INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

RETAIL INSTALLMENT SALE CONTRACT – SIMPLE FINANCE CHARGE

Dealer Number _____ Contract Number _____ R.O.S. Number _____ Stock Number 3150239

DATE: 12/05/2014 CONTROL # SALESPERSON: HERNANDEZ,SELENE

Buyer Name and Address	Co-Buyer Name and Address	Seller-Creditor (Name and Address)
[redacted] ENCINITAS CA [redacted] SAN DIEGO COUNTY	[redacted] ENCINITAS CA [redacted] SAN DIEGO COUNTY	SOUTH COUNTY BUICK GMC 2202 NATIONAL CITY BLVD NATIONAL CITY, CA 91950

You, the Buyer (and Co-Buyer, if any), may buy the vehicle below for cash or on credit. By signing this contract, you choose to buy the vehicle on credit under the agreements on the front and back of this contract. You agree to pay the Seller - Creditor (sometimes "we" or "us" in this contract) the Amount Financed and Finance Charge in U.S. funds according to the payment schedule below. We will figure your finance charge on a daily basis. The Truth-In-Lending Disclosures below are part of this contract.

New Used	Year	Make and Model	Odometer	Vehicle Identification Number	Primary Use For Which Purchased
NEW	2015	GMC CANYON	20	1GTG6CE37F1[redacted]	Personal, family or household unless otherwise indicated below. ☐ business or commercial

FEDERAL TRUTH-IN-LENDING DISCLOSURES

ANNUAL PERCENTAGE RATE The cost of your credit as a yearly rate.	FINANCE CHARGE The dollar amount the credit will cost you.	Amount Financed The amount of credit provided to you or on your behalf.	Total of Payments The amount you will have paid after you have made all payments as scheduled.	Total Sale Price The total cost of your purchase on credit, including your down payment of $ 16000.00
5.59 %	$ 4403.65 (e)	$ 29127.35	$ 33531.00 (e)	$ 49531.00 (e) is

(e) means an estimate

YOUR PAYMENT SCHEDULE WILL BE:

Number of Payments:	Amount of Payments:	When Payments Are Due:
One Payment of	N/A	N/A
One Payment of	N/A	N/A
One Payment of	N/A	N/A
59	558.85	Monthly beginning 01/19/2015
N/A	N/A	N/A
One final payment	558.85	12/19/2019

Late Charge. If payment is not received in full within 10 days after it is due, you will pay a late charge of 5% of the part of the payment that is late.
Prepayment. If you pay off all your debt early, you may be charged a minimum finance charge.
Security Interest. You are giving a security interest in the vehicle being purchased.
Additional Information: See this contract for more information including information about nonpayment, default, any required repayment in full before the scheduled date, minimum finance charges, and security interest.

ITEMIZATION OF THE AMOUNT FINANCED (Seller may keep part of the amounts paid to others.)

1. **Total Cash Price**
   - A. Cash Price of Motor Vehicle and Accessories $ 38340.00 (A)
     - 1. Cash Price Vehicle $ 38340.00
     - 2. Cash Price Accessories $ N/A
     - 3. Other (Nontaxable)
       - Describe N/A $ N/A
       - Describe N/A $ N/A
   - B. Document Processing Charge (not a governmental fee) $ 80.00 (B)
   - C. Emissions Testing Charge (not a governmental fee) $ N/A (C)
   - D. (Optional) Theft Deterrent Device (to whom paid) N/A $ N/A (D)
   - E. (Optional) Theft Deterrent Device (to whom paid) N/A $ N/A (E)
   - F. (Optional) Theft Deterrent Device (to whom paid) N/A $ N/A (F)
   - G. (Optional) Surface Protection Product (to whom paid) N/A $ N/A (G)
   - H. (Optional) Surface Protection Product (to whom paid) N/A $ N/A (H)
   - I. EV Charging Station (to whom paid) N/A $ N/A (I)
   - J. Sales Tax (on taxable items in A through I) $ 3073.60 (J)
   - K. Electronic Vehicle Registration or Transfer Charge (not a governmental fee) (to whom paid) CVR $ 29.00 (K)
   - L. (Optional) Service Contract (to whom paid) Portfolio Elit $ 3095.00 (L)
   - M. (Optional) Service Contract (to whom paid) N/A $ N/A (M)
   - N. (Optional) Service Contract (to whom paid) N/A $ N/A (N)
   - O. (Optional) Service Contract (to whom paid) N/A $ N/A (O)
   - P. (Optional) Service Contract (to whom paid) N/A $ N/A (P)
   - Q. Prior Credit or Lease Balance paid by Seller to N/A (e) $ N/A (Q) (see downpayment and trade-in calculation)
   - R. (Optional) Gap Contract (to whom paid) N/A $ N/A (R)
   - S. (Optional) Used Vehicle Contract Cancellation Option Agreement $ N/A (S)
   - T. Other (to whom paid) N/A For N/A $ N/A (T)

   Total Cash Price (A through T) $ 44617.60 (1)
2. **Amounts Paid to Public Officials**
   - A. Vehicle License Fees ESTIMATE $ 249.00 (A)
   - B. Registration/Transfer/Titling Fees $ 232.00 (B)
   - C. California Tire Fees $ 8.75 (C)
   - D. Other SMOG ABATEMENT $ 20.00 (D)

STATEMENT OF INSURANCE

NOTICE. No person is required as a condition of financing the purchase of a motor vehicle to purchase or negotiate any insurance through a particular insurance company, agent or broker. You are not required to buy any other insurance to obtain credit. Your decision to buy or not buy other insurance will not be a factor in the credit approval process.

Vehicle Insurance

		Term	Premium
$ N/A	Ded. Comp., Fire & Theft	N/A Mos.	$ N/A
$ N/A	Ded. Collision	N/A Mos.	$ N/A
Bodily Injury	$ N/A Limits	N/A Mos.	$ N/A
Property Damage	$ N/A Limits	N/A Mos.	$ N/A
Medical N/A		N/A Mos.	$ N/A
N/A		N/A Mos.	$ N/A
Total Vehicle Insurance Premiums			$ N/A (a)

UNLESS A CHARGE IS INCLUDED IN THIS AGREEMENT FOR PUBLIC LIABILITY OR PROPERTY DAMAGE INSURANCE, PAYMENT FOR SUCH COVERAGE IS NOT PROVIDED BY THIS AGREEMENT.

You may buy the physical damage insurance this contract requires (see back) [redacted] are not req

Buyer X

Co-Buyer

Seller X

If any insur named insurance companies will describe the terms and conditions.

Application for Optional Credit Insurance

☐ Credit Life: ☐ Buyer ☐ Co-Buyer ☐ Both
☐ Credit Disability (Buyer Only)

	Term	Exp.	Premium
Credit Life	N/A Mos.	N/A	$ N/A
Credit Disability	N/A Mos.	N/A	$ N/A
Total Credit Insurance Premiums			$ N/A (b)

Insurance Company Name N/A

N/A

Home Office Address N/A

N/A

Credit life insurance and credit disability insurance are not required to obtain credit. Your decision to buy or not buy credit life and credit disability insurance will not be a factor in the credit approval process. They will not be provided unless you sign and agree to pay the extra cost. Credit life insurance is based on your original payment schedule. This insurance may not pay all you owe on this contract if you make late payments. Credit disability insurance does not cover any increase in your payment or in the number of payments. Coverage for credit life insurance and credit disability insurance ends on the original due date for the last payment unless a different term for the insurance is shown above.

You are applying for the credit insurance marked above. Your signature below means that you agree that: (1) You are not eligible for insurance if you have reached your 65th birthday. (2) You are eligible for disability insurance only if you are working for wages or profit 30 hours a week or more on the Effective Date. (3) Only the Primary Buyer is eligible for disability insurance. DISABILITY INSURANCE MAY NOT COVER CONDITIONS FOR WHICH YOU HAVE SEEN A DOCTOR OR CHIROPRACTOR IN THE LAST 6 MONTHS (Refer to "Total Disabilities Not Covered" in your policy for details).
You want to buy the credit insurance

N/A [redacted] Date Age

N/A X N/A Date Co-Buyer Signature Age

OPTIONAL GAP CONTRACT A gap contract (debt cancellation contract) is not required to obtain credit and will not be provided unless you sign below and agree to pay the extra charge. If you choose to buy a gap contract, the charge is shown in item 1R of the Itemization of Amount Financed. See your gap contract for details on the terms and conditions it provides. It is a part of this contract.

Term N/A Mos. N/A Name of Gap Contract

Total Official Fees (A through D)	$ 389.75	(2)
3. Amount Paid to Insurance Companies (Total premiums from Statement of Insurance column a + b)	$ N/A	(3)
4. ☐ **State Emissions Certification Fee or** ☐ **State Emissions Exemption Fee**	$ N/A	(4)
5. Subtotal (1 through 4)	$ 15127.35	(5)
6. Total Downpayment		
A. Agreed Trade-In Value Yr 2007 Make CHEVRO Model SL25HD Odom 120777 VIN 1GCHK29627E [redacted]	$ 16000.00	(A)
B. Less Prior Credit or Lease Balance (e)	$ N/A	(B)
C. Net Trade-In (A less B) (indicate if a negative number)	$ 16000.00	(C)
D. Deferred Downpayment	$ N/A	(D)
E. Manufacturer's Rebate	$ N/A	(E)
F. Other N/A	$ N/A	(F)
G. Cash	$ N/A	(G)
Total Downpayment (C through G) (If negative, enter zero on line 6 and enter the amount less than zero as a positive number on line 1Q above)	$ 16000.00	(6)
7. Amount Financed (5 less 6)	$ 29127.35	(7)

I want to buy [redacted]

Buyer Signs [redacted]

OPTIONAL SERVICE CONTRACT(S) You want to purchase the service contract(s) written with the following company(ies) for the term(s) shown below for the charge(s) shown in item 1L,1M, 1N, 1O, and/or 1P.

1L Company Portfolio Elite
Term 60 Mos. or 85000 Miles
1M Company N/A
Term N/A Mos. or N/A Miles
1N Company N/A
Term N/A Mos. or N/A Miles
1O Company N/A
Term N/A Mos. or N/A Miles
1P Company N/A
Term N/A Miles
Buyer X [redacted]

SELLER ASSISTED LOAN
BUYER MAY BE REQUIRED TO PLEDGE SECURITY FOR THE LOAN, AND WILL BE OBLIGATED FOR THE INSTALLMENT PAYMENTS ON BOTH THIS RETAIL INSTALLMENT SALE CONTRACT AND THE LOAN.

Proceeds of Loan From: N/A
Amount $ N/A Finance Charge $ N/A
Total $ N/A Payable in N/A
installments of $ N/A $ N/A
from this Loan is shown in item 6D.

AUTO BROKER FEE DISCLOSURE
If this contract reflects the retail sale of a new motor vehicle, the sale is not subject to a fee received by an autobroker from us unless the following box is checked:

☐ **Name of autobroker receiving fee, if applicable:**

HOW THIS [redacted] ED. This contract contains the entire agreement between you and us relating to this contract. Any change to the contract mu[redacted]d we must sign it.

Buyer Signs X [redacted]
Co-Buyer Signs X

SELLER'S RIGHT TO CANCEL If Buyer and Co-Buyer sign here, the provisions of the Seller's Right to Cancel section on the back giving the Seller the right to cancel if Seller is unable to assi[redacted]

X [redacted] Buy[redacted]
X Co-Buyer

OPTION: ☐ You pay no finance charge if the Amount Financed, item 7, is paid in full on or before _____, Year _____. SELLER'S INITIALS _____

THE MINIMUM PUBLIC LIABILITY INSURANCE LIMITS PROVIDED IN LAW MUST BE MET BY EVERY PERSON WHO PURCHASES A VEHICLE. IF YOU ARE UNSURE WHETHER OR NOT YOUR CURRENT INSURANCE POLICY WILL COVER YOUR NEWLY ACQUIRED VEHICLE IN THE EVENT OF AN ACCIDENT, YOU SHOULD CONTACT YOUR INSURANCE AGENT.

WARNING:

YOUR PRESENT POLICY MAY NOT COVER COLLISION DAMAGE OR MAY NOT PROVIDE FOR FULL REPLACEMENT COSTS FOR THE VEHICLE BEING PURCHASED. IF YOU DO NOT HAVE FULL COVERAGE, SUPPLEMENTAL COVERAGE FOR COLLISION DAMAGE MAY BE AVAILABLE TO YOU THROUGH YOUR INSURANCE AGENT OR THROUGH THE SELLING DEALER. HOWEVER, UNLESS OTHERWISE SPECIFIED, THE COVERAGE YOU OBTAIN THROUGH THE DEALER PROTECTS ONLY THE DEALER, USUALLY UP TO THE AMOUNT OF THE UNPAID BALANCE REMAINING AFTER THE VEHICLE HAS BEEN REPOSSESSED AND SOLD.

FOR ADVICE ON FULL COVERAGE THAT WILL PROTECT YOU IN THE EVENT OF LOSS OR DAMAGE TO YOUR VEHICLE, YOU SHOULD CONTACT YOUR INSURANCE AGENT.

THE BU[redacted]E THAT HE/SHE UNDERSTANDS THESE PUBLIC LIABILITY TERMS AND CONDITIONS.

S/S X [redacted] X

Trade-In P[redacted]tion from you and/or the lienholder or lessor of your trade-in vehicle to arrive at the payoff amount shown in item 6B of the Itemization of Amount Financed as the "Pric[redacted]nd that the amount quoted is an estimate.

Seller agrees to pay the payoff amount shown in 6B to the lienholder or lessor of the trade-in vehicle, or its designee. If the actual payoff amount is more than the amount shown in 6B, you must pay the Seller the excess on demand. If the actual payoff amount is less than the amount shown in 6B, Seller will refund to you any overage Seller receives from your prior lienholder or lessor. Except as stated in the "NOTICE" on the back of this contract[redacted] to pay the Prior Credit or Lease Balance shown in 6B or any refund.

Buyer Signature X [redacted] **Co-Buyer Signature X**

Notice to buyer: (1) [redacted] **read it or if it contains any blank spaces to be filled in. (2) You are entitled to a completely filled in copy of this agree[redacted]unt due under this agreement at any time. (4) If you default in the performance of your obligations under this agreement, the vehicle may be repossessed and you may be subject to suit and liability for the unpaid indebtedness evidenced by this agreement.**

If you have a complaint concerning this sale, you should try to resolve it with the seller.
Complaints concerning unfair or deceptive practices or methods by the seller may be referred to the city attorney, the district attorney, or an investigator for the Department of Motor Vehicles, or any combination thereof.
After this contract is signed, the seller may not change the financing or payment terms unless you agree in writing to the change. You do not have to agree to any change, and it is an unfair or dec[redacted]a unilateral change.

Buyer Signature X [redacted] **Co-Buyer Signature X**

The Annual Pe[redacted]be negotiable with the Seller. The Seller may assign this contract and retain its right to receive a part of the Finance Charge.

THERE IS NO COOLING-OFF PERIOD UNLESS YOU OBTAIN A CONTRACT CANCELLATION OPTION

California law does not provide for a "cooling-off" or other cancellation period for vehicle sales. Therefore, you cannot later cancel this contract simply because you change your mind, decide the vehicle costs too much, or wish you had acquired a different vehicle. After you sign below, you may only cancel this contract with the agreement of the seller or for legal cause, such as fraud. However, California law does require a seller to offer a two-day contract cancellation option on used vehicles with a purchase price of less than forty thousand dollars ($40,000), subject to certain statutory conditions. This contract cancellation option requirement does not apply to the sale of a recreational vehicle, a motorcycle, or an off-highway motor vehicle subject to identification under California law. See the vehicle contract cancellation option agreement for details.

YOU AGREE TO THE TERMS OF THIS CONTRACT. YOU CONFIRM THAT BEFORE YOU SIGNED THIS CONTRACT, WE GAVE IT TO YOU, AND YOU WERE FREE TO TAKE IT AND REVIEW IT. YOU CONFIRM THAT YOU RECEIVED A COMPLETELY FILLED-IN COPY WHEN YOU SIGNED IT.

Buyer Signature[redacted] Date 12/05/14 Co-Buyer Signature X _____ Date 12/05/14

Co-Buyers and Oth[redacted] responsible for paying the entire debt. An other owner is a person whose name is on the title to the vehicle but does not have to pay the debt. The other owner agrees to the security interest in the vehicle given to us in this contract.

Other Owner Signature X _____ Address _____

GUARANTY: To induce us to sell the vehicle to Buyer, each person who signs as a Guarantor individually guarantees the payment of this contract. If Buyer fails to pay any money owing on this contract, each Guarantor must pay it when asked. Each Guarantor will be liable for the total amount owing even if other persons also sign as Guarantor, and even if Buyer has a complete defense to Guarantor's demand for reimbursement. Each Guarantor agrees to be liable even if we do one or more of the following: (1) give the Buyer more time to pay one or more payments; (2) give a full or partial release to any other Guarantor; (3) release any security; (4) accept less from the Buyer than the total amount owing; or (5) otherwise reach a settlement relating to this contract or extend the contract. Each Guarantor acknowledges receipt of a completed copy of this contract and guaranty at the time of signing.

Guarantor waives notice of acceptance of this Guaranty, notice of the Buyer's non-payment, non-performance, and default; and notices of the amount owing at any time, and of any demands upon the Buyer.

Guarantor [redacted] Date 12/05/14 Guarantor X _____ Date 12/05/14
Address [redacted] Ad[redacted]

SOUTH COUNTY BUICK GMC 12/05/14 MGR.
Seller Signs _____ Date _____ By X [redacted] Title _____

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CUSTOMER/TRUTH IN LENDING COPY

OML

REGISTRATION VALID FROM 12/31/2016 TO 12/31/2017

TYPE 31 [redacted]

VEHICLE IDENTIFICATION NUMBER
1GTG6CE37F1 [redacted]

BODY TYPE MODEL
PK

DATE ISSUED
12/08/2016

DATE FIRST SOLD	CLASS	MAKE	Yr. Model
00/00/2014	KT	GMC *YR 2015	2015

TYPE VEH.	MP	AX	WC	UNLADEN/GCW	TOTAL FEES PAID
32P	G	2	D	04394	$376

3700

REGISTERED OWNER

STUMM DEVEL[redacted]
ENCINITAS CA [redacted]

LIENHOLDER 0

ALLY FNCL
PO BX 8128
COCKEYSVILLE
MD

STATE OF CALIFORNIA
DEPARTMENT OF MOTOR VEHICL[redacted]
VALIDATED REGISTRATION
READ REVERSE SIDE - IMPORTANT INST

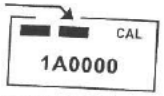
[redacted]

TO REMOVE THE STICKER
FROM THE BACKING,
BEND STICKER AT SLIT AND PEEL SLOWLY.

