



February 19, 2020

US DOT - National Highway Traffic Safety Administration  
Attn: Bruce York, Chief, Medium & Heavy Duty Vehicles Division, ODI  
1200 New Jersey Ave, SE  
Washington, DC 20590

Subject: KME Response to NHTSA Request for Information Concerning PE19-016

Mr. York:

KME has received your letter requesting additional information related to your preliminary evaluation concerning certain KME fire truck aerial turntable motors (PE19-016). Our response is attached.

As you are aware from previous communications, KME has issued a voluntary recall for this subject as documented under NHTSA recall 20V006.

The itemized responses to your request for information are documented on the attached pages. Please note that the population is very small, there have been no accidents or injuries associated with this issue, and the issue is very specialized. Therefore, the responses and the supporting documentation are brief.

Via separate letter, KME is requesting confidentiality for the included e-mail correspondence so as not to reveal names, e-mail addresses, or other contact information for either KME personnel or customers.

Also note that the letter references two complaints received at NHTSA, but the letter only provides a copy of one for the Fulton Fire Department. We believe the second complaint was for the Syracuse Fire Department, but the complaint itself was not provided with the letter.

As always, please contact me if additional information is required.

Sincerely,

A large black rectangular redaction box covering the signature of Douglas B. Kelley.

Douglas B. Kelley  
Engineering Director

**KME Response to NHTSA PE 19-016**

Question 1:

1. State, by model and model year, the number of subject vehicles KME has manufactured for sale or lease in the United States. Separately, for each subject vehicle manufactured to date by KME, state the following:
  - a. Vehicle identification number (VIN);
  - b. Make;
  - c. Model;
  - d. Model Year;
  - e. Subject component part number and design version installed as original equipment;
  - f. Date of manufacture;
  - g. Date warranty coverage commenced; and
  - h. The State in the United States where the vehicle was originally sold or leased (or delivered for sale or lease).

**KME Response:** Please see the attached spreadsheet labeled "PRODUCTION DATA".

VIN	Make	Model	Model Year	Subject Component Part Number and Design Version	Date of Manufacture	Warranty Start Date	State
1K9AF4288CN	KME	55 FT FIRESTIX	2012	S11AQI	06/17/2011	06/17/2011	NY
1K9AF4288DN	KME	55 FT FIRESTIX	2013	S11AQI	11/17/2012	11/17/2012	NY
1K9AF4284EN	KME	55 FT FIRESTIX	2014	S11AQI	09/10/2013	09/10/2013	NY
1K9AF4281EN	KME	55 FT FIRESTIX	2014	S11AQI	01/31/2014	01/31/2014	NY
1K9AF4288FN	KME	55 FT FIRESTIX	2015	S11AQI	07/24/2014	07/24/2014	PA
1K9AF4S8XHN	KME	55 FT FIRESTIX	2017	S11AQI	11/30/2017	11/30/2017	VA

**KME Response to NHTSA PE 19-016**

Question 2:

2. State the number of each of the following, received by KME, or of which KME is otherwise aware, which relate to, or may relate to, the alleged defect in the subject vehicles:
- a. Consumer complaints, including those from fleet operators;
  - b. Field reports, including dealer field reports;
  - c. Reports involving a crash, injury or fatality;
  - d. Property damage claims;
  - e. Third-party arbitration proceedings where KME is or was a party to the arbitration; and
  - f. Lawsuits, both pending and closed, in which KME is or was a defendant or codefendant.

**KME Response:**

- 2.a: 2  
2.b: 0  
2.c: 0  
2.d: 0  
2.e: 0  
2.f: 0

Question 3:

3. Separately, for each item (complaint, report, claim, notice, or matter) within the scope of your response to Request No. 2, state the following information:
- a. KME's file number or other identifier used;
  - b. The category of the item, as identified in Request No. 2 (i.e., consumer complaint, field report, etc.);
  - c. Vehicle owner, fleet name or fire house (and fleet contact person), street address, email address and telephone number;
  - d. Vehicle's VIN;
  - e. Vehicle's make, model and model year;
  - f. Vehicle's mileage at time of incident;
  - g. Incident date;
  - h. Report or claim date;
  - i. Whether a crash is alleged;
  - j. Whether property damage is alleged;
  - k. Number of alleged injuries, if any; and
  - l. Number of alleged fatalities, if any.

