WALNUT CREEK CHRYSLER JEEP DODGE RAM [redacted]

Jeep

DODGE

CHRYSL

2404 N. MAIN STREET
WALNUT CREEK, CALIFORNIA 94596
(925) 937-5060

U.S. EPA ID # CAD 982414153
BAR # ARD-170632

NOTICE TO CONSUMER: PLEASE READ IMPORTANT WARRANTY INFORMATION ON BACK.

[redacted]

[redacted]	ADVISOR: ELVIRA ARIFOVIC 0354	TAG NO.: 3109	INVOICE DATE: 12/0 [redacted]	
	LABOR RATE	LICENSE NO.	MILEAGE: 59,429	COLOR: WHITE/ [redacted]
CONCORD, CA [redacted]	YEAR / MAKE / MODEL: 18/DODGE TRUCK/1500 DIESEL (3./1500		DELIVERY DATE	DELIVERY MILES
	VEHICLE I.D. NO.: 1 C 6 R R 7 N M 8 [redacted]		LLING DEALER NO.	PRODUCTION DATE
[redacted]	F. T. E. NO.		O. DATE: 12/01/20	
	BUSINESS PHONE	COMMENTS		

MO: 59598

LABOR & PARTS----------

J# 1 13JEZ-1DIAG CHECK & DIAGNOSE TECH(S):0244 INTERNAL

CUSTOMER STATES CHECK ENGINE LIGHT IS BACK ON, PLEASE CHECK
AND ADVISE
VERIFIED STORED P026C-00 FUEL INJECTOR QUANTITY "A" LOWER
THAN EXPECTED.INTERMITTENT ISSUE.CHECKED FOR AIR LEAKS AND
RESTRICTIONS.NONE FOUND.FUEL RAIL PRESSURE GOOD.02 SENSORS
WORKING.ECT SENSOR WORKING NORMALLY.CHECKED FOR INTAKE
LEAKS WITH SMOKE MACHINE.NONE FOUND.
NEED TO PERFORM FUEL INJECTOR CLEANING PROCEEDURE.
INSPECTED AIR INTAKE AND EXHAUST SYSTEMS
PERFORMED SMOKE TEST ON INTAKE SYSTEM
CHECKED FUEL DELIVERY SYSTEMS
MONITORED FUEL MANAGEMENT SYSTEM.
ADDED MOPAR FUEL INJECTOR CLEANER,PERFORMED FUEL INJECTOR
CLEANING PROCEEDURE IN WITECH.
PERFORMED SERVICE DPF REGENERATION,30 MINUTE DRIVE CYCLE.

PARTS------QTY---FP-NUMBER----------DESCRIPTION----------UNIT PRICE-

JOB # 1 TOTAL PARTS 0.00

JOB # 1 TOTAL LABOR & PARTS 0.00

J# 2 03JEZPRESS SET TIRE PRESSURE TECH(S):0244 INTERNAL

STATE MANDATED TIRE INFLATION CHECK.
SET TIRE PRESSURES TO MANUFACTURER'S RECOMMENDATIONS
SET TIRE PSI LF39 RF39 LR39 RR39

PARTS------QTY---FP-NUMBER----------DESCRIPTION----------UNIT PRICE-

JOB # 2 TOTAL PARTS 0.00

JOB # 2 TOTAL LABOR & PARTS 0.00

J# 3+17JEZ-FILTER FUEL FILTER TECH(S):0244 150.00

PER TECHNICIAN DISCOVERY FOUND FUEL FILTER (J)
.
REPLACED FUEL FILTER.

PARTS------QTY---FP-NUMBER----------DESCRIPTION----------UNIT PRICE-

JOB # 3 1 68235275-AB FILTER KI FUEL/WATE 51.74 51.74

JOB # 3 TOTAL PARTS 51.74

JOB # 3 TOTAL LABOR & PARTS 201.74

ESTIMATE----------

CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
ORIGINAL ESTIMATE OF $199.95 (+TAX)
APPROVED ADDITIONAL COST [redacted] AL ESTIMATE OF $402.00 (+TAX) ON 12/02/20 AT 12:24pm
[redacted] CE FUEL FILTER BY PHONE
[redacted] ----------

[redacted]

INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

 ACCOUNTING COPY [CONTINUED ON NEXT PAGE] 10:54am

The Reynolds and Reynolds Company ERAINTINVE
SF7645378 Q (09/19)

WALNUT CREEK CHRYSLER JEEP DODGE RA[redacted]

2404 N. MAIN STREET
WALNUT CREEK, CALIFORNIA 94596
(925) 937-5060

U.S. EPA ID # CAD 982414153
BAR # ARD-170632

NOTICE TO CONSUMER: PLEASE READ IMPORTANT WARRANTY INFORMATION ON BACK.

[redacted]

[redacted]	ADVISOR: ELVIRA ARIFOVIC 0354	TAG NO.: 3109	INVOICE DATE: 12/04/20	CEL[redacted]
	LABOR RATE	LICENSE NO.	MILEAGE: 59,429	COLOR: WHITE/
CONCORD, CA[redacted]	YEAR / MAKE / MODEL: 18/DODGE TRUCK/1500 DIESEL (3./1500		DELIVERY DATE	DELIVERY MILES
	VEHICLE I.D. NO.: 1 C 6 R R 7 N M 8 [redacted]		SELLING DEALER NO.	PRODUCTION DATE
	F.T.E. NO.		R.O. DATE: 12/01/20	
R[redacted]	USINESS PHONE	COMMENTS		

T[redacted] MO: 59598

BY SIGNING THIS DOCUMENT YOU ARE ACKNOWLEDGING THE MICHAEL STEAD'S WALNUT CREEK CHRYSLER JEEP DODGE RECOMMENDED MAINTENANCE SCHEDULES EXCEED THE FACTORY RECOMMENDATIONS AND ARE DESIGNED TO MEET THE DEMAND OF AREA ROAD AND WEATHER CONDITIONS.

YOUR PRIVACY IS IMPORTANT TO US AT WALNUT CREEK CHRYSLER JEEP DODGE RAM. BEFORE PROVIDING US WITH PERSONAL INFORMATION, YOU MAY VIEW OUR NOTICE AT COLLECTION OF PERSONAL INFORMATION AND/OR PRIVACY POLICY AT THE FOLLOWING URLS:
https://www.walnutcreekcjdr.com/privacy.htm
https://www.walnutcreekcjdr.com/notice-at-collection.htm
OR ASK A DEALERSHIP REPRESENTATIVE FOR A COPY.

BY SIGNING BELOW, CUSTOMER ACKNOWLEDGES NOTICE AND ORAL APPROVAL IF AN INCREASE IN THE ORIGINAL ESTIMATED PRICE.

TOTAL LABOR....	150.00
TOTAL PARTS....	51.74
TOTAL SUBLET...	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	4.27
TOTAL INVOICE $	**206.01**

CUSTOMER SIGNATURE

********** DUPLICATE INVOICE **********

ACCOUNTING COPY

[END OF INVOICE] 10:54am

The Reynolds and Reynolds Company ERAINTINVE
SF7645378 Q (09/19)

WALNUT CREEK CHRYSLER JEEP DODGE R[redacted]

2404 N. MAIN STREET
WALNUT CREEK, CALIFORNIA 94596
(925) 937-5060

U.S. EPA ID # CAD 982414153
BAR # ARD-170632

NOTICE TO CONSUMER: PLEASE READ IMPORTANT WARRANTY INFORMATION ON BACK.

[redacted]

[redacted]	ADVISOR: ELVIRA ARIFOVIC 0354	TAG NO.: 3195	INVOICE DATE: 12/2[redacted]	
	LABOR RATE	LICENSE NO.	MILEAGE: 60,342	COLOR: WHITE/[redacted]
CONCORD, CA [redacted]	YEAR / MAKE / MODEL: 18/DODGE TRUCK/1500 DIESEL (3./1500		DELIVERY DATE	DELIVERY MILES
	VEHICLE I.D. NO.: 1 C 6 R R 7 N M 8 J [redacted]		ELLING DEALER NO.	PRODUCTION DATE
[redacted]	F. T. E. NO.	P. O. NO.	R. O. DATE: 12/11/20	
	BUSINESS PHONE	COMMENTS		

LABOR & PARTS---------- MO: 60561

J# 1 03JEZPRESS SET TIRE PRESSURE TECH(S):0111 INTERNAL

STATE MANDATED TIRE INFLATION CHECK.
SET TIRE PRESSURES TO MANUFACTURER'S RECOMMENDATIONS
LF 40 RF 40 LR 40 RR 40

JOB # 1 TOTAL LABOR & PARTS 0.00

J# 2 17JEZ-1DIAG CHECK & DIAGNOSE TECH(S):0111 199.95

CUSTOMER STATES CHECK ENGINE LIGHT IS ON CHECK AND ADVISE
SEE HISTORY
0111 PULLED SCAN REPORT AND CODE THE OTHER DAY - NEED TO
START A STAR CASE AND EMAIL FIELD TECH!
NOTICED FILLED DEF BUT DID NOT REGISTER UNTIL THE FOLLOWING
MORNING
VERIFIED CONCERN I INSTALLED A SCAN TOOL AND FOUND DTCS
P026C-00-FUEL INJECTION QUANTITY LOWER THAN EXPECTED
AND P050E-00-COLD START ENGINE EXHAUST TEMPERATURE TOO LOW
STORED. DUE TO PERVIOUS VISIT OPENED STAR CASE [redacted]
AWAITING RESPONSE.
REMOVED SOLENOID FROM HIGH PRESSURE PUMP AND TOOK PICTURES.
I UPLOADED PCITURE TO STAR.
I RE-INSPECTED EXHAUST AND INTAKE SYSTEM FOR ISSUES, I FOUND
SOOT BUILT UP ON BOOST PRESSURE SENSOR BUT VEHICLE IS NOT
SET AN UNDER BOOST DTC OR HAS SIGNS OF UNDER BOOST. I
CLEANED SENSOR WITH ELECTRICAL CONTACT CLEANER AND CLEARED
DTC. REQUEST EXTENDED ROAD TEST UNDER MUTLI CONDITION TO
VERIFY REPAIR. VEHICLE WAS DRIVEN MUTLI TIME AND MULTI DAYS
OVER 200 MILES CEL NOT ANY DTCS RETURNED AT THIS TIME

JOB # 2 TOTAL LABOR & PARTS 199.95

ESTIMATE----------
CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
ORIGINAL ESTIMATE OF $199.95 (+TAX)

ACCOUNTING COPY

[CONTINUED ON NEXT PAGE] 10:53am

The Reynolds and Reynolds Company ERAINTINVE
SF7645378 Q (09/19)

WALNUT CREEK CHRYSLER JEEP DODGE [redacted]

2404 N. MAIN STREET
WALNUT CREEK, CALIFORNIA 94596
(925) 937-5060

U.S. EPA ID # CAD 982414153
BAR # ARD-170632

NOTICE TO CONSUMER: PLEASE READ IMPORTANT WARRANTY INFORMATION ON BACK.

[redacted]

ADVISOR: ELVIRA ARIFOVIC 0354	TAG NO.: 3195	INVOICE DATE: 12/22	[redacted]
LABOR RATE	LICENSE NO.	MILEAGE: 60,342	COLOR: WHITE/
YEAR / MAKE / MODEL: 18/DODGE TRUCK/1500 DIESEL (3./1500		DELIVERY DATE	DELIVERY MILES
VEHICLE I.D. NO.: 1 C 6 R R 7 N M 8 [redacted]		LING DEALER NO.	PRODUCTION DATE
F. T. E. NO.		. DATE: 12/11/20	
BUSINESS PHONE	COMMENTS		

CONCORD, CA [redacted]

[redacted]

MO: 60561

BY SIGNING THIS DOCUMENT YOU ARE ACKNOWLEDGING THE MICHAEL STEAD'S WALNUT CREEK CHRYSLER JEEP DODGE RECOMMENDED MAINTENANCE SCHEDULES EXCEED THE FACTORY RECOMMENDATIONS AND ARE DESIGNED TO MEET THE DEMAND OF AREA ROAD AND WEATHER CONDITIONS.

YOUR PRIVACY IS IMPORTANT TO US AT WALNUT CREEK CHRYSLER JEEP DODGE RAM. BEFORE PROVIDING US WITH PERSONAL INFORMATION, YOU MAY VIEW OUR NOTICE AT COLLECTION OF PERSONAL INFORMATION AND/OR PRIVACY POLICY AT THE FOLLOWING URLS:
https://www.walnutcreekcjdr.com/privacy.htm
https://www.walnutcreekcjdr.com/notice-at-collection.htm
OR ASK A DEALERSHIP REPRESENTATIVE FOR A COPY.

TOTAL LABOR....	199.95
TOTAL PARTS....	0.00
TOTAL SUBLET...	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	0.00
TOTAL INVOICE $	**199.95**

CUSTOMER SIGNATURE

********** DUPLICATE INVOICE **********

ACCOUNTING COPY

[END OF INVOICE] 10:53am

The Reynolds and Reynolds Company ERAINTINVE
SF7645378 Q (09/19)

WALNUT CREEK CHRYSLER JEEP DODGE [redacted]

2404 N. MAIN STREET
WALNUT CREEK, CALIFORNIA 94596
(925) 937-5060

U.S. EPA ID # CAD 982414153
BAR # ARD-170632

NOTICE TO CONSUMER: PLEASE READ IMPORTANT WARRANTY INFORMATION ON BACK.

[redacted]

[redacted]	ADVISOR: ELVIRA ARIFOVIC 0354	TAG NO.: 3671	INVOICE DATE: 12/31/20	CEL[redacted]
	LABOR RATE	LICENSE NO.	MILEAGE: 60,787	COLOR: WHITE/
CONCORD, C[redacted]	YEAR / MAKE / MODEL: 18/DODGE TRUCK/1500 DIESEL (3./1500		DELIVERY DATE	DELIVERY MILES
	VEHICLE I.D. NO.: 1 C 6 R R 7 N M 8 [redacted]		ELLING DEALER NO.	PRODUCTION DATE
[redacted]	F. T. E. NO.		O. DATE: 12/28/20	
	BUSINESS PHONE	COMMENTS		

MO: 60861

J# 1 14JEZ-1DIAG CHECK & DIAGNOSE TECH(S):0111 INTERNAL

CUSTOMER STATES CHECK ENGINE LIGHT IS BACK ON
CHECK AND ADVISE
VERIFIED CEL IS ON I INSTALLED A SCAN TOOL AND FOUND DTC
P050E COLD START ENGINE EXHAUST TEMPERATURE TOO LOW STORED.
FROM A COLD START MONITORED ALL EGT SENSOR FOUND 1/1 BEFORE
TURBO IS INTERMITTENTLY NOT CHANGING HAD VEHICLE RUNNING FOR
ABOUT AN HOUR AND 1/1 EGT WAS STUCK AT 256.73, WHEN I FIRST
STARTED THE VEHICLE 1/1 WAS READING OVER 300 DEG. I CHECKED
FOR FOR EXHAUST LEAK AROUND TURBO AND OUTLET NONE PRESENT
AT THIS TIME PER FLOW CHART NEED TO REPLACE 1/1 EGT SENSOR
WITH NEW AND RECHECK.
RECHECKED VEHICLE IN THE MORNING AFTER A COLD SOAK CEL WAS
NOT ON ALSO I RESCANNED VEHICLE AND FOUND NO PENDING DTCS
EITHER. REQUEST EXTENDED ROAD TEST TO VERIFY REPAIR.

PARTS------QTY---FP-NUMBER----------DESCRIPTION----------UNIT PRICE-

JOB # 1 TOTAL PARTS 0.00

JOB # 1 TOTAL LABOR & PARTS 0.00

J# 2 03JEZPRESS SET TIRE PRESSURE TECH(S):0111 INTERNAL

STATE MANDATED TIRE INFLATION CHECK.
SET TIRE PRESSURES TO MANUFACTURER'S RECOMMENDATIONS
LF 40 RF 40 LR 40 RR 40

PARTS------QTY---FP-NUMBER----------DESCRIPTION----------UNIT PRICE-

JOB # 2 TOTAL PARTS 0.00

JOB # 2 TOTAL LABOR & PARTS 0.00

J# 3+14JEZ ENGINE MINOR TECH(S):0111 361.00

PER TECHNICIAN DISCOVERY FOUND EXHAUST TEMPERATURE SENSOR
(L)
.
REMOVED RELATED PARTS AND REPLACED 1/1 EXHAUST TEMPERATURE
SENSOR. REINSTALLED REMOVED PARTS AND RESET VALVE. CLEARED
DTC REQUEST TO RECHECK IN THE MORNING.

PARTS------QTY---FP-NUMBER----------DESCRIPTION----------UNIT PRICE-

JOB # 3	1	68383247-AA OSP 97215	SENSOR EXHAUST TEMP	154.00	154.00

JOB # 3 TOTAL PARTS 154.00

JOB # 3 TOTAL LABOR & PARTS 515.00

J# 4+04JEZ-5STAR QC TECH(S):99 INTERNAL

QUALITY CONTROL CHECK
.
RESCANNED VEHICLE AFTER ROAD TEST FOUND DTC P026C IS NOW
PENDING NEED TO CONTINUE DIAG.

PARTS------QTY---FP-NUMBER----------DESCRIPTION----------UNIT PRICE-

ACCOUNTING COPY

[CONTINUED ON NEXT PAGE] 10:53am

The Reynolds and Reynolds Company ERAINTINVE
SF7645378 Q (09/19)

WALNUT CREEK CHRYSLER JEEP DODGE R[redacted]

Jeep

DODGE

CHRYSL[redacted]

2404 N. MAIN STREET
WALNUT CREEK, CALIFORNIA 94596
(925) 937-5060

U.S. EPA ID # CAD 982414153
BAR # ARD-170632

NOTICE TO CONSUMER: PLEASE READ IMPORTANT WARRANTY INFORMATION ON BACK.

[redacted]

CELL [redacted]

ADVISOR: ELVIRA ARIFOVIC 0354		TAG NO.: 3671	INVOICE DATE: 12/31/20	
LABOR RATE	LICENSE NO.	MILEAGE: 60,787	COLOR: WHITE/	STOCK NO.
YEAR / MAKE / MODEL: 18/DODGE TRUCK/1500 DIESEL (3 /1500			DELIVERY DATE	DELIVERY MILES
VEHICLE I.D. NO.: 1 C 6 R R 7 N M 8 [redacted]			ELLING DEALER NO.	PRODUCTION DATE
F.T.E. NO.			O. DATE: 12/28/20	
BUSINESS PHONE	COMMENTS			

CONCORD, CA [redacted]

[redacted]

MO: 60861

JOB # 4 TOTAL PARTS 0.00

JOB # 4 TOTAL LABOR & PARTS 0.00

J# 5+28JEZ ELECTRICAL TECH(S):0111 WARRANTY

PER TECHNICIAN DISCOVERY FOUND PCM
VERIFIED CEL IS ON, I INSTALLED A SCAN TOOL AND FOUND DTC
P026C FUEL INJECTION QUANTITY LOWER THAN EXPECTED HAS
RETURNED WITH NO OTHER DTCS. RECHECKED FOR INTAKE, EXHUAST
OR FUEL ISSUES NONE PRESENT AT THIS TIME. I REMOVED O2
SENSOR AND INSPECTED FOR EXCESSIVE SOOT, SOOT IS AS DESIGNED
FOR MILEAGE. FOUND NO OTHER ISSUES PRE FLOW CHART NEED TO
REPLACE PCM WITH NEW AND RECHECK.
SAVED INJECTOR CODES AND REMOVED RELATED PARTS. REPLACED
PCM WITH NEW AND REINSTALLED REMOVED PARTS. UPDATED PCM
WITH LATEST SOFTWARE AND WROTE VIN. TRANFERRED INJECTOR
CODES TO NEW PCM AND RESET VALVES. REQUEST EXTENDED ROAD
TEST TO VERIFY REPAIRS.

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
JOB # 5	1	5150767-AD	MODULE POWERTRAIN C		

JOB # 5 TOTAL PARTS 0.00

JOB # 5 TOTAL LABOR & PARTS 0.00

ESTIMATE

CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
ORIGINAL ESTIMATE OF $0.00 (+TAX)
[redacted]TIONAL COST OF $515.00 FOR TOTAL ESTIMATE OF $515.00 (+TAX) ON 12/29/20 AT 09:59am
[redacted] COMMENTS EMAILED - OK TO REPLACE EXHAUST TEMP SENSOR

ACCOUNTING COPY

[CONTINUED ON NEXT PAGE] 10:53am

The Reynolds and Reynolds Company ERAINTINVE
SF7645378 Q (09/19)

WALNUT CREEK CHRYSLER JEEP DODGE RAM [redacted]

Jeep

DODGE

U.S. EPA ID # CAD 982414153
BAR # ARD-170632

2404 N. MAIN STREET
WALNUT CREEK, CALIFORNIA 94596
(925) 937-5060

NOTICE TO CONSUMER: PLEASE READ IMPORTANT WARRANTY INFORMATION ON BACK.

CHRYSLE

[redacted]

[redacted]

CONCORD, CA[redacted]

[redacted]

ADVISOR: ELVIRA ARIFOVIC 0354	TAG NO.: 3671		INVOICE DATE: 12/31/20	CEL[redacted]
LABOR RATE	LICENSE NO.	MILEAGE: 60,787	COLOR: WHITE/	
YEAR / MAKE / MODEL: 18/DODGE TRUCK/1500 DIESEL (3./1500			DELIVERY DATE	DELIVERY MILES
VEHICLE I.D. NO.: 1 C 6 R R 7 N M 8 [redacted]			SELLING DEALER NO.	PRODUCTION DATE
F.T.E. NO.			R. O. DATE: 12/28/20	
PHONE	COMMENTS			

MO: 60861

BY SIGNING THIS DOCUMENT YOU ARE ACKNOWLEDGING THE MICHAEL STEAD'S WALNUT CREEK CHRYSLER JEEP DODGE RECOMMENDED MAINTENANCE SCHEDULES EXCEED THE FACTORY RECOMMENDATIONS AND ARE DESIGNED TO MEET THE DEMAND OF AREA ROAD AND WEATHER CONDITIONS.

YOUR PRIVACY IS IMPORTANT TO US AT WALNUT CREEK CHRYSLER JEEP DODGE RAM. BEFORE PROVIDING US WITH PERSONAL INFORMATION, YOU MAY VIEW OUR NOTICE AT COLLECTION OF PERSONAL INFORMATION AND/OR PRIVACY POLICY AT THE FOLLOWING URLS:
https://www.walnutcreekcjdr.com/privacy.htm
https://www.walnutcreekcjdr.com/notice-at-collection.htm
OR ASK A DEALERSHIP REPRESENTATIVE FOR A COPY.

BY SIGNING BELOW, CUSTOMER ACKNOWLEDGES NOTICE AND ORAL APPROVAL IF AN INCREASE IN THE ORIGINAL ESTIMATED PRICE.

TOTAL LABOR....	361.00
TOTAL PARTS....	154.00
TOTAL SUBLET...	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	12.71
TOTAL INVOICE $	**527.71**

CUSTOMER SIGNATURE

********** DUPLICATE INVOICE **********

ACCOUNTING COPY

[END OF INVOICE] 10:53am

The Reynolds and Reynolds Company ERAINTINVE
SF7645378 Q (09/19)

WALNUT CREEK CHRYSLER JEEP DODGE R[redacted]

2404 N. MAIN STREET
WALNUT CREEK, CALIFORNIA 94596
(925) 937-5060

U.S. EPA ID # CAD 982414153
BAR # ARD-170632

NOTICE TO CONSUMER: PLEASE READ IMPORTANT WARRANTY INFORMATION ON BACK.

[redacted]

[redacted]	ADVISOR: ELVIRA ARIFOVIC 0354	TAG NO.: 5027	INVOICE DATE: 01/29/21	CE[redacted]
	LABOR RATE	LICENSE NO.	MILEAGE: 61,953	COLOR: WHITE/
	YEAR / MAKE / MODEL: 18/DODGE TRUCK/1500 DIESEL (3./1500		DELIVERY DATE	DELIVERY MILES
	VEHICLE I.D. NO.: 1 C 6 R R 7 N M 8 [redacted]		SELLING DEALER NO.	PRODUCTION DATE
[redacted]	F.T.E. NO.		R.O. DATE: 01/26/21	
	BUSINESS PHONE	COMMENTS		

MO: 62077

J# 1 17JEZ ENGINE FUEL TECH(S):0111 WARRANTY

SOP PARTS CUSTOMER STATES CHECK ENGINE LIGHT IS ON CHECK AND ADVISE
VERIFIED CONCERN I INSTALLED A SCANN TOOL AND FOUND DTCS P026C FUEL INJECTOR QUANTITY A LOWER THAN EXPECTED AND P050E COLD START ENGINE [redacted]ERATURE TOO LOW STORED. HAVE OPENED STAR CASE # [redacted]ED TO REPLACE FUEL SYSTEM DUE TO HIGH PRES[redacted]LURE CAUSING CONTAMINATION.
TIMED ENGINE AND REMOVED RELATED PARTS. REMOVED HIGH PRESSUR E PUMP AND REPLACED WITH NEW. TRANSFERRED GEAR FROM OLD PUMP TO NEW. REMOVED RELATED PARTS AND REMOVED FUEL RAILS. REPLACED BOTH FUEL RAILS WITH NEW. REPLACED ALL SIX INJECTOR S WITH NEW AND CLEANED SEALING SURFACES. REPLACED FUEL TUBES WITH NEW AND TORQUE TO SPEC. REPLACED UNDER HOOD SUPPLY AND RETURN FUEL HOSES WITH NEW. REMOVED RELATED PARTS AND REMOVED FUEL TANK. DRAINED OLD FUEL FROM TANK AND CLEANED TANK. REPLACED FUEL PUMP WITH NEW AND INSTALLED NEW ORING. REPLACED FILTER HOUSING WITH NEW AND REPLACED PLASTIC RETURN/SUPPLY HOSES AT TANK/HOUSING. REINSTALLED FUEL TANK AND ALL REMOVED PARTS. FILLED SYSTEM WITH NEW CLEAN DIESEL AND PROGRAMMED NEW INJECTORS. RESET MEMORIES AND PRIMED FUEL SYSTEM. CLEARED DTCS AND ROAD TESTED VEHICLE. REQUEST EXTENDED ROAD TEST TO VERIFY REPAIRS.

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
JOB # 1	1	55366298-AA	O RING FUEL PUMP AN		WARRANTY
JOB # 1	6	68211302-AA	INJECTOR FUEL 14		WARRANTY
JOB # 1	1	68394482-AA	FILTER FUEL 14		WARRANTY
JOB # 1	1	68334956-AA	TUBE KIT FUEL SUPPL		WARRANTY
JOB # 1	1	68229388-AA	TUBE FUEL RETURN 14		WARRANTY
JOB # 1	1	68395008-AA	TUBE FUEL SUPPLY AN		WARRANTY
JOB # 1	1	68161407-AE	PUMP FUEL PUMP 14		WARRANTY
JOB # 1	1	68148329-AB	RAIL FUEL 14		WARRANTY
JOB # 1	1	68148330-AA	RAIL FUEL 14		WARRANTY
JOB # 1	1	68211269-AA	PUMP FUEL INJECTION		WARRANTY
JOB # 1	1	68227593-AC	HOSE FUEL RETURN 14		WARRANTY
JOB # 1	1	68206055-AB	HOSE MODULE TO FUEL		WARRANTY
JOB # 1	1	68206056-AC	HOSE FILTER TO CHAS		WARRANTY
			JOB # 1 TOTAL PARTS		0.00
			JOB # 1 TOTAL LABOR & PARTS		0.00

J# 2 03JEZPRESS SET TIRE PRESSURE TECH(S):0111 WARRANTY

STATE MANDATED TIRE INFLATION CHECK.
SET TIRE PRESSURES TO MANUFACTURER'S RECOMMENDATIONS
LF 40 RF 40 LR 40 RR 40 SP 40

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
			JOB # 2 TOTAL PARTS		0.00
			JOB # 2 TOTAL LABOR & PARTS		0.00

ACCOUNTING COPY

[CONTINUED ON NEXT PAGE] 10:53am

The Reynolds and Reynolds Company ERAINTINVE
SF7645378 Q (09/19)

WALNUT CREEK CHRYSLER JEEP DODGE RA[redacted]

2404 N. MAIN STREET
WALNUT CREEK, CALIFORNIA 94596
(925) 937-5060

Jeep

DODGE

U.S. EPA ID # CAD 982414153
BAR # ARD-170632

NOTICE TO CONSUMER: PLEASE READ IMPORTANT WARRANTY INFORMATION ON BACK.

