

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL				
ID-Report TL	Code-Record Type TL Desc	Date-Open TL	Date-Revision TL	Date-Close TL
	FULL	12/9/2014	1/22/18	12/9/14
Text-Incd Desc TL				
- Airbag light on. Code B1018 ASSIST WEIGHT SEN (UNIT FAIL) - OR - OCCUPANT SENS C/U [UNIT FAIL] (B17				
Code-TSS1 TL		Code-TSS1 TL Name		Name-Caller TL
NI				
Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL	Installed Options
ZE0	2011	LEF	JN1AZ0CP4BT	B92 SPLASH GUARDS C03 50 STATE EMISSIONS K11 SL-E L92 FLOOR MATS & CARGO AREA MAT Z66 ACTIVATION DISCLAIMER
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL	
0	37988	17311		
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC	
80KW	014628	RGA	QX1	
Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL	
OPPAMA (NML)	6/21/2011	7/31/2011		
Dir Retl Last VC				
Code	Region	Name	City	State
322	44	NORTH BAY NISSAN, INC	PETALUMA	California
Serv Dir TL				
Code	Region	Name	City	State
5416	44	AUTOCOM NIS OF WALNUT CK	WALNUT CREEK	CA
Code-Component TL Desc		Code-Symp TL Desc	Category-Incd TL Desc	Date-Incd TL
AIR BAG (SRS)		PART MISSING/LOOSE/F	NOT IDENTIFIED	1/1/01
Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
14	N	N	1/1/0001	
Code-Reason For Call TL Desc: NOT IDENTIFIED				Flag-Attachment TL: Y
Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
Y	1/1/01		1/1/01	1/1/01
Text-Solution TL: Pending dealer follow up				
Code-Status TL Desc: F- CLOSED (RESOLVED)				
Text-Dealer Follow Up Comment TL :				
Cust states airbag indicator is on even with pass in seat.				
Created by Robert Aponte at 2014-12-09 15:18:23				
*** [Added after the case is closed.] ***				
Problem Analysis: What? Airbag light on. Code b1018 stored.				
Where? nmd				
When? nmd				
Extent? constant.				
Description: - Airbag light on. Code B1018 ASSIST WEIGHT SEN (UNIT FAIL) - OR - OCCUPANT SENS C/U [UNIT F				

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- Pabi light on and airbag light flashing.

- Performed visual inspection of harness and found OK.

Initial Recommendation: - Replace ocs control module as per src 41

DTC 1: -

DTC 2: -

DTC 3: -

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ID-Report TL				
ID-Report TL	Code-Record Type TL Desc	Date-Open TL	Date-Revision TL	Date-Close TL
	FULL	3/27/2015	1/22/18	4/16/15
Text-Incd Desc TL				
B1018/B1021 ASSIST WEIGHT SEN (UNIT FAIL) - OR - OCCUPANT SENS C/U [UNIT FAIL] (B17)When vehicle fir				
Code-TSS1 TL		Code-TSS1 TL Name		Name-Caller TL
119		Z -		
Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL	Installed Options
ZE0	2012	LEF	JN1AZ0CP2CT	C03 50 STATE EMISSIONS
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL	Z66 ACTIVATION DISCLAIMER
0	10792	17112		
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC	
80KW	023774	RGA	QX1	
Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL	
OPPAMA (NML)	10/24/2011	12/15/2011		
Dir Retl Last VC				
Code	Region	Name	City	State
3686	34	SUTHERLIN NISSAN	FORT MYERS	Florida
Serv Dir TL				
Code	Region	Name	City	State
5134	34	NAPLES NISSAN	NAPLES	FL
Code-Component TL Desc		Code-Symp TL Desc	Category-Incd TL Desc	Date-Incd TL
AIR BAG (SRS)		NP	NOT IDENTIFIED	1/1/01
Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
14	N	N	1/1/0001	
Code-Reason For Call TL Desc: NOT IDENTIFIED				Flag-Attachment TL: Y
Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
Y	1/1/01		1/1/01	1/1/01
Text-Solution TL: Unresolved, pending parts arrival				
Code-Status TL Desc: F- CLOSED (RESOLVED)				
Text-Dealer Follow Up Comment TL :				
Airbag light flashing				
Airbag light flashing				
Created by Jeff Wyatt at 2015-03-27 11:31:02				
Created by Jeff Wyatt at 2015-03-27 10:31:02				
*** [Added after the case is closed.] ***				
*** [Added after the case is closed.] ***				
Problem Analysis: What?				
Problem Analysis: What?				

