INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Shainfeld & Anvar PC

12304 Santa Monica Blvd.
Suite 100
Los Angeles, CA 90025
Tel: 310-442-1410
Fax: 877-566-8828

jessica@nolemon.com
www.nolemon.com

April 27, 2017

SENT VIA U.S. MAIL ONLY

General Motors, LLC
P.O. Box 33170
Detroit, MI 48232-5170

Re: [redacted] **v. General Motors, LLC**
Vehicle: 2015 Chevrolet Colorado
VIN No.: 1GCGSBE33F[redacted]

Notice of Representation by Counsel

Dear Sir or Madam:

Please be advised that in accordance with California *Civil Code* § 1793.22(b)(3), our office has been retained to represent [redacted] with regard to claims against General Motors, LLC pursuant to the Song-Beverly Consumer Warranty Act ("California Lemon Law") and/or the Federal Magnuson-Moss Warranty Act with regard to the above-referenced vehicle.

Having now been advised as to our representation, KINDLY CEASE AND DESIST FROM ANY FURTHER CONTACT OR COMMUNICATIONS, WRITTEN, VERBAL, OR OTHERWISE WITH OUR CLIENT, thereby directing all future correspondence and communications regarding this matter to our office, exclusively. If you fail to act in conformity with this directive, injunctive relief will be sought against you.

You are hereby notified that pursuant to California *Civil Code* § 1794(d) and/or 15 U.S.C. 2310(d), that any settlement made with our client requires the payment of our attorney's fees and costs. If a settlement is reached between you and our client that does not make arrangements for the payment of our attorney's fees and costs, we will be forced to file suit against you. In addition, through this correspondence, you are hereby notified of our attorney's lien.

Our client is seeking relief for numerous defects and non-conformities present in his vehicle in addition to numerous unsuccessful repair attempts made to this vehicle. These defects and non-conformities include, but are not limited to the following:

1. Defective steering/suspension system as evidenced by steering warning light and stiffening wheel; and

2. Any additional complaints made by our client, whether or not they are contained in your company's records or on any repair orders.

The defects and non-conformities listed hereinabove constitute a substantial impairment of the use, value and/or safety of the vehicle. As a result of these defects and non-conformities, my client has justifiably lost confidence in the vehicle. Accordingly, you are hereby notified that my client is revoking acceptance of this vehicle and my client has directed me to demand the cancellation of the contracts and the return of all funds paid towards this vehicle, including all finance charges, all collateral charges, any trade-in value given, and incidental and consequential damages.

To avoid the unnecessary time and expense of litigation, my client merely requests a refund for the defective vehicle, plus payment of our attorneys' fees and costs. Please keep in mind that at this stage, our attorneys' fees and costs are minimal. It is our desire to resolve this matter as amicably and expeditiously as possible without the need for causing either party to incur any unnecessary expenses.

Accordingly, if you wish to proceed with a quick resolution of this matter, please feel free to contact my office. Please be advised that if the matter has not been resolved within fourteen (14) days from the date of this correspondence, we will have no choice but to file suit. To streamline the process, you may contact me via email at jessica@nolemon.com.

Very truly yours,

[redacted]

JESSICA ANVAR

NOTICE OF LIEN

Re: [redacted] v. General Motors, LLC

TO ALL PARTIES AND THEIR ATTORNEYS OF RECORD:

PLEASE TAKE NOTICE that Shainfeld & Anvar, PC gives notice of a contractual lien for attorney's fees against ANY recovery in the above-referenced matter by Plaintiff, [redacted] Pursuant to California law, this lien is a priority lien.

This Notice of Lien is filed pursuant to *Hansen v. Jacobsen* (1986) 186 Cal. App. Ed. 350, 356-357, which provides that filing a Notice of Lien in a pending action is a proper method to give notice of the lien to all parties and their attorneys.

Any party or attorney for that party who, without knowledge of the lien, whether filed or not, distributes any funds to Plaintiff without first satisfying this lien may be held personally liable under theories including common counts, conversion, breach of fiduciary duty, etc. for the amount due under the lien pursuant to *Siciliano v. Fireman's Fund Insurance Co.* (1976) 62 Cal. App. 3d 745, 750-751, *Kaiser Foundation Health Plan, Inc. V. Aguiluz* (1996) 47 Cal. App. 4th 302; and *Miller v. Rau* (1963) 216 Cal. App. 2d 68.

Very truly yours,

[redacted]

JESSICA ANVAR

MIKE HERNANDEZ'

CAMINO REAL CHEVROLET

2401 SO. ATLANTIC BLVD.
MONTEREY PARK, CA. 91754

(323) 264-3050
AT POMONA FRWY.

B.A.R. REG. NO. ARD052719

E.P.A. NO. CAD981384852

SE HABLA ESPAÑOL

[redacted]

CELL: [redacted]

CUSTOMER NO. [redacted]	ADVISOR TRINIDAD SANCHEZ 159	TAG NO. 5799	INVOICE DATE 09/12/16	IN [redacted]
[redacted]	LABOR RATE / LICENSE NO. [redacted]	MILEAGE 21,219	COLOR RED/2WD LT	STOCK NO. 151146
HUNTINGTON PARK, CA [redacted]	YEAR / MAKE / MODEL 15/CHEVROLET TRUCK/COLORADO/CREW CAB		DELIVERY DATE 01/10/15	DELIVERY MILES 160
[redacted]	VEHICLE I.D. NO. 1 G C G S B E 3 3 F 1 [redacted]		SELLING DEALER NO.	PRODUCTION DATE
	F.T.E. NO.	P.O. NO.	R.O. DATE 09/12/16	
	COMMENTS			

MO: 21220

JOB# 1 CHARGES----------

LABOR----------

J# 1 00CVZ0600723 2YR/24K MAINT 2014 TECH(S):253 WARRANTY
PERFORM LOF/ROTATE 2YR/24K MAINT 2014
MAINT
PERFORM LOF/ROTATE MPVI

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	
	1	19303249	FILTER KI 1.836 Y			WARRANTY
				TOTAL - PARTS		0.00

G.O.G. & SUPPLIES----------

6.0 DEXOS @ /UNIT WARRANTY
TOTAL - GOG 0.00

JOB# 1 TOTALS----------

JOB# 1 JOURNAL PREFIX CVCS JOB# 1 TOTAL 0.00

JOB# 2 CHARGES----------

LABOR----------

J# 2 00CVZ0108 21 POINT INSPECTION TECH(S):253 WARRANTY
PERFORM 21 MULTI-POINT INSPECTION
21 POINT INSPECTION PERFORMED

JOB# 2 TOTALS----------

JOB# 2 JOURNAL PREFIX CVCS JOB# 2 TOTAL 0.00

COMMENTS----------
HS 09-12

TOTALS----------

NOTICE TO CONSUMER:

PLEASE READ IMPORTANT INFORMATION ON BACK.

I acknowledge notice and oral approval of an increase in the original estimated price.

X _____
CUSTOMER SIGNATURE

****
* *
* [ ] CASH [ ] CHECK CK NO. [ ] *
* *
* [ ] VISA [ ] MASTERCARD [ ] DISCOVER *
* *
* [ ] AMER XPRESS [ ] OTHER [ ] CHARGE *
* *
****

TOTAL LABOR....	0.00
TOTAL PARTS....	0.00
TOTAL SUBLET...	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	0.00
TOTAL INVOICE $	**0.00**

THANK YOU FOR PATRONAGE !!!!

_____
CUSTOMER SIGNATURE

********** DUPLICATE INVOICE **********

SERVICE FILE COPY

[END OF INVOICE] 02:22pm

The Reynolds and Reynolds Company ERAINTINVE
SF667735 Q (06/12)

[redacted]

MIKE HERNANDEZ'
CAMINO REAL CHEVROLET

CHEVROLET PARTS

2401 SO. ATLANTIC BLVD.
MONTEREY PARK, CA. 91754

(323) 264-3050
AT POMONA FRWY.

B.A.R. REG. NO. ARD052719

E.P.A. NO. CAD981384852

SE HABLA ESPAÑOL

CUSTOMER NO. [redacted]	ADVISOR FERNANDO 258	TAG NO. 4019	INVOICE DATE 04/22/16	INVOICE NO. [redacted]
[redacted]	LABOR RATE [redacted]	MILEAGE 17,409	COLOR RED/2WD LT	STOCK NO. 151146
HUNTINGTON PARK, CA [redacted]	YEAR / MAKE / MODEL 15/CHEVROLET TRUCK/COLORADO/CREW CAB		DELIVERY DATE 01/10/15	DELIVERY MILES 160
[redacted]	VEHICLE I.D. NO. 1 G C G S B E 3 3 F 1 [redacted]		SELLING DEALER NO.	PRODUCTION DATE
	F. T. E. NO.	P.	R. O. DATE 04/22/16	
	COMMENTS			MO: 17409

JOB# 1 CHARGES----------

LABOR----------

J# 1 00CVZ0600723 2YR/24K MAINT 2014 TECH(S):521 551 WARRANTY
PERFORM LOF/ROTATE 2YR/24K MAINT 2014
MAINT
PERFORM LOF/ROTATE MPVI

PARTS	QTY	FP	NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	
	1		19303249	FILTER KI 1.836 Y			WARRANTY
					TOTAL - PARTS		0.00

G.O.G. & SUPPLIES----------

6.0 DEXOS @ /UNIT WARRANTY
TOTAL - GOG 0.00

JOB# 1 TOTALS----------

JOB# 1 JOURNAL PREFIX CVCS JOB# 1 TOTAL 0.00

JOB# 2 CHARGES----------

LABOR----------

J# 2 00CVZ0108 21 POINT INSPECTION TECH(S):521 WARRANTY
PERFORM 21 MULTI-POINT INSPECTION
CK BRAKES
21 POINT INSPECTION PERFORMED

JOB# 2 TOTALS----------

JOB# 2 JOURNAL PREFIX CVCS JOB# 2 TOTAL 0.00

JOB# 3 CHARGES----------

LABOR----------

J# 3 02CVZ RECALL TECH(S):552 WARRANTY
OPEN CAMPAIGN #14818 BODY WIRE HARNESS
14818
BODY WIRE HARNESS INSPECTION. 9101457 .2

JOB# 3 TOTALS----------

JOB# 3 JOURNAL PREFIX CVCS JOB# 3 TOTAL 0.00

JOB# 4 CHARGES----------

LABOR----------

J# 4 02CVZ001 RECALL TECH(S):552 WARRANTY
OPEN CAMPAIGN #15439 LOSS OF POWER STEERING
15439
REPROGRAM POWER STEERING CONTROL MODULE. WARRANTY CODE:313E8
9101773 .3

JOB# 4 TOTALS----------

JOB# 4 JOURNAL PREFIX CVCS JOB# 4 TOTAL 0.00

NOTICE TO CONSUMER:

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X _____
CUSTOMER SIGNATURE

[CONTINUED ON NEXT PAGE] 02:22pm

The Reynolds and Reynolds Company ERAINTINVE
SF667735 Q (06/12)

MIKE HERNANDEZ'
CAMINO REAL CHEVROLET
2401 SO. ATLANTIC BLVD.
MONTEREY PARK, CA. 91754
(323) 264-3050
AT POMONA FRWY.
B.A.R. REG. NO. ARD052719
E.P.A. NO. CAD981384852
SE HABLA ESPAÑOL

[redacted]

CUSTOMER NO. [redacted]

[redacted]

HUNTINGTON PARK, CA [redacted]

[redacted]

ADVISOR: FERNANDO 258	TAG NO.: 4019	INVOICE DATE: 04/22/16	
LABOR RATE:	LICENSE NO.: [redacted]	MILEAGE: 17,409	COLOR: RED/2WD LT
STOCK NO.: 151146			
YEAR / MAKE / MODEL: 15/CHEVROLET TRUCK/COLORADO/CREW CAB	DELIVERY DATE: 01/10/15	DELIVERY MILES: 160	
VEHICLE I.D. NO.: 1 G C G S B E 3 3 F [redacted]	SELLING DEALER NO.:	PRODUCTION DATE:	
F. T. E. NO.:	P. O. NO.:	R. O. DATE: 04/22/16	
COMMENTS:			

MO: 17409

JOB# 5 CHARGES

LABOR

J# 5 02CVZ003 RECALL TECH(S):552 WARRANTY
OPEN CAMPAIGN #151165 HOOD STRIKER
15116
INSTALL HOOD STRIKER KIT. 9101683 .5

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	
	1	23390993	STRIKER K 8.080 N			WARRANTY
				TOTAL - PARTS		0.00

JOB# 5 TOTALS

JOB# 5 JOURNAL PREFIX CVCS JOB# 5 TOTAL 0.00

ESTIMATE

CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
ORIGINAL ESTIMATE OF $0.00 (+TAX)

COMMENTS

WAITER

TOTALS

TOTAL LABOR....	0.00
TOTAL PARTS....	0.00
TOTAL SUBLET...	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	0.00
TOTAL INVOICE $	**0.00**

[ ] CASH [ ] CHECK CK NO. [ ]
[ ] VISA [ ] MASTERCARD [ ] DISCOVER
[ ] AMER XPRESS [ ] OTHER [ ] CHARGE

THANK YOU FOR PATRONAGE !!!!

NOTICE TO CONSUMER:

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X _____
CUSTOMER SIGNATURE

_____
CUSTOMER SIGNATURE

********** DUPLICATE INVOICE **********

The Reynolds and Reynolds Company ERAINTINVE
SF667735 Q (06/12)

MIKE HERNANDEZ'

CAMINO REAL CHEVROLET

CHEVROLET PARTS

2401 SO. ATLANTIC BLVD.
MONTEREY PARK, CA. 91754

(323) 264-3050
AT POMONA FRWY.

B.A.R. REG. NO. ARD052719

E.P.A. NO. CAD981384852

SE HABLA ESPAÑOL

[redacted]

CUSTOMER NO. [redacted]	ADVISOR FERNANDO 258	TAG NO. 4124	INVOICE DATE 10/19/15	[redacted]
[redacted]	LABOR RATE [redacted]	MILEAGE 11,609	COLOR RED/2WD LT	STOCK NO. 151146
HUNTINGTON PARK, CA [redacted]	YEAR / MAKE / MODEL 15/CHEVROLET TRUCK/COLORADO/CREW CAB		DELIVERY DATE 01/10/15	DELIVERY MILES 160
[redacted]	VEHICLE I.D. NO. 1 G C G S B E 3 3 F 1 [redacted]		SELLING DEALER NO.	PRODUCTION DATE
	F. T. E. NO.	P. O. NO.	R. O. DATE 10/19/15	
	COMMENTS			MO: 11609

JOB# 1 CHARGES----------

LABOR----------

J# 1 00CVZ0600723 2YR/24K MAINT 2014 TECH(S):551 WARRANTY
PERFORM LOF/ROTATE 2YR/24K MAINT 2014
LOF
PERFORM LOF/ROTATE MPVI

PARTS	QTY	FP	NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	
	1		19303249	FILTER KI 1.836 Y			WARRANTY

TOTAL - PARTS 0.00

G.O.G. & SUPPLIES----------

6.0 DEXOS @ /UNIT WARRANTY

TOTAL - GOG 0.00

JOB# 1 TOTALS----------

JOB# 1 JOURNAL PREFIX CVCS JOB# 1 TOTAL 0.00

JOB# 2 CHARGES----------

LABOR----------

J# 2 00CVZ0108 21 POINT INSPECTION TECH(S):551 WARRANTY
CUSTOMER REQUESTS PERFORM 21 POINT INSPECTION
21 POINT INSPECTION PERFORMED

JOB# 2 TOTALS----------

JOB# 2 JOURNAL PREFIX CVCS JOB# 2 TOTAL 0.00

COMMENTS----------
WAITER
DR 10-19
WARR. IN BASKET

NOTICE TO CONSUMER:

PLEASE READ IMPORTANT INFORMATION ON BACK.

I acknowledge notice and oral approval of an increase in the original estimated price.

X _____
CUSTOMER SIGNATURE

SERVICE FILE COPY

[CONTINUED ON NEXT PAGE] 02:22pm

The Reynolds and Reynolds Company ERAINTINVE
SF667735 Q (06/12)

MIKE HERNANDEZ'
CAMINO REAL
CHEVROLET
2401 SO. ATLANTIC BLVD.
MONTEREY PARK, CA. 91754
(323) 264-3050
AT POMONA FRWY.
B.A.R. REG. NO. ARD052719
E.P.A. NO. CAD981384852
SE HABLA ESPAÑOL

CHEVROLET PARTS

[redacted]

CUSTOMER NO. [redacted]	ADVISOR FERNANDO 258	TAG NO. 4124	INVOICE DATE 10/19/15	[redacted]
[redacted]	LABOR RATE [redacted]	MILEAGE 11,609	COLOR RED/2WD LT	STOCK NO. 151146
HUNTINGTON PARK, CA [redacted]	YEAR / MAKE / MODEL 15/CHEVROLET TRUCK/COLORADO/CREW CAB		DELIVERY DATE 01/10/15	DELIVERY MILES 160
[redacted]	VEHICLE I.D. NO. 1GCGSBE33F1[redacted]		SELLING DEALER NO.	PRODUCTION DATE
	F.T.E. NO.	P.[redacted]	R.O. DATE 10/19/15	
	COMMENTS			MO: 11609

TOTALS

****
* *
* [ ] CASH [ ] CHECK CK NO. [ ] *
* *
* [ ] VISA [ ] MASTERCARD [ ] DISCOVER *
* *
* [ ] AMER XPRESS [ ] OTHER [ ] CHARGE *
* *
****

THANK YOU FOR PATRONAGE !!!!

TOTAL LABOR....	0.00
TOTAL PARTS....	0.00
TOTAL SUBLET...	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	0.00
TOTAL INVOICE $	**0.00**

NOTICE TO CONSUMER:

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I acknowledge notice and oral approval of an increase in the original estimated price.

X _____
CUSTOMER SIGNATURE

_____
CUSTOMER SIGNATURE

********** DUPLICATE INVOICE **********

SERVICE FILE COPY

[END OF INVOICE] 02:22pm

The Reynolds and Reynolds Company ERAINTINVE
SF667735 Q (06/12)

MIKE HERNANDEZ'

CAMINO REAL CHEVROLET

2401 SO. ATLANTIC BLVD.
MONTEREY PARK, CA. 91754

(323) 264-3050
AT POMONA FRWY.

B.A.R. REG. NO. ARD052719

E.P.A. NO. CAD981384852

SE HABLA ESPAÑOL

[redacted]

CUSTOMER NO. [redacted]	ADVISOR GRISELDA 500	TAG NO. 6137	INVOICE DATE 08/29/15	
[redacted]	LABOR RATE [redacted]	MILEAGE 10,398	COLOR RED/2WD LT	STOCK NO. 151146
HUNTINGTON PARK, CA [redacted]	YEAR / MAKE / MODEL 15/CHEVROLET TRUCK/COLORADO/CREW CAB		DELIVERY DATE 01/10/15	DELIVERY MILES 160
[redacted]	VEHICLE I.D. NO. 1 G C G S B E 3 3 F 1 [redacted]		SELLING DEALER NO.	PRODUCTION DATE
	F. T. E. NO.	P.O.	R. O. DATE 08/29/15	
	COMMENTS			MO: 10405

JOB# 1 CHARGES----------

LABOR----------

J# 1 40CVZ06 BRAKE LIGHT ON TECH(S):163 WARRANTY

CUSTOMER STATES BRAKE LIGHT ON..SOP MODULE PARTS HERE
CHECK AND DIAGNOSE FOUND E-BRAKE ASSEMBLY INOP NOT REALISING PROPERLY
REPLACE E-BRAKE ASSEMBLY MODULE

PARTS	QTY	FP	NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	
	1		23252838	MODULE 4.591 Y			WARRANTY
					TOTAL - PARTS		0.00

JOB# 1 TOTALS----------

JOB# 1 JOURNAL PREFIX CVCS JOB# 1 TOTAL 0.00

JOB# 2 CHARGES----------

LABOR----------

J# 2 02CVZ RECALL TECH(S):163 WARRANTY

PERFORM OPEN RECALL #14888 FRONT BRAKE CALIPER LEAK SOP PARTS HERE
REPLACE BOTH FRONT CALIPERS

PARTS	QTY	FP	NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	
	1		23341891	CALIPER 4.665 Y			WARRANTY
	1		23341892	CALIPER 4.665 Y			WARRANTY
	4		21012386	WASHER 4.681 Y			WARRANTY
	2		19299818	FLUID 8.800 N			WARRANTY
					TOTAL - PARTS		0.00

JOB# 2 TOTALS----------

JOB# 2 JOURNAL PREFIX CVCS JOB# 2 TOTAL 0.00

NOTICE TO CONSUMER:

PLEASE READ IMPORTANT INFORMATION ON BACK.

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X _____

CUSTOMER SIGNATURE

The Reynolds and Reynolds Company ERAINTINVE
SF667735 Q (06/12)

MIKE HERNANDEZ'
CAMINO REAL
CHEVROLET
2401 SO. ATLANTIC BLVD.
MONTEREY PARK, CA. 91754
(323) 264-3050
AT POMONA FRWY.
B.A.R. REG. NO. ARD052719
E.P.A. NO. CAD981384852
SE HABLA ESPAÑOL

[redacted]

CUSTOMER NO. [redacted]

[redacted]

HUNTINGTON PARK, CA [redacted]

[redacted]

ADVISOR: GRISELDA 500	TAG NO.: 6137	INVOICE DATE: 08/29/15	
LABOR RATE: [redacted]	MILEAGE: 10,398	COLOR: RED/2WD LT	STOCK NO.: 151146
YEAR / MAKE / MODEL: 15/CHEVROLET TRUCK/COLORADO/CREW CAB		DELIVERY DATE: 01/10/15	DELIVERY MILES: 160
VEHICLE I.D. NO.: 1 G C G S B E 3 3 F 1 [redacted]		SELLING DEALER NO.	PRODUCTION DATE
F. T. E. NO.	P.O. [redacted]	R. O. DATE: 08/29/15	
COMMENTS			MO: 10405

****
* *
* [ ] CASH [ ] CHECK CK NO. [ ] *
* *
* [ ] VISA [ ] MASTERCARD [ ] DISCOVER *
* *
* [ ] AMER XPRESS [ ] OTHER [ ] CHARGE *
* *
****

THANK YOU FOR PATRONAGE !!!!