[redacted]

CELL: [redacted]

[redacted]	ADVISOR: ELVIRA ARIFOVIC 0354	TAG NO. 5027	INVOICE DATE 01/29/21	[redacted]
	LABOR RATE / LICENSE NO.	MILEAGE 61,953	COLOR WHITE/	
CONCORD, CA[redacted]	YEAR / MAKE / MODEL: 18/DODGE TRUCK/1500 DIESEL (3./1500		DELIVERY DATE	DELIVERY MILES
	VEHICLE I.D. NO.: 1 C 6 R R 7 N M 8 J[redacted]		SELLING DEALER NO.	PRODUCTION DATE
[redacted] BUSINESS PHONE	F.T.E. NO. / COMMENTS		R.O. DATE 01/26/21	

MO: 62077

LABOR & PARTS----------

J# 3+04JEZ-5STAR QC TECH(S):99 WARRANTY

QUALITY CONTROL CHECK

.

.

PARTS------QTY---FP-NUMBER----------DESCRIPTION----------UNIT PRICE-

JOB # 3 TOTAL PARTS 0.00

JOB # 3 TOTAL LABOR & PARTS 0.00

SUBLET--[redacted]#-INV.DATE-DESCRIPTION----------

JOB # 1 [redacted]	01/28/21 5 GALLONS DIESEL	0.00
JOB # 1	01/27/21 5 GALLONS OF DIESEL	17.58
JOB # 1	01/28/21 FUEL DIESEL 30.00	30.00
	TOTAL - SUBLET	47.58

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # 1	FD FUEL DISPOSAL	13.38
	TOTAL - MISC	13.38

ESTIMATE----------

CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
ORIGINAL ESTIMATE OF $0.00 (+TAX)
[redacted]NAL COST OF $61.00 FOR TOTAL ESTIMATE OF $61.00 (+TAX) ON 01/27/21 AT 10:26am
COMMENTS OK TO ADD FUEL

BY SIGNING THIS DOCUMENT YOU ARE ACKNOWLEDGING THE MICHAEL STEAD'S WALNUT CREEK CHRYSLER JEEP DODGE RECOMMENDED MAINTENANCE SCHEDULES EXCEED THE FACTORY RECOMMENDATIONS AND ARE DESIGNED TO MEET THE DEMAND OF AREA ROAD AND WEATHER CONDITIONS.

YOUR PRIVACY IS IMPORTANT TO US AT WALNUT CREEK CHRYSLER JEEP DODGE RAM. BEFORE PROVIDING US WITH PERSONAL INFORMATION, YOU MAY VIEW OUR NOTICE AT COLLECTION OF PERSONAL INFORMATION AND/OR PRIVACY POLICY AT THE FOLLOWING URLS:
https://www.walnutcreekcjdr.com/privacy.htm
https://www.walnutcreekcjdr.com/notice-at-collection.htm
OR ASK A DEALERSHIP REPRESENTATIVE FOR A COPY.

BY SIGNING BELOW, CUSTOMER ACKNOWLEDGES NOTICE AND ORAL APPROVAL IF AN INCREASE IN THE ORIGINAL ESTIMATED PRICE.

TOTAL LABOR....	0.00
TOTAL PARTS....	0.00
TOTAL SUBLET...	47.58
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	13.38
TOTAL MISC DISC	0.00
TOTAL TAX.....	0.00
TOTAL INVOICE $	**60.96**

CUSTOMER SIGNATURE

********** DUPLICATE INVOICE **********

ACCOUNTING COPY

[END OF INVOICE] 10:53am

The Reynolds and Reynolds Company ERAINTINVE
SF7645378 Q (09/19)

WALNUT CREEK CHRYSLER JEEP DODGE RAM [redacted]

2404 N. MAIN STREET
WALNUT CREEK, CALIFORNIA 94596
(925) 937-5060

Jeep DODGE

U.S. EPA ID # CAD 982414153
BAR # ARD-170632

NOTICE TO CONSUMER: PLEASE READ IMPORTANT WARRANTY INFORMATION ON BACK.

[redacted] CEL [redacted]

ADVISOR: ELVIRA ARIFOVIC 0354	TAG NO.: 727	INVOICE DATE: 03/03/21		
LABOR RATE	LICENSE NO.	MILEAGE: 63,315	COLOR: WHITE/	STOCK NO.
YEAR / MAKE / MODEL: 18/DODGE TRUCK/1500 DIESEL (3./1500			DELIVERY DATE	DELIVERY MILES
VEHICLE I.D. NO.: 1 C 6 R R 7 N M 8 [redacted]			SELLING DEALER NO.	PRODUCTION DATE
F.T.E. NO.		R.O. DATE: 02/15/21		REPRINT# 4
BUSINESS PHONE	COMMENTS			

CONCORD, CA [redacted]

[redacted]

MO: 63325

LABOR & PARTS----------

J# 1 14JEZ-1DIAG CHECK & DIAGNOSE TECH(S):0111 199.95

CUSTOMER STATES CHECK ENGINE LIGHT IS BACK ON CHECK AND ADV
ISE
VERIFIED CONCERN DTC P050E CLOD START ENGINE EXHAUST TEMP
TOO LOW RESET STORED, UPDATED STAR CASE [redacted]D
NOTICED THERE IS A PCM UPDATE THAT JUST CAME OUT BUT NO
ACCURATE DATA FOR WHAT IT IS FOR.
I UPDATED PCM FRO[redacted]O AM.
PER STAR NEED TO REPLACE COOLANT TEMP SENSOR.
PER STAR REPLACED ECT SENSOR WITH NEW AND CLEARED DTCS.
P026C RESET ON THIS VISIT UPDATED STAR CASE WITH FINDINGS.

PARTS------	QTY---	FP-NUMBER----------	DESCRIPTION----------	UNIT PRICE-	
JOB # 1	1	5066779-AA SOP NAT	SENSOR COOLANT TEMP	82.39	82.39
			JOB # 1 TOTAL PARTS		82.39
			JOB # 1 TOTAL LABOR & PARTS		282.34

J# 2 03JEZPRESS SET TIRE PRESSURE TECH(S):0111 INTERNAL

STATE MANDATED TIRE INFLATION CHECK.
SET TIRE PRESSURES TO MANUFACTURER'S RECOMMENDATIONS
LF 40 RF 40 LR 40 RR 40

PARTS------	QTY---	FP-NUMBER----------	DESCRIPTION----------	UNIT PRICE-	
			JOB # 2 TOTAL PARTS		0.00
			JOB # 2 TOTAL LABOR & PARTS		0.00

J# 3+99JEZ MISC OPERATIONS TECH(S):99 INTERNAL

CHECK CODES AGAIN - BOTH CODES CAME ON - SEE 0354

PARTS------	QTY---	FP-NUMBER----------	DESCRIPTION----------	UNIT PRICE-	
			JOB # 3 TOTAL PARTS		0.00
			JOB # 3 TOTAL LABOR & PARTS		0.00

J# 4+03JEZ-LOF OIL & FILTER CHANGE TECH(S):0437 WARRANTY

CHANGE OIL & OIL FILTER; CHECK UNDER-HOOD FLUID LEVELS, ADD
AS NEEDED (HAZARDOUS WASTE CHARGE $7.32)
CHECK/TOP OFF UNDER HOOD FLUIDS, CHECK TIRE PRESSURE
(E)
.
PERFORM OIL CHANGE. TOP OFF FLUIDS. RESET OIL LIGHT. INSTALL
STICKER

PARTS------	QTY---	FP-NUMBER----------	DESCRIPTION----------	UNIT PRICE-	
JOB # 4	1	68492616-AA	FILTER ENGINE OIL 0		WARRANTY
JOB # 4	11	68001332-PC	OIL 5W40 01		WARRANTY
			JOB # 4 TOTAL PARTS		0.00
			JOB # 4 TOTAL LABOR & PARTS		0.00

 [CONTINUED ON NEXT PAGE]

The Reynolds and Reynolds Company ERAINTINVE
SF7645378 Q (09/19)

Repair Order Detail - Internal Copy

RO Numbe[redacted] RO Status: CLOSED

Custome[redacted] Click to View Cust Copy
Phone(s) Cell: [redacted]
Vehicle: 1C4HJXDG7[redacted] 2018 WRANG

Mileage: 25,252 Payment type: CASH Waiter: No
Service advisor: 2019 Promised time: 05:00 PM Estimate: 0.00
Tag number[redacted] Promised date: 02/09/2021 Customer Comments: No

~~~~~~

A CUSTOMER STATES STEEING LOCKED CHECK AND ADVISE
0894ESK3 W ELECTRIC STEERING WIRING REPAIR 0.80 67.20
Tech(s): 35749
Pts: 0.00 Lbr: 67.20 Other: 0.00 Total Line A: 67.20
Story: 25252 VERIFIED CONCERN HAD NO STEERING CHECK FOR CODES EPS MODULE NO COMMUNICATION CHECK FUSE N6, F34 BOTH GOOD REMOVED AIR BOX ASSEMBLY CHECK POWER AND GROUNDS AT PUMP GOOD CHECK PIN DRAG LOOSE TIGHTEN PINS RECONNECTED PUMP MODULE CAME BACK UP CLEARED CODES REINSTALLED AIR BOX ASSEMBLY TEST DROVE SYSTEM OK PROBLEM WAS IT HAD BAD CONNECTION AT ELECTRIC POWER STEERING PUMP

~~~~~~

Customer Pay	
Labor	0.00
Parts	0.00
Lube	0.00
Sublet	0.00
Miscellaneous/Shop Charge	0.00
Deductible	0.00
Total Charges	0.00
Less Insurance/Adjustment	0.00
Sales Tax	0.00
Total	0.00

[redacted]

CUSTOMER [redacted]

[redacted]

[redacted]

WARRANTY

PAGE 1

Tracy
Chrysler Dodge Jeep Ram
3460 Naglee Rd.
Tracy, CA 95304
(209) 820-1800
www.tracycdjr.com

BAR# ARD297517
EPA# CAL00455401

[redacted]SERVICE ADVISOR: 2019 KEVIN SCHLITZ

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
	18	JEEP WRANGLER	1C4HJXDG7[redacted]		24842/24852	T9109

IN SVC. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
01JAN18 DD			17:00 19JAN21		105.00	CASH	20JAN21

R.O. OPENED	DATE CUST. NOTIFIED	OPTIONS: ENG:3.6_Liter
13:42 18JAN21	15:49 20JAN21	

```
LINE OPCODE TECH TYPE HOURS                                    LIST      NET     TOTAL
A CUSTOMER STATES THERE IS A CLUNKING NOISE UPON TAKE OFF CHECK AND
        ADVISE
CONCERN CODE:
     03 CUSTOMER STATES PERFORM REAR AXLE REPAIR
        35749     W  0.00                                          0.00      0.00
                                          0          0 TPARTS
                                          0          0 TLABOR

TECH:   35749 ACTUAL HRS.:   0.00   SOLD HRS.:   0.00

SALE-LBR:    0.00 PTS:    0.00 MSC:    0.00 LUB:    0.00 SUB:    0.00 TOTAL    0.00
COST-LBR:    0.00 PTS:    0.00 MSC:    0.00 LUB:    0.00 SUB:    0.00 TOTAL    0.00

 24852 TEST DROVE COULD NOT DUPLICATE INSPECTED UNDER VEHICLE SEEN
 NOTHING ABNORMAL RETEST DROVE STILL OK
          ***************************************************
B CUSTOMER STATES THROTTLE LIGHT WAS ON CHECK AND ADVISE
CONCERN CODE:
     10 CUSTOMER STATES PERFORM DRIVEABILITY SYSTEM
        REPAIR
        35749     W  1.10                                        184.80    184.80
                                          0          0 TPARTS
                                       5060      18480 TLABOR

TECH:   35749 ACTUAL HRS.:   1.10   SOLD HRS.:   1.10

SALE-LBR:  184.80 PTS:    0.00 MSC:    0.00 LUB:    0.00 SUB:    0.00 TOTAL  184.80
COST-LBR:   50.60 PTS:    0.00 MSC:    0.00 LUB:    0.00 SUB:    0.00 TOTAL   50.60
```

[redacted]

ORIGINAL ESTIMATE $			REVISED ESTIMATE $		
DATE	TIME	PHONE #	AUTHORIZED BY	ADDITIONAL AMOUNT	REVISED TOTAL

ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATE PRICE. ▶

I ACKNOWLEDGE RECEIPT OF VEHICLE AND I HAVE RECEIVED A COPY OF THIS INVOICE. ▶

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
HAZARDOUS MATERIALS	
TOTAL CHARGES	
ADJUSTMENTS	
SALES TAX	
PLEASE PAY THIS AMOUNT	

WARRANTY COPY

CUSTOMER #: [redacted]

[redacted]

[redacted]

WARRANTY

PAGE 2

Tracy
Chrysler Dodge Jeep Ram
3460 Naglee Rd.
Tracy, CA 95304
(209) 820-1800
www.tracycdjr.com

BAR# ARD297517
EPA# CAL000455401

SERVICE ADVISOR: 2019 KEVIN SCHLUTZ

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
	18	JEEP WRANGLER	1C4HJXDG[redacted]		24842/24852	T610S

IN SVC. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
01JAN18 DL			17:00 19JAN21		105.00	CASH	20JAN21

R.O. OPENED	DATE CUST. NOTIFIED	OPTIONS:
13:42 18JAN21	15:49 20JAN21	ENG:3.6_Liter

LINE OPCODE TECH TYPE HOURS LIST NET TOTAL

C CUSTOMER STATES STARTRED ONCE AND STEERING HAD NO POWER ASSIST CHECK AND ADVISE

CONCERN CODE:

19 CUSTOMER STATES PERFORM STEERING SYSTEMS REPAIR

35749 W 0.28 47.04 47.04

0 0 TPARTS
1288 4704 TLABOR

TECH: 35749 ACTUAL HRS.: 0.28 SOLD HRS.: 0.28

SALE-LBR: 47.04 PTS: 0.00 MSC: 0.00 LUB: 0.00 SUB: 0.00 TOTAL 47.04
COST-LBR: 12.88 PTS: 0.00 MSC: 0.00 LUB: 0.00 SUB: 0.00 TOTAL 12.88

24842 COULD NOT DUPLICATE BUT ESP UPDATE AVAILABLE ELECTRONIC POWER MODULE 68298610AC-68529416AA

****

TECH: 35749 ACTUAL HRS.: 1.38 SOLD HRS.: 1.38

SALE-LBR: 231.84 PTS: 0.00 MSC: 0.00 LUB: 0.00 SUB: 0.00 TOTAL 231.84
COST-LBR: 63.48 PTS: 0.00 MSC: 0.00 LUB: 0.00 SUB: 0.00 TOTAL 63.48

DATE	START	FINISH	DURATION	TYPE	TECH	LINE(S)	CHG
01-20-21	12:09	13:15	1.10	W	35749	B	
	15:31	15:48	0.28	W	35749	C	

ACCOUNT	SALE	COST	CONTROL	ACCOUNT	SALE	COST	CONTROL
55200	23184	6348		11600	23184	*******	

COST, SALE, & COMP TOTALS 6348 23184 0

ORIGINAL ESTIMATE $

FINAL REVISED ESTIMATE $

DATE	TIME	PHONE #	AUTHORIZED BY	ADDITIONAL AMOUNT	REVISED TOTAL

I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATE PRICE ▶

I ACKNOWLEDGE RECEIPT OF VEHICLE AND I HAVE RECEIVED A COPY OF THIS INVOICE. ▶

DESCRIPTION	TOTALS
LABOR AMOUNT	231.84
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
HAZARDOUS MATERIALS	0.00
TOTAL CHARGES	231.84
ADJUSTMENTS	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	231.84

WARRANTY COPY

Customer Retention Analysis

VIN: 1C4HJXDG7JW[redacted]	**Make/model/model year** 2018 JEEP WRANGLER UNLIMITED SPORT
ISD: 8/12/2018	**Current Mileage:** 25,252
Owner's last name: [redacted]	**State:** California
Dealer name/code: 60852	**Business Center:** 71-California
Warranty coverage code: 560	**MVP (Description):** JEEP WAVE OWNER LOYALTY PROGRAM

MSRP: $38,025

# of new vehicles: # of new vehicles

# of owners on vehicle:

If purchased used, what was date of purchase? Select a purchase date, if applicable

CPOV? (Y/N) Select Y or N

What was mileage at purchase? Enter vehicle mileage at time of purchase

Customer-stated reason for buyback request: Power steering going out.

Process identifier: Select an identifier

Days down: 21	**Repair attempts:** 6 repairs: **2 RO for power steering loss** complaint (1 repair, 1 NTF with subsequent repair), 1 shifter cable adjustment, 1 master clutch, 1 seat belt retractor, 1 trans shifter cable re secured.

Last repair visit: 2/9/2021

Is vehicle currently at dealer? (Y/N) N

Is customer in rental? (Y/N) N/A

If yes, for how long? N/A

Offers previously extended: Facilitate Cst request for repurchase and review potential alternative offers

Dealer	RO #	Date In	Date Out	Days Down	Miles In	Miles Out	Repair Type	Customer-Stated Concern	Repair(s) Performed	Cost
60852 Tracy	[redacted]	2/8/2021	2/9/2021	2	25252	25252	W	CUSTOMER STATES STEERING LOCKED CHECK AND ADVISE	Electric Steering TIGHTEN PINS RECONNECTED PUMP MODULE CAME BACK UP CLEARED CODES REINSTALLED AI R BOX ASSEMBLY TEST DROVE SYSTEM OK PROBLEM WAS IT HAD **BAD CONNECTION AT ELECTRIC POWER STEERING PUMP** VERIFIED CONCERN HAD NO STEERING CHECK FOR CODES EPS MODULE NO COMMUNICATION. CHECK	$67.20

									FUSE N6, F34 BOTH GOOD. REMOVED AIR BOX. ASSEMBLY CHECK POWER AND GROUNDS AT PUMP GOOD. CHECK PIN DRAG LOOSE TIGHTEN PINS RECONNECTED PUMP MODULE CAME BACK UP CLEARED CODES REINSTALLED AIR BOX ASSEMBLY TEST DROVE SYSTEM OK ELECTRIC STEERING WIRING REPAIR	
60852 Tracy	[redacted]	1/18/2021	1/20/2021	3	24852	24852	W	CUSTOMER STATES A) THERE IS A CLUNKING NOISE UPON TAKE OFF B) THROTTLE LIGHT WAS ON C) STARTED ONCE AND STEERING HAD NO POWER ASSIST	**Module, Instrument Panel Cluster (IPC)** **Module, Powertrain Control (PCM)** A) TEST DROVE COULD NOT DUPLICATE. INSPECTED UNDER VEHICLE SEEN NOTHING ABNORMAL. RETEST DROVE STILL OK B) COULD NOT DUPLICATE PROBLEM BUT HAD MODULES THAT NEEDED TO BE UPDATED STARTED WITH IPC CLUSTER 68233866AJ-AK TSB 08-108-18 Also PCM 68366800AK-AN TSB 18-092-19 with that Update you have to update ABS module 68249623AI-68403667AD. Retest drove. System still OK. C) COULD NOT DUPLICATE BUT ESP UPDATE AVAILABLE ELECTRONIC POWER MODULE 68298610AC- 68529416AA	$84.00
26553 Walnut Creek	[redacted]	5/27/2020	5/28/2020	2	16737	16737	W	Customer States vehicle will not go into 1st gear	**Body, Trouble Not Found** Dlr RO Noted under B& S Hacienda Auto Body. TECH VERIFIED TRANS IS DIFFICULT TO SHIFT INTO GEAR	$78.08

									PERFORMED GEARSHIFT CONTROL CABLE ADJUSTMENT AT THE SHIFTER. ROAD TESTED AROUND CITY STREETS, NO PROBLEM GETTING INTO ANY GEAR. ROAD TESTED	
26553 Walnut Creek	[redacted]	5/11/2020	5/18/2020	9	16678	16678	W	CUSTOMER STATES CLUTCH PEDAL GOES STRAIGHT TO FLOOR WHEN ENGAGING CLUTCH	**Cylinder, clutch master** Dlr RO Noted under B& S Hacienda Auto Body. Clutch master cylinder leaking. **REPLACED CLUTCH HYDRAULIC MASTER CYLINDER AND BLEED SYSTEM** RECK CLUTCH/PEDAL OP. OK.	$239.64
26553 Walnut Creek	[redacted]	4/17/2020	5/11/2020	25	16678	16678	Safety Recall	CUSTOMER REQUEST INSTALL SOP FRAME. (CHASSIS) ******Writer asked Cst about frame replacement at Walnut Creek for frame in April 2020. Cst advised he was rear-ended by another driver causing damage to the vehicle body. He filed through insurance and was told to take the vehicle to Walnut Creek for insurance repair.*** PERFORM RECALL V88 REAR QUARTER WINDOWS PERFORM RECALL W12 2018-2020 JL 2020 JT CLUTCH QUALITY CONTROL CHECK	**Customer Satisfaction Notification V88 - Rear Quarter Windows** **Safety Recall W12 - Clutch Slave Cylinder** Dlr RO under B& S Hacienda Auto Body. TECH REPLACED THE VEHICLES FRAME. COMPLETE BODY AND DRIVETRAIN SWAP. INSTALLED NEW MUFFLER. PERFORMED RECALL V88: PLACED ADDENDUM IN GLOVE BOX, NO OWNERS MANUAL FOUND. PERFORMED RECALL W12: REMOVED TIE STRAP, INSTALLED HOSE SLEEVE, INSPECTED RESERVOIR HOSE FOR LEAK, BLED HYDRAULIC CLUTCH. TEST DROVE 33 MILES NO NOISES HEARD OR LIGHTS ON DASH	$110.07 (recalls)

									CLUTCH PEDAL SINKS AND HAS TO BE MANUALLY BROUGHT BACK UP. CLUTCH MASTER BYPASSING INTERNALLY P&A CLUTCH MASTER	
60591 Premier	[redacted]	9/25/219	9/26/2019	2	12916	12916	W	REAR PASSENGER SEAT LATCH NOT WORKING CUSTOMER REQUEST V41 2018 - 2019 JL STEERING DAMPER	**Seat Belt, rear retractor (outer) Customer Satisfaction Notification V41 - Steering Damper** REAR PASSENGER SEAT LATCH NOT WORKING Inspect and confirm the rr seat won't release, found the seat belts are jammed in the seat and won't allow the seat to un latch reposition the seat belts and the seat works fine now REPLACED LEFT SEAT BELT REAR BUCKLE HALF. Perform v41 recall replace the steering damper. RECALL V41 INSTALL DAMPER	$71.97 (recall V41) $61.05 (Seat Belt Warranty repair)
24187 Cabral	[redacted]	4/18/2019	4/19/2019	2	8337	8337	W, Safety recall	CUSTOMER STATES THAT THE REAR SEAT WILL NOT FOLD DOWN RECALL UA5 2018-2019 JL TRACK BAR WELD FREE MULTIPOINT VEHICLE INSPECTION	**Body, Trouble Not Found Safety Recall UA5 - Track Bar Frame Bracket** DUPLICATED CUSTOMER CONCERN, INSPECTED REAR SEATS AND FOUND LONG SEAT LATCHED TO A SEAT BELT BUCKLE **REMOVED SEAT TO RELEASE SEAT BELT BUCKLE, NOW WORKING AS DESIGNED**. Submitted Photos Upon review of the pics, **the welds have been approved with no need for repair. recall completed.** INSPECTION COMPLETED	$53.22 (seat belt NTF) $31.93 (recall UA5)
24187 Cabral	[redacted]	8/15/2018	8/17/2018	3	182		W	CUSTOMER STATES: THAT THE VEHICLE WILL NOT GO INTO 1ST AND 2ND GEAR,	**Cable, Manual Transaxle Gearshift Control Steering Gear and Linkage, Trouble Not Found**	$70.00, $219.35

								CUSTOMER STATES: THAT THE STEERING FEELS LOOSE AND WANDERS OVER 55 MPH	SHIFT CABLE NOT ATTACHED TO TRANSMISSION **RE-SECURED TRANS SHIFTER CABLE AND ADJUSTED** AND VERIFIED SHIFTING NORMAL OPERATION DROVE VEHICLE AND VERIFIED **NORMAL STEERING COMPARED TO ANOTHER SAME VEHICLE** AND **NORMAL OPERATION**	

Preparer: [redacted]

Title: CRT

Comments: Writer inquired about frame replacement at Walnut Creek for frame in April 2020. Cst advised he was rear-ended by another driver causing damage to the vehicle body. He filed through insurance and was told to take the vehicle to Walnut Creek for insurance repair.

WALNUT CREEK CHRYSLER JEEP DODGE RAM [redacted]

2404 N. MAIN STREET
WALNUT CREEK, CALIFORNIA 94596
(925) 937-5060

Jeep DODGE CHRYSLE

U.S. EPA ID # CAD 982414153
BAR # ARD-170632

NOTICE TO CONSUMER: PLEASE READ IMPORTANT WARRANTY INFORMATION ON BACK.

[redacted]

CE[redacted]

ADVISOR: MELINDA WILLIAMS 0424	TAG NO.: 585	INVOICE DATE: 02/17/20[redacted]	
LABOR RATE	LICENSE NO.	MILEAGE: 36,126	COLOR: WHITE/
YEAR / MAKE / MODEL: 18/DODGE TRUCK/1500 DIESEL (3./1500		DELIVERY DATE	DELIVERY MILES
VEHICLE I.D. NO.: 1 C 6 R R 7 N M 8 J[redacted]		ELLING DEALER NO.	PRODUCTION DATE
F.T.E. NO.		R.O. DATE: 02/17/20	
BUSINESS PHONE	COMMENTS		

CONCORD, CA[redacted]

[redacted]

MO: 36126

LABOR & PARTS----------

J# 1 02JEZ-04000 CSC 5K SERVICE TECH(S):0431 WARRANTY

CSC 4,000 MILE / 3 MONTH SERVICE...LOF
.
OIL AND FILTER CHANGE PERFORMED AND UNDERHOOOD FLUIDS TOOPPE
OFF AS NEEDED

PARTS------	QTY---	FP-NUMBER----------	DESCRIPTION----------	UNIT PRICE-	
JOB # 1	1	68229402-AA	FILTER ENGINE OIL 0		WARRANTY
JOB # 1	11	68001332-PC	OIL 5W40 01		WARRANTY
			JOB # 1 TOTAL PARTS		0.00
			JOB # 1 TOTAL LABOR & PARTS		0.00

J# 2 03JEZPRESS SET TIRE PRESSURE TECH(S):0431 WARRANTY

STATE MANDATED TIRE INFLATION CHECK.
SET TIRE PRESSURES TO MANUFACTURER'S RECOMMENDATIONS
LF39 RF39 LR39 RR39 PSI

PARTS------	QTY---	FP-NUMBER----------	DESCRIPTION----------	UNIT PRICE-	
			JOB # 2 TOTAL PARTS		0.00
			JOB # 2 TOTAL LABOR & PARTS		0.00

MISC------	CODE--------	DESCRIPTION----------	CONTROL NO---------	
JOB # 1	JEP	10% DISCOUNT: JEEP PARTS		WARRANTY
JOB # 1	JEL	10% DISCOUNT: JEEP LABOR		WARRANTY
			TOTAL - MISC	0.00

ESTIMATE----------
CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
ORIGINAL ESTIMATE OF $0.00 (+TAX)

TOTALS----------

BY SIGNING THIS DOCUMENT YOU ARE ACKNOWLEDGING THE MICHAEL STEAD'S WALNUT CREEK CHRYSLER JEEP DODGE RECOMMENDED MAINTENANCE SCHEDULES EXCEED THE FACTORY RECOMMENDATIONS AND ARE DESIGNED TO MEET THE DEMAND OF AREA ROAD AND WEATHER CONDITIONS.

