



INFORMATION REDACTED
PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C.
552(B)(6)









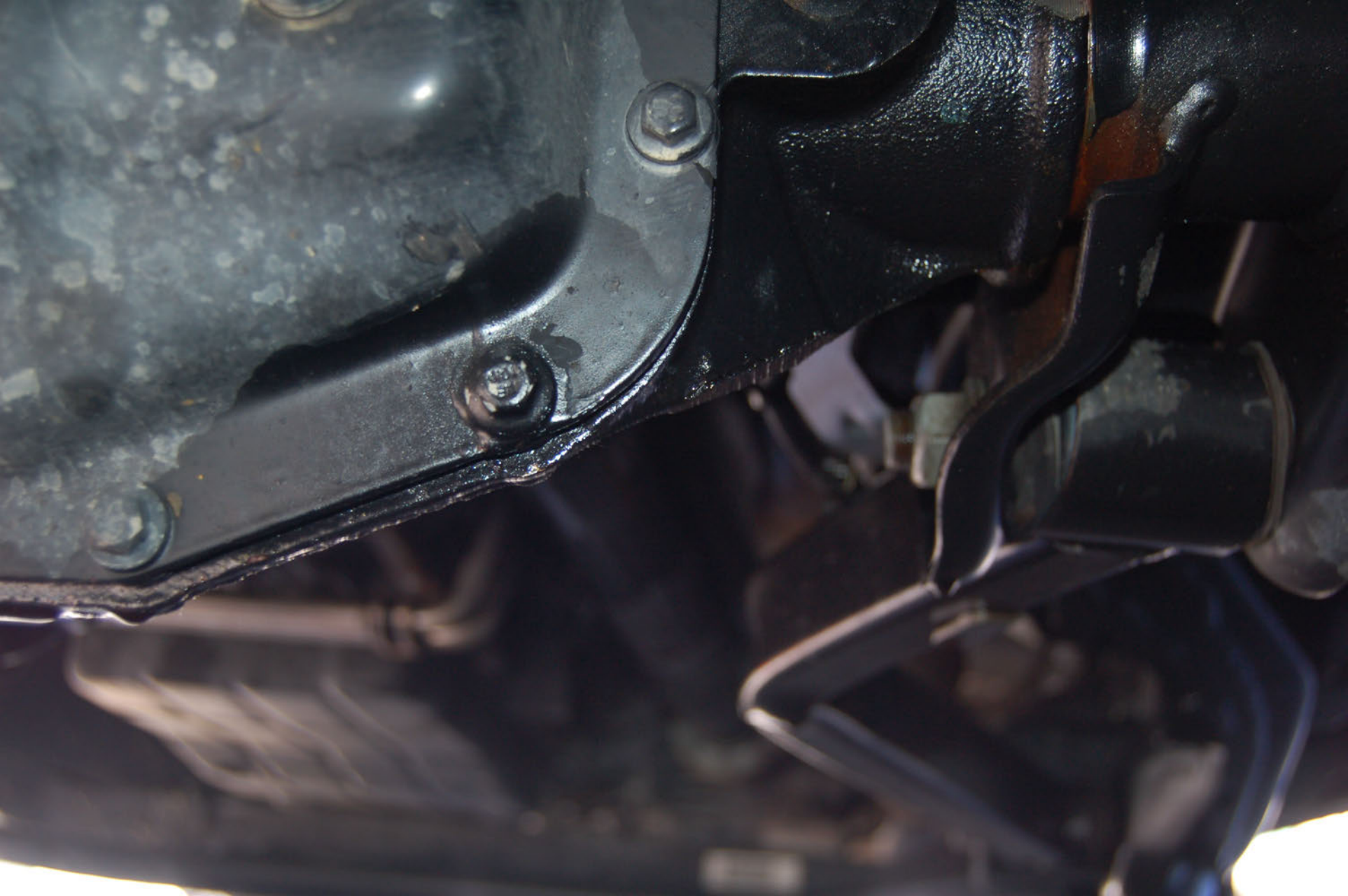
















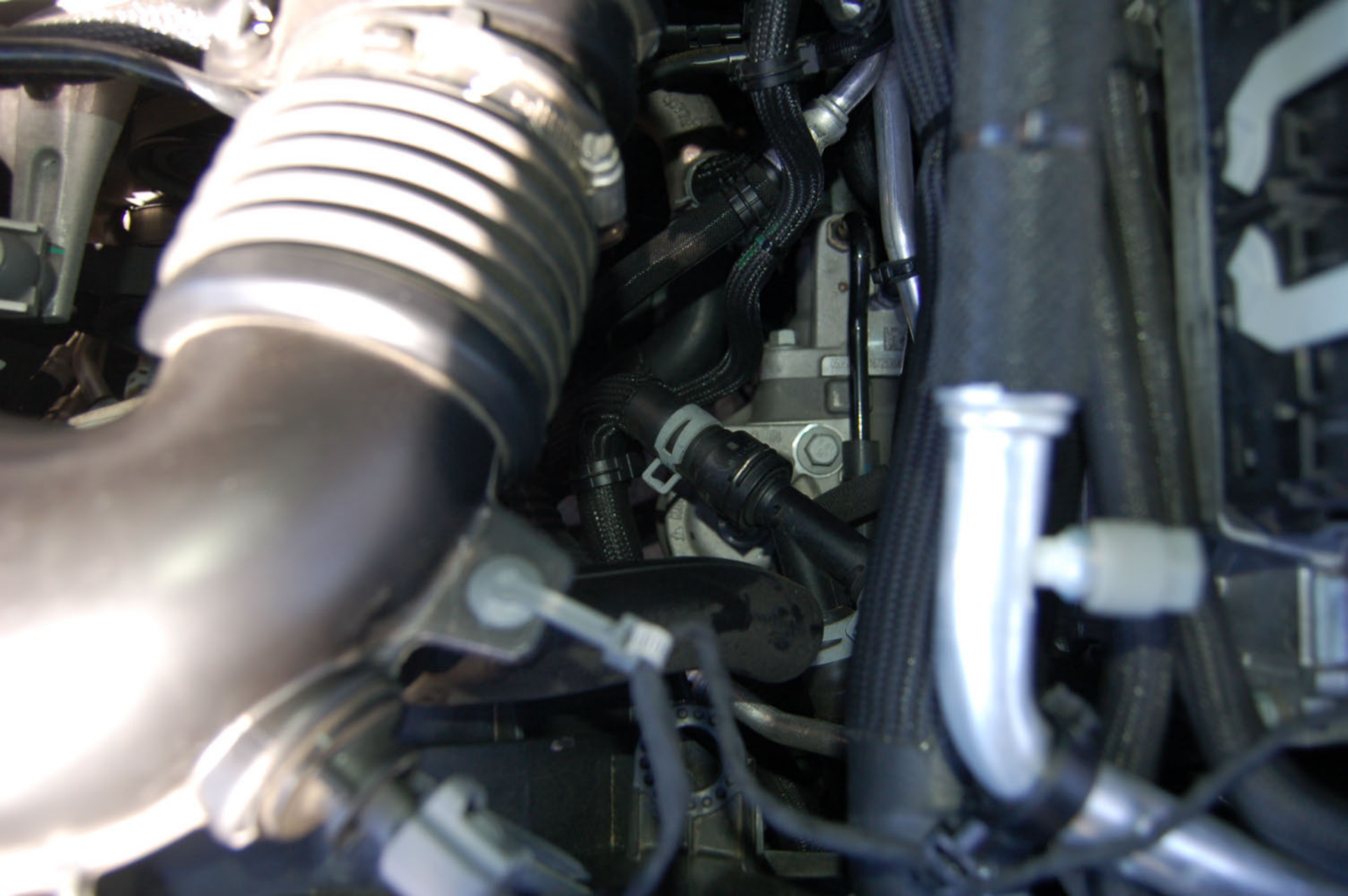


