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From: Itoh, Jorji (J.D.)
Sent: Wednesday, May 6, 2020 1:07 PM
To: Robinson, Hue (H.M.)
Cc: Brezee, Shane (S.B.); Landry, Mike (M.P.)
Subject: 14D: Section 3D
Attachments: Out of Scope Data Summary 12.04.2019.pdf

Hue,

In preparation for tonight's meeting:

-In Section 3D, can we input the text "Please see Attachment 3.1"

-Attach the following slide to the 14D

Thanks!

Jorji D. Itoh

**Production Vehicle Safety
Automotive Safety Office**

330 Town Center Drive, Suite 500
Dearborn, MI 48126

Phone: () , ()

Product Development - Body Hardware Engineering

[<Back](#)

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Report [Check All that Apply]	☒ E-mail A Formal report	☐ E-mail Data Only	☒ E-mail Preliminary Results
Additional Comments			
Reference LR #140266			

For Ref - Request Number: [REDACTED]



Testing of Fiesta with C1A Warranty Return Part

Purpose of Review

☒ Information

☐ Decision

☐ Help Needed

March 19, 2015

Vehicle Borescope Setup



Vehicle Borescope Setup



SLIDE 3



DEARBORN DEVELOPMENT CENTER

Track Operations

SOUTHFIELD RIV.

Body Exterior & Safety
Engineering

Test Track Office (VDAB): (313) 84-57883

VILLAGE RD.

ROTUNDA DR.

VDAB TRACK OFFICE

GATE 5A

OAKWOOD BLVD.

BUILDINGS:

1. Experimental Vehicles Building (EVB)
2. Experimental Engines Building (EEB)
3. Wind Tunnel Building
4. Safety Innovation Lab (SIL)
5. Automotive Safety Center
6. Conference and Events Center (CEC)
7. Climatic Wind Tunnel #3
8. Ocean Roll & Heat Prot. Wind Tunnel #4-5
9. Crash Barrier Building (CEB)
10. Control Tower
11. VDA Building
12. Product Review Center (PRC)
13. Weight Shed

TEST TRACKS:

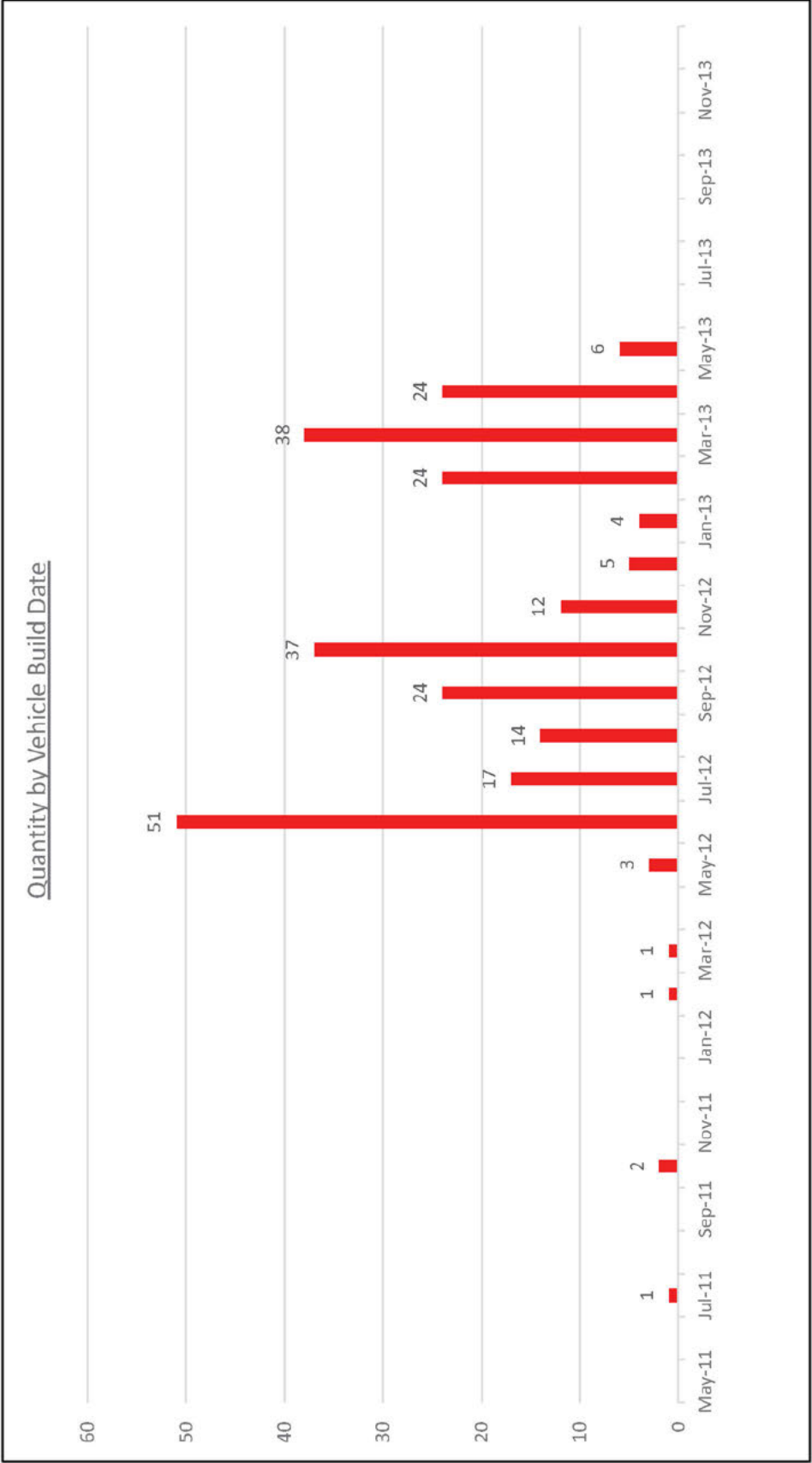
14. Salt Dome
15. Explorer Substation
16. Low Speed Track - 2.62 mi.
17. Frost Heave Rd. - 2540 ft.
18. Brick Road - 1,000 ft.
19. Rumble Road - 1,700 ft.
20. Undulating Road - 1,650 ft.
21. Belgian Block Road - 1,320 ft.
22. Random Sine Wave Road - 1,320 ft.
23. High Speed Track - 2.54 mi.
30. Impact Strip Pad - 360 ft (60 ft apart)
31. Sound Wall - 300 ft.
32. Maintenance Road
33. Straightaway
34. Brake Hill - 17% & 30% Grades

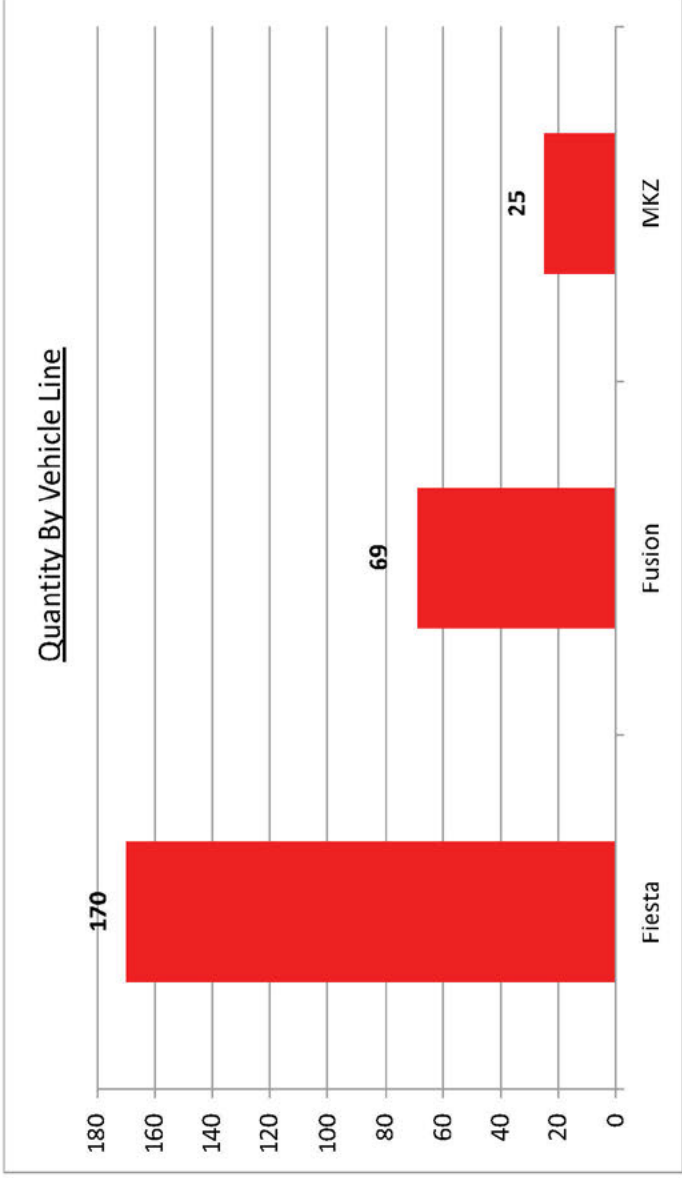
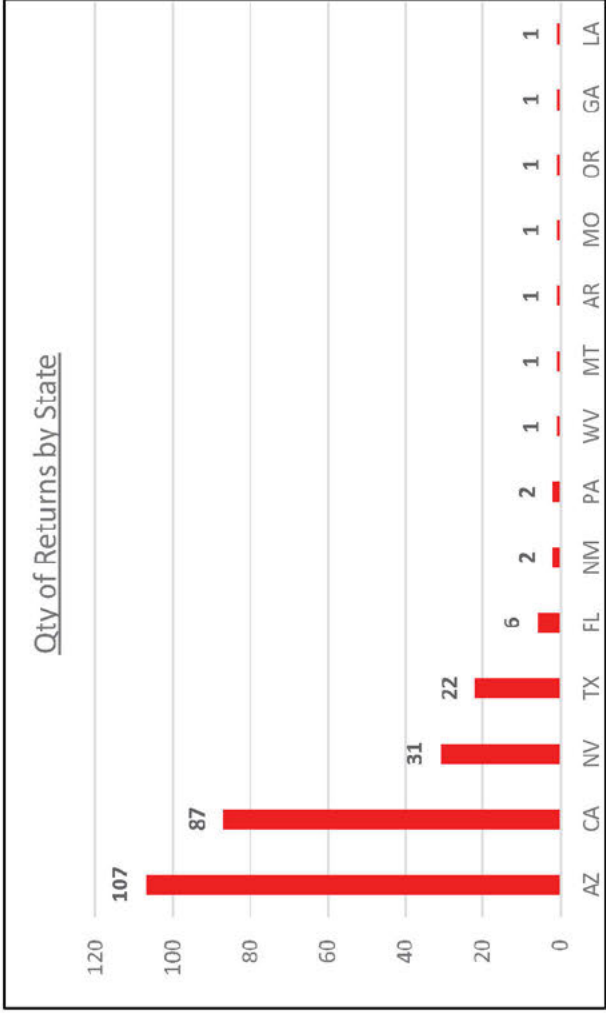
40. Ride Lanes #1-3
41. High Crown Road - 488 ft.
42. VDA Pad
43. Run-Up Lane to VDA Pad
44. Wet VDA Pad
45. Low Friction Surface
46. Wetting System Pumps
47. Access Road
48. Straightaway - 0.9 mile
49. Steering & Handling Course - 3.37 miles
50. Peanut - .56 miles
51. Tri-Oval - .65 miles
52. Harpin - .72 miles
53. Radial Pot Hole Event
54. Gravel Pad

55. Airbag Driveway Event (8 deg. ramp)
56. Curb Impact Event
57. Power Hop Hill - 11.6% & 20% grades
58. A&A Traction Hill
59. Limestone Road - 500 ft.
60. Driveway Ramps - 6 deg., 8 deg., 10 deg., 21/10 deg.
61. Advanced Simulation Test Facility
- Lane 1 - APG Twist Ditch - 105 ft.
- Lane 2 - MPG Body Twist / Jounce Rebound - 100 ft.
- Lane 3 - MPG Cobblestone Road - 330 ft.
- Lane 4 - MPG 15 and 30 mph Chudholes - 860 ft.
- Lane 5 - MPG Rail Crossing / Jerome Street - 684 ft.
- Lane 6 - MPG Impact Road - 1020 ft.
- Lane 7 - APG Silver Creek II - 800 ft.
- Lane 8 - DPG Square Edge Potholes - 940 ft.
- Lane 9 - APG Silver Creek I - 1120 ft.
- Lane 10 - APG Hard Route South - 980 ft.
- Lane 11 - MPG Chatter Bump Road - 840 ft.
- Lane 12 - APG Hard Route North - 1440 ft.
- Lane 13 - MPG Resonance Road Section 3 - 1800 ft.
- Lane 14 - MPG Resonance Road Section 1 - 1560 ft.
62. World Car Ride Roads
- Lane 1 - Glenavale Road - 1400 ft.
- Lane 2 - FEC Ride Road - 1400 ft.
- Lane 3 - European Brick Road - 1400 ft.
- Lane 4 - Micro Island Road - 1400 ft.
- Lane 5 - DeSoto Ave. - 1400 ft.
- Lane 6 - Blaume Keil / Gedenhorsten Roads - 1600 ft.
- Lane 7 - NVH Impact Strips - 2000 ft.

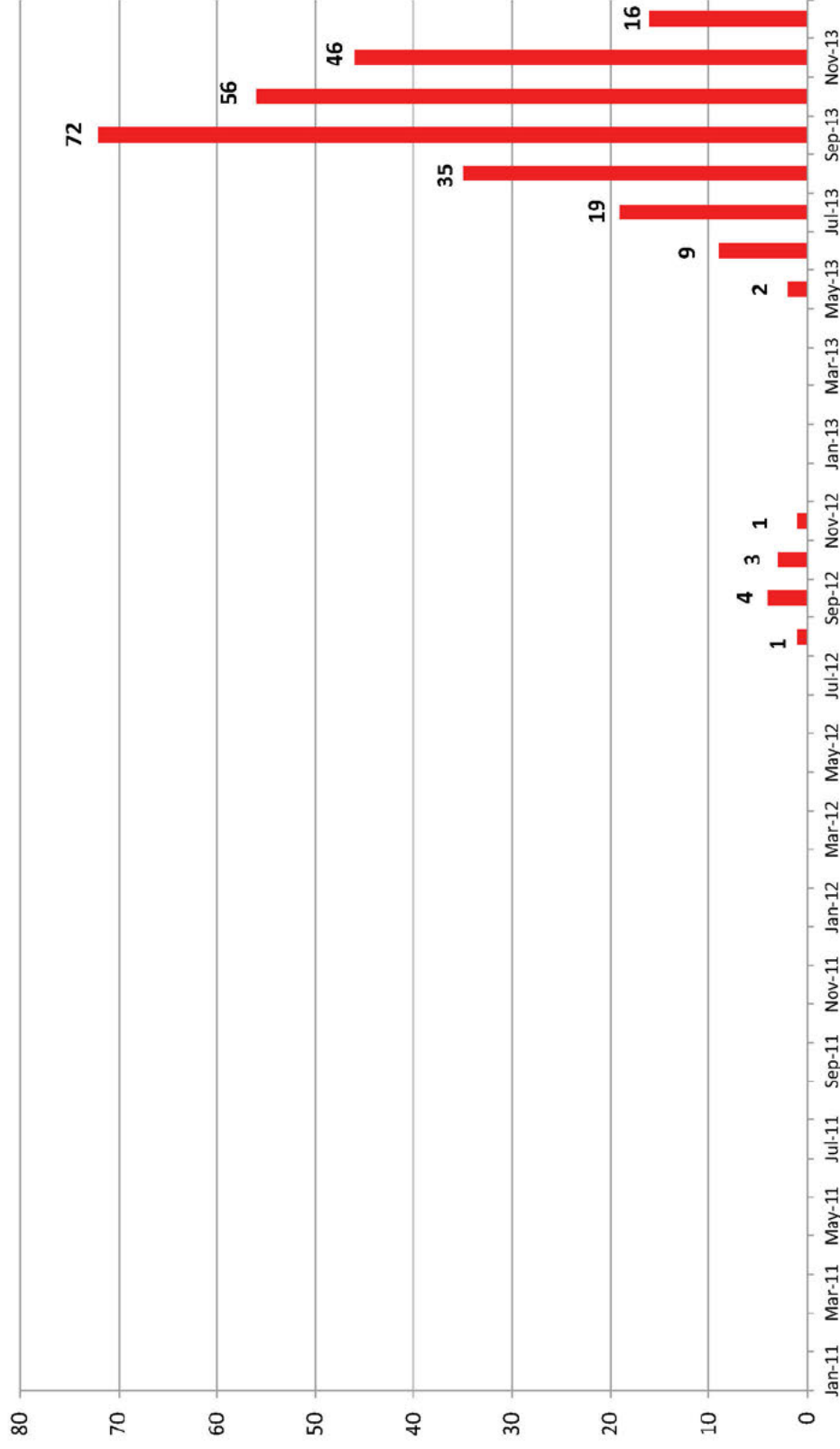
Revision Date: 1/30/2014

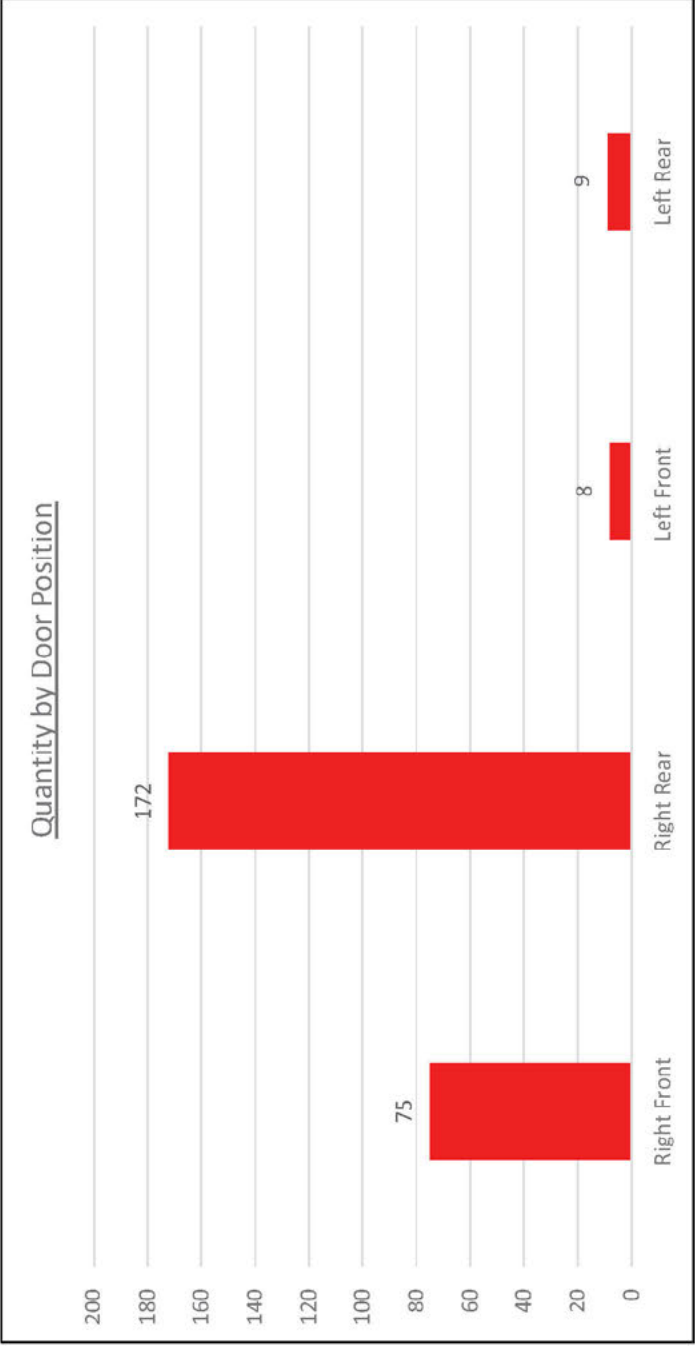
Warranty Returns Data - Latches Analyzed by KUSA





Quantity by Month Vehicle Repaired-Latch Replaced





nents rations														
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A_REAR_DOOR_LATCH_FIESTA_RIGHT_REAR_DOOR\FIESTA_RR5__RUN LATCHED_2.7\ReferenceTime

D8 - Recognize team and Individual contributions

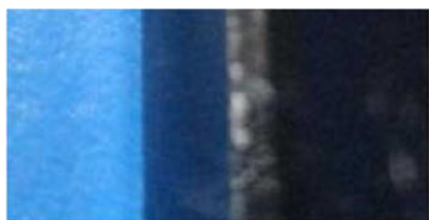
Author:		Date:	18-Oct-12
Recognition:			

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Attachments:

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Stamped date code at Latch fishmouth