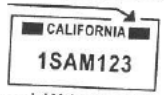
INSTRUCTIONS FOR
APPLYING STICKER TO LICENSE PLATE

1. CLEAN SURFACE THOROUGHLY. SCRAPE OFF ACCUMULATED STICKERS (STICKER WILL NOT STICK IF WET OR DIRTY).
2. PUT STICKER ON REAR LICENSE PLATE AS SHOWN BELOW:

MOTORCYCLES:
Right Half of This Well

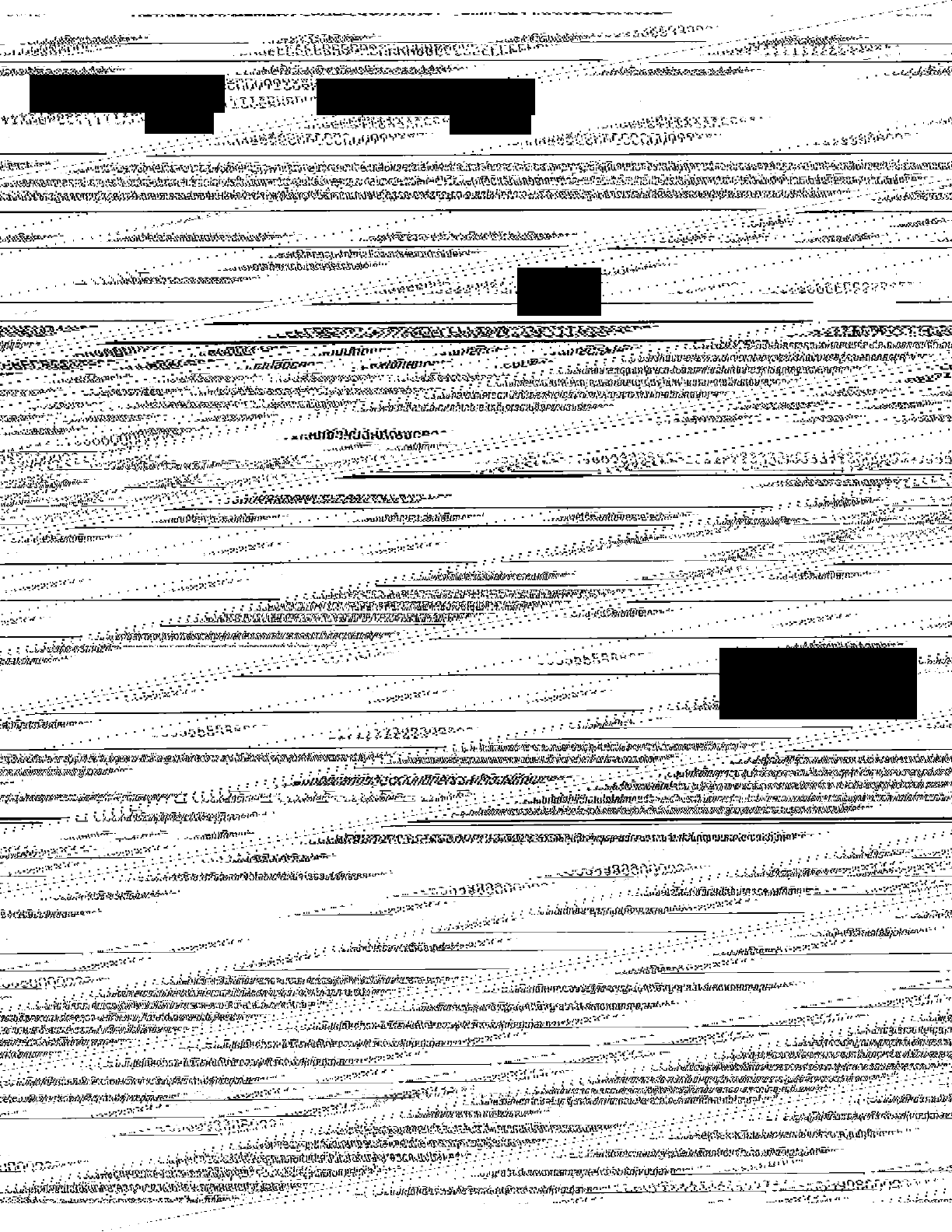


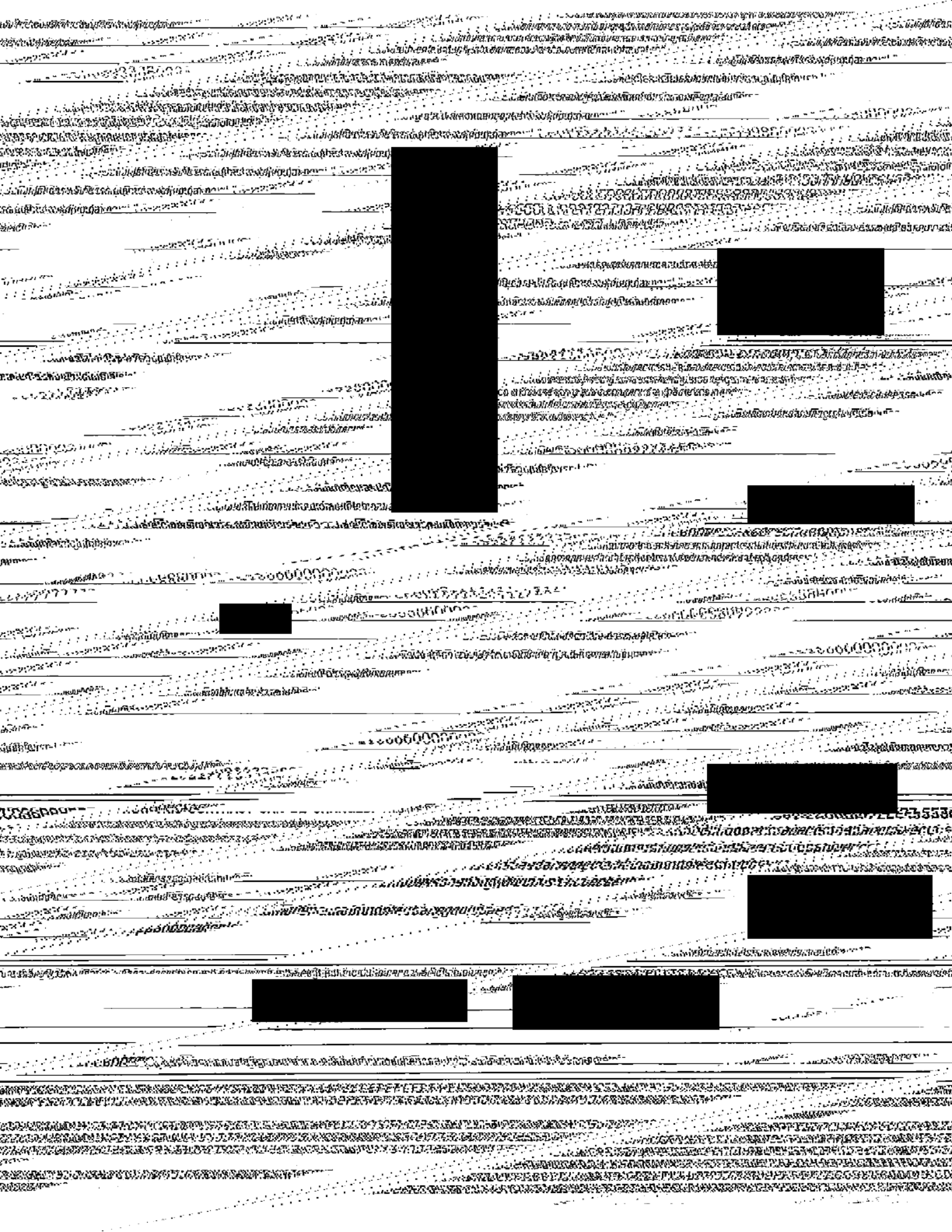
ALL OTHERS:
In Top Right Corner



EXCEPT:
Truck Tractors And Commercial Vehicles With A Declared Gross Vehicle Weight of 10,001 lbs. or More—Must Apply Sticker To Front Plate

[redacted]





[redacted]

GMC
PROFESSIONAL GRADE

Wednesday, June 21, 2017
Stumm Develoment Inc. [redacted]
760 Garden View Ct Ste. 200
Encinitas, CA 92024

Straight Settlement Letter

Subject: Repurchase of 2015 GMC Canyon
VIN: 1GTG6CE37F1[redacted]
Ref SR[redacted]

Dear Stumm Develoment Inc. [redacted]

We regret that you are dissatisfied with your 2015 GMC Canyon, VIN **1GTG6CE37F1**[redacted]nd that our attempts to resolve your concerns have not met your expectations. GMC will repurchase this vehicle in exchange for the release of liability stemming from warranties, express or implied, covering this vehicle.

This offer is being made in an effort to keep you a satisfied GMC customer. GMC will repurchase your vehicle for **$31,144.16.** This offer was calculated by using the following figures:

Trade-In Credit	$16,000.00
30 Payments of $558.85	$16,765.50
Less Usage	$14,102.41
Less Portfolio	$3,095.00
Total Amount to Customer	**$15,568.09**
Less Payoff of Original Vehicle-Good until 7/19/17	$15,576.06
Total Repurchase Amount (includes $3,073.60 in sales tax)	$31,144.16

AMOUNT IS SUBJECT TO CHANGE IF SIGNED PAPERWORK IS NOT RECEIVED BY DATE OUTLINED BELOW

If you owe money to General Motors, please send certified check or money order made payable to General Motors.

If this offer is acceptable, please sign this letter and return it to my attention via the fax number or address listed b[redacted]ate, at which time you will be required to complete the transac[redacted]3 if you have any questions or concerns.

Custo[redacted] Date 6/28/2017

[redacted]
Customer's and Co-Customer's Printed Name(s)

[redacted]

GMC
PROFESSIONAL GRADE

The requirements of the straight repurchase are as follows:

⇒ **Vehicle Damage** - vehicle is free from any abnormal damage, which impair its resale value. Vehicle must be inspected by a General Motors dealership at time of closing.
⇒ **Vehicle Alterations** - if this vehicle has been altered or modified from its original factory condition, it must be restored to its original condition before the scheduled repurchase appointment
⇒ **A "Power of Attorney" form** - supplied by General Motors must be signed and notarized at the time of repurchase (*used only for titling purposes)*
⇒ **An "Odometer Disclosure Statement" form** - supplied by General Motors must be signed at the time of the repurchase
⇒ **Factory installed equipment** – needs to be intact and functional.
⇒ **Title –** if no lien, a free and clear title must be provided at time of repurchase.
⇒ **Cash backs rebates or incentives–** no cash backs rebates or incentives of any kind are applicable towards this transaction.

If all above requirements are met, the dealership will proceed with the repurchase and transfer of funds.

*Please return this signed document to fax number **866-802-6668** by* Monday June 26, 2017

Sincerely,

General Motors RVDC
2717 Schust Rd
Saginaw, MI 48603

[redacted]

June 21, 2017 **Dealer Confirmation Letter-Straight**

NORTH COUNTY GMC
1515 AUTO PARK WAY NORTH
ESCONDIDO, CA 92029

Subject: 2015 GMC Canyon
Customer: Stumm Develoment Inc. [redacted]
VIN: 1GTG6CE37F1[redacted]
Ref SR:[redacted]

Dear Adam Leighton:

General Motors will issue a check in the amount of $15,568.09 made payable to Stumm Develoment Inc. or [redacted]. Once RVDC receives the completed repurchase paperwork, GM will issue a check in the amount of $15,576.07 to Ally Financial. Please be sure to return the repurchase documents to General Motors RVDC immediately for completion of the repurchase. Do not wait for the final repair order. The repair order may be faxed once the repair has been completed.

Thank you for your cooperation.

Sincerely,

General Motors RVDC
2717 Schust Rd
Saginaw, MI 48603

***If you are aware of any modifications made to this vehicle, please contact your Repurchase Coordinator immediately. This vehicle must be restored to its original factory condition or the repurchase will be stopped and canceled.**

If you are in agreement with this offer, please sign and date below and return this agreement to my attention at the following fax # 866-802-6668 by Monday June 26, 2017. If you have any questions you may reach me at 866-802-6625 x1223.

NORTH COUNTY GMC 131160 Management Agent's Signature and Title.

NORTH COUNTY GMC 131160 Management Agent's Printed Name and Title.

[redacted]

Reacquired Vehicle Disclosure Center

Case Number: 266069

Originator Name: Susan Hight susan.hight@gm.com

Created Date: 06/07/2017

Vehicle Info

***VIN:**	1GTG6CE37F1[redacted]	**MSRP:**	39265.0	***TAC #:**	NA
Year:	2015	**Make:**	GMC	**Model:**	Canyon

Vehicle Comments & TAC Explanation:

Loss of power steering and traction control - electronic power steering gear assembly

***Date Reviewed with Customer:**	05/18/2017	***Repurchase Mileage:**	60496
Original Purchase Date:	12/25/2014	***Original Purchase Condition:**	New

Vehicle Owner(s)

Entity Type	Joint Owners				
***Names(s) on Title:**	Stumm Developement[redacted]..	***Title State:**	CA		
***Primary Owner:**	[redacted]	***Secondary Owner:**	[redacted]		
***Address**	[redacted]				
***City**	Encinitas	***State**	CA	***ZIP Code:**	[redacted]
***Day Phone:**	[redacted]	***Home Phone:**		***Cell Phone:**	
***E-mail:**	[redacted]	***Fax Phone:**		***Exec Init Repurchase:**	N

***Reason Repurchase** Loss of power steering and traction control - electronic power steering gear assembly

UCC Codes (M0306) Steering - Gear / Rack and Pinion - Inoperative

Vehicle Lien Holder

Type of Secured Interest:	Standard Lien	***Company:**	Ally Financial	**Account #:**	
Contact or Attention:					
Address	6716 Grade Ln. Bldg 9, Su..				
City	Lousville	**State**	KY	**ZIP Code:**	40213
Day Phone:	800-200-4622	**Fax:**		**E-mail:**	

Original Selling Dealer

***Dealer #:**	131160	**Dealer Name:**	NORTH COUNTY GMC		
Region:	10	**District:**	1212		
***Phone:**	(760) 432-4040	**Fax:**	(760) 432-0594		
***Contact Name:**	Adam Leighton	***Contact Title:**	Sales Manager	**E-Mail:**	adaml@autogrp.co..

Repurchasing Dealer: -

Repair

***Contact Name:**		***Contact Title:**	

Vehicle Location: -

Case Number: 266069
Originator Name: Susan Hight susan.hight@gm.com
Created Date: 06/07/2017

Transaction Details

Siebel Request #:	[redacted]	*** Disposition:**	Auction
State:	CA	*** Type:**	Straight Repurchase
Source:	CA-CEC Voluntary		
Replacement VIN:			-
Compliance Date:		**Compliance Type:**	
MSRP:	0.0	**Order #:**	CA CEC

Repurchase:

Repurchase with usage at 44,139 miles. Approved by BRM Steve Franklin

*** Processing Instructions:**

Disposition:

Auction

*** Processing Instructions:**

Transaction Details

Group	Responsible	Formula	Additional Explanation	Value

REGISTRATION VALID FROM

OML 12/31/2016 TO 12/31/2017 31

TYPE [redacted]

[redacted]

VEHICLE IDENTIFICATION NUMBER

1GTG6CE37F1 [redacted]

MAKE

GMC

BODY TYPE MODEL

PK

DATE FIRST SOLD

00/00/2014

CLASS

KT

YR

2015

Yr. Model

2015

DATE ISSUED

12/08/2016

TYPE VEH.	MP	AX	WC	UNLADEN/GCGW	TOTAL FEES PAID
32P	G	2	D	04394	$376

3700

REGISTERED OWNER

STUMM DEVELOMENT INC

[redacted]

ENCINITAS CA [redacted]

LIENHOLDER

ALLY FNCL
PO BX 8128
COCKEYSVILLE

MD

0

STATE OF CALIFORNIA

DEPARTMENT OF MOTOR VEHICLE

VALIDATED REGISTRATION

READ REVERSE SIDE - IMPORTANT INST

[redacted]

STRAIGHT-PAYMENT-LEASE REPURCHASE WORKSHEET - BRC COMMON

File Number [redacted]

Customer Name
Stumm Develoment Inc. or [redacted]

Worksheet Filled Out By:
Michael Gibson

☐ **Draft**-Add question marks beside category (not in dollar fields) to indicate incomplete information

Vehicle VIN:
1GTG6CE37F1[redacted]

