

STAR ONLINE PUBLICATION

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Symptom/Vehicle Issue: Incomplete Vehicles (Cab Chassis) With Driveline Noise And/Or Vibration At Highway Speeds.

Discussion: Please be aware that incomplete vehicles, (e.g. Cab Chassis Vehicles) may exhibit a drive line noise and/or vibration if road tested prior to installing any upfit or body builder equipment.

The driveline component designs have been optimized for "complete vehicle" configurations, and vehicle weights that include installed upfit body builder content.

If you have an incomplete vehicle exhibiting a noise and/or vibration at highway speeds, do not replace any parts. Component replacement will not correct this condition.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found