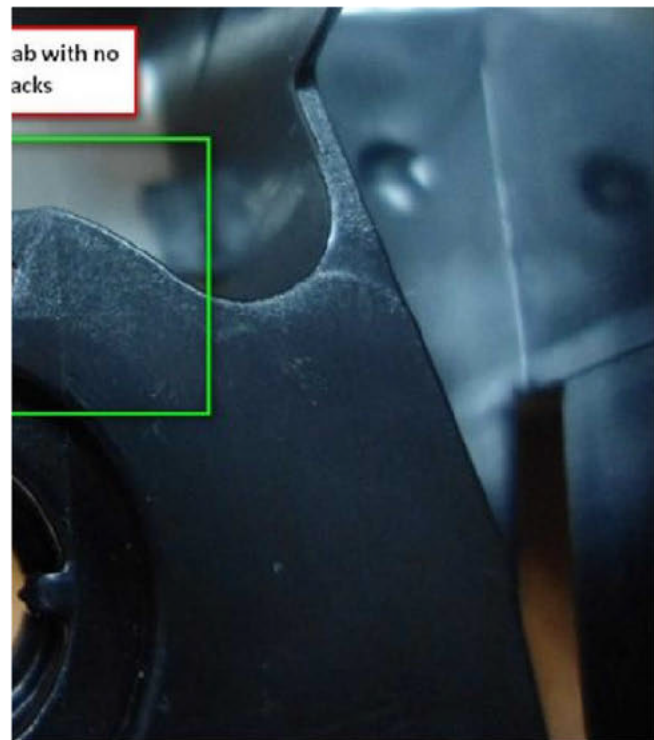


s at C1A



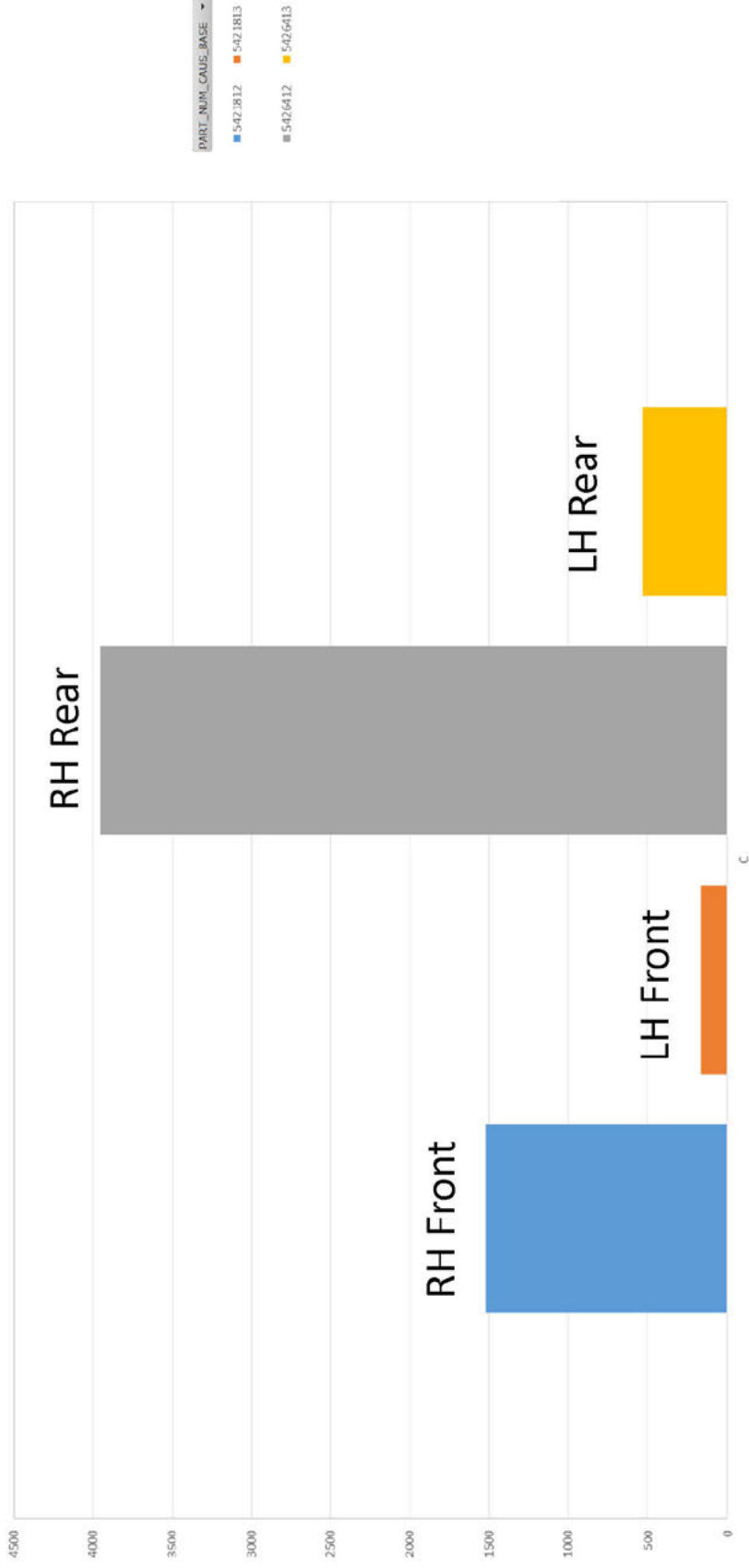






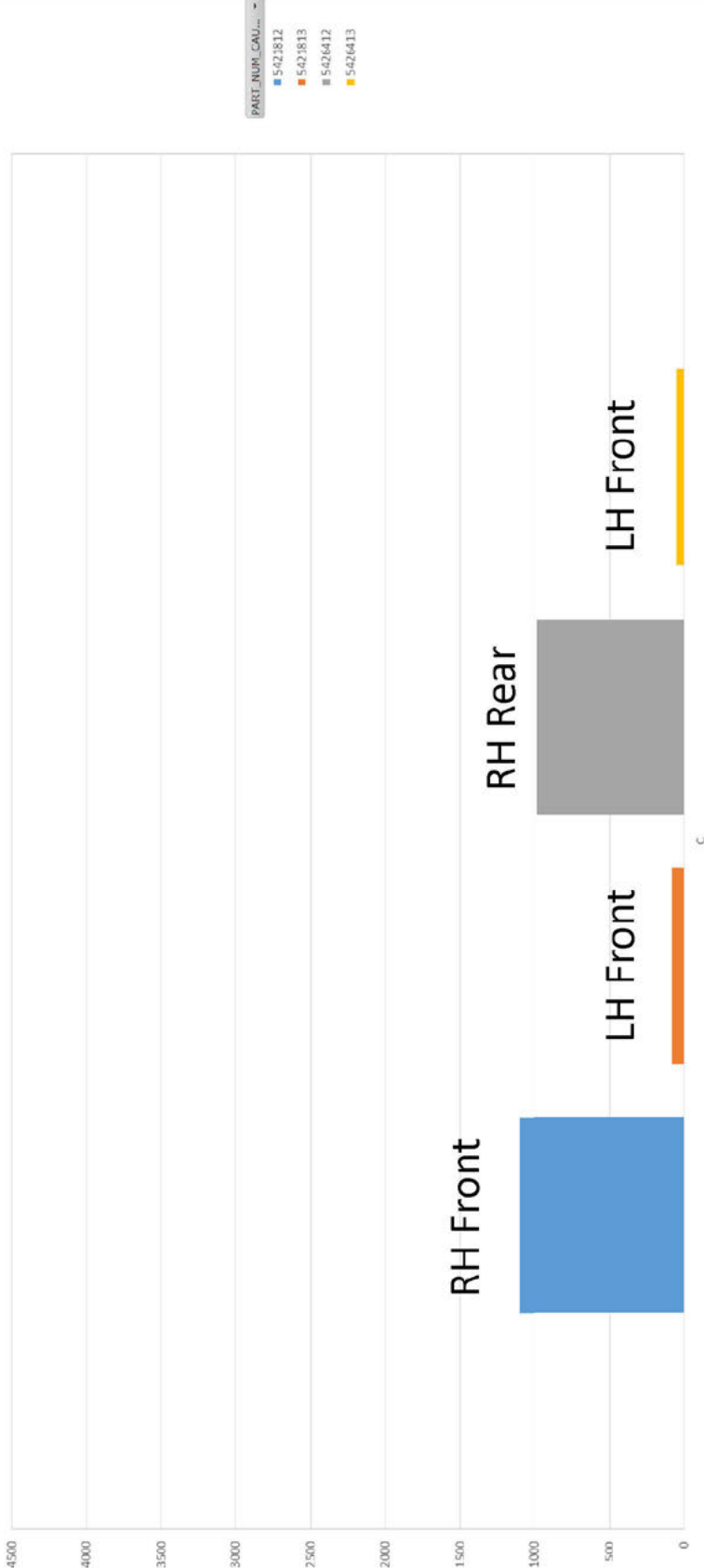


C1A Latch AWS Claims MY11,12,13,14,15 - Fiesta Cuautitlan USA, CAN, MEX
Pivot Table - TIS Chart of " Will Not Close Comments Claims "



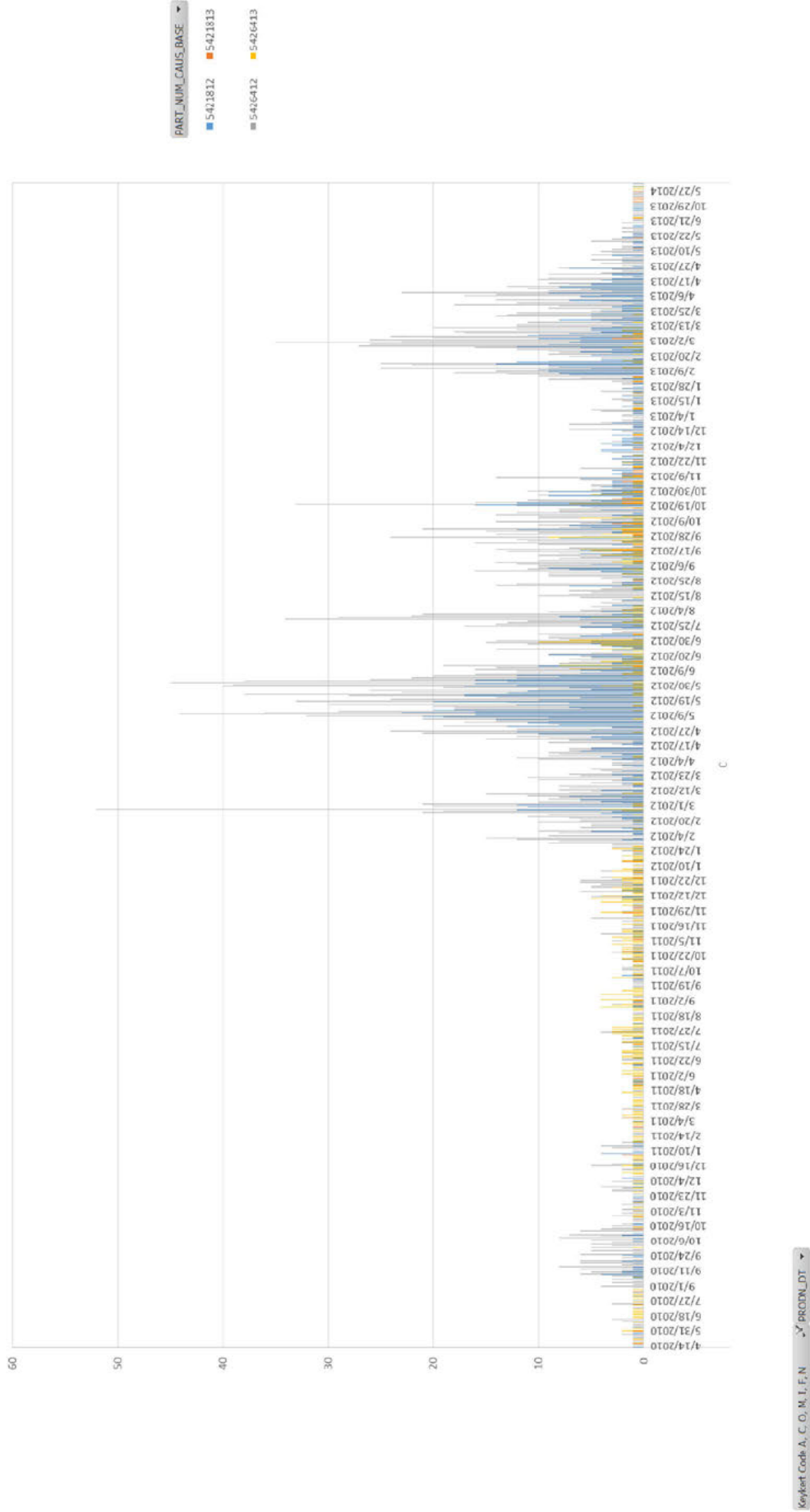
Count of QTY

C1A Latch AWS Claims MY13,14,15 - Fusion Hermosillo USA, CAN, Mex
Pivot Table - TIS Chart of " Will Not Close Comments Claims "



KeyKert Code A, C, O, M, I, F, N

C1A Latch AWS Claims MY11,12,13,14,15 - Fiesta Cuautitlan USA, CAN, MEX
Pivot Table - TIS Chart of " Will Not Close Comments Claims "



C1A Latch AWS Claims MY13,14,15 - Fusion Hermosillo USA, CAN, Mex
Pivot Table - TIS Chart of " Will Not Close Comments Claims "



Hub	Local FSA	ROI	Country
FORD NORTH AMERICA	UNDEFINED FORD - NORTH AMERICA	CANADA	
FORD NORTH AMERICA	UNDEFINED FORD - NORTH AMERICA	MEXICO	
FORD NORTH AMERICA	UNDEFINED FORD - NORTH AMERICA	UNITED STATES	
FORD OF EUROPE	UNDEFINED EUROPE - CENTRALISED MARKETS	PORTUGAL	
FORD OF EUROPE	UNDEFINED EUROPE - CENTRALISED MARKETS	UNITED KINGDOM	
FORD SOUTH AMERICA	UNDEFINED ANDINA MKTS	COLOMBIA	
FORD SOUTH AMERICA	UNDEFINED NON-ANDINA MKTS	ARGENTINA	
FORD SOUTH AMERICA	UNDEFINED NON-ANDINA MKTS	BRAZIL	
FORD SOUTH AMERICA	UNDEFINED NON-ANDINA MKTS	BOLIVIA	
WORLDWIDE DIRECT MARKET OPNS	UNDEFINED WDMO - AFFILIATES	CHILE	
WORLDWIDE DIRECT MARKET OPNS	UNDEFINED WDMO - AFFILIATES	PARAGUAY	
WORLDWIDE DIRECT MARKET OPNS	UNDEFINED WDMO - AFFILIATES	PERU	
WORLDWIDE DIRECT MARKET OPNS	UNDEFINED WDMO - AFFILIATES	URUGUAY	
WORLDWIDE DIRECT MARKET OPNS	UNDEFINED WDMO - AP	PAKISTAN	
WORLDWIDE DIRECT MARKET OPNS	UNDEFINED WDMO - AP	VANUATU	
WORLDWIDE DIRECT MARKET OPNS	UNDEFINED WDMO - AP	ARUBA	
WORLDWIDE DIRECT MARKET OPNS	UNDEFINED WDMO - CCA	BAHAMAS	
WORLDWIDE DIRECT MARKET OPNS	UNDEFINED WDMO - CCA	BELIZE	
WORLDWIDE DIRECT MARKET OPNS	UNDEFINED WDMO - CCA	CAYMAN ISLANDS	
WORLDWIDE DIRECT MARKET OPNS	UNDEFINED WDMO - CCA	CURACAO	
WORLDWIDE DIRECT MARKET OPNS	UNDEFINED WDMO - CCA	GUATEMALA	
WORLDWIDE DIRECT MARKET OPNS	UNDEFINED WDMO - CCA	NETHERLANDS ANTILLES	
WORLDWIDE DIRECT MARKET OPNS	UNDEFINED WDMO - CCA	NICARAGUA	
WORLDWIDE DIRECT MARKET OPNS	UNDEFINED WDMO - CCA	ST. MARTIN	
WORLDWIDE DIRECT MARKET OPNS	UNDEFINED WDMO - CCA	TURKS & CAICOS ISLANDS	
WORLDWIDE DIRECT MARKET OPNS	UNDEFINED WDMO - FME	UNITED ARAB EMIRATES	
WORLDWIDE DIRECT MARKET OPNS	UNDEFINED WDMO - US FED SAFETY ACT	AMERICAN SAMOA	
WORLDWIDE DIRECT MARKET OPNS	UNDEFINED WDMO - US FED SAFETY ACT	GUAM	
WORLDWIDE DIRECT MARKET OPNS	UNDEFINED WDMO - US FED SAFETY ACT	NORTHERN MARIANA ISLANDS	
WORLDWIDE DIRECT MARKET OPNS	UNDEFINED WDMO - US FED SAFETY ACT	PUERTO RICO	
WORLDWIDE DIRECT MARKET OPNS	UNDEFINED WDMO - US FED SAFETY ACT	VIRGIN ISLANDS (US	
FORD NORTH AMERICA	UNDEFINED FORD - NORTH AMERICA	CANADA	
FORD NORTH AMERICA	UNDEFINED FORD - NORTH AMERICA	MEXICO	
FORD NORTH AMERICA	UNDEFINED FORD - NORTH AMERICA	UNITED STATES	
FORD SOUTH AMERICA	UNDEFINED NON-ANDINA MKTS	ARGENTINA	
FORD SOUTH AMERICA	UNDEFINED NON-ANDINA MKTS	BRAZIL	
WORLDWIDE DIRECT MARKET OPNS	UNDEFINED WDMO - AFFILIATES	CHILE	
WORLDWIDE DIRECT MARKET OPNS	UNDEFINED WDMO - CCA	CAYMAN ISLANDS	
WORLDWIDE DIRECT MARKET OPNS	UNDEFINED WDMO - US FED SAFETY ACT	PUERTO RICO	

VIN Group	VIN Group Description	2011 MY	2012 MY	2013 MY	2014 MY	Total
AA	2011-2013 FIESTA	15971	8542	8797	0	33310
AA	2011-2013 FIESTA	10040	10049	12742	0	32831
AA	2011-2013 FIESTA	76702	59560	66454	0	202716
AA	2011-2013 FIESTA	0	0	2	0	2
AA	2011-2013 FIESTA	2	0	0	0	2
AA	2011-2013 FIESTA	5641	5076	4666	0	15383
AA	2011-2013 FIESTA	11470	10295	15792	0	37557
AA	2011-2013 FIESTA	17513	24206	15689	0	57408
AA	2011-2013 FIESTA	0	0	1	0	1
AA	2011-2013 FIESTA	1435	1938	2004	0	5377
AA	2011-2013 FIESTA	1	0	1	0	2
AA	2011-2013 FIESTA	0	1	1	0	2
AA	2011-2013 FIESTA	0	1	0	0	1
AA	2011-2013 FIESTA	0	2	0	0	2
AA	2011-2013 FIESTA	1	0	0	0	1
AA	2011-2013 FIESTA	0	0	8	0	8
AA	2011-2013 FIESTA	30	1	0	0	31
AA	2011-2013 FIESTA	1	0	0	0	1
AA	2011-2013 FIESTA	12	18	6	0	36
AA	2011-2013 FIESTA	2	11	0	0	13
AA	2011-2013 FIESTA	0	7	0	0	7
AA	2011-2013 FIESTA	67	7	0	0	74
AA	2011-2013 FIESTA	16	8	4	0	28
AA	2011-2013 FIESTA	7	0	0	0	7
AA	2011-2013 FIESTA	7	0	0	0	7
AA	2011-2013 FIESTA	1	0	0	0	1
AA	2011-2013 FIESTA	0	0	4	0	4
AA	2011-2013 FIESTA	57	31	10	0	98
AA	2011-2013 FIESTA	9	10	2	0	21
AA	2011-2013 FIESTA	1541	1716	1311	0	4568
AA	2011-2013 FIESTA	48	65	27	0	140
AA Total						389639
BB	2014 FIESTA	0	0	0	498	498
BB	2014 FIESTA	0	0	0	1331	1331
BB	2014 FIESTA	0	0	0	6588	6588
BB	2014 FIESTA	0	0	0	40	40
BB	2014 FIESTA	0	0	0	1331	1331
BB	2014 FIESTA	0	0	0	74	74
BB	2014 FIESTA	0	0	0	3	3
BB	2014 FIESTA	0	0	0	427	427
BB Total						10292
Grand Total						399931



9B



Agenda

1	Approach
2	Model description
3	Results
4	Conclusion



Agenda

1	Approach
2	Model description
3	Results
4	Conclusion



Agenda

1	Approach
2	Model description
3	Results
4	Conclusion



Agenda

1	Approach
2	Model description
3	Results
4	Conclusion



Agenda

1	Approach
2	Model description
3	Results
4	Conclusion



Targeting Criteria

Global FSA: 00016046 - C1A DOOR LATCH - BROSE NA PRODUCED PROGRAM - REGIONAL

Criteria Grouping(s):

INCLUDE FILE(S) :

W:\GCAMP\1_VFU\MBEAKER\16S30 CANADA VIN FILE 1.TXT

W:\GCAMP\1_VFU\MBEAKER\16S30CANADA VIN FILE 2.TXT

Vehicle Line(s)
Global FSA: 00016046 - C1A DOOR LATCH - BROSE NA PRODUCED PROGRAM - REGIONAL

Hub	Local FSA	ROI	Country	Brand	Vehicle Line	2012 MY
FORD NORTH AMERICA	16R01	FORD - NORTH AMERICA	CANADA	FORD	C344N HEV	0
FORD NORTH AMERICA	16R01	FORD - NORTH AMERICA	CANADA	FORD	C346 FOCUS FNA	38539
FORD NORTH AMERICA	16R01	FORD - NORTH AMERICA	CANADA	FORD	C520 NA (ESCAPE)	0
FORD NORTH AMERICA	16R01	FORD - NORTH AMERICA	CANADA	FORD	MUSTANG (S550)	0
FORD NORTH AMERICA	16R01	FORD - NORTH AMERICA	CANADA	FORD	V408 (EU)	0
FORD NORTH AMERICA	16R01	FORD - NORTH AMERICA	CANADA	LINCOLN	C489 LINCOLN CUV	0
FORD NORTH AMERICA	16R01	FORD - NORTH AMERICA	UNITED STATES	FORD	C520 NA (ESCAPE)	0
FORD NORTH AMERICA	16R01	FORD - NORTH AMERICA	UNITED STATES	FORD	MUSTANG (S550)	0
FORD NORTH AMERICA	16R01	FORD - NORTH AMERICA	UNITED STATES	FORD	V408 (EU)	0



Vehicle Line(s)
Global FSA: 00016046 - C1A DOOR LATCH - BROSE NA PRODUCED PROGRAM - REGIONAL

<u>2013 MY</u>	<u>2014 MY</u>	<u>2015 MY</u>	<u>2016 MY</u>	<u>Total</u>
1878	1042	243	0	3163
27266	26463	645	0	92913
50532	59593	11736	0	121861
0	0	4329	0	4329
0	3178	3282	925	7385
0	0	3317	0	3317
22	37	4	0	63
0	0	1	0	1
0	1	0	1	2



VIN Group(s)
Global FSA: 00016046 - C1A DOOR LATCH - BROSE NA PRODUCED PROGRAM - REGIONAL

Hub	Local FSA	ROI	Country	VIN Group	VIN Group Description	2012 MY	2013 MY	2014 MY	2015 MY
FORD NORTH AMERICA	16R01	FORD - NORTH	CANADA	B1	CANADA VINS PART 1	38539	33817	37133	9583
FORD NORTH AMERICA	16R01	FORD - NORTH	CANADA	B2	CANADA VINS PART 2	0	45859	53143	13969
FORD NORTH AMERICA	16R01	FORD - NORTH	UNITED STATES	B1	CANADA VINS PART 1	0	0	1	1
FORD NORTH AMERICA	16R01	FORD - NORTH	UNITED STATES	B2	CANADA VINS PART 2	0	22	37	4



VIN Group(s)
Global FSA: 00016046 - C1A DOOR LATCH - BROSE NA PRODUCED PROGRAM - REGIONAL

<u>2016 MY</u>	<u>Total</u>
925	119997
0	112971
1	3
0	63

Body Style
Global FSA: 00016046 - C1A DOOR LATCH - BROSE NA PRODUCED PROGRAM - REGIONAL

Hub	Local FSA	ROI	Country	Brand	VehicleLine	Body Style Code
FORD NORTH AMERICA	16R01	FORD - NORTH CANADA		FORD	C344N HEV	BS-UA
FORD NORTH AMERICA	16R01	FORD - NORTH CANADA		FORD	C346 FOCUS FNA	BS-FC
FORD NORTH AMERICA	16R01	FORD - NORTH CANADA		FORD	C346 FOCUS FNA	BS-HC
FORD NORTH AMERICA	16R01	FORD - NORTH CANADA		FORD	C520 NA (ESCAPE)	CA-WE
FORD NORTH AMERICA	16R01	FORD - NORTH CANADA		FORD	MUSTANG (S550)	BS-BH
FORD NORTH AMERICA	16R01	FORD - NORTH CANADA		FORD	MUSTANG (S550)	BS-BJ
FORD NORTH AMERICA	16R01	FORD - NORTH CANADA		FORD	V408 (EU)	BS-AE
FORD NORTH AMERICA	16R01	FORD - NORTH CANADA		FORD	V408 (EU)	BS-AF
FORD NORTH AMERICA	16R01	FORD - NORTH CANADA		FORD	V408 (EU)	BS-AG
FORD NORTH AMERICA	16R01	FORD - NORTH CANADA		FORD	V408 (EU)	BS-AH
FORD NORTH AMERICA	16R01	FORD - NORTH CANADA		LINCOLN	C489 LINCOLN CUV	CA-WE
FORD NORTH AMERICA	16R01	FORD - NORTH UNITED STATES		FORD	C520 NA (ESCAPE)	CA-WE
FORD NORTH AMERICA	16R01	FORD - NORTH UNITED STATES		FORD	MUSTANG (S550)	BS-BJ
FORD NORTH AMERICA	16R01	FORD - NORTH UNITED STATES		FORD	V408 (EU)	BS-AF

Body Style
Global FSA: 00016046 - C1A DOOR LATCH - BROSE NA PRODUCED PROGRAM - REGIONAL

Body Style Description	2012 MY	2013 MY	2014 MY	2015 MY	2016 MY	Total
5 DOOR UAV	0	1878	1042	243	0	3163
4 DOOR SEDAN-6 LITE	19227	12965	13937	310	0	46439
5 DOOR SEDAN-6 LITE	19312	14301	12526	335	0	46474
5 DOOR LIGHT TRUCK	0	50532	59593	11736	0	121861
2 DOOR CONVERTIBLE	0	0	0	1442	0	1442
2 DOOR COUPE-4 LITE	0	0	0	2887	0	2887
SWB VAN	0	0	1	0	0	1
LWB VAN	0	0	2813	2885	809	6507
SWB KOMBI	0	0	0	55	0	55
LWB KOMBI	0	0	364	342	116	822
5 DOOR LIGHT TRUCK	0	0	0	3317	0	3317
5 DOOR LIGHT TRUCK	0	22	37	4	0	63
2 DOOR COUPE-4 LITE	0	0	0	1	0	1
LWB VAN	0	0	1	0	1	2
						233034



Sold_UnSold
Global FSA: 00016046 - C1A DOOR LATCH - BROSE NA PRODUCED PROGRAM - REGIONAL

Hub	Local FSA	ROI	Country	VIN Group	VIN Group Description	2012 Sold
FORD NORTH AMERICA	16R01	FORD - NORTH AMERICA	CANADA	B1	CANADA VINS PART 1	38535
FORD NORTH AMERICA	16R01	FORD - NORTH AMERICA	CANADA	B2	CANADA VINS PART 2	0
FORD NORTH AMERICA	16R01	FORD - NORTH AMERICA	UNITED STATES	B1	CANADA VINS PART 1	0
FORD NORTH AMERICA	16R01	FORD - NORTH AMERICA	UNITED STATES	B2	CANADA VINS PART 2	0



Sold_UnSold
Global FSA: 00016046 - C1A DOOR LATCH - BROSE NA PRODUCED PROGRAM - REGIONAL