YOUR PRIVACY IS IMPORTANT TO US AT WALNUT CREEK CHRYSLER JEEP DODGE RAM. BEFORE PROVIDING US WITH PERSONAL INFORMATION, YOU MAY VIEW OUR NOTICE AT COLLECTION OF PERSONAL INFORMATION AND/OR PRIVACY POLICY AT THE FOLLOWING URLS:
https://www.walnutcreekcjdr.com/privacy.htm
https://www.walnutcreekcjdr.com/notice-at-collection.htm
OR ASK A DEALERSHIP REPRESENTATIVE FOR A COPY.

TOTAL LABOR....	0.00
TOTAL PARTS....	0.00
TOTAL SUBLET...	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	0.00
TOTAL INVOICE $	**0.00**

CUSTOMER SIGNATURE
****

D U P L I C A T E I N V O I C E **********

PAGE 1 OF 1

ACCOUNTING COPY

[END OF INVOICE] 10:56am

WALNUT CREEK CHRYSLER JEEP DODGE R[redacted]

2404 N. MAIN STREET
WALNUT CREEK, CALIFORNIA 94596
(925) 937-5060

Jeep

DODGE

U.S. EPA ID # CAD 982414153
BAR # ARD-170632

NOTICE TO CONSUMER: PLEASE READ IMPORTANT WARRANTY INFORMATION ON BACK.

[redacted]

[redacted]	ADVISOR: ELVIRA ARIFOVIC 0354	TAG NO.: 968	INVOICE DATE: 05/07	[redacted]
	LABOR RATE	LICENSE NO.	MILEAGE: 42,636	COLOR: WHITE/
CONCORD, CA [redacted]	YEAR / MAKE / MODEL: 18/DODGE TRUCK/1500 DIESEL (3./1500		DELIVERY DATE	DELIVERY MILES
	VEHICLE I.D. NO.: 1 C 6 R R 7 N M 8 [redacted]		ELLING DEALER NO.	PRODUCTION DATE
	F. T. E. NO.		. O. DATE: 05/07/20	
[redacted] BUSINESS PHONE	COMMENTS			

MO: 42639

LABOR & PARTS----------

J# 1 03JEZPRESS SET TIRE PRESSURE TECH(S):0399 WARRANTY

(Check Tire Pressure)
SET TIRE PRESSURES TO MANUFACTURER'S RECOMMENDATIONS
TIRE PSI FR39 FL39 RR39 RL39

PARTS------QTY---FP-NUMBER----------DESCRIPTION----------UNIT PRICE-

JOB # 1 TOTAL PARTS 0.00

JOB # 1 TOTAL LABOR & PARTS 0.00

J# 2 03JEZ-ROTATE TIRE ROTATION TECH(S):0399 49.95

CUSTOMER REQUEST TO ROTATE TIRES AND SET TIRE PRESSURE
INCLUDES MULTI POINT INSPECTION AND BRAKE INSPECTION (E)
.
COMPLETED TIRE ROTATION AND TORQUED TO SPEC FR BRAKES 9 MM R
R 9 MM FR TIRE TREAD 8 32NDS RR 8 32NDS RESET OIL
LIFE AND SET NEW OIL STICKER

PARTS------QTY---FP-NUMBER----------DESCRIPTION----------UNIT PRICE-

JOB # 2 TOTAL PARTS 0.00

JOB # 2 TOTAL LABOR & PARTS 49.95

J# 3 02JEZ CSC 10K SERVICE TECH(S):0399 WARRANTY

PERFORM CSC OIL CHANGE
.
COMPLETED OIL AND FILTER CHANGE TOPPED UNDER HOOD FLUIDS A
S NEEDED

PARTS------QTY---FP-NUMBER----------DESCRIPTION----------UNIT PRICE-

JOB # 3	1	68229402-AA	FILTER ENGINE OIL 0	WARRANTY
JOB # 3	11	68001332-PC	OIL 5W40 01	WARRANTY

JOB # 3 TOTAL PARTS 0.00

JOB # 3 TOTAL LABOR & PARTS 0.00

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # 3	JEP	10% DISCOUNT: JEEP PARTS	WARRANTY
JOB # 3	JEL	10% DISCOUNT: JEEP LABOR	WARRANTY

TOTAL - MISC 0.00

ESTIMATE----------
CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
ORIGINAL ESTIMATE OF $49.95 (+TAX)

COMMENTS----------
WAITER!!!

ACCOUNTING COPY

[CONTINUED ON NEXT PAGE] 10:55am

The Reynolds and Reynolds Company ERAINTINVE
SF7645378 Q (09/19)

WALNUT CREEK CHRYSLER JEEP DODGE R[redacted]

2404 N. MAIN STREET
WALNUT CREEK, CALIFORNIA 94596
(925) 937-5060

U.S. EPA ID # CAD 982414153
BAR # ARD-170632

NOTICE TO CONSUMER: PLEASE READ IMPORTANT WARRANTY INFORMATION ON BACK.

[redacted]

[redacted]	ADVISOR: ELVIRA ARIFOVIC 0354	TAG NO.: 968	INVOICE DATE: 05/07/[redacted]	
	LABOR RATE	LICENSE NO.	MILEAGE: 42,636	COLOR: WHITE/
CONCORD, CA [redacted]	YEAR / MAKE / MODEL: 18/DODGE TRUCK/1500 DIESEL (3./1500		DELIVERY DATE	DELIVERY MILES
	VEHICLE I.D. NO.: 1 C 6 R R 7 N M 8 [redacted]		SELLING DEALER NO.	PRODUCTION DATE
	F.T.E. NO.		R.O. DATE: 05/07/20	
[redacted]	BUSINESS PHONE	COMMENTS		

TOTALS---------- MO: 42639

BY SIGNING THIS DOCUMENT YOU ARE ACKNOWLEDGING THE MICHAEL STEAD'S WALNUT CREEK CHRYSLER JEEP DODGE RECOMMENDED MAINTENANCE SCHEDULES EXCEED THE FACTORY RECOMMENDATIONS AND ARE DESIGNED TO MEET THE DEMAND OF AREA ROAD AND WEATHER CONDITIONS.

YOUR PRIVACY IS IMPORTANT TO US AT WALNUT CREEK CHRYSLER JEEP DODGE RAM. BEFORE PROVIDING US WITH PERSONAL INFORMATION, YOU MAY VIEW OUR NOTICE AT COLLECTION OF PERSONAL INFORMATION AND/OR PRIVACY POLICY AT THE FOLLOWING URLS:
https://www.walnutcreekcjdr.com/privacy.htm
https://www.walnutcreekcjdr.com/notice-at-collection.htm
OR ASK A DEALERSHIP REPRESENTATIVE FOR A COPY.

TOTAL LABOR....	49.95
TOTAL PARTS....	0.00
TOTAL SUBLET...	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	0.00
TOTAL INVOICE $	**49.95**

CUSTOMER SIGNATURE

********** DUPLICATE INVOICE **********

ACCOUNTING COPY

[END OF INVOICE] 10:55am

The Reynolds and Reynolds Company ERAINTINVE
SF7645378 Q (09/19)

WALNUT CREEK CHRYSLER JEEP DODGE R[redacted]

2404 N. MAIN STREET
WALNUT CREEK, CALIFORNIA 94596
(925) 937-5060

U.S. EPA ID # CAD 982414153
BAR # ARD-170632

NOTICE TO CONSUMER: PLEASE READ IMPORTANT WARRANTY INFORMATION ON BACK.

[redacted]

[redacted]	ADVISOR: JOSE MEDINA 539	TAG NO.: 3045	INVOICE DATE: 08/06/20	CEL[redacted]
	LABOR RATE	LICENSE NO.	MILEAGE: 50,104	COLOR: WHITE/
CONCORD, CA [redacted]	YEAR / MAKE / MODEL: 18/DODGE TRUCK/1500 DIESEL (3./1500		DELIVERY DATE	DELIVERY MILES
	VEHICLE I.D. NO.: 1 C 6 R R 7 N M 8 [redacted]		SELLING DEALER NO.	PRODUCTION DATE
[redacted]	F.T.E. NO.		R.O. DATE: 08/06/20	
	USINESS PHONE	COMMENTS		

MO: 50109

J# 1 47JEZ CAMPAIGNS TECH(S):99 WARRANTY

VB1 Safety Recall VB1 - Diesel EGR Cooler (Recall CSN 1)
ORDERED PARTS.
.

PARTS------QTY---FP-NUMBER----------DESCRIPTION----------UNIT PRICE-

JOB # 1 TOTAL PARTS 0.00

JOB # 1 TOTAL LABOR & PARTS 0.00

J# 2 03JEZ-ROTATE TIRE ROTATION TECH(S):0445 49.95

CUSTOMER REQUEST TO ROTATE TIRES AND SET TIRE PRESSURE
INCLUDES MULTI POINT INSPECTION AND BRAKE INSPECTION (E)
.
PERFORMED MULTI POINT INSP. BRAKES F:10MM R:8MM. TIRES
F:7/32 R:6/32. ROTATED TIRES. TORQUED WHEELS. ALL LIGHTS
AND WIPERS WORK. TOPPED OFF FLUIDS AS NEEDED.

PARTS------QTY---FP-NUMBER----------DESCRIPTION----------UNIT PRICE-

JOB # 2 TOTAL PARTS 0.00

JOB # 2 TOTAL LABOR & PARTS 49.95

J# 3 03JEZPRESS SET TIRE PRESSURE TECH(S):0445 INTERNAL

STATE MANDATED TIRE INFLATION CHECK.
SET TIRE PRESSURES TO MANUFACTURER'S RECOMMENDATIONS
TIRES SET LF39 RF39 LR39 RR39 PSI.

PARTS------QTY---FP-NUMBER----------DESCRIPTION----------UNIT PRICE-

JOB # 3 TOTAL PARTS 0.00

JOB # 3 TOTAL LABOR & PARTS 0.00

J# 4 02JEZ-04000 CSC 5K SERVICE TECH(S):0445 WARRANTY

CSC 4,000 MILE / 3 MONTH SERVICE
.
PERFORMED OIL & FILTER CHANGE.

PARTS------QTY---FP-NUMBER----------DESCRIPTION----------UNIT PRICE-

JOB # 4	1	68229402-AA	FILTER ENGINE OIL 0	WARRANTY
JOB # 4	11	68001332-PC	OIL 5W40 01	WARRANTY

JOB # 4 TOTAL PARTS 0.00

JOB # 4 TOTAL LABOR & PARTS 0.00

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # 4	JEL	10% DISCOUNT: JEEP LABOR	WARRANTY
JOB # 4	JEP	10% DISCOUNT: JEEP PARTS	WARRANTY

TOTAL - MISC 0.00

ESTIMATE----------

CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
ORIGINAL ESTIMATE OF $49.95 (+TAX)

ACCOUNTING COPY

[CONTINUED ON NEXT PAGE] 10:55am

The Reynolds and Reynolds Company ERAINTINVE
SF7645378 Q (09/19)

WALNUT CREEK CHRYSLER JEEP DODGE R[redacted]

2404 N. MAIN STREET
WALNUT CREEK, CALIFORNIA 94596
(925) 937-5060

U.S. EPA ID # CAD 982414153
BAR # ARD-170632

NOTICE TO CONSUMER: PLEASE READ IMPORTANT WARRANTY INFORMATION ON BACK.

[redacted]

[redacted]	ADVISOR: JOSE MEDINA 539	TAG NO.: 3045	INVOICE DATE: 08/06/2[redacted]	
	LABOR RATE	LICENSE NO.	MILEAGE: 50,104	COLOR: WHITE/
CONCORD, CA [redacted]	YEAR / MAKE / MODEL: 18/DODGE TRUCK/1500 DIESEL (3./1500		DELIVERY DATE	DELIVERY MILES
	VEHICLE I.D. NO.: 1 C 6 R R 7 N M 8 [redacted]		SELLING DEALER NO.	PRODUCTION DATE
[redacted]	F.T.E. NO.		R.O. DATE: 08/06/20	
	BUSINESS PHONE	COMMENTS		

MO: 50109

BY SIGNING THIS DOCUMENT YOU ARE ACKNOWLEDGING THE MICHAEL STEAD'S WALNUT CREEK CHRYSLER JEEP DODGE RECOMMENDED MAINTENANCE SCHEDULES EXCEED THE FACTORY RECOMMENDATIONS AND ARE DESIGNED TO MEET THE DEMAND OF AREA ROAD AND WEATHER CONDITIONS.

YOUR PRIVACY IS IMPORTANT TO US AT WALNUT CREEK CHRYSLER JEEP DODGE RAM. BEFORE PROVIDING US WITH PERSONAL INFORMATION, YOU MAY VIEW OUR NOTICE AT COLLECTION OF PERSONAL INFORMATION AND/OR PRIVACY POLICY AT THE FOLLOWING URLS:
https://www.walnutcreekcjdr.com/privacy.htm
https://www.walnutcreekcjdr.com/notice-at-collection.htm
OR ASK A DEALERSHIP REPRESENTATIVE FOR A COPY.

TOTAL LABOR....	49.95
TOTAL PARTS....	0.00
TOTAL SUBLET...	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	0.00
TOTAL INVOICE $	**49.95**

CUSTOMER SIGNATURE

********** DUPLICATE INVOICE **********

ACCOUNTING COPY

[END OF INVOICE] 10:55am

The Reynolds and Reynolds Company ERAINTINVE
SF7645378 Q (09/19)

WALNUT CREEK CHRYSLER JEEP DODGE R[redacted]

2404 N. MAIN STREET
WALNUT CREEK, CALIFORNIA 94596
(925) 937-5060

U.S. EPA ID # CAD 982414153
BAR # ARD-170632

NOTICE TO CONSUMER: PLEASE READ IMPORTANT WARRANTY INFORMATION ON BACK.

[redacted]

ADVISOR: JOSE MEDINA 539	TAG NO. 3149	INVOICE DATE 08/20/[redacted]	
LABOR RATE	LICENSE NO.	MILEAGE 50,435	COLOR WHITE/
YEAR / MAKE / MODEL: 18/DODGE TRUCK/1500 DIESEL (3./1500		DELIVERY DATE	DELIVERY MILES
VEHICLE I.D. NO.: 1 C 6 R R 7 N M 8 J [redacted]		[redacted]LLING DEALER NO.	PRODUCTION DATE
F. T. E. NO.		[redacted]O. DATE 08/12/20	
BUSINESS PHONE	COMMENTS		

CONCORD, CA [redacted]

[redacted]

MO: 50460

LABOR & PARTS----------

J# 1 47JEZ CAMPAIGNS TECH(S):0111 WARRANTY

VB1 Safety Recall VB1 - Diesel EGR Cooler VB1 - 2014-2019 DS
30L DIESEL EGR COOLER (Recall CSN 1)
.
PERFORMED RECALL VB1 INSPECTED FOR CEL NONE PRESENT AT THIS
TIME. DRAINED COOLING SYSTEM AND REMOVED RELATED PARTS. REPL
ACED EGR COOLER WITH NEW AND INSTALLED NEW GASKETS/SEALS. RE
INSTALLED ALL REMOVED PARTS AND REFILLED COOLING SYSTEM.

PARTS------	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
JOB # 1	1	CSNDVB11-AA	COOLER EGR VALVE 14		WARRANTY
JOB # 1	1	CSNDVB12-AA	BUSHING NONE 14		WARRANTY
			JOB # 1 TOTAL PARTS		0.00
			JOB # 1 TOTAL LABOR & PARTS		0.00

J# 2 03JEZPRESS SET TIRE PRESSURE TECH(S):0111 WARRANTY

STATE MANDATED TIRE INFLATION CHECK.
SET TIRE PRESSURES TO MANUFACTURER'S RECOMMENDATIONS
LF 40 RF 40 LR 40 RR 40

PARTS------	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
			JOB # 2 TOTAL PARTS		0.00
			JOB # 2 TOTAL LABOR & PARTS		0.00

J# 3+04JEZ-5STAR QC TECH(S):99 WARRANTY

QUALITY CONTROL CHECK
.
COMPLETED EXTENDED ROAD TEST ALL OK

PARTS------	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
			JOB # 3 TOTAL PARTS		0.00
			JOB # 3 TOTAL LABOR & PARTS		0.00

ESTIMATE----------

CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
ORIGINAL ESTIMATE OF $0.00 (+TAX)

ACCOUNTING COPY

[CONTINUED ON NEXT PAGE] 10:55am

The Reynolds and Reynolds Company ERAINTINVE
SF7645378 Q (09/19)

WALNUT CREEK CHRYSLER JEEP DODGE RAM

2404 N. MAIN STREET
WALNUT CREEK, CALIFORNIA 94596
(925) 937-5060

U.S. EPA ID # CAD 982414153
BAR # ARD-170632

NOTICE TO CONSUMER: PLEASE READ IMPORTANT WARRANTY INFORMATION ON BACK.

[redacted]

[redacted]	ADVISOR: JOSE MEDINA 539	TAG NO.: 3149	INVOICE DA[redacted]: 08/[redacted]	
	LABOR RATE	LICENSE NO.	MILEAGE: 50,435	COLOR: WHITE[redacted]
CONCORD, CA[redacted]	YEAR / MAKE / MODEL: 18/DODGE TRUCK/1500 DIESEL (3./1500		DELIVERY DATE	DELIVERY MILES
	VEHICLE I.D. NO.: 1 C 6 R R 7 N M 8 J[redacted]		[redacted]LLING DEALER NO.	PRODUCTION DATE
[redacted]	F.T.E. NO.		[redacted]D. DATE: 08/12/20	
	BUSINESS PHONE	COMMENTS		

MO: 50460

BY SIGNING THIS DOCUMENT YOU ARE ACKNOWLEDGING THE MICHAEL STEAD'S WALNUT CREEK CHRYSLER JEEP DODGE RECOMMENDED MAINTENANCE SCHEDULES EXCEED THE FACTORY RECOMMENDATIONS AND ARE DESIGNED TO MEET THE DEMAND OF AREA ROAD AND WEATHER CONDITIONS.

YOUR PRIVACY IS IMPORTANT TO US AT WALNUT CREEK CHRYSLER JEEP DODGE RAM. BEFORE PROVIDING US WITH PERSONAL INFORMATION, YOU MAY VIEW OUR NOTICE AT COLLECTION OF PERSONAL INFORMATION AND/OR PRIVACY POLICY AT THE FOLLOWING URLS:
https://www.walnutcreekcjdr.com/privacy.htm
https://www.walnutcreekcjdr.com/notice-at-collection.htm
OR ASK A DEALERSHIP REPRESENTATIVE FOR A COPY.

TOTAL LABOR....	0.00
TOTAL PARTS....	0.00
TOTAL SUBLET...	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	0.00
TOTAL INVOICE $	**0.00**

CUSTOMER SIGNATURE

********** DUPLICATE INVOICE **********

ACCOUNTING COPY

[END OF INVOICE] 10:55am

The Reynolds and Reynolds Company ERAINTINVE
SF7645378 Q (09/19)

WALNUT CREEK CHRYSLER JEEP DODGE RAM [redacted]

2404 N. MAIN STREET
WALNUT CREEK, CALIFORNIA 94596
(925) 937-5060

Jeep

DODGE

U.S. EPA ID # CAD 982414153
BAR # ARD-170632

NOTICE TO CONSUMER: PLEASE READ IMPORTANT WARRANTY INFORMATION ON BACK.

[redacted]

CEL [redacted]

ADVISOR: CHARLES LOGAN 0343	TAG NO.: 4850	INVOICE DATE: 10/15/20	
LABOR RATE	LICENSE NO.	MILEAGE: 54,662	COLOR: WHITE/
YEAR / MAKE / MODEL: 18/DODGE TRUCK/1500 DIESEL (3./1500		DELIVERY DATE	DELIVERY MILES
VEHICLE I.D. NO.: 1 C 6 R R 7 N M [redacted]		LING DEALER NO.	PRODUCTION DATE
F. T. E. NO.		R. O. DATE: 10/12/20	
BUSINESS PHONE	COMMENTS		

CONCORD, CA [redacted]

[redacted]

MO: 54662

J# 1 02JEZ CSC 10K SERVICE TECH(S):0437 WARRANTY

PERFORM OIL AND FILTER CHAGNE. PERFORM MULTI POINT
INSPECTION
TIRES FRONT 6/32 REAR 5/32. BRAKES FRONT 9MM REAR 8MM. ALL
LIGHTS AND WIPERS WORK
PERFORM OIL CHANGE. TOP OFF FLUIDS AS NEEDED. RESET LIGHT
INSTALL STICKER. MULTIPOINT INSPECTION

PARTS------QTY---FP-NUMBER----------	DESCRIPTION----------	UNIT PRICE-	
JOB # 1 1 68492616-AA	FILTER ENGINE OIL 0		WARRANTY
JOB # 1 11 68001332-PC	OIL 5W40 01		WARRANTY
	JOB # 1 TOTAL PARTS		0.00
	JOB # 1 TOTAL LABOR & PARTS		0.00

J# 2 03JEZPRESS SET TIRE PRESSURE TECH(S):0437 INTERNAL

STATE MANDATED TIRE INFLATION CHECK.
SET TIRE PRESSURES TO MANUFACTURER'S RECOMMENDATIONS
SET TIRES LF39 RF39 LR39 RR39 SP39 PSI COLD

PARTS------QTY---FP-NUMBER----------	DESCRIPTION----------	UNIT PRICE-	
	JOB # 2 TOTAL PARTS		0.00
	JOB # 2 TOTAL LABOR & PARTS		0.00

J# 3 34JEZ-4TIRES REPLACE 4 TIRES TECH(S):0437 INTERNAL

CUSTOMER REQUEST TO REPALCE ALL 4 TIRES.
BUY 3 GET 1 FOR $1
.
DID NOT REPLACE TIRES TOOK TOO LONG TO GET CUSTOMER
DECIDED NOT TO GET THEM REPLACED

PARTS------QTY---FP-NUMBER----------	DESCRIPTION----------	UNIT PRICE-	
	JOB # 3 TOTAL PARTS		0.00
	JOB # 3 TOTAL LABOR & PARTS		0.00

MISC------CODE--------DESCRIPTION----------	CONTROL NO---------	
JOB # 1 JEP 10% DISCOUNT: JEEP PARTS		WARRANTY
	TOTAL - MISC	0.00

ESTIMATE----------
CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
ORIGINAL ESTIMATE OF $906.00 (+TAX)

COMMENTS---- [redacted]
TAG NUMBER I [redacted]
1259 TO LET KNOW THAT WE WILL NEED TO KEEP THE TRUCK SINCE THE PART
WILL BE HERE TOMORROW. THE TIRES
SPOKE TO [redacted] SAI [redacted]
CALLED @302 TO LET KNOW TIRES WONT BE HERE TODAY AND WE WILL
CANCELL THEM AND GET THE CAIN THE MORNING

ACCOUNTING COPY

[CONTINUED ON NEXT PAGE] 10:54am

The Reynolds and Reynolds Company ERAINTINVE
SF7645378 Q (09/19)

WALNUT CREEK CHRYSLER JEEP DODGE RAM

[redacted]

Jeep

DODGE

CHRYSLE

2404 N. MAIN STREET
WALNUT CREEK, CALIFORNIA 94596
(925) 937-5060

U.S. EPA ID # CAD 982414153
BAR # ARD-170632

NOTICE TO CONSUMER: PLEASE READ IMPORTANT WARRANTY INFORMATION ON BACK.

[redacted]

ADVISOR: CHARLES LOGAN 0343		TAG NO.: 4850	INVOICE DATE: 10/15/	[redacted]
LABOR RATE	LICENSE NO.	MILEAGE: 54,662	COLOR: WHITE/	
YEAR / MAKE / MODEL: 18/DODGE TRUCK/1500 DIESEL (3./1500			DELIVERY DATE	DELIVERY MILES
VEHICLE I.D. NO.: 1 C 6 R R 7 N M 8 [redacted]			SELLING DEALER NO.	PRODUCTION DATE
F. T. E. NO.		P.O. NO.	R. O. DATE: 10/12/20	
[redacted] BUSINESS PHONE	COMMENTS			

CONCORD, CA [redacted]

MO: 54662

BY SIGNING THIS DOCUMENT YOU ARE ACKNOWLEDGING THE MICHAEL STEAD'S WALNUT CREEK CHRYSLER JEEP DODGE RECOMMENDED MAINTENANCE SCHEDULES EXCEED THE FACTORY RECOMMENDATIONS AND ARE DESIGNED TO MEET THE DEMAND OF AREA ROAD AND WEATHER CONDITIONS.

YOUR PRIVACY IS IMPORTANT TO US AT WALNUT CREEK CHRYSLER JEEP DODGE RAM. BEFORE PROVIDING US WITH PERSONAL INFORMATION, YOU MAY VIEW OUR NOTICE AT COLLECTION OF PERSONAL INFORMATION AND/OR PRIVACY POLICY AT THE FOLLOWING URLS:
https://www.walnutcreekcjdr.com/privacy.htm
https://www.walnutcreekcjdr.com/notice-at-collection.htm
OR ASK A DEALERSHIP REPRESENTATIVE FOR A COPY.

TOTAL LABOR....	0.00
TOTAL PARTS....	0.00
TOTAL SUBLET...	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	0.00
TOTAL INVOICE $	**0.00**

CUSTOMER SIGNATURE

********** DUPLICATE INVOICE **********

ACCOUNTING COPY

[END OF INVOICE] 10:54am

The Reynolds and Reynolds Company ERAINTINVE
SF7645378 Q (09/19)

WALNUT CREEK CHRYSLER JEEP DODGE RAM [redacted]

2404 N. MAIN STREET
WALNUT CREEK, CALIFORNIA 94596
(925) 937-5060

Jeep DODGE CHRYSLE

U.S. EPA ID # CAD 982414153
BAR # ARD-170632

NOTICE TO CONSUMER: PLEASE READ IMPORTANT WARRANTY INFORMATION ON BACK.

[redacted]

[redacted]	ADVISOR: ELVIRA ARIFOVIC 0354	TAG NO.: 7425	INVOICE DATE: 11/18 [redacted]	
	LABOR RATE	LICENSE NO.	MILEAGE: 58,654	COLOR: WHITE/
CONCORD, CA [redacted]	YEAR / MAKE / MODEL: 18/DODGE TRUCK/1500 DIESEL (3./1500		DELIVERY DATE	DELIVERY MILES
	VEHICLE I.D. NO.: 1 C 6 R R 7 N M 8 J [redacted]		ELLING DEALER NO.	PRODUCTION DATE
	F. T. E. NO.		R. O. DATE: 11/17/20	
[redacted]	BUSINESS PHONE	COMMENTS		

LABOR & PARTS---------- MO: 58674

J# 1 03JEZPRESS SET TIRE PRESSURE TECH(S):0445 WARRANTY

STATE MANDATED TIRE INFLATION CHECK.
SET TIRE PRESSURES TO MANUFACTURER'S RECOMMENDATIONS
.
TIRES SET LF39 RF39 LR39 RR39 SP39 PSI COLD.