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Where?

Where?

When?

When?

Extent?

Extent?

Description: B1018/B1021 ASSIST WEIGHT SEN (UNIT FAIL) - OR - OCCUPANT SENS C/U [UNIT FAIL] (B17)

Description: B1018/B1021 ASSIST WEIGHT SEN (UNIT FAIL) - OR - OCCUPANT SENS C/U [UNIT FAIL] (B17)

When vehicle first brought in, had B1018.

When vehicle first brought in, had B1018.

Followed assist diag and replaced pass seat bottom frame.

Followed assist diag and replaced pass seat bottom frame.

After seat frame replacement, set B1021.

After seat frame replacement, set B1021.

Followed assist diag, replaced diagnosis sensor unit

Followed assist diag, replaced diagnosis sensor unit

B1021 still current

B1021 still current

have rechecked all connections to seat, nothing found.

have rechecked all connections to seat, nothing found.

While on phone, tech inspected pins in connector B4/M79 passenger kickpanel, nothing found.

While on phone, tech inspected pins in connector B4/M79 passenger kickpanel, nothing found.

Initial Recommendation: Locate ground B31 for ocs in rear pillar (pg-76)

Initial Recommendation: Locate ground B31 for ocs in rear pillar (pg-76)

If clean and tight, swap pass seat if possible to determine if seat related or harness related.

If clean and tight, swap pass seat if possible to determine if seat related or harness related.

DTC 1: b1018

DTC 1: b1018

DTC 2: b1021

DTC 2: b1021

DTC 3: -

DTC 3: -

Created by Michael Aceves at 2015-03-30 14:00:56

Created by Michael Aceves at 2015-03-30 13:00:56

*** [Added after the case is closed.] ***

*** [Added after the case is closed.] ***

Inspected ground B31 and it is tight and clean.

Inspected ground B31 and it is tight and clean.

SRS has codes B1018 and also B1129 SIDE MODULE RH (OPEN).

SRS has codes B1018 and also B1129 SIDE MODULE RH (OPEN).

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Swapped in a seat from another vehicle and there are no codes stored.

Swapped in a seat from another vehicle and there are no codes stored.

Seat cushion assy part number is 87300-3NA3A which is correct per WIN FAST.

Seat cushion assy part number is 87300-3NA3A which is correct per WIN FAST.

TSS: Replace the seat cushion frame assy.

TSS: Replace the seat cushion frame assy.

Created by Michael Aceves at 2015-03-30 14:02:04

Created by Michael Aceves at 2015-03-30 13:02:04

*** [Added after the case is closed.] ***

*** [Added after the case is closed.] ***

Heads up sent on 2015-03-30 14:02:04 to david.mackay@nissan-usa.com, rex.wendell@nissan-usa.com, lawrence.r

Heads up sent on 2015-03-30 14:02:04 to david.mackay@nissan-usa.com, rex.wendell@nissan-usa.com, lawrence.r

.com, mitl.montoya@nissan-usa.com, timothy.toombs@nissan-usa.com, michael.farrell@nissan-usa.com, brian.po

.com, mitl.montoya@nissan-usa.com, timothy.toombs@nissan-usa.com, michael.farrell@nissan-usa.com, brian.po

com

com

Created by Jeff Wyatt at 2015-03-31 11:43:29

Created by Jeff Wyatt at 2015-03-31 10:43:29

Replaced seat bottom frame assembly, still have B1021 and B1129.

Replaced seat bottom frame assembly, still have B1021 and B1129.

Did not have b1129 previously and seatback is original.

Did not have b1129 previously and seatback is original.

