

**G E N E R A L M O T O R S**

28 JULY 2020  
RQ19-003 TECHNICAL DISCUSSION



































## 2009-2014 Enclave, Traverse, Acadia & 2009-2010 Saturn Seat Belt Lap Anchor Pretensioner Special Coverage Bulletin

### Special Coverage Adjustment N192219480 Drivers Front Seat Belt Lap Pretensioner

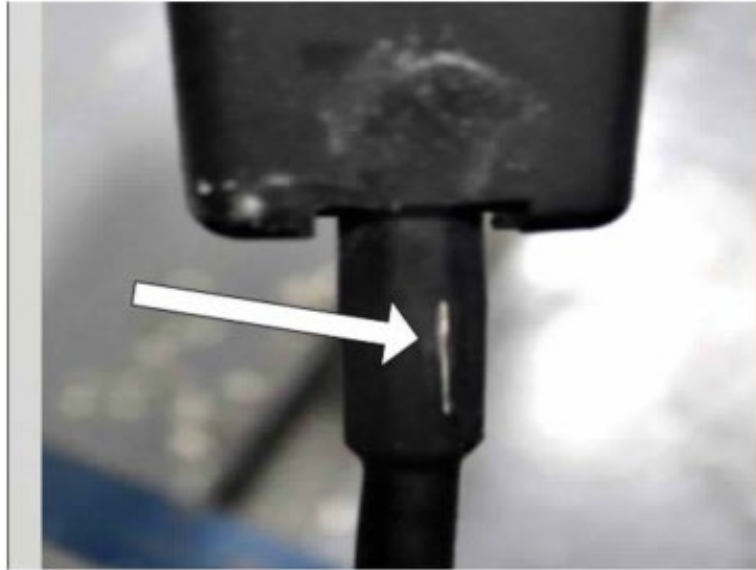


Release Date: June 2019

Revision: 00

Pictures are from system testing and warranty parts

#### Damage Examples



4. If inspection finds cuts, splits, tears or cracks exposing the metal components underneath, replace the driver side front seat belt anchor plate tensioner. Refer to Front Seat Belt Anchor Plate Tensioner Replacement in SI.
5. If no damage is found, inform the customer that the special coverage condition is not present on their vehicle.

# RQ19-003 DATA SUMMARY

This remedy campaign, the data demonstrates, has been extremely effective in preventing cable separation in the Subject Vehicles. As of June 26, 2019, GM was aware of 108 unique claims (field and warranty) of partial or total cable separation in Subject Vehicles that received the recall repair (1,272,902 vehicles). GM’s recall repair has been, in other words, over **99.9% effective** in preventing cable separation in the Subject Vehicles, and the resulting return rate—**0.09 RPTV at 62 months in service**—is lower than GM’s average North American warranty rates for front-lap pretensioners and other comparable safety systems:

Average NA Warranty IPTV (MY13-19) 22,173,030 vehicles					
MIS	Total Seat Belts	Front Outboard Seat Belts	Front Outboard Retractors	Front Outboard Buckles	Front Lap Pretensioners
12	3.22	2.10	0.82	0.70	0.17
24	6.51	4.23	1.66	1.45	0.38
36	8.95	6.09	2.14	1.93	0.58
48	10.32	7.23	2.76	2.18	0.74
60	10.85	7.69	2.84	2.22	0.76

TABLE 12-7: HISTORICAL GMNA WARRANTY RATES

## RECALL & SPECIAL COVERAGE COMPLETION RATES

<b>Recall N140187 (14V-266)</b>	
Recall Population	1,345,633
Removed VINs (Stolen, Export, Scrap, Other)	13,686
Closed	1,279,895
Completion Rate	96.1%

As of 7/22/2020