TOTAL LABOR....	0.00
TOTAL PARTS....	0.00
TOTAL SUBLET...	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	0.00
TOTAL INVOICE $	**0.00**

NOTICE TO CONSUMER:

PLEASE READ IMPORTANT INFORMATION ON BACK.

I acknowledge notice and oral approval of an increase in the original estimated price.

X _____
CUSTOMER SIGNATURE

_____
CUSTOMER SIGNATURE

********** DUPLICATE INVOICE **********

SERVICE FILE COPY

[END OF INVOICE] 02:22pm

The Reynolds and Reynolds Company ERAINTINVE
SF667735 Q (06/12)

[redacted]

MIKE HERNANDEZ'
CAMINO REAL CHEVROLET

CHEVROLET PARTS

2401 SO. ATLANTIC BLVD.
MONTEREY PARK, CA. 91754

(323) 264-3050
AT POMONA FRWY.

B.A.R. REG. NO. ARD052719

E.P.A. NO. CAD981384852

SE HABLA ESPAÑOL

CUSTOMER NO. [redacted]	ADVISOR GRISELDA 500	TAG NO. 6894	INVOICE DATE 08/15/15	[redacted]
[redacted]AS	LABOR RATE	LICENSE NO. [redacted]	MILEAGE 9,930	COLOR RED/2WD LT 151146
HUNTINGTON PARK, CA [redacted]	YEAR / MAKE / MODEL 15/CHEVROLET TRUCK/COLORADO/CREW CAB		DELIVERY DATE 01/10/15	DELIVERY MILES 160
[redacted]	VEHICLE I.D. NO. 1GCGSBE33F1[redacted]		SELLING DEALER NO.	PRODUCTION DATE
	F.T.E. NO.	P.O. NO.	R.O. DATE 08/15/15	
	COMMENTS			MO: 9931

JOB# 1 CHARGES----------

LABOR----------

J# 1 40CVZ06 BRAKE LIGHT ON TECH(S):163 INTERNAL
CUSTOMER STATES BRAKE LIGHT COMES ON WHILE DRIVING CAME ON 2 TIMES ON THE WAY TO DEALER
SOP MODULE WILL BE NOTIFY

PARTS------QTY---FP-NUMBER----------DESCRIPTION---------LIST PRICE-UNIT PRICE-

0 23252838 MODULE 4.591 Y INTERNAL
PART ON SPECIAL ORDER
** QUANTITY 1 IS SPECIAL ORDERED **

TOTAL - PARTS 0.00

JOB# 1 TOTALS----------

JOB# 1 JOURNAL PREFIX CVCS JOB# 1 TOTAL 0.00

JOB# 2 CHARGES----------

LABOR----------

J# 2 02CVZ RECALL TECH(S):552 WARRANTY
PERFORM RECALL #14818 BODY WIRE HARDNESS CHAFE EXP WITH BASE WARRANTY
14818
INSPECT BODY WIRE HARNESS. NO FURTHER ACTION REQUIRED.
9101457 .2

JOB# 2 TOTALS----------

JOB# 2 JOURNAL PREFIX CVCS JOB# 2 TOTAL 0.00

JOB# 3 CHARGES----------

LABOR----------

J# 3 02CVZ001 RECALL TECH(S):552 WARRANTY
PERFORM RECALL #15150 FRONT SEAT HOOKS NOT INSTALL INTO UNDERBODY
15150
INSPECT LEFT AND RIGHT FRONT SEAT INSTALLATION. 9101513 .2

JOB# 3 TOTALS----------

JOB# 3 JOURNAL PREFIX CVCS JOB# 3 TOTAL 0.00

JOB# 4 CHARGES----------

LABOR----------

J# 4 02CVZ003 RECALL TECH(S):163 INTERNAL
PERFORM RECALL #14888 FRONT BRAKE CALIPER LEAK
SOP PARTS

PARTS------QTY---FP-NUMBER----------DESCRIPTION---------LIST PRICE-UNIT PRICE-

0 23341891 CALIPER 4.665 Y INTERNAL
PART ON SPECIAL ORDER
** QUANTITY 1 IS SPECIAL ORDERED **

0 23341892 CALIPER 4.665 Y INTERNAL
PART ON SPECIAL ORDER

NOTICE TO CONSUMER:

PLEASE READ IMPORTANT INFORMATION ON BACK.

I acknowledge notice and oral approval of an increase in the original estimated price.

X _____
CUSTOMER SIGNATURE

The Reynolds and Reynolds Company ERAINTINVC
SF667735 Q (06/12)

MIKE HERNANDEZ'
CAMINO REAL
CHEVROLET
2401 SO. ATLANTIC BLVD.
MONTEREY PARK, CA. 91754
(323) 264-3050
AT POMONA FRWY.
B.A.R. REG. NO. ARD052719
E.P.A. NO. CAD981384852
SE HABLA ESPAÑOL

[redacted]

CHEVROLET PARTS

CUSTOMER NO. [redacted]

[redacted]
HUNTINGTON PARK, CA
[redacted]

ADVISOR: GRISELDA 500	TAG NO.: 6894	INVOICE DATE: 08/15/15	[redacted]	
LABOR RATE	LICENSE NO. [redacted]	MILEAGE: 9,930	COLOR: RED/2WD LT	151146
YEAR / MAKE / MODEL: 15/CHEVROLET TRUCK/COLORADO/CREW CAB		DELIVERY DATE: 01/10/15	DELIVERY MILES: 160	
VEHICLE I.D. NO.: 1 G C G S B E 3 3 F 1 [redacted]		SELLING DEALER NO.	PRODUCTION DATE	
F. T. E. NO.	P. O. NO.	R. O. DATE: 08/15/15		
COMMENTS				

MO: 9931

ION---------LIST PRICE-UNIT PRICE-

** QUANTITY 1 IS SPECIAL ORDERED **

TOTAL - PARTS 0.00

JOB# 4 TOTALS----------

JOB# 4 JOURNAL PREFIX CVCS JOB# 4 TOTAL 0.00

TOTALS----------

NOTICE TO CONSUMER:

PLEASE READ IMPORTANT INFORMATION ON BACK.

I acknowledge notice and oral approval of an increase in the original estimated price.

X
CUSTOMER SIGNATURE

****
* *
* [ ] CASH [ ] CHECK CK NO. [ ] *
* *
* [ ] VISA [ ] MASTERCARD [ ] DISCOVER *
* *
* [ ] AMER XPRESS [ ] OTHER [ ] CHARGE *
* *
****

TOTAL LABOR....	0.00
TOTAL PARTS....	0.00
TOTAL SUBLET...	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	0.00
TOTAL INVOICE $	**0.00**

THANK YOU FOR PATRONAGE !!!!

CUSTOMER SIGNATURE

********** DUPLICATE INVOICE **********

SERVICE FILE COPY

[END OF INVOICE] 02:23pm

The Reynolds and Reynolds Company ERAINTINVE
SF667735 Q (06/12)

MIKE HERNANDEZ'

CAMINO REAL CHEVROLET

2401 SO. ATLANTIC BLVD.
MONTEREY PARK, CA. 91754

(323) 264-3050
AT POMONA FRWY.

B.A.R. REG. NO. ARD052719

E.P.A. NO. CAD981384852

SE HABLA ESPAÑOL

[redacted]

CUSTOMER NO. [redacted]	ADVISOR GRISELDA 500	TAG NO. 6881	INVOICE DATE 04/25/15	
[redacted]	LABOR RATE	LICENSE NO. [redacted]	MILEAGE 6,274	COLOR RED/2WD LT
HUNTINGTON PARK, CA [redacted]	YEAR / MAKE / MODEL 15/CHEVROLET TRUCK/COLORADO/CREW CAB		DELIVERY DATE 01/10/15	DELIVERY MILES 160
[redacted]	VEHICLE I.D. NO. 1GCGSBE33F1 [redacted]		SELLING DEALER NO.	PRODUCTION DATE
	F.T.E. NO.	P.O. NO.	R.O. DATE 04/25/15	
	COMMENTS			

STOCK NO. 151146

MO: 6275

JOB# 1 CHARGES

LABOR

J# 1 00CVZ0600723 2YR/24K MAINT 2014 TECH(S):521 WARRANTY
PERFORM LOF/ROTATE 2YR/24K MAINT 2014
LOF
PERFORM LOF/ROTATE MPVI

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	
	1	19303249	FILTER KI 1.836 Y			WARRANTY
				TOTAL - PARTS		0.00

G.O.G. & SUPPLIES

6.0 DEXOS @ /UNIT WARRANTY

TOTAL - GOG 0.00

JOB# 1 TOTALS

JOB# 1 JOURNAL PREFIX CVCS JOB# 1 TOTAL 0.00

TOTALS

TOTAL LABOR....	0.00
TOTAL PARTS....	0.00
TOTAL SUBLET...	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	0.00
TOTAL INVOICE $	**0.00**

[ ] CASH [ ] CHECK CK NO. [ ]

[ ] VISA [ ] MASTERCARD [ ] DISCOVER

[ ] AMER XPRESS [ ] OTHER [ ] CHARGE

THANK YOU FOR PATRONAGE !!!!

NOTICE TO CONSUMER:

PLEASE READ IMPORTANT INFORMATION ON BACK.

I acknowledge notice and oral approval of an increase in the original estimated price.

X _____
CUSTOMER SIGNATURE

_____
CUSTOMER SIGNATURE

********** DUPLICATE INVOICE **********

PAGE 1 OF 1

SERVICE FILE COPY

[END OF INVOICE] 02:23pm

The Reynolds and Reynolds Company ERAINTINVE
SF667735.0 (06/12)

[redacted]

MIKE HERNANDEZ'

CAMINO REAL CHEVROLET

2401 SO. ATLANTIC BLVD.
MONTEREY PARK, CA. 91754

(323) 264-3050
AT POMONA FRWY.

B.A.R. REG. NO. ARD052719

E.P.A. NO. CAD981384852

SE HABLA ESPAÑOL

CUSTOMER NO. [redacted]	ADVISOR JJ 236	TAG NO. 4835	INVOICE DATE 01/28/15	[redacted]
[redacted]	LABOR RATE [redacted]	MILEAGE 508	COLOR RED/2WD LT	151146
HUNTINGTON PARK, CA 9[redacted]	YEAR / MAKE / MODEL 15/CHEVROLET TRUCK/COLORADO/CREW CAB		DELIVERY DATE 01/10/15	DELIVERY MILES 160
[redacted]	VEHICLE ID. NO. 1 G C G S B E 3 3 F 1 [redacted]		SELLING DEALER NO.	PRODUCTION DATE
	F. T. E. NO.	P. O. NO.	R. O. DATE 01/27/15	
	COMMENTS			MO: 508

JOB# 1 CHARGES----------

LABOR----------

J# 1 70CVZ SUBLET TECH(S):155 INTERNAL
DENTS B GONE FOR DENT REMOVAL

SUBLET-----PO#--------VEND INV#-INV.DATE-DESCRIPTION-----[redacted]

121542 1037 01/27/15 REMOVE DENT./ INV[redacted] INTERNAL

TOTAL - SUBLET 0.00

JOB# 1 TOTALS----------

JOB# 1 JOURNAL PREFIX CVCS JOB# 1 TOTAL 0.00

TOTALS----------

NOTICE TO CONSUMER:

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X _____
CUSTOMER SIGNATURE

****
* *
* [ ] CASH [ ] CHECK CK NO. [ ] *
* *
* [ ] VISA [ ] MASTERCARD [ ] DISCOVER *
* *
* [ ] AMER XPRESS [ ] OTHER [ ] CHARGE *
* *
****

TOTAL LABOR....	0.00
TOTAL PARTS....	0.00
TOTAL SUBLET...	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	0.00
TOTAL INVOICE $	**0.00**

THANK YOU FOR PATRONAGE !!!!

_____
CUSTOMER SIGNATURE

********** DUPLICATE INVOICE **********

SERVICE FILE COPY

[END OF INVOICE] 02:23pm

The Reynolds and Reynolds Company ERAINTINVE
SE667735.O (06/12)

MIKE HERNANDEZ'

CAMINO REAL CHEVROLET

2401 SO. ATLANTIC BLVD.
MONTEREY PARK, CA. 91754

(323) 264-3050
AT POMONA FRWY.

B.A.R. REG. NO. ARD052719

E.P.A. NO. CAD9813848

SE HABLA ESPAÑOL

[redacted]

CUSTOMER NO. [redacted]	ADVISOR: GRISELDA 500	TAG NO.: 6314	INVOICE DATE: 12/09/16		
[redacted]	LABOR RATE	LICENSE NO. [redacted]	MILEAGE: 24,185	COLOR: RED/2WD LT	STOCK NO.: 151146
HUNTINGTON PARK, CA [redacted]	YEAR / MAKE / MODEL: 15/CHEVROLET TRUCK/COLORADO/CREW CAB		DELIVERY DATE: 01/10/15	DELIVERY MILES: 160	
[redacted]	VEHICLE I.D. NO.: 1 G C G S B E 3 3 F 1 [redacted]		SELLING DEALER NO.	PRODUCTION DATE	
	F. T. E. NO.	P. O. NO.	R. O. DATE: 12/03/16		
	COMMENTS				

MO: 24185

JOB# 1 CHARGES

LABOR

J# 1 02CVZ RECALL HOURS: 0.50 TECH(S):225 — 54.41

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
225	12/03/16	12.20	13.00	0.80	0.00	FINISHED
225	12/03/16	0.00	0.00	0.00	0.50	FINISHED
		TOTAL TECH TIME		0.80	0.50	

PERFORM RECALL #16019 HVAC MODULE TEMP DOOR
RECALL 16019
PERFORMED RECALL 16019 HVAC MODULE TEMP DOOR

PARTS	QTY	FP	NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
	1		25518880	NUT 8.948 Y	1.62	1.62	2.27	2.27
				COST TOTAL		1.62		
						TOTAL - PARTS		2.27

JOB# 1 TOTALS

LABOR	54.41
PARTS	2.27
JOB# 1 JOURNAL PREFIX CVWS JOB# 1 TOTAL	56.68

JOB# 2 CHARGES

LABOR

J# 2 51CVZ05 HEADLIGHTS HOURS: 0.50 TECH(S):225 — 54.41

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
225	12/03/16	13.00	13.00	0.00	0.00	FINISHED
225	12/03/16	0.00	0.00	0.00	0.50	FINISHED
		TOTAL TECH TIME		0.00	0.50	

CUSTOMER STATES RIGHT SIDE HEADLIGHT INOP
BULB BURNT OUT
REPLACED RF LOW BEAM HEADLAMP BULB

PARTS	QTY	FP	NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
	1		13586977	BULB 2.727 Y	10.35	10.35	14.49	14.49
				COST TOTAL		10.35		
						TOTAL - PARTS		14.49

JOB# 2 TOTALS

LABOR	54.41
PARTS	14.49
JOB# 2 JOURNAL PREFIX CVWS JOB# 2 TOTAL	68.90

RECOMMENDATIONS
FRONT BRAKES 120.00 TAX 10.80 LABOR 240.00 (370.80
REARS 108.00 9.72 LABOR 240.00 (357.72
FRONT AND REAR BRAKES AT 50%LEFT ADVISED TO CUSTOMER 12/5/16

R/O TAX	0.00
R/O TOTALS	125.58

NOTICE TO CONSUMER:

PLEASE READ IMPORTANT INFORMATION ON BACK.

I acknowledge notice and oral approval of an increase in the original estimated price.

X _____
CUSTOMER SIGNATURE

WARRANTY COPY-W

[CONTINUED ON NEXT PAGE] 09:36am

The Reynolds and Reynolds Company ERAINTINVE
SF667735 Q (06/12)

[redacted]

MIKE HERNANDEZ'
CAMINO REAL
CHEVROLET

2401 SO. ATLANTIC BLVD.
MONTEREY PARK, CA. 91754

(323) 264-3050
AT POMONA FRWY.

B.A.R. REG. NO. ARD052719

E.P.A. NO. CAD9813848

SE HABLA ESPAÑOL

CUSTOMER NO. [redacted]	ADVISOR GRISELDA 500	TAG NO. 6314	INVOICE DATE 12/09/16	[redacted]
[redacted]	LABOR RATE	LICENSE NO. [redacted]	MILEAGE 24,185	COLOR RED/2WD LT	151146
HUNTINGTON PARK, CA [redacted]	YEAR / MAKE / MODEL 15/CHEVROLET TRUCK/COLORADO/CREW CAB		DELIVERY DATE 01/10/15	DELIVERY MILES 160
[redacted]	VEHICLE I.D. NO. 1 G C G S B E 3 3 F 1 [redacted]		SELLING DEALER NO.	PRODUCTION DATE
	F. T. E. NO.	P. O. NO.	R. O. DATE 12/03/16	
	COMMENTS			MO: 24185

WARRANTY CLAIM DETAIL TOTALS

CLAIM#.....	TOTAL....
[redacted]	56.68
	68.90
CLAIM TOTALS	125.58

NOTICE TO CONSUMER:

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X _____
CUSTOMER SIGNATURE

_____
APPROVED BY SIGNATURE

DCS AUDIT SLIP

JOB CARD 100666

VIN	1GCGSBE33F1 [redacted]	REPAIRING BAC	114549
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	12/03/2016
ODOMETER	24185	SERVICE ADVISOR GMIN	087207211
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
1	W	ZFAT		100666-1	001314904408	0002

JOB COMPLETION DATE: 12/03/2016
TECHNICIAN GMIN: 079039594

LABOR OPERATION	BASE HOURS
9102576	0.5

OTHER LABOR OPS (Y/N) N

CORRECTION DESCRIPTION: PERFORMED RECALL 16019 HVAC MODULE TEMP DOOR

PART NUMBER	QTY	UNIT COST	REPLACEMENT SERIAL#	TRADE	NON-GM
25518880	1	1.62			

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	0.65		
PARTS	1.62	0.00	2.27
LABOR	54.41	0.00	54.41
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	56.68	0.00	56.68

The Reynolds and Reynolds Company ERAINTINVE
SF667735 Q (06/12)

MIKE HERNANDEZ'
CAMINO REAL CHEVROLET
2401 SO. ATLANTIC BLVD.
MONTEREY PARK, CA. 91754
(323) 264-3050
AT POMONA FRWY.
B.A.R. REG. NO. ARD052719
E.P.A. NO. CAD981384852
SE HABLA ESPAÑOL

[redacted]

CUSTOMER NO. [redacted]	ADVISOR GRISELDA 500	TAG NO. 6314	INVOICE DATE 12/09/16
[redacted]	LABOR RATE [redacted]	MILEAGE 24,185	COLOR RED/2WD LT
HUNTINGTON PARK, CA [redacted]	YEAR / MAKE / MODEL 15/CHEVROLET TRUCK/COLORADO/CREW CAB	DELIVERY DATE 01/10/15	DELIVERY MILES 160
[redacted]	VEHICLE I.D. NO. 1 G C G S B E 3 3 F 1 [redacted]	SELLING DEALER NO.	PRODUCTION DATE
	F. T. E. NO.	P. O. NO.	R. O. DATE 12/03/16
	COMMENTS		MO: 24185

DCS AUDIT SLIP

JOB CARD [redacted]

VIN	1GCGSBE33F[redacted]	REPAIRING BAC	114549
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	12/03/2016
ODOMETER	24185	SERVICE ADVISOR GMIN	087207211
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
2	W	ZREG		100666-2	001314904224	0002

JOB COMPLETION DATE: 12/03/2016
TECHNICIAN GMIN: 079039594

LABOR OPERATION	BASE HOURS
2043350	0.5

OTHER LABOR OPS (Y/N) N

COMPLAINT CODE: 0523
COMPLAINT DESCRIPTION: CUSTOMER STATES RIGHT SIDE HEADLIGHT INOP

CAUSE CODE: 6579
CAUSE DESCRIPTION: BULB BURNT OUT

CORRECTION DESCRIPTION: REPLACED RF LOW BEAM HEADLAMP BULB

CAUSAL PART: 13586977

PART NUMBER	QTY	UNIT COST	REPLACEMENT SERIAL#	TRADE	NON-GM
13586977	1	10.35			

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	4.14		
PARTS	10.35	0.00	14.49
LABOR	54.41	0.00	54.41
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	68.90	0.00	68.90

NOTICE TO CONSUMER:

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X _____
CUSTOMER SIGNATURE

WARRANTY COPY-W

[END OF INVOICE] 09:36am

The Reynolds and Reynolds Company ERAINTINVE
SF667735 Q (06/12)

[redacted]

MIKE HERNANDEZ'

CAMINO REAL CHEVROLET

2401 SO. ATLANTIC BLVD.
MONTEREY PARK, CA. 91754

(323) 264-3050
AT POMONA FRWY.