Date:
June 21, 2017

	USAGE FORMULAS			STRAIGHT REPURCHASE - BASE			PAYMENT (CA, FL & WV) OR LEASE REPURCHASE	
1	**Usage**		1	Base Price	$0.00	1	Down Pmt / Cap Cost Reduction	$16,000.00
2	Lemon Law usage must be calculated for every		2	Conversion / Upfit cost	$0.00	2	Pmts (includes 1st month if lease)	$16,765.50
3	case. Only fill out USAGE CHARGED section if		3	Reg./Lic./Title Fees	$0.00	3	Reg/Lic/Title Fees (leases only)	$0.00
4	case originator instructions differ from LL.		4	State Fees	$0.00	4	Tax (leases only)	$0.00
5	**USAGE USING LEMON LAW**		5	Aftermarket Items	$0.00	5	Aftermarket Items	$0.00
6			6	Sales Tax	$3,073.60	6	Other-Explain	$0.00
7	**Usage Using Base Price**		7	Finance Charges	$0.00	7	Other-Explain	$0.00
8	Base Price/Total Repurch Price	$38,340.00	8	GMPP (* only for WI)	$0.00	8	Other-Explain	$0.00
9	Mileage	44,139	9	Other-Explain	$0.00	9	Other-Explain	$0.00
10	Denominator	120,000	10	**Total Purchase Price**	**$3,073.60**	10	**Total Additions**	**$32,765.50**
11	**Usage**	**$14,102.41**	11			11		
12			12	*** Usage/Depreciation**	**$14,102.41**	12	*** Usage/Depreciation**	**$14,102.41**
13	**Usage Using Cents/Mile**		13	Damage	$0.00	13	Portfolio	$3,095.00
14	Mileage	0	14	Late charges	$0.00	14	Late charges	$0.00
15	Cents per mile	$0.000	15	Over-Allowance	$0.00	15	Over-Allowance	$0.00
16	**Usage**	**$0.00**	16	Negative Equity	$0.00	16	Negative Equity	$0.00
17			17	Incentives	$0.00	17	Incentives	$0.00
18	**USAGE CHARGED**		18	Other-Explain	$0.00	18	Sec. Dep. (leases) if reimbursing above	$0.00
19			19	Other-Explain	$0.00	19	Extended Service Contract	$0.00
20	**Usage - Negotiated**	$0.00	20	Other-Explain	$0.00	20	Gap Insurance	$0.00
21			21	Other-Explain	$0.00	21	Over Mileage Penalty	$0.00
22	**Usage Using Base Price**		22	**Total Deductions**	**$14,102.41**	22	**Total Deductions**	**$17,197.41**
23	Base Price/Total Repurch Price	$0.00	23			23		
24	Mileage	0	24	**Repurchase Subtotal**	**-$11,028.81**	24	**Total Refund to Customer**	**$15,568.09**
25	Denominator	100,000	25	Loan Payoff good thru xx/xx/xx	$0.00	25	Dlr Buyout (lease) or Loan Payoff	$15,576.07
26	**Usage**	**$0.00**	26	**Total Refund to Customer**	**-$11,028.81**	26	(GMAC=DL quote) good thru 7/19/17	
27			27	Attorney's Fees	$0.00	27	Attorney's Fees	$0.00
28	**Usage Using Cents/Mile**		28	**Total Repurchase**	**-$11,028.81**	28	**Total Repurchase**	**$31,144.16**
29	Mileage	0	29	NADA (Legal Only)	$0.00	29	NADA (Legal Only)	$0.00
30	Cents per mile	$0.000	30	**Estimated Auction Value**	**$0.00**	30	**Estimated Auction Value**	**$0.00**
31	**Usage**	**$0.00**	31	**Projected Loss**	**-$11,028.81**	31	**Projected Loss**	**$31,144.16**

PURCHASE PRICE (before t/t/t)	$ -	TRADE ALLOWANCE	$ 16,000.00	**LEMON LAW COMPARISON**	
MSRP (FROM BARS INVOICE)	$ -	PAYOFF OF TRADE	$ -		
DIFFERENCE	$ -	DIFFERENCE	$ 16,000.00	USAGE PER LEMON LAW	$ 14,102.41
if positive look for over allowance		if negative=negative equity		USAGE CHARGED	$ 14,102.41
		TRADE ALLOWANCE	$ 16,000.00	LEMON LAW VARIANCE	$ -
PURCHASE PRICE	$ -	ACV OF TRADE			
INCENTIVE* (from BARS)	$ -	DIFFERENCE	$ 16,000.00		
OVERALLOWANCE	$ 16,000.00	ACV=actual cash value			
ACTUAL PRICE	$ (16,000.00)				

Form Rev June 1, 2017

30 Payments of 558.85		

CORPORATION SERVICE COMPANY®

Notice of Service of Process

MD4 / WAR H
Transmittal Number: [redacted]
Date Processed: 04/19/2017

Primary Contact:
Rosemarie Williams
General Motors LLC
Mail Code 48482-038-210
400 Renaissance Center
Detroit, MI 48265

Entity:	General Motors LLC Entity ID Number 3113523
Entity Served:	General Motors LLC
Title of Action:	[redacted] vs. General Motors LLC; Premier Chevrolet of Buena Park
Document(s) Type:	Summons/Complaint
Nature of Action:	Breach of Warranty
Court/Agency:	Orange County Superior Court, California
Case/Reference No:	[redacted]
Jurisdiction Served:	California
Date Served on CSC:	04/19/2017
Answer or Appearance Due:	30 Days
Originally Served On:	CSC
How Served:	Personal Service
Sender Information:	Law Office of Michael S. Humphries (Seal Beach, CA) 562-493-0289
Client Requested Information:	Year: 2015 Make: Chevrolet Model: Colorado VIN: 1GCGSAE36F1[redacted]

Notes: Law Offices of Michael S. Humphries, 1400 Ocean Ave, Seal Beach, CA 90740
CSC Location document was served: Corporation Service Company which will do business in California as Csc-Lawyers Incorporating Service 2710 Gateway Oaks Drive Suite 150N Sacramento, CA 95833

Information contained on this transmittal form is for record keeping, notification and forwarding the attached document(s). It does not constitute a legal opinion. The recipient is responsible for interpreting the documents and taking appropriate action.

To avoid potential delay, please do not send your response to CSC
2711 Centerville Road Wilmington, DE 19808 (888) 690-2882 | sop@cscglobal.com

SUMMONS
(CITACION JUDICIAL)

NOTICE TO DEFENDANT:
(AVISO AL DEMANDADO):
GENERAL MOTORS LLC, PREMIER CHEVROLET OF BUENA PARK, and DOES 1-20

YOU ARE BEING SUED BY PLAINTIFF:
(LO ESTÁ DEMANDANDO EL DEMANDANTE):
[redacted]

ELECTRONICALLY FILED
Superior Court of California,
County of Orange
04/14/2017 at 11:29:24 AM
Clerk of the Superior Court
By Vicky Huang,Deputy Clerk

NOTICE! You have been sued. The court may decide against you without your being heard unless you respond within 30 days. Read the information below.

You have 30 CALENDAR DAYS after this summons and legal papers are served on you to file a written response at this court and have a copy served on the plaintiff. A letter or phone call will not protect you. Your written response must be in proper legal form if you want the court to hear your case. There may be a court form that you can use for your response. You can find these court forms and more information at the California Courts Online Self-Help Center (*www.courtinfo.ca.gov/selfhelp*), your county law library, or the courthouse nearest you. If you cannot pay the filing fee, ask the court clerk for a fee waiver form. If you do not file your response on time, you may lose the case by default, and your wages, money, and property may be taken without further warning from the court.

There are other legal requirements. You may want to call an attorney right away. If you do not know an attorney, you may want to call an attorney referral service. If you cannot afford an attorney, you may be eligible for free legal services from a nonprofit legal services program. You can locate these nonprofit groups at the California Legal Services Web site (*www.lawhelpcalifornia.org*), the California Courts Online Self-Help Center (*www.courtinfo.ca.gov/selfhelp*), or by contacting your local court or county bar association. **NOTE:** The court has a statutory lien for waived fees and costs on any settlement or arbitration award of $10,000 or more in a civil case. The court's lien must be paid before the court will dismiss the case.

¡AVISO! Lo han demandado. Si no responde dentro de 30 días, la corte puede decidir en su contra sin escuchar su versión. Lea la información a continuación.

Tiene 30 DÍAS DE CALENDARIO después de que le entreguen esta citación y papeles legales para presentar una respuesta por escrito en esta corte y hacer que se entregue una copia al demandante. Una carta o una llamada telefónica no lo protegen. Su respuesta por escrito tiene que estar en formato legal correcto si desea que procesen su caso en la corte. Es posible que haya un formulario que usted pueda usar para su respuesta. Puede encontrar estos formularios de la corte y más información en el Centro de Ayuda de las Cortes de California (www.sucorte.ca.gov), en la biblioteca de leyes de su condado o en la corte que le quede más cerca. Si no puede pagar la cuota de presentación, pida al secretario de la corte que le dé un formulario de exención de pago de cuotas. Si no presenta su respuesta a tiempo, puede perder el caso por incumplimiento y la corte le podrá quitar su sueldo, dinero y bienes sin más advertencia.

Hay otros requisitos legales. Es recomendable que llame a un abogado inmediatamente. Si no conoce a un abogado, puede llamar a un servicio de remisión a abogados. Si no puede pagar a un abogado, es posible que cumpla con los requisitos para obtener servicios legales gratuitos de un programa de servicios legales sin fines de lucro. Puede encontrar estos grupos sin fines de lucro en el sitio web de California Legal Services, (www.lawhelpcalifornia.org), en el Centro de Ayuda de las Cortes de California, (www.sucorte.ca.gov) o poniéndose en contacto con la corte o el colegio de abogados locales. AVISO: Por ley, la corte tiene derecho a reclamar las cuotas y los costos exentos por imponer un gravamen sobre cualquier recuperación de $10,000 ó más de valor recibida mediante un acuerdo o una concesión de arbitraje en un caso de derecho civil. Tiene que pagar el gravamen de la corte antes de que la corte pueda desechar el caso.

The name and address of the court is:
(El nombre y dirección de la corte es):
SUPERIOR COURT OF THE STATE OF CA, FOR THE COUNTY OF ORANGE, 700 Civic Center Drive West, Santa Ana, California 92701

CASE NUMBER:
(Número del Caso) 30-2017-00914634-CU-BC-CJC
Judge Deborah Servino

The name, address, and telephone number of plaintiff's attorney, or plaintiff without an attorney, is:
(El nombre, la dirección y el número de teléfono del abogado del demandante, o del demandante que no tiene abogado, es):
LAW OFFICE OF MICHAEL S. HUMPHRIES, 1400 Ocean Avenue, Seal Beach, CA 90740 (562) 493-0289

DATE: 04/14/2017 *(Fecha)* DAVID H. YAMASAKI, Clerk of the Court Clerk, by *(Secretario)* [redacted], Deputy *(Adjunto)*

(For proof of service of this summons, use Proof of Service of Summons *(form POS-010).)*
(Para prueba de entrega de esta citatión use el formulario Proof of Service of Summons, *(POS-010)).*

Vicky Huang

[SEAL]

NOTICE TO THE PERSON SERVED: You are served
1. ☐ as an individual defendant.
2. ☐ as the person sued under the fictitious name of *(specify):*
3. ☑ on behalf of *(specify):* General Motors LLC
   under: ☑ CCP 416.10 (corporation) ☐ CCP 416.60 (minor)
   ☐ CCP 416.20 (defunct corporation) ☐ CCP 416.70 (conservatee)
   ☐ CCP 416.40 (association or partnership) ☐ CCP 416.90 (authorized person)
   ☐ other *(specify):*
4. ☑ by personal delivery on *(date):* 4-19-17

Page 1 of 1

Form Adopted for Mandatory Use
Judicial Council of California
SUM-100 [Rev. July 1, 2009]

SUMMONS

Code of Civil Procedure §§ 412.20, 465
www.courtinfo.ca.gov

ELECTRONICALLY FILED
Superior Court of California,
County of Orange
04/14/2017 at 11:28:24 AM
Clerk of the Superior Court
By Vicky Huang,Deputy Clerk

LAW OFFICE OF MICHAEL S. HUMPHRIES
Michael S. Humphries, SBN 182407
1400 Ocean Avenue
Seal Beach, California 90740
(562) 493-0289 Phone
(562) 493-0371 Fax

Attorneys for Plaintiff [redacted]

SUPERIOR COURT OF THE STATE OF CALIFORNIA

FOR THE COUNTY OF ORANGE - CENTRAL JUSTICE CENTER

Judge Deborah Servino

[redacted]

Plaintiff,

v.

GENERAL MOTORS LLC, PREMIER CHEVROLET OF BUENA PARK, and DOES 1-20

Defendants.

Case No. [redacted]

COMPLAINT FOR DAMAGES BASED ON VIOLATIONS OF SONG-BEVERLY CONSUMER WARRANTY ACT

PLAINTIFF [redacted] ALLEGES:

I

Plaintiff entered into the contract in the above-entitled case in the City of Buena Park, County of Orange, State of California.

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II

1. Defendant, GENERAL MOTORS LLC, and DOES 1 to 10 is and at all times herein mentioned was a corporation organized and existing under the laws of the State of California.

2. Defendant, PREMIER CHEVROLET OF BUENA PARK, and DOES 11 to 20 is and at all times herein mentioned was a corporation organized and existing under the laws of the State of California.

FIRST CAUSE OF ACTION - BREACH OF EXPRESS WARRANTY VIOLATION OF SONG-BEVERLY CONSUMER WARRANTY ACT AGAINST DEFENDANT GENERAL MOTORS LLC, AND DOES 1-10.

I

In or about the year 2015, GENERAL MOTORS LLC manufactured the following new motor vehicle: a 2015, Chevrolet Colorado, Serial Number 1GCGSAE36F1167936. GENERAL MOTORS LLC manufactured this new motor vehicle for its eventual lease to retail lessees. Defendants GENERAL MOTORS LLC and DOES 1-10, and each of them, appended to such vehicle an express warranty; undertaking to preserve or maintain the utility or performance of the vehicle by means of a written statement designed to accompany the product.

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II

On or about January 31, 2015, in Buena Park, California, a retail merchant, PREMIER CHEVROLET OF BUENA PARK, leased the subject vehicle to the Plaintiff for Plaintiff's personal use, at retail for the amount of $30,832.00. A true copy of the lease contract between the parties is attached hereto as Exhibit A and made a part hereof by reference.

III

In connection with the lease, Plaintiff received the express warranty of the manufacturer in that the written statement of Defendants, GENERAL MOTORS LLC and DOES 1-10, and each of them, described above, accompanied the product.

IV

Within the express warranty period, Plaintiff discovered that said automobile failed to conform to the manufacturer's and retailer's specifications, in that the 2015, Chevrolet Colorado was defectively manufactured, designed or assembled. Plaintiff thereon attempted to act on Defendants' express warranty, as subject to the requirements of the Song-Beverly Act, under which Defendants GENERAL MOTORS LLC and DOES 1-10, and each of them, were required to and did maintain local service and repair facilities.

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V

However, within the express warranty period Defendants, GENERAL MOTORS LLC and DOES 1-10, and each of them, willfully violated the provisions of the Song-Beverly Consumer Warranty Act and breached the express warranty made to Plaintiff, in that Defendants GENERAL MOTORS LLC and DOES 1-10, and each of them, failed to conform the vehicle to their express warranty within a reasonable number of attempts or within 30 days. Also, GENERAL MOTORS LLC and DOES 1-10, and each of them, failed to return the consideration paid by Plaintiff, or failed to replace the defective automobile. Plaintiff performed all conditions precedent necessary to require the contractual performance of services by Defendants. Within the express warranty period, Plaintiff gave notification to Defendants of their express warranty breach, but Defendants, although receiving such notification, failed to replace such automobile or return consideration paid, although Plaintiff persisted in reminding Defendants of their warranty obligations.

VI

Plaintiff was damaged as a result of such willful breach and violation in that Plaintiff is obligated to the lender , under the lease contract, in the amount of $30,832.00.

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VII

By reason of Defendants' failure to restore the consideration paid by Plaintiff, Plaintiff has been specifically damaged in the sum of $30,832.00. Pursuant to California Civil Code Section 1794, Plaintiff is entitled to actual damages and a civil penalty which shall not exceed two times the amount of actual damages and reasonable attorney fees according to proof.

SECOND CAUSE OF ACTION - BREACH OF IMPLIED WARRANTY VIOLATION OF SONG-BEVERLY CONSUMER WARRANTY ACT AGAINST DEFENDANT GENERAL MOTORS LLC, PREMIER CHEVROLET OF BUENA PARK AND DOES 1-20.

I

Plaintiff refers to the First Cause of Action and incorporates it as a part hereof. In or about the year 2015, GENERAL MOTORS LLC manufactured the following new motor vehicle: a 2015, Chevrolet Colorado, Serial Number 1GCGSAE36F1[redacted] GENERAL MOTORS LLC manufactured this new motor vehicle for its eventual lease to retail lessees. Defendants GENERAL MOTORS LLC and PREMIER CHEVROLET OF BUENA PARK appended to such vehicle an express warranty; undertaking to preserve or maintain the utility or performance of the vehicle by means of a written statement designed to accompany the product.

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II

On or about January 31, 2015, in Buena Park, California, a retail merchant, PREMIER CHEVROLET OF BUENA PARK, leased the subject vehicle to the Plaintiff for Plaintiff's personal use, at retail for the amount of $30,832.00. A true copy of the lease contract between the parties is attached hereto as Exhibit A and made a part hereof by reference.

III

In connection with the lease, Plaintiff received the express warranty of the manufacturer in that the written statement of Defendants, GENERAL MOTORS LLC and PREMIER CHEVROLET OF BUENA PARK and DOES 1-20 described above, accompanied the product. In addition and by operation of law, the vehicle came accompanied by the implied warranties of merchantability and fitness for a particular purpose of defendants GENERAL MOTORS LLC, PREMIER CHEVROLET OF BUENA PARK and DOES 1-20, and each of them.

IV

Within the implied warranty period, Plaintiff discovered that said automobile failed to conform to the manufacturer's and retailer's specifications, in that the 2015, Chevrolet Colorado was defectively manufactured, designed or assembled and the subject vehicle was not merchantable and not fit for its ordinary, intended or particular purpose.

///

V

However, within the implied warranty period Defendants, GENERAL MOTORS LLC and PREMIER CHEVROLET OF BUENA PARK and DOES 1-20, and each of them, violated the provisions of the Song-Beverly Consumer Warranty Act and breached the implied warranties made to Plaintiff, in that the subject vehicle manufactured by Defendant GENERAL MOTORS LLC and leased at retail by Defendant PREMIER CHEVROLET OF BUENA PARK, was defective and not merchantable and not fit for its ordinary, intended or particular purpose.

VI

Plaintiff was damaged as a result of such willful breach and violation in that Plaintiff is obligated to the lender , under the lease contract, in the amount of $30,832.00.

