

LIBERTY MUTUAL - ALBANY
Billing Cycle: CALENDAR DAY

Dates & Times

Location

Pick up

Wednesday, March 4, 2020 10:40 AM 165-07 NORTHERN BLVD
Start Charges: FLUSHING, NY 11358-2635
Wednesday, March 4, 2020 10:40 AM (718) 460-5400

Anticipated Return

Sunday, March 8, 2020 11:59 PM 165-07 NORTHERN BLVD
FLUSHING, NY 11358-2635
(718) 460-5400

Vehicle

2019 DODG (CAR) (SEE CRASH REPORT) License
VIN: 2C4RD VIN: 2C4RD Vehicle
Pickup: 03/04/2020 @ 10:40 AM ODO: 16723 Fuel: 1/2

Vehicle Condition:

No Damage Documented

Summary of Charges

Estimated Bill-To

LIBERTY MUTUAL - ALBANY

Refer

Pays: 1

Charges	Price/Unit	Total
TIME & DISTANCE 3/4/20-3/8/20	\$40.24 / Day	\$201.20
NO CHARGE DISTANCE 3/4/20-3/8/20	\$0.00 / Mile	\$0.00
REFUELING CHARGE	\$3.98 / Gallons	\$0.00
CAR RENTAL SALES TAX (12%)	12%	\$24.14
SALES TAX (8.875%)	8.875%	\$17.86
Subtotal		(\$243.20)

Estimated Renter Charges

Charges	Price/Unit	Total
DAILY RATE:	\$40.24 / Day	
HOURLY RATE:	\$13.42 / Hour	

Optional Protections Accepted

No optional protections accepted.

Optional Protections Declined

PAI/PEC	@ \$7.40 / Day	\$0.00
RAP	@ \$6.99 / Day	\$0.00
DAMAGE WAIVER	@ \$11.99 / Day	\$0.00
SUPPLEMENTAL LIABILITY PROTECTION 2	@ \$16.50 / Day	\$0.00

Renter Acknowledgement of Accepted and Declined Protections
I acknowledge that I have accepted or declined protections as indicated above.

Taxes and Fees

Total Estimated Charge:	\$0.00
Auth	(\$200.00)

I acknowledge that I have reviewed and agree to all Estimated Renter Charges and fees listed on Summary of Charges and further agree to pay for final charges in accordance with the Terms and Conditions of this Rental Agreement.

Owner: ELRAC, LLC

Additional Drivers

No Additional Drivers are authorized to drive the vehicle with the exception of the drivers listed below.
(Additional driver names listed here if applicable)

Please keep this Rental Agreement Summary with you in the vehicle during the rental.

Local Addenda

Notice: This contract offers, for an additional charge, optional vehicle protection to cover your financial responsibility for damage or loss to the rental vehicle. The purchase of optional vehicle protection is optional and may be declined. You are advised to carefully consider whether to purchase this protection if you have rental vehicle collision coverage provided by your credit card or automobile insurance policy. Before deciding whether to purchase optional vehicle protection, you may wish to determine whether your credit card or your vehicle

ELRAC, LLC, 165-07 NORTHERN BLVD, FLUSHING, NY 113582635 (718) 460-5400

Page 1 of 1

DATE & TIME OUT
11/08/2019 11:08 AM
DATE & TIME IN
12/23/2019 09:07 AM

BILLING CYCLE
CALENDAR DAY

CAR CLASS CHARGED
CFAR

VEH #1 2019 NICH...
VIN# 1N1B1C6K...
LIC# ...
MILES DRIVEN 2245
CAR CLASS: CFAR

RATE SOURCE ACCOUNT
GEICO-WOODBURY ARMS

BILL TO ACCOUNT
GEICO-WOODBURY ARMS
ATTN: RMS, CONTACT CENTER
750 WOODBURY RD
WOODBURY, NY 11797-2519

SUMMARY OF CHARGES

Charge Description	Date	Quantity	Per	Rate	Total
TIME & DISTANCE	11/08 - 12/23	46	DAY	\$41.36	\$1,902.56
REFUELING CHARGE	11/08 - 12/23				\$0.00
Taxes & Surcharges					Subtotal:
CAR RENTAL SALES TAX					\$1,902.56
SALES TAX					12%
					\$228.31
					8.875%
					\$168.85
Bill-To / Deposits					Total Charges:
GEICO-WOODBURY ARMS					\$2,299.72
TIME & DISTANCE					11/08 - 12/07
CAR RENTAL SALES TAX					11/08 - 12/07
SALES TAX					11/08 - 12/07
					30 DAY PERCENT PERCENT
					12% PERCENT
					8.875%
DEPOSITS					Subtotal:
					(\$1,499.82)

Total Estimated Amount Due

PAYMENT INFORMATION

(\$0.00)

INFORMATION REDACTED
PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C.
552(B)(6)

3/4/2020

Active Basket:

DEALERSHIP SERVICE RO DETAIL REPORT :

Vehicle Information

JXDC
WRANGLER SPORT UNLIMITED
4
3.6L V6 24V VVT ENGINE UPG I W/ESS
-SPD AUTO 850RE TRANS (MAKE)
DO NORTH ASSEMBLY PLANT
1
2018 Sold Date: 01/16/2019

Related Reports

DLN 6
CCC 6
RO 2

Additional Sources of Information

- ▶ [GCS Warranty Claims](#)
- ▶ [Return Material System \(PRAS\)](#)
- ▶ [Vehicle Sales Code](#)
- ▶ [Global Recall](#)
- ▶ [Component Traceability](#)
- ▶ [WITECH/SQDF](#)

Tips about the report

▶ Do you want to refine the list you already have, which includes/excludes some Add any words you feel is the "Key word" to the list of INCLUDE / EXCLUDE and get a drilled down list of reports.

