From: Collins, Taylor (NHTSA)
To: Howell, Rosa (NHTSA)
Subject: PE20-012
Date: Friday, April 9, 2021 8:50:43 AM

Good Morning Rosa,

I hope you are doing well.

Can you please add this email conversation to the internal and public repositories for PE20-012. Please and thank you.

If you have any questions, please feel free to reach out to me.

Sincerely,

Taylor Collins

From: York, Bruce (NHTSA)
Sent: Thursday, April 8, 2021 9:12 AM
To: Collins, Taylor (NHTSA) <taylor.collins@dot.gov>
Subject: FW: PE20-012

Good Morning Taylor,

Can you make sure a copy of this goes into the public and private files?

Thank You,
Bruce York

Division Chief
Vehicle Defects Division
U.S. Department Of Transportation
National Highway Traffic Safety Admin.
Office of Defects Investigation
1200 New Jersey Avenue, S.E.
Washington, D.C. 20590
Room W48-304

(202) 366-6938
(877) 536-8368 Ext. 66938
bruce.york@dot.gov

Report Vehicle Safety Defects!
www.safercar.gov, www.safertruck.gov

From: Cheryl Fry <cheryl.fry@stellantis.com>
Sent: Wednesday, April 07, 2021 5:35 PM
To: York, Bruce (NHTSA) <Bruce.York@dot.gov>; Erin Pitts <erin.pitts@stellantis.com>; Cheryl Fry

<cheryl.fry@stellantis.com>
Subject: Re: PE20-012

CAUTION: This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Bruce -

A summary of our discussion on April 6, 2021 regarding the updated PE20-012 IR request is below.

Request No.01 – Production

- FCA US will add a column to indicate VINs containing the subject component (RS3 sales code)

Request No.02 – Consumer complaints, field reports, etc

- No changes made to the updated IR letter
- FCA US will adhere to the IR definition of "Alleged defect" and provide reports accordingly

Alleged defect: Reports, including consumer complaints, field reports, property damage claims, third party arbitrations and/or lawsuits alleging the occurrence of an interior fire originating at or near the subject component, or alleging interior fires where an origin has not otherwise been identified, with fire origin being determined using the recommended methods outlined in NFPA 921.

Request No.05 – Warranty

- No changes made to the updated IR letter
- FCA US will adhere to the IR definition of "Alleged defect" and provide reports accordingly

Alleged defect: Reports, including consumer complaints, field reports, property damage claims, third party arbitrations and/or lawsuits alleging the occurrence of an interior fire originating at or near the subject component, or alleging interior fires where an origin has not otherwise been identified, with fire origin being determined using the recommended methods outlined in NFPA 921.

Please let me know if you agree with the above summary

Thank you for speaking with me yesterday

Cheryl

On Wed, Mar 24, 2021 at 4:33 PM Cheryl Fry <cheryl.fry@stellantis.com> wrote:

> Bruce,
>
> Per the discussion during the March 22, 2021 Touch Point Meeting regarding PE20-012, I have detailed below the parameters used in FCA US' response to the IR dated September 28, 2020 and our suggestion for the additional data planned to be requested in an updated IR for your consideration.
>
> Please let me know if you have any questions

Cheryl

PE20-012

Confirmation of parameters used in FCA US' response to PE20-12 dated September 28, 2020. All data related to this Request was through August 17, 2020.

Request No.01 – Production

- 2013 - 2020 (August 17, 2020) Chrysler Town & Country and Dodge Grand Caravan containing the subject component clarified as *"The term "Subject component" as used in the IR is defined as the USB Charge Hub located in the panel between the second and third row seating of the vehicle"*
    - FCA Proposal –
        - Limit data to "as of August 17, 2020"
        - All 2013 - 2020 (August 17, 2020) Chrysler Town & Country and Dodge Grand Caravan vehicles
        - Add a column to indicate vehicles containing the subject component (RS3 sales code)

Request No.02 – Consumer complaints, field reports, etc

- Search included vehicles produced with the subject component, sales code RS3. A key word search was performed followed by an eyes on review to determine if the record relates to or may relate to the alleged defect; " …alleging the occurrence of an interior fire originating at or near the subject component, or alleging interior fires where an origin has not otherwise been identified…" We did not include interior fires with origins identified, other than those originating at or near the subject component.
    - FCA Proposal –
        - Limit data to "as of August 17, 2020"
        - All 2013 - 2020 (August 17, 2020) Chrysler Town & Country and Dodge Grand Caravan vehicles
        - Records alleging the occurrence of an interior fire

Request No.05 – Warranty

- Search utilized subject component service part number followed by an eyes on review to determine if the record relates to or may relate to the alleged defect.
    - FCA US Proposal –

- Key word search of Warranty related to 2013-2020 (August 17, 2020) Chrysler Town & Country and Dodge Grand Caravan vehicle population

- Eyes on review of records related to Interior fires only, whether or not at or near the subject component

- Identify warranty associated with recall P25/(14V-234) as the origin

Request No.06 – Warranty Search Method and Search Criteria

- Described Warranty search method and search criteria