B.A.R. REG. NO. ARD052719

E.P.A. NO. CAD981384852

SE HABLA ESPAÑOL

CUSTOMER NO. [redacted]	ADVISOR GRISELDA 500	TAG NO. 6314	INVOICE DATE 12/05/16	INVOICE NO. [redacted]
[redacted] HUNTINGTON PARK, CA [redacted]	LABOR RATE [redacted]	MILEAGE 24,185	COLOR RED/2WD LT	STOCK NO. 151146
	YEAR / MAKE / MODEL 15/CHEVROLET TRUCK/COLORADO/CREW CAB		DELIVERY DATE 01/10/15	DELIVERY MILES 160
	VEHICLE I.D. NO. 1 G C G S B E 3 3 F 1 [redacted]		SELLING DEALER NO.	PRODUCTION DATE
	F.T.E. NO.	P.O. NO.	R.O. DATE 12/03/16	
	COMMENTS			MO: 24185

RECOMMENDATIONS----------

FRONT BRAKES 120.00 TAX 10.80 LABOR 240.00 (370.80
REARS 108.00 9.72 LABOR 240.00 (357.72
FRONT AND REAR BRAKES AT 50%LEFT ADVISED TO CUSTOMER 12/5/16

TOTALS----------

NOTICE TO CONSUMER:

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X [redacted]

****
* *
* [ ] CASH [ ] CHECK CK NO. [ ] *
* *
* [ ] VISA [ ] MASTERCARD [ ] DISCOVER *
* *
* [ ] AMER XPRESS [ ] OTHER [ ] CHARGE *
* *
****

TOTAL LABOR....	0.00
TOTAL PARTS....	0.00
TOTAL SUBLET...	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	0.00
TOTAL INVOICE $	**0.00**

THANK YOU FOR PATRONAGE !!!!

X [redacted]

SERVICE FILE COPY

[END OF INVOICE] 09:53am

The Reynolds and Reynolds Company ERAINTINVE
SF667735 Q (06/12)

[redacted]

MIKE HERNANDEZ'
CAMINO REAL CHEVROLET

2401 SO. ATLANTIC BLVD.
MONTEREY PARK, CA. 91754

(323) 264-3050
AT POMONA FRWY.

B.A.R. REG. NO. ARD052719

E.P.A. NO. CAD981384852

SE HABLA ESPAÑOL

CUSTOMER NO. [redacted]	ADVISOR GRISELDA 500	TAG NO. 6314	INVOICE DATE 12/05/16	
[redacted]	LABOR RATE	LICENSE NO. [redacted]	MILEAGE 24,185	COLOR RED/2WD LT
HUNTINGTON PARK, CA [redacted]	YEAR / MAKE / MODEL 15/CHEVROLET TRUCK/COLORADO/CREW CAB		DELIVERY DATE 01/10/15	DELIVERY MILES 160
[redacted]	VEHICLE I.D. NO. 1 G C G S B E 3 3 F 1 [redacted]		SELLING DEALER NO.	PRODUCTION DATE
	F.T.E. NO.	P.O. NO.	R.O. DATE 12/03/16	
	COMMENTS			MO: 24185

JOB# 1 CHARGES----------

LABOR----------

J# 1 02CVZ RECALL TECH(S):225 WARRANTY

PERFORM RECALL #16019 HVAC MODULE TEMP DOOR
RECALL 16019
PERFORMED RECALL 16019 HVAC MODULE TEMP DOOR

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	
	1	25518880	NUT 8.948 Y			WARRANTY
				TOTAL - PARTS		0.00

JOB# 1 TOTALS----------

JOB# 1 JOURNAL PREFIX CVCS JOB# 1 TOTAL 0.00

JOB# 2 CHARGES----------

LABOR----------

J# 2 51CVZ05 HEADLIGHTS TECH(S):225 WARRANTY

CUSTOMER STATES RIGHT SIDE HEADLIGHT INOP
BULB BURNT OUT
REPLACED RF LOW BEAM HEADLAMP BULB

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	
	1	13586977	BULB 2.727 Y			WARRANTY
				TOTAL - PARTS		0.00

JOB# 2 TOTALS----------

JOB# 2 JOURNAL PREFIX CVCS JOB# 2 TOTAL 0.00

JOB# 3 CHARGES----------

LABOR----------

J# 3 40CVZ07 BRAKE NOISE TECH(S):163 0.00

CUSTOMER STATES NOISE WHEN BRAKING
FRONT AND REAR BRAKES AT 50%LEFT BRAKES ARE GLAZED CAUSING
SQUEEK...CUSTOMER AWARE

JOB# 3 TOTALS----------

JOB# 3 JOURNAL PREFIX CVCS JOB# 3 TOTAL 0.00

JOB# 4 CHARGES----------

LABOR----------

J# 4 00CVZ0108 21 POINT INSPECTION TECH(S):163 0.00

PERFORM 21 MULTI-POINT INSPECTION
21 POINT INSPECTION PERFORMED

JOB# 4 TOTALS----------

JOB# 4 JOURNAL PREFIX CVCS JOB# 4 TOTAL 0.00

ESTIMATE----------

CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
ORIGINAL ESTIMATE OF $0.00 (+TAX)

NOTICE TO CONSUMER:

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X _____
CUSTOMER SIGNATURE

The Reynolds and Reynolds Company ERAINTINVE
SF667735 Q (06/12)

MIKE HERNANDEZ'

CAMINO REAL CHEVROLET

2401 SO. ATLANTIC BLVD.
MONTEREY PARK, CA. 91754

(323) 264-3050
AT POMONA FRWY.

B.A.R. REG. NO. ARD052719

E.P.A. NO. CAD981384852

SE HABLA ESPAÑOL

[redacted]

BASED ON CURRENT MILEAGE OF YOUR VEHICLE WE RECOMMEND THE FOLLOWING SERVICES BE PERFORMED NOW.

OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL	OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL

CSI

SERVICE HISTORY

DATE	REPAIR ORDER	MILEAGE	ADVISOR	TECHNICIAN	TYPE	OPERATION	OPERATION DESCRIPTION
09/12/16	[redacted]	21219	159	253	W	00CVZ0600723	2YR/24K MAINT 2014
				253	W	00CVZ0108	21 POINT INSPECTION
04/22/16		17409	258	551	W	00CVZ0600723	2YR/24K MAINT 2014
				521	W	00CVZ0108	21 POINT INSPECTION
				552	W	02CVZ	RECALL
				552	W	02CVZ001	RECALL

SALESPERSON NO. 131 FIDEL SUAREZ

S E R V I C E

STATE REG# ARD052719

ALL PARTS ARE NEW UNLESS SPECIFIED OTHERWISE

ALL PARTS WILL BE DISCARDED UNLESS SPECIFIED OTHERWISE

☐ SAVE

VEHICLE I.D. NO. 1GCGSBE33F1 [redacted]

YEAR/MAKE/MODEL 15/CHEVROLET TRUCK/COLORADO/CREW CA

PRODUCTION DATE | STOCK NO. 151146 | LICENSE NO. [redacted] | R.O. NO.

CUS [redacted] | SERVICE CONTRACT | DELIVERY DATE 01/10/15 | DELIVERY MILES 160 | SELLING DEALER NO. | R.O. DATE 12/03/16

HUNTINGTON PARK, CA [redacted]

COL RED/2WD LT | CONTRACT NO. | EXPIRATION DATE | EXPIRATION MILES | TAG NO. 6314

TURBO	M/MC	AIR COND.	P.S.	TRANS	MILEAGE	ADVISOR NO.	ADVISOR
N	CVZZ	Y	N	A	24,185	500	GRISELDA

TIME RECEIVED 11:55am | DATE/TIME PROMISED 12/03/16 04:00pm | PRIORITY 3

APPOINTMENT YES / X NO

LABOR RATE

CELL: 323-901-1108

WHEN INQUIRING ABOUT YOUR VEHICLE, PLEASE REFER TO YOUR SERVICE ADVISOR AND R.O. NO.

I hereby authorize the repair work to be done along with the necessary material, and hereby grant you and/or your employees permission to operate the car or truck herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. In the event of a teardown for inspection, I understand that my vehicle will be reassembled within _____ days of the date shown above, unforseen complications not withstanding. If automobile is returned to customer before authorized service is performed, a diagnostic and handling charge will be made. If I choose not to authorize the services recommended, YOU WILL BE ALLOWED TO COMPLETE ANY FACTORY AUTHORIZED WARRANTY REPAIRS OR SERVICES THAT ARE AT NO COST TO ME. I also authorize any outlet repair that you deem necessary. CUSTOMER IS HEREBY NOTIFIED THAT THE SAID PROPERTY IS NOT INSURED OR PROTECTED AGAINST LOSS OCCASIONED BY THEFT, FIRE OR VANDALISM WHILE THE PROPERTY REMAINS WITH THE REPAIR GARAGE. NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON REVERSE SIDE. CUSTOMER ACKNOWLEDGES RECEIPT OF A COPY HEREOF SUBJECT TO CONDITIONS ON REVERSE SIDE OF THIS CONTRACT.

MUST SIGN. X [redacted]

JOB | LABOR INSTRUCTIONS

ORIGINAL CUSTOMER ESTIMATE: TOTAL 0.00

X [redacted]

1 W [redacted]CALL
PERFORM RECALL #16019 HVAC MODULE TEMP DOOR

9102576.5

2 W 51CVZ05 *HEADLIGHTS*
CUSTOMER STATES RIGHT SIDE HEADLIGHT INOP

225

2043350.5

3 C 40CVZ07 *BRAKE NOISE*
CUSTOMER STATES NOISE WHEN BRAKING

163

4 C * 00CVZ0108 *21 POINT INSPECTION*
PERFORM 21 MULTI-POINT INSPECTION

CSI

REVISED ESTIMATE $	ADD'L COST $	PERSON CONTACTED	BY WHOM

TIME | DATE | ☐ VIA PHONE ☐ IN PERSON

PHONE | REASON

REVISED ESTIMATE $	ADD'L COST $	PERSON CONTACTED	BY WHOM

TIME | DATE | ☐ VIA PHONE ☐ IN PERSON

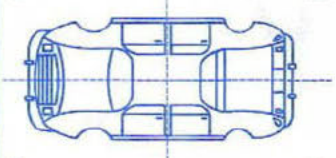
PHONE | REASON

RECOMMENDATIONS

Front 50%
Rear 50%

MS 9:09
12/5/16

RF RR



LF LR

RATTLE WHERE MARKED ☐ DAMAGED WHERE MARKED ☐

[redacted]

The Reynolds and Reynolds Company ERAINTW02E CC7069381 O (06/12)

SERVICE FILE COPY

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK

CAUSE AND CORRECTION JOB 1

JOB 1 FLAG SHEET

OFF

ON

CAUSE AND CORRECTION JOB 2

JOB 2 FLAG SHEET

OFF

ON

CAUSE AND CORRECTION JOB 3

JOB 3 FLAG SHEET

OFF

ON

CAUSE AND CORRECTION JOB 4

JOB 4 FLAG SHEET

OFF

ON

CAUSE AND CORRECTION JOB 5

JOB 5 FLAG SHEET

OFF

ON

WARRANTY PARTS RETURNED JOB 1

Date

Rec. By:

PARTS RETURN

WARRANTY PARTS RETURNED JOB 2

Date

Rec. By:

LN: #AIMT:

12/

Bul

[redacted]

WARRANTY PARTS RETURNED JOB 3

WARRANTY PARTS RETURNED JOB 4

Date

Rec. By:

WARRANTY PARTS RETURNED JOB 5

Date

Rec. By:

CC709331 Q

Vehicle Report

Printed on: 12/03/2016 02:52:42

WORKBENCH Service

VIN: 1GCGSBE33F1 [redacted] **Vehicle Model:** 2015 COLORADO **Delivery Date:** 01/10/2015

Service Consultant : GRISELDA CAMACHO **Mileage :** 24185

Vehicle Summary

OnStar Status	Advanced Diagnostics	DMN Enabled	Radio Status	Radio ID
Equipped - Active	Yes	Yes	Not Equipped	

Required Field Actions

Number	Type	Description	Release Date	Status
16019	**Customer Satisfaction Program**	**HVAC Module Temp Door**	**10/18/2016**	**Open**
15671	Service Update Bulletin	EXCESSIVE WIRING HARNESS LENGTH **EXPIRES WITH BASE WARRANTY**	01/14/2016	Closed
15116	Customer Satisfaction Program	HOOD STRIKER CORROSION/FRACTURE	11/25/2015	Closed
15439	Service Update Bulletin	LOSS OF ELECTRIC POWER STEERING ASSIST EXPIRES WITH BASE WARRANTY	09/21/2015	Closed
14888	Product Safety Recall	FRONT-BRAKE CALIPER LEAK	05/19/2015	Closed
15150	Non Compliance Recall	FRONT SEAT HOOKS NOT INSTALLED INTO UNDERBODY	05/08/2015	Closed
14818	Service Update Bulletin	BODY WIRE HARNESS CHAFE EXPIRES WITH BASE WARRANTY	04/22/2015	Closed

Applicable Warranties

Description	Effective Date	Effective Odometer	End Date	End Odometer	Warranty Status
Corrosion Limited Warranty	01/10/2015	131 MI	01/10/2021	100131 MI	Applicable
Emission Select Component Ltd Wty	01/10/2015	131 MI	01/10/2023	80131 MI	Applicable
Emission Limited Warranty	01/10/2015	131 MI	01/10/2018	50131 MI	Applicable
Bumper to Bumper Limited Warranty	01/10/2015	131 MI	01/10/2018	36131 MI	Applicable
Chevrolet 2 Year Scheduled Maintenance	01/10/2015	131 MI	01/10/2017	24131 MI	Expired
Emission Select State Component Ltd Wty	01/10/2015	131 MI	01/10/2022	70131 MI	Applicable
Powertrain Limited Warranty	01/10/2015	131 MI	01/10/2020	100131 MI	Applicable

Service Contracts

Policy Number	Owner Name	Description	Deductible Amount	Daily Rental Allowance	Effective Date	Effective Odometer	Expiration Date	Expiration Odometer

No information found for this vehicle.

Service Information

Type	Number	Description	Date Posted
EI	PIE0343	Vehicle Pulls to One Side and/or Steering Feels Loose	11/10/2015

Vehicle Transaction History

Service Date	R.O. Number	Transaction Type	OP Code	Description	Odometer Reading	Service Type
09/12/2016	[redacted]	ZREG	0600723	Chevrolet 2 Year Maintenance	21219 MI	Warranty

Please Note: This document may be considered current for 24 hours from the time it was printed.

Vehicle Report

Printed on: 12/03/2016 02:52:42

WORKBENCH Service

VIN: 1GCGSBE33F1 [redacted] **Vehicle Model:** 2015 COLORADO **Delivery Date:** 01/10/2015

Service Consultant : GRISELDA CAMACHO **Mileage :** 24185

Vehicle Transaction History

Service Date	R.O. Number	Transaction Type	OP Code	Description	Odometer Reading	Service Type
04/22/2016	[redacted]	ZFAT	9101976	15671 - Inspect Cylinder Head To Harness Clearance	17409 MI	Warranty
04/22/2016		ZREG	0600723	Chevrolet 2 Year Maintenance	17409 MI	Warranty
04/22/2016		ZFAT	9101683	N150116 - Hood Striker Kit Installation	17409 MI	Warranty
04/22/2016		ZFAT	9101773	N150439 - Power Steering Control Module Reprogramming with SPS	17409 MI	Warranty
10/19/2015		ZREG	0600723	Chevrolet 2 Year Maintenance	11609 MI	Warranty
08/29/2015		ZREG	2450210	Parking Brake Control Module Replacement	10398 MI	Warranty
08/29/2015		ZFAT	9101540	N140888 -Replace Front Brake Calipers (Incl. bleeding the hydraulic brake sys.and front caliper ins)	10398 MI	Warranty
08/15/2015		ZFAT	9101513	N150150 - Inspect Left and Right Front Seat Installation (No Further Action Required)	9930 MI	Warranty
08/15/2015		ZFAT	9101457	N140818 - Body Wire Harness Inspection – No Further Action Required	9930 MI	Warranty
04/25/2015		ZREG	0600723	Chevrolet 2 Year Maintenance	6274 MI	Warranty
10/24/2014		ZPDI	0590072	Pre-Delivery Inspection - Base Time	1 MI	Warranty

Repair Order History

	R.O. Closure Date	R.O. Number	Service Location	1st R.O. Job Description Text	R.O. Job Count	Job Type Indicators	Vehicle R.O. Mileage
	09/21/2016	94532	CA	2YR/24K MAINT 2014	2	W	21219 MI
	04/27/2016	84604	CA	2YR/24K MAINT 2014	5	W	17409 MI
	10/21/2015	72545	CA	2YR/24K MAINT 2014	2	W	11609 MI
	08/31/2015	69424	CA	BRAKE LIGHT ON	2	W	10398 MI
	08/18/2015	68535	CA	BRAKE LIGHT ON	4	I,W	9930 MI
	04/29/2015	61798	CA	2YR/24K MAINT 2014	1	W	6274 MI
	01/28/2015	55703	CA	SUBLET	1	I	508 MI

Please Note: This document may be considered current for 24 hours from the time it was printed.

[redacted]

MIKE HERNANDEZ'

CAMINO REAL CHEVROLET

2401 SO. ATLANTIC BLVD.
MONTEREY PARK, CA. 91754

(323) 264-3050
AT POMONA FRWY.

B.A.R. REG. NO. ARD052719

E.P.A. NO. CAD981384852

SE HABLA ESPAÑOL

CUSTOMER NO. [redacted]	ADVISOR FERNANDO 258	TAG NO. 4837	INVOICE DATE 03/14/17	[redacted]
[redacted]	LABOR RATE	LICENSE NO. [redacted]	MILEAGE 26,740	COLOR RED/2WD LT	STOCK NO. 151146
HUNTINGTON PARK, CA [redacted]	YEAR / MAKE / MODEL 15/CHEVROLET TRUCK/COLORADO/CREW CAB		DELIVERY DATE 01/10/15	DELIVERY MILES 160
	VEHICLE I.D. NO. 1 G C G S B E 3 3 F 1 [redacted]		SELLING DEALER NO.	PRODUCTION DATE
[redacted]	F.T.E. NO.	P.O.	R.O. DATE 03/03/17	
	COMMENTS			MO: 26740

JOB# 1 CHARGES----------

LABOR----------

J# 1 51CVZ BODY ELECTRICAL HOURS: TECH(S):552 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
552	03/04/17	8.60	8.70	0.10	0.00	FINISHED
552	03/04/17	0.00	0.00	0.00	0.20	FINISHED
		TOTAL TECH TIME		0.10	0.20	

CUST STATES LISCENSE PLATE LIGHT INOP
RIGHT LICENSE PLATE BULB BURNT
REPLACE RIGHT LICENSE PLATE BULB. 2041760 .2

PARTS------

QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
1	13503401	BULB 8.991 Y	1.55	1.55
		TOTAL - PARTS		1.55

JOB# 1 TOTALS----------

PARTS	1.55
JOB# 1 JOURNAL PREFIX CVIS JOB# 1 TOTAL	1.55

COMMENTS----------
HS 03-04

TOTALS----------

CONTROL# ACCOUNT NUMBER AMOUNT..
151146

TOTAL LABOR....	0.00
TOTAL PARTS....	1.55
TOTAL SUBLET...	0.00
TOTAL G.O.G....	0.00
TOTAL MISC.CHG.	0.00
TOTAL MISC.DISC	0.00
TOTAL TAX.....	0.00
TOTAL INVOICE $	**1.55**

NOTICE TO CONSUMER:

PLEASE READ IMPORTANT INFORMATION ON BACK.

I acknowledge notice and oral approval of an increase in the original estimated price.

X _____
CUSTOMER SIGNATURE

_____
APPROVED BY SIGNATURE

POSTED
MAR [illegible]

The Reynolds and Reynolds Company ERAINTINVE
SF667735 Q (06/12)

MIKE HERNANDEZ'

CAMINO REAL CHEVROLET

2401 SO. ATLANTIC BLVD.
MONTEREY PARK, CA. 91754

(323) 264-3050
AT POMONA FRWY.

B.A.R. REG. NO. ARD052719

E.P.A. NO. CAD981384852

SE HABLA ESPAÑOL

[redacted]

CUSTOMER NO. [redacted]	ADVISOR FERNANDO 258	TAG NO. 4837	INVOICE DATE 03/04/17	
[redacted]	LABOR RATE [redacted]	MILEAGE 26,740	COLOR RED/2WD LT	STOCK NO. 151146
HUNTINGTON PARK, CA [redacted]	YEAR / MAKE / MODEL 15/CHEVROLET TRUCK/COLORADO/CREW CAB		DELIVERY DATE 01/10/15	DELIVERY MILES 160
[redacted]	VEHICLE I.D.NO. 1 G C G S B E 3 3 F 1 [redacted]		SELLING DEALER NO.	PRODUCTION DATE
	F.T.E. NO.	P.O. NO.	R. O. DATE 03/03/17	
	COMMENTS			MO: 26740

JOB# 1 CHARGES----------

LABOR----------

J# 1 51CVZ BODY ELECTRICAL TECH(S):552 INTERNAL

CUST STATES LISCENSE PLATE LIGHT INOP
RIGHT LICENSE PLATE BULB BURNT
REPLACE RIGHT LICENSE PLATE BULB. 2041760 .2

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	
	1	13503401	BULB 8.991 Y			INTERNAL
					TOTAL - PARTS	0.00

JOB# 1 TOTALS----------

JOB# 1 JOURNAL PREFIX CVCS JOB# 1 TOTAL 0.00

JOB# 2 CHARGES----------

LABOR----------

J# 2 00CVZ0405 LOF/ROTATE MPVI TECH(S):200 30.72

CUSTOMER REQUESTS LOF TIRE ROTATION-$59.95 SUV'S ONLY
MAINTENANCE
PERFORM LOF/TIRE ROTATION/MPVI

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	
	1	19303249	FILTER KI 1.836 Y	10.40	7.00	7.00
					TOTAL - PARTS	7.00

G.O.G. & SUPPLIES----------

6.0 DEXOS SYN @ 3.990 /UNIT 23.94

TOTAL - GOG 23.94

JOB# 2 TOTALS----------

LABOR	30.72
PARTS	7.00
G.O.G.	23.94

JOB# 2 JOURNAL PREFIX CVCS JOB# 2 TOTAL 61.66

JOB# 3 CHARGES----------

LABOR----------

J# 3 00CVZ0108 21 POINT INSPECTION TECH(S):200 0.00

PERFORM 21 MULTI-POINT INSPECTION
21 POINT INSPECTION PERFORMED

JOB# 3 TOTALS----------

JOB# 3 JOURNAL PREFIX CVCS JOB# 3 TOTAL 0.00

ESTIMATE----------

CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
ORIGINAL ESTIMATE OF $65.00 (+TAX)

NOTICE TO CONSUMER:

PLEASE READ IMPORTANT INFORMATION ON BACK.

