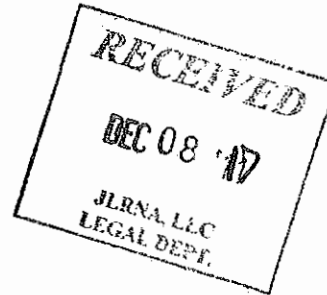


[REDACTED]
[REDACTED]
Philadelphia, PA [REDACTED]

December 2, 2017

Jaguar Corporation Office
Attention: General Counsel Legal Department
555 MacArthur Blvd
Mahwah, NJ 07430



Re: Claim Number/Incident No. # [REDACTED]
2011 Jaguar XF Fuel System, Gasoline Recall 12V521000
Vehicle Fire, July [REDACTED] 2017, [REDACTED] Philadelphia, PA
Claimant: [REDACTED] Owner, 2011 Jaguar XF VIN SAJWA0FBXBL [REDACTED]
Date of Loss: July [REDACTED] 2017

FOR SETTLEMENT PURPOSES ONLY

Dear Jaguar General Counsel:

My Jaguar XF, which spontaneously burst into flames, was subject to recall notice 12V521000 regarding vehicle defects with fuel leaks, and this letter is for settlement purposes only.

The evidence clearly shows Jaguar recalled certain model year 2010-2012 XF vehicles equipped with a 5.0L gasoline engines. Certain problems associated with this recall notice indicated affected vehicles may have a fuel tank fuel outlet flange that may crack. Your notice went on to state the cracked flange may result in fuel leakage onto the ground. Unfortunate consequence of this leaking fuel, in the presence of an ignition source, may result in a vehicle fire. These facts describe how my car went up in a blaze.

I believe Jaguar's negligence was the direct and proximate cause of my vehicle being totally destroyed by fire, personal effects destroyed, and resultant damages. Those damages include my loss of transportation, personal effects, tow and storage bills, out-of-pocket expenses, and rental car expenses.

STATEMENT OF FACTS

On July [REDACTED] 2017, at approximately [REDACTED] I was driving my 2011 Jaguar XF in the far right lane enroute to the [REDACTED] Airport for a flight to attend my youngest sister's funeral. I was traumatized by the sudden massive fireball and car fire, and the possibility of missing my early morning flight. The fire started while I drove down [REDACTED] in Philadelphia, PA. It was a motorist that pointed to me and at my vehicle that a problem had occurred. I could not determine what the problem was but I knew the performance of my vehicle was very poor. Another indicator of something being terribly wrong is that I could see blue smoke coming from the hood of my car. I exited the freeway immediately and stopped the car on [REDACTED] After raising the hood, suddenly and without notice, I could smell and see gasoline leaking from the left side of my engine. It did not take long for the vehicle to become engulfed in fireball flames from gasoline leaks. I did nothing to

cause this vehicle fire. At all times, I maintained proper speed limits and I always continued proper maintenance records on my vehicle.

After the devastating fire, I lost several CDs with business proposals that I had prepared and several business proposals in binders. I am a commodities broker. Contracts in the petroleum and energy industry are often valued at several million dollars each. At the time of the fire, I was carrying 2 petroleum oil contracts within my car. Each spot contract had a potential value to me of USD \$2,000,000. As a result of the fire, the contracts (and the computer which housed the data and hard drive containing the contracts) were completely destroyed. I sustained a potential loss of \$4,000,000 by not having the proposals to deliver to my clients as a direct result of the fire.

I called 911 and reported the car fire. After the Philadelphia Fire and Police Departments completed their on-site investigations, they asked if I needed EMS assistance, which I declined. However, I was offered a ride to the Airport by the Tow Truck Driver since my car was totally damaged and it was going to be towed away on a flatbed truck. (See attached). [REDACTED] my passenger and witness, was visually and physically shaken up after the dreadful car fire. I called a friend, [REDACTED] who drove [REDACTED] to her friend's house.

As you know, [REDACTED] witnessed the shocking car fire. My 2011 Jaguar was traveling at a safe rate of speed and it had been maintained properly. (See attached). I pulled over immediately after symptoms of poor car performance and subsequently the huge car fire. [REDACTED] told the responding Philadelphia Department Police Officer, Sergeant Blackman, of the 12th District that she clearly saw the car smoke and later the car fire without a cause or symptom. [REDACTED] did explain after she was away from the car, she could see fuel drips of gasoline falling onto the ground while the car burned.

The Philadelphia Officer filed a police report [REDACTED] The Police's diagram on the back of the police report unequivocally shows the location of the car during the fire. I have attached photographs to this Settlement Letter. And my witness, [REDACTED] statement, makes it clear the Jaguar's fire was caused by gasoline leaks from the car.

The Philadelphia Fire Department, Engine 49, arrived and extinguished the car fire.

