

Automotive Safety Office

330 Town Center Drive

Dearborn, MI 48126

Phone: [REDACTED]

From: Itoh, Jorji (J.D.)
Sent: Monday, March 2, 2020 7:59 PM
To: Krivtsov, Vasiliy (V.)
Cc: Diaz, Adrian (A.D.)
Subject: FW: C1A Latch - TRG Follow up

Jorji D. Itoh
Production Vehicle Safety
Automotive Safety Office
330 Town Center Drive, Suite 500
Dearborn, MI 48126
Phone: ()

From: Frankstein, Michael (M.) <mfrankst@ford.com>
Sent: Friday, December 06, 2019 1:08 PM
To: Itoh, Jorji (J.D.) <jitoh@ford.com>; Logel, Jay (J.D.) <jlogel@ford.com>; Ludington, Julie (J.L.) <jludingt@ford.com>; Landry, Mike (M.P.) <mlandry@ford.com>; Krivtsov, Vasiliy (V.) <vkrivtso@ford.com>
Subject: RE: C1A Latch - TRG Follow up

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Michael Frankstein

GDIA Reliability Analytics
Ford Motor Company



Telephone: [REDACTED]



E-Mail Address: mfrankst@ford.com

-----Original Appointment-----

From: Itoh, Jorji (J.D.) <jitoh@ford.com>

Sent: Thursday, December 5, 2019 8:19 AM

To: Itoh, Jorji (J.D.); Logel, Jay (J.D.); Ludington, Julie (J.L.); Landry, Mike (M.P.); Frankstein, Michael (M.); Krivtsov, Vasiliy (V.)

Subject: C1A Latch - TRG Follow up

When: Friday, December 6, 2019 9:30 AM-10:00 AM (UTC-05:00) Eastern Time (US & Canada).

Where: WebEx

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-- Do not delete or change any of the following text. --

Join Meeting

Meeting number (access code): [REDACTED]

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[WebEx Support](#)

Can't join the meeting? [Contact support](#).



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Regards,

Mike Landry

Manager, Car & Small Utility Vehicle Investigations
Automotive Safety Office

DESK: [REDACTED]

CELL: [REDACTED]

E-MAIL: mlandry@ford.com



SUSTAINABILITY
ENVIRONMENT &
SAFETY ENGINEERING

From: Itoh, Jorji (J.D.) <jitoh@ford.com>

Sent: Wednesday, March 18, 2020 11:06 AM

To: Landry, Mike (M.P.) <mlandry@ford.com>

Subject: Review Request: 20S15 2014-15 Fiesta Fusion MKZ - Door Latch Part 573 Draft.docx

Hi Mike,

Can you review the DRAFT Part 573 Letter for the C1A latch please?

Thank you,

Jorji D. Itoh

Production Vehicle Safety

Automotive Safety Office

330 Town Center Drive, Suite 500

Dearborn, MI 48126

Phone: [REDACTED]

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From: Robinson, Hue (H.M.)
Sent: Wednesday, March 11, 2020 6:25 PM
To: Baker, Zachary (Z.)
Subject: RE: 14D Mtg: 2011-14 Fiesta & 2013-14 Fusion/MKZ Door Latch
Attachments: 19Y07 FACT SHEET - Side Door Latch (Hot Weather) Hue.docx; 20X24 FACT SHEET - Side Door Latch (Except Hot Weather) Hue.docx

Here are my updated files. Please send me what you have tomorrow morning and prior to the pre-read distribution.

Thanks,

HUE ROBINSON

Ford Motor Co. | HLM Campaign Prevent/Quality Manager | mobile: [REDACTED] | text page: [REDACTED]
[REDACTED]@vtext.com

From: Robinson, Hue (H.M.)
Sent: Wednesday, March 11, 2020 11:05 AM
To: Baker, Zachary (Z.) <zbaker1@ford.com>
Subject: RE: 14D Mtg: 2011-14 Fiesta & 2013-14 Fusion/MKZ Door Latch

HUE ROBINSON

Ford Motor Co. | HLM Campaign Prevent/Quality Manager | mobile: [REDACTED] | text page: [REDACTED]
[REDACTED]@vtext.com

