INFORMATION REDACTED PURSUANT TOTHE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

PE19-010

NISSAN

6-16-2020

ATTACHMENT B

REQUEST NUMBER 2

DOCUMENTS

FIELD REPORTS

[redacted]

IMPORTANT NOTICE: Robert Bosch LLC and the manufacturers whose vehicles are accessible using the CDR System urge end users to use the latest production release of the Crash Data Retrieval system software when viewing, printing or exporting any retrieved data from within the CDR program. Using the latest version of the CDR software is the best way to ensure that retrieved data has been translated using the most current information provided by the manufacturers of the vehicles supported by this product.

CDR File Information

User Entered VIN	JN8AT2MT2HW[redacted]
User	DTS Kevin Burkett
Case Number	[redacted]
EDR Data Imaging Date	05/18/2018
Crash Date	02/01/2018
Filename	JN8AT2MT2HW[redacted].CDRX
Saved on	Friday, May 18 2018 at 09:33:52
Imaged with CDR version	Crash Data Retrieval Tool 17.6.1
Imaged with Software Licensed to (Company Name)	Nissan North America, Inc.
Reported with CDR version	Crash Data Retrieval Tool 17.6.1
Reported with Software Licensed to (Company Name)	Nissan North America, Inc.
EDR Device Type	Airbag Control Module
Event(s) recovered	None

Comments

FEB

Data Limitations

General Information:

Data limitations are intended to assist in reading event data that has been imaged from the vehicle's Air bag Control Unit (ACU). Event data should be considered in conjunction with other available physical evidence from the vehicle and scene.

Airbag Control Unit (ACU)

- The Air bag Control Unit (ACU) can store two types of events: Non-Deployment Events and Deployment.
  - A Non-Deployment Event is a crash or other physical occurrence which causes the ACU algorithm to be activated, but in which deployment thresholds are not reached.
  - A Deployment Event is a crash or other physical occurrence which causes ACU deployment thresholds to be reached or exceeded. Depending on the vehicle model, one or more of the following may be activated during a Deployment Event: front air bags, seat-mounted side airbags, roof-mounted or door-mounted curtain air bags, pretensioners, or pop-up roll bars.

- The ACU can record up to two events. If additional events occur subsequently, the older of the two events already recorded (i.e. the one which occurred first) is overwritten.
  - A Non-Deployment Event can be overwritten by another Non-Deployment event, or by a Deployment Event.
  - A Deployment Event has higher priority than a Non-Deployment Event, and cannot be interrupted or overwritten by another event.
  - The data pertaining to a Deployment Event is locked after being recorded. However, a second event can still be recorded subsequently in the portion of the event memory which is not locked.

- Event data includes both pre-crash data and crash data.
  - If the power supply to the ACU is lost during an event, all or part of the event data may not be recorded.
  - In addition to the recording of event data, the ACU has the ability to perform diagnostics and record Diagnostic Trouble Codes (DTCs).

Data Element Sign Convention:

The following table provides an explanation of the sign convention for data elements in the CDR report.

Data Element Name	Positive Sign Notation Indicates
Longitudinal Acceleration	Forward
Delta-V, Longitudinal	Forward
Maximum Delta-V, Longitudinal	Forward
Lateral Acceleration	Left to Right
Delta-V, Lateral	Left to Right
Maximum Delta-V, Lateral	Left to Right
Vehicle Roll Angle	Left to Right Rotation
Steering Input	Left Turn

- "Life Time Counter (sec)" indicates the elapsed time, in seconds, from the vehicle's first ignition activation until the start of the first recorded event. The counter is incremented whenever the vehicle's ignition is on. The counter is reset to 0 if the ACU is replaced.
- "Complete File Recorded" indicates whether a complete EDR data set has been stored after the event. "Yes" indicates that a complete data set has been recorded. "No" indicates that only a portion of the data set has been recorded, for example due to the power to the ACU being lost during the event.
- "Multi-Event, Number of Events (1, 2)" indicates the number of events which are stored during a given ignition cycle. A Multi-Event occurs

whenever the time between Event 2 trigger threshold and Event 1 trigger threshold is less than or equal to 5 seconds during the same ignition cycle, and "2" will be recorded in this case. Otherwise, "1" will be recorded.
- "Air Bag Warning Lamp (On, Off)" indicates whether the ACU was in trouble mode or in normal operation mode at the time of the event. "On" indicates that the air bag warning lamp was illuminated at the time of the event, and the ACU was in trouble mode. "Off" indicates that the air bag warning lamp was not illuminated at the time of the event, and the ACU was in normal operation mode.
- "Frontal Air Bag Suppression Switch Status" indicates whether front passenger air bag deployment was suppressed at the time of the event. "On" indicates that the front passenger air bag was suppressed at the time of the event (deployment inh bited). "Off" indicates that the front passenger air bag was not suppressed at the time of the event (deployment enabled).
- "Delta-V, Longitudinal" indicates the cumulative change in velocity along the longitudinal direction.
- "Acceleration, Longitudinal" indicates the rate of change of velocity with time along the longitudinal direction.
- "Delta-V, Lateral" indicates the cumulative change in velocity along the lateral direction.
- "Acceleration, Lateral" indicates the rate of change of velocity with time along the lateral direction.
- "Engine Throttle, % full" indicates the position of the accelerator pedal as a percentage of the fully depressed position.
- "Service Brake (On, Off)" indicates whether the service brake is activated ("On") or not activated ("Off").
- "Steering Input (deg)" indicates the angular displacement of the steering wheel measured in degrees. -250 deg indicates a 250 degree turn to the right of the steering wheel, 0 deg indicates the straight-ahead steering wheel position, and 250 deg indicates a 250 degree turn to the left of the steering wheel.
- The notation "CLP" indicates that the measurement captured by a sensor exceeded the design range of the sensor.
- "Seat Track Position Switch, Foremost, Status, Driver (Yes/No)" indicates whether the driver's seat is positioned within a designated threshold value of the most forward adjustment position. "Yes" indicates that the driver's seat is positioned within a designated threshold value of the most forward adjustment position. For all other adjustment positions, "No" is displayed. This data will not be available if the seat track position switch is not installed in the vehicle.
- "Occupant Size Classification, Right Front Passenger, Child (Yes/No)" indicates whether or not the right front passenger is classified as a child (as defined in 49 CFR part 572, subpart N or smaller). This data will not be available for all vehicles.
- "e-pedal ON/OFF Status" indicates whether "e-pedal" is activated (ON), or not activated (OFF). This data will not be available for all vehicles.

Hexadecimal Data:
All data that has been specified for retrieval is shown in the Hexadecimal Data section of this report. However, the Hexadecimal Data section may contain data that is not translated by the CDR tool.

Data Sources:
- Crash data is measured internally in the ACU.
- Pre-crash data is not measured internally in the ACU, but is transmitted from other control units through the Controller Area Network (CAN).
- Pre-crash data and crash data are asynchronous.

