



U.S. Department
of Transportation
**National
Highway
Traffic Safety
Administration**

ODI RESUME

Investigation: EA20002
Prompted By: VOQ Review, Recall Monitoring Scope/Remedy
Date Opened: 08/31/2020 **Date:** 08/30/2024
Closed:
Investigator: Sean A Hays **Reviewer:** Sharon Yukevich
Approver: Tanya Topka
Subject: Outboard Front Seat Belt Anchor Cable Failure

MANUFACTURER & PRODUCT INFORMATION

Manufacturer: General Motors, LLC
Products: 2009-2014 GMC Acadia, 2009-2014 Buick Enclave, 2009-2014 Chevrolet Traverse, and 2009-2010 Saturn Outlook
Population: 1,339,355

Problem Description: Failure/Detachment of the flexible steel seat belt anchor cable attached to the outboard side of the front seats may result in a loss of seat belt protection for the driver and front passenger.

FAILURE REPORT SUMMARY

	ODI	Manufacturer	EWR D&I	Other	Total	EWR Field Reports
All Incidents:	13	178	0	0	187*	0
Crashes/Fires:	0	0	0	0	0	0
Injury Incidents:	0	0	0	0	0	0
Number of Injuries:	0	0	0	0	0	0
Fatality Incidents:	0	0	0	0	0	0
Number of Fatalities:	0	0	0	0	0	0

Description of Other:

*Total eliminates duplicates received by the manufacturer

ACTION/SUMMARY INFORMATION

Action: Engineering Analysis (EA) has been closed.

Summary:

On August 31, 2020, the Office of Defects Investigations (ODI) opened Engineering Analysis (EA) EA20002, as an upgrade of Recall Query (RQ) RQ19003. This investigation, related to recall 14V-266, was opened to investigate instances of detachment of the flexible steel seat belt anchor cable attached to the outboard side of the front seats in vehicles manufactured by General Motors (GM). The subject vehicles included model year (MY) 2009 through 2014 GMC Acadia, Buick Enclave, and Chevrolet Traverse SUVs as well as MY 2009 through 2010 Saturn Outlook SUVs. These vehicles were previously repaired for this defect under recall 14V-266. The subject vehicle population is approximately 1.3 million vehicles.

Special Coverage N192219480, issued in June 2019, addressed the subject defect in vehicles that previously received the recall remedy repair for subject recall 14V-266. The Special Coverage allows for component replacement for 12 years or 180,000 miles from the initial sale date, whichever comes first. Special Coverage N192219480 instructed service technicians to inspect the driver's seat belt anchor cable for any damage to the protective sleeve and if damage was observed, the cable was replaced with a new sleeve as well as a new closeout piece that relocated the cable to mitigate the subject condition.

In view of the Special Coverage conducted by General Motors, the high detectability of the subject failure, and the low rate of occurrence, this Engineering Analysis is closed. The closing of this investigation does not constitute a finding by NHTSA that a safety-related defect does not exist. The Agency reserves the right to take additional action if warranted by future circumstances.

To review the ODI reports cited in the Closing Resume ODI Report Identification Number document, go to NHTSA.gov.

Please see the attached document "EA20-002 Detailed Closing Summary" for more a detailed closing resume summary.