Refine Search

Including all words : Excluding all words : 

Complaint

Complaint: PERFORM MULTI-POINT INSPECTION AS PER FACTORY GUIDELINES STATES HAS BINDING WHEN TURNS STEERING WHEEL CK/REPORT MOPAR REPLACEMENT OF STEERING GEAR BOX
RECALL PERFORM RRT 19-031 CUSTOMER REQUESTS PERFORM N.Y.S. SAFETY INSPECTION \$10.00

Cause: ROAD TESTED VEHICLE CONFIRMED BINDING WHILE MAKING TURNS FOUND PITMAN SEAL LEAKING EXCESSIVELY. STICKER #

Correction

Fair and Dealer Information

Zone/Cd: 32-66325
Name: BAYSIDE CHRYSLER DODGE JEEP RA
Address: 21219 NORTHERN BLVD
BAYSIDE, NY 113613341
Phone: 718 428-8777
718 229-8700

Parts and Labor Information

** No parts information available

(click [part number](#) to check PRAS for part return info)

Part Number	Qty	Cost/Unit	Fail Code	Retn Date
CH68250506-AE	2	\$844.53		
CH6036780-AA	1	\$5.63		
CHCCUKV413-AA	1	\$1.66		
CHCCUKV411-AA	1	\$32.85		
CH68088485-AB	2	\$20.11		

** No Labor information available

Associated Parts and Labor Information from Warranty

Disclaimer : Please be advised the Warranty System is the source for comprehensive Lop and Part information

Warranty Claim

(click [part number](#) to check PRAS for part return info)

Part Number	Qty	Cost/Unit	Fail Code	Retn Date
68250506AE	1	\$769.53	X	01/01/0001
06036780AA	1	\$5.63		01/01/0001
68088485AB	2	\$40.23		01/01/0001

(click [LOP](#) to link to WIS MOP/MIS data)

LOP Cost Fail Code

This file represents a consolidation of multiple files sent by the manufacturer. Please use the bookmarks to navigate to each file. (Each bookmark label is the name of the original file.)