I contacted Jaguar Corporate office on July 26, 2017, and opened an incident [REDACTED] regarding Recall Notice #12V51000 on my 2011 Jaguar. Since then, no one from the Jaguar Product's Department followed-up with a phone call, an email or any other contact with updated information on my incident.

Afterwards, I contacted the US DOT/NTSA and opened a case under complaint [REDACTED] The DOT/NTSA indicated an abnormal recall was already placed under NH TSA Campaign #12V51000 for this year of 2011 Jaguar. (See attached)

INJURIES AND TREATMENT

I lost several CDs with business proposals store on each CD that I had prepared after many hours to present for petroleum clients and several other human resource business proposals in three-hole binders. By not having the proposals to deliver on time due to the unexpected and shocking fire, I lost two (2) \$2,000,000.00 dollar spot

petroleum jet fuel contracts. At the time of the fire, my passenger, [REDACTED] didn't believe she required emergency room treatment and remains doing fine as of today.

The car fire prevented me from re-bidding on the petroleum contracts due me being unable to deliver a timely proposal for the client. Unfortunately, my financial losses were greater than \$4,000,000.00.

The two (2) international jet fuel contracts are very confidential and rarely come around to individuals unless privately invited.

OUT-OF-POCKET EXPENSES

- I rented a car from personal friend at \$200.00 month for 5 months totaled \$1,000.00.
- I created several CD proposals for Petroleum Projects at \$165.00 hour for 46 hours, (contracts, project insurance, and broker's commissions), totaled \$7,590.00.

LOST WAGES

By not having the proposals to deliver on time due to the unexpected and shocking fire, I lost 2 - \$2,000,000.00 dollar petroleum spot Jet Fuel contracts combined total, \$4,008,590.00.

I am self-employed and have worked as a human resources consultant for more than 30 years and have not received payment from the 3 HR proposal work destroyed by the car fire. For the last 2 years, I have developed skills in the petroleum and energy industry as a broker and since the car fire; I did not receive any income from oil or jet fuel proposals, commissions, or brokerage fees. As a direct result of the car fire, I lost income of more than \$60,000,000.00 (K.A. LLC) on one jet fuel contract for July 17, 2017, and more than \$120,000,000.00 (T.P. LTD) on another jet fuel contract for July 26, 2017. Since the car fire was not related to my job, I have a combined loss of \$184,008,590.00.

PAIN AND SUFFERING

This entire event car fire has been devastating. I never asked for any of this as I was heading to a funeral. Before your manufactured and defective 2011 Jaguar XF car fire, which is on recall notice 12V521000 regarding vehicle defects with fuel leaks, I led a full life, heading to complete self-sufficiency and free of pain and discomfort. But ever since the terrible car fire, I have suffered from extreme financial losses, financial pain and discomfort.

The loss of income placed a terrible financial burden upon me, my family and my friends. Without any income, I was forced to borrow money from family members and friends. This was embarrassing and strained on my personal fiancé. Moreover, because of the loss of income, financial pain and discomforts I've endured, I have also been unable to enjoy the intimacy I previously shared with my fiancé.

There is no way your company can fully compensate me for all I have suffered. At a minimum, I expect you as the Jaguar Corporation Representative to try to compensate me for my financial losses and damages.

ATTACHED EXHIBITS

1. Witness Statement of [REDACTED]

2. 2011 Jaguar Photographs
3. City of Philadelphia Police Report [REDACTED]
4. World Wide Towing Receipt
5. Lost Wage Verification from Silverback Commodities
6. Recall Notice #12V521000

ITEMIZATION OF DAMAGES

- Friend's Car Rental \$1,000.00
- 2 Spot Jet Fuel Proposals Pre-development \$7,590.00
- Lost Wages Silverback Commodities from commissions on 2 Spot Jet Fuel Contracts \$4,000,000.00

DEMAND

After careful consideration of the issues involved in this claim, and a review of jury verdicts and insurance company settlements with similar fact patterns, I believe the amount of \$4,008,590.00 represents a fair and equitable settlement amount.

Sincerely yours, [REDACTED]

12-2-17
Date

Philadelphia, PA [REDACTED]

Cell number: [REDACTED]

Email address: [REDACTED]@gmail.com

EXHIBIT

Statement of [REDACTED]

I, [REDACTED] passenger in the car being driven by [REDACTED] state:

