



General Motors - Policy Evaluation Tool

Date: 04/11/2019

Customer Information

First Name: [REDACTED]

Last Name: [REDACTED]

Phone: [REDACTED]

Agent Information

Agent Name: Siebel Service

Agent Role: [REDACTED]

Vehicle/Coverage Information

VIN: 1G1RH6E44DU1 [REDACTED]

Make: Chevrolet

Component Warranty Coverage: Bumper to Bumper Coverage

Ownership Status Message: [REDACTED]

Time

Component's Warranty End Date: 08/26/2016

Job Card Date: 04/11/2019

Days out of Warranty: 958

Mileage

Component's Warranty End Mileage (Miles): 36,004

Current Mileage: 140,000

Miles out of Warranty: 103,996

Repair

Total Repair Cost At Warranty Rates: \$704.18

Repair Group Electrical

Job Card / Repair Order : CACEC

Reasons For Policy Adjustment

Primary reason for policy adjustment: Just beyond terms of applicable warranty coverage (Time or Mileage)

Additional Comments: Cost Assistance for Passenger Air Bag Sensor

Important: This Policy Evaluation Tool is for GM Dealer and General Motor use ONLY

GM Participation Amount: \$0.00 *

Cust/Dlr Participation Amount: \$704.18

Agreed upon Customer/Dealer Participation Amount

*** GM Participation in this repair outside of warranty is not recommended. If there are unusual circumstances which require factory involvement contact your District Manager Aftersales for pre-approval.**

Please note, every customer's situation must be evaluated on a Case-by-Case basis. If you decide to modify the participation amount, contact your DMA using the DMA Pre Approval form

IMPORTANT Enter the agreed upon amount in the Customer / Dealer Participation field in the claim transaction. Utilize IVH to validate warranty coverage end (time and mileage) of the component under consideration.