

LOT LOCATION: R LOT

CUSTOMER #: [REDACTED]

UNIT# *

ACCOUNTING

COURTESY CHEVROLET

1233 East Camelback Road - P.O. Box 7709 Phoenix, AZ 85014
 Toll Free (800) 555-9322
 Direct Service Line (602) 274-8000
 www.courtesychev.com

PHOENIX, AZ

PAGE 1

HOME [REDACTED] CONT [REDACTED]

SERVICE ADVISOR: 8803 JASEN KEHE

| COLOR | YEAR | MAKE/MODEL | VIN | LICENSE | MILEAGE IN / OUT | TAG |
|-------|------|---------------------|-----------------------|---------|------------------|--------|
| BLACK | 16 | CHEVROLET SILVERADO | 1GCRREC9GZ [REDACTED] | | 54509/54509 | TK2035 |

| DEL. DATE | PROD. DATE | WARR. EXP. | PROMISED | PO NO. | RATE | PAYMENT | INV. DATE |
|-----------|------------|------------|---------------|--------|------|---------|-----------|
| 25OCT16 | 08AUG16 | | 19:00 27MAY21 | | | MC | 29MAY21 |

R.O. OPENED [REDACTED] READY [REDACTED] OPTIONS: SOLD-STK:64951 DLR:39088
 ENG:L83 5.3L ECOTEC3 V8
 08:31 27MAY21 13:34 29MAY21 TRN:MYC ELECTRONIC 6-SPEED AUTOMATIC W/O (More...)

| LINE | OPCODE | TECH | TYPE | A/HRS | S/HRS | COST | SALE | COMP | LIST | NET | TOTAL |
|------|--------|------|------|-------|-------|------|------|------|------|-----|-------|
|------|--------|------|------|-------|-------|------|------|------|------|-----|-------|

A CUSTOMER STATES DRIVERS SEAT BELT BUCKLE BROKE CHECK AND ADVISE
 109 CUSTOMER STATES DRIVERS SEAT BELT BUCKLE
 BROKE CHECK AND ADVISE

| | | | | | | | | | | | |
|------|----------------|---------------|-----------|------|-------|---|-------|-------|--------|--------|--|
| 8428 | ALLEN, EDUARDO | LIC#: | 560990471 | | | | | | | | |
| | CRCM | 0.00 | 2.30 | 6555 | 35420 | | | | 354.20 | 354.20 | |
| 1 | 19353065 | TENSIONER KIT | | 5700 | 9500 | 0 | 95.00 | 95.00 | 95.00 | 95.00 | |

B/O 615 683459
 54509 LEFT FROTN SEAT BELT ANCHOR TENSIONER BROKEN. 2.00 REPLACED
 LEFT FRONT SEAT BELT ANCHOR TENSIONER ASSEMBLY.

B Chevrolet Certified Multi-Point Vehicle Inspection
 15 Chevrolet Certified Multi-Point Vehicle
 Inspection

| | | | | | | | | | | | |
|------|----|------|------|-----|---|--|--|--|------|------|--|
| 9657 | IR | 0.04 | 0.30 | 480 | 0 | | | | 0.00 | 0.00 | |
|------|----|------|------|-----|---|--|--|--|------|------|--|

54509 inspection 0.30 complete

EST: 0.00 27MAY21 08:31 SA: 8803

CONTACT:

CUSTOMER PAY SHOP CHARGE FOR REPA 0 3896 38.96

NEW SERVICE DEPARTMENT HOURS
 MONDAY - FRIDAY 7:00AM - 7:00PM
 SATURDAY 7:00AM - 5:00PM

| DATE | START | FINISH | DURATION | TYPE | TECH | LINE(S) | CHG |
|----------|-------|--------|----------|------|------|---------|-----|
| 05-27-21 | 08:44 | 08:44 | 0.00 | W | 8428 | A | |
| | 08:53 | 08:53 | 0.00 | W | 8428 | A | |
| | 10:06 | 10:07 | 0.02 | W | 9657 | B | |
| | 10:23 | 10:24 | 0.02 | W | 9657 | B | |
| 05-28-21 | 10:38 | 10:38 | 0.00 | W | 8428 | A | |

| ACCOUNT | SALE | COST | CONTROL | ACCOUNT | SALE | COST | CONTROL |
|---------|-------|------|---------|---------|------|------|---------|
| 460C | 35420 | 6555 | | 478 | 9500 | 5700 | |
| 463 | 0 | 480 | | 469 | 3896 | 0 | |