1. On July [REDACTED] 2017 at [REDACTED] I was the passenger in the Jaguar XF being driven by [REDACTED] while he was heading to the [REDACTED] Airport. He was driving very safely, as he always does. He was driving within the posted speed limit.
2. When we were approximately 10 minutes from the airport, another driver motioned to [REDACTED] that there was something wrong with his car. The driver adjacent to his car was pointing to the underside of his Jaguar.
3. Directly after the driver pointed to the underside of the car, we noticed smoke emanating from the hood of the Jaguar.
4. [REDACTED] pulled off the freeway onto the next exit ramp. At this point he was driving under 20 mph.
5. As soon as we exited the off ramp, the smoke from the hood was getting very heavy. The car stopped and the accelerator no longer connected with the car. It just stopped.
6. Suddenly, flames started coming from the hood of the car. Slowly at first, and then steadily the flames engulfed the entire hood of the car.
7. I jumped out of the car and ran to the roadside. [REDACTED] remained in the driver's seat.
8. From the roadside, I saw liquid dripping under the car to the asphalt. The fire from the hood was beginning to subside.
9. [REDACTED] then opened the hood of the car and exited the car. At that time, we could see the fire consumed the engine. With the hood open the smoke became very thick.
10. [REDACTED] got back in the car to try to push the vehicle to the side of the road. Before he could do so, the fire started popping loudly and I saw the fire travel from the hood of the car underneath the carriage of the vehicle quickly. It was obvious that the fire was trailing a source of gasoline or oil.
11. I screamed to [REDACTED] to "GET OUT OF THE CAR BEFORE IT BLOWS UP!" He was in the vehicle at that point and could not see what I was watching at that moment. The fire was moving very quickly at this point.
12. [REDACTED] could not hear me immediately but I was screaming so loudly and was clearly afraid so he got out of the car and came to the roadside with me.

13. Literally within 30 seconds of [REDACTED] joining me on the roadside, the car became engulfed in flames. It was a rapid escalation of flames. The car was totally on fire within 2 minutes. It was popping loudly and the smoke was black.
14. We called the fire department, the police department, and all other emergency services as we watched this car burn.
15. Other drivers stopped to render assistance but it was clear there was nothing to be done.
16. The car was completely burned within 20 minutes of the first sight of fire under the hood.
17. This statement is true and correct.

[REDACTED]

Signed: [REDACTED]

Dated: September 30, 2017

Robert Williams, President/EA
CGI MBS Tax Services
2013 N. Woodstock Street, Philadelphia, PA 19121
(215) 765-2033 Office // 267-432-2300
(215) 927-5995 Fax

September 28, 2017

TO WHOM IT MAY CONCERN

RE: VERIFICATIONS OF FINANCIAL LOSS WAGES AND LOSS COMMISSIONS

In July 2017, [REDACTED] had finalized two (2) international Jet Fuel 54 spot contracts with Confidential Buyers and Clients TP LTD and KA LLC. Each contract begins with a 2 million barrel spot delivery and immediately a 12 month contract is awarded. TP LTD had a 12 month contract to deliver 60 million barrels of JP54 (5 million barrels monthly for 12 months) and KA LLC had 120 million barrels of JP54 (10 million barrels monthly for 12 months). The Silverback's commission value of the TP LTD JP54 spot contracts were \$2,000,000.00 and the commission's value to the TP LTD was \$2,000,000.00. The loss combined values at \$4,000,000.00 for two (2) spot contracts.

[REDACTED] is Founder and Principal of [REDACTED] operating in the United States, Asia, Eastern Europe, Africa, Middle East, and Europe. [REDACTED] is a member of a consortium of petroleum buyers, which engage to provide oil trading operations for crude and oil products. [REDACTED] has achieved strong credibility in the petroleum industry by insisting on quality standards as well as ethically responsible partners.

I currently provide accounting, bookkeeping, and consulting services for [REDACTED] dba [REDACTED] dba [REDACTED] at [REDACTED] Philadelphia, PA [REDACTED] Bensalem, PA [REDACTED] and [REDACTED] Philadelphia, PA [REDACTED] I have been providing this service for more than ten (10) years.

Accordingly, the review [REDACTED] business investments, proposals and contracting strategies for winning the two (2) Confidential Buyers and Clients TP LTD and KA LLC., contracts had a significant adverse financial impact when the contracts were destroyed in his private automobile fire on July [REDACTED] 2017. Our assessments included the following:

1. Decisions based on an established accounting system integrated with adequate internal fiscal and management controls to provide full accountability for revenues, expenditures, assets, and liabilities.
2. Prepared project management and financial statements presented were outstanding and in accordance with generally accepted accounting principles.
3. Submitted financial reports to Confidential Buyers and Clients TP LTD and KA LLC. (which included Financial Status Reports, Cash Reports, and Claims for Professional Services Reimbursements), which contain accurate and reliable financial data, and are presented in accordance with the terms of usual applicable agreements.

Techniques used to determine [REDACTED] Business losses were contractual compliance based on the Confidential Buyers and Clients TP LTD and KA LLC RFP requirements for Petroleum Products when a petroleum client seeks:

#1 CONFIDENTIAL PETROLEUM CLIENT

T.P. LTD, Corporate Headquarters, Torrance, CA USA

United States, Mexico, Dominican Republic, Russia, China, Singapore

We, T.P. LTD, represented by CONFIDENTIAL MANDATES do hereby state and represent that it is our corporate intention to purchase the commodity mentioned below.

