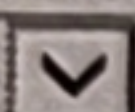


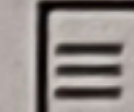
Parts Transactions

 View a tour

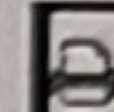
Counter Sale



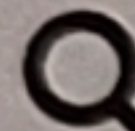
Counterperson: TONY



Actions



Print

Name:  CASH SALE

A/R #:

A/R Terms:

Email:

Phone:

Price Level: Retail

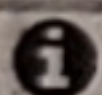
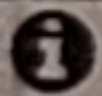
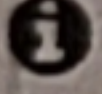
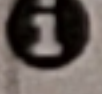
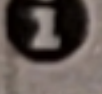
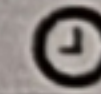
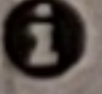
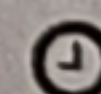
Sale Type: Retail

Invoice #:

PO #:

Make/Model:

VIN:

Opt	Part Number/Description	Bin/Shelf	Qty/Avl	List	Net	Ext	Action
	68385511AA :ADAPTER: DISC BRA		1/SO	46.70	46.70	46.70	
	68385516AA :ADAPTER: DISC BRA		1/EP	46.70	46.70	46.70	
	68385240AA :PIN: DISC BRAKE		2/EP	34.50	34.50	69.00	
	68383242AA :ADAPTER: DISC BRA		2/EP	81.50	81.50	163.00	
	68317915AA :PIN: DISC BRAKE		2/EP	12.85	12.85	25.70	
	68456066AA PAD KIT: FRONT DISC BRAKE	SO1B	1/EP	199.00	199.00	199.00	 
	Part interchanges with part# 68383243AA						
	68386838AB PAD KIT: REAR DISC BRAKE	SO1B	1/EP	212.00	212.00	212.00	 
	Part interchanges with part# 68386838AA						

 PreviousNext 

Function CH

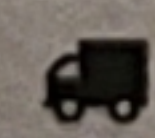
Freight:

Fees/Discounts:

Parts: 715.40

Taxes: 48.29

Deposit:

 Shipping

Total: 763.69

Save

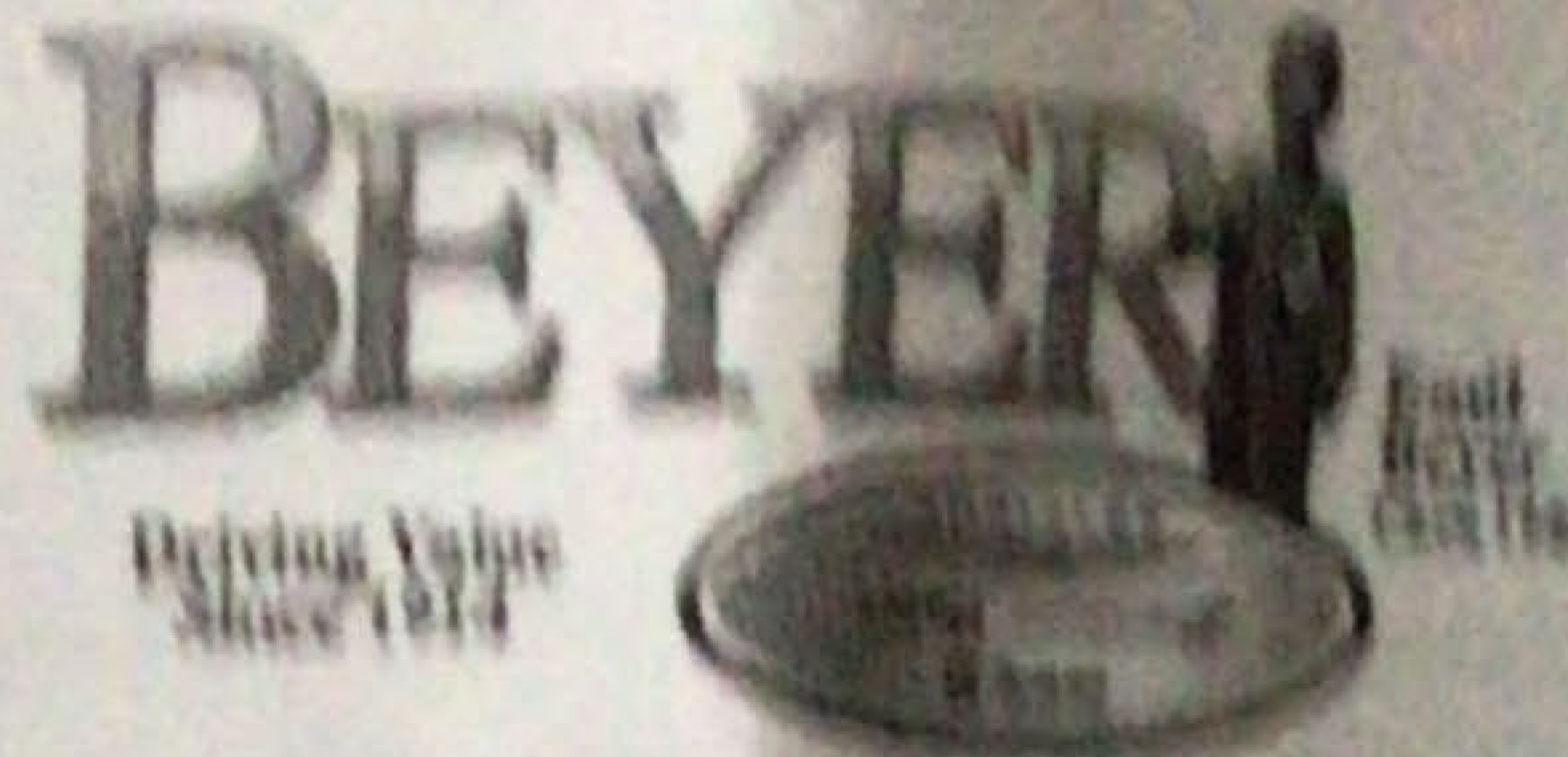
Exit

Delete

Accept Catalog

This file represents a consolidation of multiple files sent by the manufacturer. Please use the bookmarks to navigate to each file. (Each bookmark label is the name of the original file.)

CUSTOMER



INVOICE

DUPLICATE 1
PAGE 1200 Ridgedale Ave.
Morristown, NJ 07960
Phone: (973) 267-8300

LIVINGSTON, NJ

VISOR: 7232 BUSTER NICHOLS

DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	LICENSE	MILEAGE IN / OUT	TAG
26SEP18 DD			08:45 29DEC20		41702/41702	T046
R.O. OPENED	READY	OPTIONS:	SOLD-STK:2D6741 DLR:26811 ENG:3.6 Liter		CASH	29DEC20
08:12 29DEC20	14:05 29DEC20	TRN:AT				

LINE OPCODE TECH TYPE HOURS

A Steering/Suspension/Steering Wheel Concern [Customer States STEERING
SHAFT ORDERED PREVIOUSLY FOR TIGHT STEERING]

CAUSE:

19208106 Shaft, steering column intermediate -
Replace Lower shaft (1 - Semi-Skilled)

2546 W

1427 BAUMANN, STEVE LIC#: 4~

W

1 68274743AC SHAFT-STEERING COLUMN INTERMEDIAT

FC: PART#: COUNT:

CLAIM TYPE: W

AUTH CODE:

(N/C)

(N/C)

(N/C)

CUSTOMER PAY DEDUCTIBLE FOR LINE A

41702 REPLACED STEERING SHAFT PER PREVIOUS VISIT CONCERN

100.00

B Multi-point inspection (according to maintenance interval)

99P Multi-point inspection (according to
maintenance interval)

2546 ISPC

41702 Performed multipoint inspection

(N/C)

EST: 125.00

29DEC20 08:12 SA: 7232

CONTACT:

I hereby authorize the repair work herein set forth to be done along with the understanding that you are not responsible for loss or damage to vehicle or articles therein, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.

I HEREBY ACKNOWLEDGE RECEIPT OF A COPY HEREOF.

X

PAID AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	100.00
TOTAL CHARGES	100.00
LESS INSURANCE	0.00
SALES TAX	6.88
PLEASE PAY THIS AMOUNT	106.88

Thank You!

CUSTOMER COPY

VISIT US ON THE WEB! www.BeyerCJDR.com

This file represents a consolidation of multiple files sent by the manufacturer. Please use the bookmarks to navigate to each file. (Each bookmark label is the name of the original file.)

2018 MODEL YEAR

Jeep

WRANGLER SPORT 4X4

Go Anywhere.
Do Anything.

THIS VEHICLE IS MANUFACTURED TO MEET SPECIFIC UNITED STATES REQUIREMENTS. THIS VEHICLE IS NOT MANUFACTURED FOR SALE OR REGISTRATION OUTSIDE OF THE UNITED STATES. MANUFACTURER'S SUGGESTED RETAIL PRICE OF THIS MODEL INCLUDING DEALER PREPARATION

Base Price: \$27,945

Jeep WRANGLER SPORT
Exterior Color: Bright White Clear Coat Exterior Paint
Interior Color: Black Interior Color
Exterior Color: Bright White Clear Coat Exterior Paint
Interior Color: Black Interior Color
Exterior Color: Bright White Clear Coat Exterior Paint
Interior Color: Black Interior Color

STANDARD EQUIPMENT (UNLESS REPLACED BY OPTIONAL EQUIPMENT)

Advanced Multi-Stage Front Air Bags
Supplemental Front Side Air Bags
ParkView® Rear Back-Up Camera
Command-Trac Part-Time 4WD System
3.45 Axle Gear Ratio
3rd Generation Dana® Solid Rear Axle
Fuel Tank Side Plate Shield
Transfer Case Skid Plate Shield
Transmission Skid Plate
Tox Tool Kit

Anti-Lock 4-Wheel Disc Brakes
Electronic Stability Control
Electronic Roll Mitigation
Traction Control System
Hill Start Assist
Keyless Go™
Steering Wheel Mounted Audio Controls
Tire Pressure Monitoring System

INTERIOR FEATURES
Unscreened 3rd Row Seating
Cluster 3.5-Inch TFT B&W Display
Vehicle Information Center
8-Speakers
Media Hub (USB, Aux)
Integrated Voice Command with Bluetooth®

12-V Auxiliary Power Outlet
Tilt/Telescope Steering Column
Steering Wheel Mounted Audio Controls
Manual 2-Way Driver Lumbar Adjust
Passenger Assist Handles
Manual Door Locks
Front Floor Mats
Rear Folding Seat
Rear Compartment Storage Tray
Full Length Floor Console

EXTERIOR FEATURES
17-Inch x 7.5-Inch Black Steel Stylized Wheels
245/75R17 All-Season Tires
Full Size Spare Tire

Assembled, Delivered, Ready to Go. FWD, 4WD, U.S.A.

SL

SHIP TO

\$2,070

MSRP



DELIVERED TO YOU IN THIS VEHICLE TO COMPLY WITH FEDERAL AND STATE LAWS. DELIVERED TO YOU IN THIS VEHICLE TO COMPLY WITH FEDERAL AND STATE LAWS. DELIVERED TO YOU IN THIS VEHICLE TO COMPLY WITH FEDERAL AND STATE LAWS.