I acknowledge notice and oral approval of an increase in the original estimated price.

X

CUSTOMER SIGNATURE

The Reynolds and Reynolds Company ERAINTINVE
SF667735 Q (06/12)

MIKE HERNANDEZ'

CAMINO REAL CHEVROLET

2401 SO. ATLANTIC BLVD.
MONTEREY PARK, CA. 91754

(323) 264-3050
AT POMONA FRWY.

B.A.R. REG. NO. ARD052719

E.P.A. NO. CAD981384852

SE HABLA ESPAÑOL

[redacted]

CUSTOMER NO. [redacted]	ADVISOR FERNANDO 258	TAG NO. 4837	INVOICE DATE 03/04/17	
[redacted]	LABOR RATE [redacted]	MILEAGE 26,740	COLOR RED/2WD LT	STOCK NO. 151146
HUNTINGTON PARK, CA [redacted]	YEAR / MAKE / MODEL 15/CHEVROLET TRUCK/COLORADO/CREW CAB		DELIVERY DATE 01/10/15	DELIVERY MILES 160
[redacted]	VEHICLE I.D. NO. 1 G C G S B E 3 3 F 1 [redacted]		SELLING DEALER NO.	PRODUCTION DATE
	F.T.E. NO.	P.O. NO.	R.O. DATE 03/03/17	
	COMMENTS			MO: 26740

TOTALS

TOTAL LABOR....	30.72
TOTAL PARTS....	7.00
TOTAL SUBLET...	0.00
TOTAL G.O.G....	23.94
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	2.71
TOTAL INVOICE $	**64.37**

****

* [ ] CASH [ ] CHECK CK NO. [ ] *

* [ ] VISA [ ] MASTERCARD [ ] DISCOVER *

* [ ] AMER XPRESS [ ] OTHER [ ] CHARGE *

****

THANK YOU FOR PATRONAGE !!!!

NOTICE TO CONSUMER:

PLEASE READ IMPORTANT INFORMATION ON BACK.

I acknowledge notice and oral approval of an increase in the original estimated price.

X _____
CUSTOMER SIGNATURE

[redacted]

[redacted]

POSTED
MAR 0 3

PAID
WITH THANKS
MAR 03 20
BY:
CK#
CA

[redacted]

PAGE 2 OF 2 SERVICE FILE COPY [END OF INVOICE] 09:20am

The Reynolds and Reynolds Company ERAINTINVE
SF667735 Q (06/12)

MIKE HERNANDEZ'

CAMINO REAL CHEVROLET

2401 SO. ATLANTIC BLVD.
MONTEREY PARK, CA. 91754

(323) 264-3050
AT POMONA FRWY.

B.A.R. REG. NO. ARD052719

E.P.A. NO. CAD981384852

GM QUALITY SERVICE PART

[redacted]

SE HABLA ESPAÑOL

BASED ON CURRENT MILEAGE OF YOUR VEHICLE WE RECOMMEND THE FOLLOWING SERVICES BE PERFORMED NOW.

OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL	OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL

RECOMMENDATIONS FROM RO# 100666 FRONT BRAKES 120.00 TAX 10.80 LABOR 240.00 (370.80

SERVICE HISTORY

DATE	[redacted]	MILEAGE	ADVISOR	TECHNICIAN	TYPE	OPERATION	OPERATION DESCRIPTION
12/03/16		24185	500	225	W	02CVZ	RECALL
				225	W	51CVZ05	HEADLIGHTS
				163	C	40CVZ07	BRAKE NOISE
				163	C	00CVZ0108	21 POINT INSPECTION
09/12/16		21219	159	253	W	00CVZ0600723	2YR/24K MAINT 2014
				253	W	00CVZ0108	21 POINT INSPECTION

SALESPERSON NO. 131 FIDEL SUAREZ

S E R V I C E

STATE REG# ARD052719

ALL PARTS ARE NEW UNLESS SPECIFIED OTHERWISE

ALL PARTS WILL BE DISCARDED UNLESS SPECIFIED OTHERWISE

VEHICLE I.D. NO. 1GCGSBE33F1 [redacted]

YEAR/MAKE/MODEL 15/CHEVROLET TRUCK/COLORADO/CREW CA

PRODUCTION DATE

STOCK NO. 151146

[redacted]

CUSTOMER NO. 62590

SERVICE CONTRACT

DELIVERY DATE 01/10/15

DELIVERY MILES 160

SELLING DEALER NO.

R.O. DATE 03/03/17

HUNTINGTON PARK, CA [redacted]

COLOR RED/2WD LT

CONTRACT NO.

EXPIRATION DATE

EXPIRATION MILES

TAG NO. 4837

TURBO	M/MC	AIR COND.	P.S.	TRANS	MILEAGE	ADVISOR NO.	ADVISOR
N	CVZZ	Y	N	A	26,740	258	FERNANDO

WHEN INQUIRING ABOUT YOUR VEHICLE, PLEASE REFER TO YOUR SERVICE ADVISOR AND R.O. NO.

I hereby authorize the repair work to be done along with the necessary material, and hereby grant you and/or your employees permission to operate the car or truck herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. In the event of a teardown for inspection, I understand that my vehicle will be reassembled within _____ days of the date shown above, unforseen complications not withstanding. If automobile is returned to customer before authorized service is performed, a diagnostic and handling charge will be made. If I choose not to authorize the services recommended, YOU WILL BE ALLOWED TO COMPLETE ANY FACTORY AUTHORIZED WARRANTY REPAIRS OR SERVICES THAT ARE AT NO COST TO ME. I also authorize any sublet repairs that you deem necessary. CUSTOMER IS HEREBY NOTIFIED THAT THE SAID PROPERTY IS NOT INSURED OR PROTECTED AGAINST LOSS OCCASIONED BY THEFT, FIRE OR VANDALISM WHILE THE PROPERTY REMAINS WITH THE REPAIR GARAGE. NOTICE TO CONSUMER: PLEASE READ [redacted] OF THIS CONTRACT. I HEREBY ACKNOWLEDGES RECEIPT OF A COPY HEREOF. SUBJECT TO CONDITIONS ON REVERSE SIDE

CUST SIGN X _____

☐ SAVE

TIME RECEIVED 12:38pm DATE/TIME PROMISED 03/03/17 06:00pm PRIORITY 3

APPOINTMENT ☐ YES X NO

CELL: [redacted]

LABOR RATE

JOB LABOR INSTRUCTIONS

ORIGINAL CUSTOMER ESTIMATE: TOTAL 65.00

X [redacted]

1 W * 51CVZ **BODY ELECTRICAL**
CUST STATES LISCENSE PLATE LIGHT INOP

2 C * 00CVZ0405 **LOF/ROTATE MPVI**
CUSTOMER REQUESTS LOF TIRE ROTATION-$59.95 SUV'S ONLY

3 C * 00CVZ0108 **21 POINT INSPECTION**
PERFORM 21 MULTI-POINT INSPECTION

POSTED MAR 0[illegible]

ESTIMATE	ADD'L COST $	PERSON CONTACTED	BY WHOM

TIME DATE ☐ VIA PHONE ☐ IN PERSON

PHONE REASON

REVISED ESTIMATE $	ADD'L COST $	PERSON CONTACTED	BY WHOM

TIME DATE ☐ VIA PHONE ☐ IN PERSON

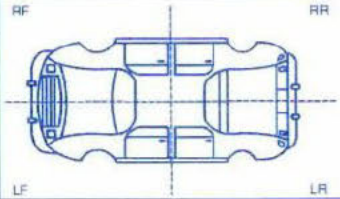
PHONE REASON

RECOMMENDATIONS

throttle stv

2041760 - .2

RF RR



LF LR

RATTLE WHERE MARKED ☐ DAMAGED WHERE MARKED ☐

[redacted]

The Reynolds and Reynolds Company ERAMTWO2E CC/709381 Q (06/12)

PAGE 1 OF 1

SERVICE FILE COPY

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK

CAUSE AND CORRECTION JOB 1

JOB 1 FLAG SHEET

OFF

ON

CAUSE AND CORRECTION JOB 2

JOB 2 FLAG SHEET

OFF

ON

CAUSE AND CORRECTION JOB 3

JOB 3 FLAG SHEET

OFF

ON

CAUSE AND CORRECTION JOB 4

JOB 4 FLAG SHEET

OFF

ON

CAUSE AND CORRECTION JOB 5

JOB 5 FLAG SHEET

OFF

ON

PARTS RETURNED

WARRANTY PARTS RETURNED JOB 1	WARRANTY PARTS RETURNED JOB 2	WARRANTY PARTS RETURNED JOB 3	WARRANTY PARTS RETURNED JOB 4	WARRANTY PARTS RETURNED JOB 5
Date:	Date:	Date:	Date:	Date:
Rec. By:	Rec. By:	Rec. By:	Rec. By:	Rec. By:

CC709361 Q

Vehicle Report

Printed on: 03/03/2017 03:41:00

WORKBENCH Service

VIN: 1GCGSBE33F1 [redacted] **Vehicle Model:** 2015 COLORADO

Delivery Date: 01/10/2015

Service Consultant : Fernando Suarez

Mileage : 26740

Vehicle Summary

OnStar Status	Advanced Diagnostics	DMN Enabled	Radio Status	Radio ID
Equipped - Active	No	Yes	Not Equipped	

Required Field Actions

Number	Type	Description	Release Date	Status
16019	Customer Satisfaction Program	HVAC Module Temp Door	10/18/2016	Closed
15671	Service Update Bulletin	EXCESSIVE WIRING HARNESS LENGTH **EXPIRES WITH BASE WARRANTY**	01/14/2016	Closed
15116	Customer Satisfaction Program	HOOD STRIKER CORROSION/FRACTURE	11/25/2015	Closed
15439	Service Update Bulletin	LOSS OF ELECTRIC POWER STEERING ASSIST EXPIRES WITH BASE WARRANTY	09/21/2015	Closed
14888	Product Safety Recall	FRONT-BRAKE CALIPER LEAK	05/19/2015	Closed
15150	Non Compliance Recall	FRONT SEAT HOOKS NOT INSTALLED INTO UNDERBODY	05/08/2015	Closed
14818	Service Update Bulletin	BODY WIRE HARNESS CHAFE EXPIRES WITH BASE WARRANTY	04/22/2015	Closed

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Emission Select Component Ltd Wty	01/10/2015	131 MI	01/10/2023	80131 MI	Applicable
Emission Limited Warranty	01/10/2015	131 MI	01/10/2018	50131 MI	Applicable
Bumper to Bumper Limited Warranty	01/10/2015	131 MI	01/10/2018	36131 MI	Applicable
Chevrolet 2 Year Scheduled Maintenance	01/10/2015	131 MI	01/10/2017	24131 MI	Expired
Emission Select State Component Ltd Wty	01/10/2015	131 MI	01/10/2022	70131 MI	Applicable
Powertrain Limited Warranty	01/10/2015	131 MI	01/10/2020	100131 MI	Applicable

Service Contracts

Policy Number	Owner Name	Description	Deductible Amount	Daily Rental Allowance	Effective Date	Effective Odometer	Expiration Date	Expiration Odometer

No information found for this vehicle.

Service Information

Type	Number	Description	Date Posted

No information found for this vehicle.

Vehicle Transaction History

Service Date	R.O. Number	Transaction Type	OP Code	Description	Odometer Reading	Service Type
12/03/2016	[redacted]	ZFAT	9102576	202805 - Install Hex Head Worm Gear Clamp to Temperature Valve	24185 MI	Warranty
12/03/2016		ZREG	2043350	Headlamp Bulb Replacement	24185 MI	Warranty

Please Note: This document may be considered current for 24 hours from the time it was printed.

Vehicle Report

Printed on: 03/03/2017 03:41:00

WORKBENCH Service

VIN: 1GCGSBE33F1 [redacted] **Vehicle Model:** 2015 COLORADO

Delivery Date: 01/10/2015

Service Consultant : Fernando Suarez

Mileage : 26740

Vehicle Transaction History

Service Date	R.O. Number	Transaction Type	OP Code	Description	Odometer Reading	Service Type
09/12/2016	[redacted]	ZREG	0600723	Chevrolet 2 Year Maintenance	21219 MI	Warranty
04/22/2016		ZFAT	9101976	15671 - Inspect Cylinder Head To Harness Clearance	17409 MI	Warranty
04/22/2016		ZREG	0600723	Chevrolet 2 Year Maintenance	17409 MI	Warranty
04/22/2016		ZFAT	9101683	N150116 - Hood Striker Kit Installation	17409 MI	Warranty
04/22/2016		ZFAT	9101773	N150439 - Power Steering Control Module Reprogramming with SPS	17409 MI	Warranty
10/19/2015		ZREG	0600723	Chevrolet 2 Year Maintenance	11609 MI	Warranty
08/29/2015		ZREG	2450210	Parking Brake Control Module Replacement	10398 MI	Warranty
08/29/2015		ZFAT	9101540	N140888 -Replace Front Brake Calipers (Incl. bleeding the hydraulic brake sys.and front caliper ins)	10398 MI	Warranty
08/15/2015		ZFAT	9101513	N150150 - Inspect Left and Right Front Seat Installation (No Further Action Required)	9930 MI	Warranty
08/15/2015		ZFAT	9101457	N140818 - Body Wire Harness Inspection – No Further Action Required	9930 MI	Warranty
04/25/2015		ZREG	0600723	Chevrolet 2 Year Maintenance	6274 MI	Warranty
10/24/2014		ZPDI	0590072	Pre-Delivery Inspection - Base Time	1 MI	Warranty

Repair Order History

R.O. Closure Date	R.O. Number	Service Location	1st R.O. Job Description Text	R.O. Job Count	Job Type Indicators	Vehicle R.O. Mileage
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04/27/2016	84604	CA	2YR/24K MAINT 2014	5	W	17409 MI
10/21/2015	72545	CA	2YR/24K MAINT 2014	2	W	11609 MI
08/31/2015	69424	CA	BRAKE LIGHT ON	2	W	10398 MI
08/18/2015	68535	CA	BRAKE LIGHT ON	4	I,W	9930 MI
04/29/2015	61798	CA	2YR/24K MAINT 2014	1	W	6274 MI
01/28/2015	55703	CA	SUBLET	1	I	508 MI

Please Note: This document may be considered current for 24 hours from the time it was printed.

EVROLET

(323) 264-3050
AT POMONA FRWY.

GM QUALITY
SERVICE PARTS

E.P.A. NO. CAD981384852

A ESPAÑOL

[redacted]

	TAG NO.	INVOICE DATE	[redacted]
258	4019	04/22/16	

LICENSE NO.	MILEAGE	COLOR	STOCK NO.
[redacted]	17,409	RED/2WD LT	151146

	DELIVERY DATE	DELIVERY MILES
ET TRUCK/COLORADO/CREW CAB	01/10/15	160
B E 3 3 F 1 [redacted]	SELLING DEALER NO.	PRODUCTION DATE
P. O. NO.	R. O. DATE	
	04/22/16	

MO: 17409

H(S):552 WARRANTY

---LIST PRICE-UNIT PRICE-

WARRANTY

TOTAL - PARTS 0.00

EFIX CVCS JOB# 5 TOTAL 0.00

TOTAL LABOR.... 0.00
TOTAL PARTS.... 0.00
TOTAL SUBLET... 0.00
TOTAL G.O.G.... 0.00
TOTAL MISC CHG. 0.00
TOTAL MISC DISC 0.00
TOTAL TAX..... 0.00

NOTICE TO CONSUMER:

PLEASE READ IMPORTANT INFORMATION ON BACK.

I acknowledge notice and oral approval of an increase in the original estimated price.

X _____
CUSTOMER SIGNATURE

CUSTOMER NO. [redacted]

[redacted]

HUNTINGTON PARK, CA [redacted]

[redacted]

ADVISOR
FERNANDO 258

TAG

LABOR RATE

LICENSE NO. [redacted]

MILEAG

YEAR / MAKE / MODEL
15/CHEVROLET TRUCK/COLO

VEHICLE I.D. NO.
1 G C G S B E 3 3 F 1 [redacted]

F. T. E. NO.

P. O.

COMMENTS

JOB# 5 CHARGES----------

LABOR----------
J# 5 02CVZ003 RECALL TECH(S):552
OPEN CAMPAIGN #151165 HOOD STRIKER
15116
INSTALL HOOD STRIKER KIT. 9101683 .5

PARTS------QTY---FP-NUMBER--------------DESCRIPTION---------LIST PRICE-UNIT PRICE-
1 23390993 STRIKER K 8.080 N

TOTAL - PARTS

JOB# 5 TOTALS----------

JOB# 5 JOURNAL PREFIX CVCS JOB# 5 TOTAL

ESTIMATE----------
CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
ORIGINAL ESTIMATE OF $0.00 (+TAX)

COMMENTS----------
WAITER

TOTALS----------

TOTAL LABOR....
TOTAL PARTS....
TOTAL SUBLET...
TOTAL G.O.G....
TOTAL MISC CHG.
TOTAL MISC DISC
TOTAL TAX.....

TOTAL INVOICE $

****
* [ ] CASH [ ] CHECK CK NO. [ ] *
* [ ] VISA [ ] MASTERCARD [ ] DISCOVER *
* [ ] AMER XPRESS [ ] OTHER [ ] CHARGE *
****

THANK YOU FOR PATRONAGE !!!!

CUSTOMER SIGNATURE

378 Q (06/12)

[redacted]

[redacted]RK, CA [redacted]

[redacted]

VEHICLE I.D. NO. 1GCGSBE3[illegible]

F.T.E. NO.

P.O. NO.

COMMENTS

[redacted] PHONE

JOB# 1 CHARGES

LABOR

J# 1 00CVZ0600723 2YR/24K MAINT 2014 TECH(S):521 551
PERFORM LOF/ROTATE 2YR/24K MAINT 2014

PERFORM LOF/ROTATE MPVI

PARTS QTY FP-NUMBER DESCRIPTION LIST PRICE UNIT PRICE
1 19303249 FILTER KI 1.836 Y
TOTAL - PARTS

G.O.G. & SUPPLIES
6.0 DEXOS @ /UNIT
TOTAL - GOG

JOB# 1 TOTALS

JOB# 1 JOURNAL PREFIX CVCS JOB# 1 TOTAL

JOB# 2 CHARGES

LABOR

J# 2 00CVZ0108 21 POINT INSPECTION TECH(S):521
PERFORM 21 MULTI-POINT INSPECTION
CK BRAKES
21 POINT INSPECTION PERFORMED

JOB# 2 TOTALS

JOB# 2 JOURNAL PREFIX CVCS JOB# 2 TOTAL

JOB# 3 CHARGES

LABOR

J# 3 02CVZ RECALL TECH(S):552
OPEN CAMPAIGN #14818 BODY WIRE HARNESS
14818
BODY WIRE HARNESS INSPECTION. 9101457 .2

JOB# 3 TOTALS 0.00

JOB# 3 JOURNAL PREFIX CVCS JOB# 3 TOTAL

JOB# 4 CHARGES WARRANTY

LABOR

J# 4 02CVZ001 RECALL TECH(S):552
OPEN CAMPAIGN #15439 LOSS OF POWER STEERING
15439
REPROGRAM POWER STEERING CONTROL MODULE. WARRANTY CODE:313E8
9101773 .3

JOB# 4 TOTALS 0.00

JOB# 4 JOURNAL PREFIX CVCS JOB# 4 TOTAL

[CONTINUED ON NEXT PAGE]

CUSTOMER COPY

01:07pm

The Reynolds and Reynolds Company (06/12) CC709378 Q PRINTRIVE


RPM
X1000
0
1
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3
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5
6
7
8
160
Service Power Steering, Drive with Care
NE
27841 mi
D

VEHICLE WE RECOMMEND THE FOLLOWING SERVICES BE PERFORMED NOW.

TOTAL	OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL

SERVICE HISTORY

ADVISOR	TECHNICIAN	TYPE	OPERATION	OPERATION DESCRIPTION
258	552	I	51CVZ	BODY ELECTRICAL
	200	C	00CVZ0405	LOF/ROTATE MPVI
	200	C	00CVZ0108	21 POINT INSPECTION
500	225	W	02CVZ	RECALL
	225	W	51CVZ05	HEADLIGHTS
	163	C	40CVZ07	BRAKE NOISE

STATE REG# ARD052719

S E R V I C E

E/MODEL	PRODUCTION DATE	STOCK NO.	LICENSE NO.	R. O. NO.
EVROLET TRUCK/COLORADO/CREW CA		151146	[redacted]	
[redacted] SERVICE CONTRACT	DELIVERY DATE 01/10/15	DELIVERY MILES 160	SELLING DEALER NO.	04/17/17
COLOR RED/2WD LT	CONTRACT NO.	EXPIRATION DATE	EXPIRATION MILES	TAG NO. 6524

TURBO	M/MC	AIR COND.	P. S.	TRANS	MILEAGE	ADVISOR NO.	ADVISOR
N	CVZZ	Y	N	A	27,886	500	GRISELDA

WHEN INQUIRING ABOUT YOUR VEHICLE, PLEASE REFER TO YOUR SERVICE ADVISOR AND R.O. NO.