**KME Response to NHTSA PE 19-016**

**KME Response:** Please the attached spreadsheet titled "REQUEST NUMBER TWO DATA".

KME File Number	N/A: Report received as a request for technical assistance, which was not logged at the time.
Item Category	Consumer Complaint
Vehicle Owner Information	Syracuse Fire Department Contact: [REDACTED]
VIN	1K9AF4284EN [REDACTED]
Make, Model, and Model Year	KME, 55FT FIRESTIX, 2014
Vehicle Mileage	N/A
Incident Date	N/A
Report of Claim Date	2/19/2019
Crash Alleged?	No
Property Damage Alleged?	No
Number of Alleged Injuries?	0
Number of Alleged Fatalities?	0

KME File Number	N/A: Only report received at KME was copy of NHTSA Vehicle Owner's Questionnaire
Item Category	Consumer Complaint
Vehicle Owner Information	Fulton Fire Department [REDACTED]
VIN	1K9AF4288DN [REDACTED]
Make, Model, and Model Year	KME, 55FT FIRESTIX, 2013
Vehicle Mileage	N/A
Incident Date	N/A
Report of Claim Date	5/3/2019
Crash Alleged?	No
Property Damage Alleged?	No
Number of Alleged Injuries?	0
Number of Alleged Fatalities?	0

**KME Response to NHTSA PE 19-016**

Question 4:

4. Produce copies of all documents related to each item within the scope of Request No. 2. Organize the documents separately by category (i.e., consumer complaints, field reports, etc.) and describe the method KME used for organizing the documents. Describe in detail the search methods and search criteria used by KME to identify the items in response to Request No. 2.

**KME Response:** Documents are provided as attached. Search was conducted in our e-mail and warranty / technical service databases under the affected customer names, the product type, and the affected component.

Question 5:

5. State, by model and model year, a total count for all of the following categories of claims, collectively, that have been paid by KME to date that relate to, or may relate to, the alleged defect in the subject vehicles: warranty claims; extended warranty claims; claims for good will services that were provided; field, zone, or similar adjustments and reimbursements; and warranty claims or repairs made in accordance with a procedure specified in a technical service bulletin or customer satisfaction campaign.

Separately, for each such claim, state the following information:

- a. KME's claim number;
- b. Vehicle owner or fleet name (and fleet contact person), street address, email address and telephone number;
- c. VIN;
- d. Repair date;
- e. Vehicle mileage at time of repair;
- f. Vehicle's time in service;
- g. Repairing dealer's or facility's name, telephone number, city and state or ZIP code;
- h. Labor operation number(s);
- i. Problem code(s);
- j. Diagnostic trouble code(s);
- k. Replacement part number(s) and description(s);
- l. Concern stated by customer;
- m. Cause as stated on the repair order;
- n. Correction as stated on the repair order; and
- o. Additional comments, if any, by dealer/technician relating to claim and/or repair with photos.

**KME Response:** To date, no warranty claims have been paid related to this issue. Please reference our submission for warranty 20V006.

**KME Response to NHTSA PE 19-016**

Question 6:

6. Describe in detail the search methods and search criteria used by KME to identify the claims in response to Request No. 5, including the labor operations, problem codes, diagnostic trouble codes, part numbers and any other pertinent parameters used.

Provide a list of all labor operations, labor operation descriptions, problem codes, and problem code descriptions, diagnostic trouble codes and diagnostic trouble code descriptions applicable to the alleged defect in the subject vehicles. State whether the diagnostic trouble codes are automatically reported to the warranty database electronically or manually entered into the warranty database by a claims administrator.

6

State, by make and model year, the terms of the new vehicle warranty coverage offered by KME on the subject vehicles (i.e., the number of months and mileage for which coverage is provided and the vehicle systems that are covered). Describe any extended warranty coverage option(s) that KME offered for the subject vehicles and state by option, model, and model year, the number of vehicles that are covered under each such extended warranty.

**KME Response:** KME conducted a search of our warranty database for the trucks in question to determine if there were any claims paid related to this issue.

KME's warranty database has a free form searchable category, and all entries are done manually.

KME's standard warranty related to this component for all units is 1 years from the time the unit is accepted by the customer. KME does not generally offer any extended warranties unless they are included at the time of purchase.