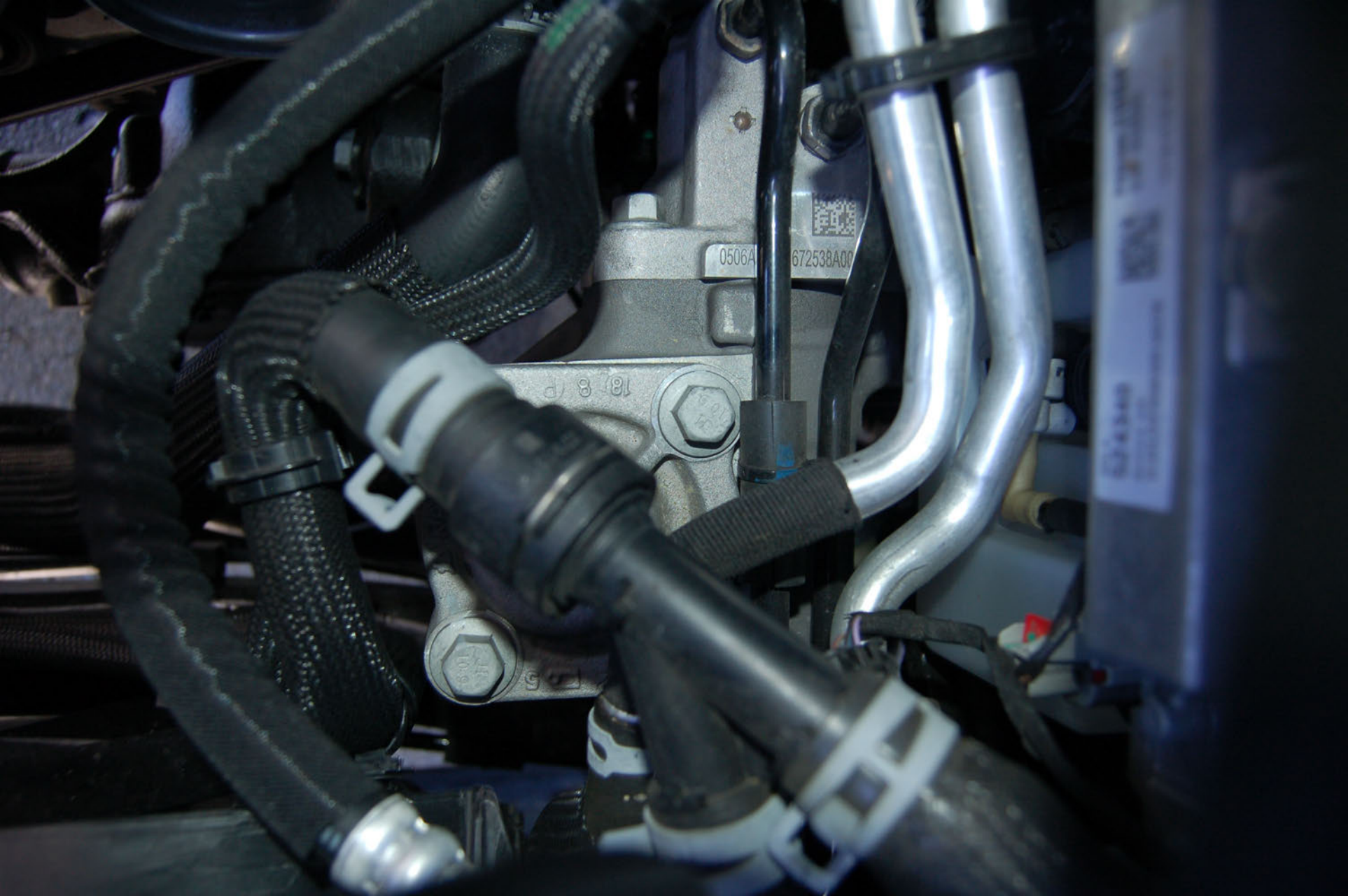
Service