I hereby authorize the repair work to be done along with the necessary material, and hereby grant you and/or your employees permission to operate the car or truck herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. In the event of a teardown for inspection, I understand that my vehicle will be reassembled within _____ days of the date shown above, unforseen complications not withstanding. If automobile is returned to customer before authorized service is performed, a diagnostic and handling charge will be made. If I choose not to authorize the services recommended, YOU WILL BE ALLOWED TO COMPLETE ANY FACTORY AUTHORIZED WARRANTY REPAIRS OR SERVICES THAT ARE AT NO COST TO ME. I also authorize any sublet repairs that you deem necessary. **CUSTOMER IS HEREBY NOTIFIED THAT THE SAID PROPERTY IS NOT INSURED OR PROTECTED AGAINST LOSS OCCASIONED BY THEFT, FIRE OR VANDALISM WHILE THE PROPERTY REMAINS WITH THE REPAIR GARAGE.** NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON REVERSE SIDE. CUSTOMER ACKNOWLEDGES RECEIPT OF A COPY HEREOF. SUBJECT TO CONDITIONS ON REVERSE SIDE OF THIS CONTRACT PLEASE READ REVERSE SIDE.

ORIGINAL ESTIMATE $

CUST. SIGN. X

PRIORITY 3

TIONS

AL

'SUSPENSION
HILE DRIVING IN FREEWAY
STERING DRIVE WITH CARE
IFF..AFTER SHUTING OFF AND
E

REVISED ESTIMATE	ADD'L COST	PERSON CONTACTED	BY WHOM
$	$		
TIME	DATE	☐ VIA PHONE ☐ IN PERSON	
PHONE	REASON		
REVISED ESTIMATE	ADD'L COST	PERSON CONTACTED	BY WHOM
$	$		
TIME	DATE	☐ VIA PHONE ☐ IN PERSON	
PHONE	REASON		

FOR YOUR CONVENIENCE
OUR SERVICE DEPARTMENT HOURS:
MONDAY - FRIDAY 7:00 A.M. TO 6:00 P.M.
SATURDAY 8:00 A.M. TO 4:00 P.M.
ALL VEHICLES MUST BE PICKED UP DURING SERVICE HOURS

0

POWER OF ATTORNEY

The undersigned hereinafter called "insured", for the consideration of repairs made to "insured's" automobile, does hereby grant to said Camino Real Chevrolet Insured's power of attorney to sign or endorse any checks and/or drafts made payable to Insured, and any releases thereto, as settlement for Insured's claim for damages to the above described automobile.

X _____ (INSURED)

DATE

AND DISPOSAL OF TOXIC WASTES. RATHER THAN RECOVER
CUSTOMERS, WE MAKE THIS CHARGE

163 C

SALESPERSON NO. 131 FIDEL SUAREZ SERVIC

ALL PARTS ARE NEW UNLESS SPECIFIED OTHERWISE

ALL PARTS WILL BE DISCARDED UNLESS SPECIFIED OTHERWISE

SAVE

VEHICLE I.D. NO. 1GCGSBE33F1 [redacted]

YEAR/MAKE/MODEL 15/CHEVROLET TRUCK/COLORADO/C

CUSTOMER NO. [redacted] SERVICE CONTR

HUNTINGTON PARK, CA [redacted]

COLOR RED/2WD LT

TURBO	M/MC	AIR COND.	P.S.
N	CVZZ	Y	N

WHEN INQUIRING ABOUT YO

I hereby authorize the repair work to be done along with on streets, highways or elsewhere for the purpose of testi days of the date shown above, unforseen complications will be made. If I choose not to authorize the services THAT ARE AT NO COST TO ME. I also authorize any OR PROTECTED AGAINST LOSS OCCASIONED BY PLEASE READ IMPORTANT INFORMATION ON REV OF THIS CONTRACT PLEASE READ REVERSE SIDE

CUST. SIGN. X _____

TIME RECEIVED 11:53am

DATE/TIME PROMISED 04/17/17 06:00pm

PRIORITY 3

APPOINTMENT YES NO

LABOR RATE

CELL: [redacted]

LABOR INSTRUCTIONS

ORIGINAL CUSTOMER ESTIMATE: TOTAL

X _____

1 W 45CVZ *STEERING/SUSPENSION*

CUSTOMER STATES HAS NOTICE OLNY WHILE DRIVING IN FREEWAY OLNY AFTER 15/20 MIN SERVICE POWER STERING DRIVE WITH CARE LIGHT COMES ON AND STERING GETS STIFF..AFTER SHUTING OFF AND TURNING BACK ON LIGHT WILL SHUT OFF

163 C

SALESPERSON NO. 131 FIDEL SUAREZ SERVIC

ALL PARTS ARE NEW UNLESS SPECIFIED OTHERWISE

ALL PARTS WILL BE DISCARDED UNLESS SPECIFIED OTHERWISE

SAVE

APPOINTMENT YES NO

VEHICLE I.D. NO. 1GCGSBE33F1 [redacted]

YEAR/MAKE/MODEL 15/CHEVROLET TRUCK/COLORADO/C

CUSTOMER NO [redacted]

SERVICE CONTR

HUNTINGTON PARK, CA [redacted]

COLOR RED/2WD LT

TURBO	M/MC	AIR COND.	P.S.
N	CVZZ	Y	N

WHEN INQUIRING ABOUT YO

I hereby authorize the repair work to be done along with on streets, highways or elsewhere for the purpose of testi days of the date shown above, unforseen complications will be made. If I choose not to authorize the services THAT ARE AT NO COST TO ME. I also authorize any OR PROTECTED AGAINST LOSS OCCASIONED BY PLEASE READ IMPORTANT INFORMATION ON REV OF THIS CONTRACT PLEASE READ REVERSE SIDE

CUST. SIGN. X _____

TIME RECEIVED 11:53am

DATE/TIME PROMISED 04/17/17 06:00pm

PRIORITY 3

LABOR RATE

CELL: [redacted]

LABOR INSTRUCTIONS

ORIGINAL CUSTOMER ESTIMATE: TOTAL

X _____

1 W 45CVZ *STEERING/SUSPENSION*

CUSTOMER STATES HAS NOTICE OLNY WHILE DRIVING IN FREEWAY OLNY AFTER 15/20 MIN SERVICE POWER STERING DRIVE WITH CARE LIGHT COMES ON AND STERING GETS STIFF..AFTER SHUTING OFF AND TURNING BACK ON LIGHT WILL SHUT OFF



(323) 264-3050
Ext. 306
FAX (323) 261-2356

CHEVROLET
SILVERADO

DATE	REPAIR ORDER	MILEAGE	ADVI
03/03/17	[redacted]	26740	258
12/03/16		24185	500

SALESPERSON NO. 131 FIDEL SUAREZ

ALL PARTS ARE NEW UNLESS SPECIFIED OTHERWISE

ALL PARTS WILL BE SCARDED UNLESS PECIFIED HERWISE

SAVE

VEHICLE I.D. NO.
1GCGSBE33F1[redacted]

YEAR/MAKE/MODEL
15/CHEVROLE

[redacted]

HUNTINGTON PARK, CA

[redacted]

TIME RECEIVED	DATE/TIME PROMISED		PRIORITY
11:53am	04/17/17	06:00pm	3

NTMENT
YES

LABOR RATE

DESCRIPTION	MO/MI	TOTAL

	OPERATION DESCRIPTION
	BODY ELECTRICAL LOF/ROTATE MPVI 21 POINT INSPECTION RECALL HEADLIGHTS BRAKE NOISE

STATE REG# ARD052719

CTION DATE	STOCK NO.	LICENSE NO.	R. O. NO.
	151146	[redacted]	
RY DATE	DELIVERY MILES	SELLING DEALER NO.	R. O. DATE
10/15	160		04/17/17
.	EXPIRATION DATE	EXPIRATION MILES	TAG NO.
			6524
GE	ADVISOR NO.	ADVISOR	
27,886	500	GRISELDA	

ADVISOR AND R.O. NO.

MIKE HERNANDEZ'

CAMINO REAL CHEVROLET

2401 SO. ATLANTIC BLVD.
MONTEREY PARK, CA. 91754

(323) 264-3050
AT POMONA FRWY.

B.A.R. REG. NO. ARD052719

E.P.A. NO. CAD981384852

SE HABLA ESPAÑOL

GM QUALITY SERVICE PARTS

CELL: [redacted]

CUSTOMER NO. [redacted]	ADVISOR FERNANDO 258	TAG NO. 4837	INVOICE DATE 03/04/17	[redacted]
[redacted]	LABOR RATE [redacted]	MILEAGE 26,740	COLOR RED/2WD LT	STOCK NO. 151146
HUNTINGTON PARK, CA [redacted]	YEAR / MAKE / MODEL 15/CHEVROLET TRUCK/COLORADO/CREW CAB		DELIVERY DATE 01/10/15	DELIVERY MILES 160
[redacted]	VEHICLE I.D. NO. 1GCGSBE33F1[redacted]		SELLING DEALER NO.	PRODUCTION DATE
	F.T.E. NO.	P.O. NO.	R.O. DATE 03/03/17	
RESIDENCE PHONE [redacted]	BUSINESS PHONE [redacted]	COMMENTS		

MO: 26740

TOTALS----------

****
* *
* [ ] CASH [ ] CHECK CK NO. [ ] *
* *
* [ ] VISA [ ] MASTERCARD [ ] DISCOVER *
* *
* [ ] AMER XPRESS [ ] OTHER [ ] CHARGE *
* *
****

THANK YOU FOR PATRONAGE !!!!

TOTAL LABOR....	30.72
TOTAL PARTS....	7.00
TOTAL SUBLET...	0.00
TOTAL G.O.G....	23.94
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	2.71
TOTAL INVOICE $	**64.37**

NOTICE TO CONSUMER:

PLEASE READ IMPORTANT INFORMATION ON BACK.

I acknowledge notice and oral approval of an increase in the original estimated price.

X _____
CUSTOMER SIGNATURE

[redacted]

PAID WITH THA[redacted]
MAR 03 [redacted]
BY [redacted]
CA CK [redacted]

[redacted]

MIKE HERNANDEZ'

CAMINO REAL CHEVROLET

2401 SO. ATLANTIC BLVD.
MONTEREY PARK, CA. 91754

(323) 264-3050
AT POMONA FRWY.

B.A.R. REG. NO. ARD052719

E.P.A. NO. CAD981384852

SE HABLA ESPAÑOL

CHEVROLET PARTS

GM QUALITY SERVICE PARTS

[redacted]

CELL [redacted]

[redacted]	[redacted] 258 TAG NO. 4837	INVOICE DATE 03/04/17	
[redacted]	[redacted]		
HUNTINGTON PARK, CA [redacted]	YEAR / MAKE / MODEL 15/CHEVROLET TRUCK/COLORADO/CREW CAB	DELIVERY DATE 01/10/15	DELIVERY MILES 160
	VEHICLE I.D. NO. 1GCGSBE33F1 [redacted]	SELLING DEALER NO.	PRODUCTION DATE
	F. T. E. NO. / P. O. NO.	R. O. DATE 03/03/17	
RESIDENCE PHONE [redacted] BUSINESS PHONE [redacted]	COMMENTS		

MO: 26740

[redacted]

LABOR----------
J# 1 51CVZ BODY ELECTRICAL TECH(S):552 INTERNAL
CUST STATES LISCENSE PLATE LIGHT INOP
RIGHT LICENSE PLATE BULB BURNT
REPLACE RIGHT LICENSE PLATE BULB. 2041760 .2

PARTS	QTY	FP	NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	
	1		13503401	BULB 8.991 Y			INTERNAL
						TOTAL - PARTS	0.00

JOB# 1 TOTALS----------

JOB# 1 JOURNAL PREFIX CVCS JOB# 1 TOTAL 0.00

JOB# 2 CHARGES----------

LABOR----------
J# 2 00CVZ0405 LOF/ROTATE MPVI TECH(S):200 30.72
CUSTOMER REQUESTS LOF TIRE ROTATION-$59.95 SUV'S ONLY
MAINTENANCE
PERFORM LOF/TIRE ROTATION/MPVI

PARTS	QTY	FP	NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	
	1		19303249	FILTER KI 1.836 Y	10.40	7.00	7.00
						TOTAL - PARTS	7.00

G.O.G. & SUPPLIES----------
6.0 DEXOS SYN @ 3.990 /UNIT 23.94
TOTAL - GOG 23.94

JOB# 2 TOTALS----------

LABOR	30.72
PARTS	7.00
G.O.G.	23.94

JOB# 2 JOURNAL PREFIX CVCS JOB# 2 TOTAL 61.66

JOB# 3 CHARGES----------

LABOR----------
J# 3 00CVZ0108 21 POINT INSPECTION TECH(S):200 0.00
PERFORM 21 MULTI-POINT INSPECTION
21 POINT INSPECTION PERFORMED

JOB# 3 TOTALS----------

JOB# 3 JOURNAL PREFIX CVCS JOB# 3 TOTAL 0.00

ESTIMATE----------
CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
ORIGINAL ESTIMATE OF $65.00 (+TAX)

NOTICE TO CONSUMER:

PLEASE READ IMPORTANT INFORMATION ON BACK.

I acknowledge notice and oral approval of an increase in the original estimated price.

X _____
CUSTOMER SIGNATURE

Mitchell Collision Estimating CCC1093178 Q (06/12)

MIKE HERNANDEZ'

CAMINO REAL CHEVROLET

2401 SO. ATLANTIC BLVD.
MONTEREY PARK, CA. 91754

(323) 264-3050
AT POMONA FRWY.

B.A.R. REG. NO. ARD052719

E.P.A. NO. CAD981384852

GM QUALITY SERVICE PARTS

SE HABLA ESPAÑOL

CELL: [redacted]

CUSTOMER NO. [redacted]	ADVISOR GRISELDA 500	TAG NO. 6314	INVOICE DATE 12/05/16	INVOICE NO. [redacted]
[redacted]	LABOR RATE [redacted]	MILEAGE 24,185	COLOR RED/2WD LT	STOCK NO. 151146
322[redacted] HUNTINGTON PARK, CA [redacted]	YEAR / MAKE / MODEL 15/CHEVROLET TRUCK/COLORADO/CREW CAB		DELIVERY DATE 01/10/15	DELIVERY MILES 160
[redacted]	VEHICLE I.D. NO. 1 G C G S B E 3 3 F 1 [redacted]		SELLING DEALER NO.	PRODUCTION DATE
	F. T. E. NO.	P. O. NO.	R. O. DATE 12/03/16	
RESIDENCE PHONE [redacted]	BUSINESS PHONE [redacted]	COMMENTS		

MO: 24185

RECOMMENDATIONS----------

FRONT BRAKES 120.00 TAX 10.80 LABOR 240.00 (370.80
REARS 108.00 9.72 LABOR 240.00 (357.72
FRONT AND REAR BRAKES AT 50%LEFT ADVISED TO CUSTOMER 12/5/16

TOTALS----------

NOTICE TO CONSUMER:

PLEASE READ IMPORTANT INFORMATION ON BACK.

I acknowledge notice and oral approval of an increase in the original estimated price.

X _____
CUSTOMER SIGNATURE

****
* *
* [ ] CASH [ ] CHECK CK NO. [ ] *
* *
* [ ] VISA [ ] MASTERCARD [ ] DISCOVER *
* *
* [ ] AMER XPRESS [ ] OTHER [ ] CHARGE *
* *
****

TOTAL LABOR....	0.00
TOTAL PARTS....	0.00
TOTAL SUBLET...	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	0.00
TOTAL INVOICE $	**0.00**

THANK YOU FOR PATRONAGE !!!!

_____
CUSTOMER SIGNATURE

The Reynolds and Reynolds Company ERAINTINVE CC709378 Q (06/12)

MIKE HERNANDEZ'

CAMINO REAL CHEVROLET

2401 SO. ATLANTIC BLVD.
MONTEREY PARK, CA. 91754

(323) 264-3050
AT POMONA FRWY.

B.A.R. REG. NO. ARD052719

E.P.A. NO. CAD981384852

SE HABLA ESPAÑOL

GM QUALITY SERVICE PARTS

CELL: [redacted]8

CUSTOMER NO. [redacted]	ADVISOR GRISELDA 500	TAG NO. 6314	INVOICE DATE 12/05/16	[redacted]
[redacted]	LABOR RATE [redacted]	MILEAGE 24,185	COLOR RED/2WD LT	STOCK NO. 151146
HUNTINGTON PARK, CA [redacted]	YEAR / MAKE / MODEL 15/CHEVROLET TRUCK/COLORADO/CREW CAB		DELIVERY DATE 01/10/15	DELIVERY MILES 160
[redacted]	VEHICLE I.D. NO. 1 G C G S B E 3 3 F 1 [redacted]		SELLING DEALER NO.	PRODUCTION DATE
	F.T.E. NO.	P.O. NO.	R.O. DATE 12/03/16	
RESIDENCE PHONE [redacted]	BUSINESS PHONE [redacted]	[redacted]		MO: 24185

[redacted]

LABOR----------

J0B# 1 02CVZ RECALL TECH(S):225 WARRANTY

PERFORM RECALL #16019 HVAC MODULE TEMP DOOR
RECALL 16019
PERFORMED RECALL 16019 HVAC MODULE TEMP DOOR

PARTS------QTY---FP-NUMBER--------------DESCRIPTION---------LIST PRICE-UNIT PRICE-

1	25518880	NUT 8.948 Y		WARRANTY
			TOTAL - PARTS	0.00

J0B# 1 TOTALS----------

JOB# 1 JOURNAL PREFIX CVCS JOB# 1 TOTAL 0.00

J0B# 2 CHARGES----------

LABOR----------

J0B# 2 51CVZ05 HEADLIGHTS TECH(S):225 WARRANTY

CUSTOMER STATES RIGHT SIDE HEADLIGHT INOP
BULB BURNT OUT
REPLACED RF LOW BEAM HEADLAMP BULB

PARTS------QTY---FP-NUMBER--------------DESCRIPTION---------LIST PRICE-UNIT PRICE-

1	13586977	BULB 2.727 Y		WARRANTY
			TOTAL - PARTS	0.00

J0B# 2 TOTALS----------

JOB# 2 JOURNAL PREFIX CVCS JOB# 2 TOTAL 0.00

J0B# 3 CHARGES----------

LABOR----------

J0B# 3 40CVZ07 BRAKE NOISE TECH(S):163 0.00

CUSTOMER STATES NOISE WHEN BRAKING
FRONT AND REAR BRAKES AT 50%LEFT BRAKES ARE GLAZED CAUSING
SQUEEK...CUSTOMER AWARE

J0B# 3 TOTALS----------

JOB# 3 JOURNAL PREFIX CVCS JOB# 3 TOTAL 0.00

J0B# 4 CHARGES----------

LABOR----------

J0B# 4 00CVZ0108 21 POINT INSPECTION TECH(S):163 0.00

PERFORM 21 MULTI-POINT INSPECTION
21 POINT INSPECTION PERFORMED

J0B# 4 TOTALS----------

JOB# 4 JOURNAL PREFIX CVCS JOB# 4 TOTAL 0.00

ESTIMATE----------

CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
ORIGINAL ESTIMATE OF $0.00 (+TAX)

NOTICE TO CONSUMER:

PLEASE READ IMPORTANT INFORMATION ON BACK.

I acknowledge notice and oral approval of an increase in the original estimated price.

X _____
CUSTOMER SIGNATURE

The Reynolds and Reynolds Company ERAINTWE CC709378 Q (06/12)

MIKE HERNANDEZ'

CAMINO REAL CHEVROLET

2401 SO. ATLANTIC BLVD.
MONTEREY PARK, CA. 91754

(323) 264-3050
AT POMONA FRWY.

B.A.R. REG. NO. ARD052719

E.P.A. NO. CAD981384852

SE HABLA ESPAÑOL

GM QUALITY SERVICE PARTS

CELL: [redacted]

CUSTOMER NO.	ADVISOR	TAG NO.	INVOICE DATE	INVOICE NO.
[redacted]	GRISELDA 500	6881	04/25/15	[redacted]

	LICENSE NO.	MILEAGE		
[redacted]	52409R1	6,274	[redacted] RED/2WD LT	151146

	YEAR / MAKE / MODEL	DELIVERY DATE	DELIVERY MILES
[redacted] HUNTINGTON PARK, CA [redacted]	15/CHEVROLET TRUCK/COLORADO/CREW CAB	01/10/15	160
	VEHICLE I.D. NO. 1 G C G S B E 3 3 F 1 [redacted]	SELLING DEALER NO.	PRODUCTION DATE
	F.T.E. NO. / P.O. NO.	R.O. DATE 04/25/15	
[redacted]	COMMENTS		MO: 6275

JOB# 1 CHARGES----------

LABOR----------

J# 1 00CVZ0600723 2YR/24K MAINT 2014 TECH(S):521 WARRANTY
PERFORM LOF/ROTATE 2YR/24K MAINT 2014
LOF
PERFORM LOF/ROTATE MPVI

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	
	1	19303249	FILTER KI 1.836 Y			WARRANTY
					TOTAL - PARTS	0.00

G.O.G. & SUPPLIES----------

6.0 DEXOS @ /UNIT WARRANTY
TOTAL - GOG 0.00

JOB# 1 TOTALS----------

JOB# 1 JOURNAL PREFIX CVCS JOB# 1 TOTAL 0.00

TOTALS----------

TOTAL LABOR....	0.00
TOTAL PARTS....	0.00
TOTAL SUBLET...	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	0.00
TOTAL INVOICE $	**0.00**

[ ] CASH [ ] CHECK CK NO. [ ]
[ ] VISA [ ] MASTERCARD [ ] DISCOVER
[ ] AMER XPRESS [ ] OTHER [ ] CHARGE

THANK YOU FOR PATRONAGE !!!!