**KME Response to NHTSA PE 19-016**

Question 7:

7. Produce copies of all service, warranty, and other documents that relate to, or may relate to, the alleged defect in the subject vehicles, that KME has issued to any dealers, regional or zone offices, field offices, fleet purchasers, or other entities including fire houses. This includes, but is not limited to, bulletins, advisories, informational documents, training documents, or other documents or communications, with the exception of standard shop manuals. Also include the latest draft copy of any communication that KME is planning to issue within the next 120 days.

**KME Response:** To date, no service, warranty, or other documents have been issued other than the original service manual provided with the unit. A copy of the manual is included with this submission. However, as noted in our cover letter, KME has issued a voluntary recall 20V006 associated with this issue. We are in the process of notifying the associated dealers and customers, and those documents are on file with NHTSA.

Question 8:

8. Describe all assessments, analyses, tests, test results, studies, surveys, simulations, investigations, inquiries and/or evaluations (collectively, "actions") that relate to, or may relate to, the alleged defect in the subject vehicles that have been conducted, are being conducted, are planned, or are being planned by, or for, KME. For each such action, provide the following information:
  - a. Action title or identifier;
  - b. The actual or planned start date;
  - c. The actual or expected end date;
  - d. Brief summary of the subject and objective of the action;
  - e. Engineering group(s)/supplier(s) responsible for designing and for conducting the action; and
  - f. A brief summary of the findings and/or conclusions resulting from the action.

For each action identified, provide copies of all documents related to the action, regardless of whether the documents are in interim, draft, or final form. Organize the documents chronologically by action.

**KME Response:** At this time, no assessments, analyses, tests, studies, surveys, simulations, investigations or evaluations are being conducted or are planned related to this situation. However, we may learn more through the normal interaction with our customers as part of the 20V006 recall process. As events warrant, we reserve the right to react accordingly.

**KME Response to NHTSA PE 19-016**

Question 9:

9. Describe all modifications or changes made by, or on behalf of, KME in the design, material composition, manufacture, quality control, supply, or installation of the subject component, from the start of production to date, which relate to, or may relate to, the alleged defect in the subject vehicles. For each such modification or change, provide the following information:
- The date or approximate date on which the modification or change was incorporated into vehicle production;
  - A detailed description of the modification or change;
  - The reason(s) for the modification or change;
  - The part number(s) (service and engineering) of the original component;
  - The part number(s) (service and engineering) of the modified component;
  - Whether the original unmodified component was withdrawn from production and/or sale, and if so, when;
  - When the modified component was made available as a service component; and
  - Whether the modified component can be interchanged with earlier production components.

**KME Response:** This model is built infrequently at KME. Currently, KME does not have any orders for this model, and none are imminent. Therefore, no design changes are in process. KME is continually evaluating the products that we offer, and before KME produces another Firestix, this issue will be addressed to prevent future recurrence, but the details are not available at this time.

Question 10:

10. Provide copies of and describe the differences between the maintenance procedures for turntables with the drive motor mounted to the underside and the topside of the unit.

**KME Response:** As provided via e-mail from Doug Kelley to Peter Kivett on 7/3/19, all drive motors, whether mounted topside or underside require that the lubrication be checked. However, the topside installation is more readily accessible, and the manual is more explicit on the procedure.

**KME Response to NHTSA PE 19-016**

Question 11:

11. State the number of each of the following that KME has sold that may be used in the subject vehicles by component name, part number (both service and engineering/production), model and model year of the vehicle in which it is used and month/year of sale (*including the cut-off date for sales, if applicable*):
- a. Subject component;
  - b. Add any further requests or delete all, including requests for similar or substantially similar components; and
  - c. Any kits that have been released, or developed, by KME for use in service repairs to the subject component/assembly.

For each component part number, provide the supplier's name, address, and appropriate point of contact (name, title, and telephone number). Also identify by make, model and model year, any other vehicles of which KME is aware that contain the identical component, whether installed in production or in service, and state the applicable dates of production or service usage.

**KME Response:** This information is provided as documented in our submission for recall 20V006.

Question 12:

12. Furnish KME's assessment of the alleged defect in the subject vehicle, including:
- a. The causal or contributory factor(s);
  - b. The failure mechanism(s);
  - c. The failure mode(s);
  - d. The risk to motor vehicle safety it poses;  
(including but not limited to)
    - i) Risk to vehicle mission;
    - ii) Risk to firefighting personnel on the aerial ladder;
    - iii) Risk to vehicle operators on the ground;
  - e. What warnings, if any, the operator and the other persons both inside and outside the vehicle would have that the alleged defect was occurring or subject component was malfunctioning; and
  - f. The reports included with this inquiry.