Have inspected harness to seatback module, and also to seat bottom frame, nothing found.

Have inspected harness to seatback module, and also to seat bottom frame, nothing found.

When complete passenger seat was swapped from a kgv, issue was resolved so issue is seat related not harness r

When complete passenger seat was swapped from a kgv, issue was resolved so issue is seat related not harness r

TSS replace seat bottom frame for B1021 and seatback due to B1129.

TSS replace seat bottom frame for B1021 and seatback due to B1129.

Created by Bruce Tankersley at 2015-04-06 08:42:08

Created by Bruce Tankersley at 2015-04-06 07:42:08

Replaced seat, b1021 reset.

Replaced seat, b1021 reset.

Swapped seat from KGV, B1021 did not set.

Swapped seat from KGV, B1021 did not set.

Installed new seat in KGV, B1021 set.

Installed new seat in KGV, B1021 set.

Dealer to contact FOM CR and replace seat again.

Dealer to contact FOM CR and replace seat again.

TSS left VMX for DTS AW.

TSS left VMX for DTS AW.

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Created by Steve Stutzman at 2015-04-10 14:38:10

Created by Steve Stutzman at 2015-04-10 13:38:10

Tech reports waiting for seat to arrive, no ETA,

Tech reports waiting for seat to arrive, no ETA,

Tech to follow up

Tech to follow up

Created by Steve Stutzman at 2015-04-16 10:03:17

Created by Steve Stutzman at 2015-04-16 09:03:17

Tech reports waiting for B/O seat to arrive, no eta,

Tech reports waiting for B/O seat to arrive, no eta,

Tech to follow up,

Tech to follow up,

Heads Up due to parts availability

Heads Up due to parts availability

Created by Steve Stutzman at 2015-04-16 10:04:34

Created by Steve Stutzman at 2015-04-16 09:04:34

*** [Added after the case is closed.] ***

*** [Added after the case is closed.] ***

Heads up sent on 2015-04-16 10:04:34 to david.mackay@nissan-usa.com, rex.wendell@nissan-usa.com, lawrence.r

Heads up sent on 2015-04-16 10:04:34 to david.mackay@nissan-usa.com, rex.wendell@nissan-usa.com, lawrence.r

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com

com

TECH LINE INCIDENT REPORT - CONFIDENTIAL

ID-Report TL				
ID-Report TL	Code-Record Type TL Desc	Date-Open TL	Date-Revision TL	Date-Close TL
	FULL	7/21/2016	12/14/17	7/21/16
Text-Incd Desc TL				
Airbag light is flashingCode B1018 ASSIST WEIGHT SEN (UNIT FAIL) - OR - OCCUPANT SENS C/U [UNIT FAIL] Che				
Code-TSS1 TL		Code-TSS1 TL Name		Name-Caller TL
NI				
Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL	Installed Options
ZE0	2011	LEF	JN1AZ0CP6BT	C03 50 STATE EMISSIONS
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL	F01 LEVEL 1 + QUICK CHARGE
0	33339	17211		L92 FLOOR MATS & CARGO AREA MAT
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC	Z66 ACTIVATION DISCLAIMER
80KW	013636	RGA	K23	
Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL	
OPPAMA (NML)	6/15/2011	4/23/2012		
Dir Retl Last VC				
Code	Region	Name	City	State
3304	34	AUTONATION NIS CLEAR	CLEARWATER	Florida
Serv Dir TL				
Code	Region	Name	City	State
3304	34	AUTONATION NIS CLEARWAT	CLEARWATER	FL
Code-Component TL Desc		Code-Symp TL Desc	Category-Incd TL Desc	Date-Incd TL
AIR BAG (SRS)		NP	NOT IDENTIFIED	1/1/01
Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
14	N	N	1/1/0001	
Code-Reason For Call TL Desc: NOT IDENTIFIED				Flag-Attachment TL: Y
Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
Y	1/1/01		1/1/01	1/1/01
Text-Solution TL: Pending dealer follow up				
Code-Status TL Desc: F- CLOSED (RESOLVED)				
Text-Dealer Follow Up Comment TL :				
Airbag light is on				
Created by Harold Meyer at 2016-07-21 08:03:54				
*** [Added after the case is closed.] ***				
Problem Analysis: What?				
Where?				
When?				
Extent?				
Description: Airbag light is flashing				