We hereby appoint CONFIDENTIAL General Counsel, as our counsel with legal responsibility and authority, and state under penalty of perjury that we are Ready, Willing and Able to purchase the commodity listed below, and hereby place this ICPO for the named product according to the following Terms and Conditions:

1. Product: JP-54
2. Quantity: up to 10 million bbls x 12 Months
3. Incoterms: FOB Rotterdam
4. Terms of Payment: MT/103 TT Wire Transfer

PROCEDURES

1. Buyer issues ICPO.
2. Seller issues FCO or draft SPA for amendments if necessary.
3. Buyer returns signed acceptance of FCO or SPA, and Buyer/Seller agrees/ endorses the final SPA.
4. SPA to include a 2% Performance Bond.
5. Seller registers and legalizes the SPA in the various ministries at their own cost and provides the registered SPA together with Verifiable PPOP document for Product in Rotterdam or Houston.
6. Seller Issue CI for the available product in the storage tank in Rotterdam or Houston.
7. Buyer signs and returns the CI to Seller with a copy of their verifiable TSA for Seller's verification and approval.
8. The Parties issue and sign the NCNDA/IMFPA.
9. Seller issues, the Unconditional Dip Test Authorization (DTA) Buyer conducts Dip Test.
10. Upon successful Dip Test, Seller issues:
 - a. Tank Storage Receipt.
 - b. Tank Storage Agreement
 - c. Product Passport issued by SGS.
 - d. Injection Report.
 - e. Certificate of Origin.
 - f. Authorization to Sell (ATS) to Buyer.
11. Seller issue Title of ownership Certificate and Buyer make 100% payment by MT103 TT wire transfer for the total product delivered.
12. Seller pays commission to intermediaries involved in the transaction 24 hours after confirmation of the Buyer payment.
13. Buyer obtains the Transaction Ownership Certificate at Buyer's Cost for the SPA to enable the lodging of the SPA.
14. Buyer's bank Swifts Irrevocable Transferable Documentary Letter of Credit to Seller Bank.
15. Seller's bank immediately upon receipt of Buyer's Operative Financial Instrument Release Payments to involved intermediaries.

#2 CONFIDENTIAL PETROLEUM CLIENT

K.A., NEW YORK USA CONTRACT

We, K.A., hereby issue this CO with presented term conditions and confirm our irrevocable corporate and legal responsibility, under penalty of perjury that we are ready, willing and able to deliver the below mentioned products.

QUALITY: AVIATION KEROSENE COLONIAL GRADE 54
SPOT: 5,000,000 BBLS IN ROTTERDAM TANKS (DATE TBD)
CONTRACT: 5,000,000 BBLS PER MONTH FOR X 12 MONTHS

PRICE: US\$ -4 PER BARREL

Delivery Port: FOB Rotterdam INSPECTIONS: SGS or Equivalent

FUEL ORIGIN: Russia

TRANSACTIONAL PROCEDURES

1. Buyer sends ICPO to Seller on with tank storage agreement (TSA) as proof of storage availability.
2. Seller issues commercial invoice Buyer Signs and returns to Seller
3. Seller issues, Dip Test Authorization (DTA) letter* to be signed by Buyer and Seller for proof of Readiness.
4. SELLER SENDS SGS OF THE SELLER'S TANKS. Buyer orders SGS to conduct Dip-Test (DT) of the product in the Seller's Tank at Buyer expense.
5. Upon successful Dip Test, Buyer provides Storage Tank details (BUYER'S TSR.) Seller shall immediately submit the Full Proof of Product (POP) to the Buyer, and proceed with Injection of the product in Buyer's designated tank(s).
6. Seller loads the product into Buyer's tank's and issues all exportation documents to Buyer, immediately Buyer pays for the product via MT103/TT.
7. Both parties sign one year contract.8.Seller pays all intermediary involved

In summary, [REDACTED] combined total losses from commissions and earning values were \$4,000,000.00 for two (2) contracts, which had a significant adverse financial impact when the contracts were destroyed in his car fire on July [REDACTED] 2017. Each contract begins with a 2 million barrel spot delivery and immediately a 12 month contract is awarded. TP LTD had a 12 month contract to deliver 60 million barrels of JP54 (5 million barrels monthly for 12 months) and KA LLC had 120 million barrels of JP54 (10 million barrels monthly for 12 months). Unfortunately, car fires happens but [REDACTED] loss earnings from commission value of the TP LTD JP54 contracts were \$2,000,000.00 and the commission's value to the TP LTD was \$2,000,000.00 is \$4,000,000.00.

If you have any questions, please feel free to contact me at the above number.