VII

By reason of Defendants' failure to restore the consideration paid by Plaintiff, Plaintiff has been specifically damaged in the sum of $30,832.00. Pursuant to California Civil Code Section 1794, Plaintiff is entitled to actual damages and a civil penalty which shall not exceed two times the amount of actual damages and reasonable attorney fees according to proof.

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WHEREFORE, Plaintiff prays for judgment on the First Cause of Action as follows;

1. For three times general damages according to proof as provided by California Civil Code beginning at 1794.

2. For incidental and consequential damages pursuant to Civil Code §1794 (b)(1) and (2) in an amount to be determined by the court.

3. For reasonable attorney's fees as provided by California Civil Code Section 1794.

4. For costs of suit herein.

5. For such other and further relief as the Court may deem proper.

Plaintiff prays for judgment on the Second Cause of Action as follows;

1. For general damages according to proof as provided by California Civil Code beginning at 1794.

2. For incidental and consequential damages pursuant to Civil Code §1794 (b)(1) and (2) in an amount to be determined by the court.

3. For reasonable attorney's fees as provided by California Civil Code Section 1794.

4. For costs of suit herein.

5. For such other and further relief as the Court may deem proper.

DATED: April 12, 2017

By [redacted]
MICHAEL S. HUMPHRIES
Attorney for Plaintiff

EXHIBIT A

Lease Date: 01/31/2015 (WITH ARBITRATION PROVISION) DEAL# 12575 Leasing

Lessor Name and Business Address	Co-Lessee Name and Address
PREMIER CHEVROLET OF BUENA PAR [redacted] 6195 AUTO CENTER DR. BUENA PARK, CA 90621	N/A
County: LOS ANGELES	County:

Lessee Billing Address (if different than above)	Vehicle Garaging Address (if different than above)
S EL MONTE CA [redacted]	County: Principal Driver: (if business use)

In this Lease, "you" and "your" mean the lessee and co-lessee. "We," "us" and "our" mean the lessor, and any assignee of this Lease. The terms, conditions, and disclosures in this Lease govern your Lease with us. Each of you who signs the Lease is individually liable to us for all Lease obligations. You are leasing the Vehicle described below (the "Vehicle") from us. You agree to pay all amounts due under the Lease and fulfill all your obligations under the Lease. In this Lease, "e" means an estimate. The Consumer Leasing Act Disclosures shown below are also terms of this Lease. You are leasing the Vehicle and have no ownership rights in the Vehicle unless you exercise your purchase option.
Monthly Payment Lease: If your payment schedule shows monthly scheduled payments in Item 3A, your lease is a monthly payment lease.
Single Payment Lease: If your payment schedule shows a single scheduled payment in Item 3B, your lease is a single payment lease.

1. The Vehicle.

New/Used	Year	Make	Model	Body Style	Vehicle ID #	Odometer	Primary Use
NEW	2015	CHEVROLET	COLORADO	PU	1GCGSAE36F1 [redacted]	7	Personal, unless otherwise indicated below ☐ business ☐ agricultural

CONSUMER LEASING ACT DISCLOSURES

2. Amount Due at Lease Signing or Delivery
$ 2500.00 (itemized in Item 6)

3. Scheduled Payments
A. Your first monthly payment of $ 309.00 is due 01/31/15 followed by 38 monthly payments of $ 309.00 due on the 2ND of each month.
B. Your single payment of $ N/A is due on N/A
C. The Total of your Scheduled Payments is $ 12051.00

4. Other Charges (not part of your scheduled payment)

A. Disposition fee (if you do not purchase the Vehicle)	$ 0.00	N/A
B. N/A	$ N/A	N/A
C. N/A	$ N/A	
D. Total	$ 0.00	

5. Total of Payments (The amount you will have paid by the end of the Lease)
$ 14242.00 (2 + 3C + 4D - 6A3 - 6A4 - 6A5)

6. Itemization of Amount Due at Lease Signing or Delivery

A. Amount Due at Lease Signing or Delivery		B. How the Amount Due at Lease Signing or Delivery will be paid	
1. Capitalized cost reduction	$ 1507.16	1. Net trade-in allowance	$ N/A
2. Taxes on capitalized cost reduction	$ 135.84	2. Rebates and noncash credits	$ 500.00
3. First monthly payment	$ 309.00	3. Amount to be paid in cash	$ 2000.00
4. Single scheduled payment	$ N/A	4. Other N/A	$ N/A
5. Refundable security deposit	$ N/A	5. Total	$ 2500.00
6. Lease acquisition fee	$ 190.00		
7. Vehicle license fee	$ 255.00		
8. Registration, transfer, and filing fees	$ N/A		
9. Sales/use tax	$ 80.00		
10. Document processing charge (not a governmental fee)	$ 28.00		
11. Electronic vehicle registration or transfer charge (not a governmental fee)	$ 7.00		
12. California tire fee DOC TAX	$ 7.20		
13. N/A	$ N/A		
14.	$		
15. Total	$ 2500.00		

7. Your scheduled payment is determined as shown below:

A. Gross capitalized cost. The agreed upon value of the Vehicle ($ 26085.75) and any items you pay over the Lease term (such as service contracts, insurance, and any outstanding prior credit or lease balance).			$ 27175.75
B. Capitalized cost reduction. The amount of any net trade-in allowance, rebate, noncash credit, or cash you pay that reduces the gross capitalized cost.		−	$ 1507.16
C. Adjusted capitalized cost. The amount used in calculating your base scheduled payment.		=	$ 25668.59
D. Residual value. The value of the Vehicle at the end of the Lease used in calculating your base scheduled payment.		−	$ 16590.00
E. Depreciation and any amortized amounts. The amount charged for the Vehicle's decline in value through normal use and for other items paid over the Lease term.		=	$ 9078.59
F. Rent charge. The amount charged in addition to the depreciation and any amortized amounts.		+	$ 1977.52
G. Total of base scheduled payments. The depreciation and any amortized amounts plus the rent charge.		=	$ 11056.11
H. Lease payments. The number of payments in your Lease.			39
I. Base scheduled payment		=	$ 283.49
J. Sales/use tax (e)		+	$ 25.51
K. N/A		+	$ N/A
L. N/A		+	$ N/A
M. Total Scheduled Payment		=	$ 309.00

Early Termination. You may have to pay a substantial charge if you end this Lease early. The charge may be up to several thousand dollars. The actual charge will depend on when the Lease is terminated. The earlier you end the Lease, the greater this charge is likely to be.

8. Excessive Wear and Use. You may be charged for excessive wear based on our standards for normal use and for mileage in excess of 10,000 miles per year at the rate of $ 0.25 per mile. 16590.00

H. Lease payments. The number of payments in your Lease. = 39

I. Base scheduled payment = $ 283.49

J. Sales/use tax (e). + $ 25.51

K. N/A + $ N/A

L. N/A + $ N/A

M. Total Scheduled Payment: = $ 909.00

Early Termination. You may have to pay a substantial charge if you end this Lease early. The charge may be up to several thousand dollars. The actual charge will depend on when the Lease is terminated. The earlier you end the Lease, the greater this charge is likely to be.

8. **Excessive Wear and Use.** You may be charged for excessive wear based on our standards for normal use and for mileage in excess of 10,000 miles per year at the rate of $ 0.25 per mile.

9. **Purchase Option at End of Lease Term.** You have an option to purchase the Vehicle at the end of the Lease term for $ 10590.00 plus a purchase option fee of $ 0.00. The purchase option price does not include official fees such as those for taxes, tags, licenses and registration.

10. **Other Important Terms.** See your Lease documents for additional information on early termination, purchase options, maintenance responsibilities, warranties, late and default charges, insurance, and any security interest, if applicable.

11. Itemization of Gross Capitalized Cost

A. Agreed upon value of the Vehicle as equipped at Lease signing $ 20000.75

B. Agreed upon value of each accessory and item of optional equipment we agree to add to the Vehicle after Lease signing (describe)

N/A $ N/A

N/A $ N/A

N/A $ N/A

N/A $ N/A

C. Vehicle license fees $ N/A

D. Registration, transfer, and titling fees $ N/A

E. Lease acquisition fee $ 595.00

F. Sales/use tax $ N/A

G. Document processing charge (not a governmental fee) $ N/A

H. Electronic vehicle registration or transfer charge (not a governmental fee) $ N/A

I. California tire fee $ N/A

J. Prior Credit or Lease Balance $ N/A

Optional Products and Services:

K. N/A $ N/A

L. Maintenanc $ 495.00

M. N/A $ N/A

N. N/A $ N/A

O. N/A $ N/A

P. N/A $ N/A

Q. Total Gross Capitalized Cost: $ 27175.75

12. The Trade-In Vehicle

Year N/A

Make N/A

Model N/A

A. Agreed Upon Value of Trade-In $ N/A

B. Prior Credit or Lease Balance $ N/A

C. Net Trade-In Allowance (if less than 0 then enter 0) = $ N/A

IF YOU DO NOT MEET YOUR OBLIGATIONS UNDER THIS LEASE, WE MAY RETAKE THE VEHICLE.

13. **Official Fees and Taxes.** The total amount you will pay for official and license fees, registration, and taxes over the term of your Lease, whether included in your scheduled payments or assessed otherwise, is $ 2525.98 (e). The total fees and taxes you pay may be different than this estimate based on changes in the tax or fee rates and the value of the Vehicle when the fee or tax is determined.

14. **Late Payments.** For any payment not received within 10 days of the date it is due, you will pay a late charge of the lesser of $26 or 5% of the unpaid portion of the late payment.

You will not have to pay a late charge if the only amount that is late is a late charge you owed for an earlier late payment.

15. **Returned Payments and Unpaid Liens and Fees.** You will also pay a returned payment charge of $ N/A for any check, instrument or electronic funds debit that is returned unpaid for any reason, if the law allows it. If you don't pay a fine, penalty, toll, or parking ticket and we elect to pay it, you will reimburse us for the amount paid plus a $ N/A Administrative Fee per incident, if the law allows it.

16. **Warranties.** The leased Vehicle is subject to the following express warranties:

☐ Manufacturer's Standard Warranty

☐ N/A

N/A

If neither of the boxes above is checked, and no warranty is indicated in the blank lines immediately above, there is no express warranty on the leased Vehicle. Warranty papers that are separate from this Lease state any coverage limits.

The law gives you a warranty that the Vehicle conforms to the description in this Lease.

Except as provided above or prohibited by law, the following two sentences apply. THE VEHICLE IS BEING LEASED 'AS IS' AND 'WITH ALL FAULTS'. AND THE ENTIRE RISK AS TO THE QUALITY AND PERFORMANCE OF THE VEHICLE IS WITH YOU. SHOULD THE VEHICLE PROVE DEFECTIVE FOLLOWING DELIVERY PURSUANT TO THIS LEASE, YOU, NOT THE LESSOR, ASSUME THE ENTIRE COST OF ALL NECESSARY SERVICING OR REPAIR.

If we make a written warranty covering the Vehicle or, within 90 days of the Lease Date we enter into a service contract covering the Vehicle, this disclaimer will not affect any implied warranties during the term of the warranty or service contract.

17. OPTIONAL PRODUCTS AND SERVICES

You are not required to buy any of the following optional products and services to enter into the Lease. The term of any product or service will be the Lease term, unless a different term is shown below. If you decide you want to purchase an optional product or service, review the terms of the contract that describe the product or service before you initial below. A completed copy of the contract will be given to you as soon as practicable. By initialing below, you indicate that you want to buy the optional products and services indicated. If the cost shown below is not shown as part of the Itemization of Amount Due at Lease Signing or Delivery (Item 6), it has been added to the Gross Capitalized Cost (Item 7A).

Optional Product or Service	Coverage	Price	Name of Provider	Approval
N/A	N/A	N/A	N/A	Lessee Initials N/A
N/A	N/A	N/A	N/A	Lessee Initials N/A
MAINTENANCE	36 MOS	495.00	Maintenance Plan	Lessee Initials
N/A	N/A	N/A	N/A	Lessee Initials N/A

18. TYPES AND AMOUNTS OF REQUIRED INSURANCE COVERAGE

You must maintain Bodily Injury Coverage with $ 100,000 / $ 300,000 limits; Property Damage Coverage with $ 50,000 / $ 500,000 limits or combined single limit; Collision, Fire, Theft and Comprehensive Coverage with a maximum deductible of $ 1,000. See Item 23(a) for additional insurance provisions. You confirm that insurance policies that meet the requirements described in this Lease are in force on the date of this Lease as follows:

Insurance Company Name [redacted]

Insurance Agency Name [redacted]

Agency Address [redacted]

Agency Phone [redacted]

Agent's Name [redacted]

Policy Number [redacted]

Comprehensive $ [redacted]

shown) below is not shown as part of the lease.

Optional Product or Service	Coverage	Price	Name of Provider	Approval
N/A	N/A	N/A	N/A	Lessee Initials N/A
N/A	N/A	N/A	N/A	Lessee Initials N/A
MAINTENANCE	36 MOS.	1195.00	Protection One	Lessee Initials
N/A	N/A	N/A	N/A	Lessee Initials N/A

18. TYPES AND AMOUNTS OF REQUIRED INSURANCE COVERAGE

You must maintain Bodily Injury Coverage with $ 100,000 / $ 300,000 limits; Property Damage Coverage with $ 50,000 / $ 500,000 limits or combined single limit; Collision, Fire, Theft and Comprehensive Coverage with a maximum deductible of $ 1,000. See Item 29(a) for additional insurance provisions. You confirm that insurance policies that meet the requirements described

Insurance Company Name [redacted]

Agency Address [redacted] Agency Phone

Agent's Name [redacted] Policy Number

Deductibles: Collision $ 500 Comprehensive

19. SCHEDULED LEASE END AND LEASE TERM

A. This Lease is scheduled to end on a date determined as follows: (1) If the date of this Lease is the 29th, 30th, or 31st of the month, start with the 1st day of the month immediately following the date of this Lease and move forward by the number of months in the lease term (Item 19(B)); or (2) If the date of this Lease is for the 28th, 30th, or 31st of the month, start with the date of this Lease and move forward by the number of months in the lease term (Item 19B).

B. The scheduled lease term is 39 months.

20. CHANGED

This Lease co [redacted] and its relating to this Lease. Any change to the Lease [redacted] ust sign it. No oral changes are binding.

Lessee Sig [redacted]

Co-Lessee [redacted]

NOTICE: THE OTHER SIDE OF THIS LEASE CONTAINS IMPORTANT TERMS AND CON [redacted] RATION PROVISION.

Agreement to Arbitrate: By signing below, you agree that, pursuant to the Arbitration Provision on the reverse side of this Lease, you or we may elect to resolve any dispute by neutral, binding arbitration and not by a court action. See the Arbitration Provision for additional information concerning the agreement to arbitrate.

Lessee Signs X [redacted] Co-Lessee Signs X N/A

LEASE AGREEMENT 1 OF 2 ADDENDUM TO LEASE AGREEMENT 2 OF 2
IF DEALER CANNOT ASSIGN THE LEASE TO AN ASSIGNEE CUSTOMARILY USED BY THE DEALER ON TERMS ACCEPTABLE TO THE DEALER DEALER MAY RESCIND (CANCEL) THIS LEASE BY GIVING LESSEE NOTICE WITHIN 10 DAYS OF SIGNING THE LEASE. UPON RECEIVING NOTICE, LESSEE SHALL IMMEDIATELY RETURN THE VEHICLE TO DEALER IN AS-DELIVERED CONDITION, REASONABLE WEAR ACCEPTED. DEALER WILL THEN RETURN ALL CONSIDERATION RECEIVED FROM LESSEE. LESSEE TO BE SUBJECT TO ALL TERMS OF THIS LEASE UNTIL VEHICL [redacted]

Lessee's Right to Cancel. If Lessee(s) sign here [redacted] to Cancel section on the back giving the Lessee the right to cancel if Lessor is unable to assign the lease to a financial institution will apply. X [redacted] X N/A Co-Lessee Signature

[redacted] COOLING OFF PERIOD.

California law does not provide for a "cooling off" [redacted] ale leases. Therefore, you cannot later cancel this lease simply because you change your mind, decided the vehicle costs too much, or wish you had acquired a different vehicle. You may cancel this lease only with the agreement of the lessor or for legal cause, such as fraud.

Notice is hereby given that the rights, but not the [redacted] assigned to N/A pursuant to an agreement between N/A and N/A

(1) Do not sign this lease before you read it or if it contains any blank spaces to be filled in. (2) You are entitled to a completely filled in copy of this lease. (3) Warning - Unless a charge is included in this lease for public liability or property damage insurance, payment for that coverage is not provided by this lease.

YOU AGREE TO THE TERMS OF THIS LEASE. YOU ACKNOWLEDGE YOU HAVE EXAMINED THE VEHICLE, THAT THE VEHICLE IS EQUIPPED AS YOU WANT, AND THAT IT IS IN GOOD CONDITION. YOU ACCEPT THE VEHICLE FOR ALL PURPOSES OF THE LEASE. YOU UNDERSTAND THAT YOU HAVE NO OWNERSHIP RIGHTS IN THE VEHICLE UNLESS YOU EXERCISE YOUR OPTION TO PURCHASE THE VEHICLE. YOU CONFIRM THAT BEFORE YOU SIGNED THIS LEASE WE GAVE IT TO YOU, AND YOU WERE FREE TO TAKE IT AND REVIEW IT. YOU ACKNOWLEDGE THAT YOU READ BOTH SIDES OF THIS LEASE, INCLUDING THE ARBITRATION PRO [redacted] EFORE SIGNING BELOW. YOU CONFIRM THAT YOU RECEIVED A COMPLETELY FILLED-IN COPY WHEN YOU SIGNED THIS LEASE.

LESSEE SIGNATURES

Lessee Signatur [redacted] Date 01/31/15 Co-Lessee Signature Date

Type/Print Lessee [redacted] Type/Print Co-Lessee Name N/A

Commercial Lessee N/A Date By

Type/Print Name Type/P [redacted]

LESSOR'S ACCE

The Lessor's authorized signature indicates the Lessor has accepted the terms, c [redacted]

Lessor Name: PREMIER CHEVROLET OF BUENA PARK

Lienholder Name: WELLSFRGO AS CTL AGT

Assignee Name: ACAR Leasing Ltd.