From: Baker, Zachary (Z.) <zbaker1@ford.com>
Sent: Tuesday, March 10, 2020 12:59 PM
To: Robinson, Hue (H.M.) <hrobin18@ford.com>; Brezee, Shane (S.B.) <sbreezee@ford.com>; Ludington, Julie (J.L.) <jludingt@ford.com>; Itoh, Jorji (J.D.) <jitoh@ford.com>; Landry, Mike (M.P.) <mlandry@ford.com>; Newlin, Andrea (A.M.) <anewlin@ford.com>; Cemalovic, Vanja (V.) <vcemalo1@ford.com>; Briggs, Erin Rose (E.R.) <ebriggs7@ford.com>; Parrish, Will (W.F.) <wparris1@ford.com>; Ikemori, Claudio (C.I.) <cikemori@ford.com>; Todd, Adrian (A.) <atodd8@ford.com>; Bourne, Aaron (A.) <abourne5@ford.com>; Lindner, Paul (P.) <plindner@ford.com>; Rabourn, Todd (T.R.) <trabourn@ford.com>; Gwaltney, Kate (K.E.) <kborgma1@ford.com>
Cc: Castro, Silney (S.C.) <scastr12@ford.com>; Gu, Tao (T.) <tgu4@ford.com>; Wu, Jiu Shan (Hill.) <jwu137@ford.com>; Willard, Jeremy (J.) <jwillar1@ford.com>; Poploskie, Jeannette (J.M.) <jpoplosk@ford.com>
Subject: RE: 14D Mtg: 2011-14 Fiesta & 2013-14 Fusion/MKZ Door Latch

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Thank you,

Jeremy Willard

Recall & Service Programs

Ford Motor Company – Customer Service Division

Service Engineering Operations

Diagnostic Service Center II – 794
[REDACTED]

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DRAFT

From: Landry, Mike (M.P.)
Sent: Thursday, March 12, 2020 2:25 PM
To: Baker, Zachary (Z.)
Cc: Itoh, Jorji (J.D.)
Subject: RE: HELP NEEDED: 19Y07 and 20X24 Fact Sheets

Follow Up Flag: Follow up
Flag Status: Completed

I plan to review between 11-12 and will provide any input before noon. <http://srlap3250.srl.ford.com:8500/table?vid=1>

Regards,

Mike Landry

Manager, Car & Small Utility Vehicle Investigations
Automotive Safety Office

DESK: [REDACTED]
CELL: [REDACTED]
E-MAIL: mlandry@ford.com



From: Robinson, Hue (H.M.) <hrobin18@ford.com>
Sent: Thursday, March 12, 2020 9:09 AM
To: Logel, Jay (J.D.) <jlogel@ford.com>; Baker, Zachary (Z.) <zbaker1@ford.com>; Spencer, Elissa (E.E.) <espenc34@ford.com>; Landry, Mike (M.P.) <mlandry@ford.com>; Itoh, Jorji (J.D.) <jitoh@ford.com>
Cc: Brezee, Shane (S.B.) <sbreezee@ford.com>; Pleet, Edward (E.A.) <epleet@ford.com>
Subject: RE: HELP NEEDED: 19Y07 and 20X24 Fact Sheets

Updated per recommendation below.

HUE ROBINSON

Ford Motor Co. | HLM Campaign Prevent/Quality Manager | mobile: [REDACTED] | text page: [REDACTED]
[REDACTED]@vtext.com

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From: Pleet, Edward (E.A.)
Sent: Monday, March 16, 2020 1:00 PM
To: Robinson, Hue (H.M.)
Subject: RE: HELP NEEDED: 19Y07 and 20X24 Fact Sheets

Got it. Thanks!

From: Robinson, Hue (H.M.) <hrobin18@ford.com>
Sent: Monday, March 16, 2020 9:00 AM
To: Pleet, Edward (E.A.) <epleet@ford.com>
Subject: RE: HELP NEEDED: 19Y07 and 20X24 Fact Sheets

There's another one (v3) based on your feedback on concern description not matching.

HUE ROBINSON

Ford Motor Co. | HLM Campaign Prevent/Quality Manager | mobile: [REDACTED] | text page:
[REDACTED]@vtext.com

From: Pleet, Edward (E.A.) <epleet@ford.com>
Sent: Monday, March 16, 2020 8:59 AM
To: Robinson, Hue (H.M.) <hrobin18@ford.com>
Subject: RE: HELP NEEDED: 19Y07 and 20X24 Fact Sheets

Is this the final version?