**KME Response:** This information is provided as documented in our submission for recall 20V006.

**PRODUCTION DATA**

VIN	Make	Model	Model Year	Subject Component Part Number and Design Version	Date of Manufacture	Warranty Start Date	State
1K9AF4288CN	KME	55 FT FIRESTIX	2012	S11AQI	06/17/2011	06/17/2011	NY
1K9AF4288DN	KME	55 FT FIRESTIX	2013	S11AQI	11/17/2012	11/17/2012	NY
1K9AF4284EN	KME	55 FT FIRESTIX	2014	S11AQI	09/10/2013	09/10/2013	NY
1K9AF4281EN	KME	55 FT FIRESTIX	2014	S11AQI	01/31/2014	01/31/2014	NY
1K9AF4288FN	KME	55 FT FIRESTIX	2015	S11AQI	07/24/2014	07/24/2014	PA
1K9AF4S8XHN	KME	55 FT FIRESTIX	2017	S11AQI	11/30/2017	11/30/2017	VA

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**REQUEST NUMBER TWO DATA**

KME File Number	N/A: Report received as a request for technical assistance, which was not logged at the time.
Item Category	Consumer Complaint
Vehicle Owner Information	Syracuse Fire Department [REDACTED]
VIN	1K9AF4284EN [REDACTED]
Make, Model, and Model Year	KME, 55FT FIRESTIX, 2014
Vehicle Mileage	N/A
Incident Date	N/A
Report of Claim Date	2/19/2019
Crash Alleged?	No
Property Damage Alleged?	No
Number of Alleged Injuries?	0
Number of Alleged Fatalities?	0

KME File Number	N/A: Only report received at KME was copy of NHTSA Vehicle Owner's Questionnaire
Item Category	Consumer Complaint
Vehicle Owner Information	Fulton Fire Department [REDACTED]
VIN	1K9AF4288DN [REDACTED]
Make, Model, and Model Year	KME, 55FT FIRESTIX, 2013
Vehicle Mileage	N/A
Incident Date	N/A
Report of Claim Date	5/3/2019
Crash Alleged?	No
Property Damage Alleged?	No
Number of Alleged Injuries?	0
Number of Alleged Fatalities?	0

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**Doug Kelley**

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**From:** Jim Hauser  
**Sent:** Wednesday, June 05, 2019 1:54 PM  
**To:** Doug Kelley  
**Subject:** FW: Planetary drives Syracuse  
**Attachments:** Planetary drives.docx; ATT00001.htm

Jim Hauser Technical Support Group Manager

P (570) 273-2809 | F (570) 645-9705 | C [REDACTED] kmefire.com Member of the REV Group

-----Original Message-----

From: GROSSO, JEFFREY [mailto:JGROSSO@syrgov.net]  
Sent: Tuesday, February 19, 2019 2:54 PM  
To: Jim Hauser; Andrew Yenser  
Subject: Fwd: Planetary drives Syracuse

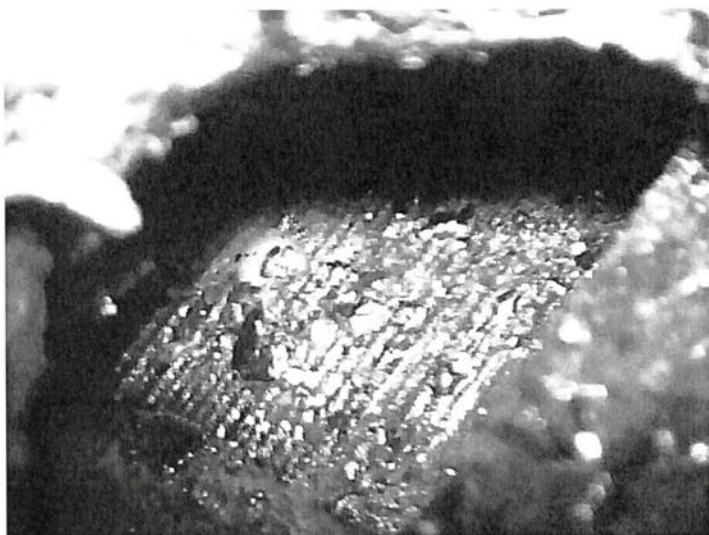
Jim. Attached are pictures of the inside of the motor from inspection camera