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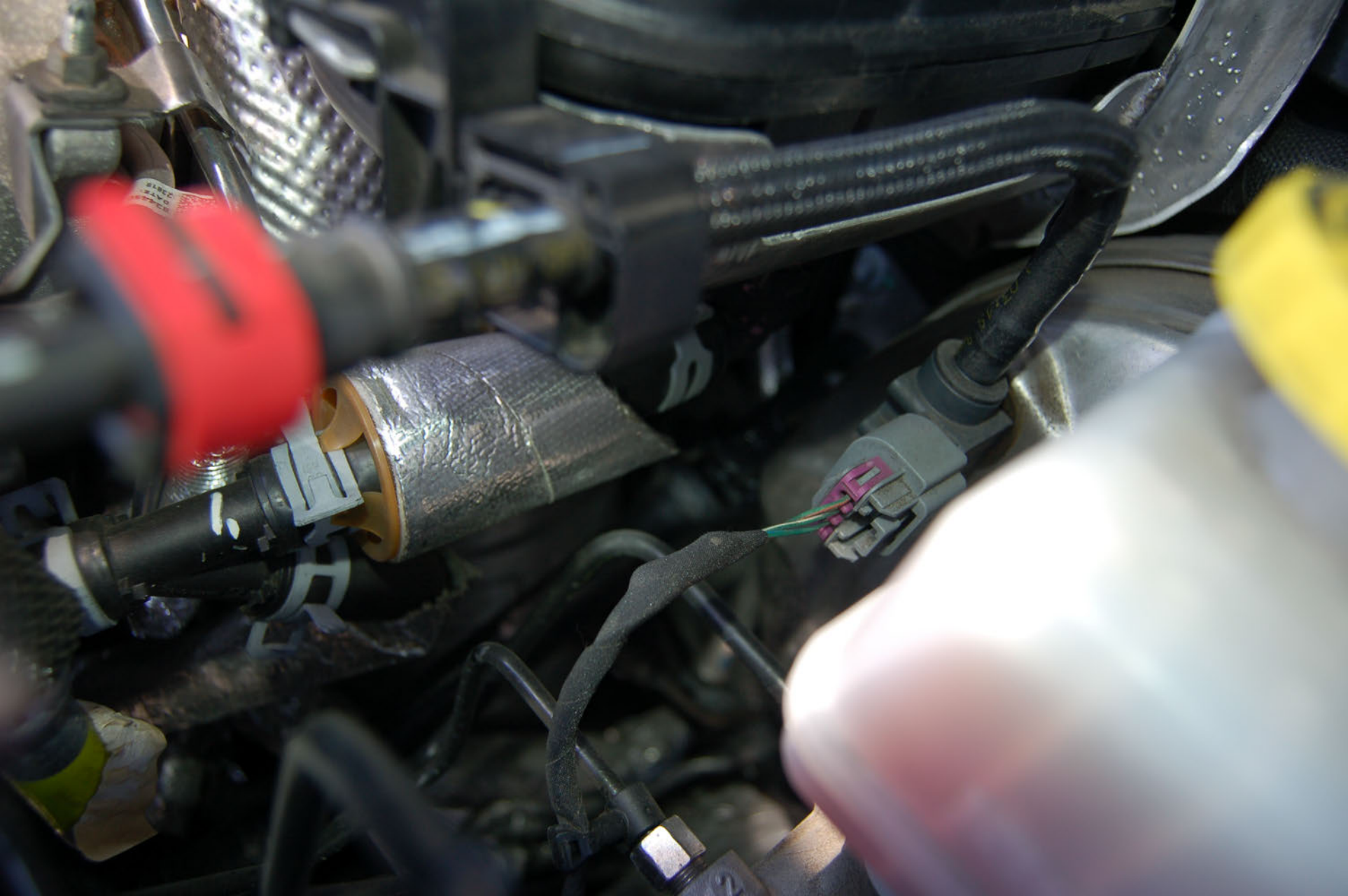