For more information visit: www.jeep.com
or call 1-877-JAM-JEEP

FCA US LLC

EPA DOT Fuel Economy and Environment Gasoline Vehicle

Fuel Economy These estimates reflect new EPA methods beginning with 2017 models.
24 MPG in fuel costs over 5 years compared to the average new vehicle.
23 city
25 highway
4.2 gallons per 100 miles
You spend \$2,000

Annual fuel cost \$1,750
Fuel Economy & Greenhouse Gas Rating (to be used only)
10 Best
Smog Rating (to be used only)
5 Best

fuel economy.gov
Calculate personal fuel economy and greenhouse gas emissions.
This vehicle emits 375 grams CO2 per mile. The best emits 0 grams per mile (tailpipe only). Excluding tailpipe emissions, this vehicle emits 100 grams CO2 per mile. The best emits 0 grams CO2 per mile.

GOVERNMENT 5-STAR SAFETY RATINGS
This vehicle has not been rated by the government for frontal crash, side crash or rollover risk.
Source: National Highway Traffic Safety Administration (NHTSA)
www.safercar.gov 1-800-427-4336

PARTS CONTENT INFORMATION
FOR VEHICLES IN THIS CARLINE:
U.S./CANADIAN PARTS CONTENT: 60%
MAJOR SOURCES OF FOREIGN PARTS CONTENT:
MEXICO: 22%
NOTE: PARTS CONTENT DOES NOT INCLUDE FINAL ASSEMBLY DISTRIBUTION, OR OTHER NON-PARTS COSTS.
FOR THIS VEHICLE:
FINAL ASSEMBLY POINT:
TOLEDO, OHIO, U.S.A.
COUNTRY OF ORIGIN:
ENGINE: ITALY
TRANSMISSION: UNITED STATES

VEHICLE PROTECTION
A PRODUCT OF FCA US LLC
Ask for Jeep Vehicle Protection for your vehicle. We built it. We back it.

John Jones AUTOMOTIVE GROUP

"DEALER" JOHN JONES CHRYSLER

DEALER ADDRESS PO Box 100/1735A Gardner LN NW

CITY Corydon STATE IN ZIP 47112

PURCHASE

CO-PURCHASER

ADDRESS

CITY Birdseye

STATE IN

DATE 08/15/2019

CUST. NO.

STOCK NO

SALESPERSON Robert S. Rose

PHONE H.

PHONE B.

I hereby agree to purchase from DEALER under the terms and conditions specified:

☒ NEW

YEAR 2018

MAKE Jeep

COLOR White

☐ DEMO

MODEL BODY Wrangler Sport

Wagon 4 Door

TRIM

☐ USED

IN SERVICE DATE

SERIAL NO. 1 C 4 G J X A N 4

TRADE-IN: YR MAKE MODEL SERIAL NO

Payout Bank Information

Customer agrees to deliver to Dealer the good, clear and marketable title(s) to the trade-in vehicle(s) as part of the consideration for the vehicle ordered at the time of delivery. Customer warrants that the trade-in vehicle(s) are owned only by customer and are free and clear of all liens and encumbrances except as otherwise stated in writing herein. Customer certifies that the airbags, safety and emissions equipment in the trade-in vehicle(s) have never been disconnected and are operable. Customer also agrees that the trade-in vehicle(s) has/ have never been and is/are not required to be titled in any state as a defective, rebuilt, salvage, flood, lemon or buy back vehicle and have never been damaged to the degree requiring disclosure under titling law or which disqualified the vehicle from service contract/ certified pre-owned programs. Customer agrees that the lien amounts noted herein are accurate and that the Customer will pay dealer any difference within three (3) days of notice by Dealer. Customer also agrees that if the trade-in vehicle(s) is/are not as represented herein, that Dealer shall have a claim for damages and may recover from Customer all losses, damages and costs of enforcement, including reasonable attorney fees. Customer also warrants that there is no theft or damage event in the history of the trade-in that voids any factory warranty or makes the trade-in ineligible for warranty or service contract coverage. Customer understands and agrees that the trade-in allowance provided by Dealer for the trade-in vehicle is based upon representations and warranties in this and all accompanying documents. Customer agrees that if these representations and warranties regarding title, history or condition are not correct, Customer shall pay to Dealer all losses and damages, including but not limited to, the difference between the value as represented and the actual value of the trade-in as determined in Dealer's sole discretion. In addition, Customer agrees to pay Dealer the cost of all fees incurred in determining the difference in value of the vehicle and disposing of the vehicle. In the event Customer can not deliver good, clear, marketable title, free of all liens, claims and encumbrances, Customer agrees to accept return of the trade-in vehicle and pay to Dealer, with certified funds, the entire trade-in allowance given to Customer for the trade-in and any other damages or losses to Dealer.

In the event Customer breaches any representation, certification or warranty hereunder, Customer will pay Dealer the cost of enforcing this Order and collecting any sums owed hereunder, including reasonable attorney fees. Customer further agrees to indemnify and hold dealer harmless from any and all claims, demands, rights, actions, causes of action, damages, costs, costs of defense (including attorney fees), expenses and compensation whatsoever Dealer, the purchaser of the trade-in or any other prospective purchasers or any other person or entity may have as a result of the vehicle not being as represented herein. Customer hereby further agrees that no oral statements, representations or warranties contrary to the terms of this agreement have been made by Customer. Customer warrants that the vehicle being purchased/leased is for personal/business use and not for resale or export.

THE INFORMATION YOU SEE ON THE BUYER'S GUIDE IN THE WINDOW FOR THIS VEHICLE IS PART OF THIS CONTRACT. INFORMATION ON THE WINDOW FORM OVERRIDES ANY CONTRARY PROVISIONS IN THE CONTRACT OF SALE.

DISCLAIMER OF WARRANTIES: Except as may be otherwise specifically provided in writing on the face of this Order or in a separate writing furnished to Purchaser by

LIST PRICE	\$ 34,930.00
DEALER INSTALLED EQUIPMENT	
	N/A
	N/A
	N/A
TOTAL PRICE OF VEHICLE	\$ 34,930.00
(DISCOUNT)	\$ (3,591.00)
TRADE IN ALLOWANCE	\$ N/A
CASH DIFFERENCE	\$ 31,339.00
DOCUMENTATION AND SERVICE FEE	199.00
STATE SALES TAX	2,207.66
OTHER	N/A
OTHER	N/A
OTHER	N/A
STATE SALES TAX ON OTHER	N/A
	N/A
	6.00
	1.66
	N/A
	N/A
SUB TOTAL	33,781.66
BALANCE OWED ON TRADE IN	N/A
TOTAL ABOVE THIS LINE	\$ 33,781.66
CASH ON DELIVERY	33,781.66
BALANCE TO BE FINANCED	\$ N/A

Lien to N/A

-WE OWE-

THE FOLLOWING ARE ITEMS DEALER AGREES TO ADD TO THE PURCHASED VEHICLE AS A CONDITION OF THE SALE.

-
-
-

THIS IS A SPECIAL ORDER. PURCHASER CANNOT CHANGE OR CANCEL.

WARRANTY REPAIR ORDER

Work Phone

R/O Open Date

R/O Number

9/14/20

R/O Close Date

9/23/20

Original

Mileage In

Mileage Out

WAGON 4 DOOR

13773

13778

Year

Make

Model

License Number

Service Advisor

2018

JEEP

WRANGLER (2.0

STEVEN BROCK

Vehicle Identi

Color

Delivery Date

In-Service Date

1C4GTXAN

BRIGHT WHI

8/15/19

8/13/19

DESCRIPTION OF SERVICE AND PARTS

COST

AMOUNT

Cell AR#: 127535

#2 - MR 2290: MOPAR EXPRESS LANE TIRE ROTATION

Cause: Maintenance

Op: :

Claim Type: W

Tech: 508

0.40hrs

10.40

18.95

Sub-Total Labor: 10.40 18.95

Rotate tires.

#3 - MR 2689: MOPAR EXPRESS LANE OIL AND FILTER CHANGE

Cause: Maintenance

Op: :

Claim Type: W

Tech: 508

0.40hrs

10.40

12.00

Part: 04892339AB :FILTER ENGINE OIL 1 7.35 12.95

Part: 68523981AA :OIL: 5W30 5 29.75 52.40

Sub-Total Labor: 10.40 12.00

Sub-Total Parts: 37.10 65.35

Sub-Total: 47.50 77.35

Changed oil and filter.

#4 - MR CUST: CUSTOMER STATES

C/S: CUSTOMER STATED VEHICLE DOES NOT HAVE POWER S
TEERING AND SMELLS LIKE SOMETHING IS BURNING

Cause: Connect scan tool has multiple can bus
codes. Found the power steering pump module
is the module causing the bust to shut
down. Unplug the power steering module from
the bus and the bus starts to function
normally. Checked the power steering bus
wires for a short to ground and short to
power. No shorts in the wiring. Requires a
new power steering pump module.

Tech: 508 1.30hrs @ 98.56 33.80 128.13

Part: 68247930AF :PUMP: POWER STEERING 1 443.00 780.30

Part: 68247930AF-C :Deposit:: POWER STEERING 1 50.00 55.00

Part: 68247930AF-C :Deposit:: POWER STEERING 1- -50.00 -55.00

Part: 68088485AB :FLUID: POWER STEERING 2 21.80 38.40

Sub-Total Labor: 33.80 128.13

ACCOUNT #

LABOR

PARTS

METHOD

SUBLET

SHOP SUPPLIES

SALES TAX OR TAX I.D.

RECEIPT #

DEDUCTIBLE

TOTAL DUE

SIGNATURE X

WARRANTY REPAIR ORDER

BIRDSEYE, IN

Work Phone

R/O Open Date

9/14/20

Home Phone

R/O Close Date

9/23/20

Cross Reference #

Original

Body

Mileage In

Mileage Out

WAGON 4 DOOR

13773

13778

Year

Make

Model

License Number

Service Advisor

2018

JEEP

WRANGLER (2.0

STEVEN BROCK

Vehicle Identification Number

Color

Delivery Date

In-Service Date

KAN4

BRIGHT WHI

8/15/19

8/13/19

DESCRIPTION OF SERVICE AND PARTS

COST

AMOUNT

Sub-Total Parts: 464.80 818.70

Sub-Total: 498.60 946.83

Replaced the power steering pump module and verified the vehicle is operating as other like vehicles.

#5 - MR TOW: TOWING

C/S: CUSTOMER HAVING VEHICLE TOWED IN AND AWARE CHRYSLER MAY NOT COVER ALL OF TOWING CHARGES

Sublet: 2875 CHARLIES 24 HR

175.00

175.00

Sub-Total Sublet: 175.00 175.00

#6 - MR GEN3: GENERAL CONCERNS,

C/S: CUSTOMER STATES: ALL LIGHTS ON DASH LIT UP THEN WOULDN'T RUN. THEY TURNED IT OFF AND TURNED IT BACK ON AND CHECK ENGINE LIGHT WAS ON.

Cause: same as condition 4

#7 - MR GEN1: GENERAL CONCERNS,

Customer states vehicle was placed in park and after walking away from vehicle, it jumped out of park and started rolling.

Cause: Same as condition 4

#8 - MR GEN2: GENERAL CONCERNS,

Customer states when all the lights in the dash came on and vehicle shut down, the clock reset to 00:00, all radio presets were lost, and Bluetooth was lost.

