MODULE Traceability:
 Source Plant: - Part / Number Broadcast:
 Date Scanned: 06/19/2013 Time Scanned: 06:01:00 Scan Station: DT

Component Code: BO-PASSENGER DOOR ELECTRONIC CONTROL Traceability:
 MODULE Source Plant: - Part / Number Broadcast:
 Date Scanned: 06/19/2013 Time Scanned: 06:01:00 Scan Station: DT

Component Code: BP-DRIVER DOOR ELECTRONIC CONTROL Traceability:
 MODULE Source Plant: - Part / Number Broadcast:
 Date Scanned: 06/19/2013 Time Scanned: 06:01:00 Scan Station: DT

Component Code: CB-SEQ NUM (FLEX) BODY ASM Traceability: 0250489
 Source Plant: - Part / Number Broadcast: 2ZZ
 Date Scanned: 06/08/2013 Time Scanned: 05:31:00 Scan Station:

Component Code: CF-SEQ NUM (FLEX) PAINT PROCESS Traceability: 3726230
 Source Plant: - Part / Number Broadcast: 2PP
 Date Scanned: 06/18/2013 Time Scanned: 13:03:00 Scan Station:

Component Code: CP-SEQ NUM (FLEX) GEN ASM Traceability: 3725551
 Source Plant: - Part / Number Broadcast: 2GA
 Date Scanned: 06/18/2013 Time Scanned: 22:47:00 Scan Station:

Service Agent Installed Component

Vehicle has no current record of vehicle component.

Global Warranty Management: Site Map

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Global Warranty Management: Main > Interface With Customer > View Vehicle Transaction History Detail

INTERFACE WITH CUSTOMER

View Vehicle Transaction History Detail



This screen allows IVH users to view the available information on individual transaction for the VIN selected.

Vehicle Information

VIN: 3GCUKSEC4EG [REDACTED] Model: CK15543-2014 SILVERADO 1500 4WD CREW CAB
 Service Contract: No Branded Title: No Warranty Block: No PDI Status: Yes
 Order Type: 70 - RETAIL - STOCK
 Field Actions: [0 Open](#) [REDACTED]

For this vehicle:

- [View Vehicle Summary](#)
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Job Card Date: 07/09/2019 Job Card Number: [REDACTED] Transaction Detail

Repair Service Agent: 216446 Odometer Reading: 148,752 MI
 LASH CHEVROLET Authorization Code:
 755 W COSHOCTON ST
 JOHNSTOWN OH 43031-9581
 7409678021

Process Date: 07/11/2019
 Transaction Type: ZREG---Regular Vehicle Transaction
 Transaction Expense Category: Special Policy
 Customer Complaint Code: 0921-Interior - Seats
 Job Card Line #: 1 Transaction Adjustment: Cause Code: 3017-Rotating Part - Broken
 Labour Op 9900530-18128 - Replace Front Seat Belt Anchor Plate Tensioner and Cushion Outer Finish Cover (Includes Ined)
 Causal Part Number 000000000019356263-TENSIONER KIT,D/SEAT BELT (RETR SI)
 → [See other Parts and/or Net Items](#) Line Total: USD 186.43

Job Card Date: 08/21/2018 Job Card Number: [REDACTED] Transaction Detail

Repair Service Agent: 257619 Odometer Reading: 113,044 MI
 ALLSTATE - SIGNATURE MOTOR CLUB, IN Authorization Code: M
 200 N MARTINGALE RD
 SCHAUMBURG IL 60173-2033

Process Date: 08/23/2018
 Transaction Type: ZREG---Regular Vehicle Transaction
 Transaction Expense Category: Warranty
 Customer Complaint Code: 0090-No Customer Complaint - Other issues
 Job Card Line #: 1 Transaction Adjustment: Cause Code: 9094-Other - Follow operation
 Labour Op 0600402-ONSTAR - LOCKOUT
 Causal Part Number
 → [See other Parts and/or Net Items](#) Line Total: USD 51.05

Job Card Date: 11/17/2017 Job Card Number: [REDACTED] Transaction Detail

Repair Service Agent: [REDACTED] Odometer Reading: 113,044 MI
 COUGHLIN CHEVROLET BUICK GMC Authorization Code:
 1850 N 21ST ST
 NEWARK OH 43055-3186
 7403661371

Process Date:
 12/05/2017
 Transaction Type:
 ZFAT---Field Action Recall
 Transaction Expense Category:
 Field Action Recall
 Customer Complaint Code:
 -

Job Card Line #: 1 Transaction Adjustment: Cause Code: -
 Labour Op 9102922-FA 17276 - Power Steering Control Module Reprogramming with SPS
 Causal Part Number

Line Total: USD 29.12

Job Card Date: 06/22/2017 Job Card Number: [REDACTED] Transaction Detail

Repair Service Agent: 257619 Odometer Reading: 103,000 MI
 ALLSTATE - SIGNATURE MOTOR CLUB, IN Authorization Code: AM
 200 N MARTINGALE RD
 SCHAUMBURG IL 60173-2033