| WARRANTY DISCLAIMER: | * SHOP SUPPLY COSTS: | DESCRIPTION | TOTALS |
|--|---|------------------------|--------|
| ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED. By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you. The vehicle is being returned to you in exchange for your payment of the Amount Due. DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE | We have added a charge equal to 11% of the total cost of labor and parts, not to exceed \$49.95, to the Repair Order for shop supplies used in connection with this repair. | LABOR AMOUNT | |
| | | PARTS AMOUNT | |
| | | GAS, OIL, LUBE | |
| | | SUBLET AMOUNT | |
| | | MISC. CHARGES * | |
| | | TOTAL CHARGES | |
| | | LESS INSURANCE | |
| | | SALES TAX | |
| | | PLEASE PAY THIS AMOUNT | |

Serving Arizona Since 1955

LOT LOCATION: R LOT

CUSTOMER #: [REDACTED]

UNIT# *

ACCOUNTING

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PHOENIX, AZ

SERVICE ADVISOR: 8803 JASEN KEHE

| COLOR | YEAR | MAKE/MODEL | VIN | LICENSE | MILEAGE IN / OUT | TAG | |
|-----------|------------|---------------------|---------------|---------|------------------|---------|-----------|
| BLACK | 16 | CHEVROLET SILVERADO | 1GCRREC9GZ | | 54509/54509 | TK2035 | |
| DEL. DATE | PROD. DATE | WARR. EXP. | PROMISED | PO NO. | RATE | PAYMENT | INV. DATE |
| 25OCT16 | 08AUG16 | | 19:00 27MAY21 | | | MC | 29MAY21 |

R.O. OPENED 08:31 27MAY21 READY 13:34 29MAY21 OPTIONS: SOLD-STK:64951 DLR:39088
 ENG:L83 5.3L ECOTEC3 V8
 TRN:MYC ELECTRONIC 6-SPEED AUTOMATIC W/O (More...)

| LINE | OPCODE | TECH | TYPE | A/HRS | S/HRS | COST | SALE | COMP | LIST | NET | TOTAL |
|------|--------|------|-------|-------|-------|------|------|-------|-------|-----|-------|
| 324A | | 844 | | 0 | | 324B | | 309 | | 0 | |
| 67D | | 0 | ***** | | | 225S | | 49969 | ***** | | |

COST, SALE, & COMP TOTALS 12735 48816 0

WARRANTY DISCLAIMER: ALL PARTS AND ACCESSORIES ARE SOLD AND ALL REPAIRS ARE PROVIDED BY THE DEALERSHIP AS-IS. THE DEALERSHIP HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EXPRESS AND IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF PARTS OR PRODUCTS OR THE REPAIR. THE ONLY WARRANTIES ON PARTS AND ACCESSORIES OR REPAIRS ARE THOSE WHICH MAY BE OFFERED BY THE MANUFACTURER OR THE ORIGINAL PARTS DISTRIBUTOR AND ONLY SUCH MANUFACTURER OR DISTRIBUTOR SHALL BE LIABLE FOR PERFORMANCE UNDER SUCH WARRANTIES. CUSTOMER SHALL NOT BE ENTITLED TO RECOVER FROM THE DEALERSHIP ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFIT OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES.

*** SHOP SUPPLY COSTS:**
 We have added a charge equal to 11% of the total cost of labor and parts, not to exceed \$49.95, to the Repair Order for shop supplies used in connection with this repair.

| DESCRIPTION | TOTALS |
|-------------------------------|---------------|
| LABOR AMOUNT | 354.20 |
| PARTS AMOUNT | 95.00 |
| GAS, OIL, LUBE | 0.00 |
| SUBLET AMOUNT | 0.00 |
| MISC. CHARGES * | 38.96 |
| TOTAL CHARGES | 488.16 |
| LESS INSURANCE | 0.00 |
| SALES TAX | 11.53 |
| PLEASE PAY THIS AMOUNT | 499.69 |

By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you. The vehicle is being returned to you in exchange for your payment of the Amount Due.

ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED.

DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

Serving Arizona Since 1955



[Redacted]

[Redacted]

[Redacted]

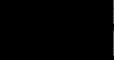
... ..