From: Robinson, Hue (H.M.) <hrobin18@ford.com>
Sent: Monday, March 16, 2020 8:23 AM
To: Logel, Jay (J.D.) <jlogel@ford.com>; Baker, Zachary (Z.) <zbaker1@ford.com>; Spencer, Elissa (E.E.) <espenc34@ford.com>; Landry, Mike (M.P.) <mlandry@ford.com>; Itoh, Jorji (J.D.) <jitoh@ford.com>; Willard, Jeremy (J.) <jwillar1@ford.com>
Cc: Brezee, Shane (S.B.) <sbreeze@ford.com>; Pleet, Edward (E.A.) <epleet@ford.com>
Subject: RE: HELP NEEDED: 19Y07 and 20X24 Fact Sheets

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From: Robinson, Hue (H.M.)
Sent: Monday, March 16, 2020 4:01 PM
To: Pleet, Edward (E.A.)
Subject: RE: HELP NEEDED: 19Y07 and 20X24 Fact Sheets
Attachments: N19-1001-02 2011-2016 Cross Veh Line C1A Door Latch TRG 11-Feb-2020 Scope1 v2.pdf

Will do. Attached is the PDF version of the PowerPoint file you reviewed with Chuck.

HUE ROBINSON

Ford Motor Co. | HLM Campaign Prevent/Quality Manager | mobile: [REDACTED] | text page: [REDACTED]@vtext.com

From: Pleet, Edward (E.A.) <epleet@ford.com>
Sent: Monday, March 16, 2020 9:05 AM
To: Robinson, Hue (H.M.) <hrobin18@ford.com>
Subject: RE: HELP NEEDED: 19Y07 and 20X24 Fact Sheets

Thank you Hue. Let's bring this back into a future quality meeting to ensure we have a robust plan to address the concern.

From: Robinson, Hue (H.M.) <hrobin18@ford.com>
Sent: Monday, March 16, 2020 7:54 AM
To: Pleet, Edward (E.A.) <epleet@ford.com>
Subject: RE: HELP NEEDED: 19Y07 and 20X24 Fact Sheets

Here's the PRA that was completed for 15S16, which is where the dates came from for the Fact sheets.

HUE ROBINSON

Ford Motor Co. | HLM Campaign Prevent/Quality Manager | mobile: [REDACTED] | text page: [REDACTED]@vtext.com

From: Robinson, Hue (H.M.)
Sent: Monday, March 16, 2020 7:52 AM
To: Logel, Jay (J.D.) <jlogel@ford.com>; Baker, Zachary (Z.) <zbaker1@ford.com>; Spencer, Elissa (E.E.) <espenc34@ford.com>; Landry, Mike (M.P.) <mlandry@ford.com>; Itoh, Jorji (J.D.) <JITOH@ford.com>; Willard, Jeremy (J.) <jwillar1@ford.com>
Cc: Brezee, Shane (S.B.) <sbrezee@ford.com>; Pleet, Edward (E.A.) <epleet@ford.com>
Subject: RE: HELP NEEDED: 19Y07 and 20X24 Fact Sheets
Importance: High

Hi Jeremy,

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From: Robinson, Hue (H.M.)
Sent: Monday, March 16, 2020 1:47 PM
To: Landry, Mike (M.P.)
Subject: RE: HELP NEEDED: 19Y07 and 20X24 Fact Sheets

Do you have the FRC agenda or will it be the same from Friday?

HUE ROBINSON

Ford Motor Co. | HLM Campaign Prevent/Quality Manager | mobile: [REDACTED] text page:
[REDACTED]@vtext.com

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From: Diaz, Adrian (A.D.)
Sent: Wednesday, March 4, 2020 4:07 PM
To: Pleet, Edward (E.A.); Robinson, Hue (H.M.)
Subject: RE: Kiekert 573.3(f) Submission

Hi Ed,

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Adrian

From: Pleet, Edward (E.A.) <epleet@ford.com>
Sent: Wednesday, March 4, 2020 8:48 AM
To: Robinson, Hue (H.M.) <hrobin18@ford.com>; Diaz, Adrian (A.D.) <adiaz41@ford.com>
Subject: FW: Kiekert 573.3(f) Submission

Thanks.

