



U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

ODI RESUME

Investigation: PE 20-012
Date Opened: 08/06/2020
Investigator: Taylor Collins
Approver: Stephen Ridella
Subject: Interior Vehicle Fires
Reviewer: Scott Yon

MANUFACTURER & PRODUCT INFORMATION

Manufacturer: Chrysler (FCA US LLC)
Products: 2014 Chrysler Town and Country
Population: 150,000 (Estimated)
Problem Description: Complainants allege a fire started at the charge hub mounted in the trim panel located on the driver's side of the vehicle between the second and third row seating.

FAILURE REPORT SUMMARY

	ODI	Manufacturer	Total
Complaints:	3	TBD	TBD
Crashes/Fires:	3	TBD	TBD
Injury Incidents:	1	TBD	TBD
Number of Injuries:	1	TBD	TBD
Fatality Incidents:	0	TBD	TBD
Number of Fatalities:	0	TBD	TBD

ACTION / SUMMARY INFORMATION

Action: Open this Preliminary Evaluation

Summary:

The Office of Defects Investigation of the National Highway Traffic Safety Administration has received three reports (Vehicle Owner Questionnaires) alleging that model year 2014 Chrysler Town and Country minivans caught fire at the charge hub, which is an electrical device mounted in the trim panel at the left (driver's) side of the vehicle between the second and third row seating. The charge hub serves as communication and power ports, intended for use with entertainment and other personal devices. While the reports indicate that the charge hub was the likely origin or starting point of the fire, the cause of the fires has not been identified at this time.

The Office of Defects Investigation is opening this Preliminary Evaluation to evaluate the cause of the fires, as well as the scope, frequency and consequence of the alleged defect.

The reports cited above can be reviewed at NHTSA.gov under the following reference numbers: 11326355, 11271389, 11104257.