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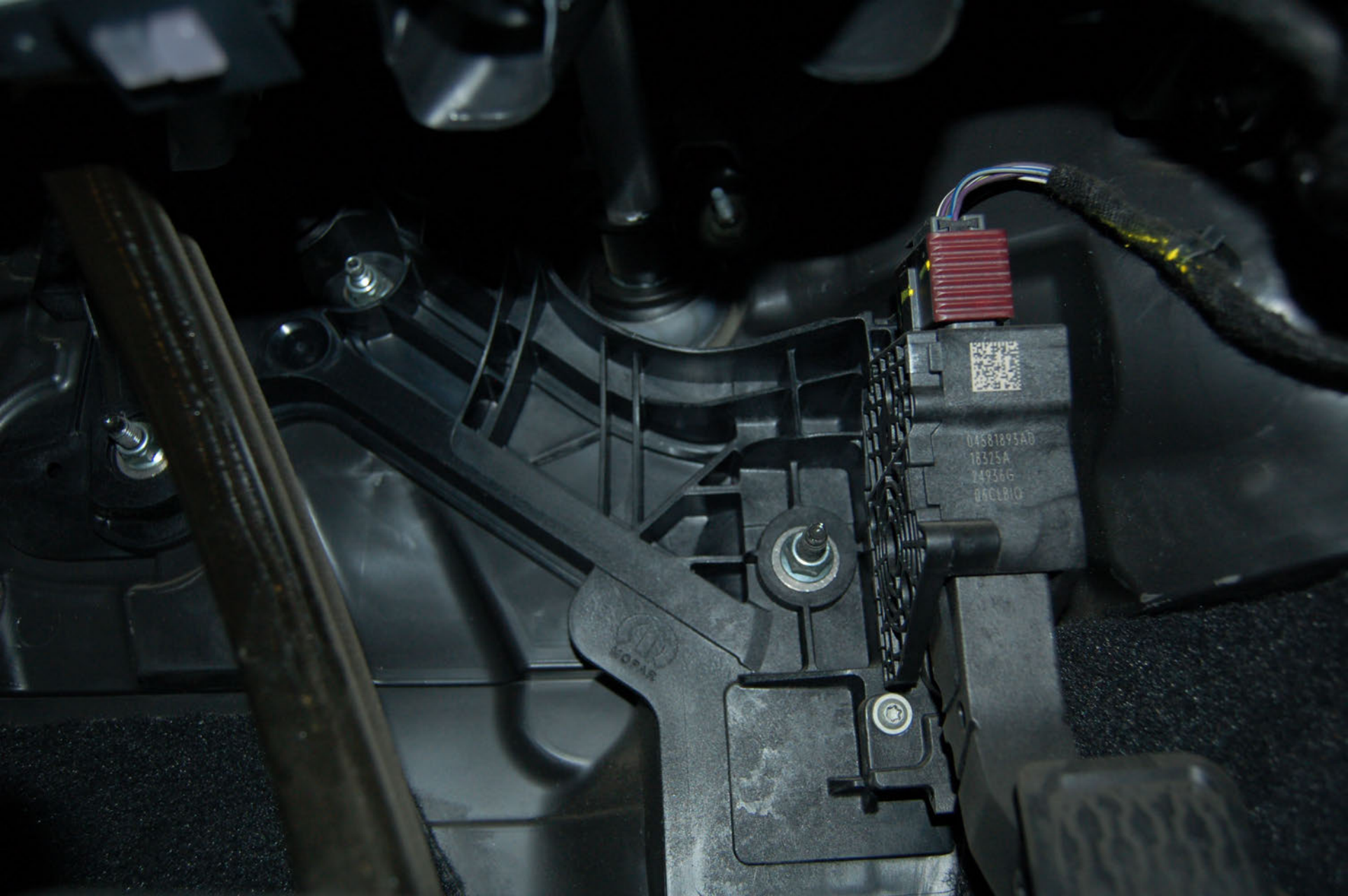


