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DEALER VEHICLE INQUIRY
FOR DEALER: bspidl

Vin JF2-SJAEC0 HH [REDACTED]
Description (HFF C WHC) 2017 Forester 2.5i Premium
Option Description All-Weather Package

Model Code	Option Code	Ext/Int	Spec	Engine #	Ign Key	Trans #
HFF	13	WHC/GRA	C	[REDACTED]	[REDACTED]	[REDACTED]
Dlr Demo	Soa Demo	Service Contract	Case	Ship	Port	Telematics
		NONE	8228	316	008	Yes
Production Date	ETA Date	Warranty Start	Retail Date	Retail Delivery		
30-May-2016	08-Jul-2016	01-Aug-2016	01-Aug-2016	01-Aug-2016		

SUBARU STARLINK Telematics Subscription Information:

Agreement Package	Package Type	Subscriber Name
Start Date End Date		
08/01/2016 07/10/2018	STARLINK Safety Plus and Security Plus 1 Year	Mike Jones

Salesman: ###-##-1126 Sales Order Type: Wholesale Sale Type: L Sold Order: N

ALLOCATED:

SOLD BY:

STIVERS DECATUR SUBARU 400103
1950 ORION DRIVE
DECATUR GA 30033

LANDERS MCLARTY SUBARU 040576
5790 UNIVERSITY DR
HUNTSVILLE AL 35816

PORT ACCESSORIES

PROMO CODE	ACCY CODE	ACCESSORY DESCRIPTION	DATE INSTALLED	ACCY TYPE
	BGA	All Weather Floor Mats	07-Jul-2016	A
	QGM	Splash Guards	07-Jul-2016	A
	X43	Roadside Assistance Label	07-Jul-2016	A
	XAA	PDI	07-Jul-2016	A
	XNU	PZEV Badge	07-Jul-2016	A
	XZK	Accy Promo Sticker	07-Jul-2016	A
FC9	0EY	Mirror Compass w/ homelink	07-Jul-2016	A
FC9	MGA	Seat Back Cargo Net	07-Jul-2016	A
FC9	PGE	Rear Bumper Cover	07-Jul-2016	A
FC9	QGJ	Ext Mirror w Appro Lt/Compass	07-Jul-2016	A
X9S	X2U	Black Mat	07-Jul-2016	A
X9S	X9B	2017 Forester OIK	07-Jul-2016	A
X9S	XDN	Handling	07-Jul-2016	A

OWNER:

CO-OWNER:

THOMPSONS STATION TN [REDACTED]
(H) [REDACTED]
(W) [REDACTED]

THOMPSONS STATION TN [REDACTED]
(H) [REDACTED]
(W) [REDACTED]

(F)

(F)

DRIVER:

CO-DRIVER:

(H)

(H)

(W)

(W)

(F)

(F)

Vehicle Coverage Inquiry
FOR USER: bspidl

VEHICLE DATA

VIN	MODEL YEAR	MODEL CODE	DESCRIPTION	OPTION CODE
JF2-SJAEC0 H[REDACTED]	2017.0	HFF	(HFF C WHC) 2017 Forester 2.5i Premium	13

TRANS TYPE	SPEC CODE	DEMO IND	ALLOC DEALER	SELLING DEALER	WARR DATE	STR OWNER
CVT	C		400103	040576	01-Aug-2016	[REDACTED]

TITLE ALERT

SALVAGE TITLE: NO

COVERAGE DETAIL

CLAIM TYPE	LABEL	EFFECTIVE DATE	EXPIRATION DATE	MILEAGE	EXTEN- SION	RECALL STATUS
WC	New Car Basc	08/01/16	08/01/19	36000	N	
		Basic New Car Warranty				
WC	Powertrain	08/01/16	08/01/21	60000	N	
		Powertrain Warranty				
WC	New Car Adj	08/01/16	08/01/19	36000	N	
		New Car Adjustment Coverage				
WC	Fed Defect	08/01/16	08/01/19	36000	N	
		Federal Emissions Defect Warranty				
WC	SULEV	08/01/16	08/01/31	150000	N	
		California Emissions PZEV				
WC	Brake Pad	08/01/16	08/01/19	36000	N	
		Warranty Brake Pad				
WC	Cal Defect	08/01/16	08/01/19	50000	N	
		California Emissions Performance & Defect Warrant				
WC	Fed Ext Deft	08/01/16	08/01/24	80000	N	
		Federal Emissions Extended Defect Warranty				