NOTICE TO CONSUMER:

PLEASE READ IMPORTANT INFORMATION ON BACK.

I acknowledge notice and oral approval of an increase in the original estimated price.

X _____
CUSTOMER SIGNATURE

_____
CUSTOMER SIGNATURE

********** DUPLICATE INVOICE **********

The Reynolds and Reynolds Company ERAINTIVE CC709378 Q (06/12)

MIKE HERNANDEZ'

CAMINO REAL

CHEVROLET

2401 SO. ATLANTIC BLVD.
MONTEREY PARK, CA. 91754

(323) 264-3050
AT POMONA FRWY.

B.A.R. REG. NO. ARD052719

E.P.A. NO. CAD981384852

CHEVROLET PARTS

GM QUALITY SERVICE PARTS

[redacted]

CELL: [redacted]

CUSTOMER NO.	ADVISOR	TAG NO.	INVOICE DATE	
[redacted]	FERNANDO 258	4019	04/22/16	
[redacted]	LABOR RATE [redacted]	MILEAGE 17,409	COLOR RED/2WD LT	STOCK NO. 151146
HUNTINGTON PARK, CA [redacted]	YEAR / MAKE / MODEL 15/CHEVROLET TRUCK/COLORADO/CREW CAB		DELIVERY DATE 01/10/15	DELIVERY MILES 160
ST [redacted]	VEHICLE I.D. NO. 1GCGSBE33F1 [redacted]		SELLING DEALER NO.	PRODUCTION DATE
RES [redacted]	F.T.E. NO.	P.O. [redacted]	O. DATE 04/22/16	
	COMMENTS			

MO: 17409

J[redacted] CHARGES

LABOR

J# 5 02CVZ003 RECALL TECH(S):552 WARRANTY

OPEN CAMPAIGN #151165 HOOD STRIKER
15116
INSTALL HOOD STRIKER KIT. 9101683 .5

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	
	1	23390993	STRIKER K 8.080 N			WARRANTY
					TOTAL - PARTS	0.00

JOB# 5 TOTALS

JOB# 5 JOURNAL PREFIX CVCS JOB# 5 TOTAL 0.00

ESTIMATE

CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
ORIGINAL ESTIMATE OF $0.00 (+TAX)

COMMENTS

WAITER

TOTALS

TOTAL LABOR....	0.00
TOTAL PARTS....	0.00
TOTAL SUBLET...	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	0.00
TOTAL INVOICE $	**0.00**

[ ] CASH [ ] CHECK CK NO. [ ]

[ ] VISA [ ] MASTERCARD [ ] DISCOVER

[ ] AMER XPRESS [ ] OTHER [ ] CHARGE

THANK YOU FOR PATRONAGE !!!!

NOTICE TO CONSUMER:

PLEASE READ IMPORTANT INFORMATION ON BACK.

I acknowledge notice and oral approval of an increase in the original estimated price.

X _____
CUSTOMER SIGNATURE

_____
CUSTOMER SIGNATURE

********** DUPLICATE INVOICE **********

The Reynolds and Reynolds Company ERAINTNVE CC7093/8 Q (05/12)

MIKE HERNANDEZ'
CAMINO REAL
CHEVROLET
2401 SO. ATLANTIC BLVD.
MONTEREY PARK, CA. 91754
(323) 264-3050
AT POMONA FRWY.
B.A.R. REG. NO. ARD052719
E.P.A. NO. CAD981384852
SE HABLA ESPAÑOL

CHEVROLET PARTS

GM QUALITY SERVICE PARTS

CELL: [redacted]

CUSTOMER NO.	ADVISOR	TAG NO.	INVOICE DATE	IN
[redacted]	FERNANDO 258	4019	04/22/16	[redacted]
[redacted]	LABOR RATE [redacted]	MILEAGE 17,409	COLOR RED/2WD LT	ST 151146
HUNTINGTON PARK, CA [redacted]	YEAR / MAKE / MODEL 15/CHEVROLET TRUCK/COLORADO/CREW CAB		DELIVERY DATE 01/10/15	DELIVERY MILES 160
S[redacted]	VEHICLE I.D. NO. 1 G C G S B E 3 3 F 1 [redacted]		SELLING DEALER NO.	PRODUCTION DATE
	F. T. E. NO.	P.O. NO.	R. O. DATE 04/22/16	
RESIDENCE PHONE [redacted]	BUSINESS PHONE [redacted]	COMMENTS		

MO: 17409

JOB# 1 CHARGES

LABOR

J# 1 00CVZ0600723 2YR/24K MAINT 2014 TECH(S):521 551 WARRANTY
PERFORM LOF/ROTATE 2YR/24K MAINT 2014
MAINT
PERFORM LOF/ROTATE MPVI

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	
	1	19303249	FILTER KI 1.836 Y			WARRANTY
					TOTAL - PARTS	0.00

G.O.G. & SUPPLIES

6.0 DEXOS @ /UNIT WARRANTY
TOTAL - GOG 0.00

JOB# 1 TOTALS

JOB# 1 JOURNAL PREFIX CVCS JOB# 1 TOTAL 0.00

JOB# 2 CHARGES

LABOR

J# 2 00CVZ0108 21 POINT INSPECTION TECH(S):521 WARRANTY
PERFORM 21 MULTI-POINT INSPECTION
CK BRAKES
21 POINT INSPECTION PERFORMED

JOB# 2 TOTALS

JOB# 2 JOURNAL PREFIX CVCS JOB# 2 TOTAL 0.00

JOB# 3 CHARGES

LABOR

J# 3 02CVZ RECALL TECH(S):552 WARRANTY
OPEN CAMPAIGN #14818 BODY WIRE HARNESS
14818
BODY WIRE HARNESS INSPECTION. 9101457 .2

JOB# 3 TOTALS

JOB# 3 JOURNAL PREFIX CVCS JOB# 3 TOTAL 0.00

JOB# 4 CHARGES

LABOR

J# 4 02CVZ001 RECALL TECH(S):552 WARRANTY
OPEN CAMPAIGN #15439 LOSS OF POWER STEERING
15439
REPROGRAM POWER STEERING CONTROL MODULE. WARRANTY CODE:313E8
9101773 .3

JOB# 4 TOTALS

JOB# 4 JOURNAL PREFIX CVCS JOB# 4 TOTAL 0.00

NOTICE TO CONSUMER:

PLEASE READ IMPORTANT INFORMATION ON BACK.

I acknowledge notice and oral approval of an increase in the original estimated price.

X _____
CUSTOMER SIGNATURE

The Reynolds and Reynolds Company ERAINTINVE CC709378 Q (06/12)

MIKE HERNANDEZ'

CAMINO REAL CHEVROLET

2401 SO. ATLANTIC BLVD.
MONTEREY PARK, CA. 91754

(323) 264-3050
AT POMONA FRWY.

B.A.R. REG. NO. ARD052719

E.P.A. NO. CAD981384852

GM QUALITY SERVICE PARTS

SE HABLA ESPAÑOL

CELL: [redacted]

CUSTOMER NO.	ADVISOR	TAG NO.	INVOICE DATE	
[redacted]	GRISELDA 500	6894	08/15/15	
[redacted]	LABOR RATE [redacted]	MILEAGE 9,930	COLOR RED/2WD LT	151146
HUNTINGTON PARK, CA [redacted]	YEAR / MAKE / MODEL 15/CHEVROLET TRUCK/COLORADO/CREW CAB		DELIVERY DATE 01/10/15	DELIVERY MILES 160
[redacted] PHONE [redacted]	VEHICLE I.D. NO. 1GCGSBE33F1[redacted]		SELLING DEALER NO.	PRODUCTION DATE
	F.T.E. NO.	P.O. NO.	R.O. DATE 08/15/15	
	COMMENTS			

MO: 9931

PARTS------QTY---FP-NUMBER-------------DESCRIPTION---------LIST PRICE-UNIT PRICE-

** QUANTITY 1 IS SPECIAL ORDERED **

TOTAL - PARTS 0.00

JOB# 4 TOTALS----------

JOB# 4 JOURNAL PREFIX CVCS JOB# 4 TOTAL 0.00

TOTALS----------

TOTAL LABOR....	0.00
TOTAL PARTS....	0.00
TOTAL SUBLET...	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	0.00
TOTAL INVOICE $	**0.00**

[ ] CASH [ ] CHECK CK NO. [ ]

[ ] VISA [ ] MASTERCARD [ ] DISCOVER

[ ] AMER XPRESS [ ] OTHER [ ] CHARGE

THANK YOU FOR PATRONAGE !!!!

NOTICE TO CONSUMER:

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I acknowledge notice and oral approval of an increase in the original estimated price.

X _____
CUSTOMER SIGNATURE

_____
CUSTOMER SIGNATURE

********** DUPLICATE INVOICE **********

The Reynolds and Reynolds Company ERAINTINVE CC7093378 Q (06/12)

CUSTOMER COPY

[END OF INVOICE] 12:20pm

MIKE HERNANDEZ'
CAMINO REAL
CHEVROLET

2401 SO. ATLANTIC BLVD.
MONTEREY PARK, CA. 91754

(323) 264-3050
AT POMONA FRWY.

B.A.R. REG. NO. ARD052719

E.P.A. NO. CAD981384852

SE HABLA ESPAÑOL

CHEVROLET PARTS

GM QUALITY SERVICE PARTS

CELL: [redacted]

CUSTOMER NO.	ADVISOR	TAG NO.	INVOICE DATE
[redacted]	GRISELDA [redacted] 500	6894	08/15/15
[redacted]	LABOR RATE [redacted]	MILEAGE 9,930	COLOR RED/2WD LT
	YEAR / MAKE / MODEL 15/CHEVROLET TRUCK/COLORADO/CREW CAB		DELIVERY DATE 01/10/15
	VEHICLE I.D. NO. 1 G C G S B E 3 3 F 1 [redacted]		SELLING DEALER NO.
	F. T. E. NO.	P. O. NO.	R. O. DATE 08/15/15

STOCK NO. 151146

DELIVERY MILES 160

PRODUCTION DATE

MO: 9931

[redacted]

NOTICE TO CONSUMER:

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I acknowledge notice and oral approval of an increase in the original estimated price.

X _____
CUSTOMER SIGNATURE

LABOR----------
J# 1 40CVZ06 BRAKE LIGHT ON TECH(S):163 INTERNAL
CUSTOMER STATES BRAKE LIGHT COMES ON WHILE DRIVING CAME ON 2 TIMES ON THE WAY TO DEALER
SOP MODULE WILL BE NOTIFY

PARTS------QTY---FP-NUMBER--------------DESCRIPTION---------LIST PRICE-UNIT PRICE-
0 23252838 MODULE 4.591 Y INTERNAL
PART ON SPECIAL ORDER
** QUANTITY 1 IS SPECIAL ORDERED **

TOTAL - PARTS 0.00

JOB# 1 TOTALS----------

JOB# 1 JOURNAL PREFIX CVCS JOB# 1 TOTAL 0.00

JOB# 2 CHARGES----------

LABOR----------
J# 2 02CVZ RECALL TECH(S):552 WARRANTY
PERFORM RECALL #14818 BODY WIRE HARDNESS CHAFE EXP WITH BASE WARRANTY
14818
INSPECT BODY WIRE HARNESS. NO FURTHER ACTION REQUIRED.
9101457 .2

JOB# 2 TOTALS----------

JOB# 2 JOURNAL PREFIX CVCS JOB# 2 TOTAL 0.00

JOB# 3 CHARGES----------

LABOR----------
J# 3 02CVZ001 RECALL TECH(S):552 WARRANTY
PERFORM RECALL #15150 FRONT SEAT HOOKS NOT INSTALL INTO UNDERBODY
15150
INSPECT LEFT AND RIGHT FRONT SEAT INSTALLATION. 9101513 .2

JOB# 3 TOTALS----------

JOB# 3 JOURNAL PREFIX CVCS JOB# 3 TOTAL 0.00

JOB# 4 CHARGES----------

LABOR----------
J# 4 02CVZ003 RECALL TECH(S):163 INTERNAL
PERFORM RECALL #14888 FRONT BRAKE CALIPER LEAK
SOP PARTS

PARTS------QTY---FP-NUMBER--------------DESCRIPTION---------LIST PRICE-UNIT PRICE-
0 23341891 CALIPER 4.665 Y INTERNAL
PART ON SPECIAL ORDER
** QUANTITY 1 IS SPECIAL ORDERED **
0 23341892 CALIPER 4.665 Y INTERNAL
PART ON SPECIAL ORDER

The Reynolds and Reynolds Company ERAMTINVE CC709378 Q (06/12)

MIKE HERNANDEZ'

CAMINO REAL CHEVROLET

2401 SO. ATLANTIC BLVD.
MONTEREY PARK, CA. 91754

(323) 264-3050
AT POMONA FRWY.

B.A.R. REG. NO. ARD052719

E.P.A. NO. CAD981384852

SE HABLA ESPAÑOL

GM QUALITY SERVICE PARTS

CELL: [redacted]

CUSTOMER NO.	ADVISOR	TAG NO.	INVOICE DATE	
[redacted]	GRISELDA 500	6137	08/29/15	[redacted]
[redacted]	LABOR RATE [redacted]	MILEAGE 10,398	COLOR RED/2WD LT	STOCK NO. 151146
HUNTINGTON PARK, CA [redacted]	YEAR / MAKE / MODEL 15/CHEVROLET TRUCK/COLORADO/CREW CAB		DELIVERY DATE 01/10/15	DELIVERY MILES 160
[redacted]	VEHICLE I.D. NO. 1 G C G S B E 3 3 F 1 [redacted]		SELLING DEALER NO.	PRODUCTION DATE
	F. T. E. NO.	P. O. NO.	R. O. DATE 08/29/15	
	COMMENTS			

MO: 10405

TOTALS---------- [redacted] ----------

****
* *
** [ ] CASH [ ] CHECK CK NO. [ ] *
* *
** [ ] VISA [ ] MASTERCARD [ ] DISCOVER *
* *
** [ ] AMER XPRESS [ ] OTHER [ ] CHARGE *
* *
****

TOTAL LABOR....	0.00
TOTAL PARTS....	0.00
TOTAL SUBLET...	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	0.00
TOTAL INVOICE $	**0.00**

NOTICE TO CONSUMER:

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X _____
CUSTOMER SIGNATURE

THANK YOU FOR PATRONAGE !!!!

_____
CUSTOMER SIGNATURE

********** DUPLICATE INVOICE **********

The Reynolds and Reynolds Company ERAINTINVE CC709378 Q (06/12)

CUSTOMER COPY

[END OF INVOICE] 12:20pm

MIKE HERNANDEZ'
CAMINO REAL
CHEVROLET
2401 SO. ATLANTIC BLVD.
MONTEREY PARK, CA. 91754
(323) 264-3050
AT POMONA FRWY.
B.A.R. REG. NO. ARD052719
E.P.A. NO. CAD981384852
SE HABLA ESPAÑOL

GM QUALITY SERVICE PARTS

CELL: [redacted]

CUSTOMER NO. [redacted]	ADVISOR GRISELDA 500	TAG NO. 6137	INVOICE DATE 08/29/15	[redacted]
[redacted]	LABOR RATE [redacted]	MILEAGE 10,398	COLOR RED/2WD LT	STOCK NO. 151146
HUNTINGTON PARK, CA [redacted]	YEAR / MAKE / MODEL 15/CHEVROLET [redacted] /COLORADO/CREW CAB		DELIVERY DATE 01/10/15	DELIVERY MILES 160
[redacted]M	VEHICLE I.D. NO. 1 G C G S B E 3 3 F 1 [redacted]		SELLING DEALER NO.	PRODUCTION DATE
	F. T. E. NO.	P. O. NO.	R. O. DATE 08/29/15	
RESIDENCE PHONE [redacted]	COMMENTS			MO: 10405

JOB# 1 CHARGES----------

LABOR----------

J# 1 40CVZ06 BRAKE LIGHT ON TECH(S):163 WARRANTY

CUSTOMER STATES BRAKE LIGHT ON..SOP MODULE PARTS HERE
CHECK AND DIAGNOSE FOUND E-BRAKE ASSEMBLY INOP NOT REALISING PROPERLY
REPLACE E-BRAKE ASSEMBLY MODULE

PARTS------QTY---FP-NUMBER----------DESCRIPTION---------LIST PRICE-UNIT PRICE-

QTY	FP	NUMBER	DESCRIPTION		
1		23252838	MODULE 4.591	Y	WARRANTY

TOTAL - PARTS 0.00

JOB# 1 TOTALS----------

JOB# 1 JOURNAL PREFIX CVCS JOB# 1 TOTAL 0.00

JOB# 2 CHARGES----------

LABOR----------

J# 2 02CVZ RECALL TECH(S):163 WARRANTY

PERFORM OPEN RECALL #14888 FRONT BRAKE CALIPER LEAK SOP PARTS HERE
REPLACE BOTH FRONT CALIPERS

PARTS------QTY---FP-NUMBER----------DESCRIPTION---------LIST PRICE-UNIT PRICE-

QTY	FP	NUMBER	DESCRIPTION		
1		23341891	CALIPER 4.665	Y	WARRANTY
1		23341892	CALIPER 4.665	Y	WARRANTY
4		21012386	WASHER 4.681	Y	WARRANTY
2		19299818	FLUID 8.800	N	WARRANTY

TOTAL - PARTS 0.00

JOB# 2 TOTALS----------

JOB# 2 JOURNAL PREFIX CVCS JOB# 2 TOTAL 0.00

NOTICE TO CONSUMER:

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X _____
CUSTOMER SIGNATURE

The Reynolds and Reynolds Company ERAINTINVE CC709378 Q (06/12)

MIKE HERNANDEZ'

CAMINO REAL CHEVROLET

2401 SO. ATLANTIC BLVD.
MONTEREY PARK, CA. 91754

(323) 264-3050
AT POMONA FRWY.

B.A.R. REG. NO. ARD052719

E.P.A. NO. CAD981384852

SE HABLA ESPAÑOL

CHEVROLET PARTS

GM QUALITY SERVICE PARTS

[redacted]

CUSTOMER NO. [redacted]	ADVISOR FERNANDO 258	TAG NO. 4019			
[redacted] HUNTINGTON PARK, CA [redacted]	LABOR RATE	LICENSE NO. [redacted]	MILEAGE 17,409	COLOR RED/2WD LT	STOCK NO. 151146
	YEAR / MAKE / MODEL 15/CHEVROLET TRUCK/COLORADO/CREW CAB			DELIVERY DATE 01/10/15	DELIVERY MILES 160
	VEHICLE I.D. NO. 1 G C G S B E 3 3 F 1 [redacted]			SELLING DEALER NO.	PRODUCTION DATE
	[redacted]	[redacted] NO.		R. O. DATE 04/22/16	
RESIDENCE PHONE [redacted]	BUSINESS PHONE [redacted]	COMMENTS			

MO: 17409

JOB# 5 CHARGES----------

LABOR----------

J# 5 02CVZ003 RECALL TECH(S):552 WARRANTY

OPEN CAMPAIGN #151165 HOOD STRIKER
15116
INSTALL HOOD STRIKER KIT. 9101683 .5

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	
	1	23390993	STRIKER K 8.080 N			WARRANTY
				TOTAL - PARTS		0.00

JOB# 5 TOTALS----------

JOB# 5 JOURNAL PREFIX CVCS JOB# 5 TOTAL 0.00

ESTIMATE----------

CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
ORIGINAL ESTIMATE OF $0.00 (+TAX)

COMMENTS----------

WAITER

TOTALS----------

NOTICE TO CONSUMER:

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I acknowledge notice and oral approval of an increase in the original estimated price.

X _____
CUSTOMER SIGNATURE

TOTAL LABOR....	0.00
TOTAL PARTS....	0.00
TOTAL SUBLET...	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	0.00
TOTAL INVOICE $	**0.00**

[ ] CASH [ ] CHECK CK NO. [ ]

[ ] VISA [ ] MASTERCARD [ ] DISCOVER

[ ] AMER XPRESS [ ] OTHER [ ] CHARGE

THANK YOU FOR PATRONAGE !!!!

_____
CUSTOMER SIGNATURE

The Reynolds and Reynolds Company ERAINTINVE CC709378 Q (06/12)

MIKE HERNANDEZ'

CAMINO REAL CHEVROLET

2401 SO. ATLANTIC BLVD.
MONTEREY PARK, CA. 91754

(323) 264-3050
AT POMONA FRWY.

B.A.R. REG. NO. ARD052719

E.P.A. NO. CAD981384852

SE HABLA ESPAÑOL

GM QUALITY SERVICE PARTS

CELL: [redacted]

CUSTOMER NO.	ADVISOR	TAG NO.	INVOICE DATE
[redacted]	FERNANDO 258	4019	04/22/16
[redacted]	LABOR RATE / LICENSE NO.	MILEAGE	COLOR
HUNTINGTON PARK, CA [redacted]	[redacted]	17,409	RED/2WD LT 151146
[redacted]	YEAR / MAKE / MODEL	DELIVERY DATE	DELIVERY MILES
	15/CHEVROLET TRUCK/COLORADO/CREW CAB	01/10/15	160
	VEHICLE I.D. NO. 1GCGSBE33F [redacted]	SELLING DEALER NO.	PRODUCTION DATE
	F.T.E. NO.	R.O. DATE 04/22/16	
	COMMENTS		

MO: 17409

NOTICE TO CONSUMER:

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I acknowledge notice and oral approval of an increase in the original estimated price.