Cause: Same as condition 4

#10 *MR GEN2: GENERAL CONCERNS,

Jeep Wave Contract

Allowance: \$65/ \$10

Line		Date	Tech	Start	End	Hours	Amount
Line 2		9/17/20	Tech 508	Start 14:35	End 14:35	Hours .00	
Line 3		9/17/20	Tech 508	Start 14:35	End 14:35	Hours .00	
Line 4		9/15/20	Tech 508	Start 7:53	End 8:48	Hours .90	
Line 4		9/17/20	Tech 508	Start 13:25	End 14:25	Hours 1.00	

ACCOUNT #

LABOR

PARTS

METHOD

SUBLET

SHOP SUPPLIES

SALES TAX OR TAX I.D.

RECEIPT #

DEDUCTIBLE

TOTAL DUE

SIGNATURE X

WARRANTY REPAIR ORDER

BIRDSEYE, IN

Work Phone

R/O Open Date

R/O Number

9/14/20

Home Phone

R/O Close Date

Cross Reference #

9/23/20

Original

Body

Mileage In

Mileage Out

WAGON 4 DOOR

13773

13778

Year

Make

Model

License Number

Service Advisor

2018

JEEP

WRANGLER (2.0

STEVEN BROCK

Vehicle Identification Number

Color

Delivery Date

In-Service Date

1C4GJXAN4

BRIGHT WHI

8/15/19

8/13/19

DESCRIPTION OF SERVICE AND PARTS

COST

AMOUNT

Line	6	9/17/20	Tech 508	Start	14:36	End	14:36	Hours	.00
Line	7	9/17/20	Tech 508	Start	14:36	End	14:37	Hours	.00
Line	8	9/17/20	Tech 508	Start	14:37	End	14:37	Hours	.00

ACCOUNT #

LABOR

54.60

159.08

PARTS

501.90

884.05

METHOD

SUBLET

175.00

175.00

SHOP SUPPLIES

.00

SALES TAX OR TAX I.D.

.00

RECEIPT #

DEDUCTIBLE

-21.30

TOTAL DUE

731.50

1196.83

SIGNATURE X

WARRANTY REPAIR ORDER

BIRDSEYE, IN

Work Phone

R/O Open Date

11/27/20

Home Phone

R/O Close Date

Cross Reference #

Body

Mileage In

Mileage Out

WAGON 4 DOOR

14212

14213

License Number

Service Advisor

SHANNAN MILLAY

Year
2018

Make
JEEP

Model
WRANGLER (2.0

Vehicle Identification Number

Color

Delivery Date

In-Service Date

1C4GJXAN4

BRIGHT WHI

8/15/19

8/13/19

#1 - GEN1: GENERAL CONCERNS,
Customer Stated that when he picked up the jeep
it ran fine for a day and then it went back to
doing what it did before

#2 - TOW: TOWING
Charlies Towing

ACCOUNT #

LABOR

.00

PARTS

.00

METHOD

SUBLET

.00

A/R CHARGE

SHOP SUPPLIES

.00

SALES TAX OR TAX I.D.

.00

RECEIPT #

DEDUCTIBLE

.00

TOTAL DUE

.00

SIGNATURE X _____



CHRYSLER • DODGE • JEEP • RAM • FIAT

1735A Gardner Ln NW, Corydon, IN 47112

Sales: (812) 733-4720

Service: (812) 733-4964 • Parts: (812) 733-4755

SERVICE DEPARTMENT HOURS

7:30 a.m. to 6:00 p.m.

Monday - Friday

7:30 a.m. to 1:00 p.m. Saturday

R/O Open Date	9/21/20	Status	Pre-Invoice
R/O Close Date	12/04/20	Mileage In	13947
Mileage Out	13947	Service Advisor / Tag #	CHAD MARTIN/664
Vehicle Identification Number	1C4GJXA	Delivery Date	8/15/19
In-Service Date	8/13/19	Color	BRIGHT WHI
License Number			

BIRDSEYE, IN

Year	Make	Model	Body	Color	License Number
2018	JEEP	WRANGLER (2.0	WAGON 4 DOOR	BRIGHT WHI	

DUNT

#1 - GEN1: GENERAL CONCERNS,

Customer states a message displayed "Service Shifter", then lights on shifter flashed, then lost power steering. Numerous lights came on in dash.

Caused by

Connect scan tool, has multiple bus performance codes and lose of communication codes to multiple modules. Performed a search in service library Star case S1808000255 Checked all power and grounds for can bus. Checked the can bus connector wiring at the heater case for shorts to ground between the heater case and the dash star case S1808000125. All wires are in good condition and have no issues. DANNY

Installed 06506007AA :RIVET

Qty: 4

Warranty

Cleared stored communication codes. Test drove until issue was duplicated. Concern duplicated when coming to a hard stop and turning right. CANC bus codes immediately stored after event. NICK

#2 - GEN2: GENERAL CONCERNS,

Vehicle acted like it was going to die when lights illuminated. Vehicle was bucking. Check

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

DISCLAIMER OF WARRANTIES: Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X

LABOR

PARTS

DEDUCTIBLE

SUBLET

SHOP SUPPLIES

HAZARDOUS MATERIALS

SALES TAX OR TAX I.D.

SPECIAL ORDER DEPOSIT

DISCOUNTS

TOTAL DUE



CHRYSLER • DODGE • JEEP • RAM • FIAT

1735A Gardner Ln NW, Corydon, IN 47112

Sales: (812) 733-4720

Service: (812) 733-4964 • Parts: (812) 733-4755

SERVICE DEPARTMENT HOURS

7:30 a.m. to 6:00 p.m.

Monday - Friday

7:30 a.m. to 1:00 p.m. Saturday

R/O Open Date	9/21/20	Status	Pre-Invoice
R/O Close Date	12/04/20	Mileage In	13947
Mileage Out	13947	Service Advisor / Tag #	CHAD MARTIN/664
Vehicle Identification Number	1C4GJXAN	Delivery Date	8/15/19
In-Service Date	8/13/19	Color	BRIGHT WHI
License Number			

BIRDSEYE, IN

Year	Make	Model	Body
2018	JEEP	WRANGLER (2.0	WAGON 4 DOOR

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
engine light came on. Caused by Same as cond 1	
#3 - 9090: MOPAR EXPRESS LANE INSPECTION Sub Total: .00	
#4 * GEN2: GENERAL CONCERNS, [REDACTED]	
#5 * GEN3: GENERAL CONCERNS, [REDACTED] Sub Total: .00	

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

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NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

LABOR	.00
PARTS	.00
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	.00
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	.00



X

BIRDSEYE, IN			Home Phone	R/O Open Date	
				11/27/20	
			Work Phone	Time Received	
				12:01	11/27 17:00
			Key Tag #	Current Mileage	Mileage Out
			513	14212	
Year	Make	Model	Body	Engine Code	Service Advisor
2018	JEEP	WRANGLER (2.0	WAGON 4 DOOR	2.0L I4	SHANNAN MII
Vehicle Ident		Color	License Number	Delivery Date	In-Service Date
1C4GJXAN		BRIGHT WHI		8/15/19	8/13/19
K2497J					

#1 - GEN1: GENERAL CONCERNS,
Customer Stated that when he picked up the jeep
it ran fine for a day and then it went back to
doing what it did before

W
W
W
W

#2 - TOW: TOWING
Charlies Towing

W
W

CO#	PO#	Date	Miles	Service Writer	Tech	Time	Total
JJ5		9/14/20	13773	STEVEN BROCK			.00
		C 9090:	MOPAR EXPRESS LANE INSPECTION			.00	
		W 2290:	MOPAR EXPRESS LANE TIRE ROTATION	508	.40		
		W 2689:	MOPAR EXPRESS LANE OIL AND FILTER CHANGE	508	.40		
		W CUST:	CUSTOMER STATES	508	1.30		
		W TOW:	TOWING		.00		
		W GEN3:	GENERAL CONCERNS,		.00		
		W GEN1:	GENERAL CONCERNS,		.00		
		W GEN2:	GENERAL CONCERNS,		.00		
		C GEN1:	GENERAL CONCERNS,		.00		
			GENERAL CONCERNS,		.00		
JJ5		22/20	9715	MATHEW RATCLIFF			49.35
		C 9090:	MOPAR EXPRESS LANE INSPECTION	508	.00		
		C 2689:	MOPAR EXPRESS LANE OIL AND FILTER CHANGE	508	.40		
		C 2291:	MOPAR EXPRESS LANE TIRE ROTATION	508	.50		
		W BLANK			.00		
JJ5		2/05/19	3860	MATHEW RATCLIFF			52.00
		C 2290:	MOPAR EXPRESS LANE TIRE ROTATION	129	.40		
		C 9090:	MOPAR EXPRESS LANE INSPECTION		.00		
		C 2689:	MOPAR EXPRESS LANE OIL AND FILTER CHANGE	160	.40		
		W BLANK			.00		

*** MORE HISTORY AVAILABLE ***

I hereby authorize the repair work above to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.

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(C) 2010 DEALERTRACK SYSTEMS, Inc. - Dealership Application Group (800)945-1028

Customer Signature

WARRANTY REPAIR ORDER

BIRDSEYE, IN

Work Phone

R/O Open Date

9/21/20

Home Phone

R/O Close Date

Cross Reference #

Body

Mileage In

Mileage Out

WAGON 4 DOOR

13947

13947

License Number

Service Advisor

CHAD MARTIN

Delivery Date

In-Service Date

8/15/19

8/13/19

Year

Make

Model

2018

JEEP

WRANGLER (2.0

Vehicle Identification Number

Color

1C4GJXAN4

BRIGHT WHI

DESCRIPTION OF SERVICE AND PARTS

COST

AMOUNT

#1 - GEN1: GENERAL CONCERNS,
Customer states a message displayed "Service Shifter", then lights on shifter flashed, then lost power steering. Numerous lights came on in dash.

Cause: Connect scan tool, has multiple bus performance codes and lose of communication codes to multiple modules. Performed a search in service library Star case S1808000255 Checked all power and grounds for can bus. Checked the can bus connector wiring at the heater case for shorts to ground between the heater case and the dash star case S1808000125. All wires are in good condition and have no issues. DANNY

Part: 06506007AA:RIVET 4

6.00

10.56

Cleared stored communication codes. Test drove until issue was duplicated. Concern duplicated when coming to a hard stop and turning right. CANC bus codes immediately stored after event. NICK

Sub-Total Parts: 6.00 10.56

#2 - GEN2: GENERAL CONCERNS,
Vehicle acted like it was going to die when lights illuminated. Vehicle was bucking. Check engine light came on.

Cause: Same as cond 1

Line		Date	Tech	Start	End	Hours	
Line 1	9/29/20	Tech 508	Start 11:54	End 13:01	Hours 1.10	*	
Line 1	10/02/20	Tech 484	Start 15:38	End 16:59	Hours 1.40		
Line 1	10/28/20	Tech 508	Start 7:02	End 9:57	Hours 2.90		
Line 1	11/11/20	Tech 508	Start 16:34	End 21:00	Hours 4.40	*	
Line 2	9/29/20	Tech 508	Start 13:02	End 13:02	Hours .00		

ACCOUNT #

LABOR

.00

PARTS

6.00

10.56

METHOD

SUBLET

.00

A/R CHARGE

SHOP SUPPLIES

.00

SALES TAX OR TAX I.D.