Process Date:
 06/25/2017
 Transaction Type:
 ZREG---Regular Vehicle Transaction
 Transaction Expense Category:
 Warranty
 Customer Complaint Code:
 0090-No Customer Complaint - Other
 issues

Job Card Line #: 2 Transaction Adjustment: Cause Code: 9094-Other - Follow
 operation

Labour Op 0600732-Roadside - OnStar - Over Mileage
 Causal Part Number
 ->See other Parts and/or Net Items

Line Total: USD 2.46

Job Card Date: 06/22/2017 Job Card Number: [REDACTED] Transaction Detail

Repair Service Agent: 257619 Odometer Reading: 103,000 MI
 ALLSTATE - SIGNATURE MOTOR CLUB, IN Authorization Code: AM
 200 N MARTINGALE RD
 SCHAUMBURG IL 60173-2033

Process Date:
 06/25/2017
 Transaction Type:
 ZREG---Regular Vehicle Transaction
 Transaction Expense Category:
 Warranty
 Customer Complaint Code:
 0090-No Customer Complaint - Other
 issues

Job Card Line #: 1 Transaction Adjustment: Cause Code: 9094-Other - Follow
 operation

Labour Op 0600362-ONSTAR - TOW

Causal Part Number

→ See other Parts and/or Net Items

Line Total: USD 66.03

Job Card Date: 12/13/2016

Job Card Number: [REDACTED]

Transaction Detail

Repair Service Agent: 112765

Odometer Reading: 92,601 MI

COUGHLIN CHEVROLET BUICK GMC

Authorization Code:

1850 N 21ST ST
NEWARK OH 43055-3186
7403661371

Process Date:

12/14/2016

Transaction Type:

ZFAT---Field Action Recall

Transaction Expense Category:

Field Action Recall

Customer Complaint Code:

-

Job Card Line #: 2

Transaction Adjustment:

Cause Code: -

Labour Op 9102276-16007 - N16-204817 - Reprogram Inflatable Restraint Sensing and Diagnostic Module Calibrations

Causal Part Number

Line Total: USD 27.90

Job Card Date: 12/13/2016

Job Card Number: [REDACTED]

Transaction Detail

Repair Service Agent: 112765

Odometer Reading: 92,601 MI

COUGHLIN CHEVROLET BUICK GMC

Authorization Code:

1850 N 21ST ST
NEWARK OH 43055-3186
7403661371

Process Date:

12/14/2016

Transaction Type:

ZFAT---Field Action Recall

Transaction Expense Category:

Field Action Recall

Customer Complaint Code:

-

Job Card Line #: 1

Transaction Adjustment:

Cause Code: -

Labour Op 9102394-N150822 - Install Driver Side Front Seat Belt Anchor Plate Tensioner Bracket, Includes Seat Trim Mod

Causal Part Number

→ See other Parts and/or Net Items

Line Total: USD 59.29

Job Card Date: 01/08/2016

Job Card Number: [REDACTED]

Transaction Detail

Repair Service Agent: 203307

Odometer Reading: 71,338 MI

COUGHLIN AUTOMOTIVE, LLC

Authorization Code:

9000 E BROAD ST
PATASKALA OH 43062-7879
7409648191

Process Date:

01/14/2016

Transaction Type:

ZFAT---Field Action Recall

Process Date:
08/27/2014
Transaction Type:
ZFAT---Field Action Recall
Transaction Expense Category:
Field Action Recall
Customer Complaint Code:
*
Job Card Line #: 2 Transaction Adjustment:
Labour Op 9100630-N140126 - Reprogram Instrument Panel Cluster
Causal Part Number

Cause Code: -

Line Total: USD 64.00

Job Card Date: 08/11/2014 Job Card Number: [REDACTED] Transaction Detail
Repair Service Agent: 216446 Odometer Reading: 24,125 MI
LASH CHEVROLET Authorization Code:
755 W COSHOCTON ST
JOHNSTOWN OH 43031-9581
7409678021

Process Date:
08/27/2014
Transaction Type:
ZFAT---Field Action Recall
Transaction Expense Category:
Field Action Recall
Customer Complaint Code:
-
Job Card Line #: 1 Transaction Adjustment:
Labour Op 9100680-N14192 - Transfer Case Shift Control Module Reprogramming with SPS
Causal Part Number

Cause Code: -

Line Total: USD 36.57

Job Card Date: 05/07/2014 Job Card Number: [REDACTED] Transaction Detail
Repair Service Agent: 216446 Odometer Reading: 23,102 MI
LASH CHEVROLET Authorization Code:
755 W COSHOCTON ST
JOHNSTOWN OH 43031-9581
7409678021

Process Date:
05/07/2014
Transaction Type:
ZREG---Regular Vehicle Transaction
Transaction Expense Category:
Warranty
Customer Complaint Code:
0021-No Customer Complaint -
Maintenance

Job Card Line #: 1 Transaction Adjustment: Cause Code: 9094-Other - Follow
operation

Labour Op 0600723-Chevrolet Factory Maintenance
Causal Part Number

--See other Parts and/or Net Items

Line Total: USD 60.00

Job Card Date: 02/07/2014 Job Card Number: [REDACTED] Transaction Detail



Repair Service Agent: 216446
LASH CHEVROLET
755 W COSHOCKTON ST
JOHNSTOWN OH 43031-9581
7409678021

