

INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

## Quality Monitoring Report



<b>QMR Id</b> QMR [REDACTED]	<b>Created By</b> gbor	<b>Report Date</b> 09/13/2017	<b>Last Updated</b> 09/13/2017	<b>Reg-Zn-Dst</b> [REDACTED]	<b>Dealer</b> 140243
<b>Section</b> Electrical	<b>Sub Section</b> Air Bag				
<b>VIN</b> JF2SJAEC4H [REDACTED]	<b>Engine #</b> --	<b>Trans #</b> --	<b>Mileage</b> 1000		
<b>Failure Code</b> [REDACTED]	<b>Failure Date</b> 09/12/2017	<b>Failed Part #</b> --	<b>Technician Duplicated Condition?</b> N		
<b>R/O Number</b> --	<b>Rollover</b> N	<b>Fire</b> N	<b>Accident</b> N	<b>Injury</b> N	<b>Death</b> N
					<b>Property Damage</b> N
<b>DTC Code(s)</b> B1650					
<b>Reporter Name</b> [REDACTED]	<b>Reporter Email</b> [REDACTED]	<b>Reporter Phone Number</b> --			

**Customer's Description of Complaint**

CS-Telematics show that the vehicle has B1650 DTC stored in system.

**Technician's Findings and Repair**

FSE was asked to inform retailer to add note to DMS system when vehicle is next in for service to check and diagnose DTC B1650. Retailer added the note to DMS and will monitor the situation. Retailer will report when the vehicle is diagnosed.

**Attachments**

No Attachments Found

<b>VIN Remainder</b> JF2SJAEC4HH [REDACTED]	<b>Warranty Start Date</b> 09/08/2016	<b>Production Date</b> 07/26/2016	<b>Car Line</b> Forester
<b>Original Engine #</b> [REDACTED]	<b>Trans. Type Desc</b> Continuously Variable Transmission	<b>Model Year</b> 2017	<b>Model Code</b> HFF
<b>Color</b> CBS	<b>Options</b> 13	<b>Emission Spec</b> C	<b>Turbo</b> N
<b>Engine Size</b> 2.5	<b>Original Trans #</b> [REDACTED]		