.00

RECEIPT #

DEDUCTIBLE

.00

TOTAL DUE

6.00

10.56

SIGNATURE X



CHRYSLER • DODGE • JEEP • RAM • FIAT

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SERVICE DEPARTMENT HOURS

7:30 a.m. to 6:00 p.m.

Monday - Friday

7:30 a.m. to 1:00 p.m. Saturday

R/O Open Date	9/14/20	
R/O Close Date	9/23/20	Status
Mileage In	13773	Mileage Out
13773		13778
Service Advisor / Tag #		
STEVEN BROCK/388		
Vehicle Ident		
1C4GJXAN		
Delivery Date	8/15/19	In-Service Date
		8/13/19
Color	BRIGHT WHI	License Number

BIRDSEYE, IN

Work Phone

Vehicle Ident

1C4GJXAN

Delivery Date

In-Service Date

8/15/19

8/13/19

Color

License Number

Year

Make

Model

2018

JEEP

WRANGLER (2.0

WAGON 4 DOOR

BRIGHT WHI

OUNT

#1 - MR 9090: MOPAR EXPRESS LANE INSPECTION
Sub Total: Labor: .00 Parts: .00 Total: .00
Caused by
Performed inspection
No services required.

#2 - MR 2290: MOPAR EXPRESS LANE TIRE ROTATION
Caused by
Maintenance
Corrected by :
Tech: DANIEL BENHAM(508)
Rotate tires.

#3 - MR 2689: MOPAR EXPRESS LANE OIL AND FILTER CHANGE
Caused by
Maintenance
Corrected by :
Tech: DANIEL BENHAM(508)
Installed 04892339AB :FILTER ENGINE OIL Qty: 1
Installed 68523981AA :OIL: 5W30 Qty: 5
Changed oil and filter.

#4 - MR CUST: CUSTOMER STATES
C/S: CUSTOMER STATED VEHICLE DOES NOT HAVE POWER S
TEERING AND SMELLS LIKE SOMETHING IS BURNING
Caused by
Connect scan tool has multiple can bus codes.

Warranty

Warranty
Warranty
Warranty

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LABOR

PARTS

DEDUCTIBLE

SUBLET

SHOP SUPPLIES

HAZARDOUS MATERIALS

SALES TAX OR TAX I.D.

SPECIAL ORDER DEPOSIT

DISCOUNTS

TOTAL DUE

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X



CHRYSLER • DODGE • JEEP • RAM • FIAT

1735A Gardner Ln NW, Corydon, IN 47112

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SERVICE DEPARTMENT HOURS

7:30 a.m. to 6:00 p.m.

Monday - Friday

7:30 a.m. to 1:00 p.m. Saturday

R/O Open Date	9/14/20
R/O Close Date	9/23/20
Mileage In	13773
Mileage Out	13778
Service Advisor / Tag #	STEVEN BROCK/388
Vehicle Identification Number	1C4GJXAN
Delivery Date	8/15/19
In-Service Date	8/13/19
Color	BRIGHT WHI
License Number	

Work Phone

Vehicle Identification Number

Home Phone

Delivery Date

In-Service Date

Year

Make

Model

Body

Color

License Number

JEEP

WRANGLER (2.0

WAGON 4 DOOR

BRIGHT WHI

DESCRIPTION OF SERVICE AND PARTS

AMOUNT

Found the power steering pump module is the module causing the bust to shut down. Unplug the power steering module from the bus and the bus starts to function normally. Checked the power steering bus wires for a short to ground and short to power. No shorts in the wiring. Requires a new power steering pump module.

Tech: DANIEL BENHAM(508)

Installed 68247930AF :PUMP: POWER STEERING

Qty: 1

Installed 68088485AB :FLUID: POWER STEERING

Qty: 2

Replaced the power steering pump module and verified the vehicle is operating as other like vehicles.

Warranty
Warranty
Warranty

#5 -

MR TOW: TOWING

C/S: CUSTOMER HAVING VEHICLE TOWED IN AND AWARE CHRYSLER MAY NOT COVER ALL OF TOWING CHARGES

Work performed

Warranty

#6 -

MR GEN3: GENERAL CONCERNS,

C/S: CUSTOMER STATES: ALL LIGHTS ON DASH LIT UP THEN WOULDN'T RUN. THEY TURNED IT OFF AND TURNED IT BACK ON AND CHECK ENGINE LIGHT WAS ON.

Caused by

same as condition 4

#7 -

MR GEN1: GENERAL CONCERNS,

Customer states vehicle was placed in park and after walking away from vehicle, it jumped out of

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LABOR

PARTS

DEDUCTIBLE

SUBLET

SHOP SUPPLIES

HAZARDOUS MATERIALS

SALES TAX OR TAX I.D.

SPECIAL ORDER DEPOSIT

DISCOUNTS

TOTAL DUE

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X



CHRYSLER • DODGE • JEEP • RAM • FIAT

1735A Gardner Ln NW, Corydon, IN 47112

Sales: (812) 733-4720

Service: (812) 733-4964 • Parts: (812) 733-4755

SERVICE DEPARTMENT HOURS

7:30 a.m. to 6:00 p.m.

Monday - Friday

7:30 a.m. to 1:00 p.m. Saturday

R/O Open Date	R/O Number
9/14/20	
R/O Close Date	Status
9/23/20	Reprint
Mileage In	Mileage Out
13773	13778
Service Advisor / Tag #	
STEVEN BROCK/388	
Vehicle Identification Number	
1C4GJXAN	
Delivery Date	In-Service Date
8/15/19	8/13/19
Color	License Number
BRIGHT WHI	

Work Phone

Vehicle Identification Number

1C4GJXAN

Delivery Date

In-Service Date

8/15/19

8/13/19

Color

License Number

BRIGHT WHI

BIRDSEYE, IN

Year	Make	Model	Body	Color	License Number
2018	JEEP	WRANGLER (2.0	WAGON 4 DOOR	BRIGHT WHI	

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
park and started rolling. Caused by Same as condition 4	
#8 - MR GEN2: GENERAL CONCERNS, Customer states when all the lights in the dash came on and vehicle shut down, the clock reset to 00:00, all radio presets were lost, and Bluetooth was lost. Caused by Same as condition 4	
#9 - MR GEN1: GENERAL CONCERNS, Sub Total: Labor: .00 Parts: .00 Total: .00 with updates.	
#10 * MR GEN2: GENERAL CONCERNS, Jeep Wave Contract Allowance: \$65/ \$10	

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LABOR	.00
PARTS	.00
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	.00
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	.00

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X





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Service: (812) 733-4964 • Parts: (812) 733-4755

SERVICE DEPARTMENT HOURS

7:30 a.m. to 6:00 p.m.

Monday - Friday

7:30 a.m. to 1:00 p.m. Saturday

R/O Open Date	5/22/20	
R/O Close Date	5/22/20	Reprint
Mileage In	9715	Mileage Out
	9715	9715
Service Advisor / Tag #		
MATHEW RATCLIFF/447		
Vehicle Identification Number		
1C4GJX		
Delivery Date	8/15/19	In-Service Date
	8/15/19	8/13/19
Color	BRIGHT WHI	License Number

BIRDSEYE, IN

Year	Make	Model	Body	
2018	JEEP	WRANGLER (2.0	WAGON 4 DOOR	

#1 - MR 9090: MOPAR EXPRESS LANE INSPECTION
MOPAR EXPRESS LANE INSPECTION MULTI-POINT INSPECTION (ACCORDING TO MAINTENANCE INTERVAL)

Caused by
PERFORMED INSPECTION
Tech: DANIEL BENHAM(508)

Sub Total: Labor: .00 Parts: .00 Total: .00
NO SERVICES REQUIRED.

#2 - MR 2689: MOPAR EXPRESS LANE OIL AND FILTER CHANGE
MOPAR EXPRESS LANE OIL AND FILTER CHANGE CHANGE SYNTHETIC ENGINE OIL AND FILTER

Caused by
MAINTENANCE
Tech: DANIEL BENHAM(508)

Installed 04892339AB :FILTER ENGINE OIL 1@12.10
Installed 68283520AA :OIL: 0W20 5@7.45
Sub Total: Labor: 11.50 Parts: 49.35 Total: 60.85
CHANGED OIL AND FILTER.

11.50
12.10
37.25

#3 - MR 2291: MOPAR EXPRESS LANE TIRE ROTATION
MOPAR EXPRESS LANE JEEP ROTATE

Caused by
MAINTENANCE
Tech: DANIEL BENHAM(508)

Sub Total: Labor: 24.95 Parts: .00 Total: 24.95
ROTATE 5 TIRES.

24.95

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LABOR	
PARTS	
DEDUCTIBLE	
SUBLET	
SHOP SUPPLIES	
HAZARDOUS MATERIALS	
SALES TAX OR TAX I.D.	
SPECIAL ORDER DEPOSIT	
DISCOUNTS	
TOTAL DUE	

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

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Sales: (812) 733-4720

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SERVICE DEPARTMENT HOURS

7:30 a.m. to 6:00 p.m.

Monday - Friday

7:30 a.m. to 1:00 p.m. Saturday

R/O Open Date	5/22/20	Status	Reprint
R/O Close Date	5/22/20	Mileage In	9715
Mileage Out	9715	Service Advisor / Tag #	MATHEW RATCLIFF/447
Vehicle	1C4GJ	Delivery Date	8/15/19
In-Service Date	8/13/19	License Number	
Color	BRIGHT WHI		

BIRDSEYE, IN

Year	Make	Model	Body	Color	License Number
2018	JEEP	WRANGLER (2.0	WAGON 4 DOOR	BRIGHT WHI	

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
#4 - MR BLANK: JEEP WAVE \$65/10	

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LABOR	.00
PARTS	49.35
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	.00
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	49.35



NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X



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SERVICE DEPARTMENT HOURS

7:30 a.m. to 6:00 p.m.

Monday - Friday

7:30 a.m. to 1:00 p.m. Saturday

R/O Open Date	12/05/19	Status	
R/O Close Date	12/05/19	Reprint	
Mileage In	3860	Mileage Out	3860
Service Advisor / Tag #		/032	
Work Phone		Vehicle Identification Number	
		1C4GJXAN	
Delivery Date		In-Service Date	
8/15/19		8/13/19	
Color		License Number	
BRIGHT WHI			

BIRDSEYE, IN

Year	Make	Model	Body	
2018	JEEP	WRANGLER (2.0	WAGON 4 DOOR	

MOPAR EXPRESS LANE TIRE ROTATION

Caused by
TIRE ROTATION.

Tech: (129)

Sub Total: Labor: 18.95 Parts: .00 Total: 18.95

PERFORMED TIRE ROTATION.

18.95

#2 - MR 9090: MOPAR EXPRESS LANE INSPECTION

Sub Total: Labor: .00 Parts: .00 Total: .00

MOPAR EXPRESS LANE INSPECTION

Caused by
INSPECTION.

PERFORMED INSPECTION.

#3 - MR 2689: MOPAR EXPRESS LANE OIL AND FILTER CHANGE

MOPAR EXPRESS LANE OIL AND FILTER CHANGE

Caused by
OIL AND FILTER.

Tech: (160)

Installed 05166241PC :OIL 5W30 SYNTHETIC

5@10.40

Sub Total: Labor: 11.50 Parts: 52.00 Total: 63.50

REPLACED OIL AND FILTER.