Odometer Reading: 14,922 MI
Authorization Code:

Process Date:
02/10/2014
Transaction Type:
ZFAT---Field Action Recall
Transaction Expense Category:
Field Action Recall
Customer Complaint Code:

Job Card Line #: 1 Transaction Adjustment: Cause Code: -
Labour Op 9100252-N130318 - Rear Sliding Window Regulator Replacement
Causal Part Number
-->See other Parts and/or Net Items Line Total: USD 123.89

Job Card Date: 01/29/2014	Job Card Number: [REDACTED]	Transaction Detail
----------------------------------	------------------------------------	---------------------------

Repair Service Agent: 216446 Odometer Reading: 14,129 MI
LASH CHEVROLET Authorization Code:
755 W COSHOCKTON ST
JOHNSTOWN OH 43031-9581
7409678021

Process Date:
01/29/2014
Transaction Type:
ZFAT---Field Action Recall
Transaction Expense Category:
Field Action Recall
Customer Complaint Code:

Job Card Line #: 2 Transaction Adjustment: Cause Code: -
Labour Op 9100334-N140008 - Engine Control Module Reprogramming with SPS
Causal Part Number
Line Total: USD 36.57

Job Card Date: 01/29/2014	Job Card Number: [REDACTED]	Transaction Detail
----------------------------------	------------------------------------	---------------------------

Repair Service Agent: 216446 Odometer Reading: 14,129 MI
LASH CHEVROLET Authorization Code:
755 W COSHOCKTON ST
JOHNSTOWN OH 43031-9581
7409678021

Process Date:
01/29/2014
Transaction Type:
ZREG---Regular Vehicle Transaction
Transaction Expense Category:
Warranty
Customer Complaint Code:
0021-No Customer Complaint -
Maintenance

Job Card Line #: 1 Transaction Adjustment: Cause Code: 9094-Other - Follow
operation
Labour Op 0600723-Chevrolet Factory Maintenance
Causal Part Number
-->See other Parts and/or Net Items Line Total: USD 48.00



Job Card Line #: 1 Transaction Adjustment: Cause Code: -
 Labour Op 9100131-N130257 - Reprogram BCM
 Causal Part Number
 Line Total: USD 44.60

Job Card Date: 07/16/2013	Job Card Number: [REDACTED]	Transaction Detail
Repair Service Agent: 112830		Odometer Reading: 2 MI
BOBBY LAYMAN CHEVROLET, INC.		Authorization Code:
3900 W BROAD		
COLUMBUS OH 43228-1447		
6142750500		

Process Date:
07/18/2013

Transaction Type:
ZPDI---Pre-Delivery Inspection

Transaction Expense Category:
Pre-Delivery Inspection

Customer Complaint Code:
-

Job Card Line #: 2 Transaction Adjustment: Cause Code: -
 Labour Op 0590072-Pre-Delivery Inspection - Base Time
 Causal Part Number
 Line Total: USD 119.72



KELLY KUFEL

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July 16, 2019

Global Warranty Management: Main > Interface With Customer > View Vehicle Delivery Information

INTERFACE WITH
CUSTOMER

View Vehicle Delivery Information

This screen allows IVH users to view the available information for the selected VIN, delivered to the Service Agent and the ultimate customer. Not all sections will be populated for all VINs.

Vehicle Information

VIN: 3GCUKSEC4EG [REDACTED] Model: CK15543-2014 SILVERADO 1500 4WD CREW CAB
 Service Contract: No Branded Title: No Warranty Block: No PDI Status: Yes
 Order Type: 70 - RETAIL - STOCK
 Field Actions: [0 Open](#)



For this vehicle:

- [View Vehicle Summary](#)
 - Service
 - Contract
 - Branded Title
 - Warranty Block
- [View Vehicle Build](#)
- [View Vehicle Component Summary](#)
- [View Vehicle Transaction History Detail](#)
- [View Vehicle Delivery Information](#)

Invoice Information

Invoicing Service Agent: 112830 Invoice Date: 06/19/2013
 BOBBY LAYMAN CHEVROLET, INC.
 3900 W BROAD
 COLUMBUS OH 43228-1447 6142750500

Ship to Information

Ship to Service Agent: 112830 Ship to Date: N/A
 BOBBY LAYMAN CHEVROLET, INC.
 3900 W BROAD
 COLUMBUS OH 43228-1447 6142750500

Delivery Information

Delivery Service Agent: 216446 Delivery Date: 10/01/2013
 LASH CHEVROLET Delivery Type: 010---INDIVIDUAL
 755 W COSHOCTON ST Delivery Odometer: 1,695
 JOHNSTOWN OH 43031-9581 7409678021

In Service Information

Invoicing Service Agent: In Service Date: N/A
 In Service Type: 0000
 In Service Odometer: 0

Registration Information

Registration Service Agent: N/A Registration Date: N/A
 Registration Number: N/A
 Registration Odometer: 0

Global Warranty Management: Site Map

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