COMPLETED

\$ Automatic Payment

+ \$350.01

02/25/2020

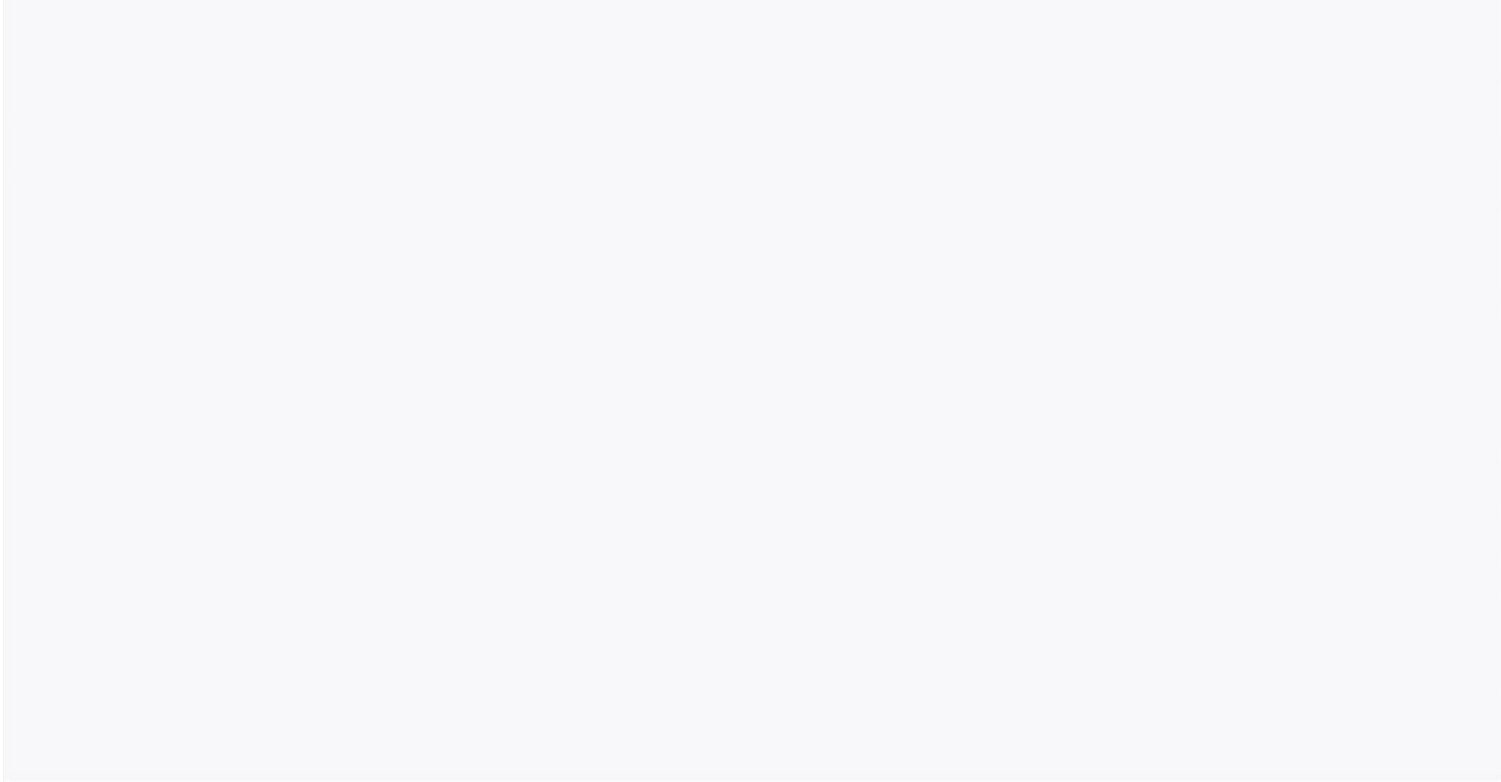
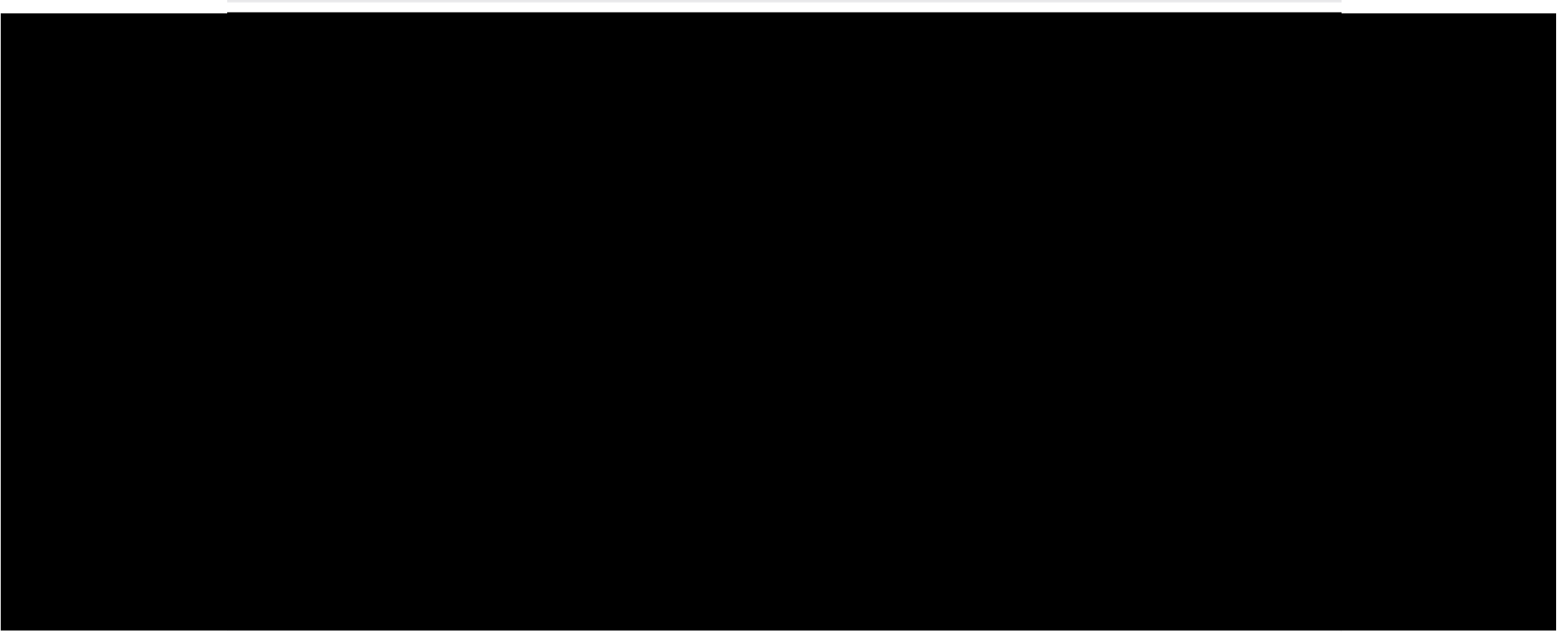
\$ Automatic Payment

+ \$350.01

01/25/2020

\$ Automatic Payment

+ \$350.01





This file represents a consolidation of multiple files sent by the manufacturer. Please use the bookmarks to navigate to each file. (Each bookmark label is the name of the original file.)

Customer Retention Analysis

VIN: 1C4HJXFG8KW [REDACTED]	Make/model/model year: JEEP, WRANGLER UNLIMITED RUBICON, 2019
ISD: 6/24/2019	Current Mileage: 9,862
Owner's last name: [REDACTED]	State: California
Dealer name/code: LAMPE CHRYSLER DODGE JEEP RAM, 60206	Business Center: 71-California
Warranty coverage code: 560	MVP (Description): JEEP WAVE OWNER LOYALTY PROGRAM
MSRP: 50,215.00	
# of new vehicles: 1	
# of owners on vehicle: 1	
If purchased used, what was date of purchase? Select a purchase date, if applicable	
CPOV? (Y/N) No	
What was mileage at purchase? Enter vehicle mileage at time of purchase	
Customer-stated reason for buyback request: Steering	
Process identifier: Select an identifier	
Days down: 2	Repair attempts: 1
Last repair visit: 2/11/2020	
Is vehicle currently at dealer? (Y/N) Y	
Is customer in rental? (Y/N) N	
If yes, for how long? If applicable, enter # of days in rental	
Offers previously extended: Offers previously extended	