<u>2012 UnSold</u>	<u>2013 Sold</u>	<u>2013 UnSold</u>	<u>2014 Sold</u>	<u>2014 UnSold</u>	<u>2015 Sold</u>	<u>2015 UnSold</u>	<u>2016 Sold</u>	<u>2016 UnSold</u>	<u>Total</u>
4	33813	4	37110	23	9455	128	810	115	119997
0	45855	4	53134	9	13966	3	0	0	112971
0	0	0	1	0	1	0	1	0	3
0	22	0	37	0	4	0	0	0	63



Vehicle Count By Country
Global FSA: 00016046 - C1A DOOR LATCH - BROSE NA PRODUCED PROGRAM - REGIONAL

Hub	Local FSA	ROI
FORD NORTH AMERICA	16R01	FORD - NORTH AMERICA
FORD NORTH AMERICA	16R01	FORD - NORTH AMERICA



Vehicle Count By Country
Global FSA: 00016046 - C1A DOOR LATCH - BROSE NA PRODUCED PROGRAM - REGIONAL

Country	2012 MY	2013 MY	2014 MY	2015 MY	2016 MY	Total
CANADA	38539	79676	90276	23552	925	232968
UNITED STATES	0	22	38	5	1	66

Production Dates By Plant
Global FSA: 00016046 - C1A DOOR LATCH - BROSE NA PRODUCED PROGRAM - REGIONAL

Plant	Model Year	Earliest Production Date	Latest Production Date
FLATROCK ASSEMBLY PLANT - USA	2015	24-Feb-2014	30-Apr-2015
LOUISVILLE PLANT BUILD	2013	04-Jan-2012	02-Jun-2013
LOUISVILLE PLANT BUILD	2014	02-Apr-2013	04-Sep-2014
LOUISVILLE PLANT BUILD	2015	18-Feb-2014	31-Jan-2015
MICHIGAN PLANT BUILD	2012	06-Oct-2010	23-Jul-2012
MICHIGAN PLANT BUILD	2013	02-Feb-2012	26-Nov-2013
MICHIGAN PLANT BUILD	2014	08-Jul-2013	10-Dec-2014
MICHIGAN PLANT BUILD	2015	09-Jul-2014	31-Jan-2015
VALENCIA (SPAIN) PLANT BUILD	2014	01-Aug-2013	31-Jul-2014
VALENCIA (SPAIN) PLANT BUILD	2015	04-Aug-2014	31-Jul-2015
VALENCIA (SPAIN) PLANT BUILD	2016	01-Aug-2015	01-Feb-2016



Vehicle Line By Plant
Global FSA: 00016046 - C1A DOOR LATCH - BROSE NA PRODUCED PROGRAM - REGIONAL

Plant	Brand	Vehicle Line	2012	2013	2014	2015	2016	Total
FLATROCK ASSEMBLY PLAN	FORD	MUSTANG (S550)	0	0	0	4330	0	4330
LOUISVILLE PLANT BUILD	FORD	C520 NA (ESCAPE)	0	50554	59630	11740	0	121924
LOUISVILLE PLANT BUILD	LINCOLN	C489 LINCOLN CUV	0	0	0	3317	0	3317
MICHIGAN PLANT BUILD	FORD	C344N HEV	0	1878	1042	243	0	3163
MICHIGAN PLANT BUILD	FORD	C346 FOCUS FNA	38539	27266	26463	645	0	92913
VALENCIA (SPAIN) PLANT BL	FORD	V408 (EU)	0	0	3179	3282	926	7387



Country By Plant
Global FSA: 00016046 - C1A DOOR LATCH - BROSE NA PRODUCED PROGRAM - REGIONAL

<u>COUNTRY</u>	FLATROCK ASSEMBLY PLAN	LOUISVILLE PLANT BUILD	MICHIGAN PLANT BUILD	VALENCIA (SPAIN) PLANT BL	Total
CANADA	4329	125178	96076	7385	232968
UNITED STATES	1	63	0	2	66

Parts Distribution Center by Group (US and Canadian Vehicles Only)
Global FSA: 00016046 - C1A DOOR LATCH - BROSE NA PRODUCED PROGRAM - REGIONAL

Note: A vehicle is assigned to an 'Other' (PD OTHER, HV OTHER, HC OTHER) Parts Location Center if there is no Parts Location Center infor

Country	PDC Type	PDC Code	PDC Description	B1	B2	Total
CANADA	HCC	HC	HC OTHER	119893	112898	232791
CANADA	HCC	04	Memphis, TN	42	34	76
CANADA	HCC	08	Sacramento, CA	28	18	46
CANADA	HCC	09	Detroit/Brownstown P	34	21	55
CANADA	HVC	HV	HV OTHER	119893	112898	232791
CANADA	HVC	07	Memphis, TN	0	1	1
CANADA	HVC	10	Houston, TX	1	1	2
CANADA	HVC	18	Washington D.C., MD	1	2	3
CANADA	HVC	46	Fort Worth, TX	0	2	2
CANADA	HVC	47	Indianapolis, IN	3	25	28
CANADA	HVC	48	Ontario, CA	19	0	19
CANADA	HVC	52	Portland, OR	7	4	11
CANADA	HVC	54	Sacramento, CA	2	14	16
CANADA	HVC	69	Hartford, CT	22	1	23
CANADA	HVC	85	New York, NY	1	7	8
CANADA	HVC	88	Twin Cities, MN	2	3	5
CANADA	HVC	91	Denver, CO	0	1	1
CANADA	HVC	93	Lakeland, FL	1	2	3
CANADA	HVC	94	Greensboro, NC	0	3	3
CANADA	HVC	95	Atlanta, GA	37	0	37
CANADA	HVC	96	Detroit	8	7	15
CANADA	PDC	PD	PD OTHER	119997	112971	232968
UNITED STATES	HCC	HC	HC OTHER	0	1	1
UNITED STATES	HCC	04	Memphis, TN	1	4	5
UNITED STATES	HCC	08	Sacramento, CA	1	0	1
UNITED STATES	HCC	09	Detroit/Brownstown P	1	58	59
UNITED STATES	HVC	HV	HV OTHER	0	1	1
UNITED STATES	HVC	46	Fort Worth, TX	0	2	2
UNITED STATES	HVC	52	Portland, OR	1	0	1
UNITED STATES	HVC	85	New York, NY	0	56	56
UNITED STATES	HVC	88	Twin Cities, MN	1	1	2
UNITED STATES	HVC	91	Denver, CO	1	2	3

Parts Distribution Center by Group (US and Canadian Vehicles Only)
Global FSA: 00016046 - C1A DOOR LATCH - BROSE NA PRODUCED PROGRAM - REGIONAL

UNITED STATES	HVC	96	Detroit	0	1	1
UNITED STATES	PDC	PD	PD OTHER	3	63	66

Parts Distribution Center by Group (US and Canadian Vehicles Only)
Global FSA: 00016046 - C1A DOOR LATCH - BROSE NA PRODUCED PROGRAM - REGIONAL

mation for the dealer in GOLDD, the dealer does not exist in GOLDD or the dealer has been terminated.

VIN Range By Plant
Global FSA: 00016046 - C1A DOOR LATCH - BROSE NA PRODUCED PROGRAM - REGIONAL

Note: Not all plants/brands produce vehicles in sequential VIN order. Refer to Vehicle Line by Plant report for full count of vehicles per assembly plant.

Hub	ROI	Country	Plant	Brand	Vehicle Line	Model Year	Starting VIN	Ending VIN	Count
FORD NORTH AMERFORD - NORTH AMERICA		CANADA	FLATROCK ASSEMBLY FORD		MUSTANG (S550)	2015	1FA6P8CF8F5	1FA6P8RFXF5	4329
FORD NORTH AMERFORD - NORTH AMERICA		CANADA	LOUISVILLE PLANT BUI FORD		C520 NA (ESCAPE)	2013	1FMCU9J90DU	1FMCU9G96DU	50532
FORD NORTH AMERFORD - NORTH AMERICA		CANADA	LOUISVILLE PLANT BUI FORD		C520 NA (ESCAPE)	2014	1FMCU0GX1EU	1FMCU9G97EU	59593
FORD NORTH AMERFORD - NORTH AMERICA		CANADA	LOUISVILLE PLANT BUI FORD		C520 NA (ESCAPE)	2015	1FMCU9J95FU	1FMCU9G97FU	11736
FORD NORTH AMERFORD - NORTH AMERICA		CANADA	LOUISVILLE PLANT BUI LINCOLN		C489 LINCOLN CUV	2015	5LMCJ2A92FU	5LMCJ2A93FU	3317
FORD NORTH AMERFORD - NORTH AMERICA		CANADA	MICHIGAN PLANT BUI FORD		C344N HEV	2013	1FADP5BU0DL	1FADP5BU4DL	1878
FORD NORTH AMERFORD - NORTH AMERICA		CANADA	MICHIGAN PLANT BUI FORD		C344N HEV	2014	1FADP5CU0EL	1FADP5BU0EL	1042
FORD NORTH AMERFORD - NORTH AMERICA		CANADA	MICHIGAN PLANT BUI FORD		C344N HEV	2015	1FADP5BU0FL	1FADP5AU9FL	243
FORD NORTH AMERFORD - NORTH AMERICA		CANADA	MICHIGAN PLANT BUI FORD		C346 FOCUS FNA	2012	1FAHP3H22C	1FAHP3K21CL	38539
FORD NORTH AMERFORD - NORTH AMERICA		CANADA	MICHIGAN PLANT BUI FORD		C346 FOCUS FNA	2013	1FADP3L93DL	1FADP3K21DL	27266
FORD NORTH AMERFORD - NORTH AMERICA		CANADA	MICHIGAN PLANT BUI FORD		C346 FOCUS FNA	2014	1FADP3F25EL	1FADP3K29EL	26463
FORD NORTH AMERFORD - NORTH AMERICA		CANADA	MICHIGAN PLANT BUI FORD		C346 FOCUS FNA	2015	1FADP3F29FL	1FADP3K29FL	645
FORD NORTH AMERFORD - NORTH AMERICA		CANADA	VALENCIA (SPAIN) PLA FORD		V408 (EU)	2014	NM0LS7H76E1	NM0LS7E76E1	3178
FORD NORTH AMERFORD - NORTH AMERICA		CANADA	VALENCIA (SPAIN) PLA FORD		V408 (EU)	2015	NM0S7R73E1	NM0LS7F78G1	3282
FORD NORTH AMERFORD - NORTH AMERICA		CANADA	VALENCIA (SPAIN) PLA FORD		V408 (EU)	2016	NM0LS7FX4G1	NM0LS7F77G1	925
FORD NORTH AMERFORD - NORTH AMERICA		UNITED STATES	FLATROCK ASSEMBLY FORD		MUSTANG (S550)	2015	1FA6P8TH4F5	1FA6P8TH4F5	1
FORD NORTH AMERFORD - NORTH AMERICA		UNITED STATES	LOUISVILLE PLANT BUI FORD		C520 NA (ESCAPE)	2013	1FMCU0G97DU	1FMCU0G99DU	22
FORD NORTH AMERFORD - NORTH AMERICA		UNITED STATES	LOUISVILLE PLANT BUI FORD		C520 NA (ESCAPE)	2014	1FMCU0GX9EU	1FMCU0G91EU	37
FORD NORTH AMERFORD - NORTH AMERICA		UNITED STATES	LOUISVILLE PLANT BUI FORD		C520 NA (ESCAPE)	2015	1FMCU9J95FU	1FMCU9J99FU	4
FORD NORTH AMERFORD - NORTH AMERICA		UNITED STATES	VALENCIA (SPAIN) PLA FORD		V408 (EU)	2014	NM0LS7E76E1	NM0LS7E76E1	1
FORD NORTH AMERFORD - NORTH AMERICA		UNITED STATES	VALENCIA (SPAIN) PLA FORD		V408 (EU)	2016	NM0LS7F79G1	NM0LS7F79G1	1



Need Help with 14D? Raise a ticket [here](#)

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This is an uncontrolled document that may contain unconfirmed or inaccurate data.
Printed on: 10-Aug-2021 15:44:35 EST Time
Printed by: dsmolar3

Content

Title:

2014-15 Fiesta & 2014-16 Fusion/MKZ Door Latch

Sub Section:

Body

Critical Concern Manager Group:

NA CCM Medium/Large Cars & Utilities

X Number 1 X Number 2 X Number 3

FSA Number 1 FSA Number 2 FSA Number 3

FRC Date

1.Problem Description (what/when/extent)

Subsection No	Attachment Name	Attachment Description
13.1		
13.2		
13.3		

14.Reference Data

A. Author Full Name:

Hue Robinson

B. Author Phone Number:

C. Author CDSID:

HROBIN18

D. Author Organization

Body Exterior HLM

Section 14 Attachments

Subsection No	Attachment Name	Attachment Description
14.1		
14.2		
14.3		

<Back

[<Back](#)

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From: Baker, Zachary (Z.)
Sent: Tuesday, January 28, 2020 6:43 PM
To: Brezee, Shane (S.B.); Robinson, Hue (H.M.); Parrish, Will (W.F.); Itoh, Jorji (J.D.)
Cc: Rabourn, Todd (T.R.)
Subject: RE: C1A 14D
Attachments: 16S30_Main_final.pdf

Hue,

See attached for 16S30. 15S16 is too large to send (even on its own) – did we transfer that file a while back?

Zachary Baker

Program Manager, Recall and Service Programs
DSC2 #802
[REDACTED]

From: Brezee, Shane (S.B.) <sbrezee@ford.com>
Sent: Tuesday, January 28, 2020 1:31 PM
To: Robinson, Hue (H.M.) <hrobin18@ford.com>; Parrish, Will (W.F.) <wparris1@ford.com>; Itoh, Jorji (J.D.) <jitoh@ford.com>; Baker, Zachary (Z.) <zbaker1@ford.com>
Cc: Rabourn, Todd (T.R.) <trabourn@ford.com>
Subject: RE: C1A 14D

This 14D is no longer in the 14D database. Maybe Zach can pull the files.

Regards,

Shane B. Brezee

Critical Concerns Manager - Car

Ford Motor Company
2B-F77 PDC
20901 Oakwood, Dearborn, MI 48124

PH: [REDACTED]

cell: [REDACTED]

e-mail : sbrezee@ford.com

From: Robinson, Hue (H.M.) <hrobin18@ford.com>
Sent: Tuesday, January 28, 2020 10:26 AM
To: Brezee, Shane (S.B.) <sbrezee@ford.com>; Parrish, Will (W.F.) <wparris1@ford.com>; Itoh, Jorji (J.D.) <jitoh@ford.com>
Cc: Rabourn, Todd (T.R.) <trabourn@ford.com>
Subject: C1A 14D

Can someone give me access to the old 14D for the previous recall for C1A? It looks like it may have been under Bhupendra's name but not sure. Here's a clip of the PDF he had saved. I think there's info in there for the test data for Scope #1 that will be useful.

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This is an uncontrolled document that may contain unconfirmed or inaccurate data.
Printed on: 02-Sep-2015 11:01:49 EST Time
Printed by: bpatel4

Content

Title:
Multiple Vehicle Lines - 2011 - 2013 Door Latching - C1A Door Latch

Sub Section:
Body

Critical Concern Manager Group:
NA CCM Small Cars & Utilities

X Number 1 X Number 2 X Number 3

FSA Number 1 FSA Number 2 FSA Number 3

FRC Date

Thanks,

HUE ROBINSON

Ford Motor Co. | HLM Campaign Prevent/Quality Manager | mobile: [REDACTED] | text page:
[REDACTED]@vtext.com



9B



Agenda

1	Approach
2	Model description
3	Results
4	Conclusion



Agenda

1	Approach
2	Model description
3	Results
4	Conclusion



Agenda

1	Approach
2	Model description
3	Results
4	Conclusion



Agenda

1	Approach
2	Model description
3	Results
4	Conclusion



Agenda

1	Approach
2	Model description
3	Results
4	Conclusion



Targeting Criteria

Global FSA: 00016046 - C1A DOOR LATCH - BROSE NA PRODUCED PROGRAM - REGIONAL

Criteria Grouping(s):

INCLUDE FILE(S) :

W:\GCAMP\1_VFU\MBEAKER\16S30 CANADA VIN FILE 1.TXT

W:\GCAMP\1_VFU\MBEAKER\16S30CANADA VIN FILE 2.TXT



Vehicle Line(s)
Global FSA: 00016046 - C1A DOOR LATCH - BROSE NA PRODUCED PROGRAM - REGIONAL

Hub	Local FSA	ROI	Country	Brand	Vehicle Line	2012 MY
FORD NORTH AMERICA	16R01	FORD - NORTH AMERICA	CANADA	FORD	C344N HEV	0
FORD NORTH AMERICA	16R01	FORD - NORTH AMERICA	CANADA	FORD	C346 FOCUS FNA	38539
FORD NORTH AMERICA	16R01	FORD - NORTH AMERICA	CANADA	FORD	C520 NA (ESCAPE)	0
FORD NORTH AMERICA	16R01	FORD - NORTH AMERICA	CANADA	FORD	MUSTANG (S550)	0
FORD NORTH AMERICA	16R01	FORD - NORTH AMERICA	CANADA	FORD	V408 (EU)	0
FORD NORTH AMERICA	16R01	FORD - NORTH AMERICA	CANADA	LINCOLN	C489 LINCOLN CUV	0
FORD NORTH AMERICA	16R01	FORD - NORTH AMERICA	UNITED STATES	FORD	C520 NA (ESCAPE)	0
FORD NORTH AMERICA	16R01	FORD - NORTH AMERICA	UNITED STATES	FORD	MUSTANG (S550)	0
FORD NORTH AMERICA	16R01	FORD - NORTH AMERICA	UNITED STATES	FORD	V408 (EU)	0



Vehicle Line(s)
Global FSA: 00016046 - C1A DOOR LATCH - BROSE NA PRODUCED PROGRAM - REGIONAL

<u>2013 MY</u>	<u>2014 MY</u>	<u>2015 MY</u>	<u>2016 MY</u>	<u>Total</u>
1878	1042	243	0	3163
27266	26463	645	0	92913
50532	59593	11736	0	121861
0	0	4329	0	4329
0	3178	3282	925	7385
0	0	3317	0	3317
22	37	4	0	63
0	0	1	0	1
0	1	0	1	2



VIN Group(s)
Global FSA: 00016046 - C1A DOOR LATCH - BROSE NA PRODUCED PROGRAM - REGIONAL

Hub	Local FSA	ROI	Country	VIN Group	VIN Group Description	2012 MY	2013 MY	2014 MY	2015 MY
FORD NORTH AMERICA	16R01	FORD - NORTH	CANADA	B1	CANADA VINS PART 1	38539	33817	37133	9583
FORD NORTH AMERICA	16R01	FORD - NORTH	CANADA	B2	CANADA VINS PART 2	0	45859	53143	13969
FORD NORTH AMERICA	16R01	FORD - NORTH	UNITED STATES	B1	CANADA VINS PART 1	0	0	1	1
FORD NORTH AMERICA	16R01	FORD - NORTH	UNITED STATES	B2	CANADA VINS PART 2	0	22	37	4



VIN Group(s)
Global FSA: 00016046 - C1A DOOR LATCH - BROSE NA PRODUCED PROGRAM - REGIONAL

<u>2016 MY</u>	<u>Total</u>
925	119997
0	112971
1	3
0	63



Body Style
Global FSA: 00016046 - C1A DOOR LATCH - BROSE NA PRODUCED PROGRAM - REGIONAL

Hub	Local FSA	ROI	Country	Brand	VehicleLine	Body Style Code
FORD NORTH AMERICA	16R01	FORD - NORTH CANADA		FORD	C344N HEV	BS-UA
FORD NORTH AMERICA	16R01	FORD - NORTH CANADA		FORD	C346 FOCUS FNA	BS-FC
FORD NORTH AMERICA	16R01	FORD - NORTH CANADA		FORD	C346 FOCUS FNA	BS-HC
FORD NORTH AMERICA	16R01	FORD - NORTH CANADA		FORD	C520 NA (ESCAPE)	CA-WE
FORD NORTH AMERICA	16R01	FORD - NORTH CANADA		FORD	MUSTANG (S550)	BS-BH
FORD NORTH AMERICA	16R01	FORD - NORTH CANADA		FORD	MUSTANG (S550)	BS-BJ
FORD NORTH AMERICA	16R01	FORD - NORTH CANADA		FORD	V408 (EU)	BS-AE
FORD NORTH AMERICA	16R01	FORD - NORTH CANADA		FORD	V408 (EU)	BS-AF
FORD NORTH AMERICA	16R01	FORD - NORTH CANADA		FORD	V408 (EU)	BS-AG
FORD NORTH AMERICA	16R01	FORD - NORTH CANADA		FORD	V408 (EU)	BS-AH
FORD NORTH AMERICA	16R01	FORD - NORTH CANADA		LINCOLN	C489 LINCOLN CUV	CA-WE
FORD NORTH AMERICA	16R01	FORD - NORTH UNITED STATES		FORD	C520 NA (ESCAPE)	CA-WE
FORD NORTH AMERICA	16R01	FORD - NORTH UNITED STATES		FORD	MUSTANG (S550)	BS-BJ
FORD NORTH AMERICA	16R01	FORD - NORTH UNITED STATES		FORD	V408 (EU)	BS-AF

Body Style
Global FSA: 00016046 - C1A DOOR LATCH - BROSE NA PRODUCED PROGRAM - REGIONAL

Body Style Description	2012 MY	2013 MY	2014 MY	2015 MY	2016 MY	Total
5 DOOR UAV	0	1878	1042	243	0	3163
4 DOOR SEDAN-6 LITE	19227	12965	13937	310	0	46439
5 DOOR SEDAN-6 LITE	19312	14301	12526	335	0	46474
5 DOOR LIGHT TRUCK	0	50532	59593	11736	0	121861
2 DOOR CONVERTIBLE	0	0	0	1442	0	1442
2 DOOR COUPE-4 LITE	0	0	0	2887	0	2887
SWB VAN	0	0	1	0	0	1
LWB VAN	0	0	2813	2885	809	6507
SWB KOMBI	0	0	0	55	0	55
LWB KOMBI	0	0	364	342	116	822
5 DOOR LIGHT TRUCK	0	0	0	3317	0	3317
5 DOOR LIGHT TRUCK	0	22	37	4	0	63
2 DOOR COUPE-4 LITE	0	0	0	1	0	1
LWB VAN	0	0	1	0	1	2
						233034



Sold_UnSold
Global FSA: 00016046 - C1A DOOR LATCH - BROSE NA PRODUCED PROGRAM - REGIONAL

Hub	Local FSA	ROI	Country	VIN Group	VIN Group Description	2012 Sold
FORD NORTH AMERICA	16R01	FORD - NORTH AMERICA	CANADA	B1	CANADA VINS PART 1	38535
FORD NORTH AMERICA	16R01	FORD - NORTH AMERICA	CANADA	B2	CANADA VINS PART 2	0
FORD NORTH AMERICA	16R01	FORD - NORTH AMERICA	UNITED STATES	B1	CANADA VINS PART 1	0
FORD NORTH AMERICA	16R01	FORD - NORTH AMERICA	UNITED STATES	B2	CANADA VINS PART 2	0



Sold_UnSold
Global FSA: 00016046 - C1A DOOR LATCH - BROSE NA PRODUCED PROGRAM - REGIONAL

<u>2012 UnSold</u>	<u>2013 Sold</u>	<u>2013 UnSold</u>	<u>2014 Sold</u>	<u>2014 UnSold</u>	<u>2015 Sold</u>	<u>2015 UnSold</u>	<u>2016 Sold</u>	<u>2016 UnSold</u>	<u>Total</u>
4	33813	4	37110	23	9455	128	810	115	119997
0	45855	4	53134	9	13966	3	0	0	112971
0	0	0	1	0	1	0	1	0	3
0	22	0	37	0	4	0	0	0	63



Vehicle Count By Country
Global FSA: 00016046 - C1A DOOR LATCH - BROSE NA PRODUCED PROGRAM - REGIONAL

Hub	Local FSA	ROI
FORD NORTH AMERICA	16R01	FORD - NORTH AMERICA
FORD NORTH AMERICA	16R01	FORD - NORTH AMERICA



Vehicle Count By Country
Global FSA: 00016046 - C1A DOOR LATCH - BROSE NA PRODUCED PROGRAM - REGIONAL

Country	2012 MY	2013 MY	2014 MY	2015 MY	2016 MY	Total
CANADA	38539	79676	90276	23552	925	232968
UNITED STATES	0	22	38	5	1	66

Production Dates By Plant
Global FSA: 00016046 - C1A DOOR LATCH - BROSE NA PRODUCED PROGRAM - REGIONAL