Sent from my iPhone

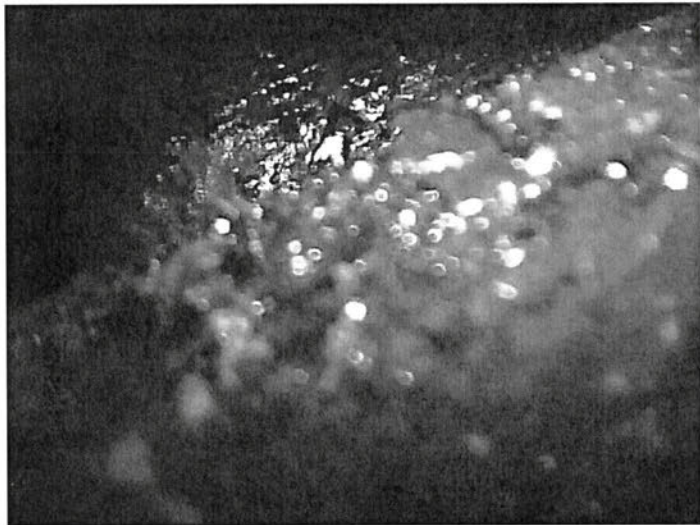
Begin forwarded message:

From: Steve English <steve@harrob.com<mailto:steve@harrob.com>>  
Date: February 19, 2019 at 2:41:00 PM EST  
To: <jgrosso@syrgov.net<mailto:jgrosso@syrgov.net>>  
Subject: Planetary drives

Left Planetary Syracuse E9 2-19-2019



Right Side Planetary Syracuse E9 2-19-2019



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**Doug Kelley**

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**From:** Jim Hauser  
**Sent:** Wednesday, June 05, 2019 1:56 PM  
**To:** Doug Kelley  
**Subject:** FW: Syracuse  
**Attachments:** IMG\_4320.jpg; ATT00001.txt; IMG\_4321.jpg; ATT00002.txt

Jim Hauser Technical Support Group Manager

P (570) 273-2809 | F (570) 645-9705 | C [REDACTED] | kmefire.com Member of the REV Group

-----Original Message-----

From: GROSSO, JEFFREY [mailto:JGROSSO@syrgov.net]  
Sent: Thursday, February 21, 2019 11:41 AM  
To: Jim Hauser  
Cc: Smith, Zach  
Subject: Syracuse

Jim, I have one apart there was no oil in it from day one Just condensation .

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**Doug Kelley**

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**From:** Jim Hauser  
**Sent:** Tuesday, February 26, 2019 1:07 PM  
**To:** Smith, Zach; Andrew Yenser; Gorman-Eric Saulsbury; Gorman- Bill Gorman Sr  
**Cc:** GROSSO, JEFFREY; Gorman-Keri Gorman  
**Subject:** RE: Engine 9

The address to ship them to is Kraft Fluid Systems

[REDACTED]  
Strongsville, Ohio 44149 Please reference the RMA number and it should be delivered

to where it needs to go.

The phone number is 1-800-257-1155

Jim Hauser Technical Support Group Manager

P (570) 273-2809 | F (570) 645-9705 | C [REDACTED] | kmefire.com Member of the REV Group

-----Original Message-----

From: Smith, Zach [mailto:ZSmith@syr.gov.net]  
Sent: Tuesday, February 26, 2019 11:44 AM  
To: Jim Hauser; Andrew Yenser; Gorman-Eric Saulsbury; Gorman- Bill Gorman Sr  
Subject: Engine 9

Sirs,

The pumper is still out of service, where are we shipping these drives to?

I need an answer today, if not, I think a reply as to why we don't have an address would be appropriate.

DC Z. Smith

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**Doug Kelley**

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**From:** Kane, John <JKane@syr.gov.net>  
**Sent:** Friday, April 05, 2019 4:06 PM  
**To:** Smith, Zach; Brian Connely  
**Cc:** bgorman@gormaent.com; Gorman-Eric Saulsbury; Grosso, Jeffrey; Jim Hauser  
**Subject:** RE: RGA# [REDACTED]

All:

Please ensure that I'm included in all responses to this email. I'd like a clear answer as to how this matter is going to be resolved.