Adrian, info.

From: Robinson, Hue (H.M.) <hrobin18@ford.com>
Sent: Wednesday, March 04, 2020 7:30 AM
To: Pleet, Edward (E.A.) <epleet@ford.com>; Ayyash, Khaled (K.A.) <kayyash@ford.com>; Halonen, Aaron (A.M.) <ahalonen@ford.com>
Subject: FW: Kiekert 573.3(f) Submission

FYI, in case you didn't receive.

HUE ROBINSON

Ford Motor Co. | HLM Campaign Prevent/Quality Manager | mobile: [REDACTED] | text page:
[\[REDACTED\]@vtext.com](mailto:[REDACTED]@vtext.com)

From: Scholz Dominik <Dominik.Scholz@kiekert.com>
Sent: Tuesday, March 3, 2020 10:57 AM
To: Tread, 1 (1.) <1tread@ford.com>; Robinson, Hue (H.M.) <hrobin18@ford.com>
Cc: Scott Philip <Philip.Scott@kiekert.com>
Subject: Kiekert 573.3(f) Submission

Dear Sirs,

this is to notify you according to Section 24.01 of the Ford PPGTC dated January 1, 2004 that, on request of the NHTSA, we have filed the attached Equipment Report (49 CFR 573 (f)) on the C1A latch on 2nd March 2020.

We had previously informed you in a phone conference (January 2020) about this topic and the NHTSA's expectation towards Kiekert to file an additional Equipment Report. As mentioned above, this report is now filed with the NHTSA portal and will be published soon. By sending this email, we would like to inform you thereof and comply with our notification obligations.

Please do not hesitate to contact us in case of any questions.

Mit freundlichem Gruß/ Meilleures salutations/ Kind regards

Dominik Scholz
Director Sales

Kiekert AG
[Höseler Platz 2](#)
[42579 Heiligenhaus](#)/ Germany
T: [REDACTED]
F: [+49-2056-15-440](#)
M: [REDACTED]
www.kiekert.com

Headquarters: Kiekert AG, Hoeseler Platz 2, 42579 Heiligenhaus/Germany
T: + [REDACTED] www.kiekert.com
Registered in Heiligenhaus; Company Register Wuppertal HRB No 17915
Executive Board: Dr. Guido Hanel (Chairman), Jérôme Debreu
Supervisory Board: Yancheng Zhao (Chairman)

>

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From: Ludington, Julie (J.L.)
Sent: Wednesday, March 4, 2020 4:30 PM
To: Robinson, Hue (H.M.)
Subject: RE: Kiekert 573.3(f) Submission

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HUE ROBINSON

Ford Motor Co. | HLM Campaign Prevent/Quality Manager | mobile: [REDACTED] | text page:
[REDACTED]@vtext.com

From: Robinson, Hue (H.M.)
Sent: Wednesday, March 4, 2020 7:33 AM
To: Diaz, Adrian (A.D.) <adiaz41@ford.com>; Landry, Mike (M.P.) <mlandry@ford.com>; Itoh, Jorji (J.D.) <JITOH@ford.com>
Subject: FW: Kiekert 573.3(f) Submission

FYI, in case you didn't receive.

HUE ROBINSON

Ford Motor Co. | HLM Campaign Prevent/Quality Manager | mobile: [REDACTED] | text page:
[REDACTED]@vtext.com

From: Scholz Dominik <Dominik.Scholz@kiekert.com>
Sent: Tuesday, March 3, 2020 10:57 AM

To: Tread, 1 (1.) <1tread@ford.com>; Robinson, Hue (H.M.) <hrobin18@ford.com>

Cc: Scott Philip <Philip.Scott@kiekert.com>

Subject: Kiekert 573.3(f) Submission

Dear Sirs,

this is to notify you according to Section 24.01 of the Ford PPGTC dated January 1, 2004 that, on request of the NHTSA, we have filed the attached Equipment Report (49 CFR 573 (f)) on the C1A latch on 2nd March 2020.

We had previously informed you in a phone conference (January 2020) about this topic and the NHTSA's expectation towards Kiekert to file an additional Equipment Report. As mentioned above, this report is now filed with the NHTSA portal and will be published soon. By sending this email, we would like to inform you thereof and comply with our notification obligations.

