U.S. Department of Transportation

National Highway Traffic Safety Administration

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NHTSA

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Investigation:	AQ 20-001
Prompted by:	DI18-101 Sequence 10, DI19-027 Sequence 59
Date Opened:	07/20/2020
Investigator:	Elizabeth Wolfe **Reviewer:** Tanya Topka
Approver:	Stephen Ridella
Subject:	Timeliness of 49 CFR 579 Reporting (EWR)

MANUFACTURER & PRODUCT INFORMATION

Manufacturer:	Harmony Juvenile Products
Products:	Harmony Juvenile Products Multiple Makes and Models
Population:	Confidential
Problem Description:	NHTSA is opening this audit query to determine whether Harmony has complied with its obligations under the Safety Act and related regulations to report death and injury claims relating to the child seats it manufactures and to report foreign safety recalls involving substantially similar products to those sold in the United States.

ACTION / SUMMARY INFORMATION

Action: Open Audit Query (AQ)

Summary:

NHTSA has recently identified issues related to Harmony Juvenile Product's (Harmony) reporting of death and injury claims and foreign recalls under 49 CFR part 579.

NHTSA has questions about the timeliness of required reporting by Harmony of fatalities involving their products under 49 CFR 579.25 and whether Harmony has complied with other reporting requirements under that section. These inquiries stem from a fatal motor vehicle crash in which the vehicle contained child seats from two different manufacturers, including one from Harmony. Although the vehicle manufacturer and the other child seat manufacturer reported this fatal incident, Harmony did not until NHTSA contacted Harmony to request additional information.

NHTSA also has questions about whether Harmony has reported foreign recalls of substantially similar products under 49 CFR 579.11. NHTSA is aware of foreign recalls of Harmony products that appear substantially similar to those sold in the United States, but were not reported to the agency.

NHTSA is opening this AQ to better understand and evaluate Harmony's process for reporting under 49 CFR Part 579.