0701_Nissan001_r006

DTCs at Time of Retrieval

None

Hexadecimal Data

```
DID    Data

2001  00 02 1C 00 00 00 00 00 00 00 00 00 00 00 00 00
      00 00 00 00 00 00 00 00 00 00 00 00 00 00 00 00
      00 00 00 00 00 00 00 00 00 00 00 00 00 00 00 00
      00 00 00 00 FF FF CC 0A 00 00 00 00

2002  00 00 00 00 00 00 00 00 00 00 00 00 00 00 00 00
      00 00 00 00 00 00 00 00 00 00 00 00 00 00 00 00
      00 00 00 00 00 00 00 00 00 00 00 00 00 00 00 00
      00 00 00 00 00 00 00 00 00 00 00 00 00 00 00 00
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2003  00 00 00 00 00 00 00 00 00 00 00 00 00 00 00 00
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      00 00 00 00 00 00 00 00 00 00 00 00 00 00 00 00
      00 00 00 00 00 00 00 00 00 00 00 00 00 00 00 00

2004  00 00 00 02 1C 00 00 FF FF CC 0A 00 00 00 00

2006  00 00 00 00 00 00 00 00 00 00 00 00 00 00 00 00
      00 00 00 00 00 00 00 00 00 00 00 00 00 00 00 00
      00 00 00 00 00 00 00 00 00 00 00 00 00 00 00 00
      00 00 00 00 00 00 00 00 00 00 00 00 00 00 00 00
      00 00 00 00 00 00 00 00 00 00 00 00 00 00 00 00
      00 00 00 00 00 00 00 00 00 00 00 00 00 00 00 00
      00 00 00 00 00 00 00 00

2019  00 00 00 01 00 00 00 01 00 00 00 01 00 00 00 01
      00 00 00 01 00 00 00 01 00 00 00 01 00 00 00 01
      00 00 00 01 00 00 00 01 00 00 00 01 00 00 00 01
      00 00 00 01 00 00 00 01

201A  7F 7F 7F 7F 7F 7F 7F 7F 7F 7F 7F 7F 7F 7F 7F 7F
      7F 7F 7F 7F 7F 7F 7F 7F 7F 7F 7F FF FF FF FF FF
      FF FF FF FF FF FF FF FF FF FF FF FF FF FF FF FF
      FF FF FF FF FF FF FF FF FF FF FF FF FF FF FF FF
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      FF FF FF FF FF FF FF FF FF FF FF FF FF FF FF FF
      FF FF FF FF FF FF FF FF 7F 7F 7F 7F 7F 7F 7F 7F
      7F 7F 7F 7F 7F 7F 7F 7F 7F 7F 7F 7F 7F 7F 7F 7F
      7F 7F

201B  7F 7F 7F 7F 7F 7F 7F 7F 7F 7F 7F 7F 7F 7F 7F 7F
      7F 7F 7F 7F 7F 7F 7F 7F 7F 7F 7F 7F 7F 7F 7F 7F
      7F 7F 7F 7F 7F 7F 7F 7F 7F 7F 7F 7F 7F 7F 7F 7F
      7F 7F 7F 7F 7F FF FF FF FF FF FF FF FF FF FF FF
      FF FF FF FF FF FF FF FF FF FF FF FF

201C  7F 7F 7F 7F 7F 7F 7F 7F 7F 7F 7F 7F 7F 7F 7F 7F
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      7F 7F 7F 7F 7F 7F 7F 7F 7F 7F 7F 7F 7F 7F 7F 7F
      7F 7F 7F 7F 7F 7F 7F 7F 7F 7F 7F 7F 7F 7F 7F 7F
      7F 7F 7F 7F 7F 7F 7F 7F 7F 7F 7F 7F 7F FF 7F
      FF 7F FF 7F FF 7F FF 7F FF 7F FF 7F FF 7F FF 7F
      FF 7F FF 7F FF 7F FF FF FF FF FF FF FF FF FF FF
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201D  7F 7F 7F 7F 7F 7F 7F 7F 7F 7F 7F 7F 7F 7F 7F 7F
      7F 7F 7F 7F 7F 7F 7F 7F 7F 7F 7F FF FF FF FF FF
      FF FF FF FF FF FF FF FF FF FF FF FF FF FF FF FF
      FF FF FF FF FF FF FF FF FF FF FF FF FF FF FF FF
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      FF FF FF FF FF FF FF FF 7F 7F 7F 7F 7F 7F 7F 7F
      7F 7F 7F 7F 7F 7F 7F 7F 7F 7F 7F 7F 7F 7F 7F 7F
      7F 7F

201E  7F 7F 7F 7F 7F 7F 7F 7F 7F 7F 7F 7F 7F 7F 7F 7F
      7F 7F 7F 7F 7F 7F 7F 7F 7F 7F 7F 7F 7F 7F 7F 7F
      7F 7F 7F 7F 7F 7F 7F 7F 7F 7F 7F 7F 7F 7F 7F 7F
      7F 7F 7F 7F 7F FF FF FF FF FF FF FF FF FF FF FF
      FF FF FF FF FF FF FF FF FF FF FF FF

201F  7F 7F 7F 7F 7F 7F 7F 7F 7F 7F 7F 7F 7F 7F 7F 7F
      7F 7F 7F 7F 7F 7F 7F 7F 7F 7F 7F 7F 7F 7F 7F 7F
      7F 7F 7F 7F 7F 7F 7F 7F 7F 7F 7F 7F 7F 7F 7F 7F
      7F 7F 7F 7F 7F 7F 7F 7F 7F 7F 7F 7F 7F 7F FF 7F
      FF 7F FF 7F FF 7F FF 7F FF 7F FF 7F FF 7F FF 7F
      FF 7F FF 7F FF 7F FF FF FF FF FF FF FF FF FF FF
      FF FF FF FF FF FF FF FF FF FF FF FF FF FF FF FF
      FF FF FF FF FF FF FF FF FF FF FF FF FF FF FF FF
      FF FF FF FF FF FF FF

F1A0  20


      59 02 09


      59 02 09


      59 0F 08
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Disclaimer of Liability

The users of the CDR product and reviewers of the CDR reports and exported data shall ensure that data and information supplied is applicable to the vehicle, vehicle's system(s) and the vehicle ECU. Robert Bosch LLC and all its directors, officers, employees and members shall not be liable for damages arising out of or related to incorrect, incomplete or misinterpreted software and/or data. Robert Bosch LLC expressly excludes all liability for incidental, consequential, special or punitive damages arising from or related to the CDR data, CDR software or use thereof.

Incident Investigation

CAR # [redacted]
Claimant
VIN JN8AT2MT2HW[redacted]

Supplements

Check all of the supplements that apply:

☐ Restraint System Checklist ☐ Brake Checklist ☐ U/A Checklist ☐ Transmission Checklist
☐ Thermal Checklist ☐ Steering Checklist ☒ Advanced Technology

I. CLAIMANT

Claimant Name [redacted] DOB [redacted] Day Phone [redacted]
Address [redacted] Eve. Phone [redacted]
City Lake Wales State FL Zip Code [redacted] Country United States

☐ Driver Same as Claimant

Driver Name [redacted] DOB [redacted] Day Phone [redacted]
Address [redacted] Eve. Phone [redacted]
City Lake Wales State FL Zip Code [redacted] Country United States

☒ Owner Same as Claimant

Who notified NNA of incident? [redacted] CAR # [redacted]

If represented, claimant's attorney name, address, phone: Not provided

II. Vehicle

Model Year 2017 Model Name Nissan Rouge Mfg. Date 7/2017 VIN JN8AT2MT2HW[redacted]
Mileage 7,733 License # [redacted] State FL Country United States

Special equipment & accessories None

List all recalls and service campaigns applicable to VIN in table below:

Number	Description	Status	Date
	No open campaigns	○ Open ○ Closed	

Add Row Remove Row

III. Description of Incident & Claim

Source of Information Customer call to NNA Consumer Affairs. Incident Date 2/1/2018 Time 1:57 PM

Location of Incident (describe fully) Burns Ave. in Lake Wales, FL

Incident Investigation

CAR # [redacted]
Claimant [redacted]
VIN JN8AT2MT2HW[redacted]

Weather Conditions (Rain/Snow/Dry/Etc.) Clear

Vision obstruction (describe) None

Temperature at time of incident 71.4 °

Parking location prior to time of incident Not provided

Overnight temperature prior to incident 46.4 °

Length of time parked Not provided

Ice/Snow accumulation on vehicle? ○ Yes ◉ No

Claimant's description of incident and statement of cause (be as detailed as possible):

Sequence of Events (according to claimant) [redacted] stated they were going down the highway in the middle lane traveling around 35 mph on Burns Avenue in Lake Wales, Fl. the road is flat. She stated road conditions are good it was a clear day and the sun was not in front of them. There was no traffic and the vehicle just stopped without touching the brakes.

Relation to Roadway (on-road, off-road, left side, right side) Middle lane of the roadway

Number of times incident occurred 1

Driver Action (braking, steering, etc.) Steering

Special Circumstances None

Actions taken after incident and results of those actions None

Vehicle Estimated Speed 35 mph

Source Customer call to NNA Consumer Affairs.

Posted Speed Limit Not provided

Other Vehicle Estimated Speed N/A

Source Customer call to NNA Consumer Affairs.

Posted Speed Limit Not provided

Witness Present? ○ YES ◉ NO

Police/EMS/Fire Report Taken? ○ YES ◉ NO ○ Unknown

List each allegation made. Be as specific as possible and list affected components and detailed reasons for each allegation.

#	Allegation	Allegation made by
1	The vehicle just stopped without touching the brakes.	Willie Bracken

Add Allegation | Remove Allegation

IV. Occupants & Injuries

Source of Information Customer call to NNA Consumer Affairs.

Incident Investigation

CAR # [redacted]
Claimant [redacted]
VIN JN8AT2MT2HW[redacted]

Legend for Section IV. **Seating Position:**



Occupant Name	[redacted]	DOB	[redacted]	Height	Not provided
Address	[redacted] Lake Wales, FL. [redacted]			Weight	Not provided
Location	Incident Vehicle	Seating Position	1 - Driver		
Seat Belts Worn	Lap + Shoulder Belt	Airbag Status	Airbag not deployed		
Nature & Extent of Injuries	None				
Where, when, and by whom were the injuries treated?	N/A				

Occupant Name	[redacted]	DOB	[redacted]	Height	Not provided
Address	[redacted] Lake Wales, FL. [redacted]			Weight	Not provided
Location	Incident Vehicle	Seating Position	3 - Front Row Right		
Seat Belts Worn	Lap + Shoulder Belt	Airbag Status	Airbag not deployed		
Nature & Extent of Injuries	None				
Where, when, and by whom were the injuries treated?	N/A				

Add Occupant | Remove Occupant

☐ No Occupants Comments

V. Other Property Damage

☒ No Other Property Damage

Source of information: Customer call to NNA Consumer Affairs.

Incident Investigation

CAR # [redacted]
Claimant
VIN JN8AT2MT2HW[redacted]

VI. Investigation Results

Date of vehicle inspection: 5/18/2018

Location of inspection: Hill Nissan Inc.
6401 Cypress Gardens Blvd.
Winter Haven, FL33884

Nature & Extent of damages to vehicle & estimated cost of repairs (Attach estimate if available):

None

Have you located any prior repair orders? If yes, submit with IIR. ○ YES ◉ NO

Photos taken by: DTS Kevin Burkett # Photos: 90

Observations/ Findings: Be as detailed as possible, put "Not Available" in sections that you are unable to inspect. Include observations and findings from test drives and Consult diagnostics.

Exterior/Body	All exterior / Body components are intact no damage is present IMG 6445,6448,6449,6451,6453.6454.
Engine/ Transmission/ Drivetrain	I found no missing or loose parts with the transmission or engine assembly. Transmission gear selector moves freely IMG 6325, 6351, 6355, 6356, 6358, 6359. Vehicle did run and drive at time of inspection a test drive was conducted for 12 miles vehicle operated normally. No DTC are stored in the ECM IMG Diag , Diag 1, Diag 2. All vehicles fuses, relays and control units are intact and were uninvolved in this event IMG 6387.
Underbody/ Suspension/ Steering/ Wheels & Tires	Underbody steering and suspension has no visible damage. Vehicle is equipped with factory. Wheels and tires. Tires are the correct size. 225/65/R17 IMG 6414, 6415, 6416, 6417, 6418, 6368.
Interior Observations/ Seats/ Instrument Panel/ Headliner/ Trim	All interior components are intact no damage is present IMG 6397, 6399, 6405, 6407, 6409.
Seat Belts/ Child Restraints (if applicable)	All seat belts are operational.
Air Bags	All airbags were found to be intact and not deployed IMG 6396, 6398, 6411.

Additional Observations/ Findings: (describe any inspection items not covered under headings above; ie. vehicle test drive with customer, site observations, etc.)

None

Summary: List factual inspection findings pertaining to each allegation made by claimant. Ensure proper IIR supplements are filled out.

***Ensure to address each allegation made by claimant in Section III.**

#	Allegation	Factual Findings

Incident Investigation

CAR # [redacted]
Claimant
VIN JN8AT2MT2HW[redacted]

#	Allegation	Factual Findings
1	Vehicle just stopped without touching the brakes.	I found exterior / Body components are intact no damage is present IMG 6445, 6448,6449,6451,6453.6454. I found no missing or loose parts with the transmission or engine assembly. Transmission gear selector moves freely IMG 6325, 6351, 6355, 6356, 6358, 6359. Vehicle did run and drive at time of inspection a test drive was conducted for 12 miles vehicle operated normally. No DTC are stored in the ECM IMG Diag , Diag 1, Diag 2. All vehicles fuses, relays and control units are intact and were uninvolved in this event IMG 6387. Underbody steering and suspension has no visible damage. Vehicle is equipped with factory. Wheels and tires. Tires are the correct size. 225/65/R17 IMG 6414, 6415, 6416, 6417, 6418, 6368. All interior components are intact no damage is present IMG 6397, 6399, 6405, 6407, 6409. All seat belts are operational. All airbags were found to be intact and not deployed IMG 6396, 6398, 6411.

Add Row | Remove Row

Have alleged defective parts been removed from vehicle? ○ YES ◉ NO

Reporter's Signature *Kevin Burkett*

Reporter's Name & Region Kevin Burkett South East Region

Incident Investigation

CAR # [redacted]
Claimant
VIN JN8AT2MT2HW[redacted]

IIR Supplement: Advanced Technology Checklist

I. Vehicle equipped with

