

INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

## Quality Monitoring Report



<b>QMR Id</b> QMR [REDACTED]	<b>Created By</b> mper1520	<b>Report Date</b> 08/05/2017	<b>Last Updated</b> 08/05/2017	<b>Reg- Zn-Dst</b> [REDACTED]	<b>Dealer</b> 030134
<b>Section</b> Electrical	<b>Sub Section</b> Air Bag				
<b>VIN</b> JF2SJGEC8HH [REDACTED]	<b>Engine #</b> --	<b>Trans #</b> --	<b>Mileage</b> 10663		
<b>Failure Code</b> [REDACTED]	<b>Failure Date</b> 08/05/2017	<b>Failed Part #</b> --	<b>Technician Duplicated Condition?</b> Y		
<b>R/O Number</b> [REDACTED]	<b>Rollover</b> N	<b>Fire</b> N	<b>Accident</b> N	<b>Injury</b> N	<b>Death</b> N
					<b>Property Damage</b> N
<b>DTC Code(s)</b> B1760					

<b>Reporter Name</b> [REDACTED]	<b>Reporter Email</b> [REDACTED]	<b>Reporter Phone Number</b> --
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**Customer's Description of Complaint**

Customer states airbag light is on, has come on once in the past but no codes were stored and technician was unable to duplicate concern, light has come on again and is staying on

**Technician's Findings and Repair**

Pulled DTC B1760 occupant detection sensor mat malfunction. Inspected front passenger seat, no damage to seat, no water damage or water marks found, checked connection of the sensor found sensor connection stable and connected properly, according to diagnostic tree, ordered seat cushion and frame rail

**Attachments**

No Attachments Found

<b>VIN Remainder</b> JF2SJGEC8HH [REDACTED]	<b>Warranty Start Date</b> 08/18/2016	<b>Production Date</b> 07/01/2016	<b>Car Line</b> Forester
<b>Original Engine #</b> [REDACTED]	<b>Trans. Type Desc</b> Continuously Variable Transmission	<b>Model Year</b> 2017	<b>Model Code</b> HFM
<b>Color</b> DGM	<b>Options</b> 16	<b>Emission Spec</b> C	<b>Turbo</b> Y

**Engine Size**

**Original Trans #**

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