Regards,

[REDACTED]

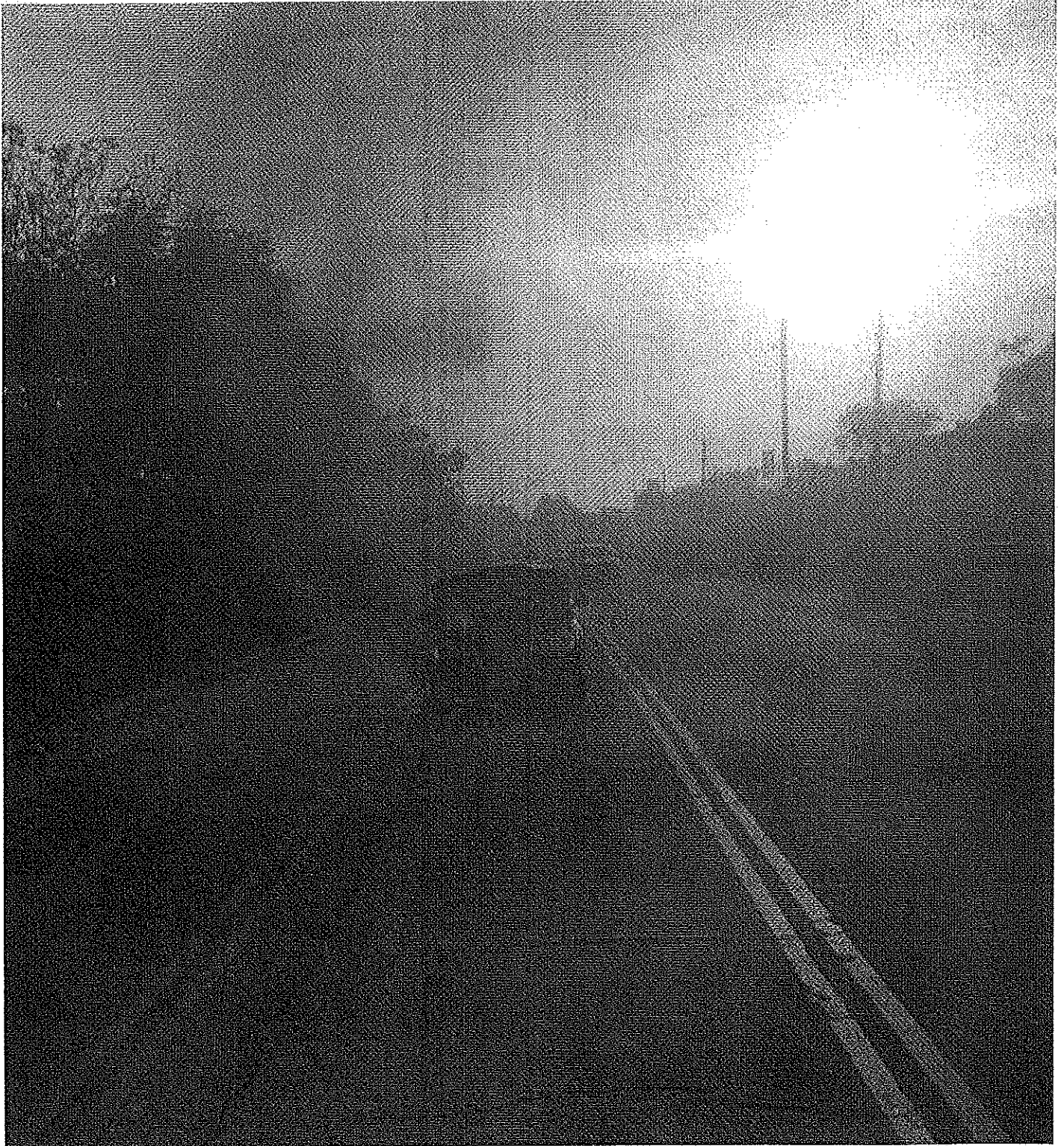
EIN: [REDACTED]