System	System Status at Inspection		
FORWARD			
Forward Collision Warning (FCW)	○ ON	○ OFF	◉ Not Equipped
Forward Emergency Braking (FEB)	◉ ON	○ OFF	○ Not Equipped
Predictive Forward Collision Warning (PFCW)	○ ON	○ OFF	◉ Not Equipped
Intelligent Brake Assist (IBA)	○ ON	○ OFF	◉ Not Equipped
Intelligent Cruise Control (ICC)	○ ON	○ OFF	◉ Not Equipped
Distance Control Assist (DCA)	○ ON	○ OFF	◉ Not Equipped
LANE			
Lane Departure Warning (LDW)	○ ON	○ OFF	◉ Not Equipped
Lane Departure Prevention (LDP)	○ ON	○ OFF	◉ Not Equipped
Active Lane Control (ALC)	○ ON	○ OFF	◉ Not Equipped
BLIND SPOT			
Blind Spot Warning (BSW)	◉ ON	○ OFF	○ Not Equipped
Blind Spot Intervention (BSI)	○ ON	○ OFF	◉ Not Equipped
Back-up Collision Intervention (BCI)	○ ON	○ OFF	◉ Not Equipped
Rear Cross Traffic Alert (RCTA)	○ ON	○ OFF	◉ Not Equipped

Other (describe): None

Comments:

II. Diagnostic Download and EDR Data

Instructions:

1. Perform full diagnostic download of vehicle
2. If If vehicle was involved in a collision (even without air bag deployment), download EDR data.
3. Submit downloaded data with report.

	Yes	No	Comments
Full diagnostic download included in report?	◉	○	

Incident Investigation

CAR # [redacted]
Claimant
VIN JN8AT2MT2HW[redacted]

	Yes	No	Comments
EDR download included in report?	◉	○	

III. Sensor and ECM Visual Inspection

If Diagnostic results returned DTCs or diagnostic could not be performed, perform the following visual inspection.

Yes	No		Comments
○	○	Obstructions to camera? (ie. dirt, stickers, etc.)	N/A
○	○	Physical damage to camera? (ie. cracks)	N/A
○	◉	Obstructions to radar sensor units? (ie. dirt, stickers, etc.)	IMG 6379.
○	◉	Physical damage to radar sensor units? (ie. cracks)	IMG 6373.
◉	○	Electrical connection to radar module firmly seated?	IMG 6389, 6390.
◉	○	Electrical connection to camera module firmly seated?	N/A
○	○		

End of Form

*Name your file while saving.

Save Form & Finish Later — Save form with unlocked fields to finish later.

Lock Fields & Save Form for Submission — Save form with locked fields for submission. Print form to Primo PDF or Adobe PDF to save.



Case
[redacted]

Case Detail

Edit | Clone | Escalate | RCAS | Share with Dealer | Close Case | Take Ownership | Bluetooth Support | DTS Request | Schedule Dealer Appointment

Account Name	[redacted]	Case Number	[redacted]
Contact Email		Case Owner	Alex Kang [Change]
Home Phone	[redacted]	Status	Open
Executive Referral		Type	CA
Exec-Received-Date		Case Origin	Phone
Letter Sent Date		Date/Time Opened	5/8/2018 2:22 PM
Letter Received Date		Date/Time Closed	
Follow Up Date	6/14/2018	Multiple Repairs	No
Follow Up Request	No Email Address-Send Correspondence Request		
Supporting Documents		DRT Support Status	Pending
CA Multiple Repairs		DRT Support IIR Status	Accepted
Executive Actions To Resolve		DRT Resolution Status	
Description	IIR- FEB- EST		

Call Script

Who contacted us?	Consumer	Vehicle Maintained Location	HILL NISSAN, INC.
# Vehicles Owned	1	Previous Repair Date	
Vehicle Purchased	New	Previous Repair Location	
Pre-Owned Initial Mileage		Related Vehicle Make	Nissan
Current Mileage	7,000		

Incident Codes - IIR REQUIRED

Incident Date			
Number Injured	0	Rollover	
Accident		Property Damage	
Airbag		Injury Letter	
Fire		Sent to Legal	

Customer Requests

IIR Indicator	1

Custom Links	Create IIR		Create RHR
			Print Dealer View

Vehicle Information

Vehicle	JN8AT2MT2HW[redacted]	Part Number 1	
Model Year	2017	Beyond Basic Warranty Miles1	0
Make	NISSAN	Beyond Basic Warranty Months1	0
Model Line	ROGUE	Beyond PT Warranty Miles1	0
Model Code	29117	Beyond PT Warranty Months1	0

Dealer Access

Case Servicing Dealer	HILL NISSAN, INC.	Data Net	✓
Case Servicing Dealer Region	Southeast Region	Datanet Dealer Date	5/9/2018
Responsible District	09	Dealer Instructions	Service Dept. Review
Shared With	HILL NISSAN, INC.	Requested Dealer Action	customer has concern with emergency brake stopping the veh

Related Items

Approved Check Requests	$0.00	VCAN	
IIR	[redacted]	Goodwill Offered	
IIR Date		Goodwill Processed	0
RHR Started	5/8/2018	Vehicle Service Contract	
RHR Completed		VSC Reprint Request	Email
		Contact Name	[redacted]

Primary & Secondary Root Cause Code

What is the issue?	IN - Information	What is the issue? (2)	
What Department?	S - Service Department	What Department? (2)	
Where did this originate?	C - Customer	Where did this originate? (2)	
Special Root Cause Closing Code		Special Root Cause Closing Code (2)	

Action Code

Who took action?	
How was the action taken?	
What action was taken?	

DTS Request

Inspection Time/Notes	Appointment Time: Notes to Agent:	Notes for DTS (Vehicle Concerns)	

System Information

Subject	CUSTOMER: [redacted] PHONE: [redacted] VIN: JN8AT2MT2HW[redacted]		
Created By	Kristine Tavares, 5/8/2018 2:22 PM	Root Cause Code	SCIN
Last Modified By	NNAETL, 5/31/2018 9:04 PM	Root Cause Code (2)	
Legacy Case Number		Action Code	
Root Cause		Priority	N/A

Edit | Clone | Escalate | RCAS | Share with Dealer | Close Case | Take Ownership
Bluetooth Support | DTS Request | Schedule Dealer Appointment

Case Comments

New

Case Comments Help

Action	Public	Comment
Make Public		**Created By: DeHenry Kidd (5/31/2018 11:10 AM)** Arbs-DK received an email from DTS stating that the inspection is completed. Arbs is now waiting on a decision from PL.
Make Private	✓	**Created By: Samantha Dixon (5/30/2018 3:45 PM)** SR ARBS assis ing ARBS AK while OOO SR ARBS sent email to DTS to see when report would be uploaded to FTP.
Make Private	✓	**Created By: Samantha Dixon (5/23/2018 10:46 AM) | Last Modified By: Samantha Dixon (5/23/2018 10:46 AM)** SR ARBS assis ing ARBS AK while OOO SR ARBS changing follow up date for 5/30 to follow up with DTS for report if not received before that date.
Make Public		**Created By: Alex Kang (5/16/2018 4:00 PM)** ARBS made outbound call to C at [redacted] ARBS stated the inspector has given ARBS the inspection date 5/23 at 10:30 AM. C stated the vehicle is at the DLRSHP. C stated C doesn't want that vehicle. ARBS stated ARBS just wanted to give C al lthe information. C stated ok. C stated that is fine that Nissan wants to inspect the vheicle. Call ended mutually.
Make Public		**Created By: Alex Kang (5/15/2018 2:48 PM)** ARBS made outbound call to C at [redacted] ARBS asked if C has 10-15 minutes to speak about the case. ARBS proceeded with probing questions. ARBS asked for detail description on the incident. C stated the DLRSHP said that C can't drive the vehicle because it is not safe for C to drive it. C stated C was going down the highway. C stated C was going around 35 mph on Burns Avenue. C stated road conditions are good. C stated clear day. C stated the sun was not in front of C. C stated No traffic or anything and it just stopped. C stated the road is a flat road. ARBS stated ARBS is going to have give C a call back. ARBS stated ARBS is going to get in touch with ARBS's inspector to come out and inspect the vehicle. ARBS stated it will take about 2-4 weeks for the vehicle to be inspected. ARBS stated it will take about 6-8 weeks for the entire investigation to be completed. C stated so C has to wait for another 4 weeks before anything can be done. C stated the DLRSHP keeps saying they can't do anything. C stated the DLRSHP won't tell C anything. C stated C loves the vehicle but doesn't want that vehicle. C stated C is concern regarding C's safety. C stated C was supposed to get a call back from a lady on Monday. ARBS stated the case has been transferred to a different department. ARBS stated it is C's discre ion if C would like to proceed forward. C stated yes because something has be done. ARBS stated ok ARBS stated ARBS will give C a call back regarding a date and time. C stated ok C stated C can be killed in this vehicle. ARBS stated ARBS has documented C's dissatisfaction of the vehicle into the case. C thanked ARBS. Call ended mutually.
Make Public		**Created By: Samantha Dixon (5/9/2018 3:32 PM)** customer has concern with emergency brake stopping the veh
Make Private	✓	**Created By: Tashi McClain (5/9/2018 1:21 PM)** RCAS-TM submitted an IIR.
		Created By: Tashi McClain (5/9/2018 1:20 PM) RCAS-Tashi McClain VERIFIED C's name, mailing address, e-mail, phone #, veh mileage 7,000, new serviced- HILL'S

NISSAN INC.
RCAS-TM CHECKED for open recalls/campaigns and found: 0
Previous UNRELATED Case(s) Found: 0
Previous RELATED Case(s) Found: 0
RCAS-TM ADVISED "This call may be recorded for quality and training purposes."
****

RCAS-Tashi McClain placed outbound call to Customer at [redacted].
RCAS-TM explained that RCAS-TM is C's RCAS.
RCAS-TM stated as RCAS-TM understands C has a concern with the emergency brake stopping the veh.
C said yes.
C stated that the veh stopped 3 times.

RCAS-TM apologized to C.

C stated that the concern is due to the sensor being gone.
C stated that the veh makes a noise then the veh stops.
C stated

RCAS-TM apologized to C.
RCAS-TM asked what the odometer reading at the time of the incident.

C stated that the odometer stopped the first time at 5,000 miles.
C stated that the odometer read 6,000 miles.
C stated that the odometer read 7,000 miles.

RCAS-TM asked for the date and time of the incident.

C stated that the date was 2/1/18.

RCAS-TM asked about the location of the incident.

C stated that C was on Burns Ave in Wales.

RCAS-TM asked if the veh is currently at he DLRSHP.

C stated that the veh is at the DLRSHP right now.

RCAS-TM asked if C is the owner of the veh.

Make Private

C said yes.

RCAS-TM asked for the owner's address.
C stated that the address is [redacted]
Lake Wales, FL [redacted]
USA

RCAS-TM asked for C's day phone.

C stated the day phone is [redacted]
C stated that the first time the veh stopped the veh was at 4,000 miles.

RCAS-TM asked for C's date of birth.
C stated that C 's birth date [redacted]

RCAS-TM asked if C was the driver of the veh at the time of the accident.
C said no C's husband was.

RCAS-TM asked for the name of the driver.
C stated that the driver's name is [redacted].

RCAS-TM asked for the driver's address.
C stated that the address is [redacted]
Lake Wales, FL [redacted]
USA

RCAS-TM asked for the driver's day phone number.
C stated the day phone is [redacted]

RCAS-TM asked for the driver's date of birth.
C stated that C's husband's birthdate i [redacted].

RCAS-TM asked if the driver is a renter.
C said no.

RCAS-TM for a brief summary of what happened at the time of the incident.
C stated that C was in the middle of the road and C heard a noise like the brakes were grabbing and then the veh stopped without C touching the brake.

RCAS-TM asked how C would like NNA to be involved.
C stated that C would just like to have another veh.
C stated that same thing just a different one.

RCAS-TM hanked C.
RCAS-TM stated that C will receive a follow-up by EOB on 5/15/18.

C stated that C has still not heard from the DLRSHP.
C stated that C is getting a little disgusted with not hearing from the DLRSHP.

RCAS-TM apologized to C.
RCAS-TM stated that C will receive a follow-up on 5/15/18.
RCAS-TM hanked C.

C thanked RCAS-TM.

Call ended mutually.

Make Public

Created By: Kristine Tavares (5/8/2018 2:25 PM)
CRR-KT sending case to RCAS for review
********** [CASE SUMMARY] **********
C would like the VEH repaired or for Nissan to provide a replacement for the VEH
****

Created By: Kristine Tavares (5/8/2018 2:24 PM)
CRR-KT VERIFIED Account Info including: C's name, home & email address, phone number & best contact number
CRR-KT VERIFIED VEH Info including: VIN#, Current Mileage
CRR-KT CHECKED for open recalls/campaigns and found: 0
CRR-KT CHECKED for previous UNRELATED Case(s) and found: #
CRR-KT CHECKED previous RELATED Case(s) and found: #
CRR-KT NOTED concern is: C would like the VEH repaired or for Nissan to provide a replacement for the VEH

CRR-KT received inbound call from C

C stated C is son of C and is calling on behalf of C with new rogue
C stated the concern is that the brakes stop the VEH in the middle of the road
C stated that the emergency brake stops the VEH
C stated that the forward emergency braking system is causing he VEH to stop