Plant	Model Year	Earliest Production Date	Latest Production Date
FLATROCK ASSEMBLY PLANT - USA	2015	24-Feb-2014	30-Apr-2015
LOUISVILLE PLANT BUILD	2013	04-Jan-2012	02-Jun-2013
LOUISVILLE PLANT BUILD	2014	02-Apr-2013	04-Sep-2014
LOUISVILLE PLANT BUILD	2015	18-Feb-2014	31-Jan-2015
MICHIGAN PLANT BUILD	2012	06-Oct-2010	23-Jul-2012
MICHIGAN PLANT BUILD	2013	02-Feb-2012	26-Nov-2013
MICHIGAN PLANT BUILD	2014	08-Jul-2013	10-Dec-2014
MICHIGAN PLANT BUILD	2015	09-Jul-2014	31-Jan-2015
VALENCIA (SPAIN) PLANT BUILD	2014	01-Aug-2013	31-Jul-2014
VALENCIA (SPAIN) PLANT BUILD	2015	04-Aug-2014	31-Jul-2015
VALENCIA (SPAIN) PLANT BUILD	2016	01-Aug-2015	01-Feb-2016



Vehicle Line By Plant
Global FSA: 00016046 - C1A DOOR LATCH - BROSE NA PRODUCED PROGRAM - REGIONAL

Plant	Brand	Vehicle Line	2012	2013	2014	2015	2016	Total
FLATROCK ASSEMBLY PLAN	FORD	MUSTANG (S550)	0	0	0	4330	0	4330
LOUISVILLE PLANT BUILD	FORD	C520 NA (ESCAPE)	0	50554	59630	11740	0	121924
LOUISVILLE PLANT BUILD	LINCOLN	C489 LINCOLN CUV	0	0	0	3317	0	3317
MICHIGAN PLANT BUILD	FORD	C344N HEV	0	1878	1042	243	0	3163
MICHIGAN PLANT BUILD	FORD	C346 FOCUS FNA	38539	27266	26463	645	0	92913
VALENCIA (SPAIN) PLANT BL	FORD	V408 (EU)	0	0	3179	3282	926	7387



Country By Plant
Global FSA: 00016046 - C1A DOOR LATCH - BROSE NA PRODUCED PROGRAM - REGIONAL

<u>COUNTRY</u>	FLATROCK ASSEMBLY PLAN	LOUISVILLE PLANT BUILD	MICHIGAN PLANT BUILD	VALENCIA (SPAIN) PLANT BL	Total
CANADA	4329	125178	96076	7385	232968
UNITED STATES	1	63	0	2	66

Parts Distribution Center by Group (US and Canadian Vehicles Only)
Global FSA: 00016046 - C1A DOOR LATCH - BROSE NA PRODUCED PROGRAM - REGIONAL

Note: A vehicle is assigned to an 'Other' (PD OTHER, HV OTHER, HC OTHER) Parts Location Center if there is no Parts Location Center infor

Country	PDC Type	PDC Code	PDC Description	B1	B2	Total
CANADA	HCC	HC	HC OTHER	119893	112898	232791
CANADA	HCC	04	Memphis, TN	42	34	76
CANADA	HCC	08	Sacramento, CA	28	18	46
CANADA	HCC	09	Detroit/Brownstown P	34	21	55
CANADA	HVC	HV	HV OTHER	119893	112898	232791
CANADA	HVC	07	Memphis, TN	0	1	1
CANADA	HVC	10	Houston, TX	1	1	2
CANADA	HVC	18	Washington D.C., MD	1	2	3
CANADA	HVC	46	Fort Worth, TX	0	2	2
CANADA	HVC	47	Indianapolis, IN	3	25	28
CANADA	HVC	48	Ontario, CA	19	0	19
CANADA	HVC	52	Portland, OR	7	4	11
CANADA	HVC	54	Sacramento, CA	2	14	16
CANADA	HVC	69	Hartford, CT	22	1	23
CANADA	HVC	85	New York, NY	1	7	8
CANADA	HVC	88	Twin Cities, MN	2	3	5
CANADA	HVC	91	Denver, CO	0	1	1
CANADA	HVC	93	Lakeland, FL	1	2	3
CANADA	HVC	94	Greensboro, NC	0	3	3
CANADA	HVC	95	Atlanta, GA	37	0	37
CANADA	HVC	96	Detroit	8	7	15
CANADA	PDC	PD	PD OTHER	119997	112971	232968
UNITED STATES	HCC	HC	HC OTHER	0	1	1
UNITED STATES	HCC	04	Memphis, TN	1	4	5
UNITED STATES	HCC	08	Sacramento, CA	1	0	1
UNITED STATES	HCC	09	Detroit/Brownstown P	1	58	59
UNITED STATES	HVC	HV	HV OTHER	0	1	1
UNITED STATES	HVC	46	Fort Worth, TX	0	2	2
UNITED STATES	HVC	52	Portland, OR	1	0	1
UNITED STATES	HVC	85	New York, NY	0	56	56
UNITED STATES	HVC	88	Twin Cities, MN	1	1	2
UNITED STATES	HVC	91	Denver, CO	1	2	3

Parts Distribution Center by Group (US and Canadian Vehicles Only)
Global FSA: 00016046 - C1A DOOR LATCH - BROSE NA PRODUCED PROGRAM - REGIONAL

UNITED STATES	HVC	96	Detroit	0	1	1
UNITED STATES	PDC	PD	PD OTHER	3	63	66

Parts Distribution Center by Group (US and Canadian Vehicles Only)
Global FSA: 00016046 - C1A DOOR LATCH - BROSE NA PRODUCED PROGRAM - REGIONAL

mation for the dealer in GOLDD, the dealer does not exist in GOLDD or the dealer has been terminated.

VIN Range By Plant
Global FSA: 00016046 - C1A DOOR LATCH - BROSE NA PRODUCED PROGRAM - REGIONAL

Note: Not all plants/brands produce vehicles in sequential VIN order. Refer to Vehicle Line by Plant report for full count of vehicles per assembly plant.

Hub	ROI	Country	Plant	Brand	Vehicle Line	Model Year	Starting VIN	Ending VIN	Count
FORD NORTH AMERFORD - NORTH AMERICA		CANADA	FLATROCK ASSEMBLY FORD		MUSTANG (S550)	2015	1FA6P8CF8F5	1FA6P8RFXF5	4329
FORD NORTH AMERFORD - NORTH AMERICA		CANADA	LOUISVILLE PLANT BUI FORD		C520 NA (ESCAPE)	2013	1FMCU9J90DU	1FMCU9G96DU	0532
FORD NORTH AMERFORD - NORTH AMERICA		CANADA	LOUISVILLE PLANT BUI FORD		C520 NA (ESCAPE)	2014	1FMCU0GX1EU	1FMCU9G97EU	59593
FORD NORTH AMERFORD - NORTH AMERICA		CANADA	LOUISVILLE PLANT BUI FORD		C520 NA (ESCAPE)	2015	1FMCU9J95FU	1FMCU9G97FU	11736
FORD NORTH AMERFORD - NORTH AMERICA		CANADA	LOUISVILLE PLANT BUI LINCOLN		C489 LINCOLN CUV	2015	5LMCJ2A92FU	5LMCJ2A93FU	3317
FORD NORTH AMERFORD - NORTH AMERICA		CANADA	MICHIGAN PLANT BUI FORD		C344N HEV	2013	1FADP5BU0DL	1FADP5BU4DL	1878
FORD NORTH AMERFORD - NORTH AMERICA		CANADA	MICHIGAN PLANT BUI FORD		C344N HEV	2014	1FADP5CU0EL	1FADP5BU0EL	1042
FORD NORTH AMERFORD - NORTH AMERICA		CANADA	MICHIGAN PLANT BUI FORD		C344N HEV	2015	1FADP5BU0FL	1FADP5AU9FL	243
FORD NORTH AMERFORD - NORTH AMERICA		CANADA	MICHIGAN PLANT BUI FORD		C346 FOCUS FNA	2012	1FAHP3H22C	1FAHP3K21CL	38539
FORD NORTH AMERFORD - NORTH AMERICA		CANADA	MICHIGAN PLANT BUI FORD		C346 FOCUS FNA	2013	1FADP3L93DL	1FADP3K21DL	27266
FORD NORTH AMERFORD - NORTH AMERICA		CANADA	MICHIGAN PLANT BUI FORD		C346 FOCUS FNA	2014	1FADP3F25EL	1FADP3K29EL	26463
FORD NORTH AMERFORD - NORTH AMERICA		CANADA	MICHIGAN PLANT BUI FORD		C346 FOCUS FNA	2015	1FADP3F29FL	1FADP3K29FL	645
FORD NORTH AMERFORD - NORTH AMERICA		CANADA	VALENCIA (SPAIN) PLA FORD		V408 (EU)	2014	NM0LS7H76E1	NM0LS7E76E1	3178
FORD NORTH AMERFORD - NORTH AMERICA		CANADA	VALENCIA (SPAIN) PLA FORD		V408 (EU)	2015	NM0S7R73E1	NM0LS7F78G1	3282
FORD NORTH AMERFORD - NORTH AMERICA		CANADA	VALENCIA (SPAIN) PLA FORD		V408 (EU)	2016	NM0LS7FX4G1	NM0LS7F77G1	925
FORD NORTH AMERFORD - NORTH AMERICA		UNITED STATES	FLATROCK ASSEMBLY FORD		MUSTANG (S550)	2015	1FA6P8TH4F5	1FA6P8TH4F5	1
FORD NORTH AMERFORD - NORTH AMERICA		UNITED STATES	LOUISVILLE PLANT BUI FORD		C520 NA (ESCAPE)	2013	1FMCU0G97DU	1FMCU0G99DU	22
FORD NORTH AMERFORD - NORTH AMERICA		UNITED STATES	LOUISVILLE PLANT BUI FORD		C520 NA (ESCAPE)	2014	1FMCU0GX9EU	1FMCU0G91EU	37
FORD NORTH AMERFORD - NORTH AMERICA		UNITED STATES	LOUISVILLE PLANT BUI FORD		C520 NA (ESCAPE)	2015	1FMCU9J95FU	1FMCU9J99FU	4
FORD NORTH AMERFORD - NORTH AMERICA		UNITED STATES	VALENCIA (SPAIN) PLA FORD		V408 (EU)	2014	NM0LS7E76E1	NM0LS7E76E1	1
FORD NORTH AMERFORD - NORTH AMERICA		UNITED STATES	VALENCIA (SPAIN) PLA FORD		V408 (EU)	2016	NM0LS7F79G1	NM0LS7F79G1	1

This file represents a consolidation of multiple files sent by the manufacturer. Please use the bookmarks to navigate to each file. (Each bookmark label is the name of the original file.)

From: Robinson, Hue (H.M.)
Sent: Tuesday, April 28, 2020 9:34 PM
To: Pleet, Edward (E.A.)
Subject: FW: 20S01 and 20R01
Attachments: 20X24 Financial Estimate_4.21.20_update volumes.pdf; 19Y07 Financial Estimate_4.21.20_update volumes.pdf

FYI, updated financials for recent C1A programs. Total cost estimate of [REDACTED] C

HUE ROBINSON

Ford Motor Co. | HLM Campaign Prevent/Quality Manager | mobile: [REDACTED] text page: [REDACTED]
[REDACTED]@vtext.com

From: Baker, Zachary (Z.) <zbaker1@ford.com>
Sent: Tuesday, April 28, 2020 4:46 PM
To: Robinson, Hue (H.M.) <hrobin18@ford.com>; Brezee, Shane (S.B.) <[sbreeze@ford.com](mailto:sbrezee@ford.com)>; Itoh, Jorji (J.D.) <jitoh@ford.com>
Subject: RE: 20S01 and 20R01

Attached.

Zachary Baker

Program Manager, Recall and Service Programs
DSC2 #802
[REDACTED]

From: Robinson, Hue (H.M.) <hrobin18@ford.com>
Sent: Tuesday, April 28, 2020 4:38 PM
To: Brezee, Shane (S.B.) <[sbreeze@ford.com](mailto:sbrezee@ford.com)>; Baker, Zachary (Z.) <zbaker1@ford.com>; Itoh, Jorji (J.D.) <jitoh@ford.com>
Subject: RE: 20S01 and 20R01

Hi Zach,

Can you please send me the updated financials? It's not attached to the 14D yet.

Thanks,

HUE ROBINSON

Ford Motor Co. | HLM Campaign Prevent/Quality Manager | mobile: [REDACTED] text page: [REDACTED]
[REDACTED]@vtext.com

From: Brezee, Shane (S.B.) <[sbreeze@ford.com](mailto:sbrezee@ford.com)>
Sent: Friday, April 24, 2020 5:03 PM

To: Baker, Zachary (Z.) <zbaker1@ford.com>; Itoh, Jorji (J.D.) <jitoh@ford.com>; Robinson, Hue (H.M.) <hrobin18@ford.com>

Subject: RE: 20S01 and 20R01

Thanks. The attached files have been added to the 14D.

Regards,

Shane B. Brezee

Critical Concerns Manager - Car

Ford Motor Company

2B-F77 PDC

20901 Oakwood, Dearborn, MI 48124



PH: (313) [REDACTED]



cell: (313) [REDACTED]



e-mail : sbrezee@ford.com

From: Baker, Zachary (Z.) <zbaker1@ford.com>

Sent: Thursday, April 23, 2020 8:59 AM

To: Itoh, Jorji (J.D.) <jitoh@ford.com>; Robinson, Hue (H.M.) <hrobin18@ford.com>; Brezee, Shane (S.B.) <sbrezee@ford.com>

Subject: FW: 20S01 and 20R01

Attached are the revised extracts after being processed by IHS to determine history of registration. These also account for the change in volume caused by the shortening of the Fiesta build window and adding 2016MY Fusion/MKZ.

Zachary Baker

Program Manager, Recall and Service Programs

DSC2 #802

[REDACTED]

From: Beaker, Melinda (M.) <mbeaker@ford.com>

Sent: Tuesday, April 21, 2020 10:03 AM

To: Baker, Zachary (Z.) <zbaker1@ford.com>

Cc: Beaker, Melinda (M.) <mbeaker@ford.com>

Subject: FW: 20S01 and 20R01

Zach,

Extract and fact sheet for 20S15 and 20R01 attached.

Regards,

Melinda Beaker

FSA Coordinator, N.A.

Recall/Service Programs

[REDACTED]

mbeaker@ford.com

Never go thru life saying "I should have". If you want to do something - you do it. "If I do it and I fail, I tried. If I do it and I succeed - Better for me!"



[REDACTED]

From: Beaker, Melinda (M.) <mbeaker@ford.com>
Sent: Tuesday, April 21, 2020 10:00 AM
To: Baker, Zachary (Z.) <zbaker1@ford.com>
Cc: Beaker, Melinda (M.) <mbeaker@ford.com>
Subject: 20S01 and 20R01

Zach,

Attached are the extracts and fact sheet for 20S01 and 20R01.

Regards,

Melinda Beaker
FSA Coordinator, N.A.
Recall/Service Programs
[REDACTED]

mbeaker@ford.com

Never go thru life saying "I should have". If you want to do something - you do it. "If I do it and I fail, I tried. If I do it and I succeed - Better for me!"



From: Soucie, Tanya (T.)
Sent: Thursday, March 12, 2020 7:25 PM
To: Baker, Zachary (Z.); Hansen, Thayne (T.)
Cc: Owens, Minerva (M.I.); Willard, Jeremy (J.)
Subject: RE: 19Y07 and 20X24 Extracts
Attachments: 20X24 Financial Estimate_3.12.20 .pdf; 19Y07 Financial Estimate_3.12.20.pdf

Zack and Thayne,
Here are the new cost estimates for 19Y07 and 20X24 for the FRC tomorrow.

Regards,
Tanya Soucie
Warranty Finance Supervisor
Ext. Phone: [REDACTED] E-mail:tsoucie@ford.com
TWA Schedule: Wed, Thurs & Fri
Job Share: Minerva Owens

From: Baker, Zachary (Z.) <zbaker1@ford.com>
Sent: Wednesday, March 11, 2020 7:43 PM
To: Owens, Minerva (M.I.) <mgebara@ford.com>; Soucie, Tanya (T.) <tsoucie@ford.com>
Subject: 19Y07 and 20X24 Extracts

Minerva and Tanya,

Please see the attached revised extracts for 19Y07 and 20X24. We had to realign South Carolina from the R to the S based on NHTSA's guidance.

Should we update the estimates, or is this change immaterial?

Zachary Baker
Program Manager, Recall and Service Programs
DSC2 #802
[REDACTED]

To: Owens, Minerva (M.I.) <mgebara@ford.com>; Soucie, Tanya (T.) <tsoucie@ford.com>

Subject: FW: 20S01 and 20R01

Minerva and Tanya,

Please see the revised extracts for 20S15 and 20R01.

Zachary Baker

Program Manager, Recall and Service Programs
DSC2 #802
[REDACTED]

From: Beaker, Melinda (M.) <mbeaker@ford.com>

Sent: Tuesday, April 21, 2020 10:03 AM

To: Baker, Zachary (Z.) <zbaker1@ford.com>

Cc: Beaker, Melinda (M.) <mbeaker@ford.com>

Subject: FW: 20S01 and 20R01

Zach,

Extract and fact sheet for 20S15 and 20R01 attached.

Regards,

Melinda Beaker
FSA Coordinator, N.A.
Recall/Service Programs
[REDACTED]

mbzaker@ford.com

Never go thru life saying "I should have". If you want to do something - you do it. "If I do it and I fail, I tried. If I do it and I succeed - Better for me!"



From: Beaker, Melinda (M.) <mbeaker@ford.com>

Sent: Tuesday, April 21, 2020 10:00 AM

To: Baker, Zachary (Z.) <zbaker1@ford.com>

Cc: Beaker, Melinda (M.) <mbeaker@ford.com>

Subject: 20S01 and 20R01

Zach,

Attached are the extracts and fact sheet for 20S01 and 20R01.

Regards,

Melinda Beaker
FSA Coordinator, N.A.
Recall/Service Programs
[REDACTED]

mbzaker@ford.com

Never go thru life saying "I should have". If you want to do something - you do it. "If I do it and I fail, I tried. If I do it and I succeed - Better for me!"



From: Owens, Minerva (M.I.)
Sent: Wednesday, March 25, 2020 1:49 PM
To: Willard, Jeremy (J.); Soucie, Tanya (T.)
Cc: Baker, Zachary (Z.)
Subject: RE: 20S15 Financial Estimate - Post FRC
Attachments: 19Y07 Financial Estimate_3.25.20.pdf

Good Morning Jeremy & Zach,

I hope everyone is well. Attached is the updated cost estimate for 20S15 / 19Y07.

Let us know if you have any questions.

Minerva

Financial Summary	
FSA Reserve Analysis Affected	1 st Quarter 2020
FSA Approved Amount (March 2020)	
New Lifetime Forecast	
Adjustment (Decrease)	

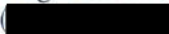
From: Willard, Jeremy (J.) <jwillar1@ford.com>
Sent: Tuesday, March 24, 2020 5:29 PM
To: Owens, Minerva (M.I.) <mgebara@ford.com>; Soucie, Tanya (T.) <tsoucie@ford.com>
Cc: Baker, Zachary (Z.) <zbaker1@ford.com>
Subject: 20S15 Financial Estimate - Post FRC
Importance: High

Minerva/Tanya –

Find attached revised financial estimate with revised info and updated extract, post FRC.

Thank you,

Jeremy Willard

Recall & Service Programs
 Ford Motor Company – Customer Service Division
 Service Engineering Operations
 Diagnostic Service Center II – 794


From: Hansen, Thayne (T.)
Sent: Thursday, May 28, 2020 4:05 PM
To: Soucie, Tanya (T.)
Cc: Willard, Jeremy (J.); Owens, Minerva (M.I.); Baker, Zachary (Z.)
Subject: RE: Financial estimate for 19Y33

Tanya, Minerva,

I am working on this. The calculation became very complicated as each state has different laws. In addition, our own policy related to audits and chargebacks would seem to limit us to 12 months without dealer agreement.

Bottom line... It will be a lot less than some people are thinking and it got really complicated.

Thayne N. Hansen

North America Recall Manager

Ford Motor Company

Dearborn, MI 48126

Office: [REDACTED]

Mobile: [REDACTED]

From: Soucie, Tanya (T.) <tsoucie@ford.com>
Sent: Friday, May 22, 2020 3:35 PM
To: Baker, Zachary (Z.) <zbaker1@ford.com>
Cc: Willard, Jeremy (J.) <jwillar1@ford.com>; Owens, Minerva (M.I.) <mgebara@ford.com>; Hansen, Thayne (T.) <thansen1@ford.com>
Subject: RE: Financial estimate for 19Y33

Hi Zack,

The financial estimate for 19Y33 is [REDACTED] and I have attached a copy of our sheet. However when I reviewed this cost estimate with Mike Rogers, he asked us to include an estimate for the dealer chargebacks. Could you help us to come up with an estimate for the dealer chargebacks?

Thanks for your help.

Regards,

Tanya Soucie

Warranty Finance Supervisor

Ext. Phone: [REDACTED]; E-mail: tsoucie@ford.com

TWA Schedule: Wed, Thurs & Fri

Job Share: Minerva Owens

From: Baker, Zachary (Z.) <zbaker1@ford.com>
Sent: Thursday, May 21, 2020 9:50 PM
To: Soucie, Tanya (T.) <tsoucie@ford.com>; Owens, Minerva (M.I.) <mgebara@ford.com>
Cc: Willard, Jeremy (J.) <jwillar1@ford.com>
Subject: Financial estimate for 19Y33

Tanya and Minerva,

Please see the attached estimate and extract for 19Y33. I hope it is reasonably self-explanatory but let me know if there are any questions.

Note that the extract was a point in time volume, and will grow somewhat as additional 15S16/16S30 repairs are added in.

Zachary Baker

Program Manager, Recall and Service Programs

DSC2 #802



From: Soucie, Tanya (T.)
Sent: Friday, May 22, 2020 7:35 PM
To: Baker, Zachary (Z.)
Cc: Willard, Jeremy (J.); Owens, Minerva (M.I.); Hansen, Thayne (T.)
Subject: RE: Financial estimate for 19Y33
Attachments: 19Y33 Door Latch Global Cost Estimate 5.22.20.pdf

Hi Zack,

The financial estimate for 19Y33 is [REDACTED] and I have attached a copy of our sheet. However when I reviewed this cost estimate with Mike Rogers, he asked us to include an estimate for the dealer chargebacks. Could you help us to come up with an estimate for the dealer chargebacks?

Thanks for your help.

Regards,
Tanya Soucie
Warranty Finance Supervisor
Ext. Phone: [REDACTED] E-mail:tsoucie@ford.com
TWA Schedule: Wed, Thurs & Fri
Job Share: Minerva Owens

From: Baker, Zachary (Z.) <zbaker1@ford.com>
Sent: Thursday, May 21, 2020 9:50 PM
To: Soucie, Tanya (T.) <tsoucie@ford.com>; Owens, Minerva (M.I.) <mgebara@ford.com>
Cc: Willard, Jeremy (J.) <jwillar1@ford.com>
Subject: Financial estimate for 19Y33

Tanya and Minerva,

Please see the attached estimate and extract for 19Y33. I hope it is reasonably self-explanatory but let me know if there are any questions.

Note that the extract was a point in time volume, and will grow somewhat as additional 15S16/16S30 repairs are added in.

Zachary Baker
Program Manager, Recall and Service Programs
DSC2 #802
[REDACTED]

From: Patel-Rinke, Prima (P.)
Sent: Tuesday, June 2, 2020 12:35 PM
To: Robinson, Hue (H.M.); Galbraith, John (J.A.)
Subject: RE: June FRC

Sensitivity: Private

Oh boy, more cost to Ford. I do appreciate the clarity. If this is not supplier responsibility, no need for further discussion. Thanks Hue!

Prima Patel-Rinke | Senior Procurement Manager | Greenhouse, Lighting, Closures | Ford Motor Company | ppatelri@ford.com | [REDACTED]

From: Robinson, Hue (H.M.) <hrobin18@ford.com>
Sent: Tuesday, June 2, 2020 8:31 AM
To: Patel-Rinke, Prima (P.) <ppatelri@ford.com>; Galbraith, John (J.A.) <jgalbrai@ford.com>
Subject: RE: June FRC
Sensitivity: Private

The FRC yesterday for the C1A repeat repairs (19YS33), led by FCSD. This is where the dealers were not properly repairing the C1A latches so this is another recall based on the original 15S16 and 16S30, which would also include the Brose latches along with the Kiekert latches.

Attached is the fact sheet and I wasn't informed of the cost but this would NOT be supplier responsibility. Nothing is simple with latches...