By [redacted]

Typ [redacted]

Typ [redacted]

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THE PRINTER MAKES NO WARRANTY, EXPRESS OR IMPLIED, AS TO CONTENT OR FITNESS FOR PURPOSE OF THIS FORM. CONSULT YOUR OWN LEGAL COUNSEL.

DEALER COPY

MIKE HERNANDEZ'

CAMINO REAL CHEVROLET

CHEVROLET PARTS

2401 SO. ATLANTIC BLVD.
MONTEREY PARK, CA. 91754

(323) 264-3050
AT POMONA FRWY.

B.A.R. REG. NO. ARD052719

E.P.A. NO. CAD981384852

SE HABLA ESPAÑOL

[redacted]

CUSTOMER NO. [redacted]	ADVISOR FERNANDO 258	TAG NO. 4251	INVOICE DATE 11/30/15	INVOICE NO. [redacted]	
[redacted]	LABOR RATE [redacted]	MILEAGE 15,685	COLOR WHITE/2WD W	STOCK NO.	
EL MONTE, CA [redacted]	YEAR / MAKE / MODEL 15/CHEVROLET TRUCK/COLORADO/CREW CAB		DELIVERY DATE	DELIVERY MILES	
	VEHICLE I.D. NO. 1 G C G S A E 3 6 F 1 [redacted]		SELLING DEALER NO.	PRODUCTION DATE	
NONE	F.T. E. NO.	P.O. NO.	R.O. DATE 10/31/15		
[redacted]	COMMENTS			MO: 15686	

JOB# 1 CHARGES

LABOR

J# 1 45CVZ01 STEERING CONCERN HOURS: 2.40 TECH(S):163 254.81

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
163	11/03/15	14.90	16.90	2.00	0.00	NON WORKING
163	11/04/15	8.20	8.90	0.70	0.00	FINISHED
163	11/04/15	0.00	0.00	0.00	2.40	FLAT RATE TIME
		TOTAL TECH TIME		2.70	2.40	

CUST STATES TSEERING GETS HARD MORE SO WHENTURNING SERVICE
POWER STEERING MESSAGE COMES ON
REFER TO PIT5437A.CONTACT TAC CASE #8-1617987008
REPLACE RACK AND PINION,SET TOE

PARTS

QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
1	23353848	GEAR 6.508 Y	783.08	783.08	1036.31	1036.31
-1	23353848	CORE RETURN	150.00	-150.00	150.00	-150.00
		COST TOTAL		633.08		
				TOTAL - PARTS		886.31

SUBLET

PO#	VEND INV#	INV.DATE	DESCRIPTION	
128777	696088	11/06/15	RENTAL	266.00
			TOTAL - SUBLET	266.00

JOB# 1 TOTALS

LABOR	254.81
PARTS	886.31
SUBLET	266.00
JOB# 1 JOURNAL PREFIX CVWS JOB# 1 TOTAL	1407.12

JOB# 2 CHARGES

LABOR

J# 2 00CVZ0108 21 POINT INSPECTION HOURS: 0.00 TECH(S):163 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
163	11/04/15	8.90	8.90	0.00	0.00	FINISHED
163	11/04/15	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

CUSTOMER REQUESTS PERFORM 21 POINT INSPECTION
21 POINT INSPECTION PERFORMED

JOB# 3 CHARGES

LABOR

J# 3+51CVZ BODY ELECTRICAL HOURS: 0.90 TECH(S):552 553 95.55
Added Operation (FSUAREZ @ 11/02/2015 08:08)

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
553	11/03/15	8.00	9.00	0.00	1.00	ENTERED IN INVOICING
552	11/06/15	14.00	14.50	0.50	0.00	FINISHED
552	11/06/15	0.00	0.20	0.00	0.20	ENTERED IN INVOICING
		TOTAL TECH TIME		0.50	1.20	

CUST STATES LEFT REAR DOOR OUTER HANDLE BINDS ON OPENING SOP
HERE
LEFT REAR OUTSIDE HANDLE COMING APART.

NOTICE TO CONSUMER:

PLEASE READ IMPORTANT INFORMATION ON BACK.

I acknowledge notice and oral approval of an increase in the original estimated price.

X _____
CUSTOMER SIGNATURE

[CONTINUED ON NEXT PAGE] 01:02pm

The Reynolds and Reynolds Company ERAINTINVE
SF667735 Q (06/12)

MIKE HERNANDEZ'

CAMINO REAL CHEVROLET

2401 SO. ATLANTIC BLVD.
MONTEREY PARK, CA. 91754

(323) 264-3050
AT POMONA FRWY.

B.A.R. REG. NO. ARD052719

E.P.A. NO. CAD981384852

SE HABLA ESPAÑOL

[redacted]

CUSTOMER NO. [redacted]	ADVISOR FERNANDO 258	TAG NO. 4251	INVOICE DATE 11/30/15	
[redacted]	LABOR RATE [redacted]	MILEAGE 15,685	COLOR WHITE/2WD W	
EL MONTE, CA [redacted]	YEAR/ MAKE / MODEL 15/CHEVROLET TRUCK/COLORADO/CREW CAB		DELIVERY DATE	DELIVERY MILES
	VEHICLE I.D. NO. 1 G C G S A E 3 6 F 1 [redacted]		SELLING DEALER NO.	PRODUCTION DATE
NONE	F. T. E. NO.	P. O. NO.	R. O. DATE 10/31/15	
[redacted]	COMMENTS			MO: 15686

REPLACE LEFT REAR OUTSIDE DOOR HANDLE. 2061370 .2
3

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
	1	23253821	HANDLE 10.527 Y	23.22	23.22	32.51	32.51
			COST TOTAL		23.22		
					TOTAL - PARTS		32.51

G.O.G. & SUPPLIES

1.0	PAINT MATERISL	@ 20.860	/UNIT	20.86
			TOTAL - GOG	20.86

JOB# 3 TOTALS

LABOR	95.55
PARTS	32.51
G.O.G.	20.86
JOB# 3 JOURNAL PREFIX CVWS JOB# 3 TOTAL	148.92

COMMENTS
DR 11-06 WARR. IN BASKET

R/O TAX	0.00
R/O TOTALS	1556.04

WARRANTY CLAIM DETAIL TOTALS

CLAIM#	TOTAL
[redacted]	1255.12
	148.92
CLAIM TOTALS	1404.04

APPROVED BY SIGNATURE

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X _____
CUSTOMER SIGNATURE

The Reynolds and Reynolds Company ERAINTINVE
SF667735 Q (06/12)

MIKE HERNANDEZ'
CAMINO REAL CHEVROLET
2401 SO. ATLANTIC BLVD.
MONTEREY PARK, CA. 91754
(323) 264-3050
AT POMONA FRWY.
B.A.R. REG. NO. ARD052719
E.P.A. NO. CAD981384852
SE HABLA ESPAÑOL

[redacted]

CUSTOMER NO. [redacted]	ADVISOR FERNANDO 258	TAG NO. 4251	INVOICE DATE 11/30/15		
[redacted]	LABOR RATE [redacted]	MILEAGE 15,685	COLOR WHITE/2WD W		
EL MONTE, CA [redacted]	YEAR/MAKE/MODEL 15/CHEVROLET TRUCK/COLORADO/CREW CAB		DELIVERY DATE	DELIVERY MILES	
	VEHICLE I.D. NO. 1GCGSAE36F1[redacted]		SELLING DEALER NO.	PRODUCTION DATE	
NONE	F.T.E.NO.	P.[redacted]	R.O DATE 10/31/15		
[redacted]	COMMENTS				

MO: 15686

DCS AUDIT SLIP

JOB CARD [redacted]

VIN	1GCGSAE36F1167936	REPAIRING BAC	114549
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	10/31/2015
ODOMETER	15685	SERVICE ADVISOR GMIN	974062717
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
1	W	ZREG		73461-1	001268942614	0002

JOB COMPLETION DATE: 11/04/2015
TECHNICIAN GMIN: 659237192

LABOR OPERATION	BASE HOURS
7421770	2.4

OTHER LABOR OPS (Y/N) N

COMPLAINT CODE: 0312
COMPLAINT DESCRIPTION: CUST STATES TSEERING GETS HARD MORE SO WHENTURNING SERVICE POWER STEERING MESSAGE COMES ON

CAUSE CODE: 9094
CAUSE DESCRIPTION: REFER TO PIT5437A,CONTACT TAC CASE #8-1617987008

CORRECTION DESCRIPTION: REPLACE RACK AND PINION,SET TOE

CAUSAL PART: 23353848

PART NUMBER	QTY	UNIT COST	REPLACEMENT SERIAL#	TRADE	NON-GM
23353848	1	633.08			

NET AMOUNT	CODE	INVOICE NO.	DISTANCE	RENTAL VIN OR INFO	DAYS	REASON
114.00	NIC			1GNSCCKC4FR218687	3	0

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	253.23		
PARTS	633.08	0.00	886.31
LABOR	254.81	0.00	254.81
NET ITEMS	114.00	0.00	114.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	1255.12	0.00	1255.12

NOTICE TO CONSUMER:

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X _____
CUSTOMER SIGNATURE

The Reynolds and Reynolds Company ERAINTINVE
SF667735 Q (05/12)

MIKE HERNANDEZ'

CAMINO REAL CHEVROLET

2401 SO. ATLANTIC BLVD.
MONTEREY PARK, CA. 91754

(323) 264-3050
AT POMONA FRWY.

B.A.R. REG. NO. ARD052719

E.P.A. NO. CAD981384852

SE HABLA ESPAÑOL

[redacted]

CUSTOMER NO. [redacted]

[redacted]

EL MONTE, CA [redacted]

NONE

[redacted]

ADVISOR: FERNANDO 258	TAG NO: 4251	INVOICE DATE: 11/30/15	
LABOR RATE: [redacted]	MILEAGE: 15,685	COLOR: WHITE/2WD W	
YEAR / MAKE / MODEL: 15/CHEVROLET TRUCK/COLORADO/CREW CAB		DELIVERY DATE	DELIVERY MILES
VEHICLE I.D. NO.: 1 G C G S A E 3 6 F 1 [redacted]		SELLING DEALER NO.	PRODUCTION DATE
F. T. E. NO.	P.O. NO.	R. O. DATE: 10/31/15	
COMMENTS			MO: 15686

DCS AUDIT SLIP

JOB CARD [redacted]

VIN	1GCGSAE36F1167936	REPAIRING BAC	114549
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	10/31/2015
ODOMETER	15685	SERVICE ADVISOR GMIN	974062717
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
3	W	ZREG		73461-3	001268942867	0002

JOB COMPLETION DATE: 11/06/2015
TECHNICIAN GMIN: 543102712

LABOR OPERATION	BASE HOURS	ADD PUB.	PMIX
2061370	.2	.4	.3

OTHER LABOR OPS (Y/N) N

COMPLAINT CODE: 0422
COMPLAINT DESCRIPTION: CUST STATES LEFT REAR DOOR OUTER HANDLE BINDS ON OPE NING SOP HERE

CAUSE CODE: 3017
CAUSE DESCRIPTION: LEFT REAR OUTSIDE HANDLE COMING APART.

CORRECTION DESCRIPTION: REPLACE LEFT REAR OUTSIDE DOOR HANDLE. 2061370 .2 3

CAUSAL PART: 23253821

PART NUMBER	QTY	UNIT COST	REPLACEMENT SERIAL#	TRADE	NON-GM
23253821	1	23.22			

NET AMOUNT	CODE	INVOICE NO.	DISTANCE	RENTAL VIN OR INFO	DAYS	REASON
20.86	NIP					

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	9.29		
PARTS	23.22	0.00	32.51
LABOR	95.55	0.00	95.55
NET ITEMS	20.86	0.00	20.86
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	148.92	0.00	148.92

NOTICE TO CONSUMER:

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I acknowledge notice and oral approval of an increase in the original estimated price.

X _____
CUSTOMER SIGNATURE

SERVICE FILE COPY-W

[END OF INVOICE] 01:02pm

The Reynolds and Reynolds Company ERAINTINVE
SF667735 Q (05/12)

MIKE HERNANDEZ'

CAMINO REAL CHEVROLET

2401 SO. ATLANTIC BLVD.
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(323) 264-3050
AT POMONA FRWY.

B.A.R. REG. NO. ARD052719

E.P.A. NO. CAD981384852

SE HABLA ESPAÑOL

[redacted]

CUSTOMER NO. [redacted]	ADVISOR FERNANDO 258	TAG NO. 4251	INVOICE DATE 11/06/15	
[redacted]	LABOR RATE [redacted]	MILEAGE 15,685	COLOR WHITE/2WD W	STOCK NO.
EL MONTE, CA [redacted]	YEAR / MAKE / MODEL 15/CHEVROLET TRUCK/COLORADO/CREW CAB		DELIVERY DATE	DELIVERY MILES
	VEHICLE I.D. NO. 1GCGSAE36F1 [redacted]		SELLING DEALER NO.	PRODUCTION DATE
NONE	F.T.E. NO.	P.O. NO.	R.O. DATE 10/31/15	
[redacted]	COMMENTS			MO: 15686

JOB# 1 CHARGES

LABOR
J# 1 45CVZ01 STEERING CONCERN TECH(S):163 WARRANTY
CUST STATES TSEERING GETS HARD MORE SO WHENTURNING SERVICE
POWER STEERING MESSAGE COMES ON
REFER TO PIT5437A,CONTACT TAC CASE #8-1617987008
REPLACE RACK AND PINION,SET TOE

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	
	1	23353848	GEAR 6.508 Y			WARRANTY
	-1	23353848	CORE RETURN			WARRANTY
					TOTAL - PARTS	0.00

SUBLET	PO#	VEND INV#	INV.DATE	DESCRIPTION		
	128777	696088	11/06/15	RENTAL		WARRANTY
					TOTAL - SUBLET	0.00

JOB# 1 TOTALS

JOB# 1 JOURNAL PREFIX CVCS JOB# 1 TOTAL 0.00

JOB# 2 CHARGES

LABOR
J# 2 00CVZ0108 21 POINT INSPECTION TECH(S):163 WARRANTY
CUSTOMER REQUESTS PERFORM 21 POINT INSPECTION
21 POINT INSPECTION PERFORMED

JOB# 2 TOTALS

JOB# 2 JOURNAL PREFIX CVCS JOB# 2 TOTAL 0.00

JOB# 3 CHARGES

LABOR
J# 3+51CVZ BODY ELECTRICAL TECH(S):552 553 WARRANTY
Added Operation (FSUAREZ @ 11/02/2015 08:08)
CUST STATES LEFT REAR DOOR OUTER HANDLE BINDS ON OPENING SOP HERE
LEFT REAR OUTSIDE HANDLE COMING APART.
REPLACE LEFT REAR OUTSIDE DOOR HANDLE. 2061370 .2

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	
	1	23253821	HANDLE 10.527 Y			WARRANTY
					TOTAL - PARTS	0.00

G.O.G. & SUPPLIES

1.0	PAINT MATERISL	@	/UNIT		WARRANTY
				TOTAL - GOG	0.00

JOB# 3 TOTALS

JOB# 3 JOURNAL PREFIX CVCS JOB# 3 TOTAL 0.00

NOTICE TO CONSUMER:

PLEASE READ IMPORTANT INFORMATION ON BACK.

I acknowledge notice and oral approval of an increase in the original estimated price.

X _____
CUSTOMER SIGNATURE

L25512

L4892

[CONTINUED ON NEXT PAGE]
05:10pm

The Reynolds and Reynolds Company ERAINTINVE
SF667735 Q (06/12)

[redacted]

MIKE HERNANDEZ'
CAMINO REAL CHEVROLET

2401 SO. ATLANTIC BLVD.
MONTEREY PARK, CA. 91754

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AT POMONA FRWY.

B.A.R. REG. NO. ARD052719

E.P.A. NO. CAD981384852

SE HABLA ESPAÑOL

CUSTOMER NO. [redacted]	ADVISOR FERNANDO 258	TAG NO. 4251	INVOICE DATE 11/06/15	
[redacted]	LABOR RATE [redacted]	MILEAGE 15,685	COLOR WHITE/2WD W	STOCK NO
EL MONTE, CA [redacted]	YEAR / MAKE / MODEL 15/CHEVROLET TRUCK/COLORADO/CREW CAB		DELIVERY DATE	DELIVERY MILES
	VEHICLE I.D. NO. 1 G C G S A E 3 6 F 1 [redacted]		SELLING DEALER NO.	PRODUCTION DATE
NONE	F.T.E. NO.	P.O. NO.	R.O. DATE 10/31/15	
[redacted]	COMMENTS			MO: 15686

TOTALS----------

****
* [ ] CASH [ ] CHECK CK NO. [ ] *
* [ ] VISA [ ] MASTERCARD [ ] DISCOVER *
* [ ] AMER XPRESS [ ] OTHER [ ] CHARGE *
****

THANK YOU FOR PATRONAGE !!!!

TOTAL LABOR....	0.00
TOTAL PARTS....	0.00
TOTAL SUBLET...	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	0.00
TOTAL INVOICE $	**0.00**

NOTICE TO CONSUMER:

PLEASE READ IMPORTANT INFORMATION ON BACK.

I acknowledge notice and oral approval of an increase in the original estimated price.

X _____
CUSTOMER SIGNATURE

[redacted]

SERVICE FILE COPY

[END OF INVOICE] 05:10pm

The Reynolds and Reynolds Company ERAINTINVE
SF667735 Q (06/12)

MIKE HERNANDEZ'

CAMINO REAL CHEVROLET

2401 SO. ATLANTIC BLVD.
MONTEREY PARK, CA. 91754

(323) 264-3050
AT POMONA FRWY.