WC Life Seatblt 08/01/16 08/01/66 999999 N
 Lifetime Seatbelt Warranty

WC New Car Wear 08/01/16 08/01/19 36000 N
 New Car Wear Item Warranty

WC Fed Perform 08/01/16 08/01/18 24000 N
 Federal Emissions Performance Warranty

WC Cal Ext Deft 08/01/16 08/01/24 100000 N
 California Emissions Extended Defect Warranty

WC Rust Perf 08/01/16 08/01/21 999999 N
 Rust Perforation Warranty

R/C WTJ70 08/17/16 08/17/26 999999 Completed
 2017 Forester CVTF Top Off

 EXTENSIONS

COVERAGE	REASON	ADDT'L MONTHS	ADDT'L MILES	EFFECTIVE DATE	EXPIRATION DATE	UPDATE DATE	USER
=====	=====	=====	=====	=====	=====	=====	=====

 EXCLUSIONS

EXCLUSION TYPE	EXCLUSION	EFFECTIVE DATE	EXPIRATION DATE	UPDATE DATE
=====	=====	=====	=====	=====

 SAS CONTRACT

CONTRACT NUMBER	PLAN NUMBER	STATUS	DEDUCT-IBLE	START MILEAGE	CONTRACT OWNER
=====	=====	=====	=====	=====	=====
***** NO SAS CONTRACT*****					

 VEHICLE COMMENTS

***** NO COMMENTS*****

Vehicle Claim History Report
FOR USER: bspidl

VEHICLE DATA

VIN	MODEL YEAR	OPT CDE	MODEL CODE	DESCRIPTION	DEMO	TRANS TYPE	TRIM STYLE
JF2-SJAEC0 HH [REDACTED]	2017.0	13	HFF	(HFF C WHC) 2		CVT	2.5i Premium

ALLOC DEALER	SELLING DEALER	SALE DATE	WARRANTY START DATE	SPEC CODE	EXT/INT CLR/CLR
400103	040576	01-Aug-2016	01-Aug-2016	C	WHC/GRA

SAS CONTRACT INFORMATION

START DATE	EXPIRATION DATE	STATUS	OWNER
***** No SAS Contract Information *****			

CLAIM DETAIL

SEQ NUM	CLAIM TYPE	RO / JOB	REGION DEALER	FAIL CODE	DAMAGE CODE	MILEAGE	ENTRY DATE
1	RC	383011 A	050-040721			6134	10/24/16
2	WC	424864 A	050-040721	UYG00		19014	06/09/17
3	WC	424864 B	050-040721	YAR03		19014	06/09/17
4	WC	424864 C	050-040721	XED04		19014	06/09/17
5	WC	427646 A	050-040721	URC42		19324	07/11/17

SEQ NUM	START DATE	COMPLETE DATE	ORIG CODE	PROC DATE	PROC CODE	AUTH CODE	TECHNICIAN ID
1	10/24/16	10/24/16	D	10/24/16	USER		143043
2	06/07/17	06/07/17	D	06/09/17	USER		2132
3	06/07/17	06/07/17	D	06/09/17	USER		2132
4	06/07/17	06/07/17	D	06/09/17	USER		2132
5	06/23/17	07/11/17	D	07/12/17	USER	83R644	56333

CLAIM CREDITS / DEBITS

SEQ NUM	CLAIM STATUS	POSTING DATE	TAX AMOUNT	SAS DEDUCT	PNT/MAT AMOUNT	TOWING AMOUNT	RENTAL AMOUNT
1	CR Paid	10/28/16	0.00	0.00	0.00	0.00	0.00

2	CR Paid	06/09/17	0.00	0.00	0.00	0.00	0.00
3	CR Paid	06/09/17	0.00	0.00	0.00	0.00	0.00
4	CR Paid	06/09/17	0.00	0.00	0.00	0.00	0.00
5	CR Paid	07/14/17	0.00	0.00	0.00	0.00	630.00