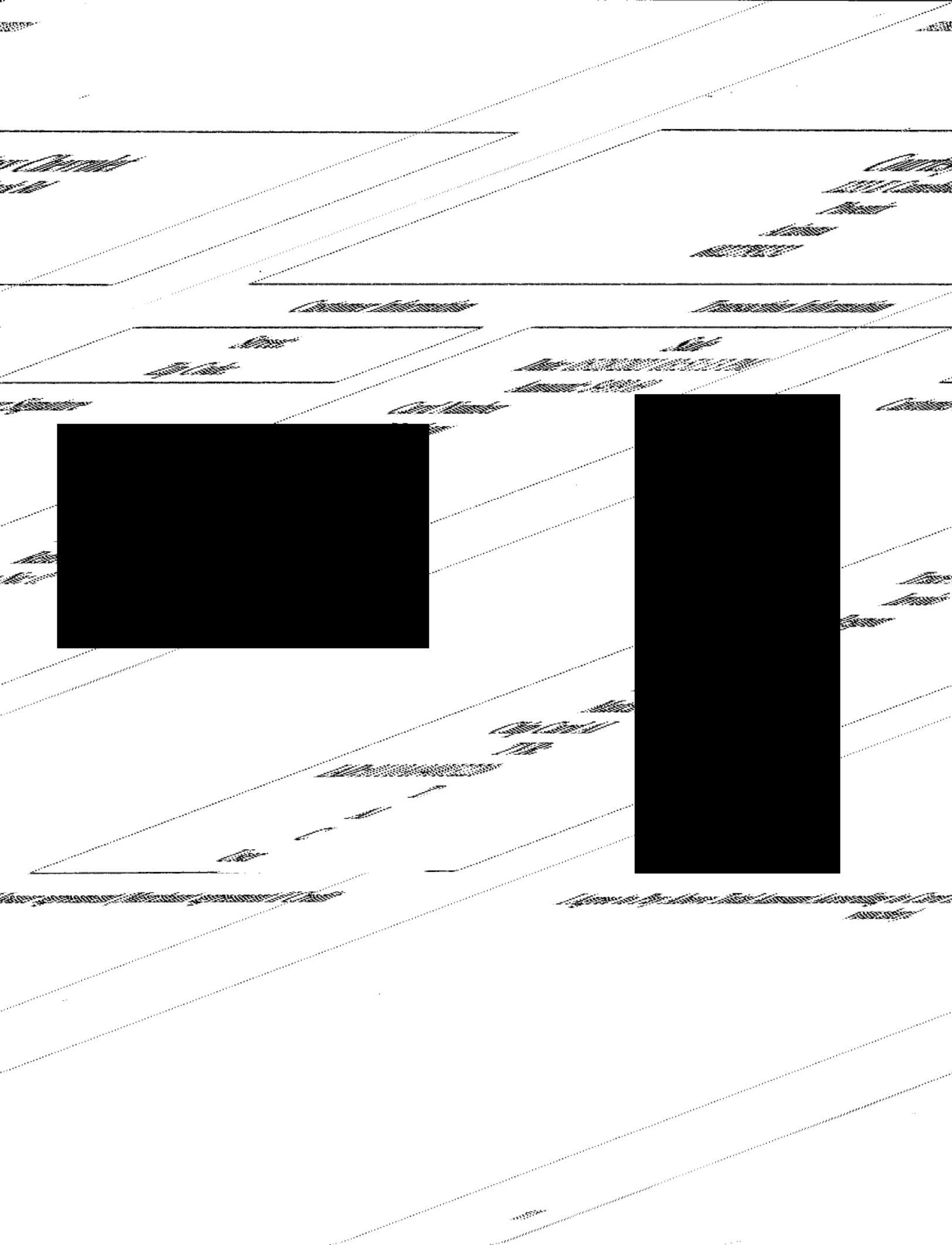
[Redacted]

[Redacted]

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... ..





UNIT# *
CUSTOMER #:

PHOENIX, AZ

Courtesy Chevrolet



WORKORDER
REPRINT
PAGE 1

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|----------|------------|---------------------|---------------|-----|---------|-----------------|-----------|
| BLACK | 16 | CHEVROLET SILVERADO | 1GCRREC9GZ | VIN | LICENSE | MILEAGE IN/ OUT | TAG |
| DEL DATE | PROD. DATE | WARR. EXP. | PROMISED | PO | RATE | PAYMENT | INV. DATE |
| 25OCT16 | DD08AUG16 | | 19:00 27MAY21 | | | CASH | |

R.O. OPENED READY OPTIONS: SOLD-STK:64951 DLR:39088
 27MAY2021 08:31 ENG:L83_5.3L_ECOTEC3_V8
 TRN:MYC ELECTRONIC 6-SPEED AUTOMATIC W/O (More...)

