

This file represents a consolidation of multiple files sent by the manufacturer. Please use the bookmarks to navigate to each file. (Each bookmark label is the name of the original file.)

Vehicle Information

VIN: 1GKKVRED8BJ [REDACTED] Model: TV14526-2011 ACADIAAWD
Service Contract: No Branded Title: No Warranty Block: No PDI Status: Yes
Order Type: 60 - RETAIL - SOLD
Field Actions: [0 Open](#) [REQUEST ANOTHER VIN](#)

Required Field Actions

Open Field Action Details are highlighted

Type	Number	Original Nbr	Description	Release Date	Status
Product Safety Recall	N150240	15240	POWER LIFTGATE PROP ROD RECOVERY	11/10/2015	Closed
Product Safety Recall	N140187	14187	FRONT SAFETY BELT ANCHOR	05/29/2014	Closed
Product Safety Recall	N140030	14030	SIDE IMPACT AIRBAG CONNECTOR	03/18/2014	Closed
Customer Satisfaction Program	N130079	13079	WATER PUMP SHAFT SEAL LEAKS	04/04/2013	Closed

Job Card Date: 02/07/2013

Job Card Number: [REDACTED]

[Transaction Detail](#)

Repair Service Agent: 115418
BOB PION BUICK-GMC, INC.
333 MEMORIAL DR
CHICOPEE MA 01020-5001
4135988377

Odometer Reading: 42,896 MI
Authorization Code:

Process Date:
02/22/2013

Transaction Type:
ZPTI----Part Transaction - Service Agent
Installed

Transaction Expense Category:
Service Agent Installed Parts Warranty

Customer Complaint Code:
0921-Interior - Seats

Job Card Line #: 2

Transaction Adjustment:

Cause Code: 6017-Module/Component - Broken

Labour Op C9206-Belt, Safety Rear Center Replace

Causal Part Number 000000000019260231-BELT KIT,R/SEAT CTR (RETR SI) *EBONY

→ [See other Parts and/or Net Items](#)

Line Total: USD 229.27

Parts Return Status

Project ID:

Request Nbr: [REDACTED]

Complaint/Cause/Correction

Complaint: 0921 - Interior - Seats

CENTER SECOND ROW SEAT BELT IS BROKEN .

Cause: 6017 - Module/Component - Broken

FOUND BELT LOCKED AND BEZEL BROKEN.

Correction:

40597 INSPECT AND FOUND BELT LOCKED AND BEZEL BROKEN. REPLACE BELT AND BEZEL. RE TEST OPERATION AND FOUND OK-PART WARRANTY-SEERELATED RO [REDACTED] DATE 08-28-2012, MILEAGE 36.737.

Vehicle Information

VIN: 6G3F15RW5FL [REDACTED] Model: 1EK69-2015 SS
Service Contract: No Branded Title: No Warranty Block: No PDI Status: Yes
Order Type: 70 - RETAIL - STOCK
Field Actions: [0 Open](#) [REQUEST ANOTHER VIN](#)

Required Field Actions

Open Field Action Details are highlighted

Type	Number	Original Nbr	Description	Release Date	Status
Product Safety Recall	N192285350	N192285350	Loss of Steering Assist	09/23/2020	Closed
Product Safety Recall	2016007	16007	Frontal Airbag and Pretensioner Non Deploy	09/08/2016	Closed
Product Safety Recall	2031340	31340	Seat Belt Tensioner Cable	07/07/2016	Closed
Customer Satisfaction Program	2015803	15803	REAR AXLE WIRING HARNESS DAMAGED BY REAR DRIVESHAFT	04/28/2016	Closed

Job Card Date: 10/21/2016 Job Card Number: [REDACTED] [Transaction Detail](#)

Repair Service Agent: 239869 Odometer Reading: 11,291 MI
BURLINGTON CHEVROLET Authorization Code: PE
105 EAST ROUTE 130 SOUTH
BURLINGTON NJ 08016-2731
6093862700

Process Date:
10/31/2016

Transaction Type:
ZREG---Regular Vehicle
Transaction

Transaction Expense
Category:
Warranty

Customer Complaint Code:
0890-Interior - Other issues

Job Card Line #: 6 Transaction Adjustment: Cause Code: 6011-Module/Component - Alignment/Adjustment

Labour Op 6440020-Front Seat Belt Buckle Replacement
Causal Part Number 00000000019303299-BELT KIT,D/SEAT (BKL SI) *JET BLACK
→ [See other Parts and/or Net Items](#) Line Total: USD 403.20

Parts Return Status

Project ID: [REDACTED] Request Nbr: [REDACTED]

Complaint/Cause/Correction

Complaint: 0890 - Interior - Other issues

customer sates left front seat and rights side belt is rubbing/getting chewed up-r/f seat l/s belt also

Cause: 6011 - Module/Component - Alignment/Adjustment

both bucklets on both side protective cover rubbed through/ripped

Correction:

replaced both sides belts and rechecked operation

Vehicle Information

VIN: 1GCVKREC3F2 [REDACTED] Model: CK15753-2015 SILVERADO 1500 DOUBLE CAB CAB 4WD
Service Contract: No Branded Title: No Warranty Block: No PDI Status: Yes
Order Type: 70 - RETAIL - STOCK
Field Actions: [Open](#) [REQUEST ANOTHER VIN](#)

Job Card Date: 12/02/2019 Job Card Number: 01- [REDACTED] [Transaction Detail](#)

Repair Service Agent: 290360 Odometer Reading: 57,226 MI
WINDY CHEVROLET INC. Authorization Code:
1008 CANYON RD
ELLENSBURG WA 98926-4107
5099256985

Process Date:
12/02/2019
Transaction Type:
ZREG---Regular Vehicle
Transaction
Transaction Expense Category:
Special Policy
Customer Complaint Code:
0828-Interior - Seats (Fit and
Finish)

Job Card Line #: 1 Transaction Adjustment: Cause Code: 6017-Module/Component -
Broken

Labour Op 9900530-18128 - Replace Front Seat Belt Anchor Plate Tensioner and Cushion Outer Finish Cover
(Includes Ined
Causal Part Number 00000000019356262-TENSIONER KIT,D/SEAT BELT (RETR SI)
→[See other Parts and/or Net Items](#) Line Total: USD 299.68

Parts Return Status

Project ID: [REDACTED] Request Nbr: [REDACTED]

Complaint/Cause/Correction

Complaint: 0828 - Interior - Seats (Fit and Finish)

CUSTOMER STATES THE LEFT SEAT BELT IS BROKEN, S.O.P IS HERE

Cause: 6017 - Module/Component - Broken

BODY ELECT CONCERN

Correction:

R&R DRIVER SIDE SEAT BELT PRETENSIONER AND COVER. LOP 9900529 .60
SPECIAL COVERAGE #18128