X _____
CUSTOMER SIGNATURE

J[redacted]

LABOR

J# 1 00CVZ0600723 2YR/24K MAINT 2014 TECH(S):521 551 WARRANTY
PERFORM LOF/ROTATE 2YR/24K MAINT 2014
.
PERFORM LOF/ROTATE MPVI

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	
	1	19303249	FILTER KI 1.836 Y			WARRANTY
				TOTAL - PARTS		0.00

G.O.G. & SUPPLIES

6.0 DEXOS @ /UNIT WARRANTY
TOTAL - GOG 0.00

JOB# 1 TOTALS

JOB# 1 JOURNAL PREFIX CVCS JOB# 1 TOTAL 0.00

JOB# 2 CHARGES

LABOR

J# 2 00CVZ0108 21 POINT INSPECTION TECH(S):521 WARRANTY
PERFORM 21 MULTI-POINT INSPECTION
CK BRAKES
21 POINT INSPECTION PERFORMED

JOB# 2 TOTALS

JOB# 2 JOURNAL PREFIX CVCS JOB# 2 TOTAL 0.00

JOB# 3 CHARGES

LABOR

J# 3 02CVZ RECALL TECH(S):552 WARRANTY
OPEN CAMPAIGN #14818 BODY WIRE HARNESS
14818
BODY WIRE HARNESS INSPECTION. 9101457 .2

JOB# 3 TOTALS

JOB# 3 JOURNAL PREFIX CVCS JOB# 3 TOTAL 0.00

JOB# 4 CHARGES

LABOR

J# 4 02CVZ001 RECALL TECH(S):552 WARRANTY
OPEN CAMPAIGN #15439 LOSS OF POWER STEERING
15439
REPROGRAM POWER STEERING CONTROL MODULE. WARRANTY CODE:313E8
9101773 .3

JOB# 4 TOTALS

JOB# 4 JOURNAL PREFIX CVCS JOB# 4 TOTAL 0.00

The Reynolds and Reynolds Company ERAINTINVE CC7009378 Q (06/12)

MIKE HERNANDEZ'
CAMINO REAL CHEVROLET
2401 SO. ATLANTIC BLVD.
MONTEREY PARK, CA. 91754
(323) 264-3050
AT POMONA FRWY.
B.A.R. REG. NO. ARD052719
E.P.A. NO. CAD981384852

CHEVROLET PARTS

GM QUALITY SERVICE PARTS

SE HABLA ESPAÑOL

BASED ON CURRENT MILEAGE OF YOUR VEHICLE WE RECOMMEND THE FOLLOWING SERVICES BE PERFORMED NOW.

OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL	OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL

SERVICE HISTORY

DATE	REPAIR ORDER	MILEAGE	ADVISOR	TECHNICIAN	TYPE	OPERATION	OPERATION DESCRIPTION
03/03/17	[redacted]	26740	258	552	I	51CVZ	BODY ELECTRICAL
				200	C	00CVZ0405	LOF/ROTATE MPVI
				200	C	00CVZ0108	21 POINT INSPECTION
12/03/16	[redacted]	24185	500	225	W	02CVZ	RECALL
				225	W	51CVZ05	HEADLIGHTS
				163	C	40CVZ07	BRAKE NOISE

SALESPERSON NO. 131 FIDEL SUAREZ

S E R V I C E

STATE REG# ARD052719

ALL PARTS ARE NEW UNLESS SPECIFIED OTHERWISE

ALL PARTS WILL BE DISCARDED UNLESS SPECIFIED OTHERWISE

☐ SAVE

APPOINTMENT ☐ YES ☒ NO

VEHICLE I.D. NO.	YEAR/MAKE/MODEL	PRODUCTION DATE	STOCK NO.	LICENSE NO.	R.O. NO.
1GCGSBE33F1 [redacted]	15/CHEVROLET TRUCK/COLORADO/CREW CA		151146	[redacted]	[redacted]

CUSTOMER NO.	SERVICE CONTRACT	DELIVERY DATE	DELIVERY MILES	S	R.O. DATE
[redacted]		01/10/15	160		04/17/17

COLOR	CONTRACT NO.	EXPIRATION DATE	EXPIRATION MILES	TAG NO.
RED/2WD LT				6524

TURBO	M/MC	AIR COND.	P.S.	TRANS	MILEAGE	ADVISOR NO.	ADVISOR
N	CVZZ	Y	N	A	27,886	500	GRISELDA

HUNTINGTON PARK, CA [redacted]

TIME RECEIVED	DATE/TIME PROMISED	PRIORITY
11:53am	04/17/17 06:00pm	3

LABOR RATE

CEL [redacted]

WHEN INQUIRING ABOUT YOUR VEHICLE, PLEASE REFER TO YOUR SERVICE ADVISOR AND R.O. NO.

I hereby authorize the repair work to be done along with the necessary material, and hereby grant you and/or your employees permission to operate the car or truck herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. In the event of a teardown for inspection, I understand that my vehicle will be reassembled within _____ days of the date shown above, unforseen complications not withstanding. If automobile is returned to customer before authorized service is performed, a diagnostic and handling charge will be made. If I choose not to authorize the services recommended, YOU WILL BE ALLOWED TO COMPLETE ANY FACTORY AUTHORIZED WARRANTY REPAIRS OR SERVICES THAT ARE AT NO COST TO ME. I also authorize any sublet repairs that you deem necessary. **CUSTOMER IS HEREBY NOTIFIED THAT THE SAID PROPERTY IS NOT INSURED OR PROTECTED AGAINST LOSS OCCASIONED BY THEFT, FIRE OR VANDALISM WHILE THE PROPERTY REMAINS WITH THE REPAIR GARAGE.** NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON REVERSE SIDE. CUSTOMER ACKNOWLEDGES RECEIPT OF A COPY HEREOF, SUBJECT TO CONDITIONS ON REVERSE SIDE OF THIS CONTRACT PLEASE READ REVERSE SIDE.

CUST. SIGN. X _____

ORIGINAL ESTIMATE $

JOB

LABOR INSTRUCTIONS

ORIGINAL CUSTOMER ESTIMATE: TOTAL

X _____

1 W 45CVZ ***STEERING/SUSPENSION***

CUSTOMER STATES HAS NOTICE OLNY WHILE DRIVING IN FREEWAY OLNY AFTER 15/20 MIN SERVICE POWER STERING DRIVE WITH CARE LIGHT COMES ON AND STERING GETS STIFF..AFTER SHUTING OFF AND TURNING BACK ON LIGHT WILL SHUT OFF

REVISED ESTIMATE	ADD'L COST	PERSON CONTACTED	BY WHOM
$	$		
TIME	DATE	☐ VIA PHONE ☐ IN PERSON	
PHONE	REASON		

REVISED ESTIMATE	ADD'L COST	PERSON CONTACTED	BY WHOM
$	$		
TIME	DATE	☐ VIA PHONE ☐ IN PERSON	
PHONE	REASON		

FOR YOUR CONVENIENCE
OUR SERVICE DEPARTMENT HOURS:
MONDAY - FRIDAY 7:00 A.M. TO 6:00 P.M.
SATURDAY 8:00 A.M. TO 4:00 P.M.
ALL VEHICLES MUST BE PICKED UP DURING SERVICE HOURS

0

POWER OF ATTORNEY

The undersigned hereinafter called "Insured", for the consideration of repairs made to "Insured's" automobile, does hereby grant to said Camino Real Chevrolet Insured's power of attorney to sign or endorse any checks and/or drafts made payable to Insured, and any releases thereto, as settlement for Insured's claim for damages to the above described automobile.

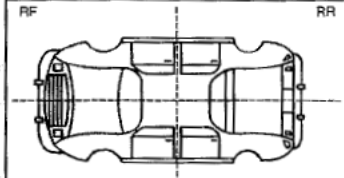
X _____ _____
DATE (INSURED)

WE MAKE A SEPARATE CHARGE FOR THE STORAGE AND DISPOSAL OF TOXIC WASTES. RATHER THAN RECOVER THESE COSTS BY INCREASING OUR LABOR RATES TO ALL OF OUR SERVICE CUSTOMERS, WE MAKE THIS CHARGE ONLY ON THOSE PARTICULAR REPAIRS OR SERVICES WHICH GENERATE THESE WASTES.

THE FOLLOWING CREDIT CARDS ACCEPTED

VISA DISCOVER NOVUS MasterCard

CHECKS ACCEPTED BUT SUBJECT TO VERIFICATION



RATTLE WHERE MARKED ☐ DAMAGED WHERE MARKED ☐

The Reynolds and Reynolds Company ERAINTWOBE CC709379 Q (07/14)

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK

110917

MIKE HERNANDEZ'

CAMINO REAL CHEVROLET

CHEVROLET PARTS

2401 SO. ATLANTIC BLVD.
MONTEREY PARK, CA. 91754

(323) 264-3050
AT POMONA FRWY.

GM QUALITY SERVICE PARTS

B.A.R. REG. NO. ARD052719

E.P.A. NO. CAD981384852

SE HABLA ESPAÑOL

[redacted]

CELL: [redacted]

CUSTOMER NO.	ADVISOR	TAG NO.	INVOICE DATE	IN
[redacted]	FERNANDO 258	4124	10/19/15	[redacted]
	LABOR RATE [redacted]	MILEAGE 11,609	COLOR RED/2WD LT	ST 151146
HUNTINGTON PARK, CA [redacted]	YEAR / MAKE / MODEL 15/CHEVROLET TRUCK/COLORADO/CREW CAB		DELIVERY DATE 01/10/15	DELIVERY MILES 160
[redacted]	VEHICLE I.D. NO. 1GCGSBE33F1[redacted]		SELLING DEALER NO.	PRODUCTION DATE
	F. T. E. NO.	P.O. [redacted]	R.O. DATE 10/19/15	
RESIDENCE PHONE [redacted]	BUSINESS PHONE [redacted]3	COMMENTS		

MO: 11609

TOTALS----------

****
* *
* [ ] CASH [ ] CHECK CK NO. [ ] *
* *
* [ ] VISA [ ] MASTERCARD [ ] DISCOVER *
* *
* [ ] AMER XPRESS [ ] OTHER [ ] CHARGE *
* *
****

THANK YOU FOR PATRONAGE !!!!

TOTAL LABOR....	0.00
TOTAL PARTS....	0.00
TOTAL SUBLET...	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	0.00
TOTAL INVOICE $	**0.00**

NOTICE TO CONSUMER:

PLEASE READ IMPORTANT INFORMATION ON BACK.

I acknowledge notice and oral approval of an increase in the original estimated price.

X _____
CUSTOMER SIGNATURE

CUSTOMER SIGNATURE

********** DUPLICATE INVOICE **********

The Reynolds and Reynolds Company ERMINTINVE CC7009378 Q (06/12)

CUSTOMER COPY

[END OF INVOICE] 12:19pm

MIKE HERNANDEZ'
CAMINO REAL CHEVROLET
2401 SO. ATLANTIC BLVD.
MONTEREY PARK, CA. 91754
(323) 264-3050
AT POMONA FRWY.
B.A.R. REG. NO. ARD052719
E.P.A. NO. CAD981384852
SE HABLA ESPAÑOL

GM QUALITY SERVICE PARTS

CEL [redacted]5

CUSTOMER NO.	ADVISOR		TAG NO.	INVOICE DATE
[redacted]	FERNANDO	258	4124	10/19/15

LABOR RATE	LICENSE NO.	MILEAGE	COLOR	STOCK NO.
	52409R1	11,609	RED/2WD LT	151146

YEAR / MAKE / MODEL	DELIVERY DATE	DELIVERY MILES
15/CHEVROLET TRUCK/COLORADO/CREW CAB	01/10/15	160

VEHICLE I.D. NO.	SELLING DEALER NO.	PRODUCTION DATE
1 G C G S B E 3 3 F 1[redacted]		

F.T.E. NO.	P.O. NO.	R.O. DATE
		10/19/15

[redacted]
HUNTINGTON PARK, CA [redacted]
[redacted]

RESIDENCE PHONE [redacted] BUSINESS PHONE [redacted]

COMMENTS

MO: 11609

JOB# 1 CHARGES----------

LABOR----------

J# 1 00CVZ0600723 2YR/24K MAINT 2014 TECH(S):551 WARRANTY
PERFORM LOF/ROTATE 2YR/24K MAINT 2014
LOF
PERFORM LOF/ROTATE MPVI

PARTS	QTY	FP	NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	
	1		19303249	FILTER KI 1.836 Y			WARRANTY
					TOTAL - PARTS		0.00

G.O.G. & SUPPLIES----------

6.0 DEXOS @ /UNIT WARRANTY
TOTAL - GOG 0.00

JOB# 1 TOTALS----------

JOB# 1 JOURNAL PREFIX CVCS JOB# 1 TOTAL 0.00

JOB# 2 CHARGES----------

LABOR----------

J# 2 00CVZ0108 21 POINT INSPECTION TECH(S):551 WARRANTY
CUSTOMER REQUESTS PERFORM 21 POINT INSPECTION
21 POINT INSPECTION PERFORMED

JOB# 2 TOTALS----------

JOB# 2 JOURNAL PREFIX CVCS JOB# 2 TOTAL 0.00

COMMENTS----------
WAITER
DR 10-19
WARR,IN BASKET

NOTICE TO CONSUMER:

PLEASE READ IMPORTANT INFORMATION ON BACK.

I acknowledge notice and oral approval of an increase in the original estimated price.

X
CUSTOMER SIGNATURE

The Reynolds and Reynolds Company ERAINTMVE CC709378 Q (06/12)

Chevrolet
P.O. Box 909989
Milwaukee, WI 53209-9989

[redacted]
HUNTINGTON PARK, CA [redacted]
[redacted]

November 2016

This notice applies to your vehicle, **VIN: 1GCGSBE33F1[redacted]**

Dear [redacted]

We have learned that your 2015 model year Chevrolet Colorado may have a condition in which a crack in the heating and cooling module temperature door control shaft may form and result in inconsistent air discharge temperature control. If the shaft cracks, the air discharge temperature may be up to 33 degrees Fahrenheit (20 degrees Celsius) cooler than the requested values, depending on the HVAC mode selected.

Your satisfaction with your Colorado is very important to us, so we are announcing a program to prevent this condition or, if it has occurred, to fix it.

What We Will Do: Your Chevrolet dealer will inspect the temperature valve control shaft for cracks. If the shaft is intact, they will install a reinforcing clamp around the temperature valve shaft to prevent the shaft from cracking. If more than one crack is present, the temperature control valve will be replaced. This service will be performed for you at **no charge until November 30, 2018.** After that, any applicable warranty will apply.

What You Should Do: To limit any possible inconvenience, we recommend that you contact your Chevrolet dealer as soon as possible to schedule an appointment for this repair. By scheduling an appointment, your dealer can ensure that the necessary parts will be available on your scheduled appointment date.

If you have any questions or concerns that your dealer is unable to resolve, please contact the Chevrolet Customer Assistance Center at 1.800.222.1020 (TTY 1.800.833.2438).

We sincerely regret any inconvenience or concern that this situation may cause you. We want you to know that we will do our best, throughout your ownership experience, to ensure that your Chevrolet Colorado provides you with many mile[redacted]

Terry M. Inch
Executive Director
Global Connected Customer Experience

16019

GM

649T

SALES SUMMARY

SALE [redacted] NA DATE 01/10/2015 UNIT NEW 2015 CHEVROLET TRUCK COLORADO STK No. 151146

BUY [redacted] 1GCGSBE33F[redacted]

SALESPERSON VIDEL SUAREZ SALESPERSON RAINER A RUANO MGR ERICK A NAVARRO

PRICE:	$ 27985.00		
COST:	$ 28156.13		
SUB TOTAL:		$ -171.13	
OVER ALLOWANCE:		$ 700.00	
		N/A	
ADDITIONS:	$ -225.00		
ADDITIONS: rebate	$ -500.00		
ADDITIONS:	$ N/A		
ADDITIONS:	$ N/A		
ADDITIONS:	$ N/A		
TOTAL ADDITIONS:		$ -725.00	
NET GROSS/VEHICLE GROSS		$ -1596.13	
PACK		$ N/A	
GROSS COMM/GROSS PAYABLE		$ -1596.13	
AFTR MKT $ 1391.25	$ ~~1097.25~~ 1391.25		
RESERVE: $ 3160.54	$ 283.30		
CREDIT LIFE: $ N/A	$ N/A		
A & H: $ N/A	$ N/A		
WARRANTY: $ N/A	$ N/A		
COLLISION: $ N/A	$ N/A		
TOTAL F & I:		$ ~~1308.55~~ 1674.55	
SUB TOTAL:		$ -287.58	
TOTAL COMMISSION:		$ 398.82	
PROFIT ON SALE/TOTAL PROFIT		$ -686.40	

28156.13

TRADE INFORMATION

YEAR 2013 MAKE NISSAN

MODEL SENTRA VIN: 3N1AB7AP8DL[redacted]

LIC. No: ACV: 11000.00

NET PAYOFF: 17500.00 HIGH: LOW:

GOOD UNTIL:

PAYOFF TO: NISSAN MOTOR ACPTANCE

LOAN INFORMATION

DOWN PAYMENT ADVANCE

TRADE 11700.00 CASH 2500.00 UNDER OVER

HOLD FOR ☐ SENT TO ☐ MONEY IN ☐ 1 PAY DUE

LEGAL TO BE: US BANK N A
PO BOX 3427
OSHKOSH WI 54903

347T

Reynolds and Reynolds

FORM NO. 347T 11/94 TO ORDER: www.reysource.com; 1-800-344-0998; fax 1-800-531-9055

☐ Pay [redacted] ER Date Sold 1/10/15 ☐ Hold

Salesman [redacted] Stock No. 151146

Salesman #145 Type of Car

Customer [redacted]

Address

COMMISSION

Gross Commission Due . . . $ 50

Accessories . . . . . ( )

Other . . . . . ( )

Bonus . . . . . ( )

Net Commission Due . . . . . $ 50

PAY

Receipt No.

A. and R. in

Title ___ or Reg. ___ in

Other

Approval by X ___, Mgr.

HOLD FOR

Hold Check for $ ___ Due ___

High Pay-off of $ ___ Due ___

Outside Finance of $

Access. to be Removed per A. and R. No.

Title ___ or Registration

Other

Salesman's Approval X 1/2 deal

Remarks:

FORM NO. 347T (REV. 11/94) © 1994 Reynolds and Reynolds

TOTAL COMMISSION: 65.43 [redacted]

RETAIL INSTALLMENT SALE CONTRACT – SIMPLE FINANCE CHARGE
(WITH ARBITRATION PROVISION)

Dealer Number _____ Contract Number [redacted] R.O.S. Number _____ Stock Number 151146

Buyer Name and Address	Co-Buyer Name and Address (Including County and Zip Code)	Seller-Creditor (Name and Address)
[redacted] HUNTINGTON PARK CA LOS ANGELES	[redacted] HUNTINGTON PARK CA LOS ANGELES	CAMINO REAL CHEVROLET 2401 S ATLANTIC BLVD MONTEREY PARK CA 91754 LOS ANGELES

You, the Buyer (and Co-Buyer, if any), may buy the vehicle below for cash or on credit. By signing this contract, you choose to buy the vehicle on credit under the agreements on the front and back of this contract. You agree to pay the Seller - Creditor (sometimes "we" or "us" in this contract) the Amount Financed and Finance Charge in U.S. funds according to the payment schedule below. We will figure your finance charge on a daily basis. The Truth-In-Lending Disclosures below are part of this contract.

New Used	Year	Make and Model	Odometer	Vehicle Identification Number	Primary Use For Which Purchased
NEW	2015	CHEVROLET TRU COLORADO	132	1GCGSBE35F1 [redacted]	Personal, family or household unless otherwise indicated below. ☐ business or commercial

FEDERAL TRUTH-IN-LENDING DISCLOSURES

ANNUAL PERCENTAGE RATE The cost of your credit as a yearly rate.	FINANCE CHARGE The dollar amount the credit will cost you.	Amount Financed The amount of credit provided to you or on your behalf.	Total of Payments The amount you will have paid after you have made all payments as scheduled.	Total Sale Price The total cost of your purchase on credit, including your down payment of $ 0.00 is
2.85 %	$ 3154.01 (e)	$ 35412.99	$ 38568.99 (e)	$ 38568.99 (e)

(e) means an estimate

YOUR PAYMENT SCHEDULE WILL BE:

Number of Payments:	Amount of Payments:	When Payments Are Due:
One Payment of N/A	N/A	N/A
One Payment of N/A	N/A	N/A
One Payment of N/A	N/A	N/A
71	535.68	Monthly beginning 02/09/2015
N/A	N/A	N/A
One final payment	535.68	DUE ON 01/09/2021

Late Charge. If payment is not received in full within 10 days after it is due, you will pay a late charge of 5% of the part of the payment that is late.
Prepayment. If you pay off all your debt early, you may be charged a minimum finance charge.
Security Interest. You are giving a security interest in the vehicle being purchased.
Additional Information: See this contract for more information including information about nonpayment, default, any required repayment in full before the scheduled date, minimum finance charges, and security interest.

ITEMIZATION OF THE AMOUNT FINANCED (Seller may keep part of the amounts paid to others.)

1. **Total Cash Price**
   - A. Cash Price of Motor Vehicle and Accessories $ 27945.00 (A)
     - 1. Cash Price Vehicle $ 27945.00
     - 2. Cash Price Accessories $ N/A
     - 3. Other (Nontaxable)
       - Describe N/A $ N/A
       - Describe N/A $ N/A
   - B. Document Processing Charge (not a governmental fee) $ 80.00 (B)
   - C. Emissions Testing Charge (not a governmental fee) $ N/A (C)
   - D. (Optional) Theft Deterrent Device (to whom paid) APPI ETCH $ 1391.29 (D)
   - E. (Optional) Theft Deterrent Device (to whom paid) N/A $ N/A (E)
   - F. (Optional) Theft Deterrent Device (to whom paid) N/A $ N/A (F)
   - G. (Optional) Surface Protection Product (to whom paid) N/A $ N/A (G)
   - H. (Optional) Surface Protection Product (to whom paid) N/A $ N/A (H)
   - I. EV Charging Station (to whom paid) N/A $ N/A (I)
   - J. Sales Tax (on taxable items in A through I) $ 2647.46 (J)
   - K. Electronic Vehicle Registration or Transfer Charge (not a governmental fee) (to whom paid) CDR $ 20.00 (K)
   - L. (Optional) Service Contract (to whom paid) N/A $ N/A (L)

STATEMENT OF INSURANCE

NOTICE. No person is required as a condition of financing the purchase of a motor vehicle to purchase or negotiate any insurance through a particular insurance company, agent or broker. You are not required to buy any other insurance to obtain credit. Your decision to buy or not buy other insurance will not be a factor in the credit approval process.