B.A.R. REG. NO. ARD052719

E.P.A. NO. CAD981384852

SE HABLA ESPAÑOL

[redacted]

CUSTOMER NO. [redacted]	ADVISOR FERNANDO 258	TAG NO. 4065	INVOICE DATE 10/31/15	
[redacted]	LABOR RATE [redacted]	MILEAGE 14,399	COLOR WHITE/2WD W	STOCK NO.
EL MONTE, CA [redacted]	YEAR / MAKE / MODEL 15/CHEVROLET TRUCK/COLORADO/CREW CAB		DELIVERY DATE	DELIVERY MILES
	VEHICLE I.D. NO. 1 G C G S A E 3 6 F 1 [redacted]		SELLING DEALER NO.	PRODUCTION DATE
NONE	F.T.E. NO.	P.	R.O. DATE 10/09/15	
[redacted]	COMMENTS			MO: 14399

JOB# 1 CHARGES

LABOR

J# 1 00CVZ0600723 2YR/24K MAINT 2014 HOURS: TECH(S):521 7.32

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
521	10/09/15	15.20	15.20	0.00	0.00	FINISHED
521	10/09/15	0.00	0.00	0.00	0.70	FLAT RATE TIME
		TOTAL TECH TIME		0.00	0.70	

PERFORM LOF/ROTATE 2YR/24K MAINT 2014
LOF
PERFORM LOF/ROTATE MPVI

PARTS	QTY	FP	NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
	1		19303249	FILTER KI 1.836 Y	5.20	5.20	7.28	7.28
				COST TOTAL		5.20		
						TOTAL - PARTS		7.28

SUBLET	PO#	VEND INV#	INV.DATE	DESCRIPTION	
	128304	695551	10/29/15	RENTAL.	38.00
				TOTAL - SUBLET	38.00

G.O.G. & SUPPLIES

6.0	DEXOS	@	3.400	/UNIT	20.40
				TOTAL - GOG	20.40

JOB# 1 TOTALS

LABOR	7.32
PARTS	7.28
SUBLET	38.00
G.O.G.	20.40
JOB# 1 JOURNAL PREFIX CVWS JOB# 1 TOTAL	73.00

JOB# 2 CHARGES

LABOR

J# 2 00CVZ0108 21 POINT INSPECTION HOURS: 0.00 TECH(S):163 521 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
163	10/09/15	14.90	14.90	0.00	0.00	HOLD OTHER
521	10/09/15	15.20	15.20	0.00	0.00	FINISHED
521	10/09/15	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

CUSTOMER REQUESTS PERFORM 21 POINT INSPECTION
21 POINT INSPECTION PERFORMED

JOB# 3 CHARGES

LABOR

J# 3 45CVZ STEERING/SUSPENSION HOURS: TECH(S):163 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
163	10/09/15	16.30	16.30	0.00	0.00	FINISHED
163	10/30/15	0.00	0.00	0.00	0.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.00	

CK AND ADVISE BRAKE NOISE WHN COMING TO A STOP
NOT ABLE TO DUPLICATE CONCERN

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CUSTOMER SIGNATURE

[CONTINUED ON NEXT PAGE]
04:51pm

The Reynolds and Reynolds Company ERAINTINVE
SF667735 Q (06/12)

MIKE HERNANDEZ'
CAMINO REAL CHEVROLET
2401 SO. ATLANTIC BLVD.
MONTEREY PARK, CA. 91754
(323) 264-3050
AT POMONA FRWY.
B.A.R. REG. NO. ARD052719
E.P.A. NO. CAD981384852
SE HABLA ESPAÑOL

[redacted]

CUSTOMER NO. [redacted]	ADVISOR FERNANDO 258	TAG NO. 4065	INVOICE 10/31/15	
[redacted]	LABOR RATE [redacted]	MILEAGE 14,399	COLOR WHITE/2WD W	
EL MONTE, CA [redacted]	YEAR / MAKE / MODEL 15/CHEVROLET TRUCK/COLORADO/CREW CAB		DELIVERY DATE	DELIVERY MILES
	VEHICLE I.D. NO. 1 G C G S A E 3 6 F 1 [redacted]		SELLING DEALER NO.	PRODUCTION DATE
NONE	F.T.E. NO.	P.O. NO.	R.O. DATE 10/09/15	
[redacted]	COMMENTS			MO: 14399

JOB# 4 CHARGES

LABOR

J# 4 45CVZ01 STEERING CONCERN HOURS: TECH(S):163 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
163	10/09/15	16.30	16.30	0.00	0.00	FINISHED
163	10/29/15	0.00	0.00	0.00	0.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.00	

CUST STATES PWR STEERN MESG COMES ON GET STIFF AT TIMES
UNABLE TO DUPLICATE CONCERN

JOB# 5 CHARGES

LABOR

J# 5 02CVZ RECALL HOURS: 0.40 TECH(S):163 42.47

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
163	10/09/15	16.00	16.30	0.30	0.00	FINISHED
163	10/09/15	0.00	0.00	0.00	0.00	FINISHED
163	10/30/15	0.00	0.40	0.00	0.40	ENTERED IN INVOICING
		TOTAL TECH TIME		0.30	0.40	

OPEN CAMPAIGN #15439 LOSS OF POWER STEERING
REPROGRAM POWER STEERING MODULE

JOB# 5 TOTALS

LABOR 42.47

JOB# 5 JOURNAL PREFIX CVWS JOB# 5 TOTAL 42.47

JOB# 6 CHARGES

LABOR

J# 6 02CVZ001 RECALL HOURS: 0.40 TECH(S):552 42.47

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
552	10/14/15	8.60	10.00	1.40	0.00	HOLD AUTHORIZATION
552	10/14/15	11.60	11.60	0.00	0.00	FINISHED
552	10/14/15	0.00	0.00	0.00	0.40	FINISHED
		TOTAL TECH TIME		1.40	0.40	

OPEN CAMPAIGN #15150 FRONT SEAT HOOKS
15150
REINSTALL ONE SEAT. 9101518 .4

JOB# 6 TOTALS

LABOR 42.47

JOB# 6 JOURNAL PREFIX CVWS JOB# 6 TOTAL 42.47

JOB# 7 CHARGES

LABOR

J# 7 61CVZ EXTERIOR TRIM HOURS: TECH(S):552 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
552	10/14/15	11.60	11.60	0.00	0.00	FINISHED
552	10/29/15	0.00	0.00	0.00	0.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.00	

CUST STATES LEFT REAR DOOR HANDL BINDS ON OPENNINF HANDLE
PARTS HAVE BEEN SPECIAL ORDERED FOR YOUR VEHICLE.

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X _____
CUSTOMER SIGNATURE

The Reynolds and Reynolds Company ERAINTINVE
SF667735 Q (06/12)

MIKE HERNANDEZ'

CAMINO REAL CHEVROLET

2401 SO. ATLANTIC BLVD.
MONTEREY PARK, CA. 91754

(323) 264-3050
AT POMONA FRWY.

B.A.R. REG. NO. ARD052719

E.P.A. NO. CAD981384852

SE HABLA ESPAÑOL

[redacted]

CUSTOMER NO. [redacted]	ADVISOR FERNANDO 258	TAG NO. 4065	INVOICE DATE 10/31/15
[redacted]	LABOR RATE [redacted]	MILEAGE 14,399	COLOR WHITE/2WD W
EL MONTE, CA [redacted]	YEAR / MAKE / MODEL 15/CHEVROLET TRUCK/COLORADO/CREW CAB	DELIVERY DATE	DELIVERY MILES
	VEHICLE I.D. NO. 1 G C G S A E 3 6 F 1 [redacted]	SELLING DEALER NO.	PRODUCTION DATE
NONE	F.T.E. NO.	P.O. NO.	R.O. DATE 10/09/15
[redacted]	COMMENTS		

MO: 14399

PARTS	QTY	FP	NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
	0		23253821	HANDLE 10.527 Y	23.22	0.00	32.51	0.00
				** QUANTITY 1 IS SPECIAL ORDERED **				
						TOTAL - PARTS		0.00

JOB# 8 CHARGES

LABOR

J# 8 51CVZ01 BODY ELECT CONCERN HOURS: 1.00 TECH(S):552 106.17

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
552	10/14/15	11.60	11.60	0.00	0.00	FINISHED
552	10/14/15	0.00	0.00	0.00	1.00	FINISHED
			TOTAL TECH TIME	0.00	1.00	

CUST STATES DASH LIGHTS AND RADIO SHUTT OFF AT TIMES BACK
UP CAMERA
RADIO SOFTWARE OUTDATED
REPROGRAM RADIO WITH LATEST SPS CALIBRATION PER PI1374E.
WARRANTY CODE: 80E35 2880278 1.0

JOB# 8 TOTALS

LABOR	106.17
JOB# 8 JOURNAL PREFIX CVWS JOB# 8 TOTAL	106.17

COMMENTS
WARR.IN BASKET 10+-30

R/O TAX	0.00
R/O TOTALS	264.11

WARRANTY CLAIM DETAIL TOTALS

CLAIM#	TOTAL....
[redacted]	35.00
	80.47
	42.47
	106.17
CLAIM TOTALS	264.11

APPROVED BY SIGNATURE

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X
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The Reynolds and Reynolds Company ERAINTINVE
SF867735 Q (06/12)

MIKE HERNANDEZ'

CAMINO REAL CHEVROLET

2401 SO. ATLANTIC BLVD.
MONTEREY PARK, CA. 91754

(323) 264-3050
AT POMONA FRWY.

B.A.R. REG. NO. ARD052719

E.P.A. NO. CAD981384852

SE HABLA ESPAÑOL

[redacted]

CUSTOMER NO. [redacted]	ADVISOR FERNANDO 258	TAG NO. 4065	INVOICE DATE 10/31/15	
[redacted]	LABOR RATE [redacted]	MILEAGE 14,399	COLOR WHITE/2WD W	STOCK NO.
EL MONTE, CA [redacted]	YEAR / MAKE / MODEL 15/CHEVROLET TRUCK/COLORADO/CREW CAB		DELIVERY DATE	DELIVERY MILES
	VEHICLE I.D. NO. 1 G C G S A E 3 6 F 1 [redacted]		SELLING DEALER NO.	PRODUCTION DATE
NONE	F.T. E. NO.	P.O.	R. O. DATE 10/09/15	
RE [redacted]	COMMENTS			MO: 14399

DCS AUDIT SLIP---------- JOB CARD [redacted]

VIN	1GCGSAE36F1 [redacted]	REPAIRING BAC	114549
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	10/09/2015
ODOMETER	14399	SERVICE ADVISOR GMIN	974062717
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
1	W	ZREG		71909-1	001265434917	0002

JOB COMPLETION DATE: 10/09/2015
TECHNICIAN GMIN: 0852291559

LABOR OPERATION	BASE HOURS
0600723	0.0

OTHER LABOR OPS (Y/N) N

COMPLAINT CODE: 0021
COMPLAINT DESCRIPTION: PERFORM LOF/ROTATE 2YR/24K MAINT 2014

CAUSE CODE: 9094
CAUSE DESCRIPTION: LOF

CORRECTION DESCRIPTION: PERFORM LOF/ROTATE MPVI

NET AMOUNT	CODE	INVOICE NO.	DISTANCE	RENTAL VIN OR INFO	DAYS	REASON
35.00	NIM			LOF		

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	0.00		
PARTS	0.00	0.00	0.00
LABOR	0.00	0.00	0.00
NET ITEMS	35.00	0.00	35.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	35.00	0.00	35.00

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The Reynolds and Reynolds Company ERAINTINVE
SF667735 Q (06/12)

MIKE HERNANDEZ'
CAMINO REAL
CHEVROLET
2401 SO. ATLANTIC BLVD.
MONTEREY PARK, CA. 91754
(323) 264-3050
AT POMONA FRWY.
B.A.R. REG. NO. ARD052719
E.P.A. NO. CAD981384852
SE HABLA ESPAÑOL

[redacted]

CUSTOMER NO. [redacted]	ADVISOR: FERNANDO 258	TAG NO.: 4065	INVOICE DATE: 10/31/15	
[redacted]	LABOR RATE: [redacted]	MILEAGE: 14,399	COLOR: WHITE/2WD W	STOCK NO.
EL MONTE, CA [redacted]	YEAR / MAKE / MODEL: 15/CHEVROLET TRUCK/COLORADO/CREW CAB		DELIVERY DATE	DELIVERY MILES
	VEHICLE I.D. NO.: 1 G C G S A E 3 6 F 1 [redacted]		SELLING DEALER NO.	PRODUCTION DATE
NONE	F.T. E. NO.	P.O.	R. O. DATE: 10/09/15	
[redacted]	COMMENTS			MO: 14399

DCS AUDIT SLIP

JOB CARD [redacted]

VIN	1GCGSAE36F1[redacted]	REPAIRING BAC	114549
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	10/09/2015
ODOMETER	14399	SERVICE ADVISOR GMIN	974062717
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
5	W	ZFAT		71909-5		

JOB COMPLETION DATE: 10/30/2015
TECHNICIAN GMIN: 659237192

LABOR OPERATION BASE HOURS
0.4

OTHER LABOR OPS (Y/N) N

CORRECTION DESCRIPTION: REPROGRAM POWER STEERING MODULE

NET AMOUNT	CODE	INVOICE NO.	DISTANCE	RENTAL VIN OR INFO	DAYS	REASON
38.00	NIC				1	0

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	0.00		
PARTS	0.00	0.00	0.00
LABOR	42.47	0.00	42.47
NET ITEMS	38.00	0.00	38.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	80.47	0.00	80.47

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SF667735 Q (06/12)

MIKE HERNANDEZ'
CAMINO REAL CHEVROLET
2401 SO. ATLANTIC BLVD.
MONTEREY PARK, CA. 91754
(323) 264-3050
AT POMONA FRWY.
B.A.R. REG. NO. ARD052719
E.P.A. NO. CAD981384852
SE HABLA ESPAÑOL

[redacted]

CUSTOMER NO. [redacted]	ADVISOR FERNANDO 258	TAG NO. 4065	INVOICE DATE 10/31/15	
[redacted]	LABOR RATE [redacted]	MILEAGE 14,399	COLOR WHITE/2WD W	STOCK NO.
EL MONTE, CA [redacted]	YEAR / MAKE / MODEL 15/CHEVROLET TRUCK/COLORADO/CREW CAB		DELIVERY DATE	DELIVERY MILES
	VEHICLE I.D. NO. 1 G C G S A E 3 6 F 1 [redacted]		SELLING DEALER NO.	PRODUCTION DATE
NONE	F.T. E. NO.	P. [redacted]	R.O. DATE 10/09/15	
[redacted]	COMMENTS			MO: 14399

DCS AUDIT SLIP

JOB CARD [redacted]

VIN	1GCGSAE36F1 [redacted]	REPAIRING BAC	114549
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	10/09/2015
ODOMETER	14399	SERVICE ADVISOR GMIN	974062717
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
6	W	ZFAT		71909-6		

JOB COMPLETION DATE: 10/14/2015
TECHNICIAN GMIN: 0091629836

LABOR OPERATION BASE HOURS
0.4

OTHER LABOR OPS (Y/N) N

CORRECTION DESCRIPTION: REINSTALL ONE SEAT. 9101518 .4

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	0.00		
PARTS	0.00	0.00	0.00
LABOR	42.47	0.00	42.47
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	42.47	0.00	42.47

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X
CUSTOMER SIGNATURE

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SF667735 Q (06/12)

MIKE HERNANDEZ'
CAMINO REAL CHEVROLET
2401 SO. ATLANTIC BLVD.
MONTEREY PARK, CA. 91754
(323) 264-3050
AT POMONA FRWY.
B.A.R. REG. NO. ARD052719
E.P.A. NO. CAD981384852
SE HABLA ESPAÑOL

[redacted]

CUSTOMER NO. [redacted]	ADVISOR FERNANDO 258	TAG NO. 4065	INVO 10/31/15	
[redacted]	LABOR RATE [redacted]	MILEAGE 14,399	COLOR WHITE/2WD W	STOCK NO.
EL MONTE, CA [redacted]	YEAR / MAKE / MODEL 15/CHEVROLET TRUCK/COLORADO/CREW CAB		DELIVERY DATE	DELIVERY MILES
	VEHICLE I.D. NO. 1 G C G S A E 3 6 F 1 [redacted]		SELLING DEALER NO.	PRODUCTION DATE
NONE	F.T. E. NO.	P.	R. O. DATE 10/09/15	
[redacted]	COMMENTS			MO: 14399

DCS AUDIT SLIP [redacted]

JOB CA [redacted]

VIN	1GCGSAE36F1 [redacted]	REPAIRING BAC	114549
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	10/09/2015
ODOMETER	14399	SERVICE ADVISOR GMIN	974062717
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
8	W	ZREG		71909-8		

JOB COMPLETION DATE: 10/14/2015
TECHNICIAN GMIN: 0091629836

LABOR OPERATION BASE HOURS
1.0

OTHER LABOR OPS (Y/N) N

COMPLAINT DESCRIPTION: CUST STATES DASH LIGHTS AND RADIO SHUTT OFF AT TIMES BACK UP CAMERA

CAUSE DESCRIPTION: RADIO SOFTWARE CUTDATED

CORRECTION DESCRIPTION: REPROGRAM RADIO WITH LATEST SPS CALIBRATION PER PI1 374E. WARRANTY CODE: 80E35 2880278 1.0

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	0.00		
PARTS	0.00	0.00	0.00
LABOR	106.17	0.00	106.17
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	106.17	0.00	106.17

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X
CUSTOMER SIGNATURE

WARRANTY COPY-W

[END OF INVOICE] 04:51pm

The Reynolds and Reynolds Company ERAINTINVE
SF667735 Q (06/12)

MIKE HERNANDEZ'

CAMINO REAL CHEVROLET

2401 SO. ATLANTIC BLVD.
MONTEREY PARK, CA. 91754

(323) 264-3050
AT POMONA FRWY.