Dealer	RO #	Date In	Date Out	Days Down	Miles In	Miles Out	Repair Type	Customer-Stated Concern	Repair(s) Performed	Cost
60206	[REDACTED]	2/10/2020	2/11/2020	# 2	9862	9862	W	STEERING WHEEL GETS VERY TIGHT WHEN TURNING	DISCONNECTED CLEANED AND RETORQUED GROUND G902A	\$213.04
Dealer Code	RO #	Date In	Date Out	#	Miles	Miles	Type	Enter Text.	Enter Text.	\$
Dealer Code	RO #	Date In	Date Out	#	Miles	Miles	Type	Enter Text.	Enter Text.	\$
Dealer Code	RO #	Date In	Date Out	#	Miles	Miles	Type	Enter Text.	Enter Text.	\$
Dealer Code	RO #	Date In	Date Out	#	Miles	Miles	Type	Enter Text.	Enter Text.	\$

Preparer: LORRIE NELSON

Title: LLQ

Comments: Repair Attempts, Special Monitoring

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Customer Retention Analysis

VIN: 1C4HJXEG0J [REDACTED]	Make/model/model year: JEEP, WRANGLER UNLIMITED SAHARA, 2018
ISD: 4/30/2018	Current Mileage: 62,518
Owner's last name: [REDACTED]	State: Georgia
Dealer name/code: Cass Burch Chrysler, 63159	Business Center: 66-Southeast
Warranty coverage code: 560	MVP (Description): JEEP WAVE OWNER LOYALTY PROGRAM, MAXIMUM CARE,
MSRP: 45,500.00	
# of new vehicles: 2	
# of owners on vehicle: 1	
If purchased used, what was date of purchase? Select a purchase date, if applicable	
CPOV? (Y/N) No	
What was mileage at purchase? Enter vehicle mileage at time of purchase	
Customer-stated reason for buyback request: Other	
Process identifier: Select an identifier	
Days down: # of days down	Repair attempts: # of repair attempts
Last repair visit: 12/4/2019	
Is vehicle currently at dealer? (Y/N) N	
Is customer in rental? (Y/N) N	
If yes, for how long? If applicable, enter # of days in rental	
Offers previously extended: Offers previously extended	

Dealer	RO #	Date In	Date Out	Days Down	Miles In	Miles Out	Repair Type	Customer-Stated Concern	Repair(s) Performed	Cost
Dealer Code	RO #	Date In	Date Out	#	Miles	Miles	Type	Enter Text.	Enter Text.	\$
Dealer Code	RO #	Date In	Date Out	#	Miles	Miles	Type	Enter Text.	Enter Text.	\$
Dealer Code	RO #	Date In	Date Out	#	Miles	Miles	Type	Enter Text.	Enter Text.	\$
Dealer Code	RO #	Date In	Date Out	#	Miles	Miles	Type	Enter Text.	Enter Text.	\$
Dealer Code	RO #	Date In	Date Out	#	Miles	Miles	Type	Enter Text.	Enter Text.	\$

Preparer: LORRIE NELSON

Title: LLQ

Comments: Customer is out of Lemon Law coverage period

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Customer Retention Analysis

VIN: 1C4HJXFG0J [REDACTED]	Make/model/model year: JEEP, WRANGLER UNLIMITED RUBICON, 2018
ISD: 7/29/2018	Current Mileage: 28,196
Owner's last name: [REDACTED]	State: California
Dealer name/code: Perris Valley Dodge Jeep Chrysler, 44039	Business Center: 71-California
Warranty coverage code: 560	MVP (Description): JEEP WAVE OWNER LOYALTY PROGRAM
MSRP: 48,925.00	
# of new vehicles: 2	
# of owners on vehicle: 1	
If purchased used, what was date of purchase? Select a purchase date, if applicable	
CPOV? (Y/N) No	
What was mileage at purchase? Enter vehicle mileage at time of purchase	
Customer-stated reason for buyback request: Electrical	
Process identifier: Select an identifier	
Days down: 12	Repair attempts: 2
Last repair visit: 12/31/2019	
Is vehicle currently at dealer? (Y/N) N	
Is customer in rental? (Y/N) N	
If yes, for how long? If applicable, enter # of days in rental	
Offers previously extended: Offers previously extended	

Dealer	RO #	Date In	Date Out	Days Down	Miles In	Miles Out	Repair Type	Customer-Stated Concern	Repair(s) Performed	Cost
44039	[REDACTED]	12/21/2019	12/31/2019	# 11	28196	28196	W	CUSTOMER STATES THE 'SERVICE STABILITY CONTROL' LIGHT COMES ON INTERMITTENTLY AND VEHICLE DOES NOT WANT TO SHIFT	FLASHED EPS AND ABS MODULES WITH AVAILABLE UPDATES, REPLACED SCCM	\$436.71
44039	[REDACTED]	3/27/2019	3/27/2019	# 1	17663	17663	W	CUST STATES THE START STOP SYSTEM DOES NOT WORK	REPL BATTERY	\$
Dealer Code	RO #	Date In	Date Out	#	Miles	Miles	Type	Enter Text.	Enter Text.	\$
Dealer Code	RO #	Date In	Date Out	#	Miles	Miles	Type	Enter Text.	Enter Text.	\$

Dealer Code	RO #	Date In	Date Out	#	Miles	Miles	Type	Enter Text.	Enter Text.	\$
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Preparer: LORRIE NELSON