PARTS------QTY---FP-NUMBER----------DESCRIPTION----------UNIT PRICE-

JOB # 1 TOTAL PARTS 0.00

JOB # 1 TOTAL LABOR & PARTS 0.00

J# 2 14JEZ-1DIAG CHECK & DIAGNOSE TECH(S):0244 WARRANTY

CUSTOMER STATES CHECK ENGINE LIGHT IS ON CHECK AND ADVISE
(J OR W)
VERIFED CEL.SCANNED FOR DTC FOUND STORED P026C-00 FUEL
INJECTION QUANTITY LOWER THAN EXPECTED.CHECKED FOR EXHAUST
LEAKS NONE FOUND AIR CLEANER LID NOT FULLY SEATED.
RE-SEATED AIR CLEANER AND UPDATED PCM SOFTWARE.CLEARED DTC
ROADTESTED 4 MILES DTC DID NOT RETURN.RECOMMEND EXTENDED
ROADTEST TO SEE IF DTC RETURNS AS SEVERAL DIFFERENT
CONDITIONS CAN CAUSE THIS DTC.VEHICLE IS LOW ON FUEL.
INSPECTED FOR AIR AND EXHAUST LEAKS
RESEATED AIR CLEANER
UPDATED PCM SOFTWARE
PCM 68359362AJ to targeted part number 68359362AL
TSB 18-069-20

PARTS------QTY---FP-NUMBER----------DESCRIPTION----------UNIT PRICE-

JOB # 2 TOTAL PARTS 0.00

JOB # 2 TOTAL LABOR & PARTS 0.00

J# 3+02JEZ-04000 CSC 5K SERVICE TECH(S):0445 WARRANTY

PERFORM CSC PRE PAID LUBE OIL AND FILTER SERVICE
MULTIPOINT INSPECTION
.
PERFORMED OIL & FILTER CHANGE. PERFORMED MULTI POINT INSP.
BRAKES F:8MM R:8MM. TIRES F:12/32 R:12/32. ALL LIGHTS AND
WIPERS WORK. TOPPED OFF FLUIDS AS NEEDED.

PARTS------QTY---FP-NUMBER----------			DESCRIPTION----------UNIT PRICE-	
JOB # 3	1	68492616-AA	FILTER ENGINE OIL 0	WARRANTY
JOB # 3	11	68001332-PC	OIL 5W40 01	WARRANTY
			JOB # 3 TOTAL PARTS	0.00
			JOB # 3 TOTAL LABOR & PARTS	0.00

SUBLET-- [redacted] V#-INV.DATE-DESCRIPTION----------
JOB # 2 [redacted] 11/18/20 $20 FUEL 20.00
TOTAL - SUBLET 20.00

MISC------CODE--------DESCRIPTION----------CONTROL NO---------			
JOB # 3	JEP	10% DISCOUNT: JEEP PARTS	WARRANTY
JOB # 3	JEL	10% DISCOUNT: JEEP LABOR	WARRANTY

ACCOUNTING COPY

[CONTINUED ON NEXT PAGE] 10:54am

The Reynolds and Reynolds Company ERAINTINVE
SF7645378 Q (09/19)

WALNUT CREEK CHRYSLER JEEP DODGE RAM

2404 N. MAIN STREET
WALNUT CREEK, CALIFORNIA 94596
(925) 937-5060

Jeep

DODGE

U.S. EPA ID # CAD 982414153
BAR # ARD-170632

NOTICE TO CONSUMER: PLEASE READ IMPORTANT WARRANTY INFORMATION ON BACK.

[redacted]

[redacted]

CONCORD, CA [redacted]

[redacted]

ADVISOR: ELVIRA ARIFOVIC 0354	TAG NO.: 7425	INVOICE DATE: 11/18/[redacted]	
LABOR RATE	LICENSE NO.	MILEAGE: 58,654	COLOR: WHITE/
YEAR / MAKE / MODEL: 18/DODGE TRUCK/1500 DIESEL (3./1500		DELIVERY DATE	DELIVERY MILES
VEHICLE I.D. NO.: 1 C 6 R R 7 N M [redacted]		SELLING DEALER NO.	PRODUCTION DATE
F. T. E. NO.		R. O. DATE: 11/17/20	
BUSINESS PHONE	COMMENTS		

MO: 58674

TOTAL - MISC 0.00

ESTIMATE----------

CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
ORIGINAL ESTIMATE OF $199.95 (+TAX)
APPROVED ADDITIONAL COST OF $-179.95 FOR TOTAL ESTIMATE OF $20.00 (+TAX) ON 11/17/20 AT 04:06pm
[redacted] COMMENTS OK TO ADD $20 FUEL BY PHONE

TOTALS----------

BY SIGNING THIS DOCUMENT YOU ARE ACKNOWLEDGING THE MICHAEL STEAD'S WALNUT CREEK CHRYSLER JEEP DODGE RECOMMENDED MAINTENANCE SCHEDULES EXCEED THE FACTORY RECOMMENDATIONS AND ARE DESIGNED TO MEET THE DEMAND OF AREA ROAD AND WEATHER CONDITIONS.

YOUR PRIVACY IS IMPORTANT TO US AT WALNUT CREEK CHRYSLER JEEP DODGE RAM. BEFORE PROVIDING US WITH PERSONAL INFORMATION, YOU MAY VIEW OUR NOTICE AT COLLECTION OF PERSONAL INFORMATION AND/OR PRIVACY POLICY AT THE FOLLOWING URLS:
https://www.walnutcreekcjdr.com/privacy.htm
https://www.walnutcreekcjdr.com/notice-at-collection.htm
OR ASK A DEALERSHIP REPRESENTATIVE FOR A COPY.

BY SIGNING BELOW, CUSTOMER ACKNOWLEDGES NOTICE AND ORAL APPROVAL IF AN INCREASE IN THE ORIGINAL ESTIMATED PRICE.

TOTAL LABOR....	0.00
TOTAL PARTS....	0.00
TOTAL SUBLET...	20.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	0.00
TOTAL INVOICE $	**20.00**

CUSTOMER SIGNATURE

********** DUPLICATE INVOICE **********

ACCOUNTING COPY

[END OF INVOICE] 10:54am

The Reynolds and Reynolds Company ERAINTINVE
SF7645378 Q (09/19)

WALNUT CREEK CHRYSLER JEEP DODGE RAM [redacted]

2404 N. MAIN STREET
WALNUT CREEK, CALIFORNIA 94596
(925) 937-5060

U.S. EPA ID # CAD 982414153
BAR # ARD-170632

NOTICE TO CONSUMER: PLEASE READ IMPORTANT WARRANTY INFORMATION ON BACK.

[redacted]

[redacted]	ADVISOR: ELVIRA ARIFOVIC 0354	TAG NO.: 3109	INVOICE DATE: 12/0[redacted]	
	LABOR RATE	LICENSE NO.	MILEAGE: 59,429	COLOR: WHITE/[redacted]
CONCORD, CA[redacted]	YEAR / MAKE / MODEL: 18/DODGE TRUCK/1500 DIESEL (3./1500		DELIVERY DATE	DELIVERY MILES
	VEHICLE I.D. NO.: 1 C 6 R R 7 N M 8[redacted]		ELLING DEALER NO.	PRODUCTION DATE
[redacted]	F.T.E. NO.		O. DATE: 12/01/20	
	BUSINESS PHONE	COMMENTS		

LABOR & PARTS---------- MO: 59598

J# 1 13JEZ-1DIAG CHECK & DIAGNOSE TECH(S):0244 INTERNAL

CUSTOMER STATES CHECK ENGINE LIGHT IS BACK ON, PLEASE CHECK AND ADVISE
VERIFIED STORED P026C-00 FUEL INJECTOR QUANTITY "A" LOWER THAN EXPECTED.INTERMITTENT ISSUE.CHECKED FOR AIR LEAKS AND RESTRICTIONS.NONE FOUND.FUEL RAIL PRESSURE GOOD.O2 SENSORS WORKING.ECT SENSOR WORKING NORMALLY.CHECKED FOR INTAKE LEAKS WITH SMOKE MACHINE.NONE FOUND.
NEED TO PERFORM FUEL INJECTOR CLEANING PROCEEDURE.
INSPECTED AIR INTAKE AND EXHAUST SYSTEMS
PERFORMED SMOKE TEST ON INTAKE SYSTEM
CHECKED FUEL DELIVERY SYSTEMS
MONITORED FUEL MANAGEMENT SYSTEM.
ADDED MOPAR FUEL INJECTOR CLEANER,PERFORMED FUEL INJECTOR CLEANING PROCEEDURE IN WITECH.
PERFORMED SERVICE DPF REGENERATION,30 MINUTE DRIVE CYCLE.

PARTS------QTY---FP-NUMBER----------DESCRIPTION----------UNIT PRICE-
JOB # 1 TOTAL PARTS 0.00

JOB # 1 TOTAL LABOR & PARTS 0.00

J# 2 03JEZPRESS SET TIRE PRESSURE TECH(S):0244 INTERNAL

STATE MANDATED TIRE INFLATION CHECK.
SET TIRE PRESSURES TO MANUFACTURER'S RECOMMENDATIONS
SET TIRE PSI LF39 RF39 LR39 RR39

PARTS------QTY---FP-NUMBER----------DESCRIPTION----------UNIT PRICE-
JOB # 2 TOTAL PARTS 0.00

JOB # 2 TOTAL LABOR & PARTS 0.00

J# 3+17JEZ-FILTER FUEL FILTER TECH(S):0244 150.00

PER TECHNICIAN DISCOVERY FOUND FUEL FILTER (J)
.
REPLACED FUEL FILTER.

PARTS------QTY---FP-NUMBER----------DESCRIPTION----------UNIT PRICE-
JOB # 3 1 68235275-AB FILTER KI FUEL/WATE 51.74 51.74
JOB # 3 TOTAL PARTS 51.74

JOB # 3 TOTAL LABOR & PARTS 201.74

ESTIMATE----------
CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
ORIGINAL ESTIMATE OF $199.95 (+TAX)
APPROVED ADDITIONAL COST OF [redacted]AL ESTIMATE OF $402.00 (+TAX) ON 12/02/20 AT 12:24pm
[redacted]CE FUEL FILTER BY PHONE
[redacted]

ACCOUNTING COPY

[CONTINUED ON NEXT PAGE] 10:54am

The Reynolds and Reynolds Company ERAINTINVE
SF7645378 Q (09/19)

WALNUT CREEK CHRYSLER JEEP DODGE RA[redacted]

2404 N. MAIN STREET
WALNUT CREEK, CALIFORNIA 94596
(925) 937-5060

U.S. EPA ID # CAD 982414153
BAR # ARD-170632

NOTICE TO CONSUMER: PLEASE READ IMPORTANT WARRANTY INFORMATION ON BACK.

[redacted]

[redacted]	ADVISOR: ELVIRA ARIFOVIC 0354	TAG NO.: 3109	INVOICE DATE: 12/04/20	CEL[redacted]
	LABOR RATE	LICENSE NO.	MILEAGE: 59,429	COLOR: WHITE/
CONCORD, CA[redacted]	YEAR / MAKE / MODEL: 18/DODGE TRUCK/1500 DIESEL (3./1500		DELIVERY DATE	DELIVERY MILES
	VEHICLE I.D. NO.: 1 C 6 R R 7 N M 8 [redacted]		SELLING DEALER NO.	PRODUCTION DATE
	F.T.E. NO.		R.O. DATE: 12/01/20	
R[redacted]	BUSINESS PHONE	COMMENTS		

T[redacted] MO: 59598

BY SIGNING THIS DOCUMENT YOU ARE ACKNOWLEDGING THE MICHAEL STEAD'S WALNUT CREEK CHRYSLER JEEP DODGE RECOMMENDED MAINTENANCE SCHEDULES EXCEED THE FACTORY RECOMMENDATIONS AND ARE DESIGNED TO MEET THE DEMAND OF AREA ROAD AND WEATHER CONDITIONS.

YOUR PRIVACY IS IMPORTANT TO US AT WALNUT CREEK CHRYSLER JEEP DODGE RAM. BEFORE PROVIDING US WITH PERSONAL INFORMATION, YOU MAY VIEW OUR NOTICE AT COLLECTION OF PERSONAL INFORMATION AND/OR PRIVACY POLICY AT THE FOLLOWING URLS:
https://www.walnutcreekcjdr.com/privacy.htm
https://www.walnutcreekcjdr.com/notice-at-collection.htm
OR ASK A DEALERSHIP REPRESENTATIVE FOR A COPY.

BY SIGNING BELOW, CUSTOMER ACKNOWLEDGES NOTICE AND ORAL APPROVAL IF AN INCREASE IN THE ORIGINAL ESTIMATED PRICE.

TOTAL LABOR....	150.00
TOTAL PARTS....	51.74
TOTAL SUBLET...	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	4.27
TOTAL INVOICE $	**206.01**

CUSTOMER SIGNATURE

********** DUPLICATE INVOICE **********

ACCOUNTING COPY

[END OF INVOICE] 10:54am

The Reynolds and Reynolds Company ERAINTINVE
SF7645378 Q (09/19)

WALNUT CREEK CHRYSLER JEEP DODGE R[redacted]

2404 N. MAIN STREET
WALNUT CREEK, CALIFORNIA 94596
(925) 937-5060

U.S. EPA ID # CAD 982414153
BAR # ARD-170632

NOTICE TO CONSUMER: PLEASE READ IMPORTANT WARRANTY INFORMATION ON BACK.

[redacted]

[redacted]	ADVISOR: ELVIRA ARIFOVIC 0354	TAG NO.: 3195	INVOICE DATE: 12/2[redacted]	
	LABOR RATE	LICENSE NO.	MILEAGE: 60,342	COLOR: WHITE/[redacted]
CONCORD, CA [redacted]	YEAR / MAKE / MODEL: 18/DODGE TRUCK/1500 DIESEL (3./1500		DELIVERY DATE	DELIVERY MILES
	VEHICLE I.D. NO.: 1 C 6 R R 7 N M 8 J [redacted]		SELLING DEALER NO.	PRODUCTION DATE
[redacted]	F.T.E. NO.	P.O. NO.	R.O. DATE: 12/11/20	
	BUSINESS PHONE	COMMENTS		

LABOR & PARTS---------- MO: 60561

J# 1 03JEZPRESS SET TIRE PRESSURE TECH(S):0111 INTERNAL

STATE MANDATED TIRE INFLATION CHECK.
SET TIRE PRESSURES TO MANUFACTURER'S RECOMMENDATIONS
LF 40 RF 40 LR 40 RR 40

JOB # 1 TOTAL LABOR & PARTS 0.00

J# 2 17JEZ-1DIAG CHECK & DIAGNOSE TECH(S):0111 199.95

CUSTOMER STATES CHECK ENGINE LIGHT IS ON CHECK AND ADVISE
SEE HISTORY
0111 PULLED SCAN REPORT AND CODE THE OTHER DAY - NEED TO
START A STAR CASE AND EMAIL FIELD TECH!
NOTICED FILLED DEF BUT DID NOT REGISTER UNTIL THE FOLLOWING
MORNING
VERIFIED CONCERN I INSTALLED A SCAN TOOL AND FOUND DTCS
P026C-00-FUEL INJECTION QUANTITY LOWER THAN EXPECTED
AND P050E-00-COLD START ENGINE EXHAUST TEMPERATURE TOO LOW
STORED. DUE TO PERVIOUS VISIT OPENED STAR CASE [redacted]
AWAITING RESPONSE.
REMOVED SOLENOID FROM HIGH PRESSURE PUMP AND TOOK PICTURES.
I UPLOADED PCITURE TO STAR.
I RE-INSPECTED EXHAUST AND INTAKE SYSTEM FOR ISSUES, I FOUND
SOOT BUILT UP ON BOOST PRESSURE SENSOR BUT VEHICLE IS NOT
SET AN UNDER BOOST DTC OR HAS SIGNS OF UNDER BOOST. I
CLEANED SENSOR WITH ELECTRICAL CONTACT CLEANER AND CLEARED
DTC. REQUEST EXTENDED ROAD TEST UNDER MUTLI CONDITION TO
VERIFY REPAIR. VEHICLE WAS DRIVEN MUTLI TIME AND MULTI DAYS
OVER 200 MILES CEL NOT ANY DTCS RETURNED AT THIS TIME

JOB # 2 TOTAL LABOR & PARTS 199.95

ESTIMATE----------
CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
ORIGINAL ESTIMATE OF $199.95 (+TAX)

ACCOUNTING COPY

[CONTINUED ON NEXT PAGE] 10:53am

The Reynolds and Reynolds Company ERAINTINVE
SF7645378 Q (09/19)

WALNUT CREEK CHRYSLER JEEP DODGE [redacted]

2404 N. MAIN STREET
WALNUT CREEK, CALIFORNIA 94596
(925) 937-5060

U.S. EPA ID # CAD 982414153
BAR # ARD-170632

NOTICE TO CONSUMER: PLEASE READ IMPORTANT WARRANTY INFORMATION ON BACK.

[redacted]

ADVISOR: ELVIRA ARIFOVIC 0354		TAG NO.: 3195	INVOICE DATE: 12/22	
LABOR RATE	LICENSE NO.	MILEAGE: 60,342	COLOR: WHITE/	
YEAR / MAKE / MODEL: 18/DODGE TRUCK/1500 DIESEL (3./1500			DELIVERY DATE	DELIVERY MILES
VEHICLE I.D. NO.: 1 C 6 R R 7 N M 8 [redacted]			LING DEALER NO.	PRODUCTION DATE
F. T. E. NO.			D. DATE: 12/11/20	
BUSINESS PHONE	COMMENTS			

CONCORD, CA [redacted]

[redacted]

MO: 60561

BY SIGNING THIS DOCUMENT YOU ARE ACKNOWLEDGING THE MICHAEL STEAD'S WALNUT CREEK CHRYSLER JEEP DODGE RECOMMENDED MAINTENANCE SCHEDULES EXCEED THE FACTORY RECOMMENDATIONS AND ARE DESIGNED TO MEET THE DEMAND OF AREA ROAD AND WEATHER CONDITIONS.

YOUR PRIVACY IS IMPORTANT TO US AT WALNUT CREEK CHRYSLER JEEP DODGE RAM. BEFORE PROVIDING US WITH PERSONAL INFORMATION, YOU MAY VIEW OUR NOTICE AT COLLECTION OF PERSONAL INFORMATION AND/OR PRIVACY POLICY AT THE FOLLOWING URLS:
https://www.walnutcreekcjdr.com/privacy.htm
https://www.walnutcreekcjdr.com/notice-at-collection.htm
OR ASK A DEALERSHIP REPRESENTATIVE FOR A COPY.

TOTAL LABOR....	199.95
TOTAL PARTS....	0.00
TOTAL SUBLET...	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	0.00
TOTAL INVOICE $	**199.95**

CUSTOMER SIGNATURE

********** DUPLICATE INVOICE **********

ACCOUNTING COPY

[END OF INVOICE] 10:53am

The Reynolds and Reynolds Company ERAINTINVE
SF7645378 Q (09/19)

WALNUT CREEK CHRYSLER JEEP DODGE [redacted]

2404 N. MAIN STREET
WALNUT CREEK, CALIFORNIA 94596
(925) 937-5060

U.S. EPA ID # CAD 982414153
BAR # ARD-170632

NOTICE TO CONSUMER: PLEASE READ IMPORTANT WARRANTY INFORMATION ON BACK.

[redacted]

[redacted]	ADVISOR: ELVIRA ARIFOVIC 0354	TAG NO.: 3671	INVOICE DATE: 12/31/20
	LABOR RATE	LICENSE NO.	MILEAGE: 60,787
	YEAR / MAKE / MODEL: 18/DODGE TRUCK/1500 DIESEL (3./1500		COLOR: WHITE/
CONCORD, C[redacted]	VEHICLE I.D. NO.: 1 C 6 R R 7 N M 8[redacted]		DELIVERY DATE / DELIVERY MILES
	F. T. E. NO.		SELLING DEALER NO. / PRODUCTION DATE
[redacted]	BUSINESS PHONE	COMMENTS	R. O. DATE: 12/28/20

CEL[redacted]

MO: 60861

J# 1 14JEZ-1DIAG CHECK & DIAGNOSE TECH(S):0111 INTERNAL

CUSTOMER STATES CHECK ENGINE LIGHT IS BACK ON
CHECK AND ADVISE
VERIFIED CEL IS ON I INSTALLED A SCAN TOOL AND FOUND DTC
P050E COLD START ENGINE EXHAUST TEMPERATURE TOO LOW STORED.
FROM A COLD START MONITORED ALL EGT SENSOR FOUND 1/1 BEFORE
TURBO IS INTERMITTENTLY NOT CHANGING HAD VEHICLE RUNNING FOR
ABOUT AN HOUR AND 1/1 EGT WAS STUCK AT 256.73, WHEN I FIRST
STARTED THE VEHICLE 1/1 WAS READING OVER 300 DEG. I CHECKED
FOR FOR EXHAUST LEAK AROUND TURBO AND OUTLET NONE PRESENT
AT THIS TIME PER FLOW CHART NEED TO REPLACE 1/1 EGT SENSOR
WITH NEW AND RECHECK.
RECHECKED VEHICLE IN THE MORNING AFTER A COLD SOAK CEL WAS
NOT ON ALSO I RESCANNED VEHICLE AND FOUND NO PENDING DTCS
EITHER. REQUEST EXTENDED ROAD TEST TO VERIFY REPAIR.

PARTS------QTY---FP-NUMBER----------DESCRIPTION----------UNIT PRICE-

JOB # 1 TOTAL PARTS 0.00

JOB # 1 TOTAL LABOR & PARTS 0.00

J# 2 03JEZPRESS SET TIRE PRESSURE TECH(S):0111 INTERNAL

STATE MANDATED TIRE INFLATION CHECK.
SET TIRE PRESSURES TO MANUFACTURER'S RECOMMENDATIONS
LF 40 RF 40 LR 40 RR 40

PARTS------QTY---FP-NUMBER----------DESCRIPTION----------UNIT PRICE-

JOB # 2 TOTAL PARTS 0.00

JOB # 2 TOTAL LABOR & PARTS 0.00

J# 3+14JEZ ENGINE MINOR TECH(S):0111 361.00

PER TECHNICIAN DISCOVERY FOUND EXHAUST TEMPERATURE SENSOR
(L)
.
REMOVED RELATED PARTS AND REPLACED 1/1 EXHAUST TEMPERATURE
SENSOR. REINSTALLED REMOVED PARTS AND RESET VALVE. CLEARED
DTC REQUEST TO RECHECK IN THE MORNING.

PARTS------QTY---FP-NUMBER----------DESCRIPTION----------UNIT PRICE-

JOB # 3	1	68383247-AA OSP 97215	SENSOR EXHAUST TEMP	154.00	154.00

JOB # 3 TOTAL PARTS 154.00

JOB # 3 TOTAL LABOR & PARTS 515.00

J# 4+04JEZ-5STAR QC TECH(S):99 INTERNAL

QUALITY CONTROL CHECK
.
RESCANNED VEHICLE AFTER ROAD TEST FOUND DTC P026C IS NOW
PENDING NEED TO CONTINUE DIAG.

PARTS------QTY---FP-NUMBER----------DESCRIPTION----------UNIT PRICE-

ACCOUNTING COPY

[CONTINUED ON NEXT PAGE] 10:53am

The Reynolds and Reynolds Company ERAINTINVE
SF7645378 Q (09/19)

WALNUT CREEK CHRYSLER JEEP DODGE R[redacted]

2404 N. MAIN STREET
WALNUT CREEK, CALIFORNIA 94596
(925) 937-5060

Jeep DODGE CHRYSLER

U.S. EPA ID # CAD 982414153
BAR # ARD-170632

NOTICE TO CONSUMER: PLEASE READ IMPORTANT WARRANTY INFORMATION ON BACK.

[redacted]

[redacted]	ADVISOR: ELVIRA ARIFOVIC 0354	TAG NO.: 3671	INVOICE DATE: 12/31/20	CELL [redacted]
	LABOR RATE	LICENSE NO.	MILEAGE: 60,787	COLOR: WHITE/
CONCORD, CA [redacted]	YEAR / MAKE / MODEL: 18/DODGE TRUCK/1500 DIESEL (3 /1500		DELIVERY DATE	DELIVERY MILES
	VEHICLE I.D. NO.: 1 C 6 R R 7 N M 8 [redacted]		SELLING DEALER NO.	PRODUCTION DATE
	F.T.E. NO.		R. O. DATE: 12/28/20	
[redacted]	BUSINESS PHONE	COMMENTS		

MO: 60861

JOB # 4 TOTAL PARTS 0.00

JOB # 4 TOTAL LABOR & PARTS 0.00

J# 5+28JEZ ELECTRICAL TECH(S):0111 WARRANTY

PER TECHNICIAN DISCOVERY FOUND PCM
VERIFIED CEL IS ON, I INSTALLED A SCAN TOOL AND FOUND DTC
P026C FUEL INJECTION QUANTITY LOWER THAN EXPECTED HAS
RETURNED WITH NO OTHER DTCS. RECHECKED FOR INTAKE, EXHUAST
OR FUEL ISSUES NONE PRESENT AT THIS TIME. I REMOVED O2
SENSOR AND INSPECTED FOR EXCESSIVE SOOT, SOOT IS AS DESIGNED
FOR MILEAGE. FOUND NO OTHER ISSUES PRE FLOW CHART NEED TO
REPLACE PCM WITH NEW AND RECHECK.
SAVED INJECTOR CODES AND REMOVED RELATED PARTS. REPLACED
PCM WITH NEW AND REINSTALLED REMOVED PARTS. UPDATED PCM
WITH LATEST SOFTWARE AND WROTE VIN. TRANFERRED INJECTOR
CODES TO NEW PCM AND RESET VALVES. REQUEST EXTENDED ROAD
TEST TO VERIFY REPAIRS.

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
JOB # 5	1	5150767-AD	MODULE POWERTRAIN C		

JOB # 5 TOTAL PARTS 0.00

JOB # 5 TOTAL LABOR & PARTS 0.00

ESTIMATE

CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
ORIGINAL ESTIMATE OF $0.00 (+TAX)
[redacted]TIONAL COST OF $515.00 FOR TOTAL ESTIMATE OF $515.00 (+TAX) ON 12/29/20 AT 09:59am
[redacted] COMMENTS EMAILED - OK TO REPLACE EXHAUST TEMP SENSOR

ACCOUNTING COPY

[CONTINUED ON NEXT PAGE] 10:53am

The Reynolds and Reynolds Company ERAINTINVE
SF7645378 Q (09/19)

WALNUT CREEK CHRYSLER JEEP DODGE RA[redacted]

Jeep

DODGE

U.S. EPA ID # CAD 982414153
BAR # ARD-170632

2404 N. MAIN STREET
WALNUT CREEK, CALIFORNIA 94596
(925) 937-5060

NOTICE TO CONSUMER: PLEASE READ IMPORTANT WARRANTY INFORMATION ON BACK.

[redacted]

[redacted]	ADVISOR: ELVIRA ARIFOVIC 0354		TAG NO.: 3671	INVOICE DATE: 12/31/20	[redacted]
	LABOR RATE	LICENSE NO.	MILEAGE: 60,787	COLOR: WHITE/	
CONCORD, CA[redacted]	YEAR / MAKE / MODEL: 18/DODGE TRUCK/1500 DIESEL (3./1500			DELIVERY DATE	DELIVERY MILES
	VEHICLE I.D. NO.: 1 C 6 R R 7 N M 8 [redacted]			SELLING DEALER NO.	PRODUCTION DATE
[redacted]	F.T.E. NO.			R. O. DATE: 12/28/20	
	PHONE	COMMENTS			

MO: 60861

BY SIGNING THIS DOCUMENT YOU ARE ACKNOWLEDGING THE MICHAEL STEAD'S WALNUT CREEK CHRYSLER JEEP DODGE RECOMMENDED MAINTENANCE SCHEDULES EXCEED THE FACTORY RECOMMENDATIONS AND ARE DESIGNED TO MEET THE DEMAND OF AREA ROAD AND WEATHER CONDITIONS.

YOUR PRIVACY IS IMPORTANT TO US AT WALNUT CREEK CHRYSLER JEEP DODGE RAM. BEFORE PROVIDING US WITH PERSONAL INFORMATION, YOU MAY VIEW OUR NOTICE AT COLLECTION OF PERSONAL INFORMATION AND/OR PRIVACY POLICY AT THE FOLLOWING URLS:
https://www.walnutcreekcjdr.com/privacy.htm
https://www.walnutcreekcjdr.com/notice-at-collection.htm
OR ASK A DEALERSHIP REPRESENTATIVE FOR A COPY.