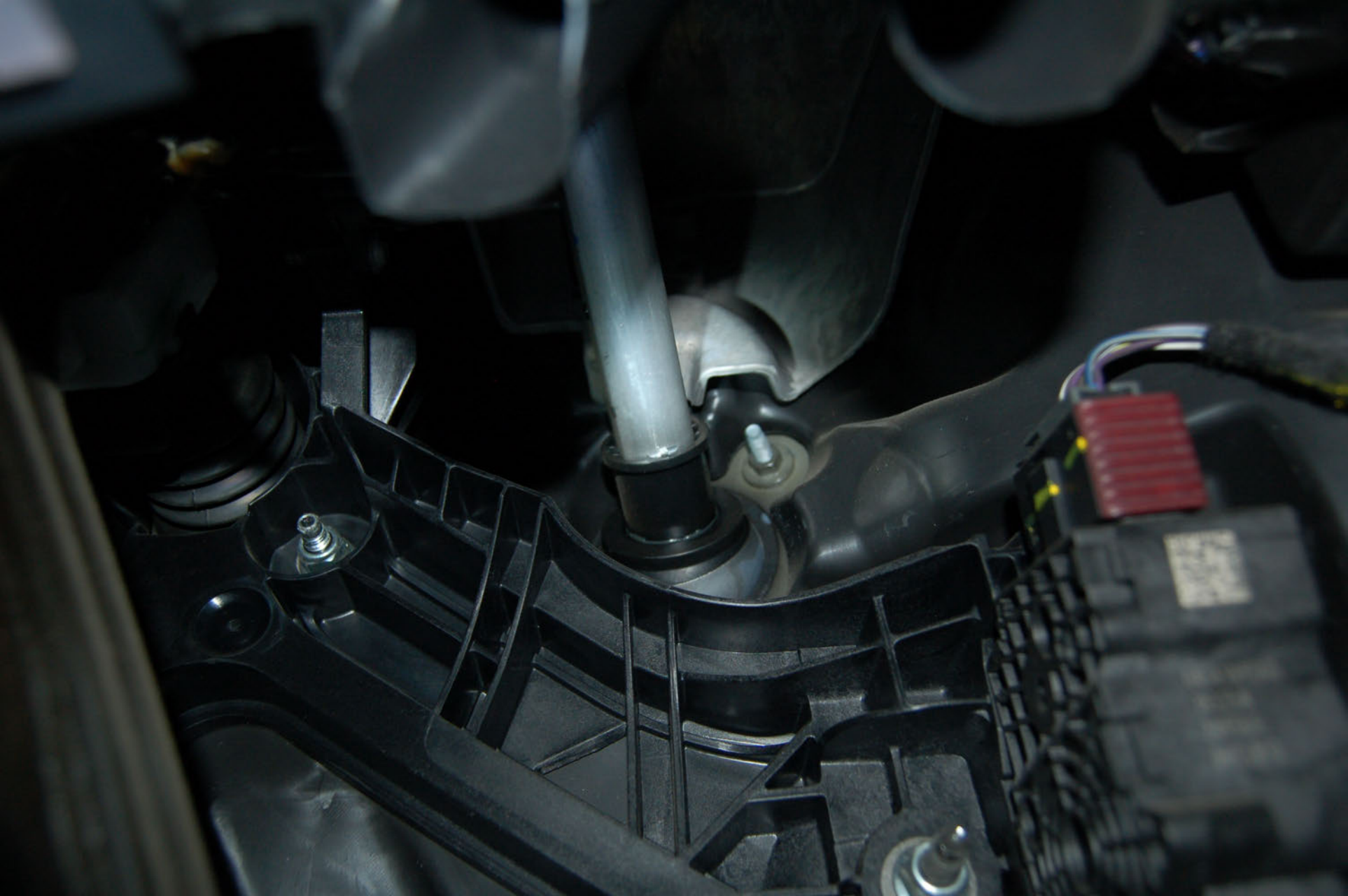












This file represents a consolidation of multiple files sent by the manufacturer. Please use the bookmarks to navigate to each file. (Each bookmark label is the name of the original file.)