Title: LLQ

Comments: Repair Attempts, Days Down/Special Monitoring

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Customer Retention Analysis

VIN: 1C4HJXFG2J [REDACTED]	Make/model/model year: JEEP WRANGLER 2018
ISD: 2/8/2018	Current Mileage: 39,794
Owner's last name: [REDACTED]	State: Arkansas
Dealer name/code: ANCHORAGE CHRYSLER CENTER INC 64793	Business Center: 63-Southwest
Warranty coverage code: 560	MVP (Description): LIFETIME MAXIMUM CARE,
MSRP: 47,065.00	
# of new vehicles: 15	
# of owners on vehicle: 1	
If purchased used, what was date of purchase? Select a purchase date, if applicable	
CPOV? (Y/N) Select Y or N	
What was mileage at purchase? 22	
Customer-stated reason for buyback request: Other	
Process identifier: Select an identifier	
Days down: 26	Repair attempts: 1
Last repair visit: 2/13/2020	
Is vehicle currently at dealer? (Y/N) N/A	
Is customer in rental? (Y/N) N/A	
If yes, for how long? N/A	
Offers previously extended: N/A	

Dealer	RO #	Date In	Date Out	Days Down	Miles In	Miles Out	Repair Type	Customer-Stated Concern	Repair(s) Performed	Cost
64793	[REDACTED]	9/27/2019	10/22/2019	26	35410	35410	Type	VEHICLE SHAKES	Bar, front axle track	169.62
Dealer Code	RO #	Date In	Date Out	#	Miles	Miles	Type	Enter Text.	Enter Text.	\$
Dealer Code	RO #	Date In	Date Out	#	Miles	Miles	Type	Enter Text.	Enter Text.	\$
Dealer Code	RO #	Date In	Date Out	#	Miles	Miles	Type	Enter Text.	Enter Text.	\$
Dealer Code	RO #	Date In	Date Out	#	Miles	Miles	Type	Enter Text.	Enter Text.	\$

Preparer: Mandisha

Title: LLQ

Comments: Customer is out of lemon law coverage period.

This file represents a consolidation of multiple files sent by the manufacturer. Please use the bookmarks to navigate to each file. (Each bookmark label is the name of the original file.)

Customer Retention Analysis

VIN: 1C4HJXDG3K [REDACTED]	Make/model/model year: JEEP WRANGLER 2019
ISD: 1/18/2019	Current Mileage: 15,909
Owner's last name: [REDACTED]	State: California
Dealer name/code: GLENDALE DODGE CHRYSLER JEEP 59578	Business Center: 71-California
Warranty coverage code: 560	MVP (Description): JEEP WAVE OWNER LOYALTY PROGRAM
MSRP: 41,175.00	
# of new vehicles: 1	
# of owners on vehicle: 1	
If purchased used, what was date of purchase? Select a purchase date, if applicable	
CPOV? (Y/N) N	
What was mileage at purchase? 6	
Customer-stated reason for buyback request: Other	
Process identifier: Select an identifier	
Days down: N /A	Repair attempts: N/A
Last repair visit: 3/16/2020	
Is vehicle currently at dealer? (Y/N) N/A	
Is customer in rental? (Y/N) N/A	
If yes, for how long? N/A	
Offers previously extended: N/A	

Dealer	RO #	Date In	Date Out	Days Down	Miles In	Miles Out	Repair Type	Customer-Stated Concern	Repair(s) Performed	Cost
Dealer Code	RO #	Date In	Date Out	#	Miles	Miles	Type	Enter Text.	Enter Text.	\$
Dealer Code	RO #	Date In	Date Out	#	Miles	Miles	Type	Enter Text.	Enter Text.	\$
Dealer Code	RO #	Date In	Date Out	#	Miles	Miles	Type	Enter Text.	Enter Text.	\$
Dealer Code	RO #	Date In	Date Out	#	Miles	Miles	Type	Enter Text.	Enter Text.	\$
Dealer Code	RO #	Date In	Date Out	#	Miles	Miles	Type	Enter Text.	Enter Text.	\$

Preparer: Mandisha

Title: LLQ

Comments: Customer does not have the required amount of Completed repair attempts

Customer Retention Analysis

VIN: 1C4HJXDG3K [REDACTED]	Make/model/model year: JEEP WRANGLER 2019
ISD: 1/18/2019	Current Mileage: 15,909
Owner's last name: [REDACTED]	State: California
Dealer name/code: GLENDALE DODGE CHRYSLER JEEP 59578	Business Center: 71-California
Warranty coverage code: 560	MVP (Description): JEEP WAVE OWNER LOYALTY PROGRAM
MSRP: 41,175.00	
# of new vehicles: 1	
# of owners on vehicle: 1	
If purchased used, what was date of purchase? Select a purchase date, if applicable	
CPOV? (Y/N) N	
What was mileage at purchase? 6	
Customer-stated reason for buyback request: Other	
Process identifier: Select an identifier	
Days down: 1	Repair attempts: 1
Last repair visit: 3/16/2020	
Is vehicle currently at dealer? (Y/N) N/A	
Is customer in rental? (Y/N) N/A	
If yes, for how long? N/A	
Offers previously extended: N/A	

Dealer	RO #	Date In	Date Out	Days Down	Miles In	Miles Out	Repair Type	Customer-Stated Concern	Repair(s) Performed	Cost
59578	[REDACTED]	3/16/2020	3/16/2020	1	15909	15909	W	CLUSTER CO MING OFF AND ON	(IPC)	76.52
Dealer Code	RO #	Date In	Date Out	#	Miles	Miles	Type	Enter Text.	Enter Text.	\$
Dealer Code	RO #	Date In	Date Out	#	Miles	Miles	Type	Enter Text.	Enter Text.	\$
Dealer Code	RO #	Date In	Date Out	#	Miles	Miles	Type	Enter Text.	Enter Text.	\$
Dealer Code	RO #	Date In	Date Out	#	Miles	Miles	Type	Enter Text.	Enter Text.	\$

Preparer: Mandisha

Title: LLQ

Comments: Per the R.O.'s the vehicles had a repair attempts for vehicle issue and concern still exist.