BY SIGNING BELOW, CUSTOMER ACKNOWLEDGES NOTICE AND ORAL APPROVAL IF AN INCREASE IN THE ORIGINAL ESTIMATED PRICE.

TOTAL LABOR....	361.00
TOTAL PARTS....	154.00
TOTAL SUBLET...	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	12.71
TOTAL INVOICE $	**527.71**

CUSTOMER SIGNATURE

********** DUPLICATE INVOICE **********

ACCOUNTING COPY

[END OF INVOICE] 10:53am

The Reynolds and Reynolds Company ERAINTINVE
SF7645378 Q (09/19)

WALNUT CREEK CHRYSLER JEEP DODGE R[redacted]

2404 N. MAIN STREET
WALNUT CREEK, CALIFORNIA 94596
(925) 937-5060

Jeep
DODGE

U.S. EPA ID # CAD 982414153
BAR # ARD-170632

NOTICE TO CONSUMER: PLEASE READ IMPORTANT WARRANTY INFORMATION ON BACK.

[redacted]

[redacted]	ADVISOR: ELVIRA ARIFOVIC 0354	TAG NO.: 5027	INVOICE DATE: 01/29/21	CE[redacted]
	LABOR RATE	LICENSE NO.	MILEAGE: 61,953	COLOR: WHITE/
	YEAR / MAKE / MODEL: 18/DODGE TRUCK/1500 DIESEL (3./1500		DELIVERY DATE	DELIVERY MILES
	VEHICLE I.D. NO.: 1 C 6 R R 7 N M 8 [redacted]		SELLING DEALER NO.	PRODUCTION DATE
[redacted]	F.T.E. NO.		R.O. DATE: 01/26/21	
	BUSINESS PHONE	COMMENTS		

MO: 62077

J# 1 17JEZ ENGINE FUEL TECH(S):0111 WARRANTY

SOP PARTS CUSTOMER STATES CHECK ENGINE LIGHT IS ON CHECK AND ADVISE
VERIFIED CONCERN I INSTALLED A SCANN TOOL AND FOUND DTCS P026C FUEL INJECTOR QUANTITY A LOWER THAN EXPECTED AND P050E COLD START ENGINE EXHAUST TEMPERATURE TOO LOW STORED. HAVE OPENED STAR CASE #[redacted]ED TO REPLACE FUEL SYSTEM DUE TO HIGH PRES[redacted]LURE CAUSING CONTAMINATION.
TIMED ENGINE AND REMOVED RELATED PARTS. REMOVED HIGH PRESSUR E PUMP AND REPLACED WITH NEW. TRANSFERRED GEAR FROM OLD PUMP TO NEW. REMOVED RELATED PARTS AND REMOVED FUEL RAILS. REPLACED BOTH FUEL RAILS WITH NEW. REPLACED ALL SIX INJECTOR S WITH NEW AND CLEANED SEALING SURFACES. REPLACED FUEL TUBES WITH NEW AND TORQUE TO SPEC. REPLACED UNDER HOOD SUPPLY AND RETURN FUEL HOSES WITH NEW. REMOVED RELATED PARTS AND REMOVED FUEL TANK. DRAINED OLD FUEL FROM TANK AND CLEANED TANK. REPLACED FUEL PUMP WITH NEW AND INSTALLED NEW ORING. REPLACED FILTER HOUSING WITH NEW AND REPLACED PLASTIC RETURN/SUPPLY HOSES AT TANK/HOUSING. REINSTALLED FUEL TANK AND ALL REMOVED PARTS. FILLED SYSTEM WITH NEW CLEAN DIESEL AND PROGRAMMED NEW INJECTORS. RESET MEMORIES AND PRIMED FUEL SYSTEM. CLEARED DTCS AND ROAD TESTED VEHICLE. REQUEST EXTENDED ROAD TEST TO VERIFY REPAIRS.

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE
JOB # 1	1	55366298-AA	O RING FUEL PUMP AN	WARRANTY
JOB # 1	6	68211302-AA	INJECTOR FUEL 14	WARRANTY
JOB # 1	1	68394482-AA	FILTER FUEL 14	WARRANTY
JOB # 1	1	68334956-AA	TUBE KIT FUEL SUPPL	WARRANTY
JOB # 1	1	68229388-AA	TUBE FUEL RETURN 14	WARRANTY
JOB # 1	1	68395008-AA	TUBE FUEL SUPPLY AN	WARRANTY
JOB # 1	1	68161407-AE	PUMP FUEL PUMP 14	WARRANTY
JOB # 1	1	68148329-AB	RAIL FUEL 14	WARRANTY
JOB # 1	1	68148330-AA	RAIL FUEL 14	WARRANTY
JOB # 1	1	68211269-AA	PUMP FUEL INJECTION	WARRANTY
JOB # 1	1	68227593-AC	HOSE FUEL RETURN 14	WARRANTY
JOB # 1	1	68206055-AB	HOSE MODULE TO FUEL	WARRANTY
JOB # 1	1	68206056-AC	HOSE FILTER TO CHAS	WARRANTY

JOB # 1 TOTAL PARTS 0.00

JOB # 1 TOTAL LABOR & PARTS 0.00

J# 2 03JEZPRESS SET TIRE PRESSURE TECH(S):0111 WARRANTY

STATE MANDATED TIRE INFLATION CHECK.
SET TIRE PRESSURES TO MANUFACTURER'S RECOMMENDATIONS
LF 40 RF 40 LR 40 RR 40 SP 40

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE

JOB # 2 TOTAL PARTS 0.00

JOB # 2 TOTAL LABOR & PARTS 0.00

ACCOUNTING COPY

[CONTINUED ON NEXT PAGE] 10:53am

The Reynolds and Reynolds Company ERAINTINVE
SF7645378 Q (09/19)

WALNUT CREEK CHRYSLER JEEP DODGE RA[redacted]

2404 N. MAIN STREET
WALNUT CREEK, CALIFORNIA 94596
(925) 937-5060

U.S. EPA ID # CAD 982414153
BAR # ARD-170632

NOTICE TO CONSUMER: PLEASE READ IMPORTANT WARRANTY INFORMATION ON BACK.

[redacted]

[redacted]	ADVISOR: ELVIRA ARIFOVIC 0354	TAG NO.: 5027		INVOICE DATE: 01/29/21	CELL: [redacted]
	LABOR RATE	LICENSE NO.	MILEAGE: 61,953	COLOR: WHITE/	
CONCORD, CA[redacted]	YEAR / MAKE / MODEL: 18/DODGE TRUCK/1500 DIESEL (3./1500			DELIVERY DATE	DELIVERY MILES
	VEHICLE I.D. NO.: 1 C 6 R R 7 N M 8 J[redacted]			SELLING DEALER NO.	PRODUCTION DATE
	F.T.E. NO.			R.O. DATE: 01/26/21	
[redacted]	BUSINESS PHONE	COMMENTS			

LABOR & PARTS---------- MO: 62077

J# 3+04JEZ-5STAR QC TECH(S):99 WARRANTY

QUALITY CONTROL CHECK

.

.

PARTS------QTY---FP-NUMBER----------DESCRIPTION----------UNIT PRICE-

JOB # 3 TOTAL PARTS 0.00

JOB # 3 TOTAL LABOR & PARTS 0.00

SUBLET--[redacted]#-INV.DATE-DESCRIPTION----------

JOB # 1 [redacted]	01/28/21 5 GALLONS DIESEL	0.00
JOB # 1 [redacted]	01/27/21 5 GALLONS OF DIESEL	17.58
JOB # 1 [redacted]	01/28/21 FUEL DIESEL 30.00	30.00
	TOTAL - SUBLET	47.58

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # 1	FD FUEL DISPOSAL	13.38
	TOTAL - MISC	13.38

ESTIMATE----------

CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
ORIGINAL ESTIMATE OF $0.00 (+TAX)
[redacted]ITIONAL COST OF $61.00 FOR TOTAL ESTIMATE OF $61.00 (+TAX) ON 01/27/21 AT 10:26am
COMMENTS OK TO ADD FUEL

TOTALS----------

BY SIGNING THIS DOCUMENT YOU ARE ACKNOWLEDGING THE MICHAEL STEAD'S WALNUT CREEK CHRYSLER JEEP DODGE RECOMMENDED MAINTENANCE SCHEDULES EXCEED THE FACTORY RECOMMENDATIONS AND ARE DESIGNED TO MEET THE DEMAND OF AREA ROAD AND WEATHER CONDITIONS.

YOUR PRIVACY IS IMPORTANT TO US AT WALNUT CREEK CHRYSLER JEEP DODGE RAM. BEFORE PROVIDING US WITH PERSONAL INFORMATION, YOU MAY VIEW OUR NOTICE AT COLLECTION OF PERSONAL INFORMATION AND/OR PRIVACY POLICY AT THE FOLLOWING URLS:
https://www.walnutcreekcjdr.com/privacy.htm
https://www.walnutcreekcjdr.com/notice-at-collection.htm
OR ASK A DEALERSHIP REPRESENTATIVE FOR A COPY.

BY SIGNING BELOW, CUSTOMER ACKNOWLEDGES NOTICE AND ORAL APPROVAL IF AN INCREASE IN THE ORIGINAL ESTIMATED PRICE.

TOTAL LABOR....	0.00
TOTAL PARTS....	0.00
TOTAL SUBLET...	47.58
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	13.38
TOTAL MISC DISC	0.00
TOTAL TAX.....	0.00
TOTAL INVOICE $	**60.96**

CUSTOMER SIGNATURE
****

DUPLICATE INVOICE **********

ACCOUNTING COPY

[END OF INVOICE] 10:53am

The Reynolds and Reynolds Company ERAINTINVE
SF7645378 Q (09/19)

WALNUT CREEK CHRYSLER JEEP DODGE RAM

2404 N. MAIN STREET
WALNUT CREEK, CALIFORNIA 94596
(925) 937-5060

Jeep

DODGE

U.S. EPA ID # CAD 982414153
BAR # ARD-170632

NOTICE TO CONSUMER: PLEASE READ IMPORTANT WARRANTY INFORMATION ON BACK.

[redacted]

[redacted]	ADVISOR: ELVIRA ARIFOVIC 0354	TAG NO.: 727	INVOICE DATE: 03/03/[redacted]
	LABOR RATE	LICENSE NO.	MILEAGE: 63,315	COLOR: WHITE/
CONCORD, CA[redacted]	YEAR / MAKE / MODEL: 18/DODGE TRUCK/1500 DIESEL (3./1500		DELIVERY DATE	DELIVERY MILES
	VEHICLE I.D. NO.: 1 C 6 R R 7 N M 8 J[redacted]		SELLING DEALER NO.	PRODUCTION DATE
	F.T.E. NO.		R.O. DATE: 02/15/21	REPRINT# 4
[redacted]	BUSINESS PHONE	COMMENTS		MO: 63325

LABOR & PARTS

J# 1 14JEZ-1DIAG CHECK & DIAGNOSE TECH(S):0111 199.95

CUSTOMER STATES CHECK ENGINE LIGHT IS BACK ON CHECK AND ADV
ISE
VERIFIED CONCERN DTC P050E CLOD START ENGINE EXHAUST TEMP
TOO LOW RESET STORED, UPDATED STAR CASE[redacted] DID
NOTICED THERE IS A PCM UPDATE THAT JUST CAME OUT BUT NO
ACCURATE DATA FOR WHAT IT IS FOR.
I UPDATED PCM FROM 68359362AL TO AM.
PER STAR NEED TO REPLACE COOLANT TEMP SENSOR.
PER STAR REPLACED ECT SENSOR WITH NEW AND CLEARED DTCS.
P026C RESET ON THIS VISIT UPDATED STAR CASE WITH FINDINGS.

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
JOB # 1	1	5066779-AA SOP NAT	SENSOR COOLANT TEMP	82.39	82.39
			JOB # 1 TOTAL PARTS		82.39
			JOB # 1 TOTAL LABOR & PARTS		282.34

J# 2 03JEZPRESS SET TIRE PRESSURE TECH(S):0111 INTERNAL

STATE MANDATED TIRE INFLATION CHECK.
SET TIRE PRESSURES TO MANUFACTURER'S RECOMMENDATIONS
LF 40 RF 40 LR 40 RR 40

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
			JOB # 2 TOTAL PARTS		0.00
			JOB # 2 TOTAL LABOR & PARTS		0.00

J# 3+99JEZ MISC OPERATIONS TECH(S):99 INTERNAL

CHECK CODES AGAIN - BOTH CODES CAME ON - SEE 0354

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
			JOB # 3 TOTAL PARTS		0.00
			JOB # 3 TOTAL LABOR & PARTS		0.00

J# 4+03JEZ-LOF OIL & FILTER CHANGE TECH(S):0437 WARRANTY

CHANGE OIL & OIL FILTER; CHECK UNDER-HOOD FLUID LEVELS, ADD
AS NEEDED (HAZARDOUS WASTE CHARGE $7.32)
CHECK/TOP OFF UNDER HOOD FLUIDS, CHECK TIRE PRESSURE
(E)
.
PERFORM OIL CHANGE. TOP OFF FLUIDS. RESET OIL LIGHT. INSTALL
STICKER

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
JOB # 4	1	68492616-AA	FILTER ENGINE OIL O		WARRANTY
JOB # 4	11	68001332-PC	OIL 5W40 01		WARRANTY
			JOB # 4 TOTAL PARTS		0.00
			JOB # 4 TOTAL LABOR & PARTS		0.00

 [CONTINUED ON NEXT PAGE]

The Reynolds and Reynolds Company ERAINTINVE
SF7645378 Q (09/19)

Repair Order Detailed Repo[redacted] for VIN: 1C4HJXDG[redacted]

VIN	1C4HJXDG7[redacted]	***Model Year***	2018	***Body***	JLJL74	JEEP WRANGLER UNLIMITED SPORT	
Built Date	06/04/2018	***Market***	U	US	***Plant***	W	Toledo North Assembly
Color	PDN						
Engine	ERC	3.6L V6 24V VVT ENGINE UPG I W/ESS				***Serial#***	[redacted]
Transmission	DEM	6-SPEED RWD MANUAL TRANSMISSION				***Serial#***	[redacted]

Report Number	[redacted]	***System Key***	[redacted]	***Report Version***	3	***Open Date***	08/15/2018
Close Date	08/17/2018	***Narrative Date***	08/20/2018	***Category***	0	***Mileage***	195
MDH	060409	***Sold Date***	08/13/2018	***Built Date***	06/04/2018	***Advisor***	28 PATRICIA J CLARK
Dealer	24187	CABRAL CHRYSLER JEEP DODGE RAM					
Dealer Address	1145 W YOSEMITE AVE						
Dealer City	MANTECA			***State***	CA	***ZIP***	953375238

Complaint: CUSTOMER STATES: THAT THE VEHICLE WILL NOT GO INTO 1ST AND 2ND GEAR, SOMETIMES IF YOU PUT IT INTO REVRSE AND THEN INTO GEAR IT WILL FINALLY GO PLEASE CHECK AND ADVISE CHECK AND INFLATE EACH VEHICLE'S TIRES TO THE RECOMMENDED TIRE PRESSURE RATING.INDICATE ON THE VEHICLE SERVICE INVOICE THE TIRE PRESSURE MEASUREMENTS AFTER THE SERVICES WERE PERFORMED. CUSTOMER STATES: THAT THE STEERING FEELS LOOSE AND WANDERS OVER 55 MPH CHECK AND ADVISE

Cause:

Correction: RESECURED TRANS SHIFTER CABLE AND ADJUSTED AND VERIFIED SHIFTING NORMAL OPERATION SET TIRES TO FACTORY REC SPEC DROVE VEHICLE AND VERIFIED NORMAL STEERING COMPARED TO ANOTH SAME VEHICLE AND NORMAL OPERATION

LOP Information

LOP	*LOP Description*
95400141	Special Services ; Loaner ; Loaner Car ; Standard Line Vehicles
21353501	Transmission ; Cable/Shifter Mechanism ; Cable, Manual Transaxle Gearshift Control

Part Information is not available

[redacted]

Repair Order Detailed Repor[redacted] for VIN: 1C4HJXDG7[redacted]

VIN	1C4HJXDG7[redacted]	***Model Year***	2018	***Body***	JLJL74	JEEP WRANGLER UNLIMITED SPORT	
Built Date	06/04/2018	***Market***	U	US	***Plant***	W	Toledo North Assembly
Color	PDN						
Engine	ERC	3.6L V6 24V VVT ENGINE UPG I W/ESS				***Serial#***	[redacted]
Transmission	DEM	6-SPEED RWD MANUAL TRANSMISSION				***Serial#***	[redacted]

Report Number	[redacted]	***System Key***	[redacted]	***Report Version***	1	***Open Date***	03/02/2019
Close Date	03/02/2019	***Narrative Date***	03/04/2019	***Category***	0	***Mileage***	6,527
MDH	060409	***Sold Date***	08/13/2018	***Built Date***	06/04/2018	***Advisor***	149 MARCO A OROZCO-R
Dealer	24187	CABRAL CHRYSLER JEEP DODGE RAM					
Dealer Address	1145 W YOSEMITE AVE						
Dealer City	MANTECA			***State***	CA	***ZIP***	953375238

Complaint: (Rotate tires) (Multi-point inspection according to maintenance interval) (Change synthetic engine oil and filter) CHECK AND INFLATE EACH VEHICLE'S TIRES TO THE RECOMMENDED TIRE PRESSURE RATING.INDICATE ON THE VEHICLE SERVICE INVOICE THE TIRE PRESSURE MEASUREMENTS AFTER THE SERVICES WERE PERFORMED. Perform Express Lane Multipoint Vehicle Inspection.

Cause: FIRST LOF BILL TO SALES Inspect under Hood and under Vehicle

Correction: PERFORMED FREE MULTIPOINT VEHICLE INSPECTION REPLACE OIL UP TO 5 QTS SYNTHETIC OIL AND OIL FILTER. Performed Visual Multipoint Inspection See Attached Form.

LOP Information

LOP	*LOP Description*
95260002	Special Services ; Wheel ; Maintenance Allowance ; TIRE ROTATION
26860303	Maintenance ; Service Contract Maintenance ; Maintenance Interval - Schedule B ; To be used every 3,000 Intervals

Part Information is not available

[redacted]

Repair Order Detailed Report [redacted] N: 1C4HJXDG7J[redacted]

VIN	1C4HJXDG7J[redacted]	***Model Year***	2018	***Body***	JLJL74	JEEP WRANGLER UNLIMITED SPORT	
Built Date	06/04/2018	***Market***	U	US	***Plant***	W	Toledo North Assembly
Color	PDN						
Engine	ERC	3.6L V6 24V VVT ENGINE UPG I W/ESS				***Serial#***	[redacted]
Transmission	DEM	6-SPEED RWD MANUAL TRANSMISSION				***Serial#***	[redacted]

Report Number	[redacted]	***System Key***	[redacted]	***Report Version***	2	***Open Date***	04/18/2019
Close Date	04/19/2019	***Narrative Date***	04/22/2019	***Category***	0	***Mileage***	8,337
MDH	060409	***Sold Date***	08/13/2018	***Built Date***	06/04/2018	***Advisor***	28 PATRICIA J CLARK
Dealer	24187	CABRAL CHRYSLER JEEP DODGE RAM					
Dealer Address	1145 W YOSEMITE AVE						
Dealer City	MANTECA			***State***	CA	***ZIP***	953375238

Complaint: CUSTOMER STATES THAT THE REAR SEAT WILL NOT FOLD DOWN PLEASE CHECK AND ADVISE CHECK AND INFLATE EACH VEHICLE'S TIRES TO THE RECOMMENDED TIRE PRESSURE RATING.INDICATE ON THE VEHICLE SERVICE INVOICE THE TIRE PRESSURE MEASUREMENTS AFTER THE SERVICES WERE PERFORMED. PERFORM FACTORY RECALL UA5 2018-2019 JL TRACK BAR WELD FREE MULTIPOINT VEHICLE INSPECTION

Cause: DUPLICATED CUSTOMER CONCERN, INSPECTED REAR SEATS AND FOUND LONG SEAT LATCHED TO A SEAT BELT BUCKLE

Correction: REMOVED SEAT TO RELEASE SEAT BELT BUCKLE, NOW WORKING AS DESIGNED. ADJUSTED TIRE PRESSURE TO SPEC 36PSI Submitted Photos Upon review of the pics, the welds have been approved with no need for repair. recall completed. INSPECTION COMPLETED

LOP Information

LOP	*LOP Description*
95400042	Special Services ; Loaner ; Loaner Car ; First Day Rental
26860303	Maintenance ; Service Contract Maintenance ; Maintenance Interval - Schedule B ; To be used every 3,000 Intervals

Part Information is not available

[redacted]

Repair Order Detailed Repo[redacted] VIN: 1C4HJXDG7[redacted]

VIN	1C4HJXDG7[redacted]	**Model Year**	2018	**Body**	JLJL74	JEEP WRANGLER UNLIMITED SPORT	
Built Date	06/04/2018	**Market**	U	US	**Plant**	W	Toledo North Assembly
Color	PDN						
Engine	ERC	3.6L V6 24V VVT ENGINE UPG I W/ESS				**Serial#**	[redacted]
Transmission	DEM	6-SPEED RWD MANUAL TRANSMISSION				**Serial#**	[redacted]

Report Number	[redacted]	**System Key**	[redacted]	**Report Version**	1	**Open Date**	09/25/2019
Close Date	09/27/2019	**Narrative Date**	09/30/2019	**Category**	0	**Mileage**	12,916
MDH	060409	**Sold Date**	08/13/2018	**Built Date**	06/04/2018	**Advisor**	41061
Dealer	60591	PREMIER CHRYSLER DODGE JEEP RA					
Dealer Address	3460 NAGLEE RD						
Dealer City	TRACY			**State**	CA	**ZIP**	953047304

Complaint: CUSTOMER REQUESTED CHECK ADVISE REAR PASSENGER SEAT LATCH NOT WORKING PREMIER CDJR OF TRACY WILL PERFORM A FREE MULTI POINT INSPECTION AS PER CHECK SHEET ON YOUR VEHICLE DURING YOUR VISIT AT NO CHARGE TO YOU. CHECK AND RESET TIRE PRESSURE TO MANUFACTURES SPECIFICATIONS CUSTOMER REQUESTED V41 2018 - 2019 JL STEERING DAMPER

Cause: REAR PASSENGER SEAT LATCH NOT WORKING

Correction: 12916 inspect and confirm the rr seat wontrelease, found the seat belts are jammed inthe seat and wont allow the seat to un latchreposition the seat belts and the seat worksfine now REPLACED LEFT SEAT BELTREAR BUCKLE HALF. 12916 PERFORMED MULTI POINT INSPECTIONTIRE TREAD DEPT LEFT FRONT: RIGHT FRONT:RIGHT BACK: LEFT BACK: BRAKES LEFT FRONT:RIGHT FRONT: LEFT REAR: RIGHT REAR:RECOMMENDATIONS: PREMIER CDJR OF TRACY WILL PERFORM A FREE MULTIPOINT INSPECTION AS PER CHECK SHEET ON YOUR VEHICLE DURING YOUR VISITAT NO CHARGE TO YOU. PREMIER CDJR OF TRACY WILL PERFORM A FREE MULTI POINT INSPECTION AS PER CHECK SHEET ON YOUR VEHICLE DURING YOUR VISIT AT NO CHARGE TO YOU. 12916 ADJUSTED TIRE PRESSURE TORECOMMENDED CAPACITY CHECK AND RESET TIRE PRESSURE TO MANUFACTURES SPECIFICATIONS 12916 perform v41 recall replace thesteering damper RECALL V41 INSTALL DAMPER

LOP information is not available

Part(s) Information

Part Number	Part Description	Part Quantity	Part Cost	Failed	Return Date
CCUKV413AA	DAMPER -STEERING WHEEL	1	$1.26	No	
CCUKV411AA	DAMPER -STEERING WHEEL	1	$24.92	No	

[redacted]

Repair Order Detailed Report [redacted] for VIN: 1C4HJXDG7[redacted]

VIN	1C4HJXDG7J[redacted]	**Model Year**	2018	**Body**	JLJL74	JEEP WRANGLER UNLIMITED SPORT	
Built Date	06/04/2018	**Market**	U	US	**Plant**	W	Toledo North Assembly
Color	PDN						
Engine	ERC	3.6L V6 24V VVT ENGINE UPG I W/ESS				**Serial#**	[redacted]
Transmission	DEM	6-SPEED RWD MANUAL TRANSMISSION				**Serial#**	[redacted]

Report Number	[redacted]	**System Key**	[redacted]	**Report Version**	1	**Open Date**	11/23/2019
Close Date	11/23/2019	**Narrative Date**	11/25/2019	**Category**	0	**Mileage**	14,406
MDH	060409	**Sold Date**	08/13/2018	**Built Date**	06/04/2018	**Advisor**	42339
Dealer	60591	PREMIER CHRYSLER DODGE JEEP RA					
Dealer Address	3460 NAGLEE RD						
Dealer City	TRACY			**State**	CA	**ZIP**	953047304

Complaint: CUSTOMER REQUEST CONVENTIONAL MOTOROIL SERVICE: INCLUDES UP TO 6QTS OFPENNZOIL CONVENTIONAL MOTOR OIL WITH ACTIVE CLEANSING AGENTS CUSTOMER REQUEST TIRE ROTATION AND BRAKE INSPECTION PREMIER CDJR OF TRACY WILL PERFORM A FREE MULTI POINT INSPECTION AS PER CHECK SHEET ON YOUR VEHICLE DURING YOUR VISIT AT NO CHARGE TO YOU. CHECK AND RESET TIRE PRESSURE TO MANUFACTURES SPECIFICATIONS

Cause:

Correction: 14406 PERFORMED OIL AND FILTER SERVICE MAINTENANCE SERVICE LOF LABOR DISCOUNT PARTS DISCOUNT MAINTENANCE SERVICE LOF MISC. SHOP CHARGES MISC. SHOP CHARGES 14406 PERFORMED TIRE ROTATION CUSTOMER REQUEST TIRE ROTATION AND BRAKE INSPECTION 14406 PERFORMED MULTI POINT INSPECTIONTIRE TREAD DEPT LEFT FRONT:9/32 RIGHTFRONT:9/32 RIGHT BACK:9/32 LEFT BACK:9/32BRAKES LEFT FRONT:9MM RIGHT FRONT:9MM LEFTREAR:9MM RIGHT REAR:9MM RECOMMENDATIONS: PREMIER CDJR OF TRACY WILL PERFORM A FREE MULTIPOINT INSPECTION AS PER CHECK SHEET ON YOUR VEHICLE DURING YOUR VISITAT NO CHARGE TO YOU. PREMIER CDJR OF TRACY WILL PERFORM A FREE MULTI POINT INSPECTION AS PER CHECK SHEET ON YOUR VEHICLE DURING YOUR VISIT AT NO CHARGE TO YOU. 14406 ADJUSTED TIRE PRESSURE TORECOMMENDED CAPACITY CHECK AND RESET TIRE PRESSURE TO MANUFACTURES SPECIFICATIONS

LOP Information

LOP	LOP Description
95260002	Special Services ; Wheel ; Maintenance Allowance ; TIRE ROTATION
95260001	Special Services ; Wheel ; Maintenance Allowance ; Fixed Cost Maintenance
26860303	Maintenance ; Service Contract Maintenance ; Maintenance Interval - Schedule B ; To be used every 3,000 Intervals

Part(s) Information

Part Number	Part Description	Part Quantity	Part Cost	Failed	Return Date
68191349AC	FILTER -ENGINE OIL	1	$10.43	No	
68152004PC	OIL -0W20	5	$9.03	No	

[redacted]

Repair Order Detailed Report [redacted] for VIN: 1C4HJXDG7[redacted]

VIN	1C4HJXDG7[redacted]	**Model Year**	2018	**Body**	JLJL74	JEEP WRANGLER UNLIMITED SPORT	
Built Date	06/04/2018	**Market**	U	US	**Plant**	W	Toledo North Assembly
Color	PDN						
Engine	ERC	3.6L V6 24V VVT ENGINE UPG I W/ESS			**Serial#**	[redacted]	
Transmission	DEM	6-SPEED RWD MANUAL TRANSMISSION			**Serial#**	[redacted]	