11.50

52.00

#4 - MR BLANK:

JEEP WAVE 50.00/10.00

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LABOR	.00
PARTS	52.00
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	.00
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	52.00

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X



Customer Retention Analysis

VIN: 1C4GJXAN [REDACTED]	Make/model/model year: 2018 Jeep Wrangler Sport
ISD: 8/14/2019	Current Mileage: 14,300
Owner's last name: [REDACTED]	New/Lease/Used/CPOV: Business Purchase
State Purchased: Indiana	State Registered: Indiana
Dealer name/code: John Jones CDJR, 45548	Business Center: 42-Great Lakes
Warranty coverage code: 560	MVP (Description): Jeep Wave
MSRP: 34,930.00	
# of new vehicles: 2	
# of owners on vehicle: 1	
If purchased used, what was date of purchase? n/a	
CPOV? (Y/N) n/a	
What was mileage at purchase? 138	
Customer-stated reason for buyback request: Vehicle Performance	
Process identifier: No service solution available	
Days down: 74 before current RO	Repair attempts: 2
Last repair visit: 11/27/2020	
Is vehicle currently at dealer? (Y/N) Y	
Is customer in rental? (Y/N) Y	
If yes, for how long? 11/27/2020	
Offers previously extended: None	

Dealer	RO #	Date In	Date Out	Days Down	Miles In	Miles Out	Repair Type	Customer-Stated Concern	Repair(s) Performed
45548	[REDACTED]	9/14/2020	9/20/2020	7	13773	13778	W	C/S vehicle does not have power steering and smells like something is burning. C/S all lights on dash lit up then vehicle shut down, clock reset to 00:00, all radio presets were lost, Bluetooth lost. They turned it off and turned it back on and CEL was on. C/S vehicle was placed in park and after walking away, it jumped out of park and started rolling. Vehicle towed in.	Connect scan tool, found multiple can bus codes. Found the power steering pump module is the module causing the bus to shut down. Unplug the power steering module from the bus and the bus starts to function normally. Checked the power steering bus wires for a short to ground and short to power. No shorts in the wiring. Requires a new power steering pump module. Replaced the power steering pump module and verified the vehicle is operating as other like vehicles.

45548	██████	9/21/2020	11/26/2020	67	13947	13947	n/a	C/S a message displayed "service shifter" then lights on shifter flashed, then lost power steering. Numerous lights came on dash. Vehicle acted like it was going to die when lights illuminated. Vehicle was bucking. CEL came on.	Found multiple bus performance codes and loss of communication codes. Found Star case S1808000255, checked all power and grounds for can bus. Checked the can bus connector wiring at the heater case and the dash per Star case S180800125. All wires are in good condition and have no issues. Cleared stored codes. Test drove until issue was duplicated. Concern duplicated when coming to a hard stop and turning right. CANS bus codes immediately stored after event.
45548	██████	11/27/2020	current	21+	14212	n/a	W	C/S that when he picked up the Jeep, it ran fine for a day and then it went back to doing what it did before.	Working with Star, trying to get loss of communication codes with Witech but vehicle has not acted up again.

Preparer: Vanessa Domenick

Title: CRT

Comments: No previous Star cases. CRT agent escalated to Star ECS and made AM aware.

Indiana:

COVERED VEHICLES: Excludes conversion vans, motor homes, farm tractors and other machines used in the actual production, harvesting of farm products, road building equipment, truck tractors, road tractors, motorcycles, mopeds, snowmobiles or vehicles designed primarily for off-road use.

REPAIR ATTEMPTS/DAYS OUT OF SERVICE: 4 repair attempts and continues to exist or 30 business days out of service.

COVERAGE PERIOD 18 months or 18,000 miles, whichever occurs first.

NOTICE BY CONSUMER: Written notice required before consumer is eligible for refund or replacement.

No final repair attempt.

-Repairs do NOT have to happen during coverage period. At least one repair attempt during lemon law period. The repairs can be made notwithstanding the fact that the repairs may be made after the expiration of the lemon law period.

This file represents a consolidation of multiple files sent by the manufacturer. Please use the bookmarks to navigate to each file. (Each bookmark label is the name of the original file.)



FIAT CHRYSLER AUTOMOBILES

Customer Claims Resolution Group

DATE: 1/11/2021

OWNER OF VEHICLE [REDACTED]

RE: [SUBJECT VEHICLE] 2018 JEEP WRANGLER

VIN: 1C4HJXEN [REDACTED]

CAIR [REDACTED]

Vehicle Inspection with EDR imaging

Dear [REDACTED]

This letter is to confirm that you are the owner of a 2018 JEEP WRANGLER
VIN 1C4HJXEN [REDACTED]
that was involved in an accident/incident on [REDACTED]

This letter further confirms that you have given FCA US LLC permission to perform an inspection of the vehicle.

As part of the inspection, the vehicle will be documented by photographs and measurements. The vehicle is equipped with an Occupant Restraint Controller ("ORC"). As explained in the owner's manual, in addition to other functions, the ORC records information about the airbag system and other crash-related data. As part of our investigation, we will image the Event Data Record ("EDR") in the ORC using a Bosch Crash Data Retrieval Tool. Using the Bosch Crash Data Retrieval tool will not erase or alter any data contained in the ORC. Additionally, you agree that this data may be shared with National Highway Traffic Safety Administration (NHTSA) upon its request.

Please sign the space provided below to confirm that you consent to the inspection of this vehicle as described above.

**Please send a pen signed copy of this form via one of the options below:
If you have any questions please call me. Office # 586-582-5835**

Fax: 586-582-5840

Send a picture of the form as a text [REDACTED]

Email: james.brozovich@us.bosch.com

Mailing Address:

Bosch EAA

Attn: James Brozovich

28635 Mound Rd. Warren, MI 48092

[REDACTED]

1/11/21
Date

CDR FILE INFORMATION

User Entered VIN	1C4HJXEN0JW	
User		
Case Number		
EDR Data Imaging Date		1/12/2021
Crash Date		1/10/2021
Filename		
Saved on	Tuesday, January 12 2021 at 10:26:17	
Imaged with CDR version	Crash Data Retrieval Tool 19.6.3	
Reported with CDR version	Crash Data Retrieval Tool 19.6.3	
EDR Device Type	Airbag Control Module	
Event(s) recovered	None	

DATA LIMITATIONS

Refer to the CDR report for data limitations

SYSTEM STATUS AT RETRIEVAL

VIN, Original	1C4HJXEN0JW	
VIN, Current	1C4HJXEN0JW	
Ignition Cycle, Download		3,141
ACM Part Number	68398609AB	
ACM Serial Number		
ACM Supplier	Continental	
ACM Supply voltage at time of retrieval (V)		14.67

SYSTEM CONFIGURATION AT RETRIEVAL

Configured for Driver Frontal Airbag	Yes
Configured for Driver Seatbelt Retractor Pretensioner	Yes
Configured for Driver Seatbelt Load Limiter	Yes
Configured for Driver Seatbelt Anchor Pretensioner	Yes
Configured for Driver Seatbelt Buckle Switch	Yes
Configured for Driver Seat Track Position Sensor	Yes
Configured for Left Side Curtain Airbag	No
Configured for Left Front Seat Side Airbag	Yes

Configured for Passenger Frontal Airbag	Yes
Configured for Passenger Seatbelt Retractor Pretensioner	Yes
Configured for Passenger Seatbelt Load Limiter	Yes
Configured for Passenger Seatbelt Anchor Pretensioner	Yes
Configured for Passenger Seatbelt Buckle Switch	Yes
Configured for Passenger Seat Track Position Sensor	Yes
Configured for Right Side Curtain Airbag	No
Configured for Right Front Seat Side Airbag	Yes
Configured for Rollover Sensing	No
Configured for Passenger Airbag Disable Indicator (PADI)	Yes

IMPORTANT NOTICE: Robert Bosch LLC and the manufacturers whose vehicles are accessible using the CDR System urge end users to use the latest production release of the Crash Data Retrieval system software when viewing, printing or exporting any retrieved data from within the CDR program. Using the latest version of the CDR software is the best way to ensure that retrieved data has been translated using the most current information provided by the manufacturers of the vehicles supported by this product.

CDR File Information

User Entered VIN	1C4HJXEN0[REDACTED]
User	[REDACTED]
Case Number	[REDACTED]
EDR Data Imaging Date	01/12/2021
Crash Date	01/10/2021
Filename	[REDACTED]
Saved on	Tuesday, January 12 2021 at 10:26:17
Imaged with CDR version	Crash Data Retrieval Tool 19.6.3
Imaged with Software Licensed to (Company Name)	Engineering Analysis Associates
Reported with CDR version	Crash Data Retrieval Tool 19.6.3
Reported with Software Licensed to (Company Name)	Engineering Analysis Associates
EDR Device Type	Airbag Control Module
Event(s) recovered	None

Comments

No comments entered.

Data Limitations

AIRBAG CONTROL MODULE (ACM) DATA LIMITATIONS:

GENERAL INFORMATION:

CAUTION: During direct-to-module imaging where the Airbag Control Module (ACM) is disconnected and removed from a vehicle, make sure the ACM is not moved, tilted or turned over while connected to and powered by the CDR Interface Module (with appropriate adaptors in place, where required). Also, after a CDR imaging process, wait 2 minutes after power is removed from the ACM before attempting to move the module. Not following these general ACM guidelines for direct-to-module imaging may cause new events to be recorded in the ACM.

- For additional definitions, please refer to the CDR Help File Glossary.
- As the VIN may be used to determine the configuration of the restraint system, it is imperative that the correct VIN be entered into the CDR Tool during the imaging process.
- If a DLC adapter has to be used with the CDR Tool, the "Read VIN from Vehicle" feature in the CDR Tool will not work. The VIN will have to be manually entered.
- If a 2021 or later MY Dodge Durango was imaged with a CDR Tool version 19.4 or older, the ACM will need to be reimaged as not all the peripheral sensor data will have been retrieved.
- The 2019 MY RAM 1500 may take up to 30 minutes to retrieve the EDR data. The ignition will time out within 20 minutes so the vehicle flashers must be turned on within 20 minutes to keep the ignition and communication bus active.
- Lateral Delta V will not be displayed for the 2013 MY Jeep Compass and Patriot.
- Ignition Cycle, download/crash
 - For RAMs and Dodge Vipers, there are 2 internal ignition counters in the ACM. It is possible for the ignition cycles at download to be different than the ignition cycles at event due to the 2 different counters.
 - Note that the ignition cycle count in an ACM may differ from the ignition cycle count in a Pedestrian Protection Module (PPM) in the same vehicle due to the fact that the ACM has an energy reserve while the PPM does not.

The following table provides an explanation of the sign notation for data elements that may be included in this CDR report. All directional references to sign notation are from the perspective of the driver when seated in the vehicle facing the direction of forward vehicle travel.

Data Element Name	Positive Sign Notation Indicates
Delta-V, Longitudinal	Forward
Maximum Delta-V, Longitudinal	Forward
Delta-V, Lateral	Left to Right
Maximum Delta-V, Lateral	Left to Right
Angular Rate	Clockwise rotation around the longitudinal axis
Peripheral Sensors, X and Y	Outside to Inside

Pressure Sensors	Compression of air
Internal Y Acceleration	Left to Right
Low-g Z Acceleration	Downward
Steering Input	Steering wheel turned counter clockwise
Yaw Rate	Counter clockwise rotation

CDR FILE INFORMATION:

- An event will be stored when the delta V is approximately 5 mph (8 km/h) or greater within a 150 ms interval.
- For non-NAFTA ACMs that control pedestrian protection devices, a non-deployment event will be stored when the pedestrian protection devices are activated.
- A non-deployment event may be stored with activation of the Active Head Restraints. See AHR explanation under System Configuration at Retrieval/Event section.