GLENDALD DODGE CHRYSLER JEEP

ELLIS FAMILY STORES

900 S. Brand Blvd. - Glendale, CA 91204

(818) 242-4161 Fax (818) 242-3202

www.glendalecj.com



GLENDALD DODGE CHRYSLER JEEP

900 S. BRAND BLVD

GLENDALD, CA 91204

PH(818)242-4161 FAX(818-242-3202

BAR#ARD00220501 EPA# CAL000383239

[REDACTED]		VEHICLE ID		MILES IN	MILES OUT	DATE/TIME IN	DATE OUT	INVOICE
[REDACTED]		1C4HJXDG3K [REDACTED]		16975	16980	04/27/20 09:24	04/28/20	[REDACTED]
LOS ANGELES, CA [REDACTED]		VEHICLE DESCRIPTION					TAG NO.	STATUS
[REDACTED]		2019 JEEP WRANGLER U (BLACK)					01632	COMPLETE
CONTROL NO.	LICENSE PLATE NO.	CUST. LABOR RATE	PROD. DATE	IN-SERV DATE	DELIV. DATE	DELIV. MILES	TERMS	
[REDACTED]	[REDACTED]						No Charge	
HOME PHONE	WORK PHONE	CELL PHONE	STOCK NO.	SERV. ADV.			RO COMMENT	
[REDACTED]		[REDACTED]		MARVIN MELARA (381)				
Line	Op-Code	Fail Code	Tech	Hours	Type	Amount		
A *	23V88/18	3	A39		Warranty			
Concern	Recall / CSN 1 [V88: Customer Satisfaction Notification V88 - Rear Quarter Windows**]							
Cause	RECALL							
Correction	no parts							
B *	00000		A39		Warranty			
Concern	Multi-point inspection (according to maintenance interval)							
Correction	PLEASE SEE YOUR INSPECTION SHEET FOR RECOMMENDATIONS.							
C *	02151002		A39		Warranty			
Concern	THE CUSTOMER STATES WHILE DRIVING CUSTOMER HEARD A LOUD CLUNK NOISE FROM UNDERCARRIAGE . CUSTOMER LOOKED UNDERNEATH NOTICED FRONT SHOCKS ARE LEAKING FLUID							
Cause	road test and check fo clunking noise nd check ft susp shocks leak bu noise came fro rear susp control arms tight rearvsusp control arms all 4 and bolts chrck control bar bolts and swaybar bolts and drive again no more noise then r and r ft wheels and loose dast shield to r and replace ft susp shock for leak by warranty repair and check ft susp controlarms and bolts and brakets							
Correction	after tight rear and ft susp and replace ft sdhocks no more noise by warranmt repair							
Part Number		Description			Qty.			
68383632AB		ABSBK KITSUSPE			2			
D	NO CHARG		A39		Warranty			
Concern	THE CUSTOMER STATES WHEN BACKING UP AT LOW SPEEDS CAR STALLED OUT... SHIFTED CAR BACK INTO PARK WAITED AND RESTARTED AND RESUMED. ..							
Cause	check car an revers drive and check for faults or cdes no code on system or performed							
Correction	after check drive and no code found this time normal operation because no problem to duplicate this time							
E +	23133602		A39		Warranty			
Concern	upon road test tch found front passengr seat making noise when braking and accel							

**GLENDAL DODGE CHRYSLER JEEP**

ELLIS FAMILY STORES

900 S. Brand Blvd. - Glendale, CA 91204
(818) 242-4161 Fax (818) 242-3202
www.glendalecdj.com

GLENDAL DODGE CHRYSLER JEEP

900 S. BRAND BLVD

GLENDAL, CA 91204

PH(818)242-4161 FAX(818)-242-3202

BAR#ARD00220501 EPA# CAL000383239

[REDACTED]		VEHICLE ID		MILES IN	MILES OUT	DATE/TIME IN	DATE OUT	INVOICE
[REDACTED]		1C4HJXDG3K [REDACTED]		16975	16980	04/27/20 09:24	04/28/20	[REDACTED]
LOS ANGELES, CA [REDACTED]		VEHICLE DESCRIPTION				TAG NO.	STATUS	
[REDACTED]		2019 JEEP WRANGLER U (BLACK)				01632	COMPLETE	
CONTROL NO.	LICENSE PLATE NO.	CUST. LABOR RATE	PROD. DATE	IN-SERV DATE	DELIV. DATE	DELIV. MILES	TERMS	
[REDACTED]	[REDACTED]						No Charge	
HOME PHONE	WORK PHONE	CELL PHONE	STOCK NO.	SERV. ADV.			RO COMMENT	
[REDACTED]		[REDACTED]		MARVIN MELARA (381)				

Line	Op-Code	Fail Code	Tech	Hours	Type	Amount
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E + Continued

Cause right ft seat track noise clicking and rattles

Correction r and replace seat track by pholestry shop

Part Number	Description	Qty.
68276600AD	FRAME FRONT	1

Sublet Code	Vendor Name	PO# / Description
-------------	-------------	-------------------

Code:

Service Cont No:

