

rec'd 11/22/19  
SK

# VOLKSWAGEN

GROUP OF AMERICA

Gregory Magno  
Chief, Vehicle Defect Division A  
Office of Defects Investigation  
National Highway Traffic Safety Administration  
1200 New Jersey Avenue S.E.  
Washington, DC 20590

Christopher T. Sandvig NAME  
Director Title  
Group Customer Protection Department  
248-754-5000 Phone  
248-754-5093 Fax  
November 21, 2019 Date

Subject: DP19-003 /NEF-101sly

Dear Mr. Magno:

VOLKSWAGEN GROUP OF AMERICA, INC.  
1800 HAMLIN ROAD  
AUBURN HILLS, MI 48326  
PHONE +1 248 754 5000

Please find enclosed Volkswagen's 5<sup>th</sup> partial response to DP19-003, dated September 13, 2019, requesting information concerning allegations of excessive stalling in the following vehicles: 2019 MY Volkswagen GTI, Golf GTI and Jetta GLI models equipped with manual transmission.

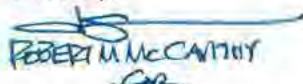
As was agreed per your approval of Volkswagen's request of October 23, 2019 for a partial extension of time to respond, Volkswagen will provide to the agency a submission each week, until completion, on or before November 27, 2019.

For the enclosed partial response, Volkswagen is providing its response and information specifically to Request 8, with the request restated verbatim and then followed by our response.

Volkswagen acknowledges that non-confidential material is enclosed with this communication; Volkswagen has submitted responsive confidential material to NHTSA's Office of Chief Counsel under separate cover and under request of confidentiality. Where documents provided contain information in either German or Spanish language, Volkswagen also provides an English language translation copy.

Please contact me if you have any questions regarding this response.

Sincerely,



Christopher T. Sandvig  
Director, Group Customer Protection  
Volkswagen Group of America, Inc.

Enclosures

### Request 8

Describe all assessments, analyses, tests, test results, studies, surveys, simulations, investigations, inquiries and/or evaluations (collectively, "actions") that relate to, or may relate to, the alleged defect in the subject vehicles that have been conducted, are being conducted, are planned, or are being planned by, or for, VW. For each such action, provide the following information:

- a. Action title or identifier;
- b. The actual or planned start date;
- c. The actual or expected end date;
- d. Brief summary of the subject and objective of the action;
- e. Engineering group(s)/supplier(s) responsible for designing and for conducting the action; and
- f. A brief summary of the findings and/or conclusions resulting from the action.

For each action identified, provide copies of all documents related to the action, regardless of whether the documents are in interim, draft, or final form. Organize the documents chronologically by action.

### Response 8

In response to this inquiry, Volkswagen is providing a table outlining each item in subparagraphs a) through f) in a file, entitled REQUEST NUMBER EIGHT DATA in the folder attached hereto as Exhibit to Request 8.

In the 5<sup>th</sup> partial response, Volkswagen provides 236 non-confidential and 22 confidential documents (inclusive of 10 documents which contain information in the German language and have been translated to English). The documents are listed by category and provided in chronological order. Confidential documents have been submitted under separate cover to NHTSA's Office of General Counsel under Part 512.

Where documents provided contain information in either German or Spanish language, Volkswagen provides an English language translation copy.

Additionally, Volkswagen provides an index in the Exhibit to Request 8 folder for the responsive documents.

Volkswagen notes that under European privacy laws personal identifying information has been redacted where required. Additionally, redactions were made for the following reasons:

- content is not responsive to the inquiry;
- content is not relevant to or regarding the U.S. market;
- content is related to complaints other than the alleged defect;
- content is deemed confidential and has been submitted to NHTSA's Office of General Counsel, under 49 CFR Part 512

Exhibit to Request 8

REQUEST NUMBER EIGHT DATA

An information table is provided in Adobe Acrobat format in the Exhibit to Request 8 folder on the enclosed DP19-003 electronic media

An index of the files that are provided in Microsoft Excel format is included in the Exhibit to Request 8 folder on the DP19-003 electronic media