*John P. Kane*  
*Deputy Chief – Maintenance Division*  
*City of Syracuse, Department of Fire*  
312 State Fair Boulevard  
Syracuse, NY 13204  
Office: (315) 473-3276 x705  
Cell: [REDACTED]

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**From:** Smith, Zach  
**Sent:** Friday, April 5, 2019 3:56 PM  
**To:** Brian Connely  
**Cc:** bgorman@gormaent.com; Gorman-Eric Saulsbury; Grosso, Jeffrey; Kane, John; Jim Hauser  
**Subject:** Re: RGA# [REDACTED]

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So this is how \$12,000 of drives show back up at my shop after we sent them out in a wooden box that we built to protect them.

Kraft sent them back like this, UPS found pieces at their facility locally after the box broke open.

We are also missing other parts, we don't know yet exactly what they are.

This is beyond ridiculous.

District Chief Zach Smith

On Mar 11, 2019, at 4:21 PM, Brian Connely <[bconnely@kmefire.com](mailto:bconnely@kmefire.com)> wrote:

Chief,

Let me review the situation with my folks, but if this is out of warranty and not maintained or inspected, regardless of the location, there is not much I can offer at this point. But I will work with Jim Hauser for more information.

<image001.jpg>

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**Brian Connely**  
Vice President and General Manager  
One Industrial Complex

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Nesquehoning, PA 18240

P (570) 669-5166

[kmeffire.com](http://kmeffire.com)

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Member of the REV  
Group

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**From:** Smith, Zach [<mailto:ZSmith@syrgov.net>]

**Sent:** Monday, March 11, 2019 4:05 PM

**To:** Brian Connely <[bconnely@kmeffire.com](mailto:bconnely@kmeffire.com)>; [bgorman@gormanent.com](mailto:bgorman@gormanent.com); Gorman-Eric Saulsbury <[esaulsbury@gormanent.com](mailto:esaulsbury@gormanent.com)>

**Cc:** GROSSO, JEFFREY <[JGROSSO@syrgov.net](mailto:JGROSSO@syrgov.net)>; Kane, John <[JKane@syrgov.net](mailto:JKane@syrgov.net)>

**Subject:** FW: RGA# [REDACTED]

Brian,

I hope this email finds you doing well back at KME.

We have an issue with one of our 55' firestix. It began with us trying to replace the turntable rotational bearing due to heavy chatter/ grinding.

That turned into the drives not having any lubrication in them. Each aerial has two drives. Jim Hauser is aware and stated that it was our responsibility to check them. I would agree, but they are mounted upside down in the Torque box and take many hours to get to. They are also sealed units.

KME does not provide any documentation stating that these particular units are to be inspected or how and when to do so. Jim Hauser also stated that water got into the drives and forced out the gear oil. That is not possible. The seals were intact and NO water was found in the drives.

These drives are shipped to KME dry, per Kraft, and they are to be lubricated at installation. I would buy one drive going bad, but not two, on the same unit.

That brings us to this report from Kraft, which I have attached. These drives have had no lubrication.

At this point, the City of Syracuse expects KME to pay for the replacement of these drives, to include parts and labor. We will pay for the turntable bearing and labor.

We also have another engine in service with these drives. We expect KME to cover the cost of labor to check that this other aerial has lubrication in the drives.

Please contact me at your earliest convenience to discuss,

District Chief Zach Smith

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**From:** Merit Shambarger [<mailto:mshambarger@kraftfluid.com>]

**Sent:** Monday, March 11, 2019 2:17 PM

**To:** GROSSO, JEFFREY

**Subject:** RGA# 23412

**Merit Shambarger** | CFPHS | Repairs & Returns Coordinator  
Kraft Fluid Systems | 14300 Foltz Parkway, Strongsville, OH 44149

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☎ Office: 800.257.1155 | &#x2602; [REDACTED] Fax: 440.238.5266

✉ Email: [mshambarger@kraftfluid.com](mailto:mshambarger@kraftfluid.com) | 🌐 Web: [www.kraftfluid.com](http://www.kraftfluid.com)

<image005.jpg>Like us on Facebook | <image006.jpg>Follow us on LinkedIn

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**Doug Kelley**

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**From:** Jim Hauser  
**Sent:** Thursday, April 11, 2019 1:10 PM  
**To:** Grosso, Jeffrey; Andrew Yenser; Gorman- Bill Gorman Sr; Thomas Suriani  
**Cc:** Smith, Zach  
**Subject:** RE: Syracuse Gso [REDACTED]

Jeff,

The bearing you received is the newest version for your application and requires (18) lower or outer 5/8-11 x 3.00" long Grade 8 fasteners with hardened flat washers. These are torqued at 210 Ft. Lbs. dry. The upper or inner fasteners (18) are 1/2-13 x 2.50" long Grade 8 fasteners with hardened washers. These are torqued at 110 ft. lbs. dry.