Totals

Amount
Total Amount Due \$0.00



GLENDALD DODGE CHRYSLER JEEP

ELLIS FAMILY STORES

900 S. Brand Blvd. - Glendale, CA 91204

(818) 242-4161 Fax (818) 242-3202

www.glendalecj.com



GLENDALD DODGE CHRYSLER JEEP

900 S. BRAND BLVD

GLENDALD, CA 91204

PH(818)242-4161 FAX(818-242-3202

BAR#ARD00220501 EPA# CAL000383239

[REDACTED]		VEHICLE ID		MILES IN	MILES OUT	DATE/TIME IN	DATE OUT	INVOICE
[REDACTED]		1C4HJXDG3K [REDACTED]		16975	16980	04/27/20 09:24	04/28/20	[REDACTED]
LOS ANGELES, CA [REDACTED]		VEHICLE DESCRIPTION				TAG NO.	STATUS	
[REDACTED]		2019 JEEP WRANGLER U (BLACK)				01632	COMPLETE	
CONTROL NO.	LICENSE PLATE NO.	CUST. LABOR RATE	PROD. DATE	IN-SERV DATE	DELIV. DATE	DELIV. MILES	TERMS	
[REDACTED]	[REDACTED]						No Charge	
HOME PHONE	WORK PHONE	CELL PHONE	STOCK NO.	SERV. ADV.			RO COMMENT	
[REDACTED]		[REDACTED]		MARVIN MELARA (381)				
Line	Op-Code	Fail Code	Tech	Hours	Type	Amount		
A *	23V88/18	3	A39		Warranty			
Concern	Recall / CSN 1 [V88: Customer Satisfaction Notification V88 - Rear Quarter Windows**]							
Cause	RECALL							
Correction	no parts							
B *	00000		A39		Warranty			
Concern	Multi-point inspection (according to maintenance interval)							
Correction	PLEASE SEE YOUR INSPECTION SHEET FOR RECOMMENDATIONS.							
C *	02151002		A39		Warranty			
Concern	THE CUSTOMER STATES WHILE DRIVING CUSTOMER HEARD A LOUD CLUNK NOISE FROM UNDERCARRIAGE . CUSTOMER LOOKED UNDERNEATH NOTICED FRONT SHOCKS ARE LEAKING FLUID							
Cause	road test and check fo clunking noise nd check ft susp shocks leak bu noise came fro rear susp control arms tight rearvsusp control arms all 4 and bolts chrck control bar bolts and swaybar bolts and drive again no more noise then r and r ft wheels and loose dast shield to r and replace ft susp shock for leak by warranty repair and check ft susp controlarms and bolts and brakets							
Correction	after tight rear and ft susp and replace ft sdhocks no more noise by warranmtly repair							
Part Number		Description			Qty.			
68383632AB		ABSBK KITSUSPE			2			
D	NO CHARG		A39		Warranty			
Concern	THE CUSTOMER STATES WHEN BACKING UP AT LOW SPEEDS CAR STALLED OUT... SHIFTED CAR BACK INTO PARK WAITED AND RESTARTED AND RESUMED. ..							
Cause	check car an revers drive and check for faults or cdes no code on system or performed							
Correction	after check drive and no code found this time normal operation because no problem to duplicate this time							
E +	23133602		A39		Warranty			
Concern	upon road test tch found front passengr seat making noise when braking and accel							

("HAZARDOUS MATERIAL") Removal charge for all hazardous materials removed from your automobile, that must be disposed of as a hazardous waste.
 ("Hazardous") Removal of personal property and vehicles from your vehicle. We do not assume responsibility for loss or damage to vehicles left in your vehicle.
 Thank you for this opportunity to serve you. It is our aim to perform all the repairs requested on this repair order to your complete satisfaction. If you are not completely satisfied please contact us immediately.

GLENDALD DODGE CHRYSLER JEEP
 900 S. BRAND BVLD
 GLENDALD, CA 91204
 PH(818)242-4161 FAX(818-242-3202
 BAR#ARD00220501 EPA# CAL000383239

[REDACTED]		VEHICLE ID		MILES IN	MILES OUT	DATE/TIME IN	DATE OUT	INVOICE
[REDACTED]		1C4HJXDG3K [REDACTED]		16975	16980	04/27/20 09:24	04/28/20	[REDACTED]
LOS ANGELES, CA [REDACTED]		VEHICLE DESCRIPTION				TAG NO.	STATUS	
[REDACTED]		2019 JEEP WRANGLER U (BLACK)				01632	COMPLETE	
CONTROL NO.	LICENSE PLATE NO.	CUST. LABOR RATE	PROD. DATE	IN-SERV DATE	DELIV. DATE	DELIV. MILES	TERMS	
[REDACTED]	[REDACTED]						No Charge	
HOME PHONE	WORK PHONE	CELL PHONE	STOCK NO.	SERV. ADV.			RO COMMENT	
[REDACTED]		[REDACTED]		MARVIN MELARA (381)				

Line	Op-Code	Fail Code	Tech	Hours	Type	Amount
------	---------	-----------	------	-------	------	--------

E + Continued

Cause right ft seat track noise clicking and rsattles

Correction r and replace seat track by pholesty shop

Part Number	Description	Qty.
68276600AD	FRAME FRONT	1
Sublet Code	Vendor Name	PO# / Description
[REDACTED]	[REDACTED]	[REDACTED]

Code:

Service Cont No:

Totals

	Amount
Total Amount Due	\$0.00

This file represents a consolidation of multiple files sent by the manufacturer. Please use the bookmarks to navigate to each file. (Each bookmark label is the name of the original file.)