C stated that Nissan recommended that the DLRSHP inform C to turn the front emergency braking system off before driving the VEH
C stated Hill Nissan is the servicing DLRSHP
C stated that the VEH is at the DLRSHP and has been there for 3 weeks

Make Public

CRR-KT asked how C would like Nissan to assist C

C stated C would like the VEH repaired or for Nissan to provide a replacement for the VEH

CRR-KT informed C that C's case would be sent for RCAS for review
CRR-KT informed C that C would receive a call from RCAS by end of next business day 5/9/2018

C understood

CRR-KT provided C with Case # [redacted] name & Agent ID [redacted]
CRR-KT informed C that C may receive a survey by e-mail about our interaction today and if C could fill it out and send it back CRR-KT would appreciate it
CRR-KT asked C if there was anything else CRR-KT could assist with.

C declined

Best Contact #: [redacted]

Call ended mutually

Case Categorizations

New Case Categorization | Case Categorizations Help

Action	Case Categorization #	Category Description	Subcategory Description	Symptom Description	Major Component Code
	[redacted]	[redacted]	ANTI-LOCK BRAKE SYSTEM	UNABLE DIAGNOSE/DUPLICATE	04

Open Activities

New Task | New Event | Correspondence Request | Collect RO Docs | Send an Email | Open Activities Help

Action	Subject	Status	Due Date	Type	Action Taken	Name	Assigned To	Last Modified Date/Time	Last Modified By Alias
Edit | Cls	IIR	Not Started	5/10/2018			[redacted]	Alex Kang	5/9/2018 3:33 PM	ARBS-SD
Edit | Cls	DTS Follow Up [redacted] HILL NISSAN, INC.	Not Started	5/17/2018				Alex Kang	5/15/2018 2:49 PM	ARBS-AK

Activity History

Log a Call | Mail Merge | Send an Email | View All | Activity History Help

Action	Subject	Type	Name	Due Date	Assigned To	Action Taken	Status	Last Modified Date/Time
Edit | Del	DTS Request [redacted] HILL NISSAN, INC.			5/17/2018	Kevin Burkett		Complete	5/15/2018 3:01 PM

Customer Support Tools

Check Request | Service Credit | VSC | ECW | VPP | DRT | Regional GW Request | Customer Support Tools Help

No records to display

Check Activity

Check Activity Help

No records to display

Forms

VSC Comments | VSC Cancellation | VSC Transfer | VSC Check Trace | VSC Miscellaneous | VSC Reprint | Forms Help

Action	Form	Request Type	Created By	Created Date	Customer Name	VSC	VIN	VSC Request Comments
	[redacted]	IIR	Tashi McClain, 5/9/2018 1:20 PM	5/9/2018			JN8AT2MT2HW[redacted]	

DTS Field Inspections

DTS Field Inspections Help

Action	Title	DTS Inspection Date	Owner First Name	Owner Last Name	Status
Edit	[redacted]	5/23/2018 9:30 AM	[redacted]	[redacted]	Completed

Attachments

Attach File | Attachments Help

No records to display

Case History

Case History Help

Date	User	Action
5/31/2018 11:10 AM	DeHenry Kidd	Changed **Follow Up Date** from 6/6/2018 to **6/14/2018**.
5/30/2018 3:45 PM	Samantha Dixon	Changed **Follow Up Date** from 5/30/2018 to **6/6/2018**.
5/23/2018 10:46 AM	Samantha Dixon	Changed **Follow Up Date** from 5/23/2018 to **5/30/2018**.
5/16/2018 4:01 PM	Alex Kang	Changed **Follow Up Date** from 5/17/2018 to **5/23/2018**.
5/15/2018 2:50 PM	Alex Kang	Changed **Follow Up Date** from 5/15/2018 to **5/17/2018**.
5/15/2018 2:48 PM	Alex Kang	Changed **Subject** from CUSTOMER: [redacted] PHONE: [redacted] VIN: JN8AT2MT2HW[redacted] to **CUSTOMER:** [redacted] **PHONE:** [redacted] **VIN: JN8AT2MT2HW**[redacted].
5/9/2018 3:32 PM	Samantha Dixon	Changed **Case Owner** from Tashi McClain to **Alex Kang**.
5/9/2018 3:32 PM	Samantha Dixon	Changed **Description**.
5/9/2018 1:23 PM	Tashi McClain	Changed **Data Net** from false to **true**.
5/9/2018 1:22 PM	Tashi McClain	Changed **Follow Up Date** from 5/9/2018 to **5/15/2018**.
		Changed **Description**.
5/8/2018 2:28 PM	Kristine Tavares	Changed **Escalated By ID** to **0050G00000Am1v0**.
		Changed **Case Owner** from Kristine Tavares to **Tashi McClain**.
5/8/2018 2:24 PM	Kristine Tavares	Changed **RHR Started** to **5/8/2018**.

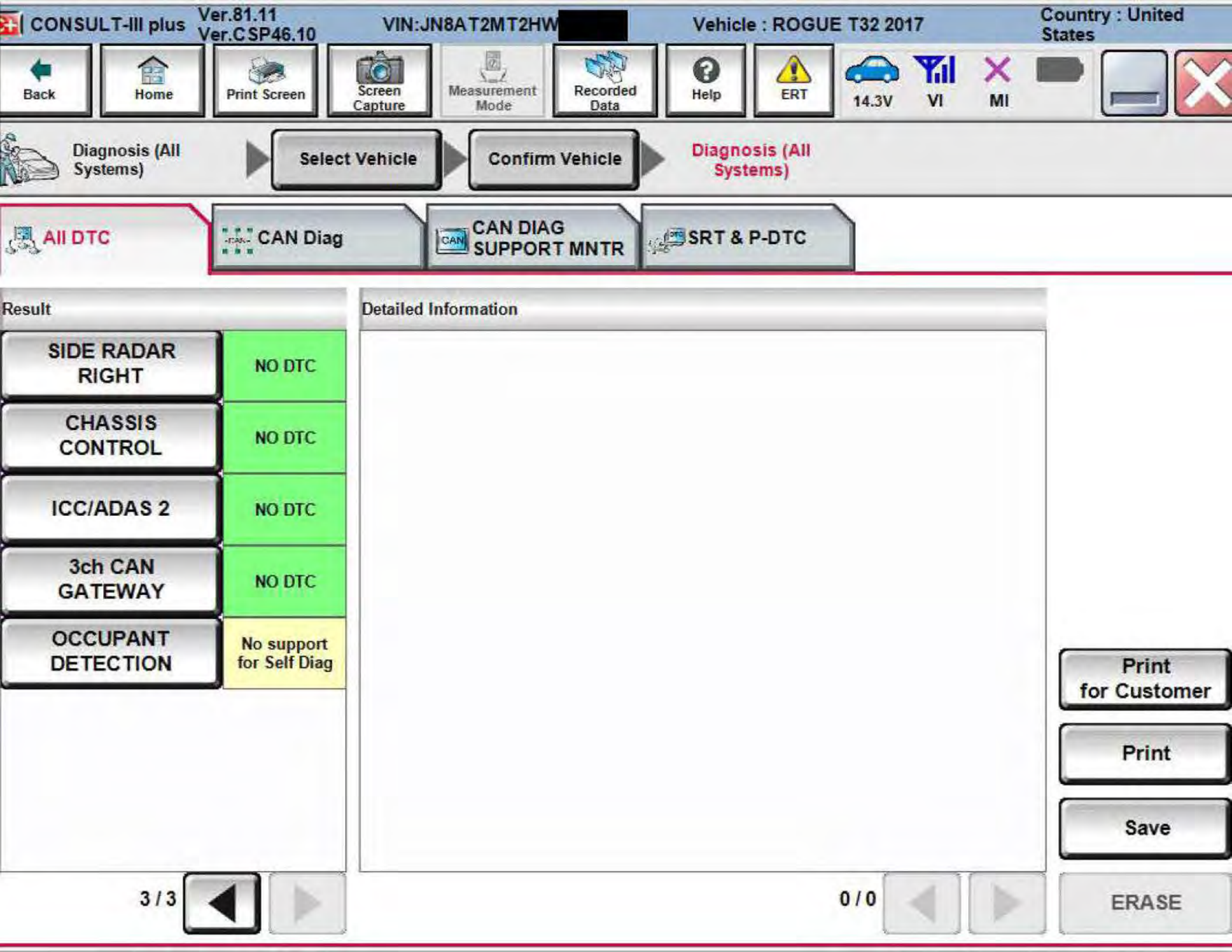
5/8/2018 2:22 PM	Kristine Tavares	Changed **Follow Up Date** from 5/8/2018 to **5/9/2018**.
		Changed **VIN** to **JN8AT2MT2HW**[redacted]
		Changed **Subject** to **CUSTOMER:**[redacted] **PHONE:**[redacted] **VIN: JN8AT2MT2HW**[redacted].
		Created.

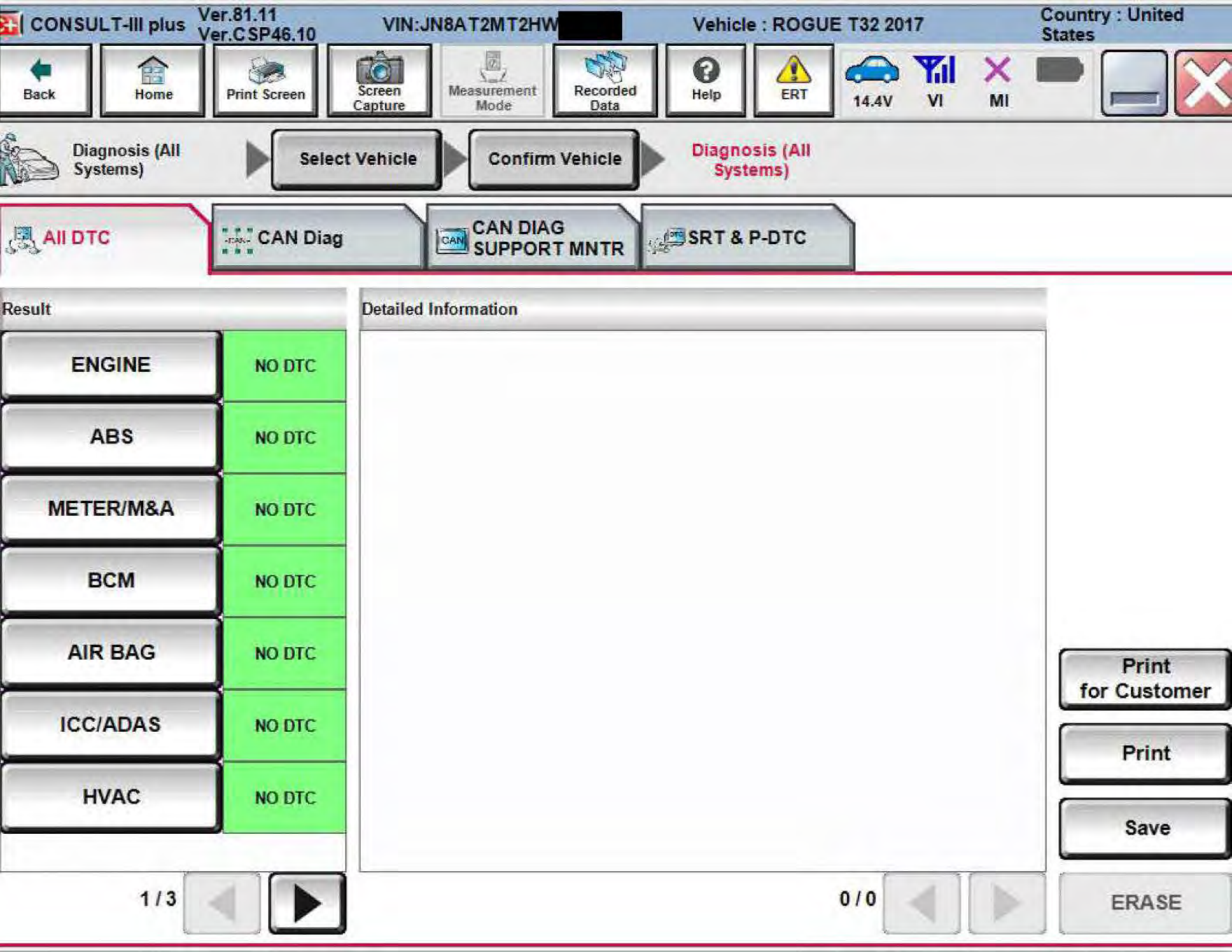
Emails Send an Email Emails Help

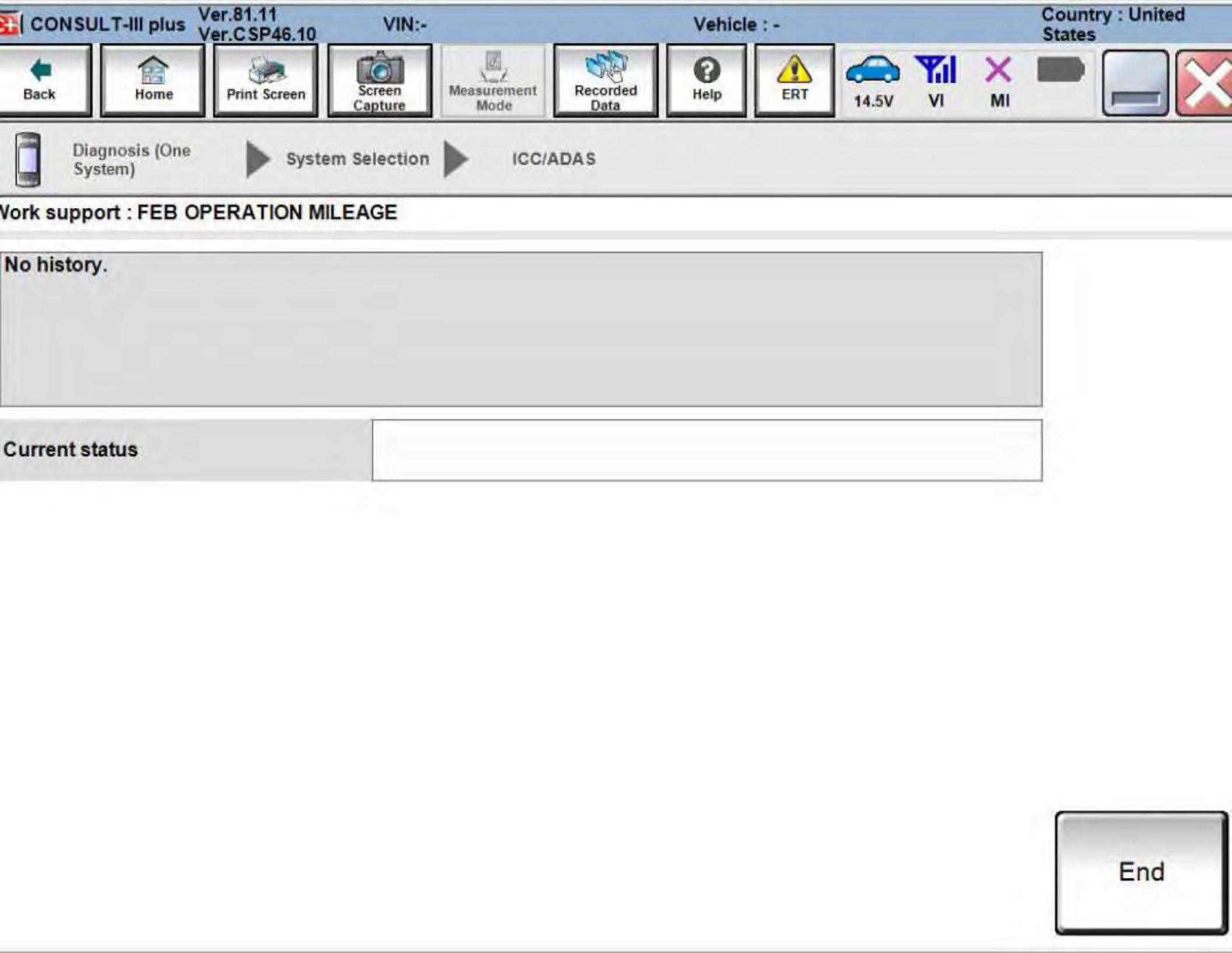
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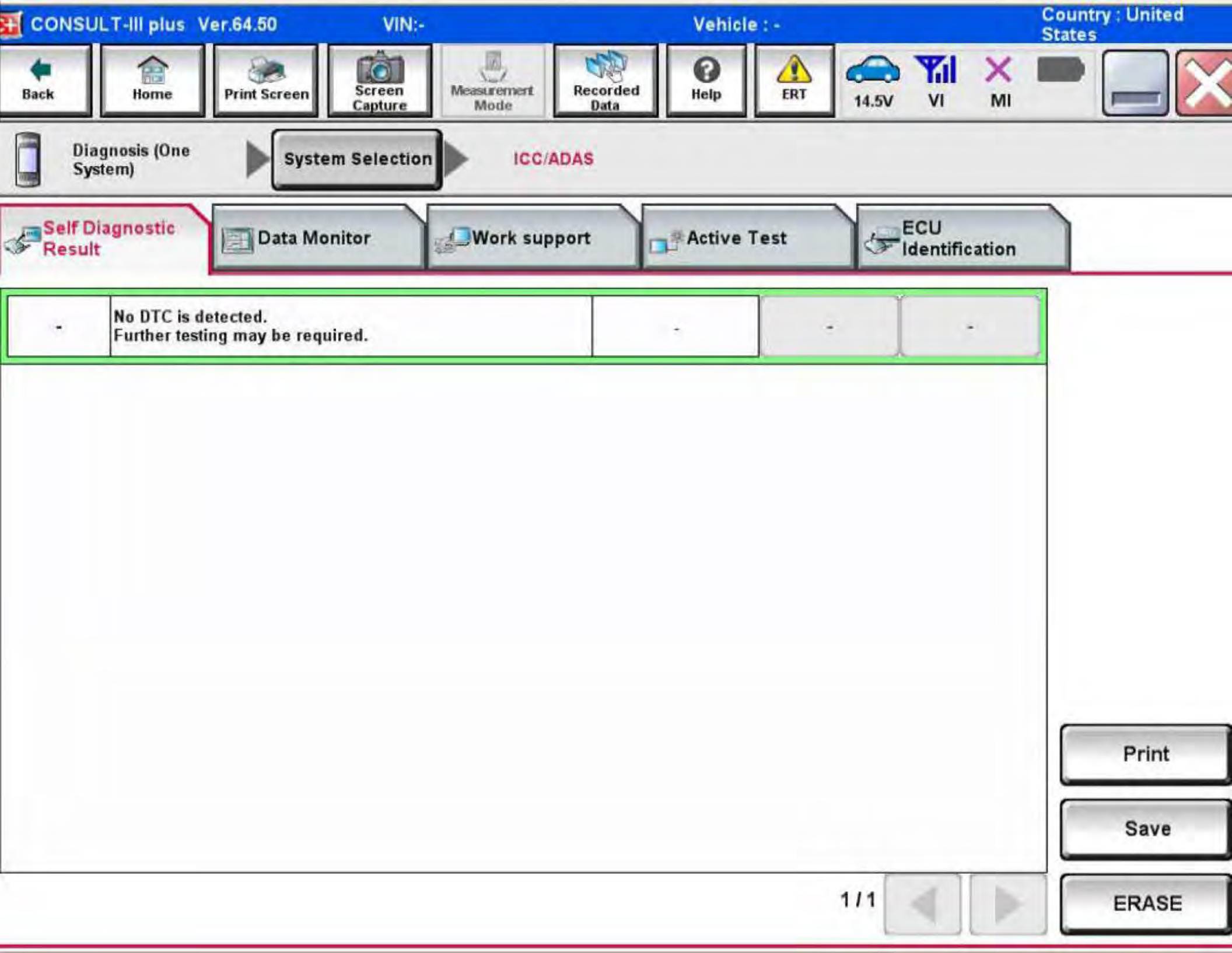
Back To Top Always show me fewer / more records per related list

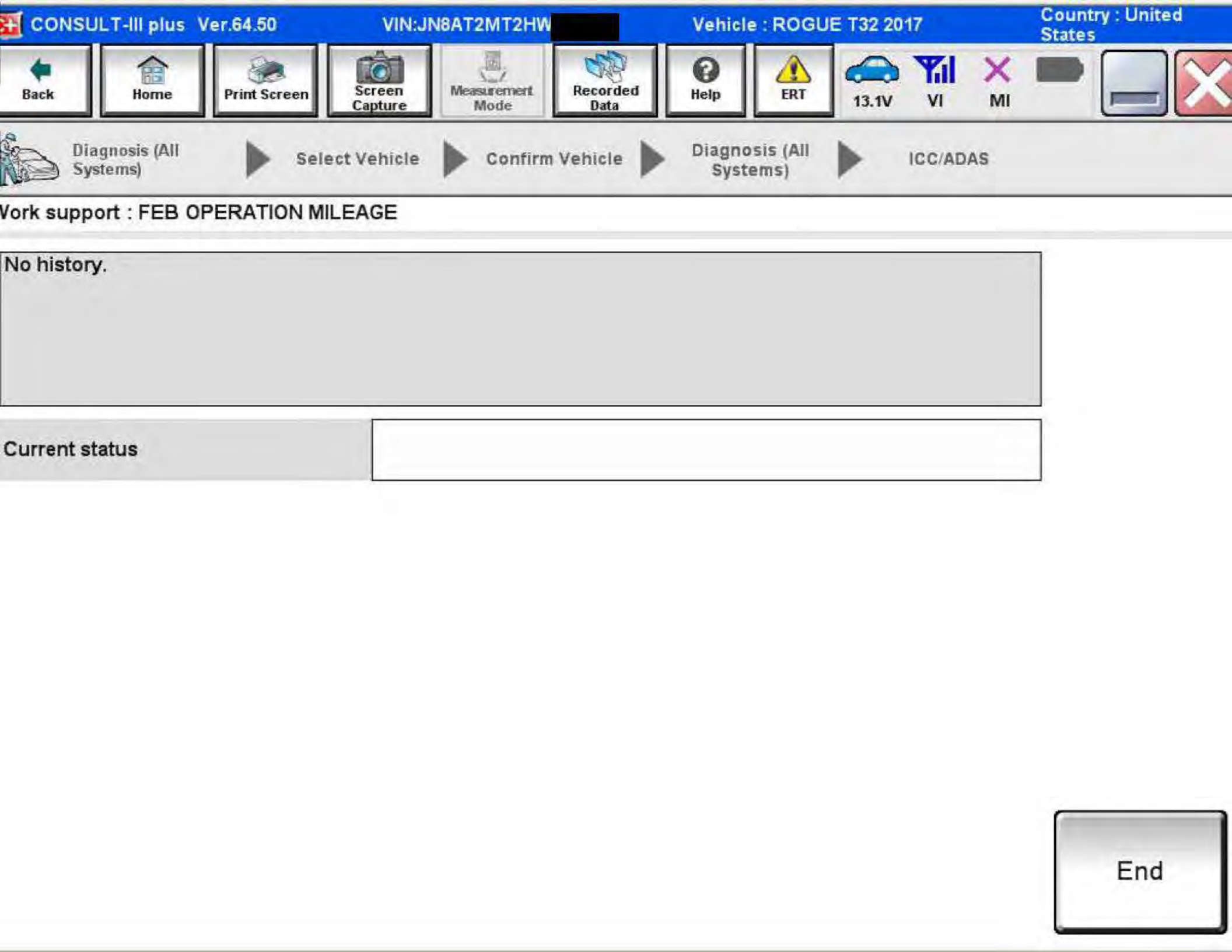
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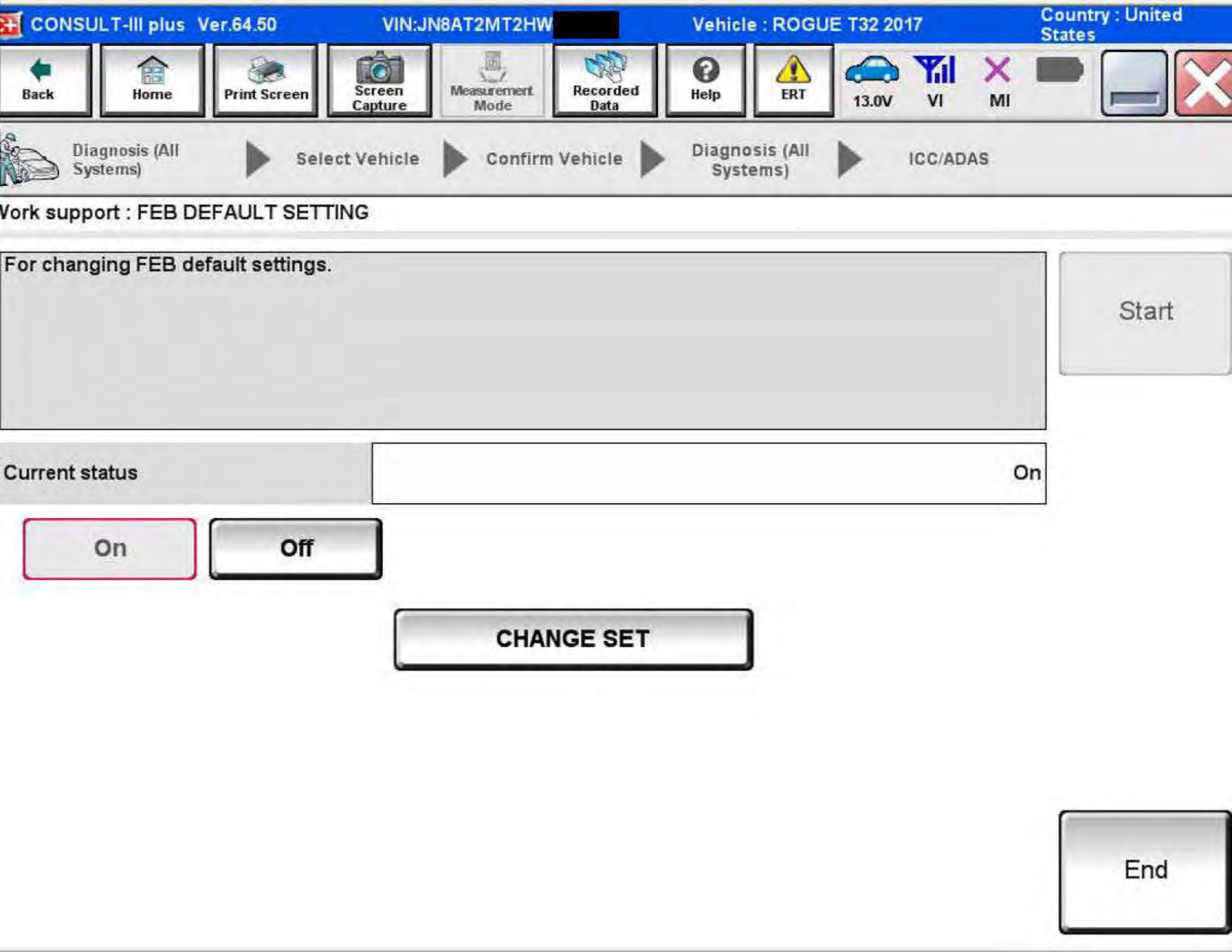

CONSULT-III plus
Ver.81.11
Ver.CSP46.10
VIN:JN8AT2MT2HW[redacted]
Vehicle : ROGUE T32 2017
Country : United States
Back
Home
Print Screen
Screen Capture
Measurement Mode
Recorded Data
Help
ERT
14.3V
VI
MI
Diagnosis (All Systems)
Select Vehicle
Confirm Vehicle
Diagnosis (All Systems)
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CAN DIAG SUPPORT MNTR
SRT & P-DTC
Result
Detailed Information
SIDE RADAR RIGHT
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NO DTC
ICC/ADAS 2
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No support for Self Diag
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Print for Customer
Print
Save
ERASE

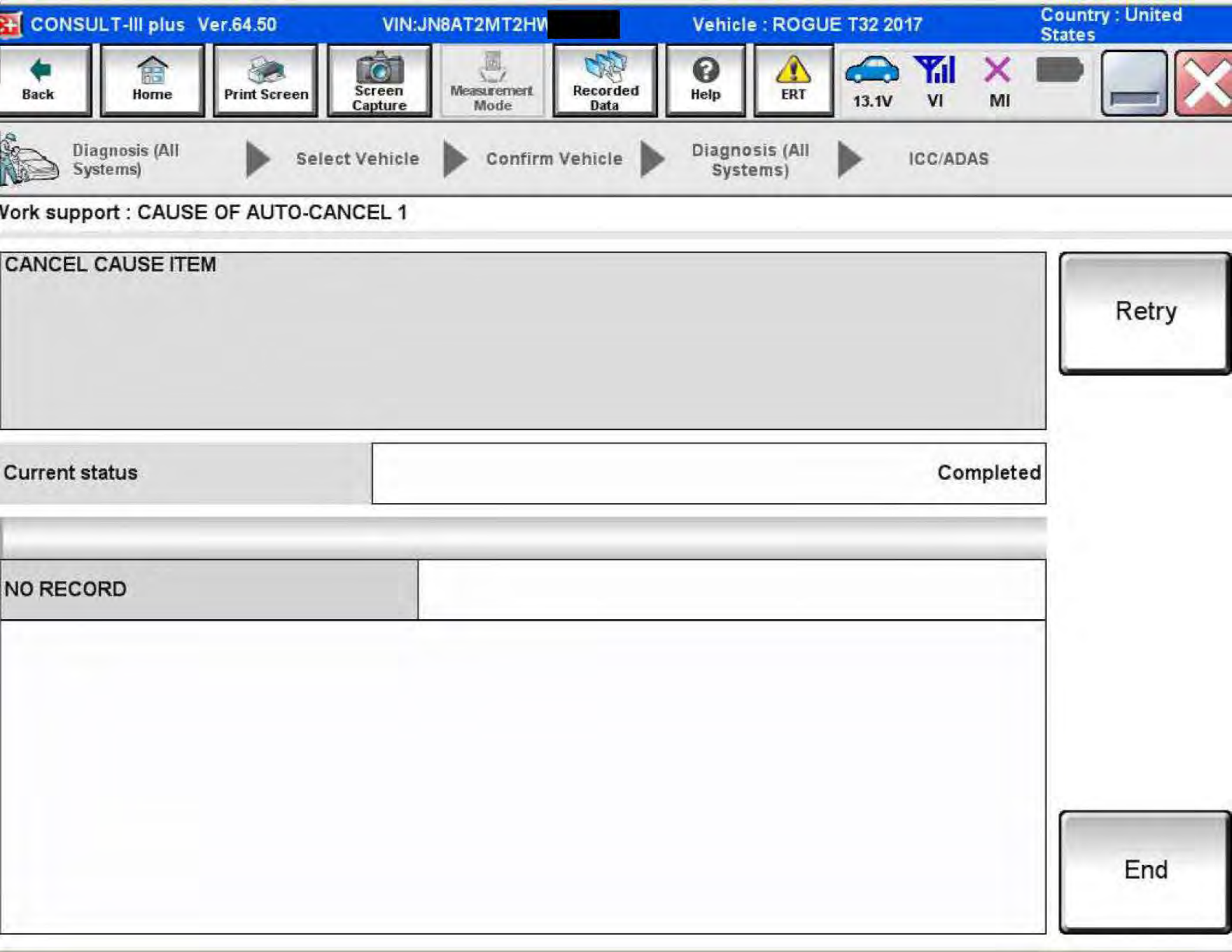

CONSULT-III plus
Ver.81.11
Ver.CSP46.10
VIN:JN8AT2MT2HW[redacted]
Vehicle : ROGUE T32 2017
Country : United States
Back
Home
Print Screen
Screen Capture
Measurement Mode
Recorded Data
Help
ERT
14.4V
VI
MI
Diagnosis (All Systems)
Select Vehicle
Confirm Vehicle
Diagnosis (All Systems)
All DTC
CAN Diag
CAN DIAG SUPPORT MNTR
SRT & P-DTC
Result
Detailed Information
ENGINE
NO DTC
ABS
NO DTC
METER/M&A
NO DTC
BCM
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AIR BAG
NO DTC
ICC/ADAS
NO DTC
HVAC
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Print for Customer
Print
Save
ERASE

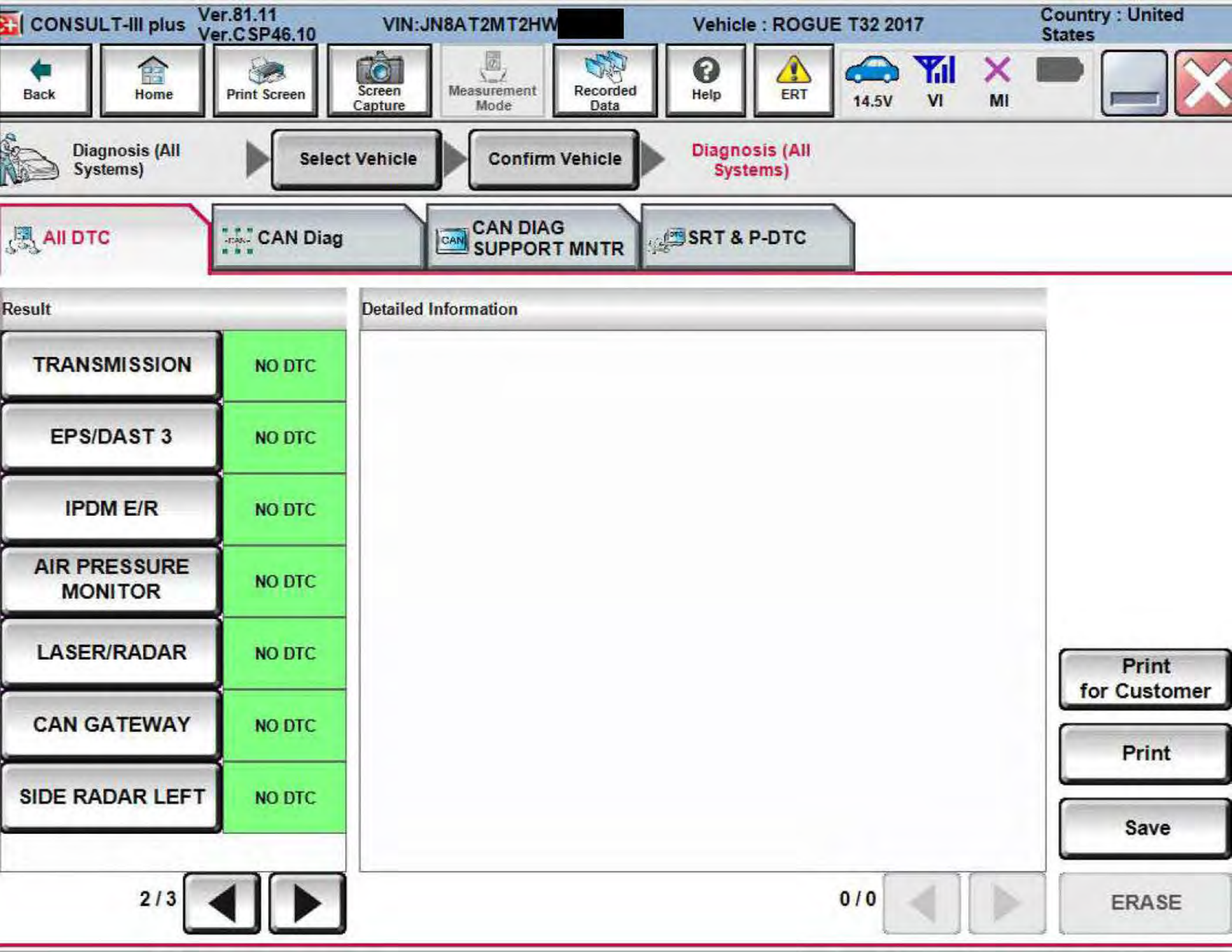

CONSULT-III plus
Ver.81.11
Ver.CSP46.10
VIN:-
Vehicle : -
Country : United States
Back
Home
Print Screen
Screen Capture
Measurement Mode
Recorded Data
Help
ERT
14.5V
VI
MI
Diagnosis (One System)
System Selection
ICC/ADAS
Work support : FEB OPERATION MILEAGE
No history.
Current status
End


CONSULT-III plus Ver.64.50
VIN:-
Vehicle : -
Country : United States
Back
Home
Print Screen
Screen Capture
Measurement Mode
Recorded Data
Help
ERT
14.5V
VI
MI
Diagnosis (One System)
System Selection
ICC/ADAS
Self Diagnostic Result
Data Monitor
Work support
Active Test
ECU Identification
-
No DTC is detected.
Further testing may be required.
-
-
-
1 / 1
Print
Save
ERASE


CONSULT-III plus Ver.64.50
VIN:JN8AT2MT2HW[redacted]
Vehicle : ROGUE T32 2017
Country : United States
Back
Home
Print Screen
Screen Capture
Measurement Mode
Recorded Data
Help
ERT
13.1V
VI
MI
Diagnosis (All Systems)
Select Vehicle
Confirm Vehicle
Diagnosis (All Systems)
ICC/ADAS
Work support : FEB OPERATION MILEAGE
No history.
Current status
End


CONSULT-III plus Ver.64.50
VIN:JN8AT2MT2HW[redacted]
Vehicle : ROGUE T32 2017
Country : United States
Back
Home
Print Screen
Screen Capture
Measurement Mode
Recorded Data
Help
ERT
13.0V
VI
MI
Diagnosis (All Systems)
Select Vehicle
Confirm Vehicle
Diagnosis (All Systems)
ICC/ADAS
Work support : FEB DEFAULT SETTING
For changing FEB default settings.
Start
Current status
On
On
Off
CHANGE SET
End


CONSULT-III plus Ver.64.50
VIN:JN8AT2MT2HW[redacted]
Vehicle : ROGUE T32 2017
Country : United States
Back
Home
Print Screen
Screen Capture
Measurement Mode
Recorded Data
Help
ERT
13.1V
VI
MI
Diagnosis (All Systems)
Select Vehicle
Confirm Vehicle
Diagnosis (All Systems)
ICC/ADAS
Work support : CAUSE OF AUTO-CANCEL 1
CANCEL CAUSE ITEM
Retry
Current status
Completed
NO RECORD
End


CONSULT-III plus
Ver.81.11
Ver.CSP46.10
VIN:JN8AT2MT2HW[redacted]
Vehicle : ROGUE T32 2017
Country : United States
Back
Home
Print Screen
Screen Capture
Measurement Mode
Recorded Data
Help
ERT
14.5V
VI
MI
Diagnosis (All Systems)
Select Vehicle
Confirm Vehicle
Diagnosis (All Systems)
All DTC
CAN Diag
CAN DIAG SUPPORT MNTR
SRT & P-DTC
Result
Detailed Information
TRANSMISSION
NO DTC
EPS/DAST 3
NO DTC
IPDM E/R
NO DTC
AIR PRESSURE MONITOR
NO DTC
LASER/RADAR
NO DTC
CAN GATEWAY
NO DTC
SIDE RADAR LEFT
NO DTC
2 / 3
0 / 0
Print for Customer
Print
Save
ERASE


MFD BY NISSAN MOTOR CO.,LTD.
DATE 7/17
GVWR/PNBV 4489 LBS.
GAWR/PNBE FR. 2293 LBS.
WITH 225/65R17 TIRES.
17X7J RIMS.AT 33 PSI
COLD SINGLE.
GAWR/PNBE RR. 2264 LBS.
WITH 225/65R17 TIRES.
17X7J RIMS.AT 33 PSI
COLD SINGLE.
THIS VEHICLE CONFORMS
TO ALL APPLICABLE FED-
ERAL MOTOR VEHICLE SA-
FETY AND THEFT PREVEN-
TION STANDARDS IN EFF-
ECT ON THE DATE OF MA-
NUFACTURE SHOWN ABOVE.
VIN: JN8AT2MT2HW
TYPE: MPV
COLOR TRIM TRANS
NBF G RE0F10D
AXLE ENGINE
GS53 QR25(DE) 2488CC
JN8AT2MT2HW


11:37 AM
78°F
RPMx1000
MPH
P
52
7733 miles


11:38 AM
78 °F
RPMx1000
1
2
3
4
5
6
7
8
ABS
BRAKE
C
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P
52
7733 miles
MPH
20
40
60
80
100
120
140
220
km/h
0
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1


NISSAN
ROGUE
SL


NISSAN


NISSAN












NISSAN


ROGUE


NISSAN


NISSAN


TIRE AND LOADING INFORMATION
RENSEIGNEMENTS SUR LES PNEUS ET LE CHARGEMENT
SEATING CAPACITY
NOMBRE DE PLACES
TOTAL
TOTAL
5
FRONT
AVANT
2
REAR
ARRIÈRE
3
The combined weight of occupants and cargo should never exceed 408 kg or 900 lbs.
Le poids total des occupants et du chargement ne doit jamais dépasser 408 kg ou 900 lb.
TIRE
PNEU
SIZE
DIMENSION
COLD TIRE PRESSURE
PRESSION DES PNEUS À FROID
FRONT
AVANT
230kPa , 33PSI
REAR
ARRIÈRE
225/65R17 102H
230kPa , 33PSI
SPARE
DE SECOURS
T145/90D16 106M
420kPa , 60PSI
SEE OWNER'S MANUAL FOR ADDITIONAL INFORMATION
VOIR LE MANUEL DE L'USAGER POUR PLUS DE RENSEIGNEMENTS
K1 6FK1C








GOODYEAR
225/65R17


225/65R17




DUNLOP

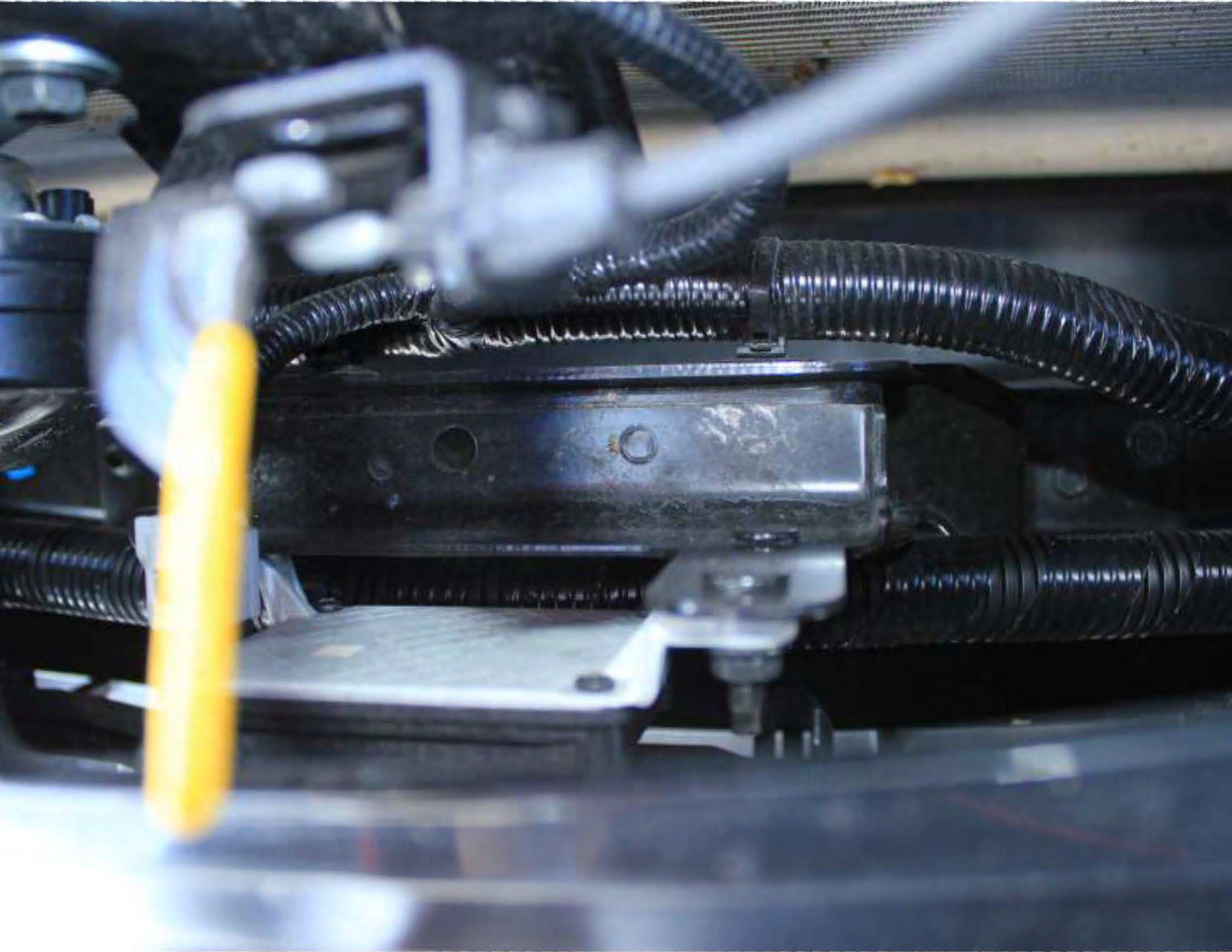

NISSAN

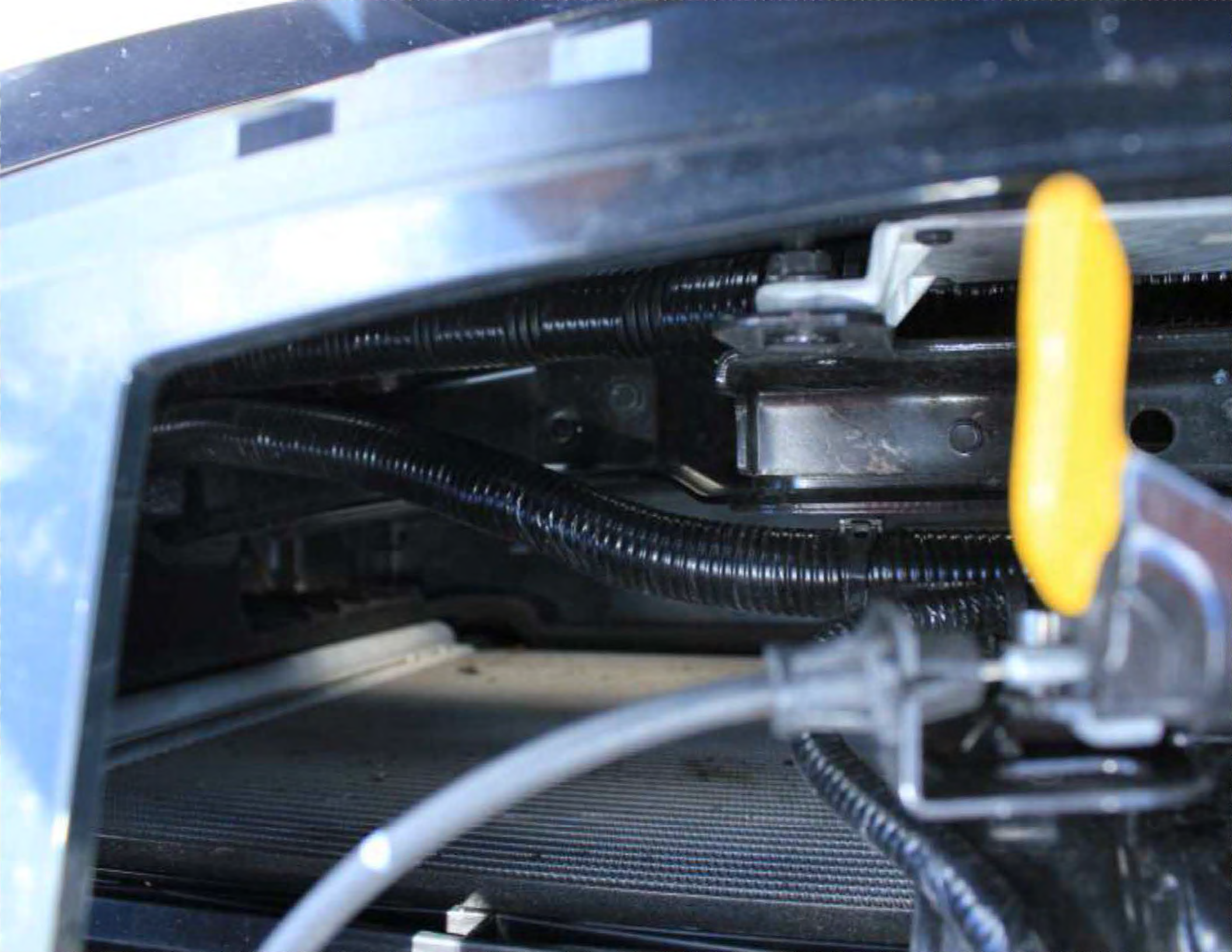










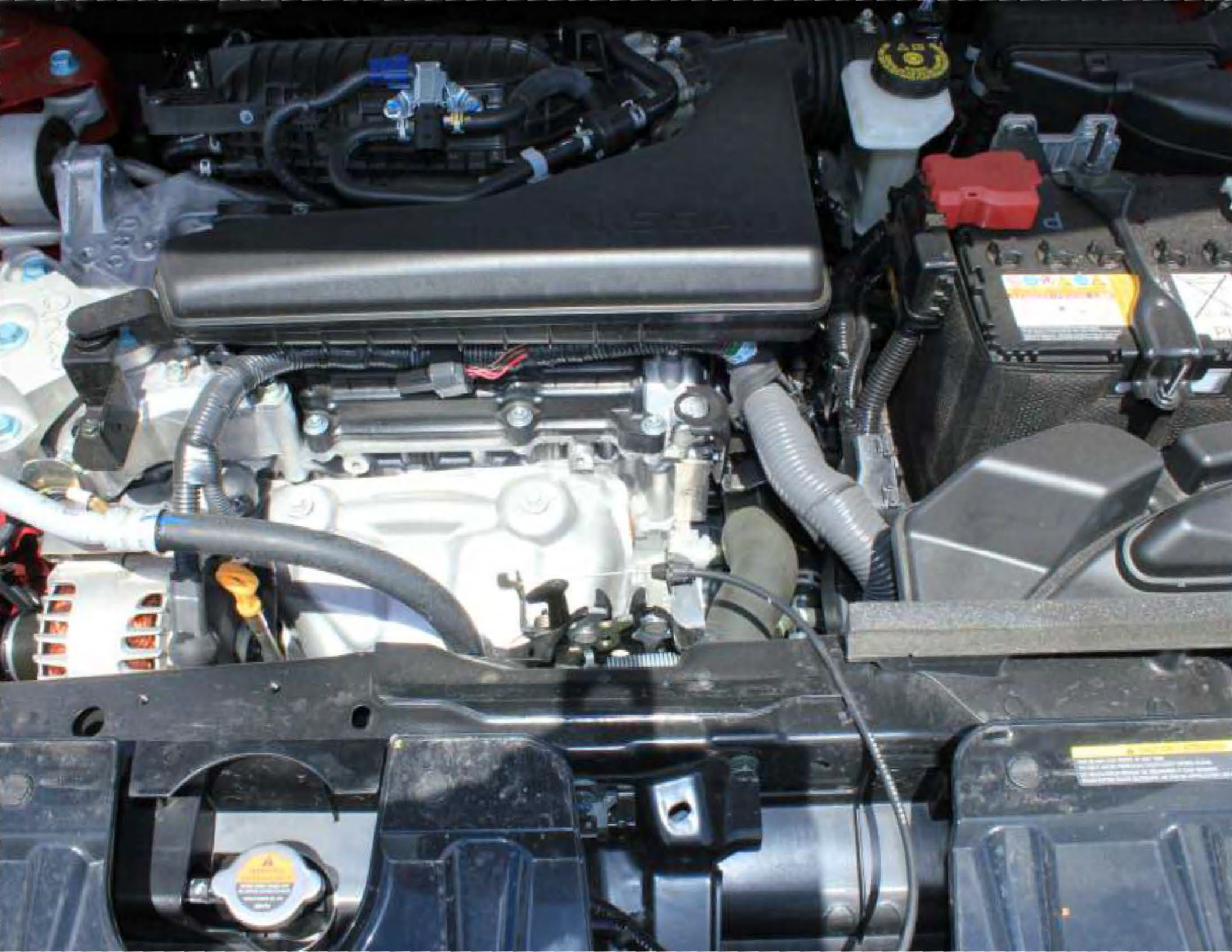





NISSAN













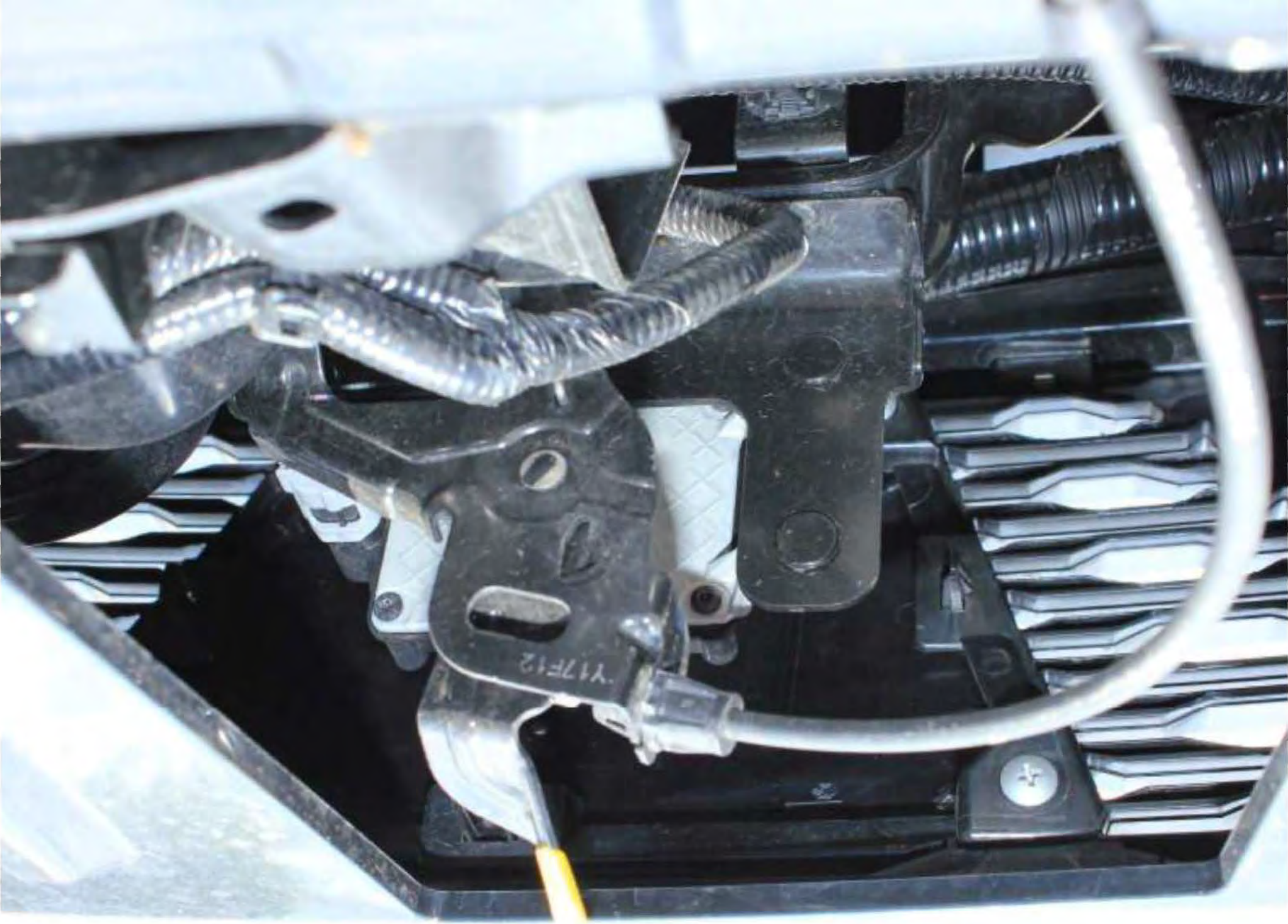

WARNING
AVERTISSEMENT








Y17F12


Y17F12




ROGUE












EXPRESS
SERVICE
Mobil 1




NISSAN


MEDIA
DISP
VOL
A/C




NISSAN













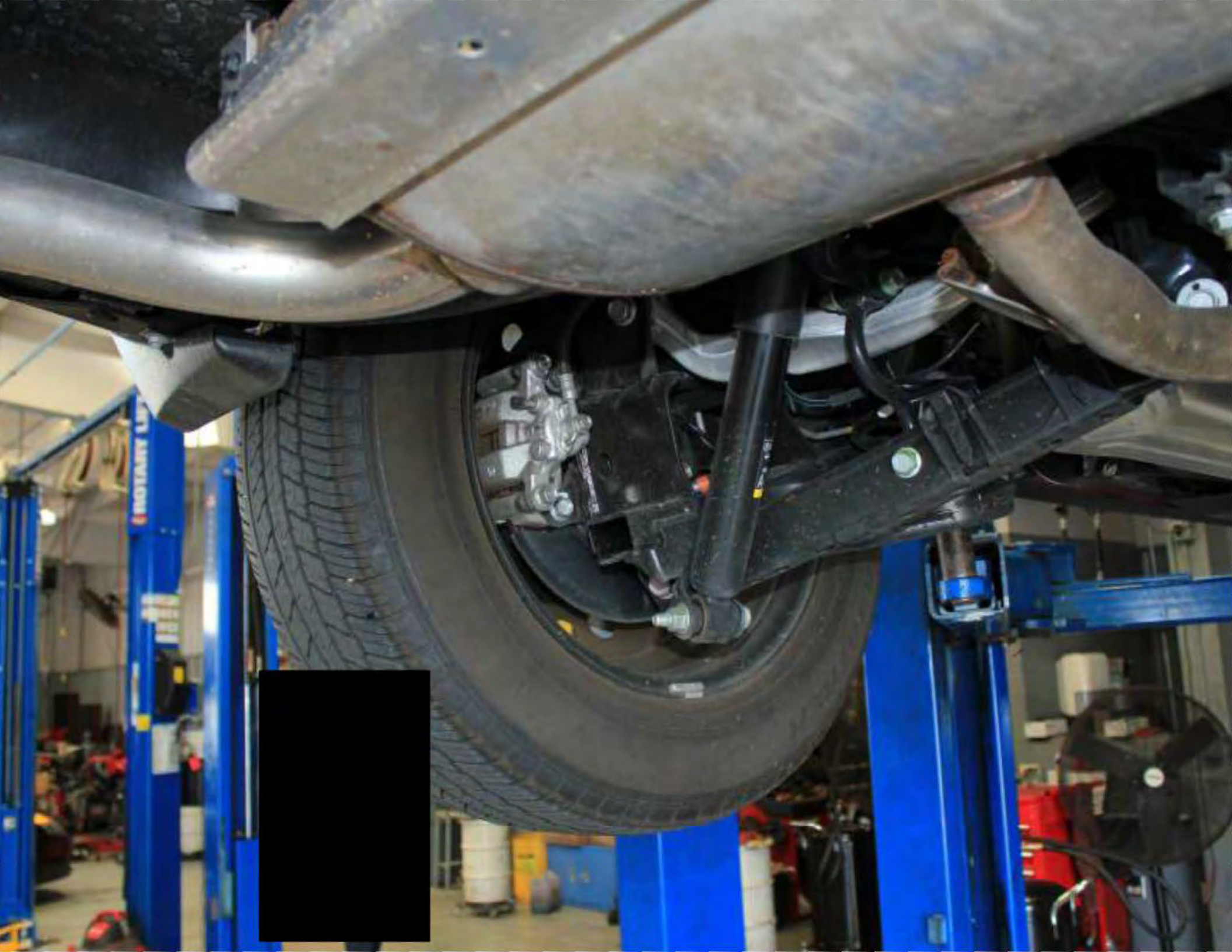


[redacted]

[redacted]




















NISSAN



Search Samaritan Potter Help & Training Legal

Home Chatter Cases DTS Field Inspections Warranty Cases Vehicles Service History

Vehicle
JN8AT2MT2HW[redacted]

Customize Page | Printable View | Help for this Page

Vehicle Campaigns [0] | Warranty Cases [0] | Cases [1] | Service History [10] | Vehicle Service Contracts [0] | Vehicle History [1] | DTS Field Inspections [1]

Vehicle Detail

VIN	JN8AT2MT2HW[redacted]		
Last Modified By	NNAETL 5/31/2018 9:04 PM	Branded Title	
Created By	NNAETL 8/11/2017 11:18 AM	Polk Disposed Date	
		Company Vehicle Flag	
Latest Recorded Mileage	7,000	MSRP	$25,920
Latest Recorded Mileage Units	M		
In Service Date	9/2/2017		

Manufacturing Data

Make/Model	2017 NISSAN ROGUE	Manufacturer Date	7/4/2017
Model Year	2017	Plant Name	KYUSHYU (NML)
Make	NISSAN	PDI Date	
Model Line	ROGUE	Country Code	USA
Model Code	29117	US Specification Indicator	Y
Body Style Type	WAGON 4 DOOR	Emissions Type	50 STATE
Exterior Color	PALATIAL RUBY	Emissions Certification	
Cylinders		Open Recall	
Transmission Type	CVT	Head Unit	
Model Series		Model Line Code	RGE
Factory Installed Options	B92B93C03L92Z66		
Factory Installed Options Descriptions	B92 (SPLASH GUARDS), B93 (CHROME REAR BUMPER PROTECTOR), C03 (50 STATE EMISSIONS), L92 (FLOOR MATS (2-P ECE FRONT AND), Z66 (ACTIVATION DISCLAIMER)		

Vehicle Tools

Total Approved Checks VIN Decoder

System Information

Latest Owner (BETA) [redacted]

Warranty Information

S No.	Warranty Description	Warranty Expiration Date	Warranty Expiration Miles	Warranty Exclusion Code	Warranty Exclusion Name	Warranty Extensions/Cust Servic
1	BASIC COVERAGE	9/2/2020	36,000			
2	POWERTRAIN COVERAGE	9/2/2022	60,000			
3	SEAT BELT	9/2/2027	999,999			
4	CORROSION COVERAGE (PERFORATION)	9/2/2022	999,999			
5	FEDERAL EMISSION LONG TERM DEFECT	9/2/2025	80,000			