SEQ NUM	ORIGINAL CLAIM	ADJUST AMOUNT	NET CLAIM
1	60.05	0.00	60.05
2	100.70	0.00	100.70
3	201.40	0.00	201.40
4	52.78	0.00	52.78
5	1473.12	0.00	1473.12

TOTAL CLAIMS FOR VEHICLE JF2SJAEC0H [REDACTED] 1888.05

LABOR INFORMATION

SEQ NUM	LABOR OPER #	LABOR HOURS	ADDT'L HOURS	SUBLET HOURS	SUBLET AMOUNT	CLAIM LABOR
1	130370	0.50	0.00	0.00	0.00	46.50
	WTJ70 17 FORESTER STALL TESTING					
2	100009	1.00	0.00	0.00	0.00	100.70
	CUSTOMER CONCERN NO REPAIR MADE					
3	911001	2.00	0.00	0.00	0.00	201.40
	DASH ASSEMBLY R&R					
4	830163	0.20	0.00	0.00	0.00	20.14
	REFILL, WIPER ONE/ALL R&R					
5	820496	0.80	0.00	0.00	0.00	80.56
	ODS CONTROL MODULE, LOAD CELL &/or HARNESS					
5	820201	0.90	0.00	0.00	0.00	90.63
	AIR BAG SYSTEM TESTING					
TOTALS		5.40	0.00	0.00	0.00	539.93

PARTS INFORMATION

SEQ	UNIT	UNIT	EXTENDED	HANDL-	CLAIM	FAILED	RETURN
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NUM	PART NUMBER	QTY	COST	COST	ING	PARTS	PART	CODE
1	SOA635304 CVTF-II	1	9.68	9.68	3.87	13.55	Y	
	TOTALS					9.68	3.87	13.55
2	No Parts Data							
3	No Parts Data							
4	86548AJ000 RUBBER 650 UNI	1	7.17	7.17	2.87	10.04	Y	
4	86542AG09A BLADE NR14 350	1	8.97	8.97	3.59	12.56	N	
4	86548SG100 RUBBER AY WINDSHLD WIPER 425	1	7.17	7.17	2.87	10.04	N	
	TOTALS					32.99	13.20	46.19
5	64139SG060LL CUSHION AY OCCUPANT RH	1	479.95	479.95	191.98	671.93	Y	
	TOTALS					512.94	205.18	718.12

SEQ

NUM

CLAIM COMMENTS

- =====
- CUSTOMER REQUEST OPEN RECALL CAMPAIGN - TOPPED OFF CVTF AND STALL TEST ED
 - CUSTOMER STATES THAT AIRBAG LIGHT HAS BEEN COMING ON AND OFF FOR SOME TIMENOW. - FOUND OCD HAS B1760 SENSOR MAT ABNORMA - PLUGGED VEHICLE IN TO COMPUTER AND FOUND PASSENGER FRONT SENSOR MAT ABNORMAL. CHECKED MAT AND SEENSOR FOR ABNORMAL OPERATION, FOUND NO ABNORMAL OPERATION OF MAT. CLEARED HISTORY CODE FROM COMPUTER AND CODE DID NOT RETURN. AFTER CONVERSATIONS WITH TECHLINE, RECOMMEND MONITORING WITH CUSTOOMER AS SENSOR READS IF SOMEONE IS SITTING IN THE SEAT VIA WEIGHT AND ELECTRICAL SIGNAL. NO FURTHER ACTION REQUIRED
 - CUSTOMER STATES THAT THERE IS A RATTLE COMING FROM THE DASH - FOUND TWO RATTLES ON THE DRIVERS SIDE OF DASH. FIRST RATTLE COMING FROM BEHIND COMBINATION METER BETWEEN DASH AND CRASH BAR. SECOND RATTLE COMING FROM SILVER TRIMON LEFT KNEE BOSTER - INSULATED BETWEEN DASH PAD AND CRASH BAR AND INSULATED BEHIND SILVER TRIM ON LEFT KNEE BOSTER
 - CUSTOMER STATES WIPERS STREAKING - FOUND WIPERS WORN - REPLACED WIPERS
 - CUSTOMER STATES AIR BAG LIGHT IS ON == FOUND B1760 , INCORRCT OUTPUT FROM ODS SENSOR - REPLACED SEAT BOTTOM ODS MAT