Let me know if you want to discuss further.

HUE ROBINSON

Ford Motor Co. | HLM Campaign Prevent/Quality Manager | mobile: [REDACTED] | text page: 3 [REDACTED]@vtext.com

From: Patel-Rinke, Prima (P.) <ppatelri@ford.com>
Sent: Tuesday, June 2, 2020 8:24 AM
To: Galbraith, John (J.A.) <jgalbrai@ford.com>; Robinson, Hue (H.M.) <hrobin18@ford.com>
Subject: RE: June FRC
Sensitivity: Private

Is this really another Brose C1A latch issue for the same latches? \$48M?

Prima Patel-Rinke | Senior Procurement Manager | Greenhouse, Lighting, Closures | Ford Motor Company | ppatelri@ford.com | [REDACTED]

From: Galbraith, John (J.A.) <jgalbrai@ford.com>

Sent: Tuesday, June 2, 2020 8:20 AM

To: Patel-Rinke, Prima (P.) <ppatelri@ford.com>; Robinson, Hue (H.M.) <hrobin18@ford.com>

Subject: RE: June FRC

Sensitivity: Private

Prima – just FYI, 16S30 was the Brose C1A Latch FSA in 2016 for Focus/Escape/C-Max/Mustang (for the same pawl spring tab issue Kiekert had).

From: Patel-Rinke, Prima (P.) <ppatelri@ford.com>

Sent: Tuesday, June 2, 2020 8:17 AM

To: Robinson, Hue (H.M.) <hrobin18@ford.com>; Galbraith, John (J.A.) <jgalbrai@ford.com>

Subject: June FRC

Sensitivity: Private

Good morning,

Hue, can you let us know if the June FRC is showing another latch FSA -20S30? Do you happen to have the cheat sheet/summary we discussed previously?

Prima Patel-Rinke | Senior Procurement Manager | Greenhouse, Lighting, Closures | Ford Motor Company | ppatelri@ford.com | 

From: Hansen, Thayne (T.)
Sent: Thursday, March 12, 2020 10:54 PM
To: Soucie, Tanya (T.)
Cc: Owens, Minerva (M.I.); Baker, Zachary (Z.); Willard, Jeremy (J.); Hansen, Thayne (T.)
Subject: RE: Labor time changes for 16S30
Attachments: 15S16 Cost Adjustment - Mar 2020.doc; 16S30 Cost Adjustment - Mar 2020.doc

Thanks again.

Thayne N. Hansen

North America Recall Manager

Ford Motor Company

Dearborn, MI 48126

Office: [REDACTED]

Mobile: [REDACTED]

From: Soucie, Tanya (T.) <tsoucie@ford.com>
Sent: Thursday, March 12, 2020 6:49 PM
To: Hansen, Thayne (T.) <thansen1@ford.com>
Cc: Owens, Minerva (M.I.) <mgebara@ford.com>; Baker, Zachary (Z.) <zbaker1@ford.com>; Willard, Jeremy (J.) <jwillar1@ford.com>
Subject: RE: Labor time changes for 16S30

Hi Thayne,
I am fine with that. Could you please send me the new versions, so I can print them out for Mike.
Thanks.

Regards,
Tanya Soucie
Warranty Finance Supervisor
Ext. Phone: [REDACTED] E-mail: tsoucie@ford.com
TWA Schedule: Wed, Thurs & Fri
Job Share: Minerva Owens

From: Hansen, Thayne (T.) <thansen1@ford.com>
Sent: Thursday, March 12, 2020 6:47 PM
To: Soucie, Tanya (T.) <tsoucie@ford.com>
Cc: Owens, Minerva (M.I.) <mgebara@ford.com>; Baker, Zachary (Z.) <zbaker1@ford.com>; Hansen, Thayne (T.) <thansen1@ford.com>; Willard, Jeremy (J.) <jwillar1@ford.com>
Subject: RE: Labor time changes for 16S30

Thanks Tanya,

The following is a more accurate statement based on the latest changes.



I will make the changes. Please let me know if you have concerns.

Thayne N. Hansen

North America Recall Manager

Ford Motor Company

Dearborn, MI 48126

Office: 

Mobile: 

From: Soucie, Tanya (T.) <tsoucie@ford.com>

Sent: Thursday, March 12, 2020 6:37 PM

To: Willard, Jeremy (J.) <jwillar1@ford.com>; Hansen, Thayne (T.) <thansen1@ford.com>

Cc: Owens, Minerva (M.I.) <mgebara@ford.com>; Baker, Zachary (Z.) <zbaker1@ford.com>

Subject: RE: Labor time changes for 16S30

Jeremy and Thayne,

Here are the revised financial estimates and cost adjustments using the latest assumptions.

Regards,

Tanya Soucie

Warranty Finance Supervisor

Ext. Phone:  E-mail: tsoucie@ford.com

TWA Schedule: Wed, Thurs & Fri

Job Share: Minerva Owens

From: Willard, Jeremy (J.) <jwillar1@ford.com>

Sent: Thursday, March 12, 2020 5:45 PM

To: Soucie, Tanya (T.) <tsoucie@ford.com>

Cc: Owens, Minerva (M.I.) <mgebara@ford.com>; Hansen, Thayne (T.) <thansen1@ford.com>; Baker, Zachary (Z.) <zbaker1@ford.com>

Subject: RE: Labor time changes for 16S30

Tanya –

Per our conversation, below are the revised labor times which include the revised elemental steps.



Thank you,

Jeremy Willard

Recall & Service Programs
Ford Motor Company – Customer Service Division
Service Engineering Operations
Diagnostic Service Center II – 794
[REDACTED]

From: Baker, Zachary (Z.) <zbaker1@ford.com>
Sent: Thursday, March 12, 2020 4:00 PM
To: Soucie, Tanya (T.) <tsoucie@ford.com>; Willard, Jeremy (J.) <jwillar1@ford.com>
Cc: Owens, Minerva (M.I.) <mgebara@ford.com>; Hansen, Thayne (T.) <thansen1@ford.com>
Subject: RE: Labor time changes for 16S30

Jeremy will send these over. The same caveat as the 15S16 memo – we are awaiting our management's approval to take these memos with that language.

+Thayne.

Zachary Baker

Program Manager, Recall and Service Programs
DSC2 #802
[REDACTED]

From: Soucie, Tanya (T.) <tsoucie@ford.com>
Sent: Thursday, March 12, 2020 3:47 PM
To: Willard, Jeremy (J.) <jwillar1@ford.com>
Cc: Owens, Minerva (M.I.) <mgebara@ford.com>; Baker, Zachary (Z.) <zbaker1@ford.com>
Subject: Labor time changes for 16S30

Hi Jeremy,

Could you please provide me with the labor time changes by vehicle for 16S30. I need the labor hours in place today and what they will be after the FRC tomorrow.

Zack said that I could request these from you.

Thanks.

Regards,
Tanya Soucie
Warranty Finance Supervisor
Ext. Phone: [REDACTED] E-mail: tsoucie@ford.com

TWA Schedule: Wed, Thurs & Fri
Job Share: Minerva Owens

From: Warwood, Mike (J.M.)
Sent: Saturday, March 14, 2020 5:47 PM
To: Rogers, Michael (M.H.)
Cc: Hansen, Thayne (T.); Poploskie, Jeannette (J.M.); Kaminski, Nicole (N.M.); Baker, Zachary (Z.); Johnson, David (D.J.)
Subject: RE: Pre-Authorization Request: 19Y07 and 20X24: Multiple Vehicle Lines - Door Latch

Thank you, Mike R!

Jeannette and Nicole – We now have preauthorization for CIA door latches.

Regards,

Mike Warwood
Chief Engineer, Global CSE & Recall
Ford Motor Company, FCSD
[REDACTED]

mwarwood@ford.com

From: Rogers, Michael (M.H.) <mrogers@ford.com>
Sent: Saturday, March 14, 2020 1:45 PM
To: Warwood, Mike (J.M.) <mwarwood@ford.com>
Cc: Hansen, Thayne (T.) <thansen1@ford.com>; Poploskie, Jeannette (J.M.) <jpoplosk@ford.com>; Kaminski, Nicole (N.M.) <nkaminsk@ford.com>; Baker, Zachary (Z.) <zbaker1@ford.com>; Johnson, David (D.J.) <djohns16@ford.com>
Subject: Re: Pre-Authorization Request: 19Y07 and 20X24: Multiple Vehicle Lines - Door Latch

Works for me. Thanks.

Michael H Rogers
Global Controller, Warranty
mrogers@ford.com

On Mar 14, 2020, at 1:39 PM, Warwood, Mike (J.M.) <mwarwood@ford.com> wrote:

Mike R,

I am almost certain that Thayne is correct. We haven't had to go through delegation levels for Finance concurrence.

Regards,

Mike Warwood
Chief Engineer, Global CSE & Recall
Ford Motor Company, FCSD
[REDACTED]

mwarwood@ford.com

From: Hansen, Thayne (T.) <thansen1@ford.com>
Sent: Saturday, March 14, 2020 11:31 AM
To: Rogers, Michael (M.H.) <mrogers@ford.com>
Cc: Warwood, Mike (J.M.) <mwarwood@ford.com>; Poploskie, Jeannette (J.M.) <jpoplosk@ford.com>; Kaminski, Nicole (N.M.) <nkaminsk@ford.com>; Baker, Zachary (Z.) <zbaker1@ford.com>; Johnson, David (D.J.) <djohns16@ford.com>
Subject: RE: Pre-Authorization Request: 19Y07 and 20X24: Multiple Vehicle Lines - Door Latch

Mike,

I will confirm, but the last time I looked at the delegation of authority for Pre-Authorizations, I believe that all it said was that we needed to inform a LL6+ in Warranty Finance.

I tried to confirm my understanding on the Policy Portal, but that site is currently down. I will keep checking and reply to all once I can get to the site to confirm.

Thanks

Thayne N. Hansen

North America Recall Manager

Ford Motor Company

Dearborn, MI 48126

Office: [REDACTED]

Mobile: [REDACTED]

From: Rogers, Michael (M.H.) <mrogers@ford.com>
Sent: Saturday, March 14, 2020 9:34 AM
To: Hansen, Thayne (T.) <thansen1@ford.com>
Cc: Warwood, Mike (J.M.) <mwarwood@ford.com>; Poploskie, Jeannette (J.M.) <jpoplosk@ford.com>; Kaminski, Nicole (N.M.) <nkaminsk@ford.com>; Baker, Zachary (Z.) <zbaker1@ford.com>; Johnson, David (D.J.) <djohns16@ford.com>
Subject: Re: Pre-Authorization Request: 19Y07 and 20X24: Multiple Vehicle Lines - Door Latch

I concur. Assume Gideon must also concur

Michael H Rogers
Global Controller, Warranty
mrogers@ford.com

On Mar 14, 2020, at 7:21 AM, Hansen, Thayne (T.) <thansen1@ford.com> wrote:

Mike,

Please provide your acknowledgement that you are aware of this pre-authorization.

Thanks

Thayne N. Hansen

North America Recall Manager

Ford Motor Company

Dearborn, MI 48126

Office: [REDACTED]

Mobile: [REDACTED]

From: Toney, Frederiek (.) <ftoney@ford.com>

Sent: Friday, March 13, 2020 5:40 PM

To: Johnson, David (D.J.) <djohns16@ford.com>

Cc: Nibarger, Wendy (W.A.) <wnibarge@ford.com>; Hansen, Thayne (T.) <thansen1@ford.com>; Warwood, Mike (J.M.) <mwarwood@ford.com>; Rogers, Michael (M.H.) <mrogers@ford.com>; Poploskie, Jeannette (J.M.) <jpoplosk@ford.com>; Kaminski, Nicole (N.M.) <nkaminsk@ford.com>; Baker, Zachary (Z.) <zbaker1@ford.com>; Wolthers, Gideon (G.) <gwolthe1@ford.com>

Subject: Re: Pre-Authorization Request: 19Y07 and 20X24: Multiple Vehicle Lines - Door Latch

I approve.

Frederiek Toney

President, Global Ford Customer Service

Executive Assistant: Wendy Nibarger

wnibarge@ford.com [REDACTED]

On Mar 13, 2020, at 4:43 PM, Johnson, David (D.J.) <djohns16@ford.com> wrote:

Frederiek,

Below is a preauthorization to procure parts to support a potential safety recall involving C1A door latches but it exceeds my [REDACTED] authorization level. The amount is [REDACTED] C [REDACTED] C

Please reply to all with your approval

Dave Johnson

Global Director - Ford Customer Service Engineering Operations

Sent from my iPad

On Mar 11, 2020, at 3:38 PM, Baker, Zachary (Z.) <zbaker1@ford.com> wrote:

This file represents a consolidation of multiple files sent by the manufacturer. Please use the bookmarks to navigate to each file. (Each bookmark label is the name of the original file.)

From: Willard, Jeremy (J.)
Sent: Tuesday, March 17, 2020 8:09 PM
To: Robinson, Hue (H.M.)
Subject: 19Y07 and 20X24 FACT SHEETS
Attachments: 19Y07 FACT SHEET - Side Door Latch (Hot Weather) REVIEWEDii.docx; 20X24 FACT SHEET - Side Door Latch (Except Hot Weather) REVIEWEDii.docx

Per your request, here are the latest versions of the 2 Fact Sheets that went in to FRC yesterday.

Thank you,

Jeremy Willard

Recall & Service Programs

Ford Motor Company – Customer Service Division Service Engineering Operations Diagnostic Service Center II – 794

From: Baker, Zachary (Z.)
Sent: Tuesday, May 26, 2020 10:03 PM
To: Brezee, Shane (S.B.); Itoh, Jorji (J.D.)
Cc: Willard, Jeremy (J.)
Subject: 19Y33 Fact Sheet
Attachments: 19Y33v2 FACT SHEET - Side Door Latch (Previously Repaired Under 15S16 or 16S30).docx

Please see the attached draft fact sheet for 19Y33.

Zachary Baker
Program Manager, Recall and Service Programs
DSC2 #802


From: Itoh, Jorji (J.D.)
Sent: Wednesday, March 18, 2020 3:08 PM
To: Landry, Mike (M.P.)
Subject: C1A Docs
Attachments: 19Y07 FACT SHEET - Side Door Latch (Hot Weather) REVIEWEDii.docx; Kiekert Equipment Report _ Recalls Management Portal 02MAR2020.pdf

Jorji D. Itoh
Production Vehicle Safety
Automotive Safety Office
330 Town Center Drive, Suite 500
Dearborn, MI 48126
Phone: [REDACTED]

manufacturing date codes later than December 3, 2014; replacement components for Ford Fiesta vehicles have date codes after December 6, 2014; replacement components for Ford Fusion vehicles assembled at the Ford plant in Hermosillo, Mexico have manufacturing date codes later than April 27, 2015; and replacement latches for all Volvo vehicles have date codes after November 7, 2016.

Identify and describe how and when the recall condition was corrected in production.

Kiekert began supplying latches with the Bridge Design to Ford for Fusion vehicles assembled at Flat Rock, Michigan on December 3, 2014; to Ford for Fiesta vehicles on December 5 and 6, 2014; to Ford for Fusion and MKZ vehicles assembled at the Ford plant in Hermosillo, Mexico on April 27, 2015; and to Volvo for its S60 vehicles on November 7, 2016.

Identify the Recall Schedule**Describe the recall schedule for notifications.:**

All vehicle recalls are being handled by Ford and Volvo, respectively.

Planned Dealer Notification Begin Date:**Planned Dealer Notification End Date:****Planned Owner Notification Begin Date:****Planned Owner Notification End Date:****Manufacturer's identification code for this recall (if applicable):**

Please be reminded that owner notification letters must be mailed no more than 60 days from submission of this report.

Manufacturer Comments to NHTSA Staff

* The "number of potentially involved" latches is Kiekert's best determination at this time of the number of "hook style" C1A latches sold to Ford and Volvo for the vehicle models subject to the recalls from these manufacturers. ** Kiekert does not believe that any of the C1A latches it manufactured contain a safety defect. The door will not close condition (e.g., separated pawl spring post) only occurs when the latches are exposed to door cavity temperatures in excess of customer specified temperatures of 80C for prolonged periods of time. The frequency of this condition varies by vehicle type, door position, and even vehicle color, and it principally occurs only in geographic areas of high ambient temperature and high solar irradiance (desert areas in Arizona and California). Kiekert's analysis of Ford warranty data is based on manual filtering and analysis of repair descriptions and thus is not precise. Kiekert's understanding is that the frequency of the condition occurring in Fiesta vehicles is ~0.9% and in Fusion and MKZ vehicles is ~0.1%, determined by dividing the number of repairs determined by Kiekert to constitute the condition by the total number of production latches sold for each vehicle model. Kiekert has no warranty data indicating the frequency of the occurrence of this condition from Volvo.

From: Itoh, Jorji (J.D.)
Sent: Thursday, September 19, 2019 8:32 PM
To: Robinson, Hue (H.M.)
Subject: C1A
Attachments: Scan.pdf

Hello Hue,

I don't know if this is all of the actions we have taken, but these are the Fact Sheets that I have been able to find so far.
Thought this would be helpful for you.
I apologize for my weak scanning skills...

Jorji D. Itoh
Production Vehicle Safety
Automotive Safety Office
330 Town Center Drive
Dearborn, MI 48126
Phone: [REDACTED]

Potential Field Service Action

Topic: 2011 MY – 2015 MY – Multiple Vehicles, C1A Door Latch

FRC Date:

FSA #: 15S16 Update#2

☐ Approved

☐ Rejected

☐ Return for further review

Target FRC: _____

Approval:

S. ARMSTRONG
President Ford SA

C. HOHAGE
SA PD Director





Zachary Baker

Program Manager, Recall and Service Programs
DSC2 #802

From: Robinson, Hue (H.M.) <hrobin18@ford.com>

Sent: Monday, March 09, 2020 1:10 PM

To: Brezee, Shane (S.B.) <[sbreeze@ford.com](mailto:sbrezee@ford.com)>; Ludington, Julie (J.L.) <jludingt@ford.com>; Itoh, Jorji (J.D.) <jitoh@ford.com>; Landry, Mike (M.P.) <mlandry@ford.com>; Newlin, Andrea (A.M.) <anewlin@ford.com>; Cemalovic, Vanja (V.) <vcemalo1@ford.com>; Briggs, Erin Rose (E.R.) <eriggs7@ford.com>; Baker, Zachary (Z.) <zbaker1@ford.com>; Parrish, Will (W.F.) <wparris1@ford.com>; Ikemori, Claudio (C.I.) <cikemori@ford.com>; Todd, Adrian (A.) <atodd8@ford.com>; Bourne, Aaron (A.) <abourne5@ford.com>; Lindner, Paul (P.) <plindner@ford.com>; Rabourn, Todd (T.R.) <trabourn@ford.com>; Gwaltney, Kate (K.E.) <kborgma1@ford.com>
Cc: Castro, Silney (S.C.) <scastr12@ford.com>; Gu, Tao (T.) <tgu4@ford.com>; Wu, Jiu Shan (Hill.) <jwu137@ford.com>; Willard, Jeremy (J.) <jwillar1@ford.com>; Poploskie, Jeannette (J.M.) <jpoplosk@ford.com>
Subject: 14D Mtg: 2011-14 Fiesta & 2013-14 Fusion/MKZ Door Latch

Team – we will use Tuesday's meeting to review the Fact sheet for this Friday's FRC. There will be a minimum of 3 separate sheets we will have to complete. I'll also put a placeholder on our calendars for early Thursday morning to review, prior to finalizing the Fact sheets.

Zach – can you please send us the Fact sheet once you have it started?

HUE ROBINSON

Ford Motor Co. | HLM Campaign Prevent/Quality Manager | mobile  | text page: 8132250159@vtext.com

From: Itoh, Jorji (J.D.)
Sent: Tuesday, March 10, 2020 7:33 PM
To: Robinson, Hue (H.M.)
Subject: Previous Fact Sheets for Reference
Attachments: Fact Sheets.pdf

Hue,

I apologize, these are pdf format.

In case you would like a reference, here are the previous fact sheets for C1A.

Kind regards,

Jorji D. Itoh
Production Vehicle Safety
Automotive Safety Office
330 Town Center Drive, Suite 500
Dearborn, MI 48126
Phone: [REDACTED]

From: Baker, Zachary (Z.)
Sent: Tuesday, May 5, 2020 1:14 PM
To: Robinson, Hue (H.M.); Itoh, Jorji (J.D.); Brezee, Shane (S.B.)
Subject: RE: 20S01 and 20R01

I need to evaluate – not sure that we will make any adjustments to these for now.

Zachary Baker

Program Manager, Recall and Service Programs
DSC2 #802
[REDACTED]

From: Robinson, Hue (H.M.) <hrobin18@ford.com>
Sent: Tuesday, May 05, 2020 9:12 AM
To: Baker, Zachary (Z.) <zbaker1@ford.com>; Itoh, Jorji (J.D.) <jitoh@ford.com>; Brezee, Shane (S.B.) <sbreeze@ford.com>
Subject: RE: 20S01 and 20R01

Does this mean that the financials need to be updated again? If so, please send me the updated versions.

Thanks Zach!

HUE ROBINSON

Ford Motor Co. | HLM Campaign Prevent/Quality Manager | mobile: [REDACTED] | text page:
[REDACTED]@vtext.com

From: Baker, Zachary (Z.) <zbaker1@ford.com>
Sent: Tuesday, May 5, 2020 8:07 AM
To: Robinson, Hue (H.M.) <hrobin18@ford.com>; Itoh, Jorji (J.D.) <jitoh@ford.com>; Brezee, Shane (S.B.) <sbreeze@ford.com>
Subject: RE: 20S01 and 20R01

Hue,

Thanks for catching that. I didn't check the prior files as closely as I should have before sending. I discussed the error with my coordinator – we know what happened, and it has been corrected. Please see the attached revised extracts.

Zachary Baker

Program Manager, Recall and Service Programs
DSC2 #802
[REDACTED]

From: Robinson, Hue (H.M.) <hrobin18@ford.com>
Sent: Friday, May 01, 2020 1:57 PM
To: Baker, Zachary (Z.) <zbaker1@ford.com>; Itoh, Jorji (J.D.) <jitoh@ford.com>; Brezee, Shane (S.B.)

Cc: Beaker, Melinda (M.) <mbeaker@ford.com>

Subject: FW: 20S01 and 20R01

Zach,
Extract and fact sheet for 20S15 and 20R01 attached.

Regards,

Melinda Beaker
FSA Coordinator, N.A.
Recall/Service Programs
[REDACTED]

mbeaker@ford.com

Never go thru life saying "I should have". If you want to do something - you do it. "If I do it and I fail, I tried. If I do it and I succeed - Better for me!"



From: Beaker, Melinda (M.) <mbeaker@ford.com>

Sent: Tuesday, April 21, 2020 10:00 AM

To: Baker, Zachary (Z.) <zbaker1@ford.com>

Cc: Beaker, Melinda (M.) <mbeaker@ford.com>

Subject: 20S01 and 20R01

Zach,

Attached are the extracts and fact sheet for 20S01 and 20R01.

Regards,

Melinda Beaker
FSA Coordinator, N.A.
Recall/Service Programs
[REDACTED]

mbeaker@ford.com

Never go thru life saying "I should have". If you want to do something - you do it. "If I do it and I fail, I tried. If I do it and I succeed - Better for me!"



From: Patel-Rinke, Prima (P.) <ppatelri@ford.com>
Sent: Tuesday, June 2, 2020 8:17 AM
To: Robinson, Hue (H.M.) <hrobin18@ford.com>; Galbraith, John (J.A.) <jgalbrai@ford.com>
Subject: June FRC
Sensitivity: Private

Good morning,

Hue, can you let us know if the June FRC is showing another latch FSA -20S30? Do you happen to have the cheat sheet/summary we discussed previously?

Prima Patel-Rinke | Senior Procurement Manager | Greenhouse, Lighting, Closures | Ford Motor Company | ppatelri@ford.com |


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From: Itoh, Jorji (J.D.)
Sent: Thursday, April 16, 2020 11:37 AM
To: Brezee, Shane (S.B.); Baker, Zachary (Z.)
Subject: FW: 20S15

FYI.

Jorji D. Itoh
Production Vehicle Safety
Automotive Safety Office
330 Town Center Drive, Suite 500
Dearborn, MI 48126
Phone: [REDACTED]

From: Landry, Mike (M.P.) <mlandry@ford.com>
Sent: Wednesday, April 15, 2020 8:08 PM
To: Robinson, Hue (H.M.) <hrobin18@ford.com>; Itoh, Jorji (J.D.) <jitoh@ford.com>
Subject: FW: 20S15

For discussion at the next 14D meeting.