B.A.R. REG. NO. ARD052719

E.P.A. NO. CAD981384852

SE HABLA ESPAÑOL

[redacted]

CUSTOMER NO. [redacted]	ADVISOR FERNANDO 258	TAG NO. 4065	INVOICE DATE 10/30/15	
[redacted]	LABOR RATE [redacted]	MILEAGE 14,399	COLOR WHITE/2WD W	STOCK NO.
EL MONTE, CA [redacted]	YEAR / MAKE / MODEL 15/CHEVROLET TRUCK/COLORADO/CREW CAB		DELIVERY DATE	DELIVERY MILES
	VEHICLE I.D. NO. 1 G C G S A E 3 6 F 1 [redacted]		SELLING DEALER NO.	PRODUCTION DATE
NONE	F.T.E. NO.	P.O. NO.	R.O. DATE 10/09/15	
[redacted]	COMMENTS			MO: 14399

JOB# 1 CHARGES

LABOR

J# 1 00CVZ0600723 2YR/24K MAINT 2014 TECH(S):521 WARRANTY
PERFORM LOF/ROTATE 2YR/24K MAINT 2014
.
PERFORM LOF/ROTATE MPVI

PARTS QTY	FP	NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	
1		19303249	FILTER KI 1.836 Y			WARRANTY
				TOTAL - PARTS		0.00

SUBLET	PO#	VEND INV#	INV.DATE	DESCRIPTION	
	128304	695551	10/29/15	RENTAL.	WARRANTY
				TOTAL - SUBLET	0.00

G.O.G. & SUPPLIES

6.0 DEXOS @ /UNIT WARRANTY
TOTAL - GOG 0.00

JOB# 1 TOTALS

JOB# 1 JOURNAL PREFIX CVCS JOB# 1 TOTAL 0.00

JOB# 2 CHARGES

LABOR

J# 2 00CVZ0108 21 POINT INSPECTION TECH(S):163 521 WARRANTY
CUSTOMER REQUESTS PERFORM 21 POINT INSPECTION
21 POINT INSPECTION PERFORMED

JOB# 2 TOTALS

JOB# 2 JOURNAL PREFIX CVCS JOB# 2 TOTAL 0.00

JOB# 3 CHARGES

LABOR

J# 3 45CVZ STEERING/SUSPENSION TECH(S):163 WARRANTY
CK AND ADVISE BRAKE NOISE WHN COMING TO A STOP
NOT ABLE TO DUPLICATE CONCERN

JOB# 3 TOTALS

JOB# 3 JOURNAL PREFIX CVCS JOB# 3 TOTAL 0.00

JOB# 4 CHARGES

LABOR

J# 4 45CVZ01 STEERING CONCERN TECH(S):163 WARRANTY
CUST STATES PWR STEERN MESG COMES ON GET STIFF AT TIMES
UNABLE TO DUPLICATE CONCERN

JOB# 4 TOTALS

JOB# 4 JOURNAL PREFIX CVCS JOB# 4 TOTAL 0.00

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X

CUSTOMER SIGNATURE

The Reynolds and Reynolds Company ERAINTINVE
SF667735 Q (06/12)

MIKE HERNANDEZ'
CAMINO REAL CHEVROLET
2401 SO. ATLANTIC BLVD.
MONTEREY PARK, CA. 91754
(323) 264-3050
AT POMONA FRWY.
B.A.R. REG. NO. ARD052719
E.P.A. NO. CAD981384852
SE HABLA ESPAÑOL

[redacted]

CUSTOMER NO. [redacted]	ADVISOR FERNANDO 258	TAG NO. 4065	INVOICE DATE 10/30/15	
[redacted]	LABOR RATE [redacted]	MILEAGE 14,399	COLOR WHITE/2WD W	STOCK NO.
EL MONTE, CA [redacted]	YEAR / MAKE / MODEL 15/CHEVROLET TRUCK/COLORADO/CREW CAB		DELIVERY DATE	DELIVERY MILES
	VEHICLE I.D. NO. 1 G C G S A E 3 6 F 1 [redacted]		SELLING DEALER NO.	PRODUCTION DATE
NONE	F.T. E. NO.	P.O. NO.	R.O. DATE 10/09/15	
F [redacted]	COMMENTS			MO: 14399

JOB# 5 CHARGES----------

LABOR----------
J# 5 02CVZ RECALL TECH(S):163 WARRANTY
OPEN CAMPAIGN #15439 LOSS OF POWER STEERING
REPROGRAM POWER STEERING MODULE

JOB# 5 TOTALS----------

JOB# 5 JOURNAL PREFIX CVCS JOB# 5 TOTAL 0.00

JOB# 6 CHARGES----------

LABOR----------
J# 6 02CVZ001 RECALL TECH(S):552 WARRANTY
OPEN CAMPAIGN #15150 FRONT SEAT HOOKS
15150
REINSTALL ONE SEAT. 9101518 .4

JOB# 6 TOTALS----------

JOB# 6 JOURNAL PREFIX CVCS JOB# 6 TOTAL 0.00

JOB# 7 CHARGES----------

LABOR----------
J# 7 61CVZ EXTERIOR TRIM TECH(S):552 WARRANTY
CUST STATES LEFT REAR DOOR HANDL BINDS ON OPENNINF HANDLE
PARTS HAVE BEEN SPECIAL ORDERED FOR YOUR VEHICLE.

PARTS------QTY---FP-NUMBER--------------DESCRIPTION---------LIST PRICE-UNIT PRICE-
0 23253821 HANDLE 10.527 Y WARRANTY
PART ON SPECIAL ORDER
** QUANTITY 1 IS SPECIAL ORDERED **
TOTAL - PARTS 0.00

JOB# 7 TOTALS----------

JOB# 7 JOURNAL PREFIX CVCS JOB# 7 TOTAL 0.00

JOB# 8 CHARGES----------

LABOR----------
J# 8 51CVZ01 BODY ELECT CONCERN TECH(S):552 WARRANTY
CUST STATES DASH LIGHTS AND RADIO SHUTT OFF AT TIMES BACK
UP CAMERA
RADIO SOFTWARE OUTDATED
REPROGRAM RADIO WITH LATEST SPS CALIBRATION PER PI1374E.
WARRANTY CODE: 80E35 2880278 1.0

JOB# 8 TOTALS----------

JOB# 8 JOURNAL PREFIX CVCS JOB# 8 TOTAL 0.00

NOTICE TO CONSUMER:

PLEASE READ IMPORTANT INFORMATION ON BACK.

I acknowledge notice and oral approval of an increase in the original estimated price.

X
CUSTOMER SIGNATURE

The Reynolds and Reynolds Company ERAINTINVE
SF667735 Q (06/12)

[redacted]

MIKE HERNANDEZ'
CAMINO REAL
CHEVROLET

2401 SO. ATLANTIC BLVD.
MONTEREY PARK, CA. 91754

(323) 264-3050
AT POMONA FRWY.

B.A.R. REG. NO. ARD052719

E.P.A. NO. CAD981384852

SE HABLA ESPAÑOL

CUSTOMER NO. [redacted]	ADVISOR: FERNANDO 258	TAG NO.: 4065	INVOICE DATE: 10/30/15
[redacted]	LABOR RATE: [redacted]	MILEAGE: 14,399	COLOR: WHITE/2WD W
EL MONTE, CA [redacted]	YEAR / MAKE / MODEL: 15/CHEVROLET TRUCK/COLORADO/CREW CAB		DELIVERY DATE:	DELIVERY MILES:
	VEHICLE I.D. NO.: 1 G C G S A E 3 6 F 1 [redacted]		SELLING DEALER NO.:	PRODUCTION DATE:
NONE	F.T.E. NO.:	P.O. NO.:	R.O. DATE: 10/09/15	
FI [redacted]	COMMENTS:			MO: 14399

TOTALS

****
* *
* [ ] CASH [ ] CHECK CK NO. [ ] *
* *
* [ ] VISA [ ] MASTERCARD [ ] DISCOVER *
* *
* [ ] AMER XPRESS [ ] OTHER [ ] CHARGE *
* *
****

THANK YOU FOR PATRONAGE !!!!

TOTAL LABOR....	0.00
TOTAL PARTS....	0.00
TOTAL SUBLET...	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	0.00
TOTAL INVOICE $	**0.00**

NOTICE TO CONSUMER:

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X _____
CUSTOMER SIGNATURE

_____
CUSTOMER SIGNATURE

SERVICE FILE COPY

[END OF INVOICE] 04:20pm

The Reynolds and Reynolds Company ERAINTINVE
SF667735 Q (06/12)

MIKE HERNANDEZ'

CAMINO REAL CHEVROLET

2401 SO. ATLANTIC BLVD.
MONTEREY PARK, CA. 91754

(323) 264-3050
AT POMONA FRWY.

B.A.R. REG. NO. ARD052719

E.P.A. NO. CAD981384852

SE HABLA ESPAÑOL

[redacted]

CUSTOMER NO. [redacted]	ADVISOR GRISELDA 500	TAG NO. 6168	INVOICE DATE 05/25/15		
[redacted]	LABOR RATE [redacted]	MILEAGE 6,275	COLOR WHITE/2WD W	STOCK NO.	
EL MONTE, CA [redacted]	YEAR / MAKE / MODEL 15/CHEVROLET TRUCK/COLORADO/CREW CAB		DELIVERY DATE	DELIVERY MILES	
	VEHICLE I.D. NO. 1 G C G S A E 3 6 F [redacted]		SELLING DEALER NO.	PRODUCTION DATE	
NONE	F.T. E.NO.		R.O. DATE 05/23/15		
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS			

MO: 6276

JOB# 1 CHARGES

LABOR

J#-1 00CVZ0600723 2YR/24K MAINT 2014 HOURS: TECH(S):521 7.32

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
521	05/23/15	13.30	14.10	0.80	0.00	FINISHED
521	05/23/15	0.00	0.00	0.00	0.70	FLAT RATE TIME
		TOTAL TECH TIME		0.80	0.70	

PERFORM LOF/ROTATE 2YR/24K MAINT 2014
LOF
PERFORM LOF/ROTATE MPVI

PARTS

QTY	FP	NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
1		19303249	FILTER KI 1.836 Y	5.20	5.20	7.28	7.28
			COST TOTAL		5.20		
					TOTAL - PARTS		7.28

G.O.G. & SUPPLIES

6.0 DEXOS @ 3.400 /UNIT 20.40

TOTAL - GOG 20.40

JOB# 1 TOTALS

LABOR	7.32
PARTS	7.28
G.O.G.	20.40
JOB# 1 JOURNAL PREFIX CVWS JOB# 1 TOTAL	35.00

COMMENTS
HS 05-23

R/O TAX	0.00
R/O TOTALS	35.00

WARRANTY CLAIM DETAIL TOTALS

CLAIM#	TOTAL
63472-1	35.00
CLAIM TOTALS	35.00

APPROVED BY SIGNATURE

NOTICE TO CONSUMER:

PLEASE READ IMPORTANT INFORMATION ON BACK.

I acknowledge notice and oral approval of an increase in the original estimated price.

X

CUSTOMER SIGNATURE

WARRANTY COPY-W

[CONTINUED ON NEXT PAGE] 07:40pm

The Reynolds and Reynolds Company ERAINTINVE
SF667735 Q (06/12)

MIKE HERNANDEZ'

CAMINO REAL CHEVROLET

2401 SO. ATLANTIC BLVD.
MONTEREY PARK, CA. 91754

(323) 264-3050
AT POMONA FRWY.

B.A.R. REG. NO. ARD052719

E.P.A. NO. CAD981384852

SE HABLA ESPAÑOL

[redacted]

CUSTOMER NO. [redacted]	ADVISOR GRISELDA 500	TAG NO. 6168	INVOICE DATE 05/25/15		
[redacted]	LABOR RATE [redacted]	MILEAGE 6,275	COLOR WHITE/2WD W	STOCK NO.	
EL MONTE, CA [redacted]	YEAR / MAKE / MODEL 15/CHEVROLET TRUCK/COLORADO/CREW CAB		DELIVERY DATE	DELIVERY MILES	
	VEHICLE I.D. NO. 1 G C G S A E 3 6 F 1 [redacted]		SELLING DEALER NO.	PRODUCTION DATE	
NONE	F.T. E.NO.	P.O. NO.	R.O. DATE 05/23/15		
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS MO: 6276			

DCS AUDIT SLIP

JOB CARD [redacted]

VIN	1GCGSAE36F1 [redacted]	REPAIRING BAC	114549
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	05/23/2015
ODOMETER	6275	SERVICE ADVISOR GMIN	087207211
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
1	W	ZREG		63472-1	001246372514	0002

JOB COMPLETION DATE: 05/23/2015
TECHNICIAN GMIN: 0852291559

LABOR OPERATION	BASE HOURS
0600723	0.0

OTHER LABOR OPS (Y/N) N

COMPLAINT CODE: 0021
COMPLAINT DESCRIPTION: PERFORM LOF/ROTATE 2YR/24K MAINT 2014

CAUSE CODE: 9094
CAUSE DESCRIPTION: LOF

CORRECTION DESCRIPTION: PERFORM LOF/ROTATE MPVI

NET AMOUNT	CODE	INVOICE NO.	DISTANCE	RENTAL VIN OR INFO	DAYS	REASON
35.00	NIM			LOF		

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	0.00		
PARTS	0.00	0.00	0.00
LABOR	0.00	0.00	0.00
NET ITEMS	35.00	0.00	35.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	35.00	0.00	35.00

NOTICE TO CONSUMER:

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X _____
CUSTOMER SIGNATURE

WARRANTY COPY-W

[END OF INVOICE] 07:40pm

The Reynolds and Reynolds Company ERAINTINVE
SF667735 Q (06/12)

[redacted]

MIKE HERNANDEZ'
CAMINO REAL
CHEVROLET

2401 SO. ATLANTIC BLVD.
MONTEREY PARK, CA. 91754

(323) 264-3050
AT POMONA FRWY.

B.A.R. REG. NO. ARD052719

E.P.A. NO. CAD981384852

SE HABLA ESPAÑOL

CUSTOMER NO. [redacted]	ADVISOR: GRISELDA 500	TAG NO.: 6168	INVOICE DATE: 05/23/15	[redacted]
[redacted]	LABOR RATE: [redacted]	MILEAGE: 6,275	COLOR: WHITE/2WD W	
EL MONTE, CA [redacted]	YEAR / MAKE / MODEL: 15/CHEVROLET TRUCK/COLORADO/CREW CAB		DELIVERY DATE:	DELIVERY MILES:
	VEHICLE I.D. NO.: 1 G C G S A E 3 6 F 1 [redacted]		SELLING DEALER NO.:	PRODUCTION DATE:
NONE	F.T.E. NO.:	P.O. [redacted]	R. O. DATE: 05/23/15	
RESIDENCE PHONE:	BUSINESS PHONE:	COMMENTS:		

MO: 6276

JOB# 1 CHARGES----------

LABOR----------

J# 1 00CVZ0600723 2YR/24K MAINT 2014 TECH(S):521 WARRANTY
PERFORM LOF/ROTATE 2YR/24K MAINT 2014
.
PERFORM LOF/ROTATE MPVI

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	
	1	19303249	FILTER KI 1.836 Y			WARRANTY
				TOTAL - PARTS		0.00

G.O.G. & SUPPLIES----------

6.0 DEXOS @ /UNIT WARRANTY
TOTAL - GOG 0.00

JOB# 1 TOTALS----------

JOB# 1 JOURNAL PREFIX CVCS JOB# 1 TOTAL 0.00

JOB# 2 CHARGES----------

LABOR----------

J# 2 00CVZ0108 21 POINT INSPECTION TECH(S):521 INTERNAL
CUSTOMER REQUESTS PERFORM 21 POINT INSPECTION
21 POINT INSPECTION PERFORMED

JOB# 2 TOTALS----------

JOB# 2 JOURNAL PREFIX CVCS JOB# 2 TOTAL 0.00

TOTALS----------

TOTAL LABOR....	0.00
TOTAL PARTS....	0.00
TOTAL SUBLET...	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	0.00
TOTAL INVOICE $	**0.00**

[ ] CASH [ ] CHECK CK NO. [ ]

[ ] VISA [ ] MASTERCARD [ ] DISCOVER

[ ] AMER XPRESS [ ] OTHER [ ] CHARGE

THANK YOU FOR PATRONAGE !!!!