Please do not hesitate to contact us in case of any questions.

Mit freundlichem Gruß/ Meilleures salutations/ Kind regards

Dominik Scholz
Director Sales

Kiekert AG
[Höseler Platz 2](#)
[42579 Heiligenhaus](#)/ Germany

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Registered in Heiligenhaus; Company Register Wuppertal HRB No 17915

Executive Board: Dr. Guido Hanel (Chairman), Jérôme Debreu

Supervisory Board: Yancheng Zhao (Chairman)

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**Production Vehicle Safety
Automotive Safety Office**
330 Town Center Drive, Suite 500
Dearborn, MI 48126
Phone: [REDACTED]

From: Baker, Donna (D.J.) <dbaker86@ford.com>
Sent: Wednesday, March 25, 2020 1:43 PM
To: Itoh, Jorji (J.D.) <jitoh@ford.com>
Cc: Diaz, Adrian (A.D.) <adiaz41@ford.com>
Subject: FW: Review Acknowledgement Letter Recall 20V177

Jorji-Pls review by COB today

From: Magruder, DeMara (NHTSA) <demara.magruder@dot.gov>
Sent: Wednesday, March 25, 2020 1:39 PM
To: Diaz, Adrian (A.D.) <adiaz41@ford.com>
Cc: Baker, Donna (D.J.) <dbaker86@ford.com>
Subject: Review Acknowledgement Letter Recall 20V177

Good afternoon, Mr. Diaz:

Please review the attached acknowledgement letter for recall 20V177 and ensure it matches your information as it will be released tomorrow.

Thank you.

Best Regards,



DeMara Magruder
Safety Recall Specialist
Department of Transportation
National Highway Traffic Safety Administration
Recall Management Division
Room 43-490, West Building
1200 New Jersey Avenue SE., Washington, DC 20590
Office: 202-366-8538

From: Ludington, Julie (J.L.)
Sent: Wednesday, February 26, 2020 4:45 PM
To: Landry, Mike (M.P.); Diaz, Adrian (A.D.); Itoh, Jorji (J.D.)
Subject: RE: Review Request: C1A Slide Modification
Attachments: Modified Slide - NHTSA Discussion JL.pptx

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Julie L. Ludington
Attorney | Environmental, Safety & Regulatory
Office of the General Counsel
Ford Motor Company
w: [REDACTED] | m: [REDACTED]

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If you have received it in error, please delete it immediately and notify the sender.

From: Landry, Mike (M.P.) <mlandry@ford.com>
Sent: Wednesday, February 26, 2020 11:26 AM
To: Diaz, Adrian (A.D.) <adiaz41@ford.com>; Ludington, Julie (J.L.) <jludingt@ford.com>; Itoh, Jorji (J.D.) <jjtoh@ford.com>
Subject: RE: Review Request: C1A Slide Modification

Looks good to me.

Minor grammar edit: no apostrophe in customers (**Customer's**)

Regards,
Mike Landry
Manager, Car & Small Utility Vehicle Investigations
Automotive Safety Office

DESK: [REDACTED]
CELL: [REDACTED]
E-MAIL: mlandry@ford.com



**SUSTAINABILITY
ENVIRONMENT &
SAFETY ENGINEERING**

From: Diaz, Adrian (A.D.) <adiaz41@ford.com>
Sent: Wednesday, February 26, 2020 11:13 AM
To: Landry, Mike (M.P.) <mlandry@ford.com>; Ludington, Julie (J.L.) <jludingt@ford.com>; Itoh, Jorji (J.D.)

<jitoh@ford.com>

Subject: FW: Review Request: C1A Slide Modification

See one edit from my side.

From: Itoh, Jorji (J.D.) <jitoh@ford.com>

Sent: Wednesday, February 26, 2020 11:00 AM

To: Landry, Mike (M.P.) <mlandry@ford.com>; Ludington, Julie (J.L.) <jludingt@ford.com>; Diaz, Adrian (A.D.) <adiaz41@ford.com>

Subject: Review Request: C1A Slide Modification

REDACTED FOR PRIVILEGE

Jorji D. Itoh

Production Vehicle Safety

Automotive Safety Office

330 Town Center Drive, Suite 500

Dearborn, MI 48126

Phone: () , ()

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