EXHIBIT

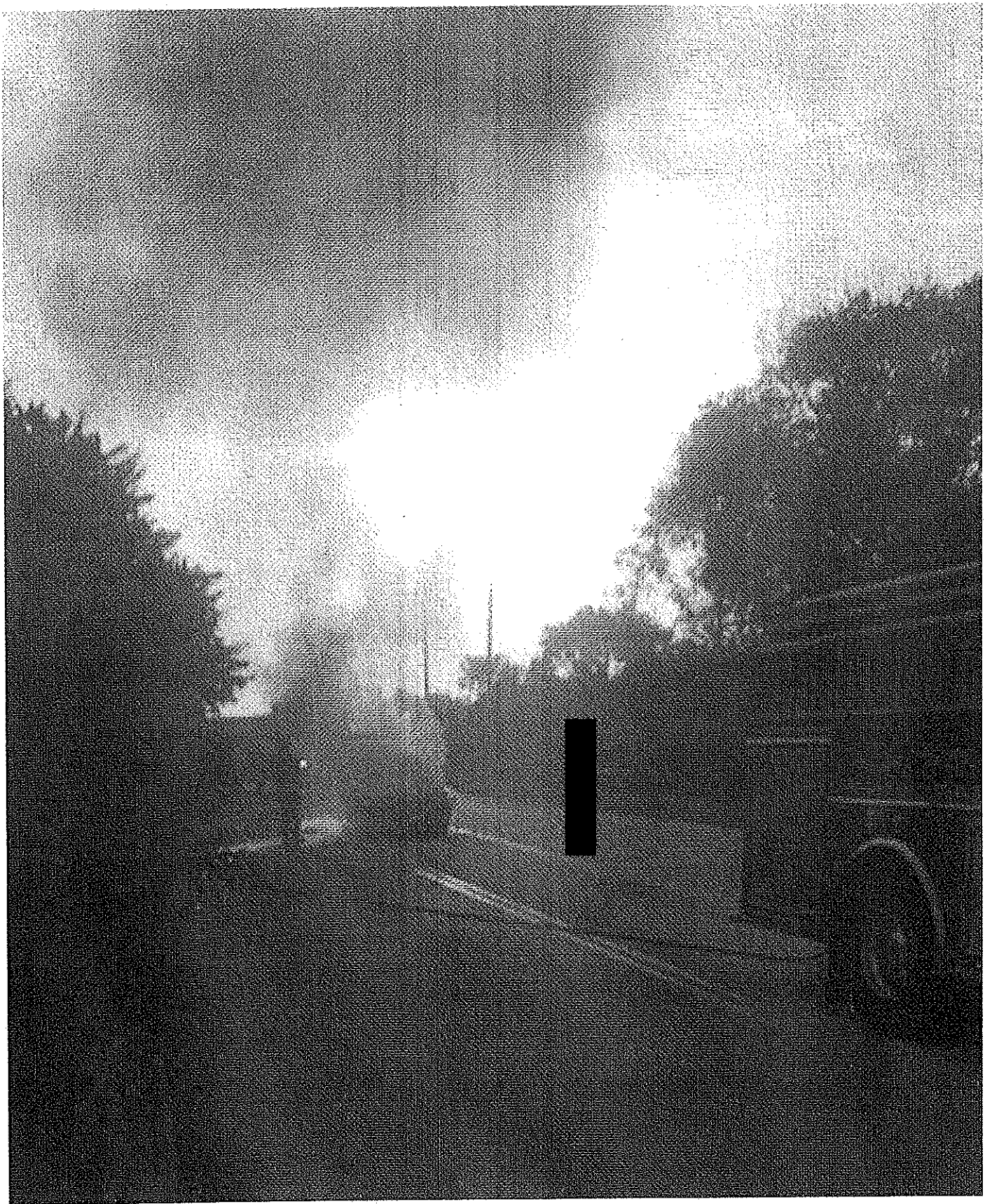
7/ [REDACTED] 2017, [REDACTED]

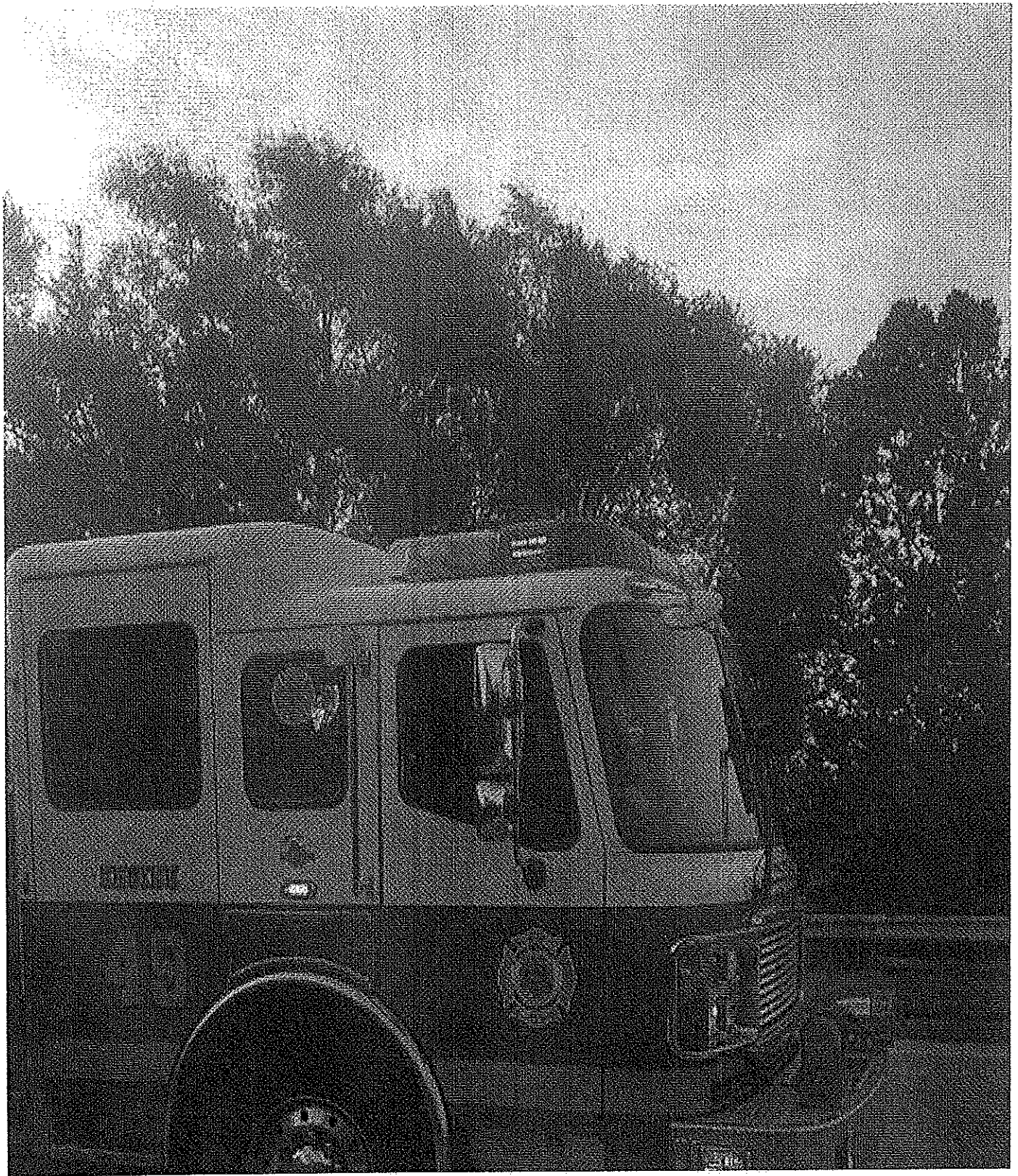
Vehicle Burning, 2011 Jaguar XF VIN SAJWA0FBXBL [REDACTED]