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B1018 ASSIST WEIGHT SEN (UNIT FAIL) - OR - OCCUPANT SENS C/U [UNIT FAIL]

Checked the connector and harness

Disconnected and reconnected the OCS unit

Cleared the code

Test drove vehicle and has not reoccurred

Customer did have a concern with a little ?bump? in the seat cushion

Cushion bump has been present for a long period of time

No collision trauma to the vehicle

Initial Recommendation: Question customer if a passenger was present in the seat at the time of occurrence

Continue to drive the vehicle as customer describes

If the coder reoccurs replace the lower seat frame

DTC 1: -

DTC 2: -

DTC 3: -

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ID-Report TL				
ID-Report TL	Code-Record Type TL Desc	Date-Open TL	Date-Revision TL	Date-Close TL
	FULL	3/13/2019	3/13/19	3/13/19
Text-Incd Desc TL				
Code-TSS1 TL		Code-TSS1 TL Name		Name-Caller TL
165		Z -		
Code-Series TL	MY Full TL	Code-Model Line TL	VIN-TL	Installed Options
ZE0	2012	LEF	JN1AZ0CP7CT	C03 50 STATE EMISSIONS
Mileage-Initial TL	Mileage-Current TL	Code-NNA Model VC	Code-Body Type TL	L92 FLOOR MATS & CARGO AREA MAT
0	39807	17212		Z66 ACTIVATION DISCLAIMER
Code-Engine Prefix VC	Number-Engine Serial VC	Code-Trans Type VC	Code-Vehicle Color VC	
80KW	025848	RGA	RAT	
Name-Plant VC	Date-Manufacture VC	Date-In Service TL	Code-Distributor TL	
OPPAMA (NML)	11/16/2011	1/18/2012		
Dir Retl Last VC				
Code	Region	Name	City	State
5276	34	CROSSROADS NISSAN/H WAKE FOREST		North Carolin
Serv Dir TL				
Code	Region	Name	City	State
5544	34	MODERN NISSAN OF HICKORY CLEMMONS		NC
Code-Component TL Desc		Code-Symp TL Desc	Category-Incd TL Desc	Date-Incd TL
AIR BAG (SRS)		NP	NOT IDENTIFIED	1/1/01
Code-TREAD TL	Flag-FSSS TL	Flag-NNA Inspection TL	Date-NNA Inspection Flag	Number-Project TL
14	N	N	1/1/0001	
Code-Reason For Call TL Desc:				Flag-Attachment TL: N
NOT IDENTIFIED				
Flag-Parts Avail	Date-Parts Request TL	Name-Parts For TL	Date-Parts Recvd TL	Date-Parts Shipped TL
N	1/1/01		1/1/01	1/1/01
Text-Solution TL: Pending dealer follow up				
Code-Status TL Desc: F- CLOSED (RESOLVED)				
Text-Dealer Follow Up Comment TL :				
Cust states airbag lamp flashing				
Created by Survey Site Guest User at 2019-03-13 09:06:30				
Customer Comments: Cust states airbag lamp flashing				
Technician Findings: Came in with airbag lamp flashing. Code B1018 stored. Cleared code code returns immediate . Checked wiring externals. Ok. States to replace seat cushion. Is this correct and have you seen this incident before				
Repairs Made: None cleared code				
Created by Survey Site Guest User at 2019-03-13 09:07:18				
Cust has called CA requesting assistance on repair				

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Created by John Irion at 2019-03-13 09:29:52

Description

Technician Findings Came in with airbag lamp flashing. Code B1018 stored. Cleared code code returns immediatel

Checked wiring externals. Ok. States to replace seat cushion. Is this correct and have you seen this incident before

Recommendation

Yes, the next step is to replace the passenger seat cushion assembly.

TECH LINE does not recommend deviating from the ESM procedures for airbag DTC diagnosis.