On Apr 3, 2020, at 11:33 AM, US Customer Care <uscustomercare@fcagroup.com> wrote:

Please attach any documents you have for management to review monthly car payments.
844 533 7928

----- Original Message -----

From: US Customer Care [uscustomercare@fcagroup.com]

Sent: 4/2/2020 12:26 PM

[REDACTED]

Dear [REDACTED]

Thank you for allowing JEEP Customer Care an opportunity to address your concern. Our primary focus is your satisfaction.

My name is Dylan and I will be your advocate to ensure all questions and issues are addressed. Here is some information that will be helpful for you to have:

Your case number is [REDACTED].

The Jeep Wave Case Management telephone number: 844 533 7928

My direct extension: 4060160

My work hours are: 11:30-8pm Eastern Standard Time Monday-Friday

Please don't hesitate to make contact if you have any questions or concerns. Thank you for your patience and co-operation!

[REDACTED]

CHRYSLER
CAPITAL®

LEASE PARTIES			(Dealer)
Lessee	HONOLULU HI		CUTTER CHRYSLER DODGE 777 ALA MOANA BLVD HONOLULU HI 96813-5503
Co-Lessee	HONOLULU HI		

LEASED VEHICLE ("VEHICLE")						
NEW ☒	YEAR	MAKE	MODEL	BODY STYLE	VEHICLE IDENTIFICATION NUMBER	ODOMETER READING
DEMO ☐	2020	JEEP	WRANGLER	MPVH	1C4HJXEG [REDACTED]	20
Vehicle is to be used primarily for Personal, Family or Household purposes ☒				Business, Commercial or Agricultural purposes ☐		
TRADE-IN VEHICLE AND ALLOWANCE						
Year <u>N/A</u>	Make <u>N/A</u>				Gross Amount of Trade-In Allowance	\$ <u>N/A</u>
Model <u>N/A</u>		Owned ☐ Leased ☐			Prior Credit or Lease Balance	\$ <u>N/A</u>
VIN <u>N/A</u>					Net Trade-In Allowance	= \$ <u>N/A</u>

NATURE OF LEASE

This is an agreement to lease the Vehicle. This Motor Vehicle Lease Agreement ("Lease"), between the undersigned lessee(s) ("Lessee") and the undersigned lessor ("Lessor") whose names and addresses are listed above provides agreed terms and conditions in connection with the lease of the Vehicle. As used in this Lease, the words "you" or "your" refer to the Lessee and "us" or "our" refer to the Lessor (or its successors and assigns). You agree to lease the Vehicle from us according to the terms of this Lease. If more than one Lessee signs this Lease, each Lessee may be held individually liable for the entire amount owing under this Lease. Please note this is a Lease, and not a purchase agreement. Therefore, we own the Vehicle.

LEASE DATE: 03/15/2020

LEASE TERM:

84

MONTHS

SINGLE PAYMENT LEASE: ☐
(check if applicable)

SIGN AND DRIVE LEASE*: ☐
(check if applicable)

* If this is a Sign and Drive Lease, CCAP Auto Lease Ltd. will pay the first Monthly Payment described in Section 2.A below.

FEDERAL CONSUMER LEASING ACT DISCLOSURES

1. AMOUNT DUE AT LEASE SIGNING OR DELIVERY (Itemized Below)** \$ 3000.00	2. MONTHLY OR SINGLE PAYMENT A. Your first Monthly Payment of \$ <u>511.66</u> is due on <u>03/15/20</u> followed by <u>47</u> payments of \$ <u>511.66</u> due on the <u>14TH</u> of each month, starting on <u>04/14/20</u> B. The total of your Monthly Payments is \$ <u>24559.68</u> C. If this is a Single Payment Lease, your Single Payment of \$ <u>N/A</u> is due on <u>N/A</u> which is at Lease Signing or Delivery.	3. OTHER CHARGES (not part of your Monthly Payment or Single Payment) A. Disposition Fee (if you do not purchase the Vehicle) \$ 395.00 B. Total \$ 395.00	4. TOTAL OF PAYMENTS (The amount you will have paid by the end of the Lease) \$ 27443.02 (Sum of Sections 1, 2.B or 2.C (as applicable) and 3.B, minus Sections 5.A.2 or 5.A.3 (as applicable) and 5.A.4)
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5. **ITEMIZATION OF AMOUNT DUE AT LEASE SIGNING OR DELIVERY