Event(s) Recovered definitions:

- None - There are no stored events in the ACM
- Not Retrievable - Event Data may be stored in the ACM but is not retrievable by the CDR Tool.
- Most Recent Event - Data of the most recent event is displayed in the report
- 1st Prior Event - Two events are stored in the ACM, Data displayed is of the first prior event.
- 2nd Prior Event - Three events are stored in the ACM, Data displayed is of the second prior event.
- For 2013 and 2014 MY Dodge Journey and Fiat Freemont:
 - Event Record 1 - Data from an event is stored in the ACM (not necessarily in chronological order)
 - Event Record 2 - Data from another event is stored in the ACM (not necessarily in chronological order)
- For TRW modules:
 - If there is a side impact, two EDR events may be stored for the one side impact event. The second event may be recorded due to the Lateral Delta V exceeding 5 mph (8 km/h) within a 150 ms interval after the side deployment occurred.
- For some Fiat vehicles:
 - Two EDR events may be stored for one impact event. The second event may be recorded due to the deployment of the frontal airbag, 3rd stage passenger.
- During an event, if power to the ACM is lost, all or part of the event data record may not be recorded. An indication may be observed in the recorded data under this condition: The restraint data is recorded first and then the vehicle data.
 - "None" may be displayed in the "Event(s) Recovered" section of the report indicating no pre-crash vehicle data.
 - An event may be displayed in the "Event(s) Recovered" section of the report and "Interrupted" will be displayed for Pre-Crash Recorder Status.

SYSTEM STATUS AT RETRIEVAL:

- Original VIN - The VIN is captured by the ACM and then recorded as the Original VIN after 10 consecutive ignition cycles of capturing the same number. Once it has been recorded, this number cannot be changed.

SYSTEM CONFIGURATION AT RETRIEVAL/EVENT:

- The System Configuration data tables indicate the components that the ACM for a particular vehicle monitors and/or controls.
- Active Head Restraint (AHR) - This refers to some active head restraint systems that are electronically controlled by the ACM. AHRs may activate but not store an EDR Record if the delta V does not exceed the minimum delta V threshold. It is possible that the AHRs may activate after the EDR record has been stored and written, based on achieving the minimum delta V. This condition will result in an EDR but no record of the AHR activation in the CDR report. Activation of only the AHRs, if stored, will be a non-deployment event.

SYSTEM STATUS AT EVENT:

- Number, Total Events - Cumulative number of events that the ACM has recorded, including those non-deployment events that have been overwritten by a subsequent event.
- Occupant Size Classification, Outboard Front Passenger - "Child" status may be used to indicate anything weighing less than a 5th percentile female adult crash dummy, including an empty seat; "Not Child" indicates anything weighing the same as or more than a 5th percentile female adult crash dummy.
- Odometer at Event - Vehicle odometer at the time of the event
- Operation via Energy Reserve Only - "Yes" indicates that the ACM had lost power at or before T0 and was only operating on energy reserve at T0.
- Safety Belt Status, Outboard Front Passenger - For vehicles sold outside of North America which do not contain a buckle switch for the outboard front passenger, the safety belt status, outboard front passenger will default to "not buckled/unbuckled".
- System Voltage at Event, ACM - Voltage at the ACM as measured by the ACM.
- System Voltage at Event, Bused - Voltage of the vehicle system, communicated on the communication bus to other electronic modules in the vehicle.

- Temperature, Outside - Ambient Air Temperature.
- Time, Airbag Warning Lamp On - This is a cumulative time. It indicates the total amount of time that the ACM has requested the Airbag Warning Lamp be turned on.
 - This time does not include the warning lamp bulb check time, which occurs at every ignition cycle
 - For 2013 MY Minivans and new 2017+ MY Jeep Compass, this time is only cumulative for the past 10 ignition cycles.
- Time from event 1 to 2 -
 - If only one event is stored, either a value of 0 or >5 may be displayed for this data element.
 - For the 2018+ MY Promaster and 2019+ MY RAM 1500, a value of 0 may be displayed for the first event or for events >5 seconds apart.
 - If multiple events exist in the EDR, the time from event 1 to event 2 is defined as:
 - For Bosch and TRW modules, the time from the prior recorded event (even if it has been overwritten) to the current recorded event.
 - For Continental modules, the time from the prior existing recorded event (as long as it is still displayed in the CDR report) to the current recorded event. If the prior event in a multi-event condition is overwritten by a subsequent event, the multi-event status will no longer be displayed.
 - For the 2019+ MY RAM 1500, the time from event 1 to 2 may utilize a non-stored event as event 1. In this case, the total number of events and multi-event data elements will not include the non-stored event in the number of events. However, the time from event 1 to 2 will be shown as time from that non-stored event.
- Time, Operation System Time - This is a cumulative lifetime timer for the ACM. It indicates the total amount of time the ACM has been powered up.
 - For 2019 and later MY RAMs, this time is only cumulative for the current ignition cycle.
- VIN at Event, Last 8 Digits- Last 8 digits of the VIN of the vehicle at the time the ACM records the event.

DEPLOYMENT COMMAND DATA:

- A "Yes" for a particular item indicates that the ACM commanded the deployment /activation of the associated device.
- The phrase "Exceeded Storage Range" for a particular time to deploy indicates that the deployment time is equal to or greater than the 255 milliseconds that can be stored.
- If a device is not deployed, the "time to deploy" for that device will display 0, SNA, N/A or 255.
- In vehicles with Bosch ACMs, once a device has been deployed in an ignition cycle, it is possible that the ACM will not attempt to re-deploy any already deployed device during subsequent events in that same ignition cycle.

DTCs PRESENT AT START OF EVENT:

- If any DTCs (diagnostic trouble codes) are present in the ACM at the start of the event, these will be listed in this section. A dealership service manual can be used to decode the DTCs.
 - DTCs Present at Start of Event are not present in the Alfa Romeo Giulia, Fiat 500X, and the Jeep Renegade.

SENSOR DATA:

- The design range for the angular rate data is:
 - +/- 240 deg/sec for Bosch ACMs, unless specifically called out below
 - +/- 300 deg/sec for TRW ACMs, the 2019 MY RAM 1500, and the 2018+ MY Dodge Journey
 - +/- 290 deg/sec for 2008+ MY minivans and 2009-2017 MY Dodge Journey
 - +/- 340 deg/sec for 2017+ MY Chrysler Pacifica and new 2017+ MY Jeep Compass
 - -416.67 deg/sec to +413.41 deg/sec for 2014+ MY Jeep Cherokee
- For vehicles that store peripheral sensor data, t0 for the peripheral sensors is the same as the t0 for the Delta V.
- Internal y acceleration is stored prior to t0 so the internal y acceleration data will usually be zero unless the rollover sensing algorithm has triggered storage of the EDR event.
- The words "Sensor Design Range Exceeded" and a vertical line will be displayed on the Longitudinal and Lateral Delta-V graphs the first time the applicable sensor range is exceeded.

PRE-CRASH DATA:

- The recorded Event may contain Pre-Crash data. Pre-Crash data from the various electronic control modules in the vehicle is transmitted to the Airbag Control Module via the vehicle's communication bus.
- In the Pre-Crash Data graph, data transmitted at a rate other than 0.1 seconds will be shown as dots for each available data point. Only data transmitted at a rate of 0.1 seconds will have the dots connected by a line.
(if equip.) - If a parameter name is followed by the words (if equip.), then the parameter is only valid for vehicles equipped with the associated parameter/vehicle system.
- The MIL (Malfunction Indicator Lamp) Status for the various recorded systems indicates the requested state of the applicable malfunction indicator lamp at the time that the data was captured. Note: Some fault codes could be stored due to component/system damage from the accident. The appropriate diagnostic tool should be used to read any stored Diagnostic Trouble Codes (DTC's) in the various electronic modules (ACM, PCM, ABS, TCM, etc., where applicable) for use in interpretation of some vehicle specific recorded data.
- ABS Activity - "Yes" indicates an active ABS event in which the ABS is actively controlling the brakes.
- ABS MIL- This indicates the ABS fault indicator lamp status. It will only be "On" when there is a fault in the ABS system. The Electronic brake module DTC's should be read and recorded for final system interpretation.
- Accelerator Pedal, % Full - This indicates the actual position of the accelerator pedal. It will be "SNA" if the vehicle is in the power free mode

which limits acceleration.