Jim Hauser Technical Support Group Manager


P (570) 273-2809 | F (570) 645-9705 | C [REDACTED] | kmefire.com Member of the REV Group

-----Original Message-----

From: Grosso, Jeffrey [mailto:JGROSSO@syrgov.net]  
Sent: Thursday, April 11, 2019 10:37 AM  
To: Jim Hauser; Andrew Yenser; Gorman- Bill Gorman Sr; Thomas Suriani  
Cc: Smith, Zach  
Subject: Syracuse Gso [REDACTED]

Jim, we are still waiting on a answer on the bearing . The new one is different than old one and we need the specific bolts for the new bearing if this part is correct. Our dealer is not able to help because these parts are different than build sheet. I need these answers ASAP .

Jeff Grosso  
Syracuse Fire Dept.

 U.S. Department of Transportation <b>National Highway Traffic Safety Administration</b>	<b>DOT Auto Safety Hotline</b> <b>Vehicle Owner's Questionnaire</b> <b>To Report Vehicle Safety Defects</b> <b>1-888-DASH-2-DOT</b> <b>(1-888-327-4236)</b> <b>INTERNET: www.nhtsa.dot.gov/hotline</b>		FOR AGENCY USE ONLY 100148	
	Date Received 08-MAY-2019		Repository <input type="checkbox"/> Reference No. [REDACTED]	
<b>OWNER INFORMATION (Type or Print)</b>				
Name FULTON FIRE DEPARTMENT		Daytime Telephone Number 3155923441		E-mail Address SLAWS@CITYOFFULTON.COM
Address 170 SOUTH 2ND ST. FULTON FIRE DEPARTMENT		Evening Telephone Number		
City FULTON	State NY	Zip Code 13069		
<i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i>				
<b>VEHICLE INFORMATION</b>				
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1K9AF4288DN [REDACTED]		Make KME	Model PANTHER	Model Year 2012
Date Purchased	Dealer's Name and Telephone Number		Engine: No: Cylinders	Fuel Type:
Original Owner <input type="checkbox"/>	Dealer's City	State	Zip Code	
Transmission Type <input type="checkbox"/> Antilock Brakes <input type="checkbox"/> Cruise Control	Powertrain	Multiple Failure:		Incident Date(s) 03-MAY-2019
<b>FAILED COMPONENT(S)/PART(S) INFORMATION</b>				
Vehicle Component Code: 980000 UNKNOWN OR OTHER			Failure Mileage 29080	Failure Speed
<b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</b>				
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM9ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:		
Tire Component Code			Tire Failure Type:	
<b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</b>				
Make:	Date Manufactured:	Model No./Name:		
Seat Type:	Installation System:			
Child Seat Component Code:	Failed Part:			
<b>APPLICABLE INCIDENT INFORMATION</b> <i>(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)</i>				
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths	Reported to Police N
<b>Narrative Description of Incident(S), Crash(es), and Injury(ies).</b> <b>Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; ie, parts repaired or replaced (and if old part is available).</b>				
FULTON NY FIRE DEPT WAS NOTIFIED BY SYRACUSE FD OF AN ISSUE WITH THEIR KME SWING DRIVES, FULTON FD HAD OUR DRIVES INSPECTED ON 5/3/19 AND THE INFO BELOW WAS FOUND.  SWING DRIVES FOR THE AERIAL WHERE INSPECTED. NO FILL PLUG COULD BE ACCESSED. DRAIN PLUGS WHERE ACCESSED. DRAIN PLUGS WHERE REMOVED. NO OIL CAME OUT OF THE DRAINS. INSIDE OF DRIVES WERE CHECKED WITH AN INSPECTION CAMERA. THE DRIVER SIDE DRIVE WAS FOUND TO BE FULL OF RUST. THE OFFICER SIDE DRIVE WERE FOUND TO HAVE RUST FORMING ON SOME PARTS INSIDE. THESE DRIVES ARE MAINTENANCE FREE AND ARE SUPPOSE TO BE FILLED WITH OIL. NO OIL WAS INSTALLED IN THESE UNITS.				
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.			<b>ATTACH ADDITIONAL SHEETS IF NECESSARY</b>	
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.				