

Quality Monitoring Report



QMR Id QMR [REDACTED]	Created By dzwa	Report Date 09/05/2017	Last Updated 09/05/2017	Reg-Zn-Dst [REDACTED]	Dealer 070578
Section Electrical	Sub Section Air Bag				
VIN JF2SJADCXG [REDACTED]	Engine # --	Trans # --	Mileage 12008		
Failure Code VRH39	Failure Date 08/16/2017	Failed Part # --	Technician Duplicated Condition? Y		
R/O Number 239490	Rollover N	Fire N	Accident Injury N N	Death N	Property Damage N

DTC Code(s)

[REDACTED]

Reporter Name [REDACTED]	Reporter Email [REDACTED]	Reporter Phone Number --
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Customer's Description of Complaint

C/S the airbag light comes on intermittently.

Technician's Findings and Repair

Tech inspected the seat, there were no signs of anything spilled on the seat, and the customer stated there was nothing on the seat when the light came on. Tech followed the trouble tree for the DTC. Tech found the owner's manual stuffed under the seat pushing on the ODS module connector causing an intermittent open circuit. Tech removed the manual and verified proper operation of the ODS system.

Attachments

No Attachments Found

VIN Remainder JF2SJADCXG [REDACTED]	Warranty Start Date 04/15/2016	Production Date 01/30/2016	Car Line Forester
Original Engine # [REDACTED]	Trans. Type Desc Continuously Variable Transmission	Model Year 2016	Model Code GFF
Color BBM	Options 13	Emission Spec C	Turbo N

Engine Size

Original Trans #

2.5