- Accelerator Pedal (Derived), % Full - This indicates the calculated value of the accelerator pedal for battery electric vehicles only.
- Accelerator Pedal/Engine Throttle, % Full - This indicates the actual position of the accelerator pedal unless the cruise control is engaged. If the cruise control is engaged, this indicates the actual position of the engine throttle blade.
- Braking System, Maximum Braking -- "Yes" indicates that ABS is active on all 4 wheels at the same time.
- Cruise Control:
 - Note that the following two Cruise Control data elements are only valid for vehicles not equipped with Adaptive Cruise Control (ACC). For vehicles equipped with ACC, the ACC data elements are used for both regular Cruise Control and ACC.
 - Cruise Control System/Lamp Status - "On" indicates that the Cruise Control system is turned on.
 - Cruise Control Engaged Status/Active - "Engaged"/"Yes" indicates the Cruise Control system is actively controlling vehicle speed. "Not Engaged"/"No" indicates the system is NOT controlling vehicle speed.
 - Adaptive Cruise Control (ACC) Status (if equip.): - "Off" indicates that all cruise control functionality is disabled; "NCC_On" indicates that the Normal Cruise Control system is turned on; "NCC_Set" indicates the Normal Cruise Control is actively controlling vehicle speed; "ACC_On" indicates that ACC is turned on; "ACC_Set" indicates that the ACC is actively controlling vehicle speed. If the value is SNA for all time stamps, then the vehicle is not equipped with ACC.
 - ACC Speed Set (if equip.): - This indicates the desired speed in mph that was input by the driver for the ACC system. If the value is SNA for all time stamps, then the vehicle is not equipped with ACC.
 - ACC Faulted - "Yes" indicates that the ACC system will not function and the ACC warning lamp is lit; "No" indicates that the ACC system is functional and the ACC warning lamp is off;
 - For new 2017+ MY Jeep Compass, cruise control data elements are only available for vehicles NOT equipped with ACC.
- Drive Mode - This indicates the driver selected mode of operation (e.g. normal, sport, track, ...)
- Electronic Brake/Stability Control information:
 - Stability Control - This is the status of the ESC symbol - "car with squiggly lines" indicator lamp. "On" indicates that the ESC system is functional. "Off" indicates that the ESC system was turned off either by the driver or due to a fault or thermal mode shutdown. "Engaged" indicates an active ESC/TCS event. "Partial Off" indicates that engine management has been turned off but brake traction control is still functional.
 - For the Jeep Renegade, if the Stability Control is "Off", the ESC Button Status is "Disabled", and the vehicle speed exceeds 40 mph, the stability control system will operate in a reduced functionality mode with traction control turned off ("partial off" mode) even though the user disabled it. For all other conditions, when the Stability Control is "Off", the stability control system will be off.
 - ESC Button Status - This indicates the driver selected mode for the ESC system. "Disabled" indicates that the driver pressed the ESC Button to disable engine management. "Enabled" is the default state for the ESC system.
 - SRT and some Fiat products have the ability to fully disable the ESC system if the ESC button has been pressed and held for a specific amount of time. Additional system analysis is required.
 - ESP Feature is Completely Disabled - This indicates that the stability control system has turned off engine management, traction control, and stability control.
 - ESC/ESP MIL - This indicates the ESC/ESP fault indication lamp status. It will only be "On" when there is a fault or thermal mode shutdown in the ESC/ESP system. The ESC/ESP module DTC's should be read and recorded for final system interpretation.
 - Brake Intervention by ESP - "Yes" indicates that the stability control system has engaged the brakes.
 - Engine Torque Applied - "No" indicates no engine torque output was applied (as in Park/Neutral for Automatic transmissions or clutch depressed on manual or during an ESP/Traction Control event). If "Yes", then engine torque output was applied.
 - Traction Control Active - "Yes" indicates that the traction control system is actively controlling the vehicle's wheels.
- Electronic Park Brake (EPB):
 - Park Brake Engaged - "Yes" indicates that the park brake is applied.
 - EPB MIL - "On" indicates that there is a fault in the Electronic Park Brake System.
- Engine RPM - For the RAM ProMaster City, the minimum resolution for Engine RPM is 32 rpm.
- Engine Throttle, % Full - This indicates the actual position of the Engine Throttle blade. This data element is not supported by vehicles with diesel engines. Thus a value of "SNA" will be displayed if the vehicle has a diesel engine.
- ETC Lamp - Lamp "ON" indicates there is an active Electronic Throttle DTC.
- ETC Lamp Flashing - "Yes" indicates that the ETC is in the limp-in mode.
- Forward Collision Warning (FCW) (if equip.):
 - Object of Interest Distance - This indicates the actual forward distance to the main object being tracked by the FCW system. "FCW present but not tracking" indicates that the FCW system is not currently tracking an object. If the value is SNA for all time stamps, then the vehicle is not equipped with FCW.
 - FCW System Operating State - "Off" indicates that the FCW system is off and the FCW Warning Lamp will be "On"; "On" indicates that the FCW system is fully on with active braking as well as the audible and visual warnings enabled.
 - FCW System Status - "Off" indicates that the FCW system is off and the FCW Warning Lamp will be "On". "On-braking" indicates that the FCW system is on with active braking enabled but there will be no FCW audible or visual warnings in an FCW event. "On-warning" indicates that the FCW system is on but active braking is disabled. In an FCW event, the driver will only receive FCW audible and visual warnings. "On-full" indicates that the FCW system is fully on with active braking as well as the audible and visual warnings enabled. SNA indicates that the vehicle is not equipped with FCW.
- Gear Position - For all vehicles except the RAM ProMaster City, this indicates the current transmission gear.
 - For the RAM ProMaster City, this indicates the status of the gear shift lever.
- Master Cylinder Pressure - This indicates the brake pressure applied to the brakes through the brake pedal.
- PCM MIL - This indicates the PCM fault indicator lamp status. It will only be "On" when there is a fault in the PCM. "Flashing" indicates misfire detection. The Powertrain Control Module DTC's should be read and recorded for final system interpretation.
- Pre-Crash Recorder Complete - Due to the interruption of data recording in one section, this data element may display "Interrupted" for all sections when some data sections are actually complete.
 - For the 2014 MY Jeep Grand Cherokee and Dodge Durango, if recording of angular rate data is interrupted, the entire EDR record will display "Interrupted" even though the rest of the data may be complete.
- PRND/PRNDL/PRNDS Status - This indicates the status of the Shifter Position.

- Raw Manifold Pressure - This indicates engine load in kPa.
- Reverse Gear - For manual transmission vehicles only, "Yes" indicates the transmission is in the reverse gear.
- Service Brake - "On" indicates that the brake pedal is physically depressed. Braking from the ABS or FCW systems will not be reported in this data element.
- Speed, Vehicle Indicated - This indicates the average of the wheel speeds of the drive wheels.
 - The reporting resolution for Speed, Vehicle Indicated is 1 km/h.
 - To display this data element in mph, the CDR Tool converts the km/h to mph and reports a rounded value in mph.
 - The accuracy of the recorded Speed, Vehicle Indicated may be affected by a significant change of the tire size for the drive wheels or the final drive axle ratio of the transmission from the factory build specifications, wheel lockup, wheel slip, or wheel spin.
 - On some vehicles capable of speeds in excess of 255km/h (about 158mph), the actual vehicle speed may have exceeded the reporting range. It is always prudent to check the reported wheel speeds and other parameters to confirm the Speed, Vehicle Indicated value(s).
- Tire Information:
 - XX where LF = Left Front Tire, RF = Right Front Tire, LR = Left Rear Tire, and RR = Right Rear Tire.
 - Tire X Location - This indicates the location of the tire pressure sensor data being displayed for that time stamp. Default is used to indicate that the location of the tire pressure sensor is unknown or there is no tire pressure sensor in that wheel. Vehicles with Base Tire Pressure Monitoring systems will display SNA for both Tire Locations as these vehicles do not send actual pressure values across the communication bus.
 - Tire X Pressure/Tire Pressure Status, XX - This indicates the actual pressure status of the Tire Location defined in the previous column (Tire X Location) or by the values for XX. Possible values are LOW, NORMAL, HIGH, or SNA for this parameter. Vehicles with Base Tire Pressure Monitoring systems may display NORMAL even though these vehicles do not send actual pressure values across the communication bus.
 - Tire X Pressure/Tire Pressure Value, XX (psi) - This indicates the actual tire pressure value of the Tire Location defined in the previous column (Tire X Location) or by the values for XX. Vehicles with Base Tire Pressure Monitoring systems will display N/A for this parameter as these vehicles do not send actual pressure values across the communication bus.
 - For the following vehicles, the tire location, if displayed, may not be accurate if the tires have been rotated:
 - 2013 MY Ram
 - 2013-2017 MY Jeep Patriot
 - 2013-2014 MY Chrysler 200
 - 2013-2017 MY Jeep Compass
 - 2013-2016 MY Dodge Dart
 - For the 2013 MY Ram, if the values for tire pressure status and the tire pressure are SNA, the EDR does not store tire pressure monitoring data.
 - Tire pressure is not stored in the EDR for the following vehicles:
 - 2014-2018 MY RAM 1500
 - 2014+ MY RAM (all but 1500)
 - 2013+ MY Jeep Wrangler
 - 2013 MY Jeep Grand Cherokee
 - 2013 MY Dodge Durango
 - 2013-2014 MY Dodge Challenger
 - 2013-2016 MY Chrysler Town and Country
 - 2013+ MY Dodge Grand Caravan
 - 2015+ MY Fiat 500
 - Wheel Speed, XX - This indicates the speed value of a particular tire as denoted by XX.
- Tire Pressure Monitor Indicator Lamp/Faults - "On" indicates a fault in the tire pressure monitoring system. The TPM module DTC's should be read and recorded for final system interpretation.
- "T0" ("Time zero" where '0' is seen as subscript) is defined as "beginning of the crash event". T0 is the time at which the ACM algorithm is activated, a specific Delta-V is exceeded, or a non-reversible restraint device is deployed. T0 may be defined differently for front, side, rear and roll-over events.
 - If multiple algorithm decisions (i.e.: frontal, side, rear and/or rollover) are made before the first recorded event ends, all of those events are part of the same event record and "T0" is defined as the "T0" from the first recorded event.
 - In the Pre-Crash data tables, the relative time marker "-0.1s" or "-0.25s" respectively represents the last set of data captured in the buffer prior to "T0."
- Torque Information:
 - Axle Torque - This indicates the E-Motor Torque multiplied by the gear ratio for battery electric vehicles only.
 - E-Motor Torque - This indicates the calculated torque from the output shaft of the electric motor in battery electric vehicles only.
- Traction Control Intervention Active - "Active" indicates wheel slippage was occurring during vehicle acceleration.

APPLICATION INFORMATION:

- Alfa Romeo Giulia, Alfa Romeo Stelvio, Fiat 500L, Fiat 500X, and Jeep Renegade are only CDR supported in the United States, Canada, and Saudi Arabia markets.
- Fiat 500/500e is only CDR supported in the United States, Canada, Mexico, and Brazil markets.

03002_Chrysler_r043

System Status at Retrieval

VIN, Original	1C4HJXEN0J [REDACTED]
VIN, Current	1C4HJXEN0J [REDACTED]
Ignition Cycle, Download	3,141
ACM Part Number	68398609AB
ACM Serial Number	[REDACTED]
ACM Supplier	Continental
ACM Supply voltage at time of retrieval (V)	14.67

System Configuration at Retrieval

Configured for Driver Frontal Airbag	Yes
Configured for Driver Seatbelt Retractor Pretensioner	Yes
Configured for Driver Seatbelt Load Limiter	Yes
Configured for Driver Seatbelt Anchor Pretensioner	Yes
Configured for Driver Seatbelt Buckle Switch	Yes
Configured for Driver Seat Track Position Sensor	Yes
Configured for Left Side Curtain Airbag	No
Configured for Left Front Seat Side Airbag	Yes
Configured for Passenger Frontal Airbag	Yes
Configured for Passenger Seatbelt Retractor Pretensioner	Yes
Configured for Passenger Seatbelt Load Limiter	Yes
Configured for Passenger Seatbelt Anchor Pretensioner	Yes
Configured for Passenger Seatbelt Buckle Switch	Yes
Configured for Passenger Seat Track Position Sensor	Yes
Configured for Right Side Curtain Airbag	No
Configured for Right Front Seat Side Airbag	Yes
Configured for Rollover Sensing	No
Configured for Passenger Airbag Disable Indicator (PADI)	Yes



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62 A0 0C 05 31 00 30 65 3C 00 14 14

62 A0 0D A3 B0 81 00 05 1D D0 40 02 90 01 4E 30 4A 57 32 36 31 00 00 00 3F 32 0D 09 A6 00 00
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62 A0 0E 09 17 37 36 36 00
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LOT LOCATION:

CUSTOMER #

ROUTE 46 CHRYSLER JEEP DODGE



INVOICE

1655 ROUTE 46 EAST • LITTLE FALLS, NJ 07424

PH: (973) 774-1000

WOOD RIDGE, NJ

PAGE 1

VICE ADVISOR: 2840 JOE PACE

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	
White	18	JEEP WRANGLER UNLIMI	1C4HJXEN		17943/17943	T6309	
IN SERVICE DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
24APR19 DD			12:45 14DEC20		145.00	CASH	14DEC20

R.O. OPENED	READY	OPTIONS:
12:16 14DEC20	18:34 14DEC20	SOLD-STK
ENG:EC3_2.0L I4 DOHC DI Turbo eTorque Engine		
TRN:DFT_8-SPD AUTO 850RE TRANS (MAKE)		

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
C							
Steering Wheel Concern [Customer States WHENEVER HITTING BUMPS ON THE HIGHWAY THE WHOLE VEHICLE SHAKES AND STEERING WHEELS SHAKES BADLY]							

CAUSE:

19 Steering Wheel Concern [Customer States WHENEVER HITTING BUMPS ON THE HIGHWAY THE WHOLE VEHICLE SHAKES AND STEERING WHEELS SHAKES BADLY]

PARTS: 5265 INP 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00 (N/C)
17943 adjusted steering damper and perform damper bleed procedure, test drove vehicle and found all ok at this time

D perform multi-point safety inspection / /

CAUSE: perform multi-point safety inspection

26 perform multi-point safety inspection

PARTS: 5265 INP 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE D: 0.00 (N/C)

SEE PETER

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I ACKNOWLEDGE RECEIPT OF THE PARTS AND LABOR LISTED ABOVE

X

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

Thank You!