Regards,
Mike Landry
Manager, Car & Small Utility Vehicle Investigations
Automotive Safety Office

DESK: [REDACTED]
CELL: [REDACTED]
E-MAIL: mlandry@ford.com



SUSTAINABILITY
ENVIRONMENT &
SAFETY ENGINEERING

From: Poploskie, Jeannette (J.M.) <jpoplosk@ford.com>
Sent: Wednesday, April 15, 2020 6:04 PM
To: Diaz, Adrian (A.D.) <adiaz41@ford.com>
Cc: Furgerson, Bryan (B.L.) <bfulgers@ford.com>; Tuneff, Mark (M.S.) <mtuneff@ford.com>; Landry, Mike (M.P.) <mlandry@ford.com>
Subject: RE: 20S15

Adrian,

[REDACTED]

From: Hansen, Thayne (T.)
Sent: Tuesday, April 21, 2020 4:41 PM
To: Baker, Zachary (Z.); Willard, Jeremy (J.)
Cc: Warwood, Mike (J.M.)
Subject: RE: 20S15

Zach and Jeremy,

The two of you have already been made aware of the part change for 20S15, haven't you?

Thanks

Thayne N. Hansen
North America Recall Manager
Ford Motor Company
Dearborn, MI 48126
Office: [REDACTED]
Mobile: [REDACTED]

From: Warwood, Mike (J.M.) <mwarwood@ford.com>
Sent: Tuesday, April 21, 2020 11:41 AM
To: Hansen, Thayne (T.) <thansen1@ford.com>
Subject: FW: 20S15

Thayne,

I don't see anyone from our team copied in the note string below. FYI

Regards,

Mike Warwood
Chief Engineer, Global CSE & Recall
Ford Motor Company, FCSD
[REDACTED]
mwarwood@ford.com

From: Nittmann, Helmut (H.) <hnittman@ford.com>
Sent: Tuesday, April 21, 2020 11:21 AM
To: Warwood, Mike (J.M.) <mwarwood@ford.com>; Johnson, David (D.J.) <djohns16@ford.com>
Subject: FW: 20S15

Sharing –

This is the issue I brought up last week and someone was pretty confident the design did not change.

Turns out it did.

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From: Diaz, Adrian (A.D.)
Sent: Thursday, February 13, 2020 10:06 PM
To: Robinson, Hue (H.M.)
Subject: RE: C1A Latch Extreme Temp Test Requirements

Thanks for sharing it Hue.

From: Robinson, Hue (H.M.) <hrobin18@ford.com>
Sent: Thursday, February 13, 2020 5:04 PM
To: Diaz, Adrian (A.D.) <adiaz41@ford.com>; Itoh, Jorji (J.D.) <jitoh@ford.com>; Landry, Mike (M.P.) <mlandry@ford.com>
Cc: Pleet, Edward (E.A.) <epleet@ford.com>
Subject: C1A Latch Extreme Temp Test Requirements

As a follow up to our discussion, below is the information in regards to our extreme temp testing for latches. Please let me know if you have any questions prior to meeting with NHTSA tomorrow.



This file represents a consolidation of multiple files sent by the manufacturer. Please use the bookmarks to navigate to each file. (Each bookmark label is the name of the original file.)

From: Diaz, Adrian (A.D.)
Sent: Thursday, February 13, 2020 10:06 PM
To: Robinson, Hue (H.M.)
Subject: RE: C1A Latch Extreme Temp Test Requirements

Thanks for sharing it Hue.

From: Robinson, Hue (H.M.) <hrobin18@ford.com>
Sent: Thursday, February 13, 2020 5:04 PM
To: Diaz, Adrian (A.D.) <adiaz41@ford.com>; Itoh, Jorji (J.D.) <jitoh@ford.com>; Landry, Mike (M.P.) <mlandry@ford.com>
Cc: Pleet, Edward (E.A.) <epleet@ford.com>
Subject: C1A Latch Extreme Temp Test Requirements

As a follow up to our discussion, below is the information in regards to our extreme temp testing for latches. Please let me know if you have any questions prior to meeting with NHTSA tomorrow.



This file represents a consolidation of multiple files sent by the manufacturer. Please use the bookmarks to navigate to each file. (Each bookmark label is the name of the original file.)



Side Door Latch Warranty Return Analysis Passenger Front Door Latch

Preliminary tear down report

VIN: 3FA6P0H76DR [REDACTED]

Claim Details

VIN: 3FA6P0H76DR [REDACTED]

Claim Detail Report

Note: All costs are in US dollars
Model Year = 2013; Claim Key = [REDACTED]

Vehicle Information Model Year: 2013 Market Derived: F - FORD Body/Cab Type: C/FC - 4 DOOR SEDAN-6 LITE Version/Serial: C/DB-SERIES 10 Drive Type: C/A-2 WHL L/H FRONT DRIVE Vehicle Line: C/C7-CD391N FUSION [13-20] WERS Engine Code: C/S7-2.5L DOHC PFI 4 CYL GAS WERS Transmission Code: C/W6-6 SPD AUTO TRANS 6F MID-RANGE Warranty Start Date: 26-FEB-2013 Production Date: 11-FEB-2013 VIN: 3FA6P0H76DR [REDACTED]	Claim Information Document Number: 088512A Repair Date: 26-SEP-2019 Distance: 102900 TIS: 81 FCC Auth: B AWS Load Date: 14-OCT-2019 Transaction Code: SPW
Dealer Information Dealer Name: WAREHAM FORD, INC. Dealer Code: 09075 - * Address: 2628 CRANBERRY HWY City: WAREHAM State: MA Zip Code: 025711051 Country: USA Region Code: NA Phone: (508)295-3643	Expense Information Customer Paid Amount: .00 Deductible Amount: .00 Dealer Paid Amount: .00 Labor Cost: 279.15 Misc. Expense Amount: .00 Part Markup Amount: 72.49 Material Cost: 187.19 Total Cost Gross: 466.34

Cust. Concern Code: L07 - EXT. DOOR LOCK CONTROLS-POWER
Condition Code: 42 - DOES NOT OPERATE PROPERLY
Technician Comment: CROSS REF RECALL 15S16 PERFORMED 05/22/2019 AT 100048 MILES RO #283437 AT GRIECO FORD; VERIFIED CONCERN DISASSEMBLE DOOR TO REMOVE DOOR LATCH. HAD TO CUT OFF EXTERIOR DOOR HANDLE TO REMOVE ASSEMBLY. FOUND LATCH DEFECTIVE. ORDERED LATCH AND HANDLE. REPLACED LATCH ASSEMBLY, PAINTED EXTERIOR DOOR HANDLE (UH) AND INSTALL BACK IN DOOR. REASSEMBLE AND RECHECK OPERATION.
Customer Comment: Customer states CHECK PASSENGER FRONT DOOR WON'T CLOSE-ADVISE

Labor Op Code	Labor Op Description	Labor Op Cost
MTLATCH		279.15

Causal	Reported Part Number	Engineering Part Number	Part	Part Replaced	Extended								
Flag	PREF	BASE	SUFF	Description	PREF	BASE	SUFF	Description	CPSC	Quantity	Type Code	Indicator	Amount
Y	BE8Z	5421812	B	LATCH FRT.DR R	BE8Z	5421812	B	LATCH FRT.DR R	011404	1	FS	Y	154.66
N	DS7Z	5422404	AAPTM	HNDLE DR OSIDE R	DS7Z	5422404	AAPTM	HNDLE DR OSIDE R	011404	1	FS	Y	32.53

DTC Sections: MR Light On = *

Flag	Test Type	Malfunction Cd	Malfunction Cd Description	Monitor Cd	Monitor Cd Description
------	-----------	----------------	----------------------------	------------	------------------------

Any comments? You can contact

Model Year: 2013
Market Derived: F - FORD
Body/Cab Type: C/FC - 4 DOOR SEDAN-6 LITE
Version/Serial: C/DB-SERIES 10
Drive Type: C/A-2 WHL L/H FRONT DRIVE
Vehicle Line: C/C7-CD391N FUSION [13-20]
WERS Engine Code: C/S7-2.5L DOHC PFI 4 CYL GAS
WERS Transmission Code: C/W6-6 SPD AUTO TRANS 6F MID-RANGE
Warranty Start Date: 26-FEB-2013
Production Date: 11-FEB-2013
VIN: 3FA6P0H76DR [REDACTED]

Document Number: 088512A
Repair Date: 26-SEP-2019
Distance: 102900
TIS: 81
FCC Auth: B
AWS Load Date: 14-OCT-2019
Transaction Code: SPW

Cust. Concern Code: L07 - EXT. DOOR LOCK CONTROLS-POWER
Condition Code: 42 - DOES NOT OPERATE PROPERLY
Technician Comment: CROSS REF RECALL 15S16 PERFORMED 05/22/2019 AT 100048 MILES RO #283437 AT GRIECO FORD; VERIFIED CONCERN DISASSEMBLE DOOR TO REMOVE DOOR LATCH. HAD TO CUT OFF EXTERIOR DOOR HANDLE TO REMOVE ASSEMBLY. FOUND LATCH DEFECTIVE. ORDERED LATCH AND HANDLE. REPLACED LATCH ASSEMBLY, PAINTED EXTERIOR DOOR HANDLE (UH) AND INSTALL BACK IN DOOR. REASSEMBLE AND RECHECK OPERATION.
Customer Comment: Customer states CHECK PASSENGER FRONT DOOR WON'T CLOSE-ADVISE



10/29/2019

Prepared by Vanja Cemalovic

2



Overall views

2013 Ford Fusion Warranty return - pass door latch
AE8A-5421812-BF

As received, door latch cannot be latched in any position.



VIN: 3FA6P0H76DR [REDACTED]



10/29/2019

Prepared by Vanja Cemalovic

3



Side Door Latch Warranty Return Analysis

Passenger Rear Door Latch

Preliminary tear down report

VIN: 3FA6P0HRXDR [REDACTED]



Claim Details

16

Box # : [REDACTED]

Part #: AE8Z5426412A (AE8A5426412BJ)

Part Name: LOCK ASY - DOOR

Request #: 946470

Supplier : EBKTA-KIEKERT DE MEXICO SA DE

RAC Code : KIEK 07

Dealer : 03885 - Leonardtown Ford, Inc. - USA

Destination :
FMC-WPAC, 6-SIGMA
15010 COMMERCE DR S
DEARBORN, MI, USA-48120

Contact : RON LATIMER

TagComments: ME KIEKERT PARTS RON LATIMER
248-756-6731-

OR VENKY KRISHNAN

Shipping Method : UPS Ground

Shipping Instruction : SHIP/HOLD PER REGISTER
INSTRUC-

TIONS (if HAZMAT use kit FCS 12637)

Sender :
Leonardtown Ford, Inc.
26322 Point Lockout Road
Leonardtown, MD, USA - 206503764

Contact : Part Manager 301-475-3111

MIL On : N KOEO :
Causal#: AE8Z5426412A
CC: 42-
WCC: 6J02

Causal Description: LOCK ASY - DOOR

RVC Code : [REDACTED]

Customer Comments :
CUST STS PASSENGER REAR DOOR WONT CLOSE

Technician Comments :
DOOR LATCH FAULT TRIM PANEL-REAR DOOR (27406/ 27407/ 27411/ 27419) - REMOVE AND INSTALL

Tag #: [REDACTED] Box # : [REDACTED]

Part #: AE8Z5426412A (AE8A5426412BJ)

Part Name: LOCK ASY - DOOR

Request #: 946470

Supplier : EBKTA-KIEKERT DE MEXICO SA DE

RAC Code : KIEK 07

Quantity : 1

TagComments: ME KIEKERT PARTS RON LATIMER
248-756-6731-

OR VENKY KRISHNAN

IssueDate: 10/15/2019

ReturnBy: 11/20/2019

Dealer: 03885 - Leonardtown Ford, Inc. - USA

RO #: 030145

Claim Type : 21-SERVICE PART

Repair Line: 51

SubCode: SPNV

COV: WSPARTF

Repair : 9/20/2019

Odometer: 37356 M

WSD: 2/8/2013

Paid : 10/11/2019

App Code:

ElapOdo: 3657 M

SID : 12/2/2018

VIN: 3FA6P0HRXDR [REDACTED]

Build: 1/13/2013

Retail: 2/8/2013

Vehicle : 2013 CHEROKEE FUS ; FORD FUSI ; 1.6L PI TC

Engine : 1.6L PI TC I4 ETHNL 180/240 PS

Trans: 6 SPD AUTO TRANS 6F MID-RANGE

KOER :
BODY :
BATTERY :
OTHER :
CCC : L09-LATCH TROUBLES

KOEC :
CHASSIS :
UNDEFINED :
MEASURE/RESULTS :

7/29/2021

Prepared by Vanja Cemalovic

2



Overall views

Ford Fusion Warranty return - pass rear door latch

AE8A-5426412-BF

As received, door latch cannot be latched in any position.

Date codes suggest late December 2012 latch build date.



7/29/2021



From: Itoh, Jorji (J.D.)
Sent: Wednesday, November 20, 2019 1:01 PM
To: Robinson, Hue (H.M.)
Cc: Brezee, Shane (S.B.)
Subject: FW: Hansen's 2013 Latch Inspection - 16S30 Completed

Sensitivity: Confidential

Hi Hue,

Please see below.

Thayne Hansen inspected his daughter's vehicle that was included in 16S30.

Kind regards,

Jorji D. Itoh
Production Vehicle Safety
Automotive Safety Office
330 Town Center Drive
Dearborn, MI 48126
Phone: [REDACTED]

From: Hansen, Thayne (T.) <thansen1@ford.com>
Sent: Wednesday, November 20, 2019 6:40 AM
To: Itoh, Jorji (J.D.) <jitoh@ford.com>; Willard, Jeremy (J.) <jwillar1@ford.com>; Landry, Mike (M.P.) <mlandry@ford.com>; Ludington, Julie (J.L.) <jludingt@ford.com>; Baker, Zachary (Z.) <zbaker1@ford.com>; Brezee, Shane (S.B.) <sbrezee@ford.com>
Cc: Hansen, Thayne (T.) <thansen1@ford.com>
Subject: Hansen's 2013 Latch Inspection - 16S30 Completed
Sensitivity: Confidential

All,

[REDACTED]

Details	25359061	16S30	78	1.5	GENE BUTMAN FORD SLS INC	87338	16-SEP-19
Customer Comments	16S30 Side Door Latch Replacement Certain 2013-2015 Model Year C-MAX and Escape, 2012 and 2014-2016 Transit Connect Vehicles						
Tech Comments	Replace all side door latches C-MAX, 16S30N; 1.5 Hours						

Thayne N. Hansen

North America Recall Manager
Ford Motor Company
Dearborn, MI 48126
Office: [REDACTED]
Mobile: [REDACTED]

From: Hansen, Thayne (T.) <thansen1@ford.com>
Sent: Wednesday, November 20, 2019 6:29 AM
To: Hansen, Thayne (T.) <thansen1@ford.com>
Subject: Hansen's 2013 Latch Inspection











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HUE ROBINSON

Ford Motor Co. | HLM Campaign Prevent/Quality Manager | mobile: [REDACTED] | text page: [REDACTED]@vtext.com

From: Itoh, Jorji (J.D.) <jitoh@ford.com>
Sent: Tuesday, February 18, 2020 9:05 AM
To: Robinson, Hue (H.M.) <hrobin18@ford.com>
Cc: Pleet, Edward (E.A.) <epleet@ford.com>; Landry, Mike (M.P.) <mlandry@ford.com>; Diaz, Adrian (A.D.) <adiaz41@ford.com>
Subject: FW: C1A Decoder

Good morning Hue,

We got an email from NHTSA today that is opening some additional questions.

Can you please share the Brose analysis for their robustness design to support our conversation with NHTSA?
-I think we would be looking for material and testing analysis similar to what was provided for the Kiekert bridge design.

NHTSA would like to discuss this today.

Kind regards,

Jorji D. Itoh
**Production Vehicle Safety
Automotive Safety Office**
330 Town Center Drive, Suite 500
Dearborn, MI 48126
Phone: [REDACTED]

From: Yandrick, Matthew (NHTSA) <matthew.yandrick@dot.gov>
Sent: Tuesday, February 18, 2020 8:34 AM
To: Landry, Mike (M.P.) <mlandry@ford.com>; Itoh, Jorji (J.D.) <jitoh@ford.com>
Cc: Simmons, Paul (NHTSA) <Paul.Simmons@dot.gov>; Pearse, Dan (NHTSA) <Dan.Pearse@dot.gov>
Subject: RE: C1A Decoder

Hi Jorji,

Thank you for the 4-digit decoder. Did Brose switch from a post/hook retention to a bridge retention, similar to Kiekert? If so, what latch production dates would reflect this?

Dan Pearse would like to present the Texas latch audit at 3:00 PM today. If this schedule works, would you mind sending out a WebEx invite to include Dan, Paul and myself?

Regards,
Matthew

Matthew Yandrick
General Engineer, Office of Defects Investigation
National Highway Traffic Safety Administration (NHTSA)
1200 New Jersey Avenue, SE Room W46-475
Washington, DC 20590
Office 202-366-1126

From:
Sent:
To:
Subject:

Robinson, Hue (H.M.)
Tuesday, February 11, 2020 2:35 PM
Leighton, Michael (M.J.); Cemalovic, Vanja (V.); Okeh, Christopher (C.)
RE: C1A stress on pawl spring tab/post



HUE ROBINSON

Ford Motor Co. | HLM Campaign Prevent/Quality Manager | mobile: [REDACTED] | text page: [REDACTED]
[REDACTED]@vtext.com

From: Robinson, Hue (H.M.)
Sent: Friday, February 7, 2020 4:37 PM
To: Leighton, Michael (M.J.) <mleight5@ford.com>; Cemalovic, Vanja (V.) <vcemal01@ford.com>; Okeh, Christopher (C.) <cokeh@ford.com>
Subject: RE: C1A stress on pawl spring tab/post

The pawl tab is on the housing. Here's the older spring drawing, again not the latest and greatest.

HUE ROBINSON

Ford Motor Co. | HLM Campaign Prevent/Quality Manager | mobile: [REDACTED] | text page: [REDACTED]
[REDACTED]@vtext.com

From: Leighton, Michael (M.J.) <mleight5@ford.com>
Sent: Friday, February 7, 2020 4:33 PM
To: Robinson, Hue (H.M.) <hrobin18@ford.com>; Cemalovic, Vanja (V.) <vcemal01@ford.com>; Okeh, Christopher (C.) <cokeh@ford.com>
Subject: RE: C1A stress on pawl spring tab/post

HUE ROBINSON

Ford Motor Co. | HLM Campaign Prevent/Quality Manager | mobile:

██████████@vtext.com

text page:

This file represents a consolidation of multiple files sent by the manufacturer. Please use the bookmarks to navigate to each file. (Each bookmark label is the name of the original file.)

From: Kaminski, Nicole (N.M.)
Sent: Thursday, May 28, 2020 8:19 PM
To: Baker, Zachary (Z.); Willard, Jeremy (J.)
Subject: FW: DE83-54218C02-AA

Both kits for 20S15 are with the FCSD STA for Pakrite (Jay Little). I will follow up with him tomorrow am to ensure he has all the documents he needs. Thanks!

DS7Z-54264A26-P & DE8Z-54264A26-C

Nicole Kaminski

FSA Parts Analyst
Ford Motor Company - FCSD
RCB- 3N402 / [REDACTED]
nkaminsk@ford.com

From: Chris Rutchik <CRutchik@pakrite.com>
Sent: Thursday, May 28, 2020 1:39 PM
To: Kaminski, Nicole (N.M.) <nkaminsk@ford.com>; 'Romero Adrian' <Adrian.Romero@kiekert.com>; Furgerson, Bryan (B.L.) <bfurgers@ford.com>; Little, Jay (J.A.) <jlittl83@ford.com>
Cc: Amanda Lefler <ALefler@pakrite.com>; Wooten, James (J.E.) <jwoote13@ford.com>; Tuneff, Mark (M.S.) <mtuneff@ford.com>; Rajendran, Jennifer (J.) <jrajend3@ford.com>
Subject: RE: DE83-54218C02-AA

Nicole,

Both PPAP's have been submitted.

From: Chris Rutchik
Sent: Thursday, May 28, 2020 12:48 PM
To: Kaminski, Nicole (N.M.) <nkaminsk@ford.com>; 'Romero Adrian' <Adrian.Romero@kiekert.com>; Furgerson, Bryan (B.L.) <bfurgers@ford.com>; Little, Jay (J.A.) <jlittl83@ford.com>
Cc: Amanda Lefler <ALefler@pakrite.com>; Wooten, James (J.E.) <jwoote13@ford.com>; Tuneff, Mark (M.S.) <mtuneff@ford.com>; Rajendran, Jennifer (J.) <jrajend3@ford.com>
Subject: RE: DE83-54218C02-AA

Nicole,

Adrian from Kiekert sent me the print we needed.

PPAP has been submitted for DS7Z-54264A26-P; working on DE8Z-54264A26-C now.

From: Kaminski, Nicole (N.M.) <nkaminsk@ford.com>
Sent: Thursday, May 28, 2020 9:44 AM
To: Chris Rutchik <CRutchik@pakrite.com>; 'Romero Adrian' <Adrian.Romero@kiekert.com>; Furgerson, Bryan (B.L.)

<bfurgers@ford.com>; Little, Jay (J.A.) <jlittl83@ford.com>

Cc: Amanda Lefler <ALefler@pakrite.com>; Wooten, James (J.E.) <jwoote13@ford.com>; Tuneff, Mark (M.S.)

<mtuneff@ford.com>; Rajendran, Jennifer (J.) <rajend3@ford.com>; Kaminski, Nicole (N.M.) <nkaminsk@ford.com>

Subject: RE: DE83-54218C02-AA

Importance: High

Chris – Can you kindly follow up with Kiekert today? Kiekert has had ample time to get the information Pakrite has been requesting.

Thanks!

Nicole Kaminski

FSA Parts Analyst

Ford Motor Company - FCSD

RCB- 3N402 / [REDACTED]

nkaminsk@ford.com

From: Chris Rutchik <CRutchik@pakrite.com>

Sent: Thursday, May 28, 2020 9:39 AM

To: Kaminski, Nicole (N.M.) <nkaminsk@ford.com>; 'Romero Adrian' <Adrian.Romero@kiekert.com>; Furgerson, Bryan (B.L.) <bfurgers@ford.com>; Little, Jay (J.A.) <jlittl83@ford.com>

Cc: Amanda Lefler <ALefler@pakrite.com>; Wooten, James (J.E.) <jwoote13@ford.com>; Tuneff, Mark (M.S.) <mtuneff@ford.com>; Rajendran, Jennifer (J.) <rajend3@ford.com>

Subject: RE: DE83-54218C02-AA

No, I sent an email yesterday and I haven't gotten a response yet.

We haven't submitted our PPAP to Jay yet. Stephen Gregory (PPAP Analyst) is preparing the documentation in the PPAP Portal so once we do get the drawing he will just have to submit.

From: Kaminski, Nicole (N.M.) <nkaminsk@ford.com>

Sent: Thursday, May 28, 2020 9:04 AM

To: Chris Rutchik <CRutchik@pakrite.com>; 'Romero Adrian' <Adrian.Romero@kiekert.com>; Furgerson, Bryan (B.L.) <bfurgers@ford.com>; Little, Jay (J.A.) <jlittl83@ford.com>

Cc: Amanda Lefler <ALefler@pakrite.com>; Wooten, James (J.E.) <jwoote13@ford.com>; Tuneff, Mark (M.S.) <mtuneff@ford.com>; Rajendran, Jennifer (J.) <rajend3@ford.com>; Kaminski, Nicole (N.M.) <nkaminsk@ford.com>

Subject: RE: DE83-54218C02-AA

Thank you for the updates Chris. Did Kiekert provide an ETA as to when they will get you the drawing for AE8A-5421812-CJ?

It is imperative that PPAP be handled in completion to support the ship plan for the safety FSA.

Jay – Do you have all the information needed to proceed with PPAP of kits, with the exception of the drawing as Chris outlined above?

Nicole Kaminski

FSA Parts Analyst

Ford Motor Company - FCSD

RCB- 3N402 / [REDACTED]

nkaminsk@ford.com

From: Chris Rutchik <CRutchik@pakrite.com>
Sent: Thursday, May 28, 2020 8:02 AM
To: Kaminski, Nicole (N.M.) <nkaminsk@ford.com>; 'Romero Adrian' <Adrian.Romero@kiekert.com>; Furgerson, Bryan (B.L.) <bfurgers@ford.com>; Little, Jay (J.A.) <[jlittl83@ford.com](mailto:jlitl83@ford.com)>
Cc: Amanda Lefler <ALefler@pakrite.com>; Wooten, James (J.E.) <jwoote13@ford.com>; Tuneff, Mark (M.S.) <mtuneff@ford.com>; Rajendran, Jennifer (J.) <jrajend3@ford.com>
Subject: RE: DE83-54218C02-AA

Good morning Nicole,

Yes, Adrian sent me the completed PSW's for all the components yesterday. I'll start putting our PPAP packet together today but I won't be able to submit until I receive a drawing for AE8A-5421812-CJ which I requested from Kiekert since it's not in FordDoc.