[REDACTED] Philadelphia, PA









[REDACTED] Philadelphia, PA [REDACTED]
Cell number: [REDACTED] Email address: [REDACTED]@gmail.com

September 29, 2017

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation (ODI) NVS – 210
1200 New Jersey Avenue, SE West Bldg.,
Washington, DC 20590

Re: Complaint Number No. [REDACTED]
2011 Jaguar XF Fuel System, Gasoline Recall 12V521000
Vehicle Fire, July [REDACTED] 2017, [REDACTED] Philadelphia, PA
Claimant: [REDACTED] Owner, 2011 Jaguar XF VIN SAJWA0FBXBL [REDACTED]
Date of Loss: July [REDACTED] 2017

Dear Investigator:

My 2011 Jaguar XF spontaneously burst into flames on July [REDACTED] 2017, and I discovered through your office it was subject to Recall Notice 12V521000. This Recall Notice identified XF Jaguars 2010 – 2012 with fuel leak defects in accordance with Recall Notice 12V521000. I filed a US DOT/NHTSA Complaint [REDACTED] to investigate.

The evidence clearly shows Jaguar recalled certain model year 2010-2012 XF vehicles equipped with a 5.0L gasoline engines. The Recall Notice said certain problems associated with this recall notice indicated affected vehicles may have a fuel tank fuel outlet flange that may crack. The notice went on to state the cracked flange may result in fuel leakage onto the ground. This leaking fuel, in the presence of an ignition source, may result in a vehicle fire. In fact, Recall Notice described exactly how the leaking fuel ignited and the fuel leak caused a terrible fire that destroyed my car.

I believe Jaguar's negligence was the direct and proximate cause of my vehicle being totally destroyed, personal effects destroyed, and resultant damages. Those damages include my loss of transportation, personal effects, tow and storage bills, out-of-pocket expenses, and rental car expenses.

STATEMENT OF FACTS

On July [REDACTED] 2017, at approximately [REDACTED] I was driving my 2011 Jaguar XF in the far right lane enroute to the [REDACTED] Airport for a flight to attend my youngest sister's funeral. I was traumatized by the sudden massive fireball and car fire, and the possibility of missing my early morning flight. The fire started while I drove down [REDACTED] Philadelphia, PA. It was a motorist that pointed to me and at my vehicle that a problem had occurred. I could not determine what the problem was but I knew the performance of my vehicle was very poor. Another indicator of something being terribly wrong is that I could see blue smoke coming from the hood of my car. I exited the freeway immediately and stopped the car on [REDACTED] After raising the hood, suddenly and without notice, I could

smell and see gasoline leaking from the left side of my engine. It did not take long for the vehicle to become engulfed in fireball flames from gasoline leaks. I did nothing to cause this vehicle fire. At all times, I maintained proper speed limits and I maintained proper maintenance records on my vehicle.

I called 911 and reported the fire. After the Philadelphia Fire and Police Departments completed their on-site investigations, they asked if I needed EMS assistance, which I declined. However, I was offered a ride to the Airport by the Tow Truck Driver since my car was totally damaged and it was going to be towed away on a flatbed truck. [REDACTED] my witness, was visually and physically shaken up after the terrible car fire. I called a friend, [REDACTED] who drove [REDACTED] to her friend's house.