LINE OF CODE TECH... TYPE DESCRIPTIONS/INSTRUCTIONS
 # A 109 8428 CRCM CUSTOMER STATES DRIVERS SEAT BELT BUCKLE BROKE CHECK AND ADVISE

B 15 9657 CWI Chevrolet Certified Multi-Point Vehicle Inspection

WARRANTY DISCLAIMER: ALL PARTS AND ACCESSORIES ARE SOLD AND ALL REPAIRS ARE PROVIDED BY THE DEALERSHIP AS-IS. THE DEALERSHIP HEREBY DISCLAIMS ALL WARRANTIES, EXPRESS AND IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF ANY PARTS OR ACCESSORIES OR ANY REPAIRS PERFORMED TO THE VEHICLE. THE ONLY WARRANTIES ON PARTS AND ACCESSORIES OR REPAIRS ARE THOSE WHICH MAY BE OFFERED BY THE MANUFACTURER OR ORIGINAL PARTS DISTRIBUTOR AND ONLY SUCH MANUFACTURER OR DISTRIBUTOR SHALL BE LIABLE FOR PERFORMANCE UNDER SUCH WARRANTIES. CUSTOMER SHALL NOT BE ENTITLED TO RECOVER FROM THE DEALERSHIP ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFIT OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES.

PAYMENT TERMS: I agree to pay for the inspection and repairs I authorize, along with the necessary materials, in Cash or approved credit card upon completion of the Repairs unless the Dealership agrees to other payment arrangements in advance. If I authorize commencement of repairs or disassembly of the vehicle or a vehicle component for diagnostic purposes and do not authorize completion of a repair or service, I understand that a charge will be imposed for disassembly, reassembly or partially completed work and I agree to pay the same. Such charges will be directly related to the actual amount of labor and parts involved in the inspection, repair or service. An express mechanics lien is hereby acknowledged on the vehicle to secure the cost of labor, materials, parts and other authorized charges.

I understand that the Dealership is not responsible for any delays caused by unavailability of parts or shipping by the parts manufacturer or distributor or the transporter, nor is it responsible for loss or damage to the vehicle or articles left in the vehicle in case of fire, theft, hall, wind, or any other cause beyond its control.

I hereby grant the Dealership permission to operate the vehicle on streets, highways or public roadways for the purpose of testing and/or inspecting the vehicle. I authorize the retrieval of on-board data as needed to facilitate vehicle repair, as well as sharing that data with the vehicle manufacturer for diagnostic or research purposes.

STORAGE CHARGES: I understand that a storage charge equal to \$25.00 will be assessed and shall accrue daily if I fail to pick up the vehicle within 5 days from the date I am notified that the repairs are complete or after the communication of an estimate if I fail to authorize repairs.

ESTIMATE: OUR DEALERSHIP WILL PROVIDE YOU WITH AN ESTIMATE OF THE COST OF REPAIRS OR SERVICES UPON REQUEST. PLEASE INITIAL BESIDE THE KIND OF ESTIMATE YOU WANT TO RECEIVE.

____ WRITTEN ESTIMATE _____ ORAL ESTIMATE _____ NO ESTIMATE
Initials Initials Initials

PRELIMINARY ESTIMATE \$ 0.00

SHOP SUPPLY COSTS: A charge equal to 11% of the total cost of parts and labor, not to exceed \$49.95, will be added to the Repair Order for shop supplies used in connection with the repair.

| REVISED ESTIMATE (1) | DATE | TIME | BY |
|----------------------|------|------|----|
| REVISED ESTIMATE (2) | | | |
| REVISED ESTIMATE (3) | | | |

PARTS: All parts installed are new unless otherwise indicated. Remanufactured and refurbished parts that meet manufacturer approved source part requirements may be installed at our discretion. Additional information is available upon request. Upon request, replaced parts will be made available for inspection and/or returned to you unless subject to a manufacturer's or distributor's warranty, core charge, or otherwise specified.

Customer X _____ Date _____
 Dealer CAP 2014 CDK Global, LLC (11/13) WORKORDER TYPE 2 - 25W2C - "AS-IS" - ARIZONA - 3886479

CUSTOMER COPY