Vehicle Retail Sales

Vehicle Retail Sales

Action	Name	Owner	Selling Dealer	Sale Type	Vehicle Model	Purchase Date	Rewind Indicator
View	[redacted]	[redacted]	HILL NISSAN, NC.	APR	ROGUE	9/2/2017	

Vehicle Ownership

Vehicle Ownership

Action	Name	Owner	Begin Date	End Date
View	[redacted]	[redacted]		

Vehicle Campaigns

Vehicle Campaigns Help

No records to display

Warranty Cases

Warranty Cases Help

No records to display

Cases

Print Cases

Cases Help

Action	Case Number	Type	Account Name	Date/Time Opened	Date/Time Closed	Current Mileage	Status	CST Approvals	Owner Name
| Edit | Cls	[redacted]	CA	[redacted]	5/8/2018 2:22 PM		7,000	Open	0	Alex Kang

Service History

Service History Help

Action	SRH Number	PNC Code Description	Coverage Code/Pay Type	Transaction Date/VR Close Date	Vehicle Mileage	Customer	Dealer Code	Work Order #	Claim Line #
	SRH-[redacted]		C	3/20/2018	6,916	[redacted]	19090	341748	
	SRH-[redacted]		I	3/2/2018	4,878	[redacted]	19090	338683	
	SRH-[redacted]		I	3/2/2018	4,878	[redacted]	19090	338683	
	SRH-[redacted]		I	3/2/2018	4,878	[redacted]	19090	338683	
	SRH-[redacted]		I	3/2/2018	4,878	[redacted]	19090	338683	
	SRH-[redacted]		W	8/17/2017	10		19090	328030	
	SRH-[redacted]		I	8/16/2017	10	Hill Oldsmobile-Niss	19090	328031	
	SRH-[redacted]	ROADSIDE ASSISTANCE CLA MS	FW	4/9/2018	6,000	[redacted]	NCC99	H39511	01
	SRH-[redacted]			8/8/2017	1	NP NP	2301	PM00001	
	SRH-[redacted]		PD	8/17/2017	5	NP HILL NISSAN NC	19090	328030	1

Vehicle Service Contracts

Vehicle Service Contracts Help

No records to display

Vehicle History

Vehicle History Help

Date	User	Action
8/11/2017 11:18 AM	NNAETL	Created.

DTS Field Inspections New DTS Field Inspection DTS Field Inspections Help

Action	Title	Status	Created Date	Related Support Case	Owner First Name	Owner Last Name	DTS Team	DTS Inspection Date	Report Date
Edit	[redacted]	Completed	5/16/2018	[redacted]	[redacted]	[redacted]	SER	5/23/2018 9 30 AM	5/23/2018 7:24 PM

Back To Top Always show me fewer / more records per related list

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Bartow, FL

Bartow Municipal

10 22 AM EDT on May 25, 2018 (GMT -0400)

Weather History for KBOW - February, 2018

February

1

2018

View
Thursday, February 1, 2018

Daily Weekly Monthly Custom

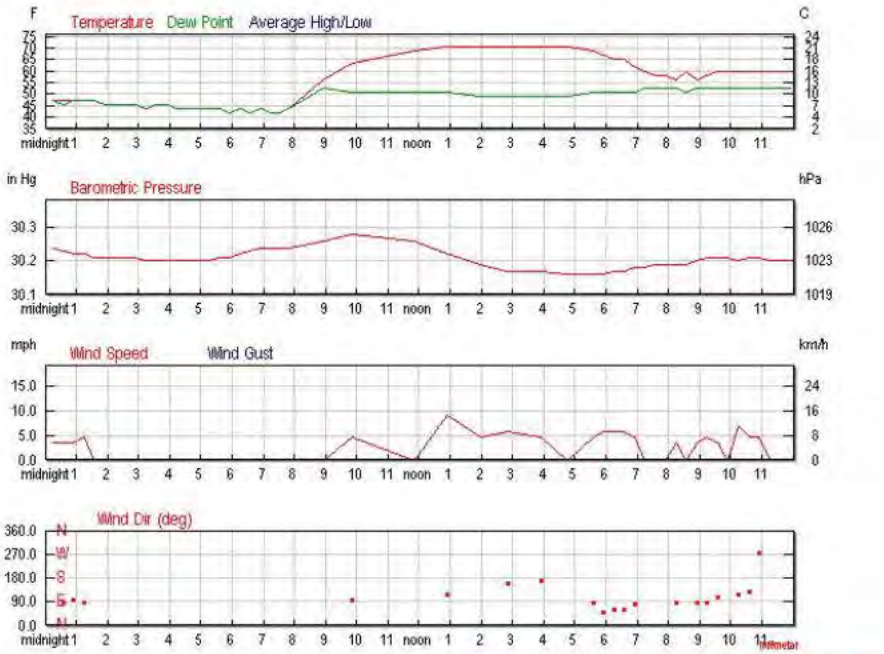
	Actual	Average	Record
Temperature			
Mean Temperature	56 °F	-	
Max Temperature	71 °F	74 °F	87 °F (1985)
Min Temperature	42 °F	50 °F	31 °F (1936)
Degree Days			
Heating Degree Days	8		
Growing Degree Days	6 (Base 50)		
Moisture			
Dew Point	49 °F		
Average Humidity	83		
Maximum Humidity	100		
Minimum Humidity	46		
Precipitation			
Precipitation	0.00 in	-	- ()
Sea Level Pressure			
Sea Level Pressure	30.21 in		
Wind			
Wind Speed	2 mph (East)		
Max Wind Speed	9 mph		
Max Gust Speed	-		
Visibility	10 miles		
Events			

Averages and records for this station are not official NWS values.

T = Trace of Precipitation, MM = Missing Value

Source: NWS Daily Summary

Daily Weather History Graph





Search for Another Location

Airport or City:

KBOW

Submit

CONSULT-III plus Ver.64.50 VIN:- Vehicle : - Country : United States

Back | Home | Print Screen | Screen Capture | Measurement Mode | Recorded Data | Help | ERT | 14.5V | VI | MI

Diagnosis (One System) > System Selection > ICC/ADAS

Self Diagnostic Result | Data Monitor | Work support | Active Test | ECU Identification

-	No DTC is detected. Further testing may be required.	-	-	-

1 / 1

Print

Save

ERASE

Incident Investigation Report

CAR #	[redacted]
Claimant	
VIN	5N1AT2MV8JC[redacted]

Supplements

Check all of the supplements that apply:

- ☐ Restraint System Checklist
- ☐ Brake Checklist
- ☐ U/A Checklist
- ☐ Transmission Checklist
- ☐ Thermal Checklist
- ☐ Steering Checklist
- ☑ Advanced Technology

I. CLAIMANT

Claimant Name		DOB		Day Phone	
Address				Eve. Phone	
City		State	Zip Code	Country	United States
Driver Name	Georganna Ekpo	DOB	[redacted]	Day Phone	[redacted]
Address	[redacted]	Saint Louis, MO [redacted]	USA	Eve. Phone	[redacted]
City		State	Zip Code	Country	
Owner Name	Georganna Ekpo	DOB	11/05/1978	Day Phone	[redacted]
Address	[redacted]	Saint Louis, MO [redacted]	USA	Eve. Phone	[redacted]
City		State	Zip Code	Country	

Who notified NNA of incident? | CAR# [redacted]

If represented, claimant's attorney name, address, phone:

II. Vehicle

Model Year	2018	Model Name	ROGUE	Mfg. Date	07/12/2018	VIN	5N1AT2MV8JC[redacted]
Mileage	9313	License #		State	MO		

Special equipment & accessories

List all recalls and service campaigns applicable to VIN in table below:

Number	Description	Status	Date
1	R1911 NIS AV CONT UNIT MULTI TSB	Open	
2	PC637 ROGUE RADAR REPRO	Closed	08/27/2018

III. Description of Incident & Claim

Source of Information		Incident Date	11/07/2019	Time	02:13:00 PM

Incident Investigation Report

CAR # [redacted]
Claimant
VIN 5N1AT2MV8JC[redacted]

Location of Incident (describe fully)	It was near my home on pershing avenue between De balviere Boulevard and union Boulevard in Saint louis Missouri 63112		
Weather Conditions (Rain/Snow/Dry/Etc.)	Partly cloudy - Fair		
Vision obstruction (describe)	Not given		
Temperature at time of incident	40F	Parking location prior to time of incident	Not given
Overnight temperature prior to incident	27F	Length of time parked	Not given

Ice/Snow accumulation on vehicle? ☐ Yes ☑ No

Amount of Ice/Snow	None	Ice location on Vehicle (upper surface, underbody, etc.)	None

Claimant's description of incident and statement of cause (be as detailed as possible):

Sequence of Events (according to claimant)	C was driving home from work and the veh slammed on the brakes and came to a complete stop. C was propelled forward.		
Relation to Roadway (on-road, off-road, left side, right side)		Number of times incident occurred	1
Driver Action (braking, steering, etc.)			
Special Circumstances	None given		
Actions taken after incident and results of those actions			

Vehicle Estimated Speed	35 mph	Source	Claimant	Posted Speed Limit	
Other Vehicle Estimated Speed		Source		Posted Speed Limit	

Witness Present? ☐ Yes ☑ No

Police/EMS/Fire Report Taken? ☐ Yes ☑ No ☐ Unknown

List each allegation made. Be as specific as possible and list affected components and detailed reasons for each allegation.

#	Allegation	Allegation Made By
1	I was driving 35 miles per hour down the street and the VEH violently slams on its own brakes due to the ABS system malfunctioning and randomly activating when it should not have causing the VEH to come to an abrudt and sudden halt. During the actual braking i was propelled forward and backwards with the seat belt on which caused injuries.	Claimant

IV. Occupants & Injuries

Source of Information

Incident Investigation Report

CAR #	[redacted]
Claimant	
VIN	5N1AT2MV8JC[redacted]

Legend for Section IV. Seating Position:



Occupant Name	[redacted]	DOB		Height	5'7
Address	[redacted] Saint Louis, MO [redacted] USA			Weight	225
Seating Position	Driver				
Seat Belts Worn	Lap + Shoulder Belt	Airbag Status			
Nature & Extent of Injuries	whiplash				

Occupant Name		DOB		Height	
Address				Weight	
Seating Position	Right Front				
Seat Belts Worn		Airbag Status			
Nature & Extent of Injuries					

Occupant Name		DOB		Height	
Address				Weight	
Seating Position	Left Rear				
Seat Belts Worn		Airbag Status			
Nature & Extent of Injuries					

Occupant Name		DOB		Height	
Address				Weight	
Seating Position	Center Rear				
Seat Belts Worn		Airbag Status			
Nature & Extent of Injuries					

Occupant Name		DOB		Height	
Address				Weight	
Seating Position	Right Rear				
Seat Belts Worn		Airbag Status			
Nature & Extent of Injuries					

Occupant Name		DOB		Height	
Address				Weight	
Seating Position					
Seat Belts Worn		Airbag Status			
Nature & Extent of Injuries					
Additional Passenger Info					

V. Other Property Damage

Source of Information	
Other Vehicle model year, make, model name	
Name, address, phone of other party involved	
Nature & Extent of other vehicle damage	

Nature & Extent of other property (other than motor vehicle) damage & Name of owner:

VI. Investigation Results

Date of vehicle inspection	12/04/2019
Location of inspection	Napleton St. Louis Nissan

Nature & Extent of damages to vehicle & estimated cost of repairs (Attach estimate if available):

No visible damage to vehicle body or interior

Have you located any prior repair orders? If yes, submit with IIR. ☑ Yes ☐ No

Photos taken by	Ray Wyland	# Photos	47

Observations/ Findings: Be as detailed as possible, put "Not Available" in sections that you are unable to inspect. Include observations and findings from test drives and Consult diagnostics.

Exterior/Body	Small crack in upper left corner of windshield. No other trauma to vehicle exterior or body. (Images 5523-5530)
Engine/ Transmission/ Drivetrain	No abnormalities found during inspection. (Images 5531-5339)
Underbody/ Suspension/ Steering/ Wheels & Tires	No abnormalities found during inspection.
Interior Observations/ Seats/ Instrument Panel/ Headliner/ Trim	No abnormalities found during inspection. (Images 5543-5536)
Seat Belts/ Child Restraints (if applicable)	No abnormalities found during inspection. Verified that seat belt locks when pulled. Verified that seat belt can be fully extended. Verified proper operation of the seat belt buckle and buckle switch. (Images 5546, 5556, and 5561)

Incident Investigation Report

CAR #	[redacted]
Claimant	
VIN	5N1AT2MV8JC[redacted]

Air Bags: None deployed (Images 5443, 5445, and 5555)

Additional Observations/ Findings: (describe any inspection items not covered under headings above; ie. vehicle test drive with customer, site observations, etc.)

None

Summary: List factual inspection findings pertaining to each allegation made by claimant. Ensure proper IIR supplements are filled out.

*Ensure to address each allegation made by claimant in Section III.

#	Allegation	Factual Findings
1	I was driving 35 miles per hour down the street and the VEH violently slams on its own brakes due to the ABS system malfunctioning and randomly activating when it should not have causing the VEH to come to an abrudt and sudden halt. During the actual braking i was propelled forward and backwards with the seat belt on which caused injuries.	Performed full system diagnostic test. No DTC's found in any system. Found one record of FEB activation at 9,309 miles. Inspected seat belts and verified that seat belts lock properly when pulled. Verified that seat belt buckle stays connected when pulled. Verified proper operation of the seat belt buckle switch. Verified that seat belt is able to be fully extended.

Have alleged defective parts been removed from vehicle? ☐ Yes ☑ No

Reporter's Signature Ray Wyland

Reporter's Name & Region Ray Wyland

Incident Investigation Report

CAR # [redacted]
Claimant
VIN 5N1AT2MV8JC[redacted]

IIR Supplement: Advanced Technology Checklist

I. Vehicle equipped with

System	System Status at Inspection
FORWARD	
Forward Collision Warning (FCW)	☑ ON ☐ OFF ☐ Not Equipped ☐ Could not determine
Automatic Emergency Braking (AEB)	☑ ON ☐ OFF ☐ Not Equipped ☐ Could not determine
Predictive Forward Collision Warning (PFCW)	☐ ON ☐ OFF ☑ Not Equipped ☐ Could not determine
Intelligent Brake Assist (IBA)	☐ ON ☐ OFF ☑ Not Equipped ☐ Could not determine
Intelligent Cruise Control (ICC)	☑ ON ☐ OFF ☐ Not Equipped ☐ Could not determine
Distance Control Assist (DCA)	☐ ON ☐ OFF ☑ Not Equipped ☐ Could not determine
LANE	
Lane Departure Warning (LDW)	☐ ON ☐ OFF ☑ Not Equipped ☐ Could not determine
Lane Departure Prevention (LDP)	☐ ON ☐ OFF ☑ Not Equipped ☐ Could not determine
Active Lane Control (ALC)	☐ ON ☐ OFF ☑ Not Equipped ☐ Could not determine
BLIND SPOT	
Blind Spot Warning (BSW)	☑ ON ☐ OFF ☐ Not Equipped ☐ Could not determine
Blind Spot Intervention (BSI)	☐ ON ☐ OFF ☑ Not Equipped ☐ Could not determine
Back-up Collision Intervention (BCI)	☐ ON ☐ OFF ☑ Not Equipped ☐ Could not determine
Rear Cross Traffic Alert (RCTA)	☐ ON ☐ OFF ☑ Not Equipped ☐ Could not determine
ADDITIONAL	
Rear Automatic Braking (RAB)	☐ ON ☐ OFF ☑ Not Equipped ☐ Could not determine