Vehicle Insurance

	Term	Premium
$ N/A Ded. Comp., Fire & Theft	N/A Mos.	$ N/A
$ N/A Ded. Collision	N/A Mos.	$ N/A
Bodily Injury $ N/A Limits	N/A Mos.	$ N/A
Property Damage $ N/A Limits	N/A Mos.	$ N/A
Medical N/A	N/A Mos.	$ N/A
N/A	N/A Mos.	$ N/A
Total Vehicle Insurance Premiums		$ N/A (a)

UNLESS A CHARGE IS INCLUDED IN THIS AGREEMENT FOR PUBLIC LIABILITY OR PROPERTY DAMAGE INSURANCE, PAYMENT FOR SUCH COVERAGE IS NOT PROVIDED BY THIS AGREEMENT.

You may buy the physical damage insurance this contract requires (see b[redacted] are no[redacted]

Buyer[redacted]
Co-Bu[redacted]
Seller[redacted]

If any [redacted] named insurance companies will describe the terms and conditions.

Application for Optional Credit Insurance

☐ Credit Life: ☐ Buyer ☐ Co-Buyer ☐ Both
☐ Credit Disability (Buyer Only)

	Term	Exp.	Premium
Credit Life	N/A Mos.	N/A	$ N/A
Credit Disability	N/A Mos.	N/A	$ N/A
Total Credit Insurance Premiums			$ N/A (b)

Insurance Company Name N/A
N/A
Home Office Address N/A
N/A

Credit life insurance and credit disability insurance are not required to obtain credit. Your decision to buy or not buy credit life and credit disability insurance will not be a factor in the credit approval process. They will not be provided unless you sign and agree to pay the extra cost. Credit life insurance is based on your original payment schedule. This insurance may not pay all you owe on this contract if you make late payments. Credit disability insurance does not cover any increase in your payment or in the number of payments. Coverage for credit life insurance and credit disability insurance ends on the original due date for the last payment unless a different term for the insurance is shown above.

You are applying for the credit insurance marked above. Your signature below means that you agree that: (1) You are not eligible for insurance if you have reached your 65th birthday. (2) You are eligible for

A. Cash Price of Motor Vehicle and Accessories $ (A)

1. Cash Price Vehicle $ 27945.00
2. Cash Price Accessories $ N/A
3. Other (Nontaxable)
   Describe N/A $ N/A
   Describe N/A $ N/A

B. Document Processing Charge (not a governmental fee) $ 80.00 (B)
C. Emissions Testing Charge (not a governmental fee) $ N/A (C)
D. (Optional) Theft Deterrent Device (to whom paid) APPT ETCH $ 1391.25 (D)
E. (Optional) Theft Deterrent Device (to whom paid) N/A $ N/A (E)
F. (Optional) Theft Deterrent Device (to whom paid) N/A $ N/A (F)
G. (Optional) Surface Protection Product (to whom paid) N/A $ N/A (G)
H. (Optional) Surface Protection Product (to whom paid) N/A $ N/A (H)
I. EV Charging Station (to whom paid) N/A $ N/A (I)
J. Sales Tax (on taxable items in A through I) $ 2647.46 (J)
K. Electronic Vehicle Registration or Transfer Charge (not a governmental fee) (to whom paid) CVR $ 20.00 (K)
L. (Optional) Service Contract (to whom paid) N/A $ N/A (L)
M. (Optional) Service Contract (to whom paid) N/A $ N/A (M)
N. (Optional) Service Contract (to whom paid) N/A $ N/A (N)
O. (Optional) Service Contract (to whom paid) N/A $ N/A (O)
P. (Optional) Service Contract (to whom paid) N/A $ N/A (P)
Q. Prior Credit or Lease Balance paid by Seller to NISSAN MOTOR ACPTANCE (e) $ 2958.45 (Q)
(see downpayment and trade-in calculation)
R. (Optional) Gap Contract (to whom paid) N/A $ N/A (R)
S. (Optional) Used Vehicle Contract Cancellation Option Agreement $ N/A (S)
T. Other (to whom paid) N/A
For N/A $ N/A (T)

Total Cash Price (A through T) $ 35042.2 (1)

2. Amounts Paid to Public Officials
A. Vehicle License Fees ESTIMATED $ 181.00 (A)
B. Registration/Transfer/Titling Fees ESTIMATED $ 181.00 (B)
C. California Tire Fees $ 8.75 (C)
D. Other N/A $ N/A (D)

Total Official Fees (A through D) $ 370.75 (2)

3. Amount Paid to Insurance Companies
(Total premiums from Statement of Insurance column a + b) $ N/A (3)

4. ☐ **State Emissions Certification Fee or** ☐ **State Emissions Exemption Fee** $ N/A (4)

5. Subtotal (1 through 4) $ 35412.95 (5)

6. Total Downpayment
A. Agreed Trade-In Value Yr 2013 Make NISSAN $ 11700.00 (A)
Model SENTRA Odom
VIN 3N1AB7AP8DL454834
B. Less Prior Credit or Lease Balance (e) $ 17158.45 (B)
C. Net Trade-In (A less B) (indicate if a negative number) $ -5458.45 (C)
D. Deferred Downpayment $ N/A (D)
E. Manufacturer's Rebate $ 500.00 (E)
F. Other N/A $ N/A (F)
G. Cash $ 2000.00 (G)

Total Downpayment (C through G) $ 0.00 (6)
(If negative, enter zero on line 6 and enter the amount less than zero as a positive number on line 1Q above)

7. Amount Financed (5 less 6) $ 35412.95 (7)

Credit Disability Mos. $
Total Credit Insurance Premiums $ N/A (D)
Insurance Company Name N/A
Home Office Address N/A

Credit life insurance and credit disability insurance are not required to obtain credit. Your decision to buy or not buy credit life and credit disability insurance will not be a factor in the credit approval process. They will not be provided unless you sign and agree to pay the extra cost. Credit life insurance is based on your original payment schedule. This insurance may not pay all you owe on this contract if you make late payments. Credit disability insurance does not cover any increase in your payment or in the number of payments. Coverage for credit life insurance and credit disability insurance ends on the original due date for the last payment unless a different term for the insurance is shown above.

You are applying for the credit insurance marked above. Your signature below means that you agree that: (1) You are not eligible for insurance if you have reached your 65th birthday. (2) You are eligible for disability insurance only if you are working for wages or profit 30 hours a week or more on the Effective Date. (3) Only the Primary Buyer is eligible for disability insurance. DISABILITY INSURANCE MAY NOT COVER CONDITIONS FOR WHICH YOU HAVE SEEN A DOCTOR OR CHIROPRACTOR IN THE LAST 6 MONTHS (Refer to "Total Disabilities Not Covered" in your policy for details).
You want to buy the credit insurance.

Date X Buyer Signature Age
Date X Co-Buyer Signature Age

OPTIONAL GAP CONTRACT A gap contract (debt cancellation contract) is not required to obtain credit and will not be provided unless you sign below and agree to pay the extra charge. If you choose to buy a gap contract, the charge is shown in item 1R of the Itemization of Amount Financed. See your gap contract for details on the terms and conditions it provides. It is a part of this contract.

Term N/A Mos. N/A
Name of Gap Contract
I want to buy a gap contract.
Buyer Signs X

OPTIONAL SERVICE CONTRACT(S) You want to purchase the service contract(s) written with the following company(ies) for the term(s) shown below for the charge(s) shown in item 1L, 1M, 1N, 1O, and/or 1P.

1L Company N/A
Term N/A Mos. or N/A Miles
1M Company N/A
Term N/A Mos. or N/A Miles
1N Company N/A
Term N/A Mos. or N/A Miles
1O Company N/A
Term N/A Mos. or N/A Miles
1P Company N/A
Term N/A Mos. or N/A Miles
Buyer X

SELLER ASSISTED LOAN
BUYER MAY BE REQUIRED TO PLEDGE SECURITY FOR THE LOAN, AND WILL BE OBLIGATED FOR THE INSTALLMENT PAYMENTS ON BOTH THIS RETAIL INSTALLMENT SALE CONTRACT AND THE LOAN.

Proceeds of Loan From: N/A
Amount $ N/A Finance Charge $ N/A
Total $ N/A Payable in N/A
installments of $ N/A, $ N/A
from this Loan is shown in item 6D

AUTO BROKER FEE DISCLOSURE
If this contract reflects the retail sale of a new motor vehicle, the sale is not subject to a fee received by an autobroker from us unless the following box is checked:

☐ **Name of autobroker receiving fee, if applicable:**
N/A

HOW THIS CONTRACT CAN BE CHANGED. This contract contains the entire agreement between you and us relating to this contract. Any change to the contract must sign

Buyer Sign
Co-Buyer S

[redacted]

SELLE here, the provisions of the Seller's Rig ght to cancel if Seller is unable to assign

X
Buyer

X
Co

[redacted]

Proceeds of Loan From: N/A

Amount $ _____ Finance Charge $ N/A

Total $ N/A Payable in N/A

installments of $ N/A $ N/A

from this Loan is shown in item 6D.

to a fee received by an autobroker from us unless the following box is checked:

☐ **Name of autobroker receiving fee, if applicable:**

N/A

must sign [redacted]

Buyer Signs

Co-Buyer S

SEL[redacted] e provisions of the Seller's Rig[redacted] o cancel if Seller is unable to assi[redacted]

X _____ X _____

Buy[redacted] Co[redacted]

Agreement to [redacted] e Arbitration Provision on the reverse side of this contract, you or we may elect to resolve any dispute by neutral, binding arbitra[redacted] for additional information concerning the [redacted]

Buyer Signs X [redacted] Co-Buyer Signs X [redacted]

OPTION: ☐ You pay no finance charge if the Amount Financed, item 7, is paid in full on or before N/A, Year N/A. SELLER'S INITIALS N/A

THE MINIMUM PUBLIC LIABILITY INSURANCE LIMITS PROVIDED IN LAW MUST BE MET BY EVERY PERSON WHO PURCHASES A VEHICLE. IF YOU ARE UNSURE WHETHER OR NOT YOUR CURRENT INSURANCE POLICY WILL COVER YOUR NEWLY ACQUIRED VEHICLE IN THE EVENT OF AN ACCIDENT, YOU SHOULD CONTACT YOUR INSURANCE AGENT.

WARNING:

YOUR PRESENT POLICY MAY NOT COVER COLLISION DAMAGE OR MAY NOT PROVIDE FOR FULL REPLACEMENT COSTS FOR THE VEHICLE BEING PURCHASED. IF YOU DO NOT HAVE FULL COVERAGE, SUPPLEMENTAL COVERAGE FOR COLLISION DAMAGE MAY BE AVAILABLE TO YOU THROUGH YOUR INSURANCE AGENT OR THROUGH THE SELLING DEALER. HOWEVER, UNLESS OTHERWISE SPECIFIED, THE COVERAGE YOU OBTAIN THROUGH THE DEALER PROTECTS ONLY THE DEALER, USUALLY UP TO THE AMOUNT OF THE UNPAID BALANCE REMAINING AFTER THE VEHICLE HAS BEEN REPOSSESSED AND SOLD.

FOR ADVICE ON FULL COVERAGE THAT WILL PROTECT YOU IN THE EVENT OF LOSS OR DAMAGE T[redacted] NCE AGENT.

THE [redacted] STANDS THESE PUBLIC LIABILIT[redacted]

S/S X _____ X _____

Trade-In [redacted] lienholder or lessor of your trade-in v[redacted] mization of Amount Financed as the "Prior Credit or Lease Balance." You understand that the amount quoted is an estimate.

Seller agrees to pay the payoff amount shown in 6B to the lienholder or lessor of the trade-in vehicle, or its designee. If the actual payoff amount is more than the amount shown in 6B, you must pay the Seller the excess on demand. If the actual payoff amount is less than the amount shown in 6B, Seller will refund to you any overage Seller receives from your prior lienholder or lessor. Except as stated in the "NOTICE" on the back of thi[redacted] Prior Credit or Lease Balance shown in 6B [redacted]

Buyer Signatu[redacted] **Co-Buyer Signature X** [redacted]

Notice to buy[redacted] **or if it contains any blank spaces** [redacted] **completely filled in copy of thi**[redacted] **nder this agreement at any time. (4) If you default in the performance of your obligations under this agreement, the vehicle may be repossessed and you may be subject to suit and liability for the unpaid indebtedness evidenced by this agreement.**

If you have a complaint concerning this sale, you should try to resolve it with the seller.
Complaints concerning unfair or deceptive practices or methods by the seller may be referred to the city attorney, the district attorney, or an investigator for the Department of Motor Vehicles, or any combination thereof.
After this contract is signed, the seller may not change the financing or payment terms unless you agree in [redacted] ge, and it is an unfair or dec[redacted] al change.

Buyer Signature X [redacted] **Co-Buyer Signature X** [redacted]

The Annual P[redacted] egotiable with the Seller[redacted] act and retain its right to receive a part of the Finance Charge.

THERE IS NO COOLING-OFF PERIOD UNLESS YOU OBTAIN A CONTRACT CANCELLATION OPTION

California law does not provide for a "cooling-off" or other cancellation period for vehicle sales. Therefore, you cannot later cancel this contract simply because you change your mind, decide the vehicle costs too much, or wish you had acquired a different vehicle. After you sign below, you may only cancel this contract with the agreement of the seller or for legal cause, such as fraud. However, California law does require a seller to offer a two-day contract cancellation option on used vehicles with a purchase price of less than forty thousand dollars ($40,000), subject to certain statutory conditions. This contract cancellation option requirement does not apply to the sale of a recreational vehicle, a motorcycle, or an off-highway moto[redacted] aw. See the vehicle contract cancellation option agreement for details.

YOU AGREE TO THE TERMS OF THIS CONTRACT. YOU CONFIRM THAT BEFORE YOU SIGNED THIS CONTRACT, WE GAVE IT TO YOU, AND YOU WERE FREE TO TAKE IT AND REVIEW IT. YOU ACKNOWLEDGE THAT YOU HAVE READ BOTH SIDES OF THIS CONTRACT, INCLUDING THE ARBITRATION PROVISION ON THE REVERSE SIDE, BEFORE SIGNING BELOW. YOU CONFIRM THAT YOU RECEIVED A [redacted] HEN YOU SIGNED IT.

Buyer Signature [redacted] Date 01/10/15 Co-Buyer Signature X [redacted] e 01/10/15

Co-Buyers and Othe[redacted] responsible for paying the entire debt. An other own[redacted] to the vehicle but does not have to pay[redacted] rity interest in the vehicle given to us in this contract.

Other Owner Signatu[redacted] Address _____

GUARANTY: To induce us to sell the vehicle to Buyer, each person who signs as a Guarantor individually guarantees the payment of this contract. If Buyer fails to pay any money owing on this contract, each Guarantor must pay it when asked. Each Guarantor will be liable for the total amount owing even if other persons also sign as Guarantor, and even if Buyer has a complete defense to Guarantor's demand for reimbursement. Each Guarantor agrees to be liable even if we do one or more of the following: (1) give the Buyer more time to pay one or more payments; (2) give a full or partial release to any other Guarantor; (3) release any security; (4) accept less from the Buyer than the total amount owing; or (5) otherwise reach a settlement relating to this contract or extend the contract. Each Guarantor acknowledges receipt of a completed copy of this contract and guaranty at the time of signing.

Guarantor waives notice of acceptance of this Guaranty, notice of the Buyer's non-payment, non-performance, and default; and notices of the amount owing at any time, and of any demands upon the Buyer.

Guarantor X _____ Date _____ Guarantor X [redacted] Date _____

Address _____ _____

Seller Signs CAMINO REAL CHEVROLET Date 01/10/15 B[redacted] Title _____

LAW FORM NO. 553-CA-ARB (REV. 7/13) U.S. PATENT NO. D460,782
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cancellation contract) for coverage of the gap amount may be offered for an additional charge.

sin efecto toda disposición en contrario contenida en el contrato de venta.

GM CUSTOMER INCENTIVE AND ONSTAR ACKNOWLEDGEMENT

CUSTOMER NAME: STEPHANIE VILLEGAS
CHRISTOPHER VILLEGAS [redacted]

VIN: 1 / G / C / G / S / B / E / 3 / 3 / F / 1 / [redacted]

Customer Incentive Acknowledgement

1. Customer Incentive

I assign the total amount of customer incentive(s) listed to the dealer named below and request that the available customer incentive(s) be applied: (a) ___ to the down payment of this vehicle, (b) ___ where permissible by law, as a price reduction (Bill of Sale indicates pre-incentive price, amount of incentive, and final price with incentive applied), or c) ___ a check be issued in my name by Dealer named below:

Incentive Program Reference	Amount	GM Incentive Code
N/A	$ ~~500.00~~ H20	N/A
N/A	$ N/A	N/A
N/A	$ N/A	N/A
N/A	$ N/A	N/A
N/A	$ N/A	N/A
Total Incentive Amount Received	$ 500.00	

2. Other Program Selection (Which may or may not be in lieu of customer allowance programs; for example, Division supported financing/leasing, etc.)

I elect to receive the following in lieu of _____.

AND/OR

I elect to receive _____.

Vehicle Incentive Acknowledgment. I am the ultimate purchaser or lessee of the vehicle bearing this vehicle identification number, which was sold/leased to me by the Dealer, named below. This vehicle was purchased/leased for personal/business use and not resale and I took delivery on 01 / 10 / 15. I a[redacted] and release GM from any future claim or obligation for incentive(s) on t[redacted]

Purchaser/Lessee Signatur[redacted] Date: 01 / 10 / 15

Vehicle Software and OnStar Acknowledgement

Vehicle Software Acknowledgement

I agree not to reverse engineer, decompile or copy any of the software in my vehicle (unless otherwise expressly permitted) and agree not to defeat or attempt to defeat any security mechanism in the vehicle software systems.

Agreement to OnStar Terms and Conditions

I have read and agree to be bound by the OnStar terms and conditions and privacy statement, a copy of which is available at www.OnStar.com, or from my dealer.

Cancellation of OnStar Services

I acknowledge that the OnStar services are provided under a continuous service contract that will remain in effect until cancelled by me or OnStar. I understand that to request cancellation of OnStar services, I must press the blue OnStar button in my car or call 1.888.4ONSTAR.

Payment Methods

Unless I indicate otherwise to OnStar, I understand that if I provide OnStar with my credit or debit card information at any time, it will be kept securely on file and will be [redacted] becomes due (at the then current rate). Notice of the payment due date, the monthly amou[redacted]rd information will be provided at least 30 days prior to any charges. Current pricing and[redacted] www.onstar.com.

Purchaser/Lessee Signatu[redacted] Date: 01 / 10 / 15

The undersigned person, as [redacted] is application is true and correct and the Incentive Payments, OnStar Vehicle Software; O[redacted] ervices and Payment Method disclosures have been provided to the said purchaser/lessee who h[redacted] ealership and that properly completed accurate delivery data has been forwarded to General M[redacted]

Authorized Dealer Signatu[redacted] **Date:** 01 / 10 / 15

CAMIN[redacted]

Dealership Name: [redacted] **Dealer Code:** _____

Dealer Note: This is a required document and it must be completed, signed, and retained in EVERY DEAL FILE for all customers even if there are no incentives or rate support available. A copy of the completed form should be provided to the customer. ***(GM379509-06012014) Rev 06-01-2014***

FORM NO. GM-3795-OS Rev. 6/1/14
The Reynolds and Reynolds Company TO ORDER: www.rrpsource.com; 1-800-344-0996; fax 1-800-531-9055

usbank serving you

Decision: Approved by US Bank on 01/11/2015 - 06:41 AM

Dealership Name : CAMINO REAL CHEVROLET

Dealership Number: 0000091221
RouteOne App # : [redacted]
Submitted by: [redacted] 07:13 PM
Applicant Name: [redacted]
Co-Applicant Name:

FS App # [redacted]
Analyst: Chuck Grasser
Analyst Phone: 5034014445

Deal Recap	Decision	Application
Transaction Type	Retail	Retail
Vehicle	2015 CHEVROLET TRU COLORADO 2WD	2015 Chevrolet Colorado
Tier	1	
Financed Amount	$33,405	$33,405
Cash Down		$3,000.00
Total Down	($2,500.00)	($2,500.00)
Total Monthly Payment		$506.00
Term	72	72
Wholesale/Invoice		$27,171
Customer Rate		2.90%
Buy Rate	2.85%	
LTV Actual	0%	

Additional Deal Information	Decision	Application
Purchase Price	$33,405.00	
Sales Price		$27,985.00
Doc Fee		$80.00
Rebate		$0.00
TT&L	$2,526.00	
Credit Disability		$0.00
Credit Life		$0.00
GAP		$0.00
Svc Contract		$0.00
New/Used	NEW	NEW
Mileage	5	5
MSRP		$27,985

Stipulations

Maximum All In Advance not to exceed 135% of MSRP or NADA/Kelley Blue Book Value

Comments

Optional Deal Structures

Max LTV	Max Advance	72 Mos	66 Mos	63 Mos
119.37 %	$33,405.00	2.85000	2.55000	2.30000
115.99 %	$32,459.80	2.80000	2.45000	2.22000