NOTICE TO CONSUMER:

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X
CUSTOMER SIGNATURE

CUS [redacted]

PAGE 1 OF 1

SERVICE FILE COPY

[END OF INVOICE] 02:35pm

The Reynolds and Reynolds Company ERAINTINVE
SF667735 Q (06/12)

Confidential Document requested by wz90kq at 3:05:58 PM on 4/21/2017

RCMPR028 VEHICLE EVENT SELECTION 03/12/16
PROCESSING SOURCE: CHEVROLET 08:36:13
PAGE: 1

VIN: 1GCGSAE36 F1[redacted] SELLG SCE: 13 MDL YR: 15 ORD NO: [redacted]
VIN TYPE: N

EVENT DESC	SS/ SITE	CD	DOCUMENT NUMBER	I S	EVENT DT	INC CD	AMOUNT	
INCTV APPLICATN	13	15640	000170792653		03/10/15	XAA	1,780.23	
INCENTIVE MEMO	13	15640	000170792653		03/09/15	XAA	1,780.23	
INCTV PAYMENT	13	15640	000170792653		03/09/15	XAA	1,780.23	
INCENTIVE MEMO	13	15640	00043572772		02/24/15	DSX	500.00	
INCTV PAYMENT	13	15640	00043572772		02/24/15	DSX	500.00	
INCENTIVE MEMO	13	15640	00043545930		02/17/15	FFC	48.35	
INCTV PAYMENT	13	15640	00043545930		02/17/15	FFC	48.35	
INCENTIVE MEMO	13	15640	00043545930		02/17/15	DWP	250.00	
INCTV PAYMENT	13	15640	00043545930		02/17/15	DWP	250.00	
INCENTIVE MEMO	13	15640	00043545930		02/17/15	DWO	250.00	
INCTV PAYMENT	13	15640	00043545930		02/17/15	DWO	250.00	
INCENTIVE MEMO	13	15640	00043545930		02/17/15	DWN	250.00	
INCTV PAYMENT	13	15640	00043545930		02/17/15	DWN	250.00	
INCENTIVE MEMO	13	15640	00043545930		02/17/15	DWM	250.00	
INCTV PAYMENT	13	15640	00043545930		02/17/15	DWM	250.00	
INCTV APPLICATN	13	15640	00043572772		02/13/15	DSX	500.00	
INCTV APPLICATN	13	15640	00043545930		02/03/15	FFC	48.35	
INCTV APPLICATN	13	15640	00043545930		02/03/15	DWP	250.00	
INCTV APPLICATN	13	15640	00043545930		02/03/15	DWO	250.00	
INCTV APPLICATN	13	15640	00043545930		02/03/15	DWN	250.00	
INCTV APPLICATN	13	15640	00043545930		02/03/15	DWM	250.00	
DELIVERY D.O.E.	13	15640			02/02/15		0.00	
DELIVERY TO CUS	13	15640			01/31/15		0.00	
EXPIRATION TRAN	13	15640	1AD08614199		01/28/15		0.00	
SETTLEMENT DATE	13	15640	1AD08614199		01/28/15		26,782.00	CR
ORIGINAL INVOIC	13	15640	1AD08614199		01/16/15		26,782.00	
SHIPMENT DATE	13	15640			01/16/15		0.00	
PRODUCTION (BUI	13	15640			01/16/15		0.00	
PREFERENCE TO P	13	15640			11/04/14		0.00	
GM ORDER ACCEPT	13	15640			11/01/14		0.00	
GM ORDER ACCEPT					11/01/14		0.00	

Columbus copy document requested by wz90kq at 3:05:18 PM on 4/21/2017

RCMPR010 VEHICLE DELIVERY/INCENTIVE HISTORY 03/12/16
PROCESSING SOURCE: CHEVROLET 08:36:16
PAGE: 1

VIN: 1GCGSAE36 F1[redacted] SELLG SCE: 13 MDL YR: 15 ORD NO: [redacted]

ODATE: 11/01/14 ORDER FAN: OTYPE: 070 DLVY SS/SITE CD: 13 15640
DDATE: 01/31/15 DLVY FAN: DTYPE: 015 SRVC TYPE: MILEAGE:

DLVY DOE: 02/02/15 ORDER BY:
CANC:
CANC DOE:
TRADE: DLVY TO: [redacted]
TRD DOE:
SRVC IN: S EL MONTE CA [redacted]
SRVC OUT: CANC SRVC IN:
BFSO ORD DT: BFSO CUST:
PRICE ASSUR DT: PRICE ASSUR RT:

--INCENTIVES--

CODE	PAY	SS/SITE	INV/INC NO	DATE	AMOUNT	MTHD	DLR SHR	STAT
DSX	01	13 15640	[redacted]	02/24/15	500.00	OA	0.00	9

PROCESS TYPE: 001 CHECK NO: SSN:
DATA SCE: DLR INC MEMO NO: [redacted] AUTH PUR CD:
MISC DATE: MISC:
POLICY PYMT CMNT: ACTV TYPE: 6

CODE	PAY	SS/SITE	INV/INC NO	DATE	AMOUNT	MTHD	DLR SHR	STAT
DWM	01	13 15640	[redacted]	02/17/15	250.00	OA	0.00	9

PROCESS TYPE: 001 CHECK NO: SSN:
DATA SCE: DLR INC MEMO NO: [redacted] AUTH PUR CD:
MISC DATE: MISC:
POLICY PYMT CMNT: ACTV TYPE: 6

CODE	PAY	SS/SITE	INV/INC NO	DATE	AMOUNT	MTHD	DLR SHR	STAT
DWN	01	13 15640	[redacted]	02/17/15	250.00	OA	0.00	9

PROCESS TYPE: 001 CHECK NO: SSN:
DATA SCE: DLR INC MEMO NO: [redacted]0 AUTH PUR CD:
MISC DATE: MISC:
POLICY PYMT CMNT: ACTV TYPE: 6

CODE	PAY	SS/SITE	INV/INC NO	DATE	AMOUNT	MTHD	DLR SHR	STAT
DWO	01	13 15640	[redacted]	02/17/15	250.00	OA	0.00	9

PROCESS TYPE: 001 CHECK NO: SSN:
DATA SCE: DLR INC MEMO NO: [redacted] AUTH PUR CD:
MISC DATE: MISC:
POLICY PYMT CMNT: ACTV TYPE: 6

Columbus copy document requested by wz90kq at 3:04:40 PM on 4/21/2017

2015 COLORADO 2WD WT CREW LONG BOX — GENERAL MOTORS LLC
GAZ SUMMIT WHITE /V6G
H2R JET BLACK / DARK ASH — RENAISSANCE CENTER
ORDER NO. SDWT8S/TRE STOCK NO. — DETROIT MI 48243-1114
VIN 1GC GSAE 36 F1[redacted] — VEHICLE INVOICE [redacted]
**********9160******13*15640S

MODEL & FACTORY OPTIONS	MSRP	INV AMT	RETAIL - STOCK
12T43 COLORADO 2WD WT CREW LONG B	25850.00	24557.50	INVOICE 01/16/15
LFX ENGINE, 3.6L SIDI DOHC V6 VVT	N/C	N/C	SHIPPED 01/16/15
MYB TRANSMISSION, 6-SPD AUTOMATIC	N/C	N/C	EXP I/T 01/28/15
PCN WT CONVENIENCE PACKAGE INCL:	490.00	431.20	INT COM 01/28/15
* REMOTE KEYLESS ENTRY			PRC EFF 01/16/15
* CRUISE CONTROL			KEYS Z1134 Z1134
* EZ LIFT AND LOWER TAILGATE			WFP-S QTR OPT-1
* CONTENT THEFT ALARM, THEFT DETERRENT SYSTEM			BANK: ALLY - 061
			CHG-TO 15-640
PCX WORK TRUCK APPEARANCE PACKAGE	435.00	382.80	
INCLUDES:			SHIP WT: 4085
* MOLDINGS, CHROME BELTLINE			HP: 32.9
* OUTSIDE DOOR HANDLES BODY COLOR			GVWR: 5800
			GAWR.FT: 3200
* DUAL POWER OUTSIDE MIRRORS, POWER ADJUST, MANUAL FOLD			GAWR.RR: 3500
			EMPLOY: 25431.64
* SPOTTER MIRROR, DRIVER SIDE			SUPPLR: 26446.50
* WHEELS, 16" ULTRA SILVER METALLIC CAST ALUMINUM			NTR: 1/2
			EMPINC: 1479.89
* REAR BUMPER, BODY COLOR			SUPINC: 465.03
YF5 50-STATE EMISSIONS	N/C	N/C	

TOTAL MODEL & OPTIONS	26775.00	25371.50	ACT 237 25443.25
DESTINATION CHARGE	875.00	875.00	H/B 261 803.25
DEALER IMR CONTRIBUTION		267.75	ADV 261 267.75
LMA GROUP CONTRIBUTION		267.75	EXP 65A 267.75
TOTAL	27650.00	26782.00	PAY 310 26782.00

MEMO: TOTAL LESS HOLDBACK AND APPROX WHOLESALE FINANCE CREDIT 25591.00

****

INVOICE DOES NOT REFLECT DEALER'S ULTIMATE COST BECAUSE OF MANUFACTURER REBATES, ALLOWANCES, INCENTIVES, HOLDBACK, FINANCE CREDIT AND RETURN TO DEALER OF ADVERTISING MONIES, ALL OF WHICH MAY APPLY TO VEHICLE.

****

THIS MOTOR VEHICLE IS SUBJECT TO A SECURITY INTEREST HELD BY ALLY.

PREMIER CHEVROLET OF BUENA PARK

REMIT TO ALLY NO. [redacted]
VIN 1GCGSAE36F1[redacted]
$ 26782.00 INV [redacted]
DUE 01/28/15 DEALER 15-640

Hilario Aldape (C)

From:	Hilario Aldape (C)
Sent:	Friday, April 21, 2017 3:54 PM
To:	Robert M. Kropp
Cc:	Valentino R Farias (C); Nora Valverde (C)
Subject:	Removal of N-ER Lawsuit File to Local Counsel [redacted];SR# [redacted]; Ruben & Sjolander
Attachments:	1. Case Assessment [redacted].xls

Customer Last Name: [redacted]

Service Request: [redacted]

Vehicle: 2015 Chevrolet Colorado

Vehicle Identification Number: 1GCGSAE36F1[redacted]

Vehicle Mileage: 41,004

Customer's Attorney: Michael S. Humphries

BRC-Legal Advisor: Hilario

Telephone: (866) 790-5600 Ext. 5914329

This email is to inform you of that a lawsuit has been filed on behalf of the above-referenced Customer. Our records indicate that you were not contacted while the case was in the Early Resolution program. Our records indicate that the Customer has taken his/her vehicle to the following Dealerships for service:

Camino Real Chevrolet; BAC: 114549; Monterey Park, CA

Please notify the Dealership(s) listed above and any other Dealership in the vicinity of the Customer's address that this Customer has filed a lawsuit against General Motors. Please inform the Dealership(s) to ensure that any future repair work (if applicable) on this vehicle is thoroughly documented. The Field Representative(s)/Dealership(s) should direct any future communications and documentation related to this Customer's vehicle to the General Motor's Counsel listed below.

This file will not be handled by the Business Resource Center, and has been removed to General Motor's Local Counsel. The contact information is as follows:

General Motor's Counsel:

Local Counsel Law Firm: Ruben & Sjolander

LC Attorney's Name: Amy Sjolander

LC Attorney's Phone #: (310) 788-2828

GM Legal Coordinator: Rocky Farias

Legal Coordinator's Phone: (512) 389-7057

Customer's Counsel:

Plaintiff Counsel Firm: Law Offices of Michael S. Humphries

PC Attorney's Name: Michael S. Humphries

PC Attorney's Phone #: (562) 493-0289

If you have further questions, please contact the Business Resource Center at 1-800-231-1841 Monday through Friday between 8:00 a.m. and 5:00 p.m., Eastern Time. Please reference the Service Request number listed above.

Sincerely,

General Motors

Hilario-BRC Advisor
General Motors LLC
Business Resource Center
Phone: (866) 790-5600 EXT 5914329
Fax: (586) 920-0800

GM RDC BRCW
Reacquired Vehicle Disclosure Center

Case Number: [redacted]
Originator Name: AMY SJOLANDER (310) 788-2828 asjolander@rubenandsjolander.com
Created Date: 10/12/2017

Vehicle Info

***VIN:**	1GCGSAE36F[redacted]	**MSRP:**	27650.0	***TAC #:**	[redacted]
Year:	2015	**Make:**	Chevrolet	**Model:**	Colorado

Vehicle Comments & TAC Explanation:
[redacted] - radio goes blank at times
Advised caller (your suggestions, info source, etc.):
Advised the dealer to contact their ESC and order a radio.

Original Purchase Date: 01/31/2015 *** Repurchase Mileage:** 48100
*** Original Purchase Condition:** New

Vehicle Owner(s)

Entity Type	Person				
*** Names(s) on Title:**	[redacted]	*** Title State:**	CA		
*** Primary Owner:**					
*** Address**					
*** City**	South El Monte	*** State**	CA	*** ZIP Code:**	[redacted]
*** Day Phone:**	[redacted]	*** Home Phone:**		*** Cell Phone:**	
*** E-mail:**		*** Fax Phone:**			

*** Reason Repurchase** Check Engine light on; brake noise

UCC Codes (N1005) Electrical Lamps - Warning Lamps (Oil / Coolant etc) - Warning Lamp On
(H0110) Brakes - General - Noise

Repurchasing Dealer: -

*** Dealer #:**	278860	**Dealer Name:**	PREMIER CHEVROLET OF BUENA PARK		
Region:	10	**District:**	1114		
*** Phone:**	(714) 868-4044	**Fax:**	(714) 868-4025		
*** Contact Name:**	Terry Guinn	*** Contact Title:**	Service Manager	**E-Mail:**	

Repair

*** Contact Name:**		*** Contact Title:**	

Vehicle Location: -

Customer's Attorney

Legal Case Ref. #:	858774				
Firm Name:	Law Office of Michael S. H..	**Contact:**	Michael Humphries, Esq		
Address:	1400 Ocean Avenue				
City:	Seal Beach	**State:**	CA	**Zip Code:**	90740
Phone:	562-493-0289	**Fax:**	562-493-0371	**E-mail:**	

Local Counsel

Firm Name:	143523 - Ruben and Sjola..	**Contact Person:**	AMY SJOLANDER		
Address:	20750 Ventura Blvd. #101				
City:	Woodland Hills	**State:**	CA	**Zip Code:**	91364
Phone:	(310) 788-2828	**Fax:**	(310) 788-9028	**E-mail:**	

GM BRCW

Reacquired Vehicle Disclosure Center

Case Number: [redacted]

Originator Name: AMY SJOLANDER (310) 788-2828 asjolander@rubenandsjolander.com

Created Date: 10/12/2017

Vehicle Lien Holder

Type of Secured Interest:	Lease	*** Company:**	GM Financial	**Account #**	[redacted]
Payoff Amount:	18278.98	**Per Diem:**	0.0	**Payoff Date:**	2017-11-26
Contact or Attention:	Payoff Department	**Address**	6400 Main Street, Suite 201		
City	Amherst	**State**	NY	**ZIP Code:**	14221
Day Phone:	800-369-5212	**Fax:**		**E-mail:**	

Transaction Details

Siebel Request #:	[redacted]	*** Disposition:**	Auction	**Trans. State:**	CA
*** Trans. Type:**	Straight	**Trans. Source:**	Lcl Counsel - Lawsuit - Vol or Mediated		
Compliance Type:		**Compliance Date:**			
*** Closing Date:**	2017-11-02	**Money to Dealer:**	0.0	**Money to Manuf.:**	0.0

Repurchase Vehicle

Replacement VIN:

Disposition:

*** Processing Instructions:** Please send checks to Local Counsel. Plaintiff and attorney to receive joint check. Payoff is current and will result in overage to plaintiff for additional payments made post-settlement. Please contact LC with any questions (Adrian 818.800.9237).

Disbursement(s)

Payment Type	TIN	Payee	Payee Line 2	Amount
Joint Customer/Attorney Repurchase	[redacted]	[redacted]	Michael Humphries, Esq.	16196.09
Lien Payoff		GM Financial		18278.98

Cindy Wagner (C)

From: Gary Takamine <gary@caminorealchevrolet.com>
Sent: Tuesday, October 27, 2015 8:02 PM
To: Cindy Wagner (C)
Subject: RE: [redacted]

He's only been here for an oil change but there 2 open field actions on his vehicle. 1 of them is a service update for loss of power steering

Gary Takamine
Service Director
Camino Real Chevrolet
323-264-3050 ext 186
Fax 323-261-2356
gary@caminorealchevrolet.com

From: Cindy Wagner (C) [mailto:cindy.wagner@gm.com]
Sent: Tuesday, October 27, 2015 4:44 PM
To: GARY TAKAMINE (CAMINO REAL CHEVROLET)
Subject: [redacted]

RE: Customer [redacted]
Service Reque
Vehicle:2015 Chevrolet Colorado
Vehicle Identification Number: 1GCGSAE36F1 [redacted]
CA CEC: Cindy Wagner
Telephone: 1-866-790-5700 Ext. 5921255
Fax: 1-866-266-1789

Dear Gary Takamine or Zulema Lopez:

The above customer contacted me & advised that he has had the vehicle at the dealership twice for his power steering going out on his vehicle. The first repair the dealership only kept it for 2 days & he was provided a Tahoe & the 2nd repair the dealership only kept it for 1 day. He cannot do without a vehicle & needs a truck for a loaner/rental since he uses his truck for his work. Mr. Puga advised that he goes up & down hills all day & needs the power steering repaired. Since I show no repairs can you please advise me if there has been repairs made & what the problem seems to be. Also can we get the customer into a truck for the loaner/rental vehicle since he is under warranty with a new truck.

Let me know if I can assist.

Thank you for your assistance with this concern and creating a long-term customer satisfaction and loyalty.

Sincerely,

General Motors
Customer Engagement Center

Nothing in this message is intended to constitute an electronic signature unless a specific statement to the contrary is included in this message.

Confidentiality Note: This message is intended only for the person or entity to which it is addressed. It may contain confidential and/or privileged material. Any review, transmission, dissemination or other use, or taking of any action in reliance upon this message by persons or entities other than the intended recipient is prohibited and may be unlawful. If you received this message in error, please contact the sender and delete it from your computer.

Cindy Wagner (C)

From: Cindy Wagner (C)
Sent: Tuesday, October 27, 2015 6:46 PM
To: 'Joanie Sanchez'
Subject: RE: [redacted] / 1GTR1UEC0EZ[redacted]

Thank You

From: Joanie Sanchez [mailto:jsanchez@mosssavings.com]
Sent: Tuesday, October 27, 2015 6:43 PM
To: Cindy Wagner (C)
Subject: Re[redacted] / 1GTR1UEC0EZ[redacted]

My service director wanted me to let you or someone know that Ms [redacted] never actually had work done. We would diagnose and then she would need to leave. She would never authorize the work. She made appointments to bring in and then would not show up. She then asked if she could take to a dealer closer to her home and she had the work done at the Coachella dealer.

From: "Cindy Wagner" <cindy.wagner@gm.com>
To: "Joanie Sanchez" <jsanchez@mosssavings.com>
Sent: Tuesday, October 27, 2015 3:12:47 PM
Subject: RE: [redacted] / 1GTR1UEC0EZ[redacted]

Lol...

From: Joanie Sanchez [mailto:jsanchez@mosssavings.com]
Sent: Tuesday, October 27, 2015 3:39 PM
To: Cindy Wagner (C)
Subject: Re [redacted] 1GTR1UEC0EZ[redacted]

ahh, we had the Liaison part right. Thanks

From: "Cindy Wagner" <cindy.wagner@gm.com>
To: "Joanie Sanchez" <jsanchez@mosssavings.com>
Sent: Tuesday, October 27, 2015 1:30:15 PM
Subject: RE: [redacted] / 1GTR1UEC0EZ[redacted]

Mediation Liasion

From: Joanie Sanchez [mailto:jsanchez@mosssavings.com]
Sent: Tuesday, October 27, 2015 3:30 PM
To: Cindy Wagner (C)
Subject: Re: [redacted] / 1GTR1UEC0EZ[redacted]