I think we can still hit June 1 timing but it's all dependent on when I receive the drawing. Additionally, once I do get the drawing it's in our STA' hands for approval. Once he approves, we can start building and shipping.

From: Kaminski, Nicole (N.M.) <nkaminsk@ford.com>
Sent: Thursday, May 28, 2020 7:07 AM
To: Chris Rutchik <CRutchik@pakrite.com>; 'Romero Adrian' <Adrian.Romero@kiekert.com>; Furgerson, Bryan (B.L.) <bfurgers@ford.com>; Little, Jay (J.A.) <[jlittl83@ford.com](mailto:jlitl83@ford.com)>
Cc: Amanda Lefler <ALefler@pakrite.com>; Wooten, James (J.E.) <jwoote13@ford.com>; Tuneff, Mark (M.S.) <mtuneff@ford.com>; Rajendran, Jennifer (J.) <jrajend3@ford.com>; Kaminski, Nicole (N.M.) <nkaminsk@ford.com>
Subject: RE: DE83-54218C02-AA

Chris,

Good morning. With the exception of component AE8A-5421812-CJ, are the new component level latches PPAPed? Do we have everything we need to PPAP the kits?

The plan has been for Pakrite to start shipping into FCSD week of June 1st. Are we still on track to hit that timing?

Thank you and have a great day!

Nicole Kaminski
FSA Parts Analyst
Ford Motor Company - FCSD
RCB- 3N402 / [REDACTED]
nkaminsk@ford.com

From: Chris Rutchik <CRutchik@pakrite.com>
Sent: Wednesday, May 27, 2020 1:15 PM
To: 'Romero Adrian' <Adrian.Romero@kiekert.com>; Furgerson, Bryan (B.L.) <bfurgers@ford.com>; Kaminski, Nicole (N.M.) <nkaminsk@ford.com>; Little, Jay (J.A.) <[jlittl83@ford.com](mailto:jlitl83@ford.com)>
Cc: Amanda Lefler <ALefler@pakrite.com>; Wooten, James (J.E.) <jwoote13@ford.com>; Tuneff, Mark (M.S.) <mtuneff@ford.com>; Rajendran, Jennifer (J.) <jrajend3@ford.com>
Subject: RE: DE83-54218C02-AA

Adrian,

I was able to find drawings in FordDoc for every component except AE8A-5421812-CJ. Could you share that with me, please?

From: Chris Rutchik

Sent: Wednesday, May 27, 2020 12:36 PM

To: Romero Adrian <Adrian.Romero@kiekert.com>; Furgerson, Bryan (B.L. <bfurgers@ford.com>; Kaminski, Nicole (N.M. <nkaminsk@ford.com>; Little, Jay (J.A. <jlittl83@ford.com>

Cc: Amanda Lefler <ALefler@pakrite.com>; Wooten, James (J.E. <jwoote13@ford.com>; Tuneff, Mark (M.S. <mtuneff@ford.com>; Rajendran, Jennifer (J. <jrajend3@ford.com>

Subject: RE: DE83-54218C02-AA

Thank you Adrian!

From: Romero Adrian <Adrian.Romero@kiekert.com>

Sent: Wednesday, May 27, 2020 12:25 PM

To: Furgerson, Bryan (B.L. <bfurgers@ford.com>; Chris Rutchik <CRutchik@pakrite.com>; Kaminski, Nicole (N.M. <nkaminsk@ford.com>; Little, Jay (J.A. <jlittl83@ford.com>

Cc: Amanda Lefler <ALefler@pakrite.com>; Wooten, James (J.E. <jwoote13@ford.com>; Tuneff, Mark (M.S. <mtuneff@ford.com>; Rajendran, Jennifer (J. <jrajend3@ford.com>

Subject: RE: DE83-54218C02-AA

Good Day

Team,

Today I finish the PPAP review with the FCSD STA.

Attached the PSW.

Adrian Romero Cruz
Customer Quality Engineer
Quality Assurance
Kiekert de Mexico, S. A. de C.V.
Autopista Puebla - Orizaba Km. 14.5
Parque Industrial Chachapa, Amozoc, Puebla, México
C.P. 72990

T: + [REDACTED]

M: + [REDACTED]

www.kiekert.com



2019

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PREMIO AL MÉRITO EMPRESARIAL Y
LA TRANSFORMACIÓN RESPONSABLE

From: Crespo, Cesar (C.) <ccresp10@ford.com>

Sent: jueves, 21 de mayo de 2020 01:38 p. m.

To: Furgerson, Bryan (B.L.) <bfurgers@ford.com>; Chris Rutchik <CRutchik@pakrite.com>; Kaminski, Nicole (N.M.) <nkaminsk@ford.com>; Little, Jay (J.A.) <jlittl83@ford.com>; Gomez, Jenaro (J.) <jgome192@ford.com>

Cc: Amanda Lefler <ALefler@pakrite.com>; Wooten, James (J.E.) <jwoote13@ford.com>; Tuneff, Mark (M.S.) <mtuneff@ford.com>; Rajendran, Jennifer (J.) <rajend3@ford.com>

Subject: RE: DE83-54218C02-AA

+Jenaro Gomez, he is the STA Service responsible for that part.



César Crespo
B&E STA Site Engineer North America

Tel. + [REDACTED]
FORD NET [REDACTED]
ccresp10@ford.com

From: Furgerson, Bryan (B.L.) <bfurgers@ford.com>

Sent: jueves, 21 de mayo de 2020 01:35 p. m.

To: Chris Rutchik <CRutchik@pakrite.com>; Kaminski, Nicole (N.M.) <nkaminsk@ford.com>; Crespo, Cesar (C.) <ccresp10@ford.com>; Little, Jay (J.A.) <jlittl83@ford.com>

Cc: Amanda Lefler <ALefler@pakrite.com>; Wooten, James (J.E.) <jwoote13@ford.com>; Tuneff, Mark (M.S.) <mtuneff@ford.com>; Rajendran, Jennifer (J.) <rajend3@ford.com>

Subject: RE: DE83-54218C02-AA

Jay, Cesar.

Do we have an ETA of when Kiekert is going to have the updated PSW's available for Pakrite?

Regards.

Bryan Furgerson

Ford Motor Company

Design Analysis Dept.

1 American Road, 116-E2

Dearborn, Michigan 48126

Cell [REDACTED]

From: Chris Rutchik <CRutchik@pakrite.com>

Sent: Thursday, May 21, 2020 12:51 PM

To: Furgerson, Bryan (B.L.) <bfurgers@ford.com>; Kaminski, Nicole (N.M.) <nkaminsk@ford.com>; Crespo, Cesar (C.) <ccresp10@ford.com>; Little, Jay (J.A.) <jlittl83@ford.com>

Cc: Amanda Lefler <ALefler@pakrite.com>; Wooten, James (J.E.) <jwoote13@ford.com>; Tuneff, Mark (M.S.) <mtuneff@ford.com>; Rajendran, Jennifer (J.) <rajend3@ford.com>

Subject: RE: DE83-54218C02-AA

Hi Bryan,

Adrian from Kikert sent me PSW's for full latch modules on Monday. None of these PSW's included the newest level latch in WERS. Additionally, he also sent me a screenshot of a WERS notice that's still in released:

WWRS9F9A: CONFIDENTIAL RELEASE / CONCERN COVER (LATEST DATA) PRINT DATE/TIME: 18/09/04 11:30:49
===== RELEASE DATE: 18/07/25 | RELEASE NOTICE NO: |
PAGE: 1 | ACTY T BASE SUPP |
NOTICE PRIORITY: 1 NOTICE STATUS: R | NB00 E 13509613 000 |

RESP ENG ACTY/CODE: NB00 BJW RESP ENG NAME: WALTER, BRIAN RESP ENG PHONE: [REDACTED]
ANALYST ACTY/CODE: E060 KRA ANALYST NAME: RAJESHWARAN, KABALI ANALYST PHONE: [REDACTED]
PRODUCTS AFFECTED: FNA CD391
CAUSAL FACTOR: C1 PRIMARY NOTICE: IDENT TO PFM IND: [REDACTED]
SCOPE: N EMISSION CNTL NO: 000 NOTICE CNTL ITEM: Y
CONSUM LINE AFF: N HOMOLOGATION AFF: Y ELECTRIC AFF: [REDACTED]
NOTICE DESC: CD391: REDUCE FOAM ON ALL FRONT AND REAR DOOR OUTSIDE RELEASE CABLES AND UPDATE LATCH TO LATEST LEVEL NOTICE AUTH CODE:
=====

SUPPLIER KIEKERT
1) AS APPROPRIATE, HAVE THE ENGINEERING QUALITY DOCUMENTS BEEN UPDATED/REVIEWED W/FUNCTIONAL MANAGEMENT AND ALL AFFECTED INTERFACING/ATTRIBUTE ACTIVITIES INVOLVED(Y)
2) DOES CHANGE REQUIRE FUNCTIONAL OR ATTRIBUTE TESTING(Y)
A) WHAT IS THE FUNCTIONAL TESTING COMPLETION DATE?
(09/MAR/18)
B) WHO IS THE LEAD FUNCTIONAL SUPERVISOR FOR THIS CHANGE?
(CBAMBE12)
3) WHAT PO DATE IS REQUIRED TO SUPPORT PPAP DATES?
(30/MAY/18)
4) PPAP DATES BASED ON PO DATE?
-PHASE 0- -PHASE 1- -PHASE 2- -PHASE 3-
(05/JUN/18) (11/JUN/18) (11/JUN/18) (14/JUN/18)

ESTIMATED INCREMENTAL VEHICLE COST/WEIGHT/QUALITY:
=====

VEHICLE COST: 0.28	TOOLING COST: 0	ASSEMBLY LABOR: R/1000: 0.00
FACILITY COST: 0	WARRANTY COST: 0.00	TGW: 0
VEHICLE WT: 0.000 LB	VEHICLE WT: 0.000 KG	
ASSEMBLY MINUTES: 0.00	SCRAP COST: 0.00	

PART FUNCTION:
EFF TYPE/POINT: S4PJDK EFF TYPE/POINT: XS4PJEF EFF TYPE/POINT: XS4PJEX
PGM ID/SEGMENT: PGM ID/SEGMENT: PGM ID/SEGMENT:
AFF CONCERN NO: C13509613 AFF CONCERN NO: AFF CONCERN NO:
MFG ACTY: MFG REQST IN: MFG EST TOOL COST:
MFG RESPONSE: MFG EST LEAD TIME: EST VEH COST VAR:
AFF ENG ACTY: AFF ACTY RESPONSE: AFF NOTICE:
OTHER REG IND: N OTHER REG REMARKS:
SUPPORTING DOC: CRJD 1163922 SUPPORTING DOC: SUPPORTING DOC:
CALIB NUMBERS: CALIB NUMBERS: CALIB NUMBERS:
ALERT TYPE/NUMBER: ALERT TYPE/NUMBER: ALERT TYPE/NUMBER:

PART FUNCTION RELEASE ALERT DETAIL
=====NOTICE PARTS SUPPORTING DOCUMENTATION=====

MULTI-FUNCTION RELEASE
ACTION: RP PART NO: D573 F218B26 AC NAME: CAD R LK
REPLACES PART NO: D573 F218B26 AB NAME: CAD R LK
PART TYPE: P ASSEMBLY IMPACT: PULL AHEAD: CAD IND: K DATA COLL: TCENG

-MORE-

I forwarded the information over to our STA who I believe is waiting on a response from engineering.

From: Furgerson, Bryan (B.L.) <bfurgers@ford.com>

Sent: Thursday, May 21, 2020 12:26 PM

To: Chris Rutchik <CRutchik@pakrite.com>; Kaminski, Nicole (N.M.) <nkaminsk@ford.com>; Crespo, Cesar (C.) <ccresp10@ford.com>; Little, Jay (J.A.) <jlittl83@ford.com>

Cc: Amanda Lefler <ALefler@pakrite.com>; Wooten, James (J.E.) <jwoote13@ford.com>; Tuneff, Mark (M.S.) <mtuneff@ford.com>; Rajendran, Jennifer (J.) <rajend3@ford.com>

Subject: RE: DE83-54218C02-AA

Chris.

Can we have an update on where we are in this process? Are you still waiting for Kiekert?

Regards.

Bryan Furgerson

Ford Motor Company

Design Analysis Dept.

1 American Road, 116-E2
Dearborn, Michigan 48126
Cell [REDACTED]
[REDACTED]

From: Chris Rutchik <CRutchik@pakrite.com>
Sent: Friday, May 15, 2020 8:45 AM
To: Kaminski, Nicole (N.M.) <nkaminsk@ford.com>; Furgerson, Bryan (B.L.) <bfurgers@ford.com>; Crespo, Cesar (C.) <ccresp10@ford.com>; Little, Jay (J.A.) <jlittl83@ford.com>
Cc: Amanda Lefler <ALefler@pakrite.com>; Wooten, James (J.E.) <jwoote13@ford.com>; Tuneff, Mark (M.S.) <mtuneff@ford.com>; Rajendran, Jennifer (J.) <jrajend3@ford.com>
Subject: RE: DE83-54218C02-AA

Good morning,

Regarding PPAP, we are still waiting on PSW's from Kiekert. Per yesterdays communication with Adrian at Kikert, they were scheduled to have a meeting with their service STA (Jenaro Gomez).

Once we get the PSW's, it shouldn't take us long to put our packet together and submit to Jay. I will keep everyone updated once we receive the PSW documentation.

Regards,

Chris Rutchik
Quality Manager
Pak-Rite Industries, Inc.

[REDACTED]
crutchik@pakrite.com

From: Kaminski, Nicole (N.M.) <nkaminsk@ford.com>
Sent: Friday, May 15, 2020 8:24 AM
To: Furgerson, Bryan (B.L.) <bfurgers@ford.com>; Crespo, Cesar (C.) <ccresp10@ford.com>; Little, Jay (J.A.) <jlittl83@ford.com>
Cc: Amanda Lefler <ALefler@pakrite.com>; Wooten, James (J.E.) <jwoote13@ford.com>; Tuneff, Mark (M.S.) <mtuneff@ford.com>; Chris Rutchik <CRutchik@pakrite.com>; Kaminski, Nicole (N.M.) <nkaminsk@ford.com>; Rajendran, Jennifer (J.) <jrajend3@ford.com>
Subject: RE: DE83-54218C02-AA

Bryan, Good morning. As far as a ship plan, Pakrite has provided a ship plan starting week 23/June 1st; however I can't speak to if all the documents and PPAP requirements are correct.

Nicole Kaminski
FSA Parts Analyst
Ford Motor Company - FCSD
RCB- 3N402 / [REDACTED]
nkaminsk@ford.com

From: Furgerson, Bryan (B.L.) <bfurgers@ford.com>
Sent: Friday, May 15, 2020 8:05 AM
To: Crespo, Cesar (C.) <ccresp10@ford.com>; Little, Jay (J.A.) <jlittl83@ford.com>
Cc: Amanda Lefler <ALefler@pakrite.com>; Kaminski, Nicole (N.M.) <nkaminsk@ford.com>; Wooten, James (J.E.) <jwoote13@ford.com>; Tuneff, Mark (M.S.) <mtuneff@ford.com>; Chris Rutchik <CRutchik@pakrite.com>; Furgerson, Bryan (B.L.) <bfurgers@ford.com>
Subject: RE: DE83-54218C02-AA

Jay, Cesar.

In today's FSA Implementation meeting we were asked on the status of parts for the Latch Kits.
Do we have everything we need to move forward with production/shipping?
Do we have an estimated timeline for the Kit availability?

Regards,
Bryan Furgerson
Ford Motor Company
Design Analysis Dept.
1 American Road, 116-E2
Dearborn, Michigan 48126
Cell [REDACTED]
[REDACTED]

From: Crespo, Cesar (C.) <ccresp10@ford.com>
Sent: Wednesday, April 29, 2020 12:34 PM
To: Furgerson, Bryan (B.L.) <bfurgers@ford.com>; Little, Jay (J.A.) <jlittl83@ford.com>
Cc: Amanda Lefler <ALefler@pakrite.com>; Kaminski, Nicole (N.M.) <nkaminsk@ford.com>; Wooten, James (J.E.) <jwoote13@ford.com>; Tuneff, Mark (M.S.) <mtuneff@ford.com>; Chris Rutchik <CRutchik@pakrite.com>
Subject: RE: DE83-54218C02-AA

Here is the PSW for C1A.



César Crespo
B&E STA Site Engineer North America

Tel. + [REDACTED]
FORD NET [REDACTED]
ccresp10@Ford.com

From: Furgerson, Bryan (B.L.) <bfurgers@ford.com>
Sent: lunes, 27 de abril de 2020 02:30 p. m.
To: Little, Jay (J.A.) <jlittl83@ford.com>; Crespo, Cesar (C.) <ccresp10@ford.com>
Cc: Amanda Lefler <ALefler@pakrite.com>; Kaminski, Nicole (N.M.) <nkaminsk@ford.com>; Wooten, James (J.E.) <jwoote13@ford.com>; Tuneff, Mark (M.S.) <mtuneff@ford.com>; Chris Rutchik <CRutchik@pakrite.com>
Subject: RE: DE83-54218C02-AA

Thank you for the quick response and the clarification.

Regards.

Bryan Furgerson

Ford Motor Company

Design Analysis Dept.

1 American Road, 116-E2

Dearborn, Michigan 48126

Cell [REDACTED]

From: Little, Jay (J.A.) <jlittl83@ford.com>

Sent: Monday, April 27, 2020 3:12 PM

To: Furgerson, Bryan (B.L.) <bfurgers@ford.com>; Crespo, Cesar (C.) <ccresp10@ford.com>

Cc: Amanda Lefler <ALefler@pakrite.com>; Kaminski, Nicole (N.M.) <nkaminsk@ford.com>; Wooten, James (J.E.) <jwoote13@ford.com>; Tuneff, Mark (M.S.) <mtuneff@ford.com>; Chris Rutchik <CRutchik@pakrite.com>

Subject: RE: DE83-54218C02-AA

Bryan,

Cesar was stating that his production PPAPs cover a higher level of assembly. Those modules include "Latch + cables + reinforced and bracket."

WERS shows no new module engineering level using this level of latch. (see attached)

If there was no new module PPAP including our, current level latch, we can not even get an alert to base the latch use on the module approval. At this point, I think we must wait for Kiekert to return to work and provide their documentation.

Jay Little

FCSD STA Quality Engineer

Jlittl83@ford.com

RCB 3N475

16800 Executive Plaza Dr.

Dearborn, MI 48126

[REDACTED] (Phone)

[REDACTED] (Mobile)

From: Furgerson, Bryan (B.L.) <bfurgers@ford.com>

Sent: Monday, April 27, 2020 2:17 PM

To: Crespo, Cesar (C.) <ccresp10@ford.com>; Little, Jay (J.A.) <jlittl83@ford.com>

Cc: Amanda Lefler <ALefler@pakrite.com>; Kaminski, Nicole (N.M.) <nkaminsk@ford.com>; Wooten, James (J.E.) <jwoote13@ford.com>; Tuneff, Mark (M.S.) <mtuneff@ford.com>; Chris Rutchik <CRutchik@pakrite.com>

Subject: RE: DE83-54218C02-AA

Jay, Cesar.

Can you please give status on the PSW for this request?

I don't know if Cesar's response was a question or a statement.

Regards.
Bryan Furgerson
Ford Motor Company
Design Analysis Dept.
1 American Road, 116-E2
Dearborn, Michigan 48126
Cell: [REDACTED]

From: Crespo, Cesar (C.) <ccresp10@ford.com>
Sent: Friday, April 24, 2020 12:09 PM
To: Little, Jay (J.A.) <jlittl83@ford.com>; Chris Rutchik <CRutchik@pakrite.com>; Furgerson, Bryan (B.L.) <bfurgers@ford.com>
Cc: Amanda Lefler <ALefler@pakrite.com>; Kaminski, Nicole (N.M.) <nkaminsk@ford.com>; Wooten, James (J.E.) <jwoote13@ford.com>; Tuneff, Mark (M.S.) <mtuneff@ford.com>
Subject: RE: DE83-54218C02-AA

You need the PSW of the module for this part number

AE8A 5421812 CJ
AE8A 5421813 BJ
AE8A 5426412 BJ
AE8A 5426413 BJ
AE8A 5421812 BJ
AE8A 5421813 CH



César Crespo
B&E STA Site Engineer North America

Tel. + [REDACTED] /+ [REDACTED]
FORD NET [REDACTED]
ccresp10@ford.com

From: Little, Jay (J.A.) <jlittl83@ford.com>
Sent: viernes, 24 de abril de 2020 07:25 a. m.
To: Chris Rutchik <CRutchik@pakrite.com>; Furgerson, Bryan (B.L.) <bfurgers@ford.com>; Crespo, Cesar (C.) <ccresp10@ford.com>
Cc: Amanda Lefler <ALefler@pakrite.com>; Kaminski, Nicole (N.M.) <nkaminsk@ford.com>; Wooten, James (J.E.) <jwoote13@ford.com>; Tuneff, Mark (M.S.) <mtuneff@ford.com>
Subject: RE: DE83-54218C02-AA

Cesar,

The following list of [EBKTA](#) - KIEKERT DE MEXICO SA DE CV parts are being used in kits to support Field Service Actions 20R01/20S15.

It looks like they were also released as final production parts. Could you share approved PSWs for these in order to avoid more delays?

Thank you for your assistance.

Jay Little

FCSD STA Quality Engineer

Jlittl83@ford.com

RCB 3N475

16800 Executive Plaza Dr.

Dearborn, MI 48126

(Phone)

(Mobile)

From: Chris Rutchik <CRutchik@pakrite.com>

Sent: Friday, April 24, 2020 8:04 AM

To: Little, Jay (J.A.) <jlittl83@ford.com>; Furgerson, Bryan (B.L.) <bfurgers@ford.com>

Cc: Amanda Lefler <ALefler@pakrite.com>; Kaminski, Nicole (N.M.) <nkaminsk@ford.com>; Wooten, James (J.E.)

<jwoote13@ford.com>; Tuneff, Mark (M.S.) <mtuneff@ford.com>

Subject: RE: DE83-54218C02-AA

Jay,

I need PSW's for:

AE8A 5421812 CJ

AE8A 5421813 BJ

AE8A 5426412 BJ

AE8A 5426413 BJ

AE8A 5421812 BJ

AE8A 5421813 CH

I've been working with Kiekert in Mexico. I was unaware there was a Wixom facility.

From: Little, Jay (J.A.) <jlittl83@ford.com>

Sent: Friday, April 24, 2020 7:38 AM

To: Chris Rutchik <CRutchik@pakrite.com>; Furgerson, Bryan (B.L.) <bfurgers@ford.com>

Cc: Amanda Lefler <ALefler@pakrite.com>; Kaminski, Nicole (N.M.) <nkaminsk@ford.com>; Wooten, James (J.E.)

<jwoote13@ford.com>; Tuneff, Mark (M.S.) <mtuneff@ford.com>

Subject: RE: DE83-54218C02-AA

Chris,

Would you please let me know which part numbers and confirm that you are working with the Wixom, N4W4F site?

Jay Little

FCSD STA Quality Engineer

Jlittl83@ford.com

RCB 3N475

16800 Executive Plaza Dr.

Dearborn, MI 48126

(Phone)

(Mobile)

From: Chris Rutchik <CRutchik@pakrite.com>

Sent: Friday, April 24, 2020 7:23 AM

To: Furgerson, Bryan (B.L.) <bfurgers@ford.com>; Little, Jay (J.A.) <jlittl83@ford.com>

Cc: Amanda Lefler <ALefler@pakrite.com>; Kaminski, Nicole (N.M.) <nkaminsk@ford.com>; Wooten, James (J.E.) <jwoote13@ford.com>; Tuneff, Mark (M.S.) <mtuneff@ford.com>

Subject: RE: DE83-54218C02-AA

Hi Bryan,

The BOM has been corrected.

The only issue I have now is getting PSW's from Kiekert. Right now, they are on shut down and won't be able to get them to me until production ramps back up which they are estimating in early May.