LOT LOCATION:

CUSTOMER #:

ROUTE 46 CHRYSLER JEEP DODGE



INVOICE

1655 ROUTE 46 EAST · LITTLE FALLS, NJ 07424

PH: (973) 774-1000

WOOD RIDGE, NJ

PAGE 1

VICE ADVISOR: 3496 PETER DARAKJIAN

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG	
White	18	JEEP WRANGLER UNLIMI	1C4HJXEN0		17165/17170	T8946	
IN SERVICE DATE	PROD. DATE	WARR. EXP.	PROMISED	PONO.	RATE	PAYMENT	INV. DATE
24APR19 DD			10:00 03DEC20		145.00	CASH	05DEC20

R.O. OPENED	READY	OPTIONS:	SOLD-STR	
09:27 03DEC20	10:32 05DEC20	ENG:EC3_2.0L_I4_DOHC_DI_Turbo_eTorque_Engine		
		TRN:DFT_8-SPD_AUTO_850RE_TRANS_(MAKE)		
LINE	OPCODE	TECH	TYPE	HOURS
			</	

A Suspension Concern [CUSTOMER STATES WHILE DRIVING OVER BUMPS THE STEERING WHEEL AND THE FRONT OF THE SHAKES AND SHE CAN'T CONTROL IT, PLEASE CHECK AND ADVISE]

Z CHECK FOR CUSTOMERS CONCERN, VEHICLE SWAYING WHEN HITTING BUMPS ON THE ROAD.

5562 ISP

(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00

17165 customer states while driving over bumps feels a shimmy. road tested vehicle verified customer concern. lifted vehicle checked underneath for any abnormal wear, tare and play. found vehicle has a bulletin for a steering gear. could not order part due to 1 for every 21 days

B Multi-point inspection (according to maintenance interval)

26 perform multi-point safety inspection

5562 ISP

(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

17165 performed multi point - Multi-point inspection (according to maintenance interval)

EST: 175.00 03DEC20 09:27 SA: 3496

CONTACT:

DROP OFF

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DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00



Complimentary Multi-Point Inspection



Customer: [REDACTED]

Year: [REDACTED]

Date: 12/3

Mileage: 17,165

VIN: [REDACTED]

Service Advisor: [REDACTED]

Tec: [REDACTED]

☒ CHECKED AND OK AT THIS TIME ☐ MAY NEED FUTURE ATTENTION ☐ REQUIRES IMMEDIATE ATTENTION ☐ NOT INSPECTED AT THIS TIME

INTERIOR / EXTERIOR

- ☒ ☐ ☐ ☐ HORN OPERATION
- ☒ ☐ ☐ ☐ HEADLIGHTS / TURN SIGNALS / HIGH BEAMS / FOG LIGHTS
- ☒ ☐ ☐ ☐ LEFT WIPER BLADE ☒ ☐ ☐ ☐ RIGHT WIPER BLADE
- ☒ ☐ ☐ ☐ TAIL LIGHTS / BRAKE LIGHTS / TURN SIGNALS / REVERSE LIGHTS / EXTERIOR LAMPS / REAR WIPER
- ☒ ☐ ☐ ☐ IN-CABIN MICROFILTER

COMMENTS:

UNDER HOOD

- ☒ ☐ ☐ ☐ ENGINE OIL
- ☒ ☐ ☐ ☐ COOLANT
- ☒ ☐ ☐ ☐ POWER STEERING FLUID
- ☒ ☐ ☐ ☐ BRAKE FLUID
- ☒ ☐ ☐ ☐ WINDSHIELD WASHER FLUID
- ☒ ☐ ☐ ☐ AUTOMATIC TRANSMISSION FLUID
- ☒ ☐ ☐ ☐ COOLING SYSTEM HOSES
- ☒ ☐ ☐ ☐ HEATER / AC HOSES AND CONNECTIONS
- ☒ ☐ ☐ ☐ RADIATOR CORE AND CAP
- ☒ ☐ ☐ ☐ ENGINE AIR FILTER
- ☒ ☐ ☐ ☐ DRIVE BELTS

COMMENTS:

UNDER VEHICLE

- ☒ ☐ ☐ ☐ REAR SHOCKS / SUSPENSION
- ☒ ☐ ☐ ☐ REAR SUBFRAME
- ☒ ☐ ☐ ☐ DIFFERENTIAL (CHECK CONDITION & LEAKS)
- ☒ ☐ ☐ ☐ DRIVE SHAFT
- ☒ ☐ ☐ ☐ MUFFLER / EXHAUST / MOUNTINGS
- ☒ ☐ ☐ ☐ FRONT SHOCKS / SUSPENSION (CV BOOTS / TIE RODS / BUSHINGS)
- ☒ ☐ ☐ ☐ AXLES - VISUAL INSPECTION FOR LEAKS
- ☒ ☐ ☐ ☐ FLUID LEAKS (OIL / TRANSMISSION / COOLANT)

COMMENTS:

BATTERY PERFORMANCE

- ☒ ☐ ☐ ☐ BATTERY TERMINALS / CABLES / MOUNTING
- BATTERY CAPACITY TEST (TEST RESULTS ATTACHED)
- ☒ PASS ☐ RECHARGE/RETEST ☐ FAIL ☐ NOT INSPECTED

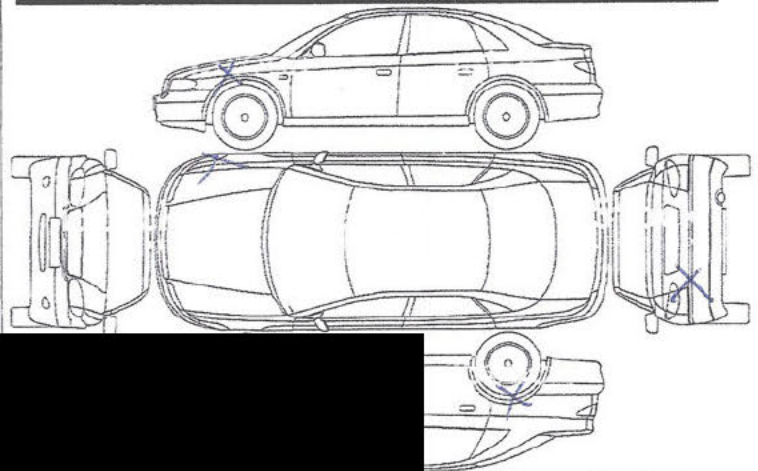
TIRES

- LEFT FRONT ☒ ☐ ☐ ☐ TIRE ROTATION ☒ ☐ ☐ ☐ RIGHT FRONT
- 7 /32
- PRESSURE INCOMING _____ OUTGOING _____
- TREAD DEPTH ☒ 6/32 OR GREATER ☐ 4/32 TO 5/32 ☐ 3/32 OR LESS ☐ NOT INSPECTED
- LEFT REAR ☒ ☐ ☐ ☐ RIGHT REAR
- 8 /32
- PRESSURE INCOMING _____ OUTGOING _____

BRAKE CONDITION

- ☒ ☐ ☐ ☐ LEFT FRONT BRAKE PADS 7 MM
- ☒ ☐ ☐ ☐ LEFT REAR BRAKE PADS 8 MM
- ☒ ☐ ☐ ☐ RIGHT FRONT BRAKE PADS 7 MM
- ☒ ☐ ☐ ☐ RIGHT REAR BRAKE PADS 8 MM

DAMAGE REPORT:





LOAD INFORMATION			
FRONT	2	REAR	3
WEIGHTS AND CAPACITIES SHOULD NEVER EXCEED			
FRONT	REAR	REAR	REAR
7000 113T	255/70R18 113T	255/70R18 113T	255/70R18 113T
36 PSI	36 PSI	36 PSI	36 PSI

WFO BY FCA US LLC

DATE OF MANUFACTURE: 8-18

GVWR FRONT: 1225 KG

GVWR REAR: 1361 KG

18X7.5

18X7.5

2495 KG 5500 LB
255/70R18 113T TIRES
250 KPA (36 PSI) COLD
255/70R18 113T TIRES
250 KPA (36 PSI) COLD

GVWR: 2700 LB
WITH RIMS AT
GVWR: 3000 LB
WITH RIMS AT



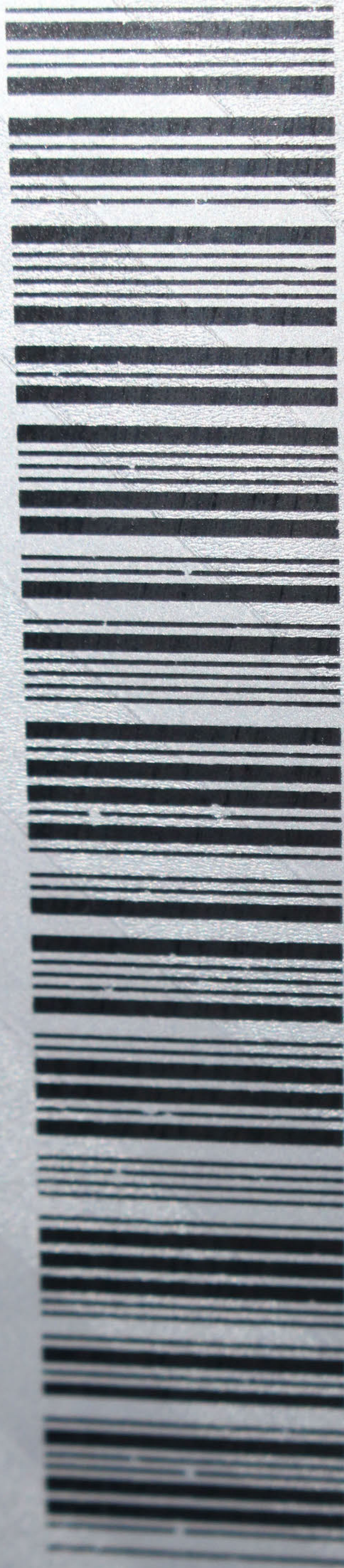
THIS VEHICLE CONFORMS TO ALL APPLICABLE U.S.A. FEDERAL MOTOR VEHICLE SAFETY AND

THEFT PREVENTION

VIN: 1C4HJX

VEHICLE MADE

TYPE: PW7



THIS VEHICLE CONFORMS TO ALL APPLICABLE U.S.A. FEDERAL
THEFT PREVENTION STANDARDS IN EFFECT ON THE DATE OF MANUFACTURE

VIN: 1C4HJXE

VEHICLE MADE IN U.S.A.

TYPE: MPV

PRINT: PW7

TRIM:

20 LB

TIRES

COLD

TIRES

COLD