Report Number	[redacted]	**System Key**	[redacted]	**Report Version**	9	**Open Date**	04/17/2020
Close Date	05/11/2020	**Narrative Date**	05/12/2020	**Category**	0	**Mileage**	16,678
MDH	060409	**Sold Date**	08/13/2018	**Built Date**	06/04/2018	**Advisor**	0354 ELVIRA ARIFOVIC
Dealer	26553	WALNUT CREEK CHRYSLER JEEP DOD					
Dealer Address	2404 N MAIN ST						
Dealer City	WALNUT CREEK			**State**	CA	**ZIP**	945963557

Complaint: (ZZZN)CUSTOMER REQUEST INSTALL SOP FRAME..(CHASIS) STATE MANDATED TIRE INFLATION CHECK. PERFORM RECALL V88 REAR QUARTER WINDOWS PERFORM RECALL W12 2018-2020 JL 2020 JT CLUTCH QUALITY CONTROL CHECK

Cause: SET TIRE PRESSURES TO MANUFACTURER'S RECOMMENDATIONS CLUTCH PEDAL SINKS AND HAS TO BE MANUALLY BROUGHT BACK UP CLUTCH MASTER BYPASSING INTERNALLY P&A CLUTCH MASTER

Correction: TECH REPLACED THE VEHICLES FRAME. COMPLETE BODY AND DRIVETRAIN SWAP. INSTALLED NEW MUFFLER. LF 35 RF 35 LR 35 RR 35. SPARE TIRE MISSING. PERFORMED RECALL V88: PLACED ADDENDUM IN GLOVE BOX, NO OWNERS MANUAL FOUND. PERFORMED RECALL W12: REMOVED TIE STRAP, INSTALLED HOSE SLEEVE, INSPECTED RESERVOIR HOSE FOR LEAK, BLED HYDRAULIC CLUTCH. TEST DROVE 33 MILES NO NOISES HEARD OR LIGHTS ON DASH

LOP Information

LOP	LOP Description
95233054	Special Services ; Vehicle ; Allowance ; Flat Fee for inserting addendum card and/or TIP card completion
23V88183	Body ; Recall V8x ; Customer Satisfaction Notification V88 - Rear Quarter Windows ; Inspect and insert addendum card
06W12182	Clutch ; Recall W1x ; Safety Recall W12 - Clutch Slave Cylinder ; Inspect Reservoir Tube for Leaks, Remove Tie Strap Retaining Clip, Install Sleeve or Replace Reservoir Tube, and Bleed Clutch Hydraulic System

Part(s) Information

Part Number	Part Description	Part Quantity	Part Cost	Failed	Return Date
CSDLW123AA	SLEEVE -NONE	1	$0.18	No	01/01/0001
CHCSDLW123-AA	TRANS -MANUAL TRANSMISSION	1	$0.18	No	
CH68438087-AB	FRAME -CHASSIS	1	$1,291.50	No	
CH68236166-AA	ISOLATOR -BODY HOLD DOWN	1	$19.92	No	
CH6511076-AA	NUT -NONE	2	$2.10	No	
CH6509458-AA	SCREW -HEX HEAD	1	$10.22	No	
CH6508326-AA	SCREW -HEX FLANGE HEAD	1	$13.90	No	
CH6104717-AA	NUT -HEX FLANGE LOCK	2	$2.59	No	
CH4318080-AD	FLUID -BRAKE	1	$7.29	No	
04318080AD	FLUID -BRAKE	1	$7.29	No	01/01/0001

[redacted]

Repair Order Detailed Report [redacted] or VIN: 1C4HJXDG7 [redacted]

VIN	1C4HJXDG7 [redacted]	**Model Year**	2018	**Body**	JLJL74	JEEP WRANGLER UNLIMITED SPORT	
Built Date	06/04/2018	**Market**	U	US	**Plant**	W	Toledo North Assembly
Color	PDN						
Engine	ERC	3.6L V6 24V VVT ENGINE UPG I W/ESS				**Serial#**	[redacted]
Transmission	DEM	6-SPEED RWD MANUAL TRANSMISSION				**Serial#**	[redacted]

Report Number	[redacted]	**System Key**	[redacted]	**Report Version**	6	**Open Date**	05/11/2020
Close Date	05/18/2020	**Narrative Date**	05/19/2020	**Category**	0	**Mileage**	16,678
MDH	060409	**Sold Date**	08/13/2018	**Built Date**	06/04/2018	**Advisor**	0354 ELVIRA ARIFOVIC
Dealer	26553	WALNUT CREEK CHRYSLER JEEP DOD					
Dealer Address	2404 N MAIN ST						
Dealer City	WALNUT CREEK			**State**	CA	**ZIP**	945963557

Complaint: STATE MANDATED TIRE INFLATION CHECK. CUSTOMER STATES CLUTCH PEDAL GOES STRAIGHT TO FLOOR WHEN ENGAGING CLUTCH CHECK AND ADVISE

Cause: SET TIRE PRESSURES TO MANUFACTURER'S RECOMMENDATIONS CLUTCH MASTER HYDRAULIC CYLINDER LEAKING

Correction: LF35 LR35 RF35 RR35 PSI REPLACED CLUTCH HYDRAULIC MASTER CYLINDER AND BLEED SYSTEM RECK CLUTCH/PEDAL OP. OK.

LOP Information

LOP	LOP Description
06600501	Clutch ; Clutch Hydraulics ; Cylinder, clutch master

Part(s) Information

Part Number	Part Description	Part Quantity	Part Cost	Failed	Return Date
CH4581905-AB	CYLINDER -CLUTCH	1	$103.01	No	
04581905AB	CYLINDER -CLUTCH	1	$103.01	No	01/01/0001

[redacted]

Repair Order Detailed Report [redacted] for VIN: 1C4HJXDG7[redacted]

VIN	1C4HJXDG7[redacted]	***Model Year***	2018	***Body***	JLJL74	JEEP WRANGLER UNLIMITED SPORT	
Built Date	06/04/2018	***Market***	U	US	***Plant***	W	Toledo North Assembly
Color	PDN						
Engine	ERC	3.6L V6 24V VVT ENGINE UPG I W/ESS				***Serial#***	[redacted]
Transmission	DEM	6-SPEED RWD MANUAL TRANSMISSION				***Serial#***	[redacted]

Report Number	[redacted]	***System Key***	[redacted]	***Report Version***	2	***Open Date***	05/27/2020
Close Date	05/28/2020	***Narrative Date***	05/29/2020	***Category***	0	***Mileage***	16,737
MDH	060409	***Sold Date***	08/13/2018	***Built Date***	06/04/2018	***Advisor***	0354 ELVIRA ARIFOVIC
Dealer	26553	WALNUT CREEK CHRYSLER JEEP DOD					
Dealer Address	2404 N MAIN ST						
Dealer City	WALNUT CREEK			***State***	CA	***ZIP***	945963557

Complaint: Customer States vehicle will not go into 1st gear check and advise (Manual Transmission Concern) (Check Tire Pressure) QUALITY CONTROL CHECK

Cause: TECH VERIFIED TRANS IS DIFFICULT TO SHIFT INTO GEAR SET TIRE PRESSURES TO MANUFACTURER'S RECOMMENDATIONS

Correction: PERFORMED GEARSHIFT CONTROL CABLE ADJUSTMENT AT THE SHIFTER. ROAD TESTED AROUND CITY STREETS, NO PROBLEM GETTING INTO ANY GEAR. LF 37 RF 37 LR 37 RR 37. ROAD TESTED

LOP Information

LOP	*LOP Description*
85412300	Special Services ; Diagnostic LOP ; Body, Trouble Not Found ; Body

Part Information is not available

[redacted]

Repair Order Detailed Report [redacted] for VIN: 1C4HJXDG7[redacted]

VIN	1C4HJXDG7[redacted]	***Model Year***	2018	***Body***	JLJL74	JEEP WRANGLER UNLIMITED SPORT	
Built Date	06/04/2018	***Market***	U	US	***Plant***	W	Toledo North Assembly
Color	PDN						
Engine	ERC	3.6L V6 24V VVT ENGINE UPG I W/ESS				***Serial#***	[redacted]
Transmission	DEM	6-SPEED RWD MANUAL TRANSMISSION				***Serial#***	[redacted]

Report Number	[redacted]	***System Key***	[redacted]	***Report Version***	1	***Open Date***	01/18/2021
Close Date	01/21/2021	***Narrative Date***	01/25/2021	***Category***	0	***Mileage***	24,852
MDH	060409	***Sold Date***	08/13/2018	***Built Date***	06/04/2018	***Advisor***	2019
Dealer	60852	Tracy Chrysler Dodge Jeep Ram					
Dealer Address	3460 NAGLEE RD						
Dealer City	TRACY			***State***	CA	***ZIP***	953047304

Complaint: CUSTOMER STATES THERE IS A CLUNKINGNOISE UPON TAKE OFF CHECK AND ADVISE CUSTOMER STATES THROTTLE LIGHT WAS ON CHECK AND ADVISE CUSTOMER STATES STARTRED ONCE AND STEERING HAD NO POWER ASSIST CHECK AND ADVISE TRACY CDJR WILL PERFORM A FREE MULTI POINT INSPECTION AS PER CHECKSHEET ON YOUR VEHICLE DURING YOUR VISIT AT NO CHARGE TO YOU. CHECK AND RESET TIRE PRESSURE TO MANUFACTURES SPECIFICATIONS

Cause: COMPLETE MULTI-POINTINSPECTION COMPLETED

Correction: 24852 TEST DROVE COULD NOT DUPLICATEINSPECTED UNDER VEHICLE SEEN NOTHING ABNORMALRETEST DROVE STILL OK CUSTOMER STATES PERFORM REAR AXLE REPAIR 24842 COULD NOT DUPLICATE PROBLEM BUT HADMODULES THAT NEEDED TO BE UPDATED STARTEDWITH IPC CLUSTER 68233866AJ-AK ELECTRONICPOWER MODULE 68298610AC-68529416AA TSB#08-108-18 TSB#18-092-19 24842 COULD NOT DUPLICATE BUT ESP UPDATEAVAILABLE ELECTRONIC POWER MODULE68298610AC-68529416AA CUSTOMER STATES PERFORM STEERING SYSTEMS REPAIR TRACY CDJR WILL PERFORM AFREE MULTI POINT INSPECTION AS PER CHECK SHEET ON YOUR VEHICLE DURING YOUR VISIT AT NO CHARGE TO YOU. TRACY CDJR WILL PERFORM AFREE MULTI POINT INSPECTION AS PER CHECK SHEET ONYOUR VEHICLE DURING YOURVISIT AT NO CHARGE TO YOU. CHECK AND RESET TIRE PRESSURE TO MANUFACTURES SPECIFICATIONS

LOP information is not available

Part Information is not available

[redacted]

Repair Order Detailed Report [redacted] or VIN: 1C4HJXDG7[redacted]

VIN	1C4HJXDG7[redacted]	*Model Year*	2018	*Body*	JLJL74	JEEP WRANGLER UNLIMITED SPORT	
Built Date	06/04/2018	*Market*	U	US	*Plant*	W	Toledo North Assembly
Color	PDN						
Engine	ERC	3.6L V6 24V VVT ENGINE UPG I W/ESS				*Serial#*	[redacted]
Transmission	DEM	6-SPEED RWD MANUAL TRANSMISSION				*Serial#*	[redacted]

Report Number	[redacted]	*System Key*	[redacted]	*Report Version*	1	*Open Date*	02/08/2021
Close Date	02/10/2021	*Narrative Date*	02/15/2021	*Category*	0	*Mileage*	25,255
MDH	060409	*Sold Date*	08/13/2018	*Built Date*	06/04/2018	*Advisor*	2019
Dealer	60852	Tracy Chrysler Dodge Jeep Ram					
Dealer Address	3460 NAGLEE RD						
Dealer City	TRACY			*State*	CA	*ZIP*	953047304

Complaint: CUSTOMER STATES STEEING LOCKED CHECK AND ADVISE

Cause:

Correction: 25252 VERIFIED CONCERN HAD NO STEERINGCHECK FOR CODES EPS MODULE NO COMMUNICATIONCHECK FUSE N6, F34 BOTH GOOD REMOVED AIR BOXASSEMBLY CHECK POWER AND GROUNDS AT PUMP GOODCHECK PIN DRAG LOOSE TIGHTEN PINS RECONNECTEDPUMP MODULE CAME BACK UP CLEARED CODESREINSTALLED AIR BOX ASSEMBLY TEST DROVESYSTEM OK ELECTRIC STEERING WIRING REPAIR

LOP Information

LOP	*LOP Description*
0894ESK3	Electrical System ; Wiring Harness Repair, Engine/Transmission and Front End ; Electric Steering

Part Information is not available

[redacted]

FIAT CHRYSLER AUTOMOBILES

March 30, 2021

Via Email Only

[redacted]

Re: 2018 JEEP WRANGLER UNLIMITED SPORT - 1C4HJXDG7[redacted]

Dear [redacted]

This is in response to your demand regarding the above-referenced vehicle. On behalf of FCA US LLC, we agree to repurchase the subject vehicle pursuant to Civil Code 1793.2(d)(2)(B).

The above is in exchange for return of subject vehicle in an undamaged condition (save normal wear and tear), with all original equipment intact, clear title, current registration and a fully executed Release for all defendants.

Our motivation in making this offer is to satisfy and fulfill FCA US LLC's obligations if any, under applicable State and Federal laws. That we are making this offer should not be construed as an admission of liability on the part of FCA US LLC.

Please review our offer and advise of your decision as soon as possible so that we can finalize the reimbursement amount of the vehicle.

Sincerely,

Jenny
Customer Retention Specialist
1-800-654-2486 x1016

WALNUT CREEK CHRYSLER JEEP DODGE R[redacted]

Jeep

DODGE

CHRYSLE[redacted]

2404 N. MAIN STREET
WALNUT CREEK, CALIFORNIA 94596
(925) 937-5060

U.S. EPA ID # CAD 982414153
BAR # ARD-170632

NOTICE TO CONSUMER: PLEASE READ IMPORTANT WARRANTY INFORMATION ON BACK.

[redacted]

[redacted]	ADVISOR: ELVIRA ARIFOVIC 0354	TAG NO.: 7092	INVOICE DATE: 05/14/20 [redacted]
	LABOR RATE	LICENSE NO.	MILEAGE: 16,645	COLOR: GRAY/
PLEASANTON, CA[redacted]	YEAR / MAKE / MODEL: 18/JEEP/WRANGLER UNLIMI/4DR 4WD SPOR	DELIVERY DATE	DELIVERY MILES
	VEHICLE I.D. NO.: 1 C 4 H J X D G 7 [redacted]	SELLING DEALER NO.	PRODUCTION DATE
RESIDENCE PHONE [redacted]	[redacted]	R. O. DATE: 04/17/20	REPRINT# 1

LABOR & PARTS---------- MO: 16678

J# 1 05JEZ-EXTTRIM EXTERIOR TRIM TECH(S):647 5698.50

(ZZZN)CUSTOMER REQUEST INSTALL SOP FRAME..(CHASIS)
.
TECH REPLACED THE VEHICLES FRAME. COMPLETE BODY AND
DRIVETRAIN SWAP. INSTALLED NEW MUFFLER.

PARTS------	QTY---	FP-NUMBER----------	DESCRIPTION----------	UNIT PRICE-	
JOB # 1	1	68438087-AB 10 DAYS 12 DAYS	FRAME CHASSIS 23	1291.50	1291.50
JOB # 1	1	68236166-AA SOP LA	ISOLATOR BODY HOLD	19.92	19.92
JOB # 1	2	6104717-AA	NUT HEX FLANGE LOCK	2.59	5.18
JOB # 1	1	6509458-AA SOP LA	SCREW HEX HEAD 23	10.22	10.22
JOB # 1	1	6508326-AA SOP LA	SCREW HEX FLANGE HE	13.90	13.90
JOB # 1	2	6511076-AA OSP 93614	NUT NONE 14	2.10	4.20

JOB # 1 TOTAL PARTS 1344.92

JOB # 1 TOTAL LABOR & PARTS 7043.42

J# 2 03JEZPRESS SET TIRE PRESSURE TECH(S):647 WARRANTY

STATE MANDATED TIRE INFLATION CHECK.
SET TIRE PRESSURES TO MANUFACTURER'S RECOMMENDATIONS
LF 35 RF 35 LR 35 RR 35.
SPARE TIRE MISSING.

PARTS------QTY---FP-NUMBER----------DESCRIPTION----------UNIT PRICE-

JOB # 2 TOTAL PARTS 0.00

JOB # 2 TOTAL LABOR & PARTS 0.00

J# 3+47JEZ CAMPAIGNS TECH(S):647 WARRANTY

PERFORM RECALL V88 REAR QUARTER WINDOWS
.
PERFORMED RECALL V88: PLACED ADDENDUM IN GLOVE BOX, NO
OWNERS MANUAL FOUND.

PARTS------QTY---FP-NUMBER----------DESCRIPTION----------UNIT PRICE-

JOB # 3 TOTAL PARTS 0.00

JOB # 3 TOTAL LABOR & PARTS 0.00

J# 4+47JEZ-01 CAMPAIGNS TECH(S):647 WARRANTY

PERFORM RECALL W12 2018-2020 JL 2020 JT CLUTCH
.
PERFORMED RECALL W12: REMOVED TIE STRAP, INSTALLED HOSE
SLEEVE, INSPECTED RESERVOIR HOSE FOR LEAK, BLED HYDRAULIC
CLUTCH.

PARTS------	QTY---	FP-NUMBER----------	DESCRIPTION----------	UNIT PRICE-	
JOB # 4	1	CSDLW123-AA	TRANS MANUAL TRANSM		WARRANTY
JOB # 4	1	4318080-AD	FLUID BRAKE 01		WARRANTY

ACCOUNTING COPY

[CONTINUED ON NEXT PAGE]

10:45am

The Reynolds and Reynolds Company ERAINTINVE
SF7645378 Q (09/19)

WALNUT CREEK CHRYSLER JEEP DODGE RA[redacted]

Jeep

DODGE

U.S. EPA ID # CAD 982414153
BAR # ARD-170632

2404 N. MAIN STREET
WALNUT CREEK, CALIFORNIA 94596
(925) 937-5060

NOTICE TO CONSUMER: PLEASE READ IMPORTANT WARRANTY INFORMATION ON BACK.

[redacted]

[redacted]	ADVISOR: ELVIRA ARIFOVIC 0354	TAG NO.: 7092	INVOICE DATE: 05/14/20	[redacted]
	LABOR RATE	LICENSE NO.	MILEAGE: 16,645	COLOR: GRAY/
PLEASANTON, CA [redacted]	YEAR / MAKE / MODEL: 18/JEEP/WRANGLER UNLIMI/4DR 4WD SPOR		DELIVERY DATE	DELIVERY MILES
	VEHICLE I.D. NO.: 1 C 4 H J X D G 7 J W 2 1 1 3 8 6		SELLING DEALER NO.	PRODUCTION DATE
	F[redacted]	P.O. NO.	R. O. DATE: 04/17/20	REPRINT# 1
RESIDENCE PHONE [redacted]	CO[redacted]			

MO: 16678

JOB # 4 TOTAL PARTS 0.00

JOB # 4 TOTAL LABOR & PARTS 0.00

J# 5+04JEZ-5STAR QC TECH(S):99 WARRANTY

QUALITY CONTROL CHECK

TEST DROVE 33 MILES NO NOISES HEARD OR LIGHTS ON DASH

PARTS------QTY---FP-NUMBER----------DESCRIPTION----------UNIT PRICE-

JOB # 5 TOTAL PARTS 0.00

JOB # 5 TOTAL LABOR & PARTS 0.00

ESTIMATE----------

CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
ORIGINAL ESTIMATE OF $7500.00 (+TAX)
APPROVED ADDITIONAL COST OF $0.00 FOR TOTAL ESTIMATE OF $7500.00 (+TAX) ON 05/04/20 AT 10:17a
[redacted] COMMENTS OK TO PERFORM RECALL ON VEHICLE BY PHON[redacted]

TOTALS----------

BY SIGNING THIS DOCUMENT YOU ARE ACKNOWLEDGING THE MICHAEL STEAD'S WALNUT CREEK CHRYSLER JEEP DODGE RECOMMENDED MAINTENANCE SCHEDULES EXCEED THE FACTORY RECOMMENDATIONS AND ARE DESIGNED TO MEET THE DEMAND OF AREA ROAD AND WEATHER CONDITIONS.

YOUR PRIVACY IS IMPORTANT TO US AT WALNUT CREEK CHRYSLER JEEP DODGE RAM. BEFORE PROVIDING US WITH PERSONAL INFORMATION, YOU MAY VIEW OUR NOTICE AT COLLECTION OF PERSONAL INFORMATION AND/OR PRIVACY POLICY AT THE FOLLOWING URLS:
https://www.walnutcreekcjdr.com/privacy.htm
https://www.walnutcreekcjdr.com/notice-at-collection.htm
OR ASK A DEALERSHIP REPRESENTATIVE FOR A COPY.

BY SIGNING BELOW, CUSTOMER ACKNOWLEDGES NOTICE AND ORAL APPROVAL IF AN INCREASE IN THE ORIGINAL ESTIMATED PRICE.

TOTAL LABOR....	5698.50
TOTAL PARTS....	1344.92
TOTAL SUBLET...	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	0.00
TOTAL INVOICE $	**7043.42**

CUSTOMER SIGNATURE

********** DUPLICATE INVOICE **********

ACCOUNTING COPY

[END OF INVOICE] 10:45am

The Reynolds and Reynolds Company ERAINTINVE
SF7645378 Q (09/19)

WALNUT CREEK CHRYSLER JEEP DODGE RAM [redacted]

2404 N. MAIN STREET
WALNUT CREEK, CALIFORNIA 94596
(925) 937-5060

U.S. EPA ID # CAD 982414153
BAR # ARD-170632

NOTICE TO CONSUMER: PLEASE READ IMPORTANT WARRANTY INFORMATION ON BACK.

[redacted]

[redacted]	ADVISOR: ELVIRA ARIFOVIC 0354	TAG NO. 7092	INVOICE DATE 05/18/20	[redacted]
	LABOR RATE / LICENSE NO.	MILEAGE 16,678	COLOR GRAY/	
PLEASANTON, CA [redacted]	YEAR / MAKE / MODEL 18/JEEP/WRANGLER UNLIMI/4DR 4WD SPOR		DELIVERY DATE	DELIVERY MILES
	VEHICLE I.D. NO. 1 C 4 H J X D G 7 J [redacted]		SELLING DEALER NO.	PRODUCTION DATE
RESIDENCE PHONE [redacted]	[redacted]		R. O. DATE 05/11/20	

MO: 16678

LABOR & PARTS----------

J# 1 03JEZPRESS SET TIRE PRESSURE TECH(S):230 WARRANTY

STATE MANDATED TIRE INFLATION CHECK.
SET TIRE PRESSURES TO MANUFACTURER'S RECOMMENDATIONS
LF35 LR35 RF35 RR35 PSI

PARTS------QTY---FP-NUMBER----------DESCRIPTION----------UNIT PRICE-

JOB # 1 TOTAL PARTS 0.00

JOB # 1 TOTAL LABOR & PARTS 0.00

J# 2 22JEZ-1DIAG CHECK & DIAGNOSE TECH(S):230 WARRANTY

CUSTOMER STATES CLUTCH PEDAL GOES STRAIGHT TO FLOOR WHEN
ENGAGING CLUTCH CHECK AND ADVISE
CLUTCH MASTER HYDRAULIC CYLINDER LEAKING.
REPLACED CLUTCH HYDRAULIC MASTER CYLINDER AND BLEED SYSTEM
RECK CLUTCH/PEDAL OP. OK.

PARTS------QTY---FP-NUMBER----------DESCRIPTION----------UNIT PRICE-

JOB # 2	1	4581905-AB	CYLINDER CLUTCH 21	WARRANTY

JOB # 2 TOTAL PARTS 0.00

JOB # 2 TOTAL LABOR & PARTS 0.00

COMMENTS----------
ORDERED PARTS

TOTALS----------

BY SIGNING THIS DOCUMENT YOU ARE ACKNOWLEDGING THE MICHAEL STEAD'S WALNUT CREEK CHRYSLER JEEP DODGE RECOMMENDED MAINTENANCE SCHEDULES EXCEED THE FACTORY RECOMMENDATIONS AND ARE DESIGNED TO MEET THE DEMAND OF AREA ROAD AND WEATHER CONDITIONS.

YOUR PRIVACY IS IMPORTANT TO US AT WALNUT CREEK CHRYSLER JEEP DODGE RAM. BEFORE PROVIDING US WITH PERSONAL INFORMATION, YOU MAY VIEW OUR NOTICE AT COLLECTION OF PERSONAL INFORMATION AND/OR PRIVACY POLICY AT THE FOLLOWING URLS:
https://www.walnutcreekcjdr.com/privacy.htm
https://www.walnutcreekcjdr.com/notice-at-collection.htm
OR ASK A DEALERSHIP REPRESENTATIVE FOR A COPY.

TOTAL LABOR....	0.00
TOTAL PARTS....	0.00
TOTAL SUBLET...	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	0.00
TOTAL INVOICE $	**0.00**

CUSTOMER SIGNATURE

********** DUPLICATE INVOICE **********

ACCOUNTING COPY

[END OF INVOICE] 10:45am

The Reynolds and Reynolds Company ERAINTINVE
SF7645378 Q (09/19)

This file represents a consolidation of multiple files sent by the manufacturer. Please use the bookmarks to navigate to each file. (Each bookmark label is the name of the original file.)