A. AMOUNT DUE AT LEASE SIGNING OR DELIVERY		B. HOW THE AMOUNT DUE AT LEASE SIGNING OR DELIVERY WILL BE PAID:	
(1) Capitalized Cost Reduction	\$ 768.81	(1) Net Trade-in Allowance (if positive)	\$ N/A
(2) First Monthly Payment	\$ 511.66	(2) Rebates and Noncash Credits	\$ 500.00
(3) Single Payment	\$ N/A	(3) Amount to be Paid in Cash	\$ 2500.00
(4) Refundable Security Deposit	\$ N/A		
(5) Title Fees	\$ N/A		
(6) Registration Fees	\$ N/A		
(7) License Fees	\$ 493.30		
(8) Upfront Sales/Use Tax	\$ N/A		
(9) Capitalized Cost Reduction Tax	\$ 36.23		
(10) Acquisition Fee	\$ 895.00		
(11) Dealer Documentation/Service Fee	\$ 295.00		
(12) N/A	\$ N/A		
(13) N/A	\$ N/A		
(14) TOTAL	\$ 3000.00	(4) TOTAL	\$ 3000.00

6. YOUR MONTHLY OR SINGLE PAYMENT IS DETERMINED AS SHOWN BELOW:

A. GROSS CAPITALIZED COST. The Agreed Upon Value of the Vehicle (\$ <u>46737.95</u>) and any items you pay for over the Lease Term (such as service contracts, insurance, and outstanding prior credit or lease balance) \$ <u>46737.95</u> B. CAPITALIZED COST REDUCTION. The amount of any net trade-in allowance, rebate, noncash credit or cash you pay that reduces the Gross Capitalized Cost - \$ <u>768.81</u> C. ADJUSTED CAPITALIZED COST. The amount used in calculating your Base Monthly Payment or Base Single Payment = \$ <u>45969.14</u> D. RESIDUAL VALUE. The value of the Vehicle at the end of the Lease used in calculating your Base Monthly Payment or Base Single Payment - \$ <u>31430.70</u> E. DEPRECIATION AND ANY AMORTIZED AMOUNTS. The amount charged for the Vehicle's decline in value through normal use and for other items paid over the Lease Term = \$ <u>14538.44</u>	F. RENT CHARGE. The amount charged in addition to the Depreciation and any Amortized Amounts + \$ <u>8916.28</u> G. TOTAL OF BASE MONTHLY PAYMENTS OR SINGLE PAYMENT. The Depreciation and any Amortized Amounts plus the Rent Charge = \$ <u>23454.72</u> H. LEASE PAYMENTS. The number of payments in your Lease ÷ <u>48</u> I. BASE MONTHLY PAYMENT OR BASE SINGLE PAYMENT = \$ <u>488.84</u> J. SALES/USE TAX + \$ <u>23.02</u> K. <u>N/A</u> + \$ <u>N/A</u> L. <u>N/A</u> + \$ <u>N/A</u> M. TOTAL MONTHLY PAYMENT ("MONTHLY PAYMENT") OR TOTAL SINGLE PAYMENT ("SINGLE PAYMENT") = \$ <u>511.86</u>
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EARLY TERMINATION. You may have to pay a substantial charge if you end this Lease early. The charge may be up to several thousand dollars. The actual charge will depend on when the Lease is terminated. The earlier you end the Lease, the greater this charge is likely to be.

7. **EXCESSIVE WEAR AND USE.** You may be charged for excessive wear based on our standards for normal use and for mileage in excess of your contracted mile amount ("Regular Mileage", plus Additional Miles), at \$ 25 per mile. The "Regular Mileage" shall be 10000 miles per year. You have the option to purchase miles at Lease signing. You hereby agree to purchase N/A miles at \$ N/A per mile ("Additional Miles"). If, at the end of the