Park Assist Technologies	☐ ON ☐ OFF ☑ Not Equipped ☐ Could not determine
ProPILOT ASSIST	☐ ON ☐ OFF ☑ Not Equipped ☐ Could not determine

Other (describe): null

Comments: null

II. Diagnostic Download and EDR Data

Instructions:

1. Perform full diagnostic download of vehicle
2. If vehicle was involved in a collision (even without air bag deployment), download EDR data.
3. Submit downloaded data with report.

Incident Investigation Report

CAR # [redacted]
Claimant
VIN 5N1AT2MV8JC[redacted]

	Yes	No	Comments
Full diagnostic download included in report?	☑	☐	No DTC's found in any system
EDR download included in report?	☑	☐	No CDR data stored.

III. Sensor and ECM Visual Inspection

If Diagnostic results returned DTCs or diagnostic could not be performed, perform the following visual inspection.

Yes	No		Comments
☐	☑	Obstructions to camera? (ie. dirt, stickers, etc.)	N/A - Not equipped
☐	☑	Physical damage to camera? (ie. cracks)	N/A - Not equipped
☐	☑	Obstructions to radar sensor units? (ie. dirt, stickers, etc.)	No obstructions
☐	☑	Physical damage to radar sensor units? (ie. cracks)	No physical damage to radar sensor
☑	☐	Electrical connection to radar module firmly seated?	Radar sensor connector fully seated
☐	☑	Electrical connection to camera module firmly seated?	N/A - Not equipped

End of Form

Incident Investigation Report

CAR #	[redacted]
Claimant	
VIN	5N1AT2MV8JC[redacted]

Supplements

Check all of the supplements that apply:

- ☐ Restraint System Checklist
- ☐ Brake Checklist
- ☐ U/A Checklist
- ☐ Transmission Checklist
- ☐ Thermal Checklist
- ☐ Steering Checklist
- ☑ Advanced Technology

I. CLAIMANT

Claimant Name		DOB		Day Phone	
Address				Eve. Phone	
City		State		Zip Code	Country: United States
Driver Name	[redacted]	DOB	[redacted]	Day Phone	[redacted]
Address	[redacted] Saint Louis, MO [redacted] USA			Eve. Phone	[redacted]
City		State		Zip Code	Country
Owner Name	[redacted]	DOB	11/05/1978	Day Phone	[redacted]
Address	[redacted] Saint Louis, MO [redacted] USA			Eve. Phone	[redacted]
City		State		Zip Code	Country

Who notified NNA of incident?

CAR# [redacted]

If represented, claimant's attorney name, address, phone:

II. Vehicle

Model Year	2018	Model Name	ROGUE	Mfg. Date	07/12/2018	VIN	5N1AT2MV8JC[redacted]
Mileage	9313	License #				State	MO

Special equipment & accessories

List all recalls and service campaigns applicable to VIN in table below:

Number	Description	Status	Date
1	R1911 NIS AV CONT UNIT MULTI TSB	Open	
2	PC637 ROGUE RADAR REPRO	Closed	08/27/2018

III. Description of Incident & Claim

Source of Information		Incident Date	11/07/2019	Time	02:13:00 PM

Incident Investigation Report

CAR # [redacted]
Claimant
VIN 5N1AT2MV8JC[redacted]

Location of Incident (describe fully)	It was near my home on pershing avenue between De balviere Boulevard and union Boulevard in Saint louis Missouri 63112		
Weather Conditions (Rain/Snow/Dry/Etc.)	Partly cloudy - Fair		
Vision obstruction (describe)	Not given		
Temperature at time of incident	40F	Parking location prior to time of incident	Not given
Overnight temperature prior to incident	27F	Length of time parked	Not given

Ice/Snow accumulation on vehicle? ☐ Yes ☑ No

Amount of Ice/Snow	None	Ice location on Vehicle (upper surface, underbody, etc.)	None

Claimant's description of incident and statement of cause (be as detailed as possible):

Sequence of Events (according to claimant)	C was driving home from work and the veh slammed on the brakes and came to a complete stop. C was propelled forward.		
Relation to Roadway (on-road, off-road, left side, right side)		Number of times incident occurred	1
Driver Action (braking, steering, etc.)			
Special Circumstances	None given		
Actions taken after incident and results of those actions			

Vehicle Estimated Speed	35 mph	Source	Claimant	Posted Speed Limit	
Other Vehicle Estimated Speed		Source		Posted Speed Limit	

Witness Present? ☐ Yes ☑ No

Police/EMS/Fire Report Taken? ☐ Yes ☑ No ☐ Unknown

List each allegation made. Be as specific as possible and list affected components and detailed reasons for each allegation.

#	Allegation	Allegation Made By
1	I was driving 35 miles per hour down the street and the VEH violently slams on its own brakes due to the ABS system malfunctioning and randomly activating when it should not have causing the VEH to come to an abrudt and sudden halt. During the actual braking i was propelled forward and backwards with the seat belt on which caused injuries.	Claimant

IV. Occupants & Injuries

Source of Information

Incident Investigation Report

CAR #	[redacted]
Claimant	
VIN	5N1AT2MV8JC[redacted]

Legend for Section IV. Seating Position:



Occupant Name	[redacted]	DOB		Height	5'7
Address	[redacted] Saint Louis, MO [redacted] USA			Weight	225
Seating Position	Driver				
Seat Belts Worn	Lap + Shoulder Belt	Airbag Status			
Nature & Extent of Injuries	whiplash				

Occupant Name		DOB		Height	
Address				Weight	
Seating Position	Right Front				
Seat Belts Worn		Airbag Status			
Nature & Extent of Injuries					

Occupant Name		DOB		Height	
Address				Weight	
Seating Position	Left Rear				
Seat Belts Worn		Airbag Status			
Nature & Extent of Injuries					

Occupant Name		DOB		Height	
Address				Weight	
Seating Position	Center Rear				
Seat Belts Worn		Airbag Status			
Nature & Extent of Injuries					

Occupant Name		DOB		Height	
Address				Weight	
Seating Position	Right Rear				
Seat Belts Worn		Airbag Status			
Nature & Extent of Injuries					

Occupant Name		DOB		Height	
Address				Weight	
Seating Position					
Seat Belts Worn		Airbag Status			
Nature & Extent of Injuries					
Additional Passenger Info					

V. Other Property Damage

Source of Information	
Other Vehicle model year, make, model name	
Name, address, phone of other party involved	
Nature & Extent of other vehicle damage	

Nature & Extent of other property (other than motor vehicle) damage & Name of owner:

VI. Investigation Results

Date of vehicle inspection	12/04/2019
Location of inspection	Napleton St. Louis Nissan

Nature & Extent of damages to vehicle & estimated cost of repairs (Attach estimate if available):

No visible damage to vehicle body or interior

Have you located any prior repair orders? If yes, submit with IIR. ☑ Yes ☐ No

Photos taken by	Ray Wyland	# Photos	47

Observations/ Findings: Be as detailed as possible, put "Not Available" in sections that you are unable to inspect. Include observations and findings from test drives and Consult diagnostics.

Exterior/Body	Small crack in upper left corner of windshield. No other trauma to vehicle exterior or body. (Images 5523-5530)
Engine/ Transmission/ Drivetrain	No abnormalities found during inspection. (Images 5531-5339)
Underbody/ Suspension/ Steering/ Wheels & Tires	No abnormalities found during inspection.
Interior Observations/ Seats/ Instrument Panel/ Headliner/ Trim	No abnormalities found during inspection. (Images 5543-5536)
Seat Belts/ Child Restraints (if applicable)	No abnormalities found during inspection. Verified that seat belt locks when pulled. Verified that seat belt can be fully extended. Verified proper operation of the seat belt buckle and buckle switch. (Images 5546, 5556, and 5561)

Incident Investigation Report

CAR #	[redacted]
Claimant	
VIN	5N1AT2MV8JC[redacted]

Air Bags: None deployed (Images 5443, 5445, and 5555)

Additional Observations/ Findings: (describe any inspection items not covered under headings above; ie. vehicle test drive with customer, site observations, etc.)

None

Summary: List factual inspection findings pertaining to each allegation made by claimant. Ensure proper IIR supplements are filled out.

*Ensure to address each allegation made by claimant in Section III.

#	Allegation	Factual Findings
1	I was driving 35 miles per hour down the street and the VEH violently slams on its own brakes due to the ABS system malfunctioning and randomly activating when it should not have causing the VEH to come to an abrudt and sudden halt. During the actual braking i was propelled forward and backwards with the seat belt on which caused injuries.	Performed full system diagnostic test. No DTC's found in any system. Found one record of FEB activation at 9,309 miles. Inspected seat belts and verified that seat belts lock properly when pulled. Verified that seat belt buckle stays connected when pulled. Verified proper operation of the seat belt buckle switch. Verified that seat belt is able to be fully extended.

Have alleged defective parts been removed from vehicle? ☐ Yes ☑ No

Reporter's Signature Ray Wyland

Reporter's Name & Region Ray Wyland

Incident Investigation Report

CAR # [redacted]
Claimant
VIN 5N1AT2MV8JC[redacted]

IIR Supplement: Advanced Technology Checklist

I. Vehicle equipped with

System	System Status at Inspection
FORWARD	
Forward Collision Warning (FCW)	☑ ON ☐ OFF ☐ Not Equipped ☐ Could not determine
Automatic Emergency Braking (AEB)	☑ ON ☐ OFF ☐ Not Equipped ☐ Could not determine
Predictive Forward Collision Warning (PFCW)	☐ ON ☐ OFF ☑ Not Equipped ☐ Could not determine
Intelligent Brake Assist (IBA)	☐ ON ☐ OFF ☑ Not Equipped ☐ Could not determine
Intelligent Cruise Control (ICC)	☑ ON ☐ OFF ☐ Not Equipped ☐ Could not determine
Distance Control Assist (DCA)	☐ ON ☐ OFF ☑ Not Equipped ☐ Could not determine
LANE	
Lane Departure Warning (LDW)	☐ ON ☐ OFF ☑ Not Equipped ☐ Could not determine
Lane Departure Prevention (LDP)	☐ ON ☐ OFF ☑ Not Equipped ☐ Could not determine
Active Lane Control (ALC)	☐ ON ☐ OFF ☑ Not Equipped ☐ Could not determine
BLIND SPOT	
Blind Spot Warning (BSW)	☑ ON ☐ OFF ☐ Not Equipped ☐ Could not determine
Blind Spot Intervention (BSI)	☐ ON ☐ OFF ☑ Not Equipped ☐ Could not determine
Back-up Collision Intervention (BCI)	☐ ON ☐ OFF ☑ Not Equipped ☐ Could not determine
Rear Cross Traffic Alert (RCTA)	☐ ON ☐ OFF ☑ Not Equipped ☐ Could not determine
ADDITIONAL	
Rear Automatic Braking (RAB)	☐ ON ☐ OFF ☑ Not Equipped ☐ Could not determine
Park Assist Technologies	☐ ON ☐ OFF ☑ Not Equipped ☐ Could not determine
ProPILOT ASSIST	☐ ON ☐ OFF ☑ Not Equipped ☐ Could not determine

Other (describe)	null
Comments	null

II. Diagnostic Download and EDR Data

Instructions:

1. Perform full diagnostic download of vehicle
2. If vehicle was involved in a collision (even without air bag deployment), download EDR data.
3. Submit downloaded data with report.

Incident Investigation Report

CAR # [redacted]
Claimant
VIN 5N1AT2MV8JC[redacted]

	Yes	No	Comments
Full diagnostic download included in report?	☑	☐	No DTC's found in any system
EDR download included in report?	☑	☐	No CDR data stored.

III. Sensor and ECM Visual Inspection

If Diagnostic results returned DTCs or diagnostic could not be performed, perform the following visual inspection.

Yes	No		Comments
☐	☑	Obstructions to camera? (ie. dirt, stickers, etc.)	N/A - Not equipped
☐	☑	Physical damage to camera? (ie. cracks)	N/A - Not equipped
☐	☑	Obstructions to radar sensor units? (ie. dirt, stickers, etc.)	No obstructions
☐	☑	Physical damage to radar sensor units? (ie. cracks)	No physical damage to radar sensor
☑	☐	Electrical connection to radar module firmly seated?	Radar sensor connector fully seated
☐	☑	Electrical connection to camera module firmly seated?	N/A - Not equipped

End of Form

Incident Investigation Report

CAR #	[redacted]
Claimant	
VIN	5N1AT2MV4JC[redacted]

Supplements

Check all of the supplements that apply:

- ☐ Restraint System Checklist
- ☐ Brake Checklist
- ☐ U/A Checklist
- ☐ Transmission Checklist
- ☐ Thermal Checklist
- ☐ Steering Checklist
- ☑ Advanced Technology

I. CLAIMANT

Claimant Name		DOB		Day Phone	
Address				Eve. Phone	
City		State		Zip Code	Country: United States
Driver Name	[redacted]	DOB	[redacted]	Day Phone	[redacted]
Address	[redacted] Dixon, MO [redacted]			Eve. Phone	[redacted]
City		State		Zip Code	Country
Owner Name	[redacted]	DOB	[redacted]	Day Phone	[redacted]
Address	[redacted] Dixon, MO [redacted]			Eve. Phone	[redacted]
City		State		Zip Code	Country

Who notified NNA of incident? | CAR# [redacted]

If represented, claimant's attorney name, address, phone:

II. Vehicle