INFINITY INSURANCE COMPANY

INFINITY INSURANCE
Please send supplements to:
supplements@kemper.com or 877-757-4680
PO BOX 2855
Clinton, IA 52733
Phone: (800) 508-5833

Claim #: [redacted]
Workfile ID: [redacted]

Estimate of Record

Written By: JUAN RIOS, License Number: 142738, 2/17/2021 2:33:24 PM
[redacted]

Insured:	[redacted]	Owner Policy #:	[redacted]	Claim #:	[redacted]
Type of Loss:	Comprehensive	Date of Loss:	02/14/2021 06:00 AM	Days to Repair:	3
Point of Impact:	21 Undercarriage	Deductible:	500.00		

[redacted]

Inspection Location:
11216 Washington Blvd
Culver city, CA 90230
Field
(951) 473-5056 Day

Repair Facility:
QUALITY AUTOMOTIVE
11216 WASHINGTON BLVD
CULVER CITY, CA 90230
(310) 558-8020 Business
QUALITYAUTOMOTIVESHOP@GMAIL.COM

VEHICLE

2018 JEEP Wrangler Unlimited Sport 4WD 4D UTV 6-3.6L Gasoline Sequential MPI BLACK

VIN:	1C4HJXDG1[redacted]	Production Date:	04/2016	Interior Color:	BLACK
License:	8GJX396	Odometer:	26186	Exterior Color:	BLACK
State:		Condition:	Fair		

TRANSMISSION	Intermittent Wipers	Auxiliary Audio Connection	Cloth Seats
6 Speed Transmission	Tilt Wheel	SAFETY	Bucket Seats
4 Wheel Drive	Cruise Control	Drivers Side Air Bag	Reclining/Lounge Seats
POWER	Message Center	Passenger Air Bag	WHEELS
Power Steering	Steering Wheel Touch Controls	Anti-Lock Brakes (4)	Styled Steel Wheels
Power Brakes	Telescopic Wheel	4 Wheel Disc Brakes	PAINT
DECOR	Backup Camera	Traction Control	Clear Coat Paint
Dual Mirrors	RADIO	Stability Control	OTHER
Tinted Glass	AM Radio	Front Side Impact Air Bags	Fog Lamps
Console/Storage	FM Radio	Hands Free Device	California Emissions
CONVENIENCE	Stereo	Roll Bar	
Air Conditioning	Search/Seek	SEATS	

Estimate of Record

2018 JEEP Wrangler Unlimited Sport 4WD 4D UTV 6-3.6L Gasoline Sequential MPI BLACK

Line		Oper	Description	Part Number	Qty	Extended Price $		Labor		Paint
1	WHEELS									
2		R&I	LT/Front R&I wheel	5VH22RXFAB			m	0.1		
3		R&I	RT/Front R&I wheel	5VH22RXFAB			m	0.1		
4	FRONT SUSPENSION									
5		Repl	LT Knuckle standard width (DJD, DJE)	68388829AA	1	607.00	m	Incl.	M	
6		Repl	LT Hub & bearing B20%	68272624AC	1	195.00	m	Incl.	M	
7		Repl	LT Rotor B20%	68273502AB	1	90.10	m	Incl.	M	
8		Repl	LT Splash shield	68273111AA	1	6.85	m	Incl.	M	
9		Repl	LT ABS sensor	68394210AB	1		m	0.5	M	
10		Repl	LT Caliper B20%	68384497AB	1	207.00	m	0.8	M	
11			Deduct for Overlap					-0.2	M	
12		Repl	LT Caliper mount	68384498AA	1	74.20				
13		Repl	Brake pads B20%	68409860AB	1	199.00		Incl.		
14		Repl	Bleed brake system		1		m	0.5	M	
15	**	Repl	A/M Brake Fluid		1	10.99	T			
16		Repl	LT Ball joint B20%	68388819AA	1	289.00	m	Incl.		
17		Repl	LT Shock standard suspension 4 door B20%	68383632AB	1	140.00	m	0.5	M	
18		Repl	Track bar	68394087AA	1	105.00	m	0.5	M	
19		Repl	Axle assy B20%	68388709AA	1	2,935.00	m	6.2	M	
20	#	Subl	Front wheel alignment		1	59.99	T			
				SUBTOTALS		4,919.13		9.0		0.0

Estimate of Record

2018 JEEP Wrangler Unlimited Sport 4WD 4D UTV 6-3.6L Gasoline Sequential MPI BLACK

ESTIMATE TOTALS

Category	Basis		Rate	Cost $
Parts				4,848.15
Body Labor	0.2 hrs	@	$ 54.00 /hr	10.80
Mechanical Labor	8.8 hrs	@	$ 140.00 /hr	1,232.00
Miscellaneous				70.98
Subtotal				6,161.93
Sales Tax	$ 4,919.13	@	10.2500 %	504.21
Total Cost of Repairs				6,666.14
Deductible				500.00
LT Hub & bearing B20%				43.00
LT Rotor B20%				19.87
LT Caliper B20%				45.64
Brake pads B20%				43.88
LT Ball joint B20%				63.72
LT Shock standard suspension 4 door B20%				30.87
Axle assy B20%				647.17
Total Adjustments				1,394.15
Net Cost of Repairs				5,271.99

This is not an authorization to repair. Any such authorization should be obtained directly from the vehicle owner. This is not a guarantee of payment. For questions regarding benefits paid as a result of this claim, please contact the adjuster listed at the top of the estimate.

All supplements require approval prior to completion of repairs. Please contact our Supplement Line at (877-757-4680) to discuss approval. Supplement requests may be emailed to Supplements@kemper.com

In order for the vehicle owner to avoid unnecessary out of pocket expenses, the owner should provide a copy of this estimate to the repair facility prior to authorizing repairs.

THE INSURANCE COMPANY THIS ESTIMATE WAS PREPARED BY OR FOR WARRANTS THAT ANY NON-ORIGINAL EQUIPMENT MANUFACTURER REPLACEMENT CRASH PART INCLUDED IN YOUR ESTIMATE ARE AT LEAST EQUAL TO THE ORIGINAL EQUIPMENT MANUFACTURER PARTS IN TERMS OF KIND, QUALITY, SAFETY, FIT, AND PERFORMANCE.

Estimate of Record

2018 JEEP Wrangler Unlimited Sport 4WD 4D UTV 6-3.6L Gasoline Sequential MPI BLACK

FOR YOUR PROTECTION CALIFORNIA LAW REQUIRES THE FOLLOWING TO APPEAR ON THIS FORM: ANY PERSON WHO KNOWINGLY PRESENTS FALSE OR FRAUDULENT CLAIM FOR THE PAYMENT OF A LOSS IS GUILTY OF A CRIME AND MAY BE SUBJECT TO FINES AND CONFINEMENT IN STATE PRISON.

THE FOLLOWING IS A LIST OF ABBREVIATIONS OR SYMBOLS THAT MAY BE USED TO DESCRIBE WORK TO BE DONE OR PARTS TO BE REPAIRED OR REPLACED:
MOTOR ABBREVIATIONS/SYMBOLS: D=DISCONTINUED PART, A=APPROXIMATE PRICE. LABOR TYPES: B=BODY LABOR, D=DIAGNOSTIC, E=ELECTRICAL, F=FRAME, G=GLASS, M=MECHANICAL, P=PAINT LABOR, S=STRUCTURAL, T=TAXED MISCELLANEOUS, X=NON TAXED MISCELLANEOUS. CCC ONE: ADJ=ADJACENT, ALGN=ALIGN, A/M=AFTERMARKET, BLND=BLEND, CAPA=CERTIFIED AUTOMOTIVE PARTS ASSOCIATION, D&R=DISCONNECT AND RECONNECT, EST=ESTIMATE, EXT. PRICE=UNIT PRICE MULTIPLIED BY THE QUANTITY, INCL=INCLUDED, MISC=MISCELLANEOUS, NAGS=NATIONAL AUTO GLASS SPECIFICATIONS, NON-ADJ=NON ADJACENT, O/H=OVERHAUL, OP=OPERATION, NO=LINE NUMBER, QTY=QUANTITY, RECOND=RECONDITION, REFN=REFINISH, REPL=REPLACE, R&I=REMOVE AND INSTALL, R&R=REMOVE AND REPLACE, RPR=REPAIR, RT=RIGHT, SECT=SECTION, SUBL=SUBLET, LT=LEFT, W/O=WITHOUT, W/_=WITH/_ SYMBOLS: #=MANUAL LINE ENTRY, *=OTHER [IE..MOTORS DATABASE INFORMATION WAS CHANGED], **=DATABASE LINE WITH AFTERMARKET, N=NOTES ATTACHED TO LINE. OPT OEM=ORIGINAL EQUIPMENT MANUFACTURER PARTS EITHER OPTIONALLY SOURCED OR OTHERWISE PROVIDED WITH SOME UNIQUE PRICING OR DISCOUNT.

"CURE TIME" MEANS THE LENGTH OF TIME THAT, PER THE ADHESIVE MANUFACTURER, THE WINDSHIELD ADHESIVE NEEDS TO CURE UNTIL THE WINDSHIELD CAN PROPERLY FUNCTION AS A SAFETY DEVICE PURSUANT TO THE FEDERAL MOTOR VEHICLE SAFETY STANDARDS AND THE VEHICLE MANUFACTURER'S SPECIFICATIONS.

THIS ESTIMATE HAS BEEN PREPARED BASED ON THE USE OF CRASH PARTS SUPPLIED BY A SOURCE OTHER THAN THE MANUFACTURER OF YOUR MOTOR VEHICLE. ANY WARRANTIES APPLICABLE TO THESE REPLACEMENT PARTS ARE PROVIDED BY THE MANUFACTURER OR DISTRIBUTOR OF THE PARTS, RATHER THAN BY THE ORIGINAL MANUFACTURER OF YOUR VEHICLE.

Estimate of Record

2018 JEEP Wrangler Unlimited Sport 4WD 4D UTV 6-3.6L Gasoline Sequential MPI BLACK

Estimate based on MOTOR CRASH ESTIMATING GUIDE and potentially other third party sources of data. Unless otherwise noted, (a) all items are derived from the Guide DR3WJ18, CCC Data Date 02/01/2021, and potentially other third party sources of data; and (b) the parts presented are OEM-parts. OEM parts are manufactured by or for the vehicle's Original Equipment Manufacturer (OEM) according to OEM's specifications for U.S. distribution. OEM parts are available at OE/Vehicle dealerships or the specified supplier. OPT OEM (Optional OEM) or ALT OEM (Alternative OEM) parts are OEM parts that may be provided by or through alternate sources other than the OEM vehicle dealerships with discounted pricing. Asterisk (*) or Double Asterisk (**) indicates that the parts and/or labor data provided by third party sources of data may have been modified or may have come from an alternate data source. Tilde sign (~) items indicate MOTOR Not-Included Labor operations. The symbol (<>) indicates the refinish operation WILL NOT be performed as a separate procedure from the other panels in the estimate. Non-Original Equipment Manufacturer aftermarket parts are described as Non OEM, A/M or NAGS. Used parts are described as LKQ, RCY, or USED. Reconditioned parts are described as Recond. Recored parts are described as Recore. NAGS Part Numbers and Benchmark Prices are provided by National Auto Glass Specifications. Labor operation times listed on the line with the NAGS information are MOTOR suggested labor operation times. NAGS labor operation times are not included. Pound sign (#) items indicate manual entries.

Some 2021 vehicles contain minor changes from the previous year. For those vehicles, prior to receiving updated data from the vehicle manufacturer, labor and parts data from the previous year may be used. The CCC ONE estimator has a list of applicable vehicles. Parts numbers and prices should be confirmed with the local dealership.

The following is a list of additional abbreviations or symbols that may be used to describe work to be done or parts to be repaired or replaced:

SYMBOLS FOLLOWING PART PRICE:
m=MOTOR Mechanical component. s=MOTOR Structural component. T=Miscellaneous Taxed charge category. X=Miscellaneous Non-Taxed charge category.

SYMBOLS FOLLOWING LABOR:
D=Diagnostic labor category. E=Electrical labor category. F=Frame labor category. G=Glass labor category. M=Mechanical labor category. S=Structural labor category. (numbers) 1 through 4=User Defined Labor Categories.

OTHER SYMBOLS AND ABBREVIATIONS:
Adj.=Adjacent. Algn.=Align. ALU=Aluminum. A/M=Aftermarket part. Blnd=Blend. BOR=Boron steel. CAPA=Certified Automotive Parts Association. D&R=Disconnect and Reconnect. HSS=High Strength Steel. HYD=Hydroformed Steel. Incl.=Included. LKQ=Like Kind and Quality. LT=Left. MAG=Magnesium. Non-Adj.=Non Adjacent. NSF=NSF International Certified Part. O/H=Overhaul. Qty=Quantity. Refn=Refinish. Repl=Replace. R&I=Remove and Install. R&R=Remove and Replace. Rpr=Repair. RT=Right. SAS=Sandwiched Steel. Sect=Section. Subl=Sublet. UHS=Ultra High Strength Steel. N=Note(s) associated with the estimate line.

CCC ONE Estimating - A product of CCC Information Services Inc.

The following is a list of abbreviations that may be used in CCC ONE Estimating that are not part of the MOTOR CRASH ESTIMATING GUIDE:
BAR=Bureau of Automotive Repair. EPA=Environmental Protection Agency. NHTSA= National Highway Transportation and Safety Administration. PDR=Paintless Dent Repair. VIN=Vehicle Identification Number.

Estimate of Record

2018 JEEP Wrangler Unlimited Sport 4WD 4D UTV 6-3.6L Gasoline Sequential MPI BLACK

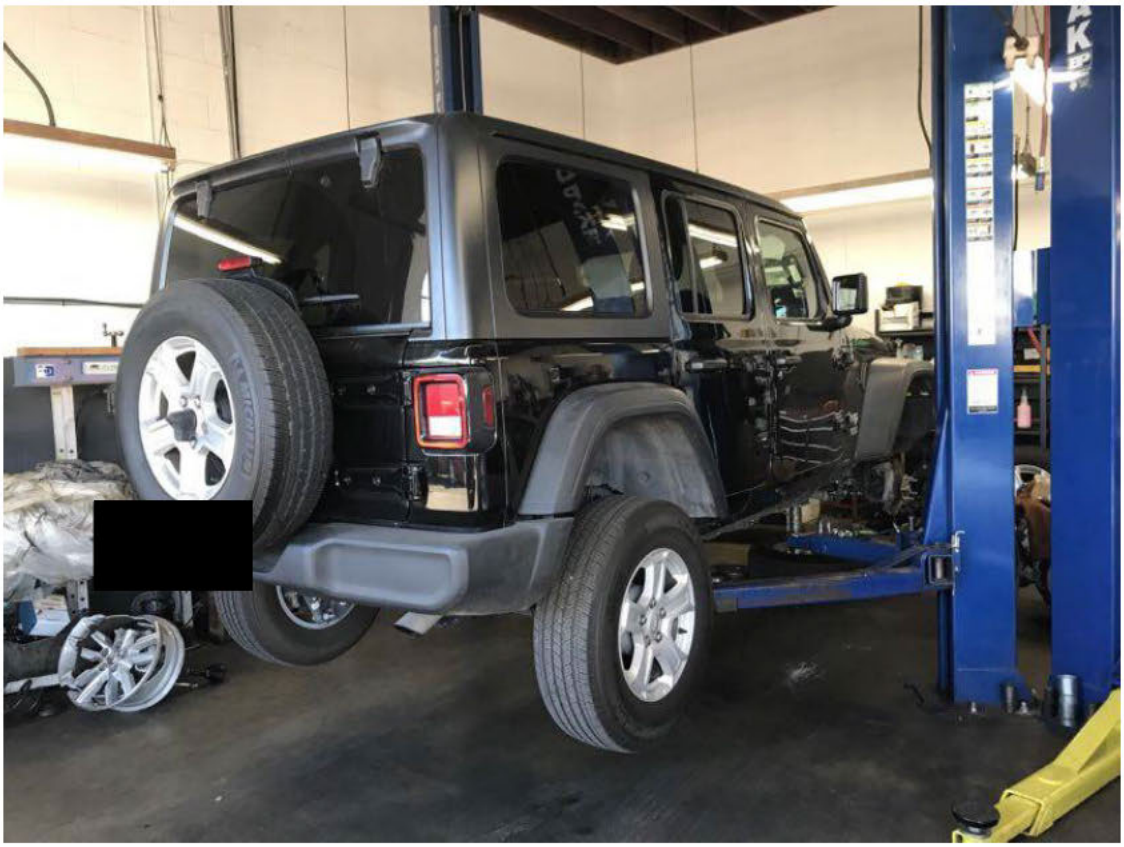
THE INSURANCE COMPANY THIS ESTIMATE WAS PREPARED BY OR FOR WARRANTS THAT ANY NON-ORIGINAL EQUIPMENT MANUFACTURER REPLACEMENT CRASH PART INCLUDED IN YOUR ESTIMATE ARE AT LEAST EQUAL TO THE ORIGINAL EQUIPMENT MANUFACTURER PARTS IN TERMS OF KIND, QUALITY, SAFETY, FIT, AND PERFORMANCE.

Image 8

Claim Reference Id: [redacted]
File Name: PHOTO1
File Date: 02/17/2021
Label: Image 8
[redacted]
Photo Location: QUALITY AUTOMOTIVE
Photo Taken By: JUAN RIOS
Estimate Indicator: E01

Image 15

Claim Reference Id:	[redacted]
File Name:	PHOTO2
File Date:	02/17/2021
Label:	Image 15
Note:	[redacted]tyle:2018,JEEP,Wrangl er Unlimited Sport [redacted]Date:02/14/2 021|Polic[redacted]
Photo Location:	QUALITY AUTOMOTIVE
Photo Taken By:	JUAN RIOS
Estimate Indicator:	E01

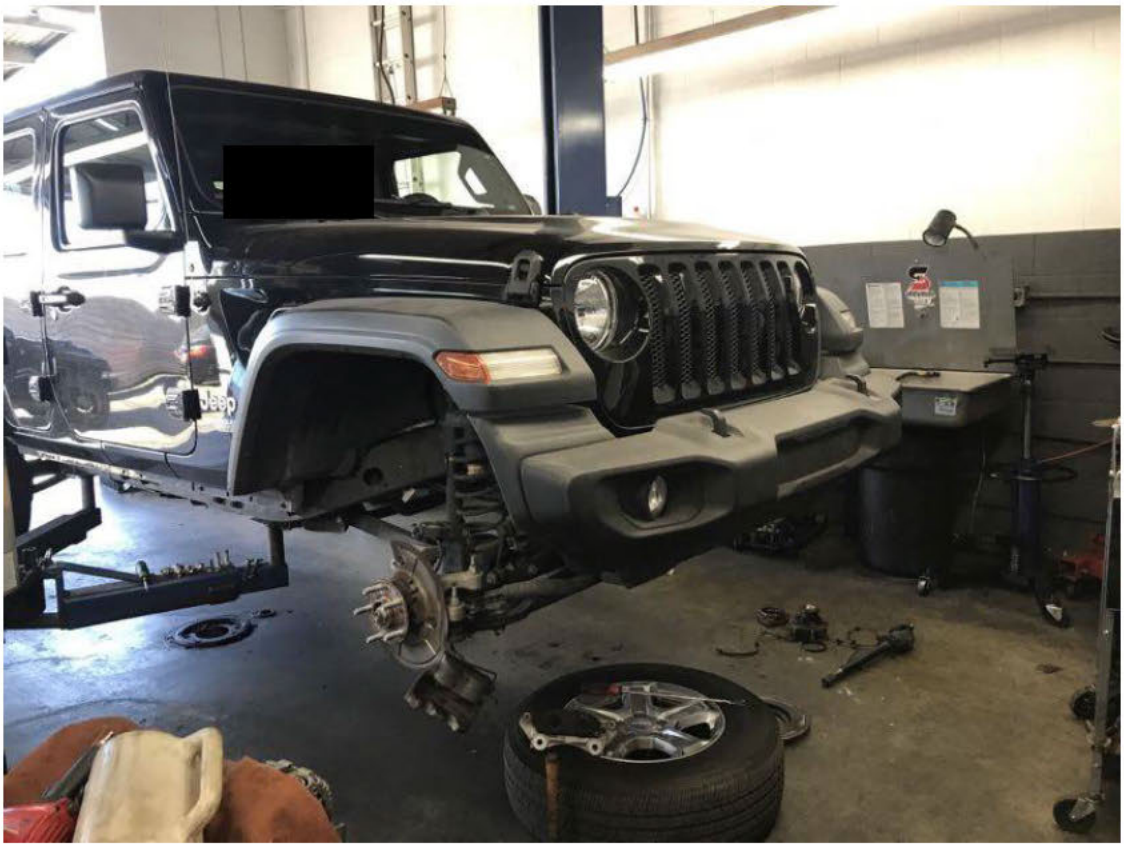


Right Rear

Claim Reference Id	[redacted]
File Name:	PHOTO3
File Date:	02/17/2021
Label:	Right Rear
Note:	Owne[redacted]le:2018,JEEP,Wrangler Unlimited Sport 4WD|Insure[redacted]ssDate:02/14/2021|PolicyNumbe[redacted]
Photo Location:	QUALITY AUTOMOTIVE
Photo Taken By:	JUAN RIOS
Estimate Indicator:	E01

Image 10

Claim Reference Id [redacted]
File Name: PHOTO4
File Date: 02/17/2021
Label: Image 10
Note: Owner [redacted] Style:2018,JEEP,Wrangler Unlimited Sport 4WD|Insured: [redacted] |LossDate:02/14/2021 [redacted]
Photo Location: QUALITY AUTOMOTIVE
Photo Taken By: JUAN RIOS
Estimate Indicator: E01



Front

Claim Reference Id:	[redacted]
File Name:	PHOTO5
File Date:	02/17/2021
Label:	Front
Note:	Owner:[redacted]Style:2018,JEEP,Wrangler Unlimited Sport 4WD|Insured[redacted]ossDate:02/14/2021|PolicyNumber:[redacted]
Photo Location:	QUALITY AUTOMOTIVE
Photo Taken By:	JUAN RIOS
Estimate Indicator:	E01

Image 6

Claim Reference Id:	[redacted]
File Name:	PHOTO6
File Date:	02/17/2021
Label:	Image 6
Note:	Owne[redacted]yle:2018,JEEP,Wrangler Unlimited Sport 4WD|Insured[redacted]LossDate:02/14/2021|PolicyNumber:[redacted]
Photo Location:	QUALITY AUTOMOTIVE
Photo Taken By:	JUAN RIOS
Estimate Indicator:	E01

Odometer

Claim Reference Id	[redacted]
File Name:	PHOTO7
File Date:	02/17/2021
Label:	Odometer
Note:	Owner[redacted]Style:2018,JEEP,Wrangler Unlimited Sport 4WD|Insured[redacted]LossDate:02/14/2021|PolicyNumber:[redacted]
Photo Location:	QUALITY AUTOMOTIVE
Photo Taken By:	JUAN RIOS
Estimate Indicator:	E01

Image 3

Claim Reference Id:	[redacted]
File Name:	PHOTO8
File Date:	02/17/2021
Label:	Image 3
Note:	Owne[redacted]Style:2018,JEEP,Wrangler Unlimited Sport 4WD|Insured[redacted]ossDate:02/14/2021|PolicyNumber[redacted]
Photo Location:	QUALITY AUTOMOTIVE
Photo Taken By:	JUAN RIOS
Estimate Indicator:	E01

Image 16

Claim Reference Id:	[redacted]
File Name:	PHOTO9
File Date:	02/17/2021
Label:	Image 16
Note:	Owner:[redacted]|Style:2018,JEEP,Wrangler Unlimited Sport 4WD|Insured[redacted]|LossDate:02/14/2021|PolicyNumber[redacted]
Photo Location:	QUALITY AUTOMOTIVE
Photo Taken By:	JUAN RIOS
Estimate Indicator:	E01

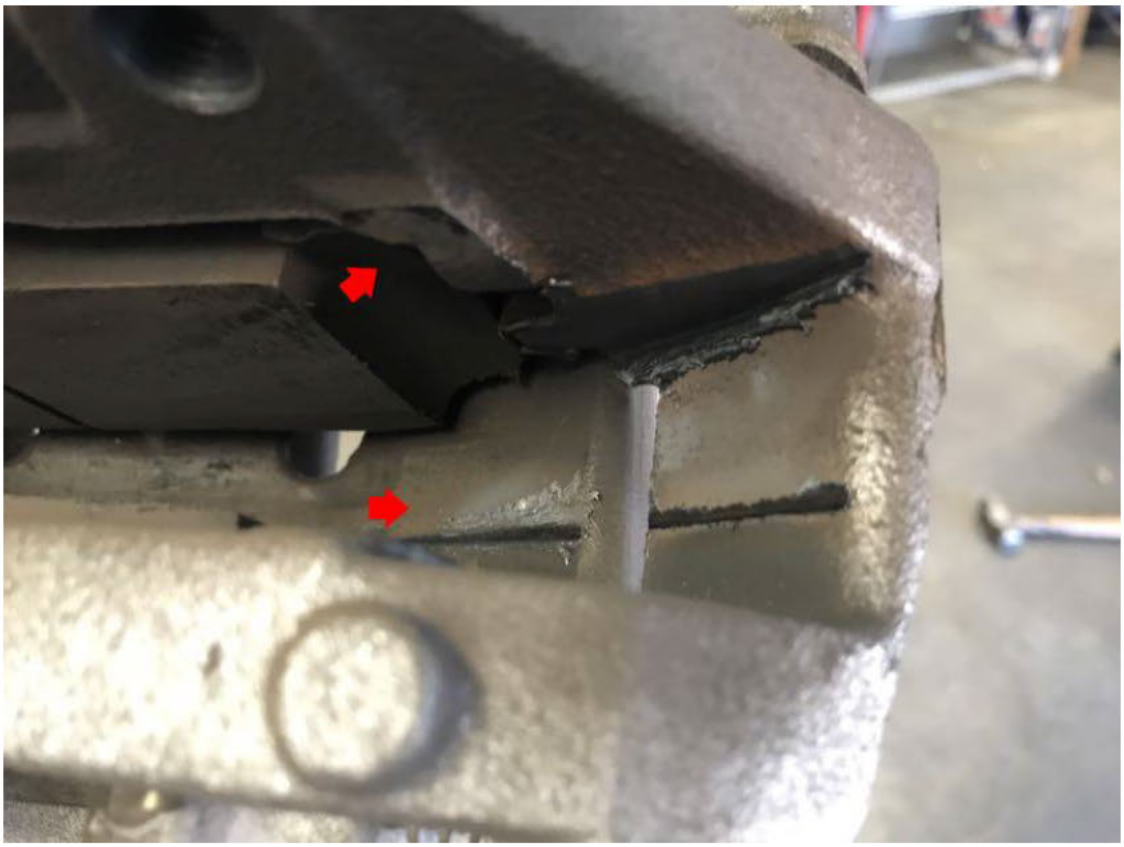


Image 14

Claim Reference Id:	[redacted]
File Name:	PHOTO10
File Date:	02/17/2021
Label:	Image 14
Note:	Owner:[redacted]|Style:2018,JEEP,Wrangler Unlimited Sport 4WD|Insured:[redacted] LossDate:02/14/2021|PolicyNumber:[redacted]
Photo Location:	QUALITY AUTOMOTIVE
Photo Taken By:	JUAN RIOS
Estimate Indicator:	E01

axle metal broken pieces

Claim Reference Id:	[redacted]
File Name:	PHOTO11
File Date:	02/17/2021
Label:	axle metal broken pieces
Note:	Owner[redacted]|Style:2018,JEEP,Wrangler Unlimited Sport 4WD|Insured[redacted]|LossDate:02/14/2021|PolicyNumber[redacted]
Photo Location:	QUALITY AUTOMOTIVE
Photo Taken By:	JUAN RIOS
Estimate Indicator:	E01

Image 9

Claim Reference Id:	[redacted]
File Name:	PHOTO12
File Date:	02/17/2021
Label:	Image 9
Note:	Owner:[redacted]Style:2018,JEEP,Wrangler Unlimited Sport 4WD|Insured:[redacted]LossDate:02/14/2021|PolicyNumber[redacted]
Photo Location:	QUALITY AUTOMOTIVE
Photo Taken By:	JUAN RIOS
Estimate Indicator:	E01

