

west houston

S U B A R U

Really. Really. Happy Customers!

17109 KATY FREEWAY
HOUSTON, TEXAS 77094
281-398-3300

*820496-8
020201-9
4/24/43*



RECOMMENDED SERVICES

OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL	OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL
	SAS VERIFY	MI					

SERVICE HISTORY

DATE	REPAIR ORDER	MILEAGE	ADVISOR	TECHNICIAN	TYPE	OPERATION	OPERATION DESCRIPTION
01/26/17		3806	8650	2369	W	01SUSAS01	6000 SERVICE SAS
10/27/16		2149	2196	2369	C	00SUZ27POINT	WALKAROUND 27PT INSP
08/05/16		176	2196	2169	W	00SUZR	RECALL
07/11/16		5	8254	2246	I	85SUZ02	WINDOW TINT
				2298	I	75SUZ	PDI
				2298	I	03SUZ02	STATE INSPECT 2 YEAR

SALESPERSON NO. 9048 TROY DUANE LYNN

S E R V I C E

STATE REG# 7

VEHICLE I.D. NO. **JF2SJAJC2H** YEAR/MAKE/MODEL **17/SUBARU/FORESTER/2.5i LIMITED CVT** PRODUCTION DATE **07/30/16** STOCK NO. **[REDACTED]** LICENSE NO. **[REDACTED]**

CUSTOMER NO. **[REDACTED]** SERVICE CONTRACT **[REDACTED]** DELIVERY DATE **07/30/16** DELIVERY MILES **22** SELLING DEALER NO. **[REDACTED]** R.O. DATE **07/11/17**

HOUSTON, TX COLOR **CRYSTAL WHITE P/G** CONTRACT NO. **[REDACTED]** EXPIRATION DATE **[REDACTED]** EXPIRATION MILES **[REDACTED]**

TURBO **SUZZ** MMC **SUZZ** AIR COND. **[REDACTED]** P.S. **[REDACTED]** TRANS **[REDACTED]** MILEAGE **7,038** ADVISOR NO. **8650** ADVISOR **ROBERT BRINKMEYER**

RESIDENCE PHONE **[REDACTED]** BUSINESS PHONE **[REDACTED]**

TIME RECEIVED **11:29am** DATE/TIME PROMISED **07/11/17 08:00pm** PRIORITY **[REDACTED]**

APPOINTMENT Yes No LABOR RATE **[REDACTED]**

CELL: **[REDACTED]**

I HEREBY AUTHORIZE THE REPAIR WORK THEREIN SET FORTH TO BE DONE BY YOU, TOGETHER WITH THE FURNISHING BY YOU OF THE NECESSARY PARTS AND OTHER MATERIAL FOR SUCH REPAIR, AND AGREE THAT YOU ARE NOT RESPONSIBLE FOR ANY DELAYS CAUSED BY UNAVAILABILITY OR DELAYED AVAILABILITY OF PARTS OR MATERIAL FOR ANY REASON; THAT YOU NEITHER ASSUME OR AUTHORIZE ANY OTHER PERSON TO ASSUME FOR YOU ANY LIABILITY IN CONNECTION WITH SUCH REPAIR; THAT YOU SHALL NOT BE RESPONSIBLE FOR LOSS OR DAMAGE TO THE ABOVE VEHICLE, OR ARTICLES LEFT THEREIN; IN CASE OF FIRE, THEFT OR OTHER CAUSE BEYOND YOUR CONTROL; THAT AN EXPRESS MECHANIC'S LIEN IS HEREBY ACKNOWLEDGED ON THE ABOVE VEHICLE TO SECURE THE AMOUNT OF REPAIRS THERETO; THAT YOUR EMPLOYEES MAY OPERATE THE ABOVE VEHICLE ON STREETS, HIGHWAYS OR ELSEWHERE FOR THE PURPOSE OF TESTING AND/OR INSPECTING SUCH VEHICLE.

ORIGINAL CUSTOMER ESTIMATE:

	PARTS	LABOR	TOTAL
X			
COMMENTS :			
DROP OFF			
s: Scheduled, Transport Type: DROP OFF			
1	W 01SUSAS02	12000 SERVICE SAS	
12,000 Mile or 12 Month Maintenance			
2	W 52SUZAIRBAG	AIRBAG CONCERN	
CUSTOMER STATES AIRBAG LIGHT RED INDICATOR COMES ON SOMETIMES EVEN WITH SOMEONE SEATED IN CHAIR			
3	C 00SUZ27POINT	WALKAROUND 27PT INSP	
PERFORM WALK-AROUND INSPECTION OF VEHICLE			

ANY WARRANTIES ON THE PRODUCT SOLD HEREBY ARE THOSE OF THE MANUFACTURER. THE SELLER HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF SAID PRODUCTS.