Model Year	2018	Model Name	ROGUE	Mfg. Date	11/22/2017	VIN	5N1AT2MV4JC[redacted]
Mileage	21432	License #				State	MO

Special equipment & accessories

List all recalls and service campaigns applicable to VIN in table below:

Number	Description	Status	Date
1	Field Service Action: PC637 ROGUE RADAR ADAS REPRO	Closed	09/07/2018

III. Description of Incident & Claim

Source of Information	driver	Incident Date	02/25/2020	Time	10:38:00 AM

Location of Incident (describe fully): I-44 at first Lebanon exit coming from Springfield.

Weather Conditions (Rain/Snow/Dry/Etc.): Clear

Vision obstruction (describe)

Temperature at time of incident: 37F

Parking location prior to time of incident

Overnight temperature prior to incident: 33F

Length of time parked

Ice/Snow accumulation on vehicle? ☐ Yes ☑ No

Amount of Ice/Snow: None

Ice location on Vehicle (upper surface, underbody, etc.)

Claimant's description of incident and statement of cause (be as detailed as possible):

Sequence of Events (according to claimant): C stated C was driving on I-44 at about 70 MPH with nothing in front of vehicle. C stated suddenly the veh stopped on its own. C stated there was no warning lights or anything. C stated C and husband in the passenger seat were flung forward, but was restrained by the seat belt.

Relation to Roadway (on-road, off-road, left side, right side)

Number of times incident occurred

Driver Action (braking, steering, etc.)

Special Circumstances

Actions taken after incident and results of those actions

Vehicle Estimated Speed | Source | Posted Speed Limit

Other Vehicle Estimated Speed | Source | Posted Speed Limit

Witness Present? ☐ Yes ☑ No

Police/EMS/Fire Report Taken? ☐ Yes ☑ No ☐ Unknown

List each allegation made. Be as specific as possible and list affected components and detailed reasons for each allegation.

#	Allegation	Allegation Made By
1	C stated C was driving on I-44 at about 70 MPH with nothing in front of vehicle. C stated suddenly the veh stopped on its own. C stated there was no warning lights or anything. C stated C and husband in the passenger seat were flung forward, but was restrained by the seat belt.	Claimant

IV. Occupants & Injuries

Source of Information: driver

Legend for Section IV. Seating Position:



Incident Investigation Report

CAR # [redacted]
Claimant
VIN 5N1AT2MV4JC[redacted]

Occupant Name	[redacted]	DOB		Height	5'7
Address	[redacted] Dixon, MO [redacted]			Weight	175
Seating Position	Driver				
Seat Belts Worn	Lap + Shoulder Belt	Airbag Status	Airbag not deployed		
Nature & Extent of Injuries					

Occupant Name	[redacted]	DOB		Height	6'2
Address				Weight	250
Seating Position	Right Front				
Seat Belts Worn	Lap + Shoulder Belt	Airbag Status	Airbag not deployed		
Nature & Extent of Injuries					

Occupant Name		DOB		Height	
Address				Weight	
Seating Position	Left Rear				
Seat Belts Worn		Airbag Status			
Nature & Extent of Injuries					

Occupant Name		DOB		Height	
Address				Weight	
Seating Position	Center Rear				
Seat Belts Worn		Airbag Status			
Nature & Extent of Injuries					

Occupant Name		DOB		Height	
Address				Weight	
Seating Position	Right Rear				
Seat Belts Worn		Airbag Status			
Nature & Extent of Injuries					

Occupant Name		DOB		Height	
Address				Weight	
Seating Position					
Seat Belts Worn		Airbag Status			
Nature & Extent of Injuries					

Additional Passenger Info

V. Other Property Damage

Source of Information

Other Vehicle model year, make, model name

Name, address, phone of other party involved

Nature & Extent of other vehicle damage

Nature & Extent of other property (other than motor vehicle) damage & Name of owner:

VI. Investigation Results

Date of vehicle inspection	03/06/2020
Location of inspection	Al West Nissan - Rolla, MO

Nature & Extent of damages to vehicle & estimated cost of repairs (Attach estimate if available):

No damage found

Have you located any prior repair orders? If yes, submit with IIR. ☑ Yes ☐ No

Photos taken by DTS-Ray Wyland # Photos 41

Observations/ Findings: Be as detailed as possible, put "Not Available" in sections that you are unable to inspect. Include observations and findings from test drives and Consult diagnostics.

Exterior/Body	No damage found. No abnormalities found. (Images 5690-5699)
Engine/ Transmission/ Drivetrain	No abnormalities found. (Images 5700-5706)
Underbody/ Suspension/ Steering/ Wheels & Tires	No abnormalities found.
Interior Observations/ Seats/ Instrument Panel/ Headliner/ Trim	No abnormalities found. (Images 5709-5722)
Seat Belts/ Child Restraints (if applicable)	None deployed. No abnormalities found. (Images 5709-5717)
Air Bags	None deployed. No abnormalities found. (Images 5709-5722)

Additional Observations/ Findings: (describe any inspection items not covered under headings above; ie. vehicle test drive with customer, site observations, etc.)

N/A

Incident Investigation Report

CAR #	[redacted]
Claimant	
VIN	5N1AT2MV4JC[redacted]

Summary: List factual inspection findings pertaining to each allegation made by claimant. Ensure proper IIR supplements are filled out.

*Ensure to address each allegation made by claimant in Section III.

#	Allegation	Factual Findings
1	C stated C was driving on I-44 at about 70 MPH with nothing in front of vehicle. C stated suddenly the veh stopped on its own. C stated there was no warning lights or anything. C stated C and husband in the passenger seat were flung forward, but was restrained by the seat belt.	Performed full system diagnostic test. No current DTC's found in any system. Found one record of FEB activation at 8,373 miles. Inspected seat belts and verified that seat belts lock properly when pulled. Verified that seat belt buckle stays connected when pulled. Verified proper operation of the seat belt buckle switch. Verified that seat belt is able to be fully extended.

Have alleged defective parts been removed from vehicle? ☐ Yes ☑ No

Reporter's Signature Ray Wyland

Reporter's Name & Region Ray Wyland

IIR Supplement: Advanced Technology Checklist

I. Vehicle equipped with

System	System Status at Inspection
FORWARD	
Forward Collision Warning (FCW)	☑ ON ☐ OFF ☐ Not Equipped ☐ Could not determine
Automatic Emergency Braking (AEB)	☑ ON ☐ OFF ☐ Not Equipped ☐ Could not determine
Predictive Forward Collision Warning (PFCW)	☐ ON ☐ OFF ☑ Not Equipped ☐ Could not determine
Intelligent Brake Assist (IBA)	☐ ON ☐ OFF ☑ Not Equipped ☐ Could not determine
Intelligent Cruise Control (ICC)	☑ ON ☐ OFF ☐ Not Equipped ☐ Could not determine
Distance Control Assist (DCA)	☐ ON ☐ OFF ☑ Not Equipped ☐ Could not determine
LANE	
Lane Departure Warning (LDW)	☐ ON ☐ OFF ☑ Not Equipped ☐ Could not determine
Lane Departure Prevention (LDP)	☐ ON ☐ OFF ☑ Not Equipped ☐ Could not determine
Active Lane Control (ALC)	☐ ON ☐ OFF ☑ Not Equipped ☐ Could not determine
BLIND SPOT	
Blind Spot Warning (BSW)	☑ ON ☐ OFF ☐ Not Equipped ☐ Could not determine
Blind Spot Intervention (BSI)	☐ ON ☐ OFF ☑ Not Equipped ☐ Could not determine
Back-up Collision Intervention (BCI)	☐ ON ☐ OFF ☑ Not Equipped ☐ Could not determine
Rear Cross Traffic Alert (RCTA)	☐ ON ☐ OFF ☑ Not Equipped ☐ Could not determine
ADDITIONAL	
Rear Automatic Braking (RAB)	☐ ON ☐ OFF ☑ Not Equipped ☐ Could not determine
Park Assist Technologies	☐ ON ☐ OFF ☑ Not Equipped ☐ Could not determine
ProPILOT ASSIST	☐ ON ☐ OFF ☑ Not Equipped ☐ Could not determine

Other (describe)	N/A
Comments	N/A

II. Diagnostic Download and EDR Data

Instructions:

1. Perform full diagnostic download of vehicle
2. If vehicle was involved in a collision (even without air bag deployment), download EDR data.
3. Submit downloaded data with report.

Incident Investigation Report

CAR # [redacted]
Claimant
VIN 5N1AT2MV4JC[redacted]

	Yes	No	Comments
Full diagnostic download included in report?	☑	☐	No ICC/ADAS DTC's stored.
EDR download included in report?	☑	☐	No CDR data stored.

III. Sensor and ECM Visual Inspection

If Diagnostic results returned DTCs or diagnostic could not be performed, perform the following visual inspection.

Yes	No		Comments
☐	☑	Obstructions to camera? (ie. dirt, stickers, etc.)	Vehicle not equipped with windshield camera
☐	☑	Physical damage to camera? (ie. cracks)	Vehicle not equipped with windshield camera
☐	☑	Obstructions to radar sensor units? (ie. dirt, stickers, etc.)	No obstruction to radar unit/distance sensor
☐	☑	Physical damage to radar sensor units? (ie. cracks)	No physical damage to radar unit/distance sensor
☑	☐	Electrical connection to radar module firmly seated?	Radar unit/distance sensor electrical connector fully seated.
☐	☑	Electrical connection to camera module firmly seated?	Vehicle not equipped with windshield camera.

End of Form

RO Number	RO Date	Dealer Name	Mileage
[redacted]	02/24/2020	AL WEST NISSAN	21,076

Operation Code	Operation Description	PNC	PNC Description	Sublet
NODPPX	NO DEFECT FOUND - SECTION PP	NODEF	NO DEFECT FOUND	0.00

RO Number	RO Date	Dealer Name	Mileage
[redacted]	02/14/2020	AL WEST NISSAN	20,438

Operation Code	Operation Description	PNC	PNC Description	Sublet
YW15AA	OIL AND FILTER CHANGE, ROTATE TIRES	MAINT	NEW MAINTENANCE PRODUCTS	0.00

Part Number	Part Description
1520865F0E	OIL FILTER
11026JA00A	WASHER DRAIN
101	ENGINE OIL

RO Number	RO Date	Dealer Name	Mileage
[redacted]	10/29/2019	AL WEST NISSAN	15,643

Operation Code	Operation Description	PNC	PNC Description	Sublet
YW15AA	OIL AND FILTER CHANGE, ROTATE TIRES	MAINT	NEW MAINTENANCE PRODUCTS	0.00

Part Number	Part Description
11026JA00A	WASHER DRAIN
1520865F0E	OIL FILTER
101	ENGINE OIL

RO Number	RO Date	Dealer Name	Mileage
[redacted]	07/12/2019	AL WEST NISSAN	10,460

Operation Code	Operation Description	PNC	PNC Description	Sublet
YW15AA	OIL AND FILTER CHANGE, ROTATE TIRES	MAINT	NEW MAINTENANCE PRODUCTS	0.00

Part Number	Part Description
1520865F0E	OIL FILTER
11026JA00A	WASHER DRAIN
101	ENGINE OIL

RO Number	RO Date	Dealer Name	Mileage
66709A	01/31/2019	AL WEST NISSAN	4,833

Operation Code	Operation Description	PNC	PNC Description	Sublet
YW15AA	OIL AND FILTER CHANGE, ROTATE TIRES	MAINT	NEW MAINTENANCE PRODUCTS	0.00

Part Number	Part Description
11026JA00A	WASHER DRAIN
1520865F0E	OIL FILTER
101	ENGINE OIL

RO Number	RO Date	Dealer Name	Mileage
[redacted]	08/29/2018	AL WEST NISSAN	63,550

Operation Code	Operation Description	PNC	PNC Description	Sublet
PC6371	REPROGRAM FEB RADAR AND ADAS	PC637	RADAR & ADAS REPROGRAM	0.00

Incident Investigation Report

CAR #	[redacted]
Claimant	[redacted]
VIN	JN8AT2MV1KW[redacted]

Supplements

Check all of the supplements that apply:

- ☐ Restraint System Checklist
- ☐ Brake Checklist
- ☐ U/A Checklist
- ☐ Transmission Checklist
- ☐ Thermal Checklist
- ☐ Steering Checklist
- ☑ Advanced Technology

I. CLAIMANT

Claimant Name	[redacted]	DOB	[redacted]	Day Phone	[redacted]
Address	[redacted]			Eve. Phone	[redacted]
City	Daniels	State	WV	Zip Code	[redacted]
Country	United States				

Driver Name	[redacted]	DOB	[redacted]	Day Phone	[redacted]
Address	959 Grandview Rd			Eve. Phone	[redacted]
City	Daniels	State	WV	Zip Code	[redacted]
Country	United States				

Owner Name	[redacted]	DOB	[redacted]	Day Phone	[redacted]
Address	[redacted] Daniels, WV [redacted] USA			Eve. Phone	[redacted]
City	Daniels	State	WV	Zip Code	[redacted]
Country	United States				

Who notified NNA of incident?	Customer	CAR#	[redacted]
If represented, claimant's attorney name, address, phone:	N/A		

II. Vehicle

Model Year	2019	Model Name	ROGUE	Mfg. Date	10/23/2018	VIN	JN8AT2MV1KW[redacted]
Mileage	25945	License #	8ZU 846	State	WV		
Special equipment & accessories							

List all recalls and service campaigns applicable to VIN in table below:

Number	Description	Status	Date
1	R1911 REAR VISIBILITY SYSTEM // R19110 REPROGRAM AUDIO/AU CONTROL UNIT	Closed	12/13/2019

III. Description of Incident & Claim

Source of Information	Claimants statement	Incident Date	02/16/2020	Time	03:00:00 PM
Location of Incident (describe fully)	Beaver Bypass Pharmacy parking lot in Beaver WV.				
Weather Conditions (Rain/Snow/Dry/Etc.)	N/A				

Vision obstruction (describe)	N/A		
Temperature at time of incident	N/A	Parking location prior to time of incident	N/A