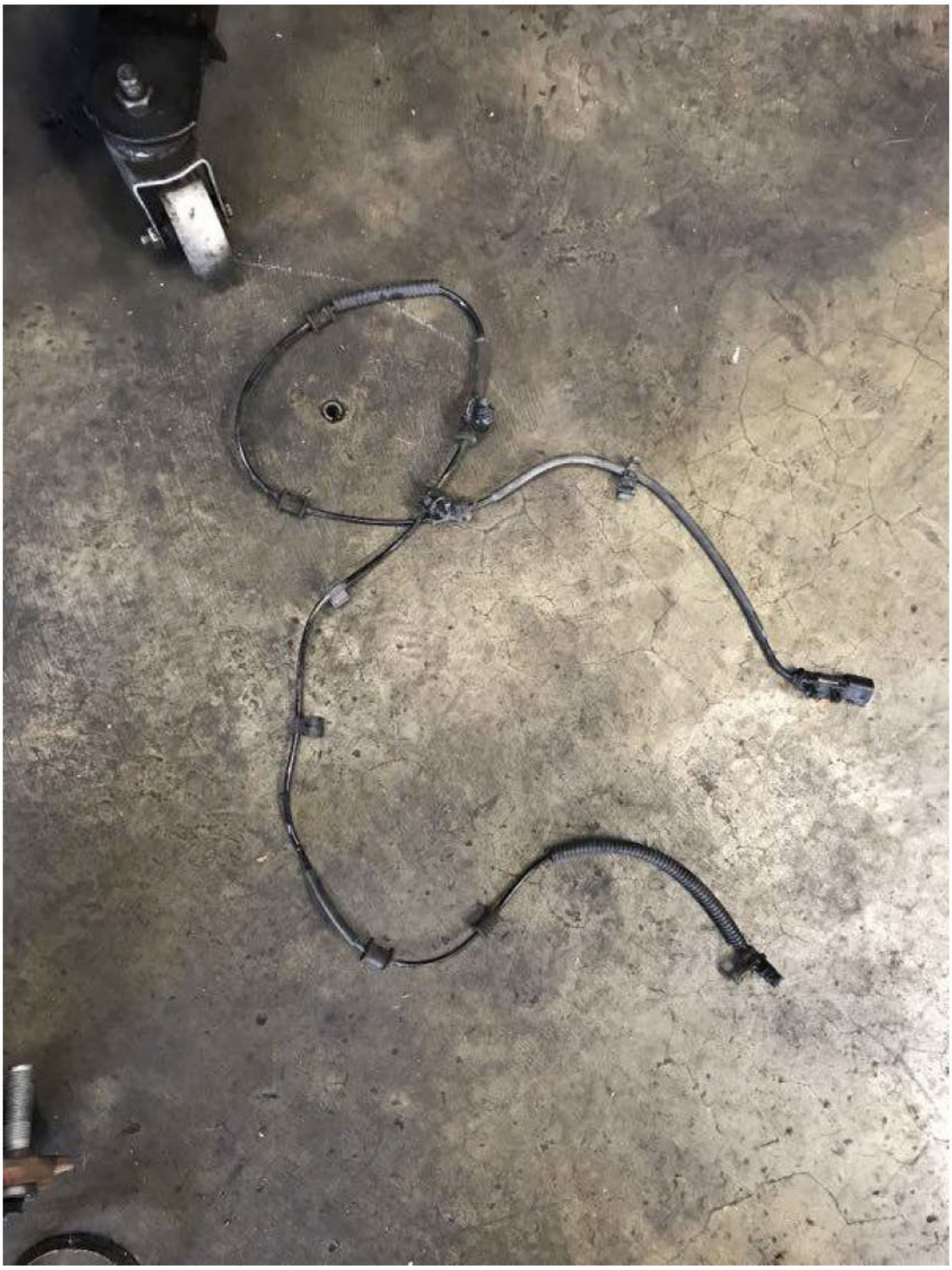


Image 4

Claim Reference Id	[redacted]
File Name:	PHOTO13
File Date:	02/17/2021
Label:	Image 4
Note:	Owner:[redacted]Style:2018,JEEP,Wrangler Unlimited Sport 4WD|Insured[redacted]LossDate:02/14/2021|PolicyNumber[redacted]
Photo Location:	QUALITY AUTOMOTIVE
Photo Taken By:	JUAN RIOS
Estimate Indicator:	E01

Name Plate

Claim Reference Id [redacted]
File Name: PHOTO14
File Date: 02/17/2021
Label: Name Plate
Note: Owner[redacted]Style:2018,JEEP,Wrangler Unlimited Sport 4WD|Insured[redacted]ossDate:02/14/2021|PolicyNumber[redacted]
Photo Location: QUALITY AUTOMOTIVE
Photo Taken By: JUAN RIOS
Estimate Indicator: E01

Image 22

Claim Reference Id	[redacted]
File Name:	PHOTO15
File Date:	02/17/2021
Label:	Image 22
Note:	Owner:[redacted]|Style:2018,JEEP,Wrangler Unlimited Sport 4WD|Insured:[redacted]ossDate:02/14/2021|PolicyNumber[redacted]
Photo Location:	QUALITY AUTOMOTIVE
Photo Taken By:	JUAN RIOS
Estimate Indicator:	E01

Image 17

Claim Reference Id	[redacted]
File Name:	PHOTO16
File Date:	02/17/2021
Label:	Image 17
Note:	Owne[redacted]le:2018,JEEP,Wrangler Unlimited Sport 4WD|Insured:[redacted]ossDate:02/14/2021|PolicyNumber[redacted]
Photo Location:	QUALITY AUTOMOTIVE
Photo Taken By:	JUAN RIOS
Estimate Indicator:	E01

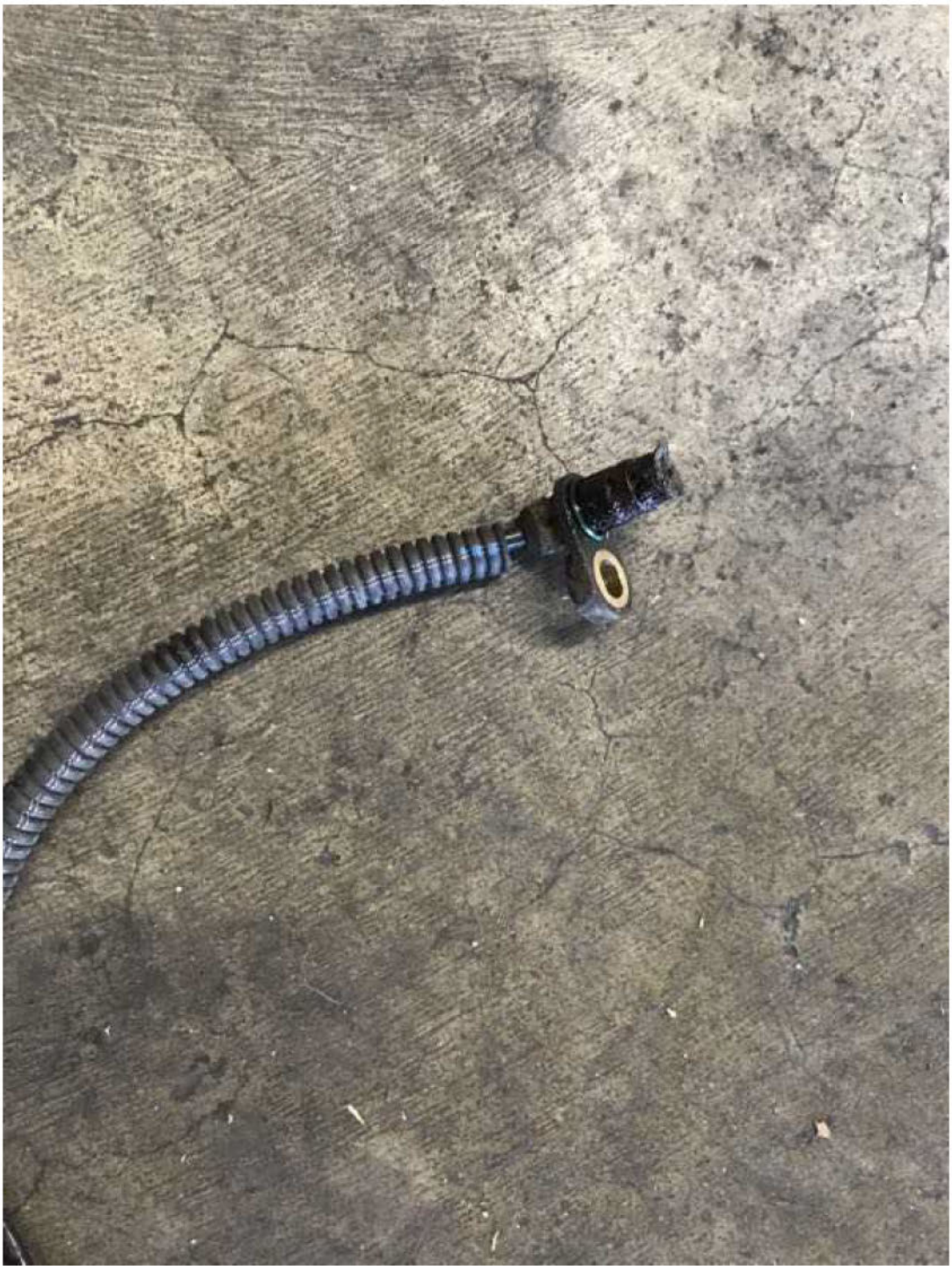


Image 5

Claim Reference Id:	[redacted]
File Name:	PHOTO17
File Date:	02/17/2021
Label:	Image 5
Note:	Owner:[redacted]|Style:2018,JEEP,Wrangler Unlimited Sport 4WD|Insured:[redacted]LossDate:02/14/2021|PolicyNumber:[redacted]
Photo Location:	QUALITY AUTOMOTIVE
Photo Taken By:	JUAN RIOS
Estimate Indicator:	E01

Image 1

Claim Reference Id:	[redacted]
File Name:	PHOTO18
File Date:	02/17/2021
Label:	Image 1
Note:	Owner:[redacted]|Style:2018,JEEP,Wrangler Unlimited Sport 4WD|Insured:[redacted]|LossDate:02/14/2021|PolicyNumber:[redacted]
Photo Location:	QUALITY AUTOMOTIVE
Photo Taken By:	JUAN RIOS
Estimate Indicator:	E01

Image 20

Claim Reference Id:	[redacted]
File Name:	PHOTO19
File Date:	02/17/2021
Label:	Image 20
Note:	Owner:[redacted]Style:2018,JEEP,Wrangler Unlimited Sport 4WD|Insured[redacted]|LossDate:02/14/2021|PolicyNumber:[redacted]
Photo Location:	QUALITY AUTOMOTIVE
Photo Taken By:	JUAN RIOS
Estimate Indicator:	E01

Image 12

Claim Reference Id:	[redacted]
File Name:	PHOTO20
File Date:	02/17/2021
Label:	Image 12
Note:	Owner[redacted]Style:2018,JEEP,Wrangler Unlimited Sport 4WD|Insured:[redacted]LossDate:02/14/2021|PolicyNumber:[redacted]
Photo Location:	QUALITY AUTOMOTIVE
Photo Taken By:	JUAN RIOS
Estimate Indicator:	E01

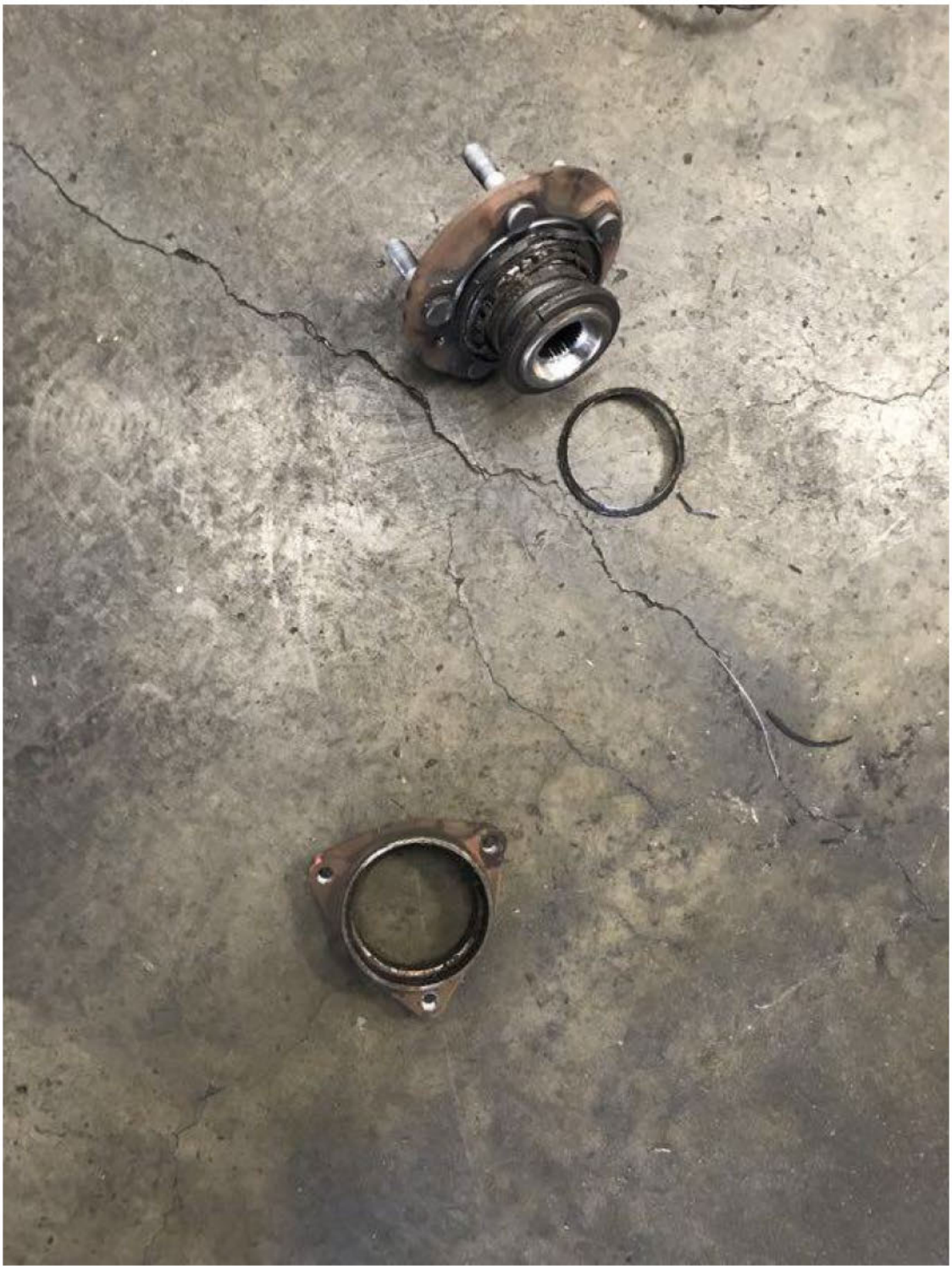


Image 2

Claim Reference Id [redacted]
File Name: PHOTO21
File Date: 02/17/2021
Label: Image 2
Note: Owner [redacted] |Style:2018,JEEP,Wrangler Unlimited Sport 4WD|Insured [redacted] |LossDate:02/14/2021|PolicyNumber [redacted]
Photo Location: QUALITY AUTOMOTIVE
Photo Taken By: JUAN RIOS
Estimate Indicator: E01

Left Rear

Claim Reference Id [redacted]
File Name: PHOTO22
File Date: 02/17/2021
Label: Left Rear
Note: Owner[redacted]|Style:2018,JEEP,Wrangler Unlimited Sport 4WD|Insured[redacted]LossDate:02/14/2021|PolicyNumber[redacted]
Photo Location: QUALITY AUTOMOTIVE
Photo Taken By: JUAN RIOS
Estimate Indicator: E01

Right Front

Claim Reference Id [redacted]
File Name: PHOTO23
File Date: 02/17/2021
Label: Right Front
Note: Owner[redacted]|Style:2018,JEEP,Wrangler Unlimited Sport 4WD|Insured[redacted]LossDate:02/14/2021|PolicyNumber[redacted]
Photo Location: QUALITY AUTOMOTIVE
Photo Taken By: JUAN RIOS
Estimate Indicator: E01

Image 18

Claim Reference Id:	[redacted]
File Name:	PHOTO24
File Date:	02/17/2021
Label:	Image 18
Note:	Owner:[redacted]|Style:2018,JEEP,Wrangler Unlimited Sport 4WD|Insured:[redacted]LossDate:02/14/2021|PolicyNumber:[redacted]
Photo Location:	QUALITY AUTOMOTIVE
Photo Taken By:	JUAN RIOS
Estimate Indicator:	E01

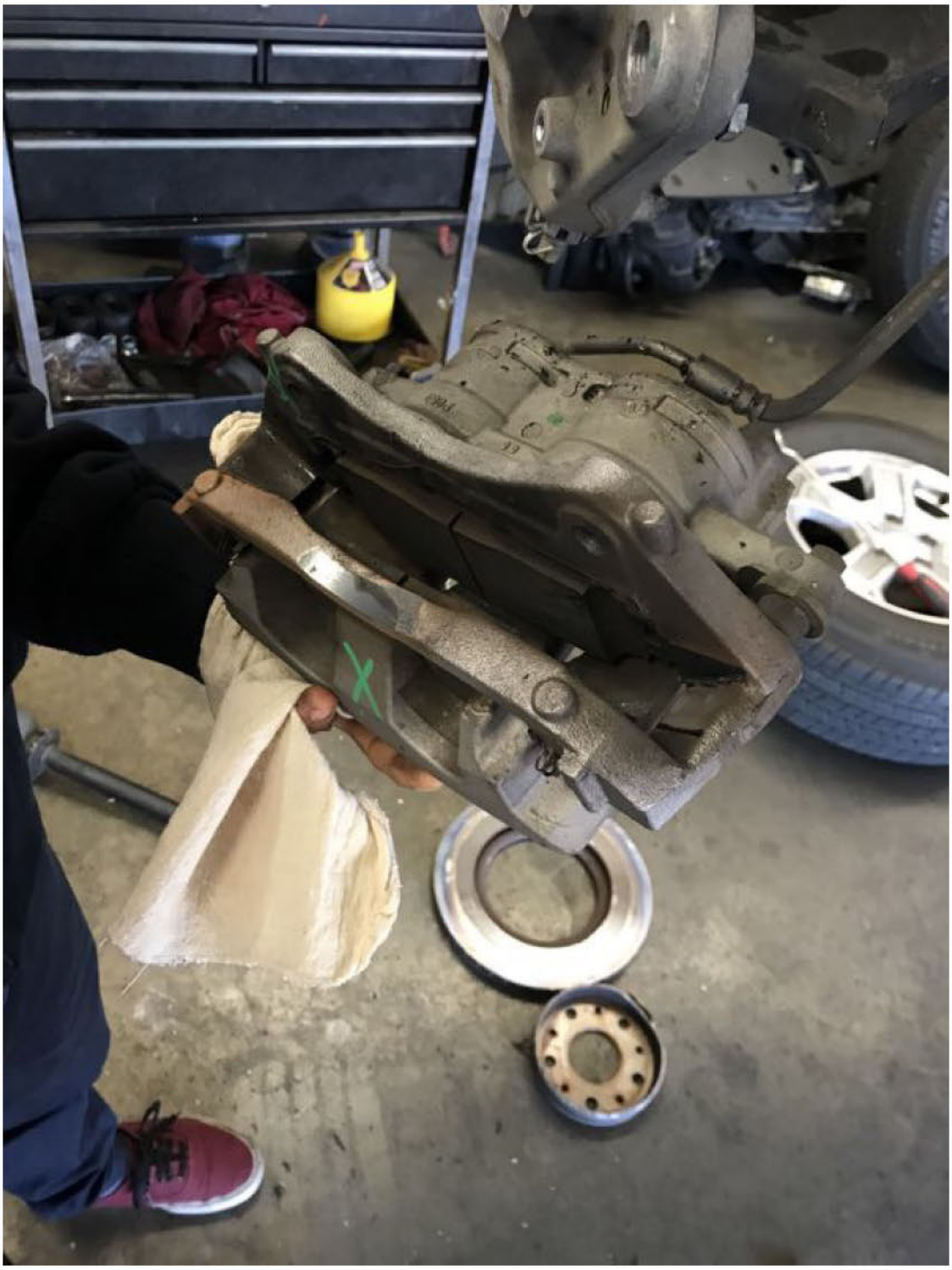


Image 13

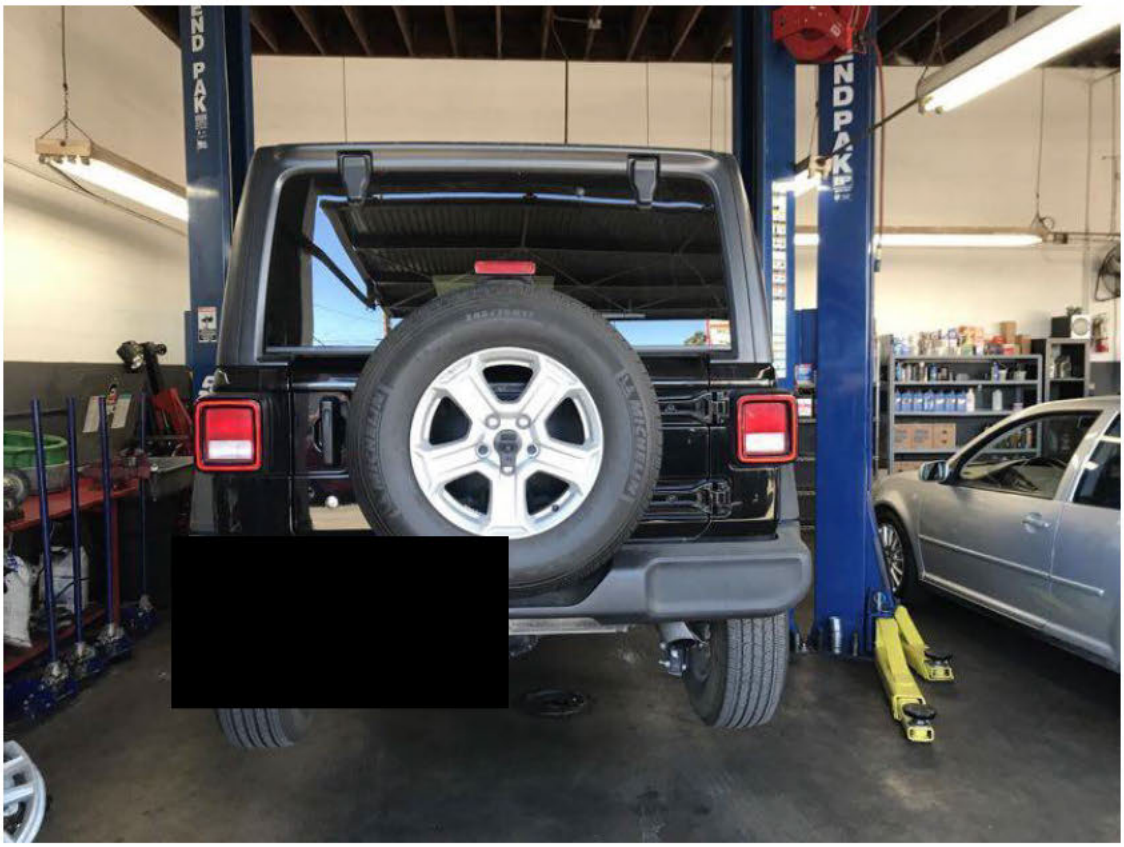
Claim Reference Id:	[redacted]
File Name:	PHOTO25
File Date:	02/17/2021
Label:	Image 13
Note:	Owner[redacted]Style:2018,JEEP,Wrangler Unlimited Sport 4WD|Insured:[redacted]|LossDate:02/14/2021|PolicyNumber:[redacted]
Photo Location:	QUALITY AUTOMOTIVE
Photo Taken By:	JUAN RIOS
Estimate Indicator:	E01

Image 11

Claim Reference Id:	[redacted]
File Name:	PHOTO26
File Date:	02/17/2021
Label:	Image 11
Note:	Owner:[redacted]|Style:2018,JEEP,Wrangler Unlimited Sport 4WD|Insured[redacted]|LossDate:02/14/2021|PolicyNumber[redacted]
Photo Location:	QUALITY AUTOMOTIVE
Photo Taken By:	JUAN RIOS
Estimate Indicator:	E01

License Plate

Claim Reference Id:	[redacted]
File Name:	PHOTO27
File Date:	02/17/2021
Label:	License Plate
Note:	Owner:[redacted]|Style:2018,JEEP,Wrangler Unlimited Sport 4WD|Insured:[redacted]|LossDate:02/14/2021|PolicyNumber[redacted]
Photo Location:	QUALITY AUTOMOTIVE
Photo Taken By:	JUAN RIOS
Estimate Indicator:	E01



Rear

Claim Reference Id:	[redacted]
File Name:	PHOTO28
File Date:	02/17/2021
Label:	Rear
Note:	Owner[redacted]|Style:2018,JEEP,Wrangler Unlimited Sport 4WD|Insured[redacted]|LossDate:02/14/2021|PolicyNumber[redacted]
Photo Location:	QUALITY AUTOMOTIVE
Photo Taken By:	JUAN RIOS
Estimate Indicator:	E01

Image 21

Claim Reference	[redacted]
File Name:	PHOTO29
File Date:	02/17/2021
Label:	Image 21
Note:	Owner[redacted]Style:2018,JEEP,Wrangler Unlimited Sport 4WD|Insured[redacted]LossDate:02/14/2021|PolicyNumber:[redacted]
Photo Location:	QUALITY AUTOMOTIVE
Photo Taken By:	JUAN RIOS
Estimate Indicator:	E01

Image 7

Claim Reference Id:	[redacted]
File Name:	PHOTO30
File Date:	02/17/2021
Label:	Image 7
Note:	Owne[redacted]Style:2018,JEEP,Wrangler Unlimited Sport 4WD|Insured:[redacted]LossDate:02/14/2021|PolicyNumber[redacted]
Photo Location:	QUALITY AUTOMOTIVE
Photo Taken By:	JUAN RIOS
Estimate Indicator:	E01

This file represents a consolidation of multiple files sent by the manufacturer. Please use the bookmarks to navigate to each file. (Each bookmark label is the name of the original file.)

Auth. Date Oct 3, 2020

Description	AUTOZONE 5140 KILLEEN TX
Original Desc	AUTOZONE 5140 KILLEEN TX
Category	Automotive Expenses
Merchant Type	Loan Points

Auth. Date Oct 3, 2020

Description	AUTOZONE 5140 KILLEEN TX
Original Desc	AUTOZONE 5140 KILLEEN TX
Category	Automotive Expenses
Merchant Type	Loan Points

Free Next Day Delivery Eligible

$199.99

+$18.00 Refundable Core Deposit

Part #H6-AGM

SKU #319460

3 Year Warranty

★★★★★ (351)

check if this fits your vehicle

Free In-Store or Curbside Pick Up

In Stock | 4605 LITTLE ROCK D

FEEDBACK

Customer History Report *** AUTOZONE 5140 *** 03/08/2021
17:16:40
Page 1

[redacted]

Customer History Report

[redacted]

	DATE	TRANS#	SKU#	PART#	DESCRIPTION	RETAIL	WARR	RTN
	---	---	---	---	---	---	---	---
<001>	10/03/20	[redacted]	000319460	H6-AGM	H6-AGM DURA	199.99	036	N

07:16

menu | Find Parts and Products | cart

Duralast Platinum AGM Battery H6-AGM Group Size 48 760 CCA

Free Next Day Delivery Eligible

$199.99

+$18.00 Refundable Core Deposit

Part #H6-AGM

SKU #319460

3 Year Warranty

★★★★★ (352)

check if this fits your vehicle

Free In-Store or Curbside Pick Up

In Stock | 4605 LITTLE ROCK D

Home Delivery

FREE Next Day Delivery Eligible

Order within **11hrs and 44min** to receive **Tomorrow**

Standard Delivery

Est. Delivery: Mar 18-19

FEEDBACK

ADD TO CART

Customer History Report *** AUTOZONE 5140 *** 03/08/2021
17:16:40
Page 1

[redacted]

Customer History Report

[redacted]

	DATE	TRANS#	SKU#	PART#	DESCRIPTION	RETAIL	WARR	RTN
	---	---	---	---	---	---	---	---
<001>	10/03/20[redacted]		000319460	H6-AGM	H6-AGM DURA	199.99	036	N

Warranty lookup 9510.01 *** AutoZone 5140 *** (RK) 03/08/2021

[redacted]

Page 1/1

TOTAL RETURN 0.00% 90 DAY RETURN 0.00% FORCED RETURN 0.00%

No.	Part #	SKU #	Purch Date	Ret Date	Exp Date	Vehicle
1	H6-AGM	000319460	2020-10-03		2023-10-03	2018 Jeep Wrangl

Enter A Number To View Detail: ____ TOTAL: 1

F1=
BACK UP

F8=
PRINT

Warranty lookup 9510.01 *** AutoZone 5140 *** (RK) 03/08/2021

[redacted]

Page 1/1

TOTAL RETURN 0.00% 90 DAY RETURN 0.00% FORCED RETURN 0.00%

No.	Part #	SKU #	Purch Date	Ret Date	Exp Date	Vehicle
1	H6-AGM	000319460	2020-10-03		2023-10-03	2018 Jeep Wrangl

Enter A Number To View Detail: ____ TOTAL: 1

F1=
BACK UP

F8=
PRINT

Customer History Report *** AUTOZONE 5140 *** 03/08/2021
17:16:40
Page 1

[redacted]

Customer History Report

[redacted]

	DATE	TRANS#	SKU#	PART#	DESCRIPTION	RETAIL	WARR	RTN
<001>	10/03/2020	[redacted]	000319460	H6-AGM	H6-AGM DURA	199.99	036	N