Officer BLACKMAN filed a police report [REDACTED] and it is attached. Officer BLACKMAN's diagram on the back of the police report unequivocally shows the location of the car during the fire. I have attached photographs to this Complaint Letter. And witness, [REDACTED] statement, makes clear the Jaguar's fire was caused by gasoline leaks from the car.

The Philadelphia Fire Department, Engine 49, arrived and extinguished the car fire.

I contacted Jaguar Corporate office on July 26, 2017, and opened an incident [REDACTED] regarding Recall Notice #12V51000 on my 2011 Jaguar. No one from the Jaguar Product Department followed-up with a phone call, an email or any other contact with updated information on my incident.

Afterwards, I contacted the US DOT/NTSA and opened a case under complaint [REDACTED]. The DOT/NTSA indicated an abnormal recall was already placed under NH TSA Campaign #12V51000 for this year 2011 Jaguar.

CONCLUSIONS

This entire event and car fire has been devastating. I never asked for any of this as I was heading to a funeral. Before my car fire, which is on recall notice 12V521000 regarding vehicle defects with fuel leaks, I led a full life. There is no way Jaguar can fully compensate me for all I have suffered. Please investigate and share your findings with me to enforce Jaguar's recall and sanctions, if required. The general public should know about the dangers of vehicle defects and Jaguar failing to conduct a serious recall of its own defective vehicles.

ATTACHED EXHIBITS

1. Witness Statement of [REDACTED]
2. 2011 Jaguar Photographs
3. City of Philadelphia Police Report [REDACTED]
4. World Wide Towing Receipt
5. Recall Notice #12V521000

Sincerely yours [REDACTED]

WORLDWIDE TOWING & RECOVERY

100 Lewis Street - Chester, PA 19013 - Tel: (484) 482-6905

CONSENSUAL TOWING AGREEMENT

AGREEMENT made this [redacted] day of [redacted] 20 [redacted] by and between **WORLDWIDE TOWING & RECOVERY** whose towing business is at: **100 Lewis Street - Chester, PA 19013** Hereinafter called "Towner" the owner of the disabled vehicle or owner's authorized representative, hereinafter called "owner", WITNESSETH, that in consideration of the mutual promises herein contained, the parties hereto agree as to the following:

Owner's Name [redacted]

Owner's Phone # [redacted]

1. Towner shall, and is hereby authorized to do all acts required to move the vehicle bearing license number [redacted] and owned by [redacted] from [redacted] to [redacted]

2. The charges shall be billed to the owner's insurance Co. If the insurance Co. denies the claim, the owner is responsible for the charges.

Owner's Insurance Company [redacted]

3. Towner represents that the owner of the towing vehicle is, **WORLDWIDE TOWING & RECOVERY** vendor is [redacted]

4. Towner further represents that the place to which said vehicle is to be moved, as set forth in paragraph 1 above, is a bona fide garage or storage or repair station which is within a reasonable distance from the scene of the accident.

5. Unless owner have ordered additional work or services on said vehicle shall be in accordance with terms of the City of Chester Ordinances, said vehicle shall be released to owner upon tender of payment of the amount due.

6. The storage charges are \$55.00 per day, indoor or outdoor.

7. The vehicle shall at all times be freely accessible for inspection and examination to the owner, at no additional fee, the owner's authorized representative, or a representative of the owner's insurance carrier. AT NO ADDITIONAL FEE. Pick up and inspection 9:00 AM to 4:00 PM Mon-Fri. Weekend Available Pickup. Please Call.

8. The definitions contained in the City of Chester Ordinances shall apply to the work and used by the Agreement.

9. This Agreement covers towing of disabled autos and storage (if required) only and contains the complete understanding of the parties with respect thereto.

IN WITNESS WHEREOF, the parties have hereunto set their hands and seals the day and year first above written.

WITNESSES [redacted]

Signed [redacted]

Date [redacted]

2011 Jaguar XF Fuel System, Gasoline Recall 12V521000

Action Number: N/A

Service Bulletin Number: 12V521000

Report Date: Oct 26, 2012 Component: Fuel System, Gasoline

Potential Units Affected: 4195

Manufacturer: Jaguar Land Rover North America, LLC

Summary: Jaguar is recalling certain model year 2010-2012 XF vehicles equipped with a 5.0l gasoline engine. The affected vehicles may have a fuel tank fuel outlet flange that may crack.

Consequence: The cracked flange may result in fuel leakage onto the ground. This leaking fuel, in the presence of an ignition source, may result in a vehicle fire.

Remedy: Jaguar will notify owners, and dealers will replace the affected fuel tank fuel outlet flanges, free of charge. The recall began on December 20, 2012. Owners may contact jaguar at 1-800-452-4827.

Notes: Jaguar's campaign recall number is j027. Owners may also contact the national highway traffic safety administration vehicle safety hotline at 1-888-327-4236 (tty 1-800-424-9153), or go to www.Safercar.Gov.