Overnight temperature prior to incident	N/A	Length of time parked	N/A

Ice/Snow accumulation on vehicle? ☐ Yes ☑ No

Amount of Ice/Snow	N/A	Ice location on Vehicle (upper surface, underbody, etc.)	N/A

Claimant's description of incident and statement of cause (be as detailed as possible):

Sequence of Events (according to claimant)	C was approaching entrance to pharmacy when the vehicle suddenly stopped on its own and C hit the curb causing damage to the vehicle. C stated there was nothing in front of veh.		
Relation to Roadway (on-road, off-road, left side, right side)	Private parking lot	Number of times incident occurred	1
Driver Action (braking, steering, etc.)	N/A		
Special Circumstances	N/A		
Actions taken after incident and results of those actions	N/A		

Vehicle Estimated Speed	N/A	Source	N/A	Posted Speed Limit	N/A
Other Vehicle Estimated Speed	N/A	Source	N/A	Posted Speed Limit	N/A

Witness Present? ☐ Yes ☑ No

Police/EMS/Fire Report Taken? ☐ Yes ☑ No ☐ Unknown

List each allegation made. Be as specific as possible and list affected components and detailed reasons for each allegation.

#	Allegation	Allegation Made By
1	AEB unexpectedly activated causing driver to hit a curb.	Claimant

IV. Occupants & Injuries

Source of Information: Claimants statement

Legend for Section IV. Seating Position:



Occupant Name	[redacted]	DOB	[redacted]	Height	4'11
Address	[redacted]			Weight	112
Seating Position	Driver				

Incident Investigation Report

CAR #	[redacted]
Claimant	[redacted]
VIN	JN8AT2MV1KW[redacted]

Seat Belts Worn	Lap + Shoulder Belt	Airbag Status	Airbag not deployed
Nature & Extent of Injuries	N/A		

Occupant Name	No passenger	DOB		Height	
Address				Weight	
Seating Position	Right Front				
Seat Belts Worn		Airbag Status	Airbag not deployed		
Nature & Extent of Injuries					

Occupant Name	No passenger	DOB		Height	
Address				Weight	
Seating Position	Left Rear				
Seat Belts Worn		Airbag Status	Airbag not deployed		
Nature & Extent of Injuries					

Occupant Name	No passenger	DOB		Height	
Address				Weight	
Seating Position	Center Rear				
Seat Belts Worn		Airbag Status			
Nature & Extent of Injuries					

Occupant Name	[redacted]	DOB		Height	
Address	[redacted] Daniels, WV [redacted]			Weight	
Seating Position	Right Rear				
Seat Belts Worn	Child Restraint	Airbag Status	Airbag not deployed		
Nature & Extent of Injuries	bit tongue				

Occupant Name		DOB		Height	
Address				Weight	
Seating Position	No passenger				
Seat Belts Worn		Airbag Status			
Nature & Extent of Injuries					

Additional Passenger Info	N/A

Incident Investigation Report

CAR #	[redacted]
Claimant	[redacted]
VIN	JN8AT2MV1KW[redacted]

V. Other Property Damage

Source of Information	N/A
Other Vehicle model year, make, model name	N/A
Name, address, phone of other party involved	N/A
Nature & Extent of other vehicle damage	N/A

Nature & Extent of other property (other than motor vehicle) damage & Name of owner:

N/A

VI. Investigation Results

Date of vehicle inspection	03/31/2020
Location of inspection	Lewis Nissan parking lot (dealer closed due to COVID 19

Nature & Extent of damages to vehicle & estimated cost of repairs (Attach estimate if available):

Damage to the front bumper cover. DTS observed steering wheel off center during road test. Estimate not provided.

Have you located any prior repair orders? If yes, submit with IIR. ☐ Yes ☑ No

Photos taken by	Bill McRae	# Photos	85

Observations/ Findings: Be as detailed as possible, put "Not Available" in sections that you are unable to inspect. Include observations and findings from test drives and Consult diagnostics.

Exterior/Body	Damage to front bumper cover. Mostly drivers side.
Engine/ Transmission/ Drivetrain	Operational
Underbody/ Suspension/ Steering/ Wheels & Tires	No shop access. DTS unable to lift vehicle. DTS did observe steering wheel off center during road test. Vehicle did not pull to left or right.
Interior Observations/ Seats/ Instrument Panel/ Headliner/ Trim	No damage
Seat Belts/ Child Restraints (if applicable)	Operational
Air Bags	Not deployed.

Additional Observations/ Findings: (describe any inspection items not covered under headings above; ie. vehicle test drive with customer, site observations, etc.)

N/A

Incident Investigation Report

CAR #	[redacted]
Claimant	[redacted]
VIN	JN8AT2MV1KW[redacted]

Summary: List factual inspection findings pertaining to each allegation made by claimant. Ensure proper IIR supplements are filled out.

*Ensure to address each allegation made by claimant in Section III.

#	Allegation	Factual Findings
1	AEB unexpectedly activated causing driver to hit a curb.	AEB warning lamp was not illuminated or flashing when the vehicle was first started.. There were no DTC's stored in ICC/ADAS, Laser Radar or Lane camera. The lane camera is securely seated in the mounting bracket and the electrical connector is firmly seated. The laser radar sensor is secure, the bracket shows no signs of trauma and the electrical connector is firmly seated. There is damage to the front bumper cover mainly on the left side. The vehicle was test driven. The steering wheel is off center indicating there may be and alignment adjustment out of specification. The vehicle did not pull left or right during test drive. ProPilot was engaged during the test drive and is operational. The AEB warning lamp was not illuminated or flashing during the test drive. The dealership was closed the date of inspection so the undercarriage could not be thoroughly inspected. There is an exhaust leak coming from the front of the vehicle. The transfer case was replaced for noise complaints after the event. Paperwork states the laser sensor was adjusted but there is no charge indicated. CIII+ data and CDR data is included in report.

Have alleged defective parts been removed from vehicle? ☐ Yes ☑ No

Reporter's Signature Bill McRae

Reporter's Name & Region Bill McRae, Midwest

Incident Investigation Report

CAR #	[redacted]
Claimant	[redacted]
VIN	JN8AT2MV1KW[redacted]

IIR Supplement: Advanced Technology Checklist

I. Vehicle equipped with

System	System Status at Inspection			
FORWARD				
Forward Collision Warning (FCW)	☑ ON	☐ OFF	☐ Not Equipped	☐ Could not determine
Automatic Emergency Braking (AEB)	☑ ON	☐ OFF	☐ Not Equipped	☐ Could not determine
Predictive Forward Collision Warning (PFCW)	☐ ON	☐ OFF	☐ Not Equipped	☑ Could not determine
Intelligent Brake Assist (IBA)	☐ ON	☐ OFF	☑ Not Equipped	☐ Could not determine
Intelligent Cruise Control (ICC)	☐ ON	☑ OFF	☐ Not Equipped	☐ Could not determine
Distance Control Assist (DCA)	☐ ON	☐ OFF	☑ Not Equipped	☐ Could not determine
LANE				
Lane Departure Warning (LDW)	☐ ON	☑ OFF	☐ Not Equipped	☐ Could not determine
Lane Departure Prevention (LDP)	☑ ON	☐ OFF	☐ Not Equipped	☐ Could not determine
Active Lane Control (ALC)	☐ ON	☐ OFF	☐ Not Equipped	☑ Could not determine
BLIND SPOT				
Blind Spot Warning (BSW)	☑ ON	☐ OFF	☐ Not Equipped	☐ Could not determine
Blind Spot Intervention (BSI)	☐ ON	☐ OFF	☐ Not Equipped	☑ Could not determine
Back-up Collision Intervention (BCI)	☑ ON	☐ OFF	☐ Not Equipped	☐ Could not determine
Rear Cross Traffic Alert (RCTA)	☑ ON	☐ OFF	☐ Not Equipped	☐ Could not determine
ADDITIONAL				
Rear Automatic Braking (RAB)	☑ ON	☐ OFF	☐ Not Equipped	☐ Could not determine
Park Assist Technologies	☑ ON	☐ OFF	☐ Not Equipped	☐ Could not determine
ProPILOT ASSIST	☐ ON	☑ OFF	☐ Not Equipped	☐ Could not determine

Other (describe)

Comments

II. Diagnostic Download and EDR Data

Instructions:

1. Perform full diagnostic download of vehicle
2. If vehicle was involved in a collision (even without air bag deployment), download EDR data.
3. Submit downloaded data with report.

Incident Investigation Report

CAR #	[redacted]
Claimant	[redacted]
VIN	JN8AT2MV1KW[redacted]

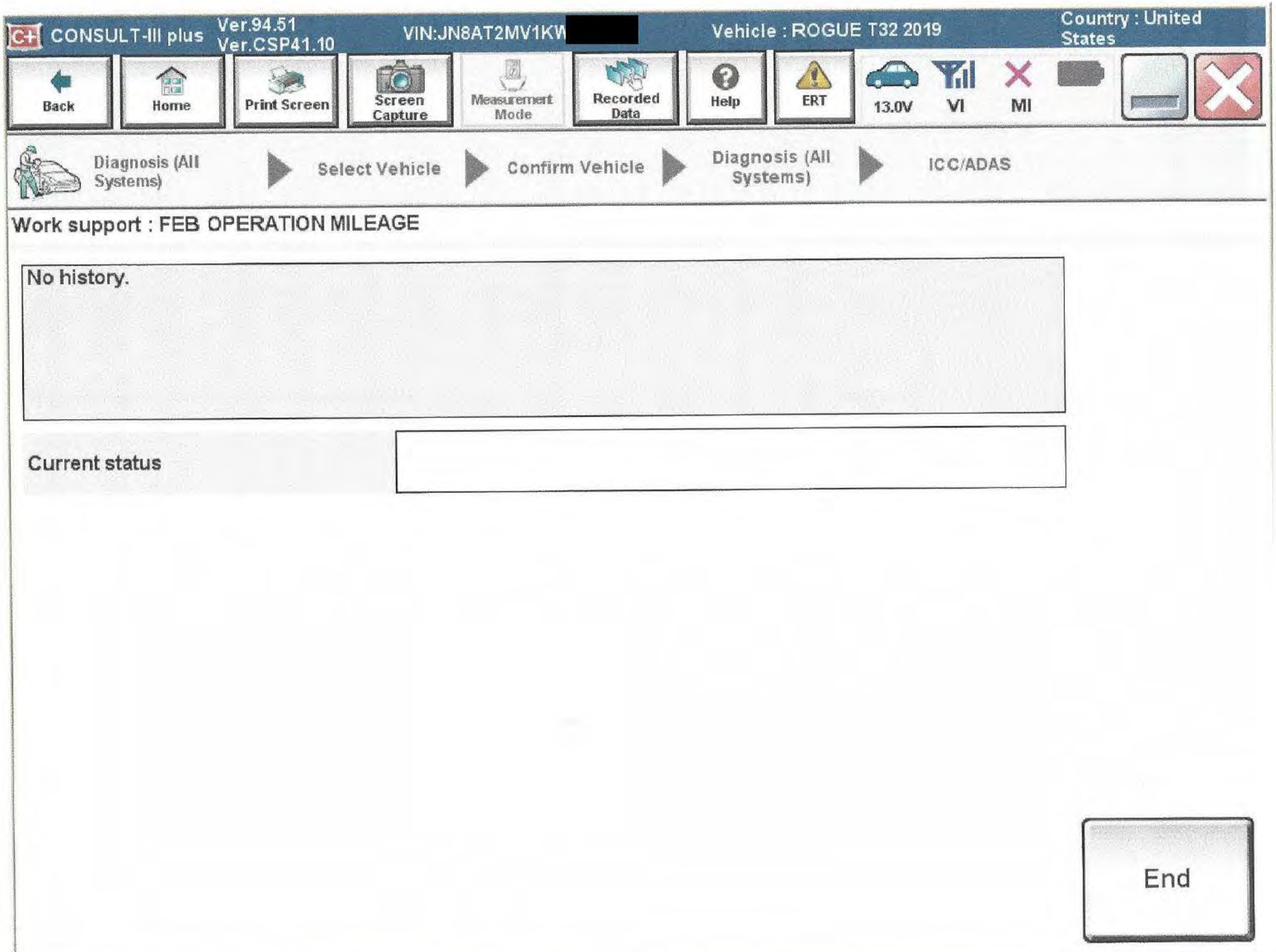
	Yes	No	Comments
Full diagnostic download included in report?	☑	☐	C3+ Self diagnostic results included
EDR download included in report?	☑	☐	CDR data with 1 event included

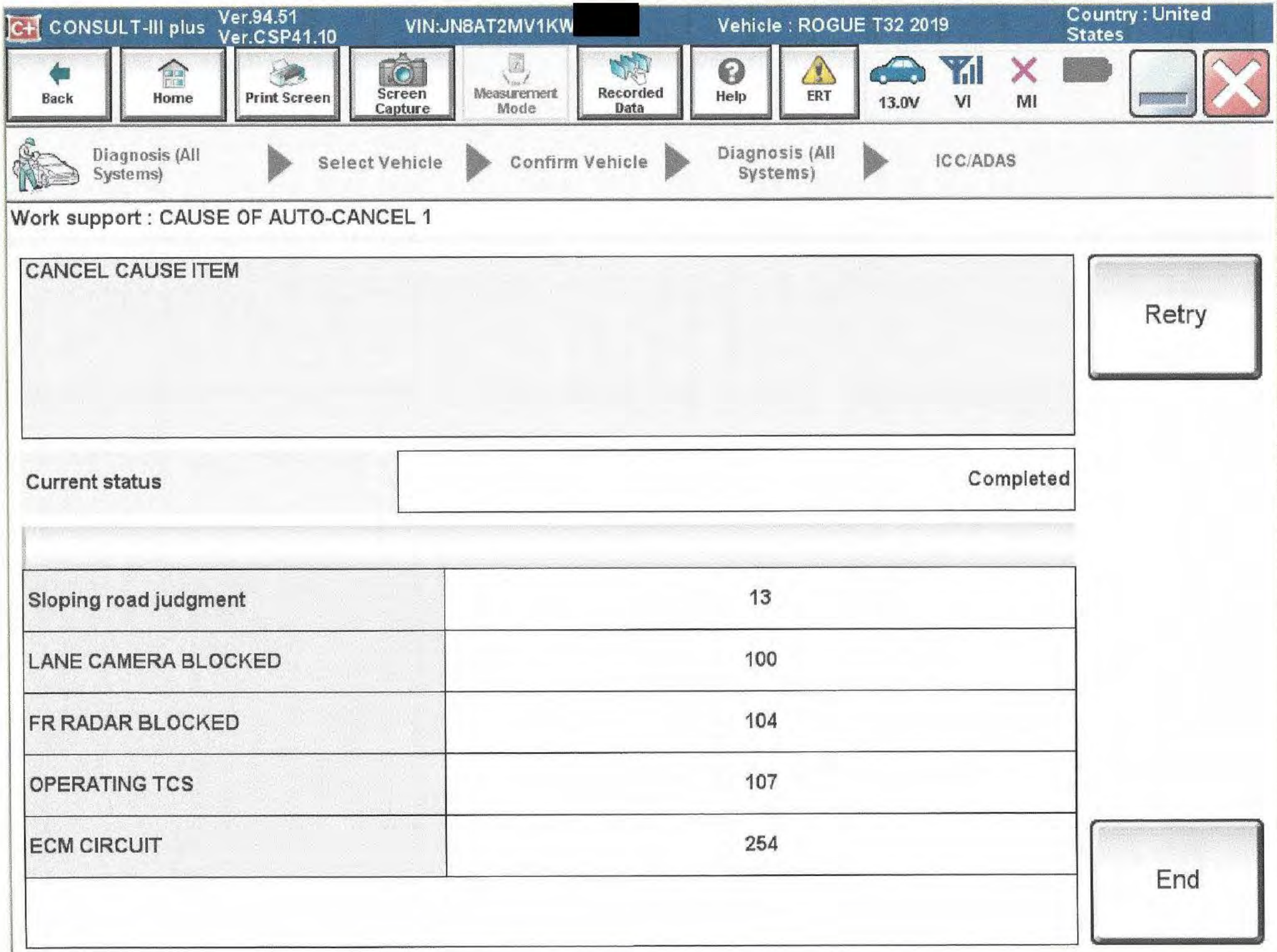
III. Sensor and ECM Visual Inspection

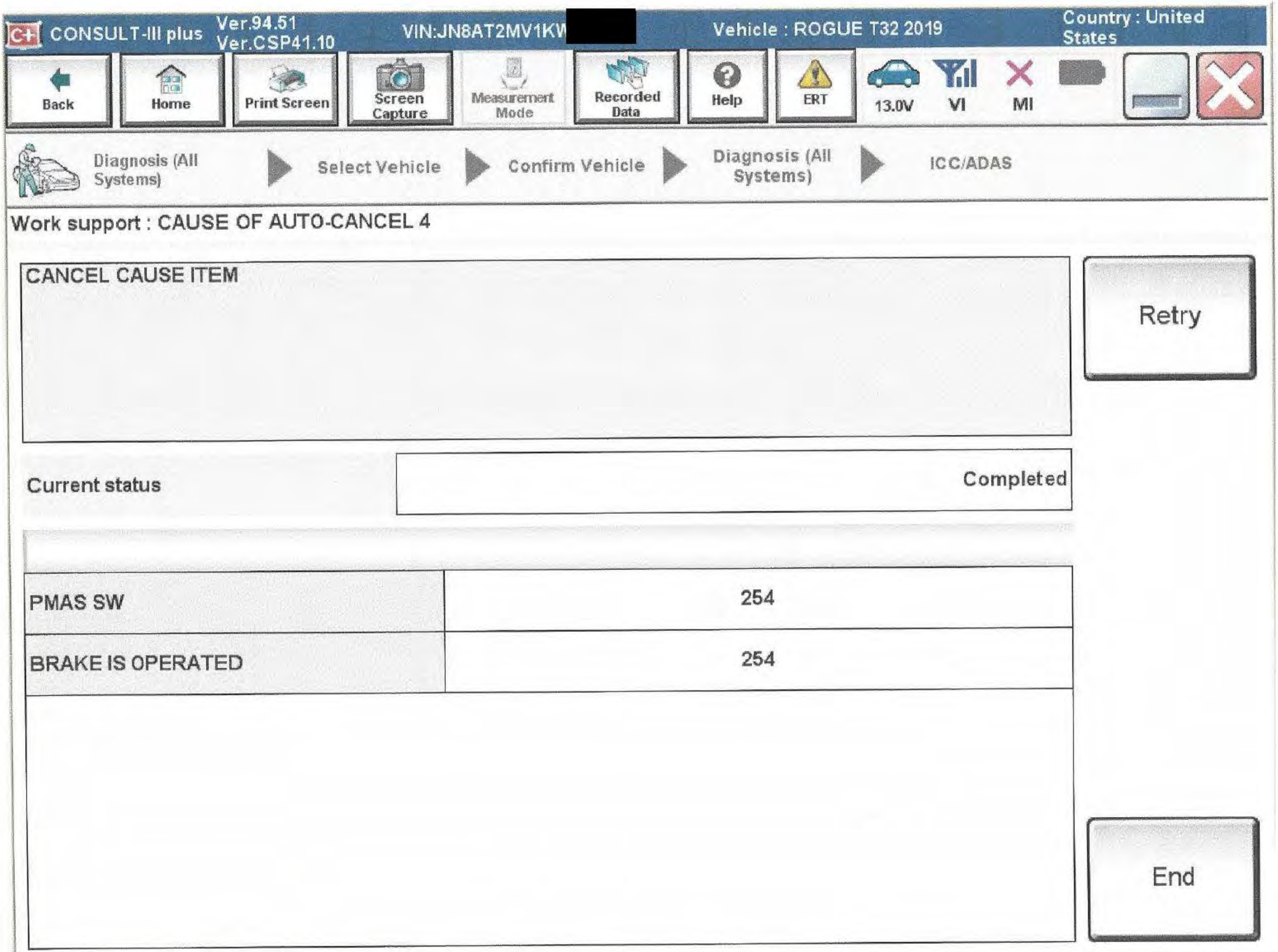
If Diagnostic results returned DTCs or diagnostic could not be performed, perform the following visual inspection.

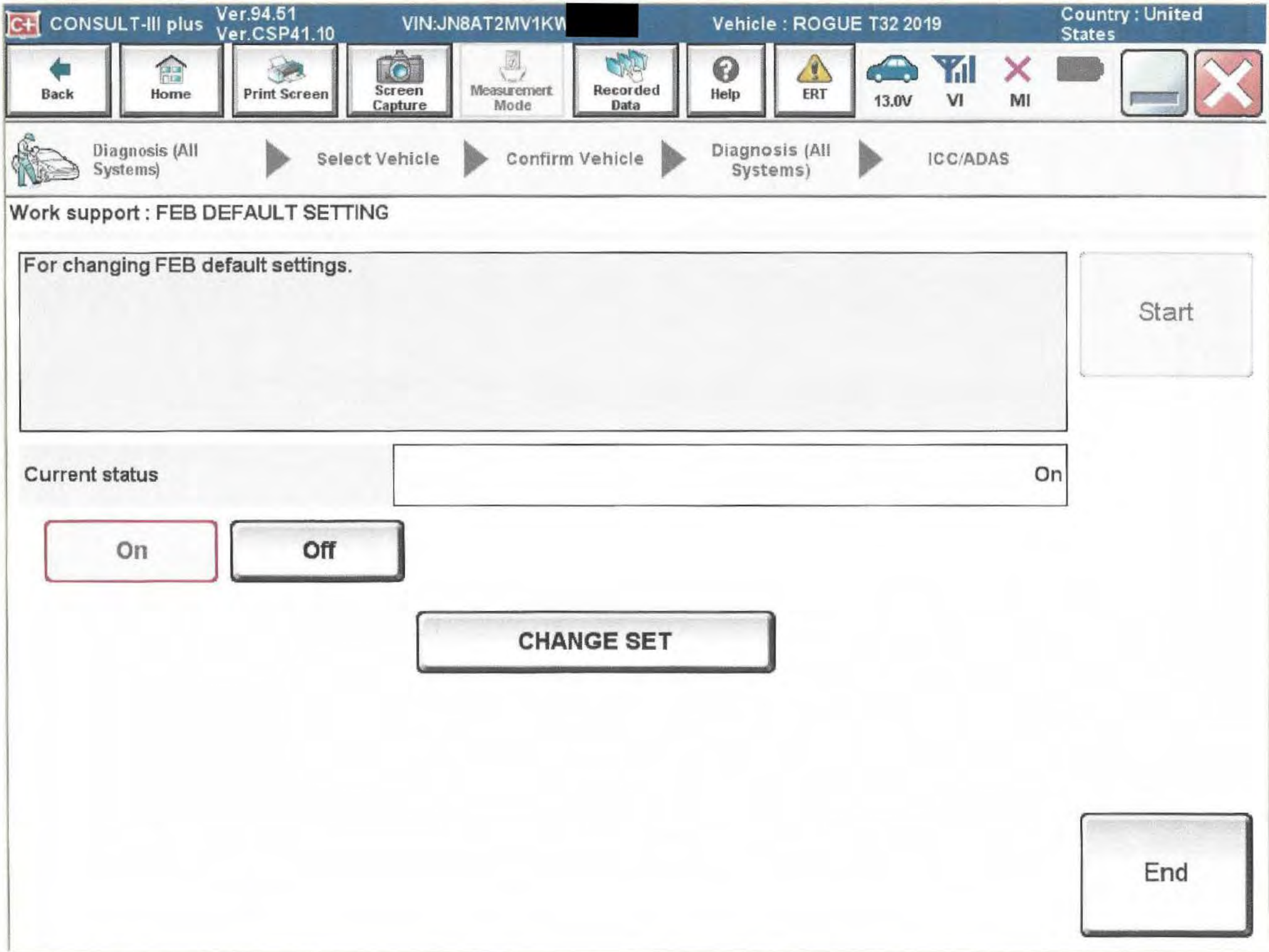
Yes	No		Comments
☐	☑	Obstructions to camera? (ie. dirt, stickers, etc.)	
☐	☑	Physical damage to camera? (ie. cracks)	
☐	☑	Obstructions to radar sensor units? (ie. dirt, stickers, etc.)	
☐	☑	Physical damage to radar sensor units? (ie. cracks)	
☑	☐	Electrical connection to radar module firmly seated?	
☑	☐	Electrical connection to camera module firmly seated?	

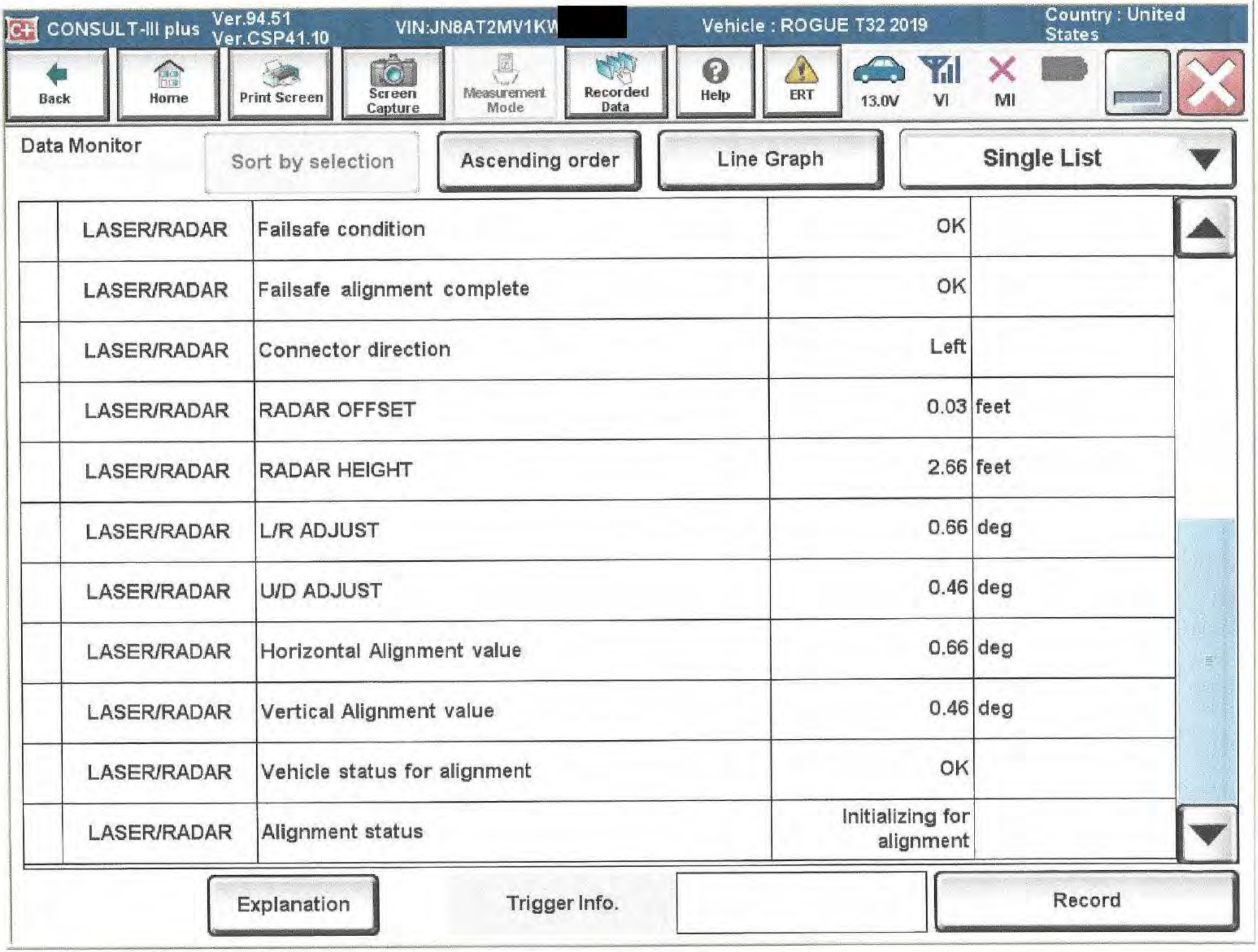
End of Form


CONSULT-III plus Ver.94.51 Ver.CSP41.10
VIN:JN8AT2MV1KW[redacted]
Vehicle : ROGUE T32 2019
Country : United States
Back
Home
Print Screen
Screen Capture
Measurement Mode
Recorded Data
Help
ERT
13.0V
VI
MI
Diagnosis (All Systems)
Select Vehicle
Confirm Vehicle
Diagnosis (All Systems)
ICC/ADAS
Work support : FEB OPERATION MILEAGE
No history.
Current status
End


CONSULT-III plus Ver.94.51 Ver.CSP41.10
VIN:JN8AT2MV1KW[redacted]
Vehicle : ROGUE T32 2019
Country : United States
Back
Home
Print Screen
Screen Capture
Measurement Mode
Recorded Data
Help
ERT
13.0V
VI
MI
Diagnosis (All Systems)
Select Vehicle
Confirm Vehicle
Diagnosis (All Systems)
ICC/ADAS
Work support : CAUSE OF AUTO-CANCEL 1
CANCEL CAUSE ITEM
Retry
Current status
Completed
Sloping road judgment 13
LANE CAMERA BLOCKED 100
FR RADAR BLOCKED 104
OPERATING TCS 107
ECM CIRCUIT 254
End


CONSULT-III plus Ver.94.51 Ver.CSP41.10
VIN:JN8AT2MV1KW[redacted]
Vehicle : ROGUE T32 2019
Country : United States
Back
Home
Print Screen
Screen Capture
Measurement Mode
Recorded Data
Help
ERT
13.0V
VI
MI
Diagnosis (All Systems)
Select Vehicle
Confirm Vehicle
Diagnosis (All Systems)
ICC/ADAS
Work support : CAUSE OF AUTO-CANCEL 4
CANCEL CAUSE ITEM
Retry
Current status
Completed
PMAS SW
254
BRAKE IS OPERATED
254
End


CONSULT-III plus Ver.94.51 Ver.CSP41.10
VIN:JN8AT2MV1KW[redacted]
Vehicle : ROGUE T32 2019
Country : United States
Back
Home
Print Screen
Screen Capture
Measurement Mode
Recorded Data
Help
ERT
13.0V
VI
MI
Diagnosis (All Systems)
Select Vehicle
Confirm Vehicle
Diagnosis (All Systems)
ICC/ADAS
Work support : FEB DEFAULT SETTING
For changing FEB default settings.
Start
Current status
On
On
Off
CHANGE SET
End


CONSULT-III plus Ver.94.51 Ver.CSP41.10
VIN:JN8AT2MV1KW[redacted]
Vehicle : ROGUE T32 2019
Country : United States
Back
Home
Print Screen
Screen Capture
Measurement Mode
Recorded Data
Help
ERT
13.0V
VI
MI
Data Monitor
Sort by selection
Ascending order
Line Graph
Single List
LASER/RADAR | Failsafe condition | OK |
LASER/RADAR | Failsafe alignment complete | OK |
LASER/RADAR | Connector direction | Left |
LASER/RADAR | RADAR OFFSET | 0.03 feet
LASER/RADAR | RADAR HEIGHT | 2.66 feet
LASER/RADAR | L/R ADJUST | 0.66 deg
LASER/RADAR | U/D ADJUST | 0.46 deg
LASER/RADAR | Horizontal Alignment value | 0.66 deg
LASER/RADAR | Vertical Alignment value | 0.46 deg
LASER/RADAR | Vehicle status for alignment | OK |
LASER/RADAR | Alignment status | Initializing for alignment |
Explanation
Trigger Info.
Record

SYSTEM	PART NUMBER	DTC	Detailed Information	TIME
SONAR	285387FM2B	B2724-23	SONAR CONTROL UNIT	PAST
ENGINE	23710-7FM3A	No DTC		
ABS	47660-7FM4C	No DTC		
METER/M&A	24810-7FM0A	No DTC		
BCM	284B27FL1A	No DTC		
AIR BAG	98820-7FM0A	No DTC		
ICC/ADAS	284E7-7FL2C	No DTC		
TRANSMISSION	31036-7FM1A	No DTC		
MULTI AV	259158FM0B	No DTC		
EHS/PKB	36032-6FL0C	No DTC		
EPS/DAST 3	28504-7FR2A	No DTC		
IPDM E/R	284B7-5NA0B	No DTC		
AIR PRESSURE MONITOR	284B24BAA0	No DTC		
LASER/RADAR	284385HK3A	No DTC		
AUTO DRIVE POS.	28565-6FL2B	No DTC		
ALL MODE AWD/4WD	41650-4BA3A	No DTC		
LANE CAMERA	284G37FW0B	No DTC		
CAN GATEWAY	284D24BA0A	No DTC		
AUTO BACK DOOR	284G4-4BA5A	No DTC		
Side radar (Rear left)	284K1-6FL0A	No DTC		
Side radar (Rear right)	284K0-6FL0A	No DTC		
AVM	284A1-7FH1B	No DTC		
CHASSIS CONTROL	476A07FW0A	No DTC		
ICC/ADAS 2	284P17FL9E	No DTC		

SYSTEM	PART NUMBER	DTC	Detailed Information	TIME
6ch CAN GATEWAY	284U26HE0A	No DTC		