NOTICE PURSUANT TO 70.001, TEXAS PROPERTY CODE

I AM THE PERSON OR AGENT ACTING ON BEHALF OF THE PERSON WHO IS OBLIGATED TO PAY FOR THE REPAIRS OF THE MOTOR VEHICLE SUBJECT TO THE REPAIR CONTRACT. I UNDERSTAND THAT THIS VEHICLE IS SUBJECT TO REPOSSESSION IN ACCORDANCE WITH 9.503, TEXAS BUSINESS AND COMMERCE CODE, IF PAYMENT FOR THE REPAIR OF THE MOTOR VEHICLE BY A CHECK, MONEY ORDER, OR A CREDIT CARD TRANSACTION IS STOPPED, DISHONORED BECAUSE OF INSUFFICIENT FUNDS, NO FUNDS, OR BECAUSE THE DRAWER OR MAKER OF THE ORDER OR THE CREDIT CARD HOLDER HAS NO ACCOUNT OR THE ACCOUNT UPON WHICH IT IS DRAWN OR THE CREDIT CARD ACCOUNT HAS BEEN CLOSED.

X SIGNATURE OF PERSON RESPONSIBLE OR AGENT FOR PERSON RESPONSIBLE

Show damage location with codes.

X Stone damage O Dent △ Scratch ▨ Collision damage

SF684196 Q (12/15)

R.O.# [REDACTED] DATE 8/16/17

PART(S)# 641395916066

RETURNED BY 2280

RECEIVED BY [Signature]

12K M.6 Sensor - 7

STRAIGHT TIME (HOURS)	FLAT RATE	RIC	TIME	OFF
		[REDACTED]		10
		7		
		OPER. NO.		
		EMP. NO. 2280		ON

Code: B1760 Occupation Sensor Mat Abnormal

- w #2) A) Customer states Pass Air bag light will come on even when no one is on it
- B) Follow instructions given check for damage on seat
 exact spots, water bottles, electronics, trash
 Call tech line for any further info. Case [REDACTED]
 Clear Memory at the light came back on
- C) Replace passenger seat cushion

STRAIGHT TIME (HOURS)	FLAT RATE	RIC	TIME	OFF
		[REDACTED]		1
		8		
		OPER. NO.		
		EMP. NO. 2280		
			AUG 16 9:10	
			AUG 16 8:16	



Diagnostic Code(s) Display
Date Tuesday, July 11, 2017
Time 10:34
System Airbag System

Code	Description trouble position	Trouble
Past faults Number of Diagnostic Code(s): 1		
B1650	Occupant Classification System Malfunction	First de

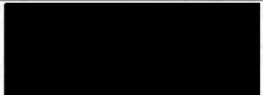
Occupation system

Diagnostic Code(s) Display

Tuesday, July 11, 2017
10:34

Airbag System

Sensor Mat Abnormal



Diagnostic Code(s) Display
Tuesday, July 11, 2017
10:34
Airbag System

Description trouble position

Past faults Number of Diagnostic Code(s): 1

Occupant Classification System Malfunction

Diagnostic Code(s) Display
Tuesday, July 11, 2017
10:34
Airbag System

Description trouble position

Past faults Number of Diagnostic Code(s): 1

Occupant Classification System Malfunction

Diagnostic Code(s) Display
 Date Wednesday, July 12, 2017
 Time 12:14
 System Occupant Detection System

Code	Description trouble position	Trouble
Past faults Number of Diagnostic Code(s): 1		
B1760	Sensor mat abnormal	-

Diagnostic Code(s) Display
 Wednesday, July 12, 2017
 12:14
 Occupant Detection System

Description trouble position
 Number of Diagnostic Code(s): 1
 Sensor mat abnormal

Diagnostic Code(s) Display
 Wednesday, July 12, 2017
 12:14
 Occupant Detection System

Description trouble position
 Number of Diagnostic Code(s): 1
 Sensor mat abnormal

Diagnostic Code(s) Display
 Wednesday, July 12, 2017
 12:14
 Occupant Detection System

Description trouble position
 Number of Diagnostic Code(s): 1
 Sensor mat abnormal

Freeze Frame Data Display
 Date Tuesday, July 11, 2017
 Time 10:34
 System Airbag System

First detection
 B1650 : Occupant Classification System Malfunction

Item	History3	History2
IGN Counter	--	--
Count	--	--
IG-ON Elapsed Time	--	--

Frame Data Display
 Tuesday, July 11, 2017
 10:34
 Airbag System

First detection
 B1650 : Occupant Classification System Malfunction

Item	History3	History2
IGN Counter	--	--
Count	--	--
IG-ON Elapsed Time	--	--

Frame Data Display
 Tuesday, July 11, 2017
 10:34
 Airbag System

First detection
 B1650 : Occupant Classification System Malfunction

Item	History3	History2
IGN Counter	--	--
Count	--	--
IG-ON Elapsed Time	--	--

Frame Data Display
 Tuesday, July 11, 2017
 10:34
 Airbag System

First detection
 B1650 : Occupant Classification System Malfunction

Item	History3	History2
IGN Counter	1	--
Count	--	--
IG-ON Elapsed Time	--	--