P4A

397

Catie Lennon 205A9-05M
415 205 6463
KEVITT CDJR / McKEVITT FIAT

BERKELEY LOCATION
SERVING FIAT
2700 SHATTUCK AVE.
STE 200
BERKELEY, CA 94705
PHONE (510) 348-3800
BAY # AND 286718
EPA # CAD58165003

EXCLUSION OF WARRANTIES

Any warranties on the parts and accessories sold hereby are made by the manufacturer. The undersigned purchaser understands and agrees that dealer makes no warranties of any kind, express or implied, and disclaims all warranties, including warranties of merchantability or fitness for a particular purpose, with regard to the parts and/or accessories purchased, and that in no event shall dealer be liable for incidental or consequential damages or commercial losses arising out of such purchase. The undersigned purchaser further agrees that the warranties excluded by dealer include, but are not limited to, any warranties that such parts and/or accessories are of merchantable quality or that they will enable any vehicle or any of its systems to perform with reasonable safety, efficiency, or comfort.

DATE:

SIGNED: X

REPRINT PAGE

DATE 19MAR2020
TIME 1C4H

TAG NO. T4451		COLOR BLACK		MAKE AND MODEL		WRITTEN BY
PAGE	DELIVER DATE	LICENSE NUMBER	YEAR	JEEP WRANGLER UNLIMITED		513
79	28MAY19		19			TIME
						16:30

I, the registered owner, authorize necessary materials. I understand and agree that my employee may leave delivery at my risk. HMM Auto Service will be made.

After 48 hours of completion of repairs a storage charge of \$25.00 per day will be made.

BY LAW, THE BAY SHOPS ANOTHER LICENSED BAYSHOP CHECK FACILITY TO PERFORM ANY NEEDS OF ADJUSTMENTS WHICH THE BAY SHOP TEST INDICATES ARE NECESSARY. SUBJECT TO

PROD. DATE

METHOD OF PAYMENT CASH
SELLING DEALER 0
WARRANTY EXPIRES

CUSTOMER SIGNATURE
LINE OP CODE
A DIAG

LABOR INSTRUCTIONS AND DESCRIPTION

VEHICLE TOWED IN, FOUND THE VEHICLE IN FRONT PARKING LOT, AIR BAGS DEPLOYED AND THE LEFT FRONT AXLE COLLAPSED. CUSTOMER STATES THE VEHICLE WAS PICKED UP FROM SAN LEANDRO CDJR FOR REPAIRS COMPLETED 03/18/2020. WHILE DRIVING THE VEHICLE POWERED DOWN, ALL OF THE ELECTRICAL TURNED OFF, THE STEERING LOCKED UP AND THE BRAKING WAS STIFF. THE VEHICLE IMPACTED A BOLDER ON THE ROAD FOR THEM TO STOP. CHECK AND ADVISE.

EST: TOTAL 675.00

Photo/CSA

B TP

CUSTOMER REQUEST TIRE PRESSURE CHECK AND INFLATION TO FACTORY SPECS PER CALIFORNIA LAW.

Preliminary Estimate : \$225.00
Current Estimate : \$675.00 19MAR 09:43 SA 513

FRON	LBS
ENG. OIL	QTS.
TRANS. OIL	QTS.
GEAR OIL	LBS.
BRAKE FLUID	PTS.
NUTS	
BOLTS	
WASHERS	
ELEC. CONNECTORS	
WIRE	FT.
SHRINK TUBE	FT.
SOLVENTS	QTS.
GAS/DIESEL	
AMOUNT	

3
NEVER EXCEED
FOR 17C 7160
37 PSI
KW514376

RED BY FCA US LLC

DATE OF MANUFACTURE: 12-18

GVWR: 2631 KG 5800 LB
CURR FRONT: 1407 KG 3100 LB WITH LT285/70R17C 116 TIRES

17X7.5 RIMS AT 255 KPA (37 PSI) COLD

GVWR: 1407 KG 3100 LB WITH LT285/70R17C 116 TIRES

17X7.5 RIMS AT 255 KPA (37 PSI) COLD



THIS VEHICLE CONFORMS TO ALL APPLICABLE U.S.A. FEDERAL MOTOR VEHICLE SAFETY AND THEFT PREVENTION STANDARDS IN EFFECT ON THE DATE OF MANUFACTURE SHOWN ABOVE.

VIN: 104HJXFN

PE:

MPV

MDH: 121822 460AA

VEHICLE MADE IN U.S.A.

PAINT: PX8

TRIM: ALXS








68394686AA



TIRE AND LOADING INFORMATION

SEATING CAPACITY - TOTAL 5 FRONT 2 REAR 3
 THE COMBINED WEIGHT OF OCCUPANTS AND CARGO SHOULD NEVER EXCEED
 305 KG OR 650 LB

TIRE	FRONT	REAR	SPARE
ORIGINAL TIRE SIZE	LT285/70R17C 116Q	LT285/70R17C 116Q	LT285/70R17C 116Q
28.5 TIRE INFLATION PRESSURE	255 kPa / 37 PSI	255 kPa / 37 PSI	255 kPa / 37 PSI

SEE OWNER'S MANUAL FOR ADDITIONAL INFORMATION


 KW514376

MED BY FCA US LLC
 DATE OF MFR BUILDUP: 12-18
 CURR FRONT: 1407 KG 3160 LB
 CURR REAR: 1407 KG 3160 LB
 17X7.5
 17X7.5



31C44J









CHRYSLER

DOE

Service

RUBICON

Jeep

CHRYSLER

DODGE

Jeep

RAM

McKinn

Service





























