

INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

## Quality Monitoring Report



<b>QMR Id</b> QMR [REDACTED]	<b>Created By</b> bspidl	<b>Report Date</b> 08/16/2017	<b>Last Updated</b> 08/16/2017	<b>Reg-Zn-Dst</b> [REDACTED]	<b>Dealer</b> 040721
<b>Section</b> Electrical	<b>Sub Section</b> Air Bag				
<b>VIN</b> JF2SJAEC0HH [REDACTED]	<b>Engine #</b> --	<b>Trans #</b> --	<b>Mileage</b> 19324		
<b>Failure Code</b> [REDACTED]	<b>Failure Date</b> 06/23/2017	<b>Failed Part #</b> 64139SG060LL	<b>Technician Duplicated Condition?</b> Y		
<b>R/O Number</b> [REDACTED]	<b>Rollover</b> N	<b>Fire</b> N	<b>Accident</b> N	<b>Injury</b> N	<b>Death</b> N
<b>Property Damage</b> N					

**DTC Code(s)**

B1760

<b>Reporter Name</b> [REDACTED]	<b>Reporter Email</b> --	<b>Reporter Phone Number</b> --
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**Customer's Description of Complaint**

Customer states air bag light is on.

**Technician's Findings and Repair**

Tech found B1760, incorrect output from ODS Sensor, tech replaced lower seat assembly. FSE inspected seat during retailer visit, found possible damage to seat cover, no rust or water stains found on frame or cover. SSM4 project data not available, unable to find in retailer's scan tools. Tech unavailable for interview.

**Attachments**

[REDACTED]

<b>VIN Remainder</b> JF2SJAEC0HH [REDACTED]	<b>Warranty Start Date</b> 08/01/2016	<b>Production Date</b> 05/30/2016	<b>Car Line</b> Forester
<b>Original Engine #</b> [REDACTED]	<b>Trans. Type Desc</b> Continuously Variable Transmission	<b>Model Year</b> 2017	<b>Model Code</b> HFF
<b>Color</b> WHC	<b>Options</b> 13	<b>Emission Spec</b> C	<b>Turbo</b> N
<b>Engine Size</b>	<b>Original Trans #</b>		

2.5