From: Furgerson, Bryan (B.L.) <bfurgers@ford.com>

Sent: Friday, April 24, 2020 7:18 AM

To: Little, Jay (J.A.) <jlittl83@ford.com>; Chris Rutchik <CRutchik@pakrite.com>

Cc: Amanda Lefler <ALefler@pakrite.com>; Kaminski, Nicole (N.M.) <nkaminsk@ford.com>; Wooten, James (J.E.) <jwoote13@ford.com>; Tuneff, Mark (M.S.) <mtuneff@ford.com>

Subject: RE: DE83-54218C02-AA

Jay, Chris.

Do we have everything in place to proceed?

Do you have any concerns I can assist with?

Regards.

Bryan Furgerson

Ford Motor Company

Design Analysis Dept.

1 American Road, 116-E2

Dearborn, Michigan 48126

Cell [REDACTED]

From: Wooten, James (J.E.) <jwoote13@ford.com>

Sent: Wednesday, April 22, 2020 2:56 PM

To: Little, Jay (J.A.) <jlittl83@ford.com>

Cc: Amanda Lefler <ALefler@pakrite.com>; Furgerson, Bryan (B.L.) <bfurgers@ford.com>; Kaminski, Nicole (N.M.) <nkaminsk@ford.com>; Chris Rutchik <CRutchik@pakrite.com>

Subject: RE: DE83-54218C02-AA

Jay,

Notice NB00-E-13983756-002 released yesterday or Tuesday. So you should be all set now.

James E. Wooten
Ford Motor Company
PDC 2B-K51
Product Design Engineer
Body Closures, Handles & Latches
Mobile: [REDACTED]
Email: jwoote13@ford.com

From: Little, Jay (J.A.) <jlittl83@ford.com>
Sent: Wednesday, April 22, 2020 2:32 PM
To: Wooten, James (J.E.) <jwoote13@ford.com>
Cc: Amanda Lefler <ALefler@pakrite.com>; Furgerson, Bryan (B.L.) <bfurgers@ford.com>; Kaminski, Nicole (N.M.) <nkaminsk@ford.com>; Chris Rutchik <CRutchik@pakrite.com>
Subject: RE: DE83-54218C02-AA

James,

Bryan, from the Ford Automotive Safety Office, needs to get an update on the timing of these changes.

Since this is associated with Field Service Actions 20R01/20S15, would it be possible to get an Alert to deviate from the current BOM to the correct levels? This would probably let us start shipping sooner.

Jay Little
FCSD STA Quality Engineer
Jlittl83@ford.com
RCB 3N475
16800 Executive Plaza Dr.
Dearborn, MI 48126
[REDACTED] (Phone)
[REDACTED] (Mobile)

From: Wooten, James (J.E.) <jwoote13@ford.com>
Sent: Wednesday, April 08, 2020 9:15 AM
To: Little, Jay (J.A.) <jlittl83@ford.com>; Chris Rutchik <CRutchik@pakrite.com>
Cc: Amanda Lefler <ALefler@pakrite.com>
Subject: RE: DE83-54218C02-AA

Jay,

I will try to get this one updated, but there may be a delay in getting released. I found out why AE8A-5421812-CJ and AE8A-5421813-BJ are at the wrong revision levels. The new revision levels were never added to Program, latches were core released to new revision level after Program went out of production or was going out of production. Since parts were never NB00 released for program initially, there may be a delay in getting released.

James E. Wooten
Ford Motor Company

PDC 2B-K51
Product Design Engineer
Body Closures, Handles & Latches
Mobile: [REDACTED]
Email: jwoote13@ford.com

From: Little, Jay (J.A.) <jlittl83@ford.com>
Sent: Wednesday, April 8, 2020 8:36 AM
To: Wooten, James (J.E.) <jwoote13@ford.com>; Chris Rutchik <CRutchik@pakrite.com>
Cc: Amanda Lefler <ALefler@pakrite.com>
Subject: RE: DE83-54218C02-AA

James,

Sorry, I started with the wrong part and lucked into the right notice. I have replaced the bad info below.

Jay Little
FCSD STA Quality Engineer
Jlittl83@ford.com
RCB 3N475
16800 Executive Plaza Dr.
Dearborn, MI 48126
[REDACTED] (Phone)
[REDACTED] (Mobile)

From: Wooten, James (J.E.) <jwoote13@ford.com>
Sent: Wednesday, April 08, 2020 8:05 AM
To: Little, Jay (J.A.) <jlittl83@ford.com>; Chris Rutchik <CRutchik@pakrite.com>
Cc: Amanda Lefler <ALefler@pakrite.com>
Subject: RE: DE83-54218C02-AA

Jay,

How is the kit getting 2 RH front door parts? I agree DE83-54218C02-AB should be updated with AE8A-5421812-CJ. See attached, this was the BOM structure of DE83-54218C02-AA before I started concern to update BOM. The BOM consisted of the following parts:

AE8A-5421812-CH
AE8A-5421813-BH
AE8A-5426412-BH
AE8A-5426413-BH

So how does AE8A-5421812-BJ get added to BOM also now? Please confirm parts numbers required to be in kit. Thank you.

James E. Wooten
Ford Motor Company
PDC 2B-K51
Product Design Engineer
Body Closures, Handles & Latches

Mobile: [REDACTED]
Email: jwoote13@ford.com

From: Little, Jay (J.A.) <jlitt83@ford.com>
Sent: Tuesday, April 7, 2020 10:26 AM
To: Chris Rutchik <CRutchik@pakrite.com>; Wooten, James (J.E.) <jwoote13@ford.com>
Cc: Amanda Lefler <ALefler@pakrite.com>
Subject: RE: DE83-54218C02-AA

James,

It looks like two components also need to be updated in the -AB level kit. (WERS BOM is in Chris' message below)

```
UURS530A SN115917 List Designs By Part Base 20/04/07 10:24:14
Part: AE8A 5421812 BJ Part Type:
History: Prell: Region:
Engineer: Color: E Print:
Action: (AP,DP,RP,RV) To Notice:
To Concern: To Alert:

Sel Part===== Release=====
AE8A 5421812 BJ AB00 E 12779298 000 H P R 17/07/14
<LAT.ASY.FRT.DR(RH).....>
AE8A 5421812 BJ AB00 E 13135032 500 R P R 17/09/14
<LAT.ASY.FRT.DR(RH).....>
```

Figure 1 - Wrong part

```
UURS792A CONFIDENTIAL Notice Parts Supporting Documentation 20/04/07 10:10:31
Menu Sel: B NOTICE: AB00 E 12779298 000 Last Change: 170714 COREREL
Action: RP PART: AE8A 5421812 BJ Name: LAT ASY FRT DR(RH)
MPNR : Y RplsPt: AE8A 5421812 BH Name: LAT ASY FRT DR(RH)
Part Type: P AsyImpact: N PullAhead: CAD Ind: 6 Data Coll:
MarkPrint: Y OutDesSrc: 7255 ABC: EngAprSrc:
Test Req: N Mat RPI: Funct RPI: Almst Cmn Des: Cntrl Cmmdty(CC): N
C/F: F Acty-CPSC-Seq: AB00 011404 000 Engr: NB00 BCE COUTURE, BRI 248-960-5332
FuncRmks: CORE DUMMY FUNCTION

PrdStkDsp: U SAR: Y A SI: 2 SSD: M CFS: N TorqNom: 8.0 (Nm) TorqVar: 1.2
Homologn: Y Safety: Y Flamm: N Emiss: N AssyCntl: B Residual:
Usage Qty: 1.00 Buy: Make: UsePlt: SrcPlt:
Build Event: PJ1 SupportPlan (Y,B,D,R,U): Y Avail Date: CrTorq:
Proto> Req: Y Vol: 1 Stk Dsp: X Part Class: P MT: N ModName:
Attach: Fr To Fr To Fr To
EngDir REMOVED TAB FROM ABH LEVER. MODIFIED DIECAST HUL BUSHING.
(LAST)
```

Figure 2 - Wrong part

```
CONFIDENTIAL Notice Parts Supporting Documentation 20/04/08 08:30:40
Menu Sel: B NOTICE: AB00 E 12779298 000 Last Change: 170714 COREREL
Action: RP PART: AE8A 5421813 BJ Name: LAT ASY FRT DR LH
MPNR : Y RplsPt: AE8A 5421813 BH Name: LAT ASY FRT DR LH
Part Type: P AsyImpact: N PullAhead: CAD Ind: 6 Data Coll:
MarkPrint: Y OutDesSrc: 7255 ABC: EngAprSrc:
Test Req: N Mat RPI: Funct RPI: Almst Cmn Des: Cntrl Cmmdty(CC): N
C/F: F Acty-CPSC-Seq: AB00 011404 000 Engr: NB00 BCE COUTURE, BRI 248-960-5332
FuncRmks: CORE DUMMY FUNCTION

PrdStkDsp: U SAR: Y A SI: 2 SSD: M CFS: N TorqNom: 8.0 (Nm) TorqVar: 1.
Homologn: Y Safety: Y Flamm: N Emiss: N AssyCntl: B Residual:
Usage Qty: 1.00 Buy: Make: UsePlt: SrcPlt:
Build Event: PJ1 SupportPlan (Y,B,D,R,U): Y Avail Date: CrTorq:
Proto> Req: Y Vol: 1 Stk Dsp: X Part Class: P MT: N ModName:
Attach: Fr To Fr To Fr To
EngDir REMOVED TAB FROM ABH LEVER. MODIFIED DIECAST HUL BUSHING.
(LAST)
Common Partner: Design Lead:
```

```

CONFIDENTIAL Notice Parts Supporting Documentation 20/04/07 10:22:20
Menu Sel: B NOTICE: AB00 E 12779298 800 Last Change: 170714 COREREL
Action: RP PART: AE8A 5421812 CJ Name: LAT ASY FRT DR(RH)
MPNR : Y RplsPt: AE8A 5421812 CH Name: LAT ASY FRT DR(RH)
Part Type: P AsyImpact: N PullAhead: CAD Ind: 6 Data Coll:
MarkPrint: Y OutDesSrc: 7255 ABC: EngAprSrc:
Test Req: N Mat RPI: Funct RPI: Almsl Cmn Des: Cntrl Cmmnty(CC): N
C/F: F Acty-CPSC-Seq: AB00 011404 000 Engr: NB00 BCE COUTURE, BRI 248-960-5332
FuncRmrks: CORE DUMMY FUNCTION

PrdStkDsp: U SAR: Y A SI: 2 SSD: M CFS: N TorqNom: 8.0 (Nm) TorqVar: 1.2
Homologn: Y Safety: Y Flamm: N Emiss: N AssyCntl: B Residual:
Usage Qty: 1.00 Buy: Make: UsePlt: SrcPlt:
Build Event: PJ1 SupportPlan (Y,B,D,R,U): Y Avail Date: CrTorq:
Proto> Req: Y Vol: 1 Stk Dsp: X Part Class: P MT: N ModName:
Attach: Fr To Fr To Fr To
EngDir REMOVED TAB FROM ABH LEVER. MODIFIED DIECAST HUL BUSHING.
(LAST)

```

Could you please help get this corrected as well?

Jay Little

FCSD STA Quality Engineer

jlittle83@ford.com

RCB 3N475

16800 Executive Plaza Dr.

Dearborn, MI 48126

(Phone)

(Mobile)

From: Chris Rutchik <CRutchik@pakrite.com>

Sent: Tuesday, April 07, 2020 10:10 AM

To: Little, Jay (J.A.) <jlittle83@ford.com>

Cc: Amanda Lefler <ALefler@pakrite.com>

Subject: DE83-54218C02-AA

Hi Jay,

I was trying to get started on IMDS for the subject latch kit. While building the kit, I was looking at the BOM for kit DE83-54218C02-AB and it looks like components AE8A-5421813-BH wasn't bumped up to BJ and AE8A-5421812-CH wasn't bumped up to CJ:

```

Assembly - One Level Down 20/04/0
Menu Select: H Level: 02 Original Part: DE83 54218C02
Part: DE83 54218C02 AB Effective Point/Date:
Action: (AP,DP,RP,RV) To Notice: NUBA
To Concern: To Alert:
Func Acty: Relsd(Y): Print(Y): Mfg View(Y):
Trace On(Y): Trace No: Exclude 1st Level Part(
Sel Part===== Acty CPSC== Seq Part Name=====
AE8A 5421812 CH NB00 011404 000 LAT ASY FRT DR (RH)
AE8A 5421813 BH NB00 011404 000 LAT ASY FRT DR LH
AE8A 5426412 BJ NB00 011404 000 LAT ASY RR DR (RH)
AE8A 5426413 BJ NB00 011404 000 LAT ASY RR DR LH

```


According to Kiekert, they should be at these levels.

Chris Rutchik

Quality Manager
Pak-Rite Industries, Inc.

m: [REDACTED]
p: [REDACTED]
e: crutchik@pakrite.com

From: Wooten, James (J.E.) <jwoote13@ford.com>
Sent: Tuesday, March 31, 2020 11:00 AM
To: Little, Jay (J.A.) <jlittl83@ford.com>; Chris Rutchik <CRutchik@pakrite.com>
Subject: RE: DE83-54218C02-AA / DS73-54218C02-AA

Jay,

NB00-E-13983756-001 released today to correct SAR=Y on both of the DE83 prefix service kits.

James E. Wooten
Ford Motor Company
PDC 2B-K51
Product Design Engineer
Body Closures, Handles & Latches
Mobile: [REDACTED]
Email: jwoote13@ford.com

From: Little, Jay (J.A.) <jlittl83@ford.com>
Sent: Monday, March 30, 2020 11:52 AM
To: Wooten, James (J.E.) <jwoote13@ford.com>; Chris Rutchik <CRutchik@pakrite.com>
Subject: RE: DE83-54218C02-AA / DS73-54218C02-AA

```
CONFIDENTIAL Notice Parts Supporting Documentation 20/03/30 11:51:45
Menu Sel: B NOTICE: NB00 E 13983756 000 Last Change: 200226 JW00TE13
Action: RP PART: DE83 54218C02 AB Name: KIT LAT DR
MPNR : Y RplsPt: DE83 54218C02 AA Name: KIT LAT DR
Part Type: P AsyImpact: N PullAhead: CAD Ind: N Data Coll:
MarkPrint: N OutDesSrc: ABC: EngAprSrc:
Test Req: N Mat RPI: Funct RPI: AlmsT Cmn Des: Cntrl Cmmdty(CC): N
C/F: F Acty-CPSC-Seq: NB00 011403 000 Engr: NB00 S\H HICKS, SPENC 1-313-5492996
FuncRmrks: CCT LESS KEYLESS

PrdStkDep: U SAR: N A SI: S SSD: X CFS: Y TorqNom: 0.0 (Nm) TorqVar: 0.0
Homologn: Y Safety: Y Flamm: N Emiss: N AssyCntl: B Residual: 0.0
Usage Rtu: 1.00 Buu: Make: UsePlt: ScrPlt:
```

From: Wooten, James (J.E.) <jwoote13@ford.com>
Sent: Monday, March 30, 2020 11:42 AM
To: Little, Jay (J.A.) <jlittl83@ford.com>; Chris Rutchik <CRutchik@pakrite.com>
Subject: RE: DE83-54218C02-AA / DS73-54218C02-AA

Jay,

They are to be serviced, I see DS73-54218C02 has SAR=Y, but both of the DE83 prefixes were released with SAR=N. These will need to be corrected.

```

CONFIDENTIAL Notice Parts Supporting Documentation 20/03/30 11:40:58
Menu Sel: B NOTICE: NB00 E 13983756 000 Last Change: 200226 JW00TE13
Action: RP PART: DS73 54218C02 AB Name: KIT LAT DR
MPNR : Y RplsPt: DS73 54218C02 AA Name: KIT LAT DR
Part Type: P AsyImpact: N PullAhead: CAD Ind: N Data Coll:
MarkPrint: N OutDesSrc: ABC: EngAprSrc:
Test Req: N Mat RPI: Funct RPI: Alst Cmn Des: Cntrl Cmadty(CC): N
C/F: F Acty-CPSC-Seq: NB00 011403 000 Engr: NB00 S\H HICKS, SPENC
FuncRmrks: CC7/CC9

PrdStkDsp: U SAR: Y D SI: 1 SSD: U CFS: N TorqNom: 0.0 (Nm) TorqVar: 0.0
Homologn: Y Safety: Y Flamm: N Emiss: N AssyCntl: B Residual: 0.0
Usage Qty: 1.00 Buy: Make: UsePlt: SrcPlt:
Build Event: SupportPlan (Y,B,D,R,U): Avail Date: CrTorq: N
Proto> Req: Y Vol: 1 Stk Dsp: X Part Class: S MT: N ModName:
Attach: Fr To Fr To Fr To
EngDir UPDATE TO LATEST LEVEL LATCH COMPONENTS AND RELEASE FOR SERVICE
(LAST) USAGE ****CAD NOT REQUIRED****
Common Partner: Design Lead:
PieceCst: (I) ToolCst: (I) Wt: (I) UM: %Rate 100
Select: A=App B=Prt C=Con D=Dsc F=Fst G=EngDir K=PMXU L=Mtl M=MPNR O=WebPrt
P=Prt Q=NPSDPrt R=Rssgn V=CadRef 8=AllDwn W=Wcts X=PartCpy Y=CpyAssy Z=Pt/Func
F2=Crt Frm Scrn F3=Crt New F4=PartLog F5=PageBack F6=Cost&Wt F9=Part Range
Notice status is "R" or "C" --- updates are not allowed 014 OF 014
+ a 02/012

```

James E. Wooten
Ford Motor Company
PDC 2B-K51
Product Design Engineer
Body Closures, Handles & Latches
Mobile: [REDACTED]
Email: jwoote13@ford.com

From: Little, Jay (J.A.) <jlittl83@ford.com>
Sent: Monday, March 30, 2020 11:29 AM
To: Wooten, James (J.E.) <jwoote13@ford.com>; Chris Rutchik <CRutchik@pakrite.com>
Subject: RE: DE83-54218C02-AA / DS73-54218C02-AA

James,

I see that SAR=N, SI=5. We are not going to service this at all?

Jay Little
FCSD STA Quality Engineer
Jlittl83@ford.com
RCB 3N475
16800 Executive Plaza Dr.
Dearborn, MI 48126
[REDACTED] (Phone)
[REDACTED] Mobile)

From: Wooten, James (J.E.) <jwoote13@ford.com>
Sent: Monday, March 30, 2020 11:15 AM
To: Chris Rutchik <CRutchik@pakrite.com>
Cc: Little, Jay (J.A.) <jlittl83@ford.com>
Subject: RE: DE83-54218C02-AA / DS73-54218C02-AA

Chris,

New service kit Engineering number is DE83-54218C02-AB and DS73-54218C02-AB released on notice NB00-E-13983756-000 that updated BOM to latest latch revision levels.

James E. Wooten
Ford Motor Company
PDC 2B-K51
Product Design Engineer
Body Closures, Handles & Latches
Mobile: [REDACTED]
Email: jwoote13@ford.com

From: Chris Rutchik <CRutchik@pakrite.com>
Sent: Monday, March 30, 2020 11:02 AM
To: Wooten, James (J.E.) <jwoote13@ford.com>
Cc: Little, Jay (J.A.) <jlittl83@ford.com>
Subject: DE83-54218C02-AA / DS73-54218C02-AA

Hi James,

I'm hoping you can assist us with the subject latch kits. WERS and print show the following components for each kit. However, according to the supplier, each component has been moved up a level:

KIT SERVICE	KIT ENGINEERING	
COMPONENT #	DESCRIPTION	REPLACED BY
DE8Z-54264A26-A	DE83-54218C02-AA	
AE8A-5421813-BH	LH FRT	AE8A-5421813-BJ
AE8A-5421812-CH	RH FRT	AE8A-5421812-CJ
AE8A-5426413-BH	LH RR	AE8A-5426413-BJ
AE8A-5426412-BH	RH RR	AE8A-5426412-BJ

KIT SERVICE	KIT ENGINEERING	
COMPONENT #	DESCRIPTION	REPLACED BY
DS7Z-54264A26-A	DS73-54218C02-AA	
AE8A-5421812-BH	RH FRT	AE8A-5421812-BJ
AE8A-5421813-CF	LH FRT	AE8A-5421813-CH
AE8A-5426412-BH	RH RR	AE8A-5426412-BJ
AE8A-5426413-BH	LH RR	AE8A-5426413-BJ

I looked in WERS and it appears that the individual components have been changed per notice AB00 E 13135032 500, but the changes aren't showing at the kit level.

Could you help us?

1. get an alert to use the current components
2. issue a notice to update the kit BOM

If not, could you point me in the right direction?

Thank you

Chris Rutchik

Quality Manager
Pak-Rite Industries, Inc.

m: [REDACTED]
p: ([REDACTED])
e: crutchik@pakrite.com

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Registered in Heiligenhaus; Company Register Wuppertal HRB No 17915

Executive Board: Dr. Guido Hanel (Chairman), Jérôme Debreu

Supervisory Board: Yancheng Zhao (Chairman)

>

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From: Briggs, Erin Rose (E.R.)
Sent: Thursday, May 21, 2020 8:04 PM
To: Wooten, James (J.E.); Robinson, Hue (H.M.); Cemalovic, Vanja (V.); Jergess, Rafic (R.)
Subject: RE: C1A Door Ajar Switch Change

Breathing a sigh of relief over here. I asked the quality folks if they had reviewed for our silicone requirements and they had no idea what I was talking about...

Sounds like we are clear. Thanks James!

Cheers,
Erin Rose

Erin Rose Briggs
Ford | Body Exterior
Quality & Campaign Prevent Supervisor
(M) [REDACTED]
PDC 2B-K46

From: Wooten, James (J.E.) <jwoote13@ford.com>
Sent: Thursday, May 21, 2020 3:50 PM
To: Robinson, Hue (H.M.) <hrobin18@ford.com>; Cemalovic, Vanja (V.) <vcemalo1@ford.com>; Jergess, Rafic (R.) <rjergess@ford.com>
Cc: Briggs, Erin Rose (E.R.) <ebriggs7@ford.com>
Subject: Re: C1A Door Ajar Switch Change

Hue,

Yes I'm aware of change. I reviewed this change last year.

James E. Wooten
Ford Motor Company
PDC 2B-K51
Body Closures, Handles, & Latches
Mobile: [REDACTED]
Email: jwoote13@ford.com

From: Robinson, Hue (H.M.) <hrobin18@ford.com>
Sent: Thursday, May 21, 2020 3:40:09 PM
To: Wooten, James (J.E.) <jwoote13@ford.com>; Cemalovic, Vanja (V.) <vcemalo1@ford.com>; Jergess, Rafic (R.) <rjergess@ford.com>
Cc: Briggs, Erin Rose (E.R.) <ebriggs7@ford.com>
Subject: C1A Door Ajar Switch Change

Are you guys aware of this change that Brose made on the S550 latch? They're telling us it was trialed and is in production as of July 2019 via alert. With the safety recall we have out there on this latch, I want to make sure our team reviewed this change request with them and aware of any potential implications with this change.

```

CONFIDENTIAL Notice Base Information 20/05/21 14:43:29
Func: B Acty: AB00 Type: E Base: 13678291 Supp: 296 Status: R Prty: 1 Local: N
Resp-Eng Acty: NB00 Code: SRG Name: GRAHAM, SHANNON R. Phone:
Analyst Acty: E060 Code: KSI Name: SIVARAMAN, KOTHANDAR Phone:
Products Affected(VL,EN...): CORE ( AB00 )

Causal: BR Elect Aff: HCR Type: HCR Prove:
Scope: N Emiss: 000 Cntl Item: Y Cons Info: N Homol Aff: Y Auth:
Supp Doc:
===== Cost, Weight And Quality (Estimated) =====
Veh Cst: 0.00 Tool: 0 Veh Wt: 0.000 UM: LB
Fac: Scrap: Warr: TGW: R/1000:
Asy Lbr: Asy Min:
Description : C1A EKT SWITCH CHANGE FROM MQ5 TO MQ6 FOR LATCH EKT FOR
Primary Concern : C13678291 Others:
Effective Point : S4PKAA
Program ID/Segmnt:
Other Reg: N Rmks:
Dates>> Scheduled: Actual: 190523 Rlse: 190523 LastChg: 190523 KSIVAR10
Select: A=Apprv B=Parts C=Alert/Concern D=Descr E=EffPt I=PgmId
N=EngAff O=Web Prt P=Print S=NPSD U=OutNbr W=Wacts

F1=Update F2=List Parts F3=Proc Sum F4=Proc Sys F5=Draw Aff List
Press <Enter> for Notice Base Information Continuation Screen (last)

```

HUE ROBINSON

Ford Motor Co. | HLM Campaign Prevent/Quality Manager | mobile: | text page:
@vtext.com