

01-Aug-2017 10:42:28

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DEALER VEHICLE INQUIRY
FOR DEALER: phay

Vin JF2-SJGEC6 HH [REDACTED]
Description (HFM C CBS) 2017 Forester 2.0XT Premium
Option Description Standard Model

Model Code	Option Code	Ext/Int	Spec	Engine #	Ign Key	Trans #
HFM	16	CBS/BLC	C	[REDACTED]	[REDACTED]	[REDACTED]
Dlr Demo	Soa Demo	Service Contract	Case	Ship	Port	Telematics
		SAS	9028	338	003	Yes
Production Date	ETA Date	Warranty Start	Retail Date	Retail Delivery		
02-Sep-2016	17-Oct-2016	15-Nov-2016	17-Nov-2016	15-Nov-2016		

SUBARU STARLINK Telematics Subscription Information:

Agreement Package	Package Type	Subscriber Name
Start Date End Date		
11/17/2016 11/17/2017	STARLINK Safety Plus 1 Year Trial	[REDACTED]

Salesman: ###-##-9232 Sales Order Type: Wholesale Sale Type: C Sold Order: N

ALLOCATED:	SOLD BY:
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NORTH PARK SUBARU 401703 21415 IH-10 W SAN ANTONIO TX 78257	GILLMAN SUBARU HOUSTON 040950 18010 INTERSTATE 45 NORTH HOUSTON TX 77090

PORT ACCESSORIES

PROMO CODE	ACCY CODE	ACCESSORY DESCRIPTION	DATE INSTALLED	ACCY TYPE
	0A1	STI Shift Knob	06-Oct-2016	A
	MGC	Vertical Cargo Net	06-Oct-2016	A
	MGD	Cargo Tray	06-Oct-2016	A
	X43	Roadside Assistance Label	06-Oct-2016	A
	XAA	PDI	06-Oct-2016	A
	XN4	StarLink Window Cling	06-Oct-2016	A
	XZK	Accy Promo Sticker	06-Oct-2016	A
FC5	0EY	Mirror Compass w/ homelink	06-Oct-2016	A
FC5	QGJ	Ext Mirror w Appro Lt/Compass	06-Oct-2016	A
FZ6	04Q	Seat Back Protector	06-Oct-2016	A
FZ6	BGA	All Weather Floor Mats	06-Oct-2016	A
FZ6	OGA	Luggage Compartment Cover	06-Oct-2016	A
FZ6	PGE	Rear Bumper Cover	06-Oct-2016	A
FZ6	QGM	Splash Guards	06-Oct-2016	A
X9S	X2U	Black Mat	06-Oct-2016	A
X9S	X9B	2017 Forester OIK	06-Oct-2016	A
X9S	XDN	Handling	06-Oct-2016	A

[REDACTED]

OWNER:

CO-OWNER:

SPRING TX [REDACTED] 3
(H) [REDACTED]
(W)
(F)

(H)
(W)
(F)

DRIVER:

CO-DRIVER:

(H)
(W)
(F)

(H)
(W)
(F)

Vehicle Coverage Inquiry
FOR USER: phay

VEHICLE DATA

VIN	MODEL YEAR	MODEL CODE	DESCRIPTION	OPTION CODE
JF2-SJGEC6 H[REDACTED]	2017.0	HFM	(HFM C CBS) 2017 Forester 2.0XT Premium	16

TRANS TYPE	SPEC CODE	DEMO IND	ALLOC DEALER	SELLING DEALER	WARR DATE	STR OWNER
CVT	C		401703	040950	15-Nov-2016	[REDACTED]

TITLE ALERT

SALVAGE TITLE: NO

COVERAGE DETAIL

CLAIM TYPE	LABEL	EFFECTIVE DATE	EXPIRATION DATE	MILEAGE	EXTEN- SION	RECALL STATUS
WC	Cal Ext Deft	11/15/16	11/15/24	100000	N	California Emissions Extended Defect Warranty
WC	Fed Defect	11/15/16	11/15/19	36000	N	Federal Emissions Defect Warranty
WC	Powertrain	11/15/16	11/15/21	60000	N	Powertrain Warranty
WC	Fed Ext Deft	11/15/16	11/15/24	80000	N	Federal Emissions Extended Defect Warranty
WC	Rust Perf	11/15/16	11/15/21	999999	N	Rust Perforation Warranty
WC	Cal Defect	11/15/16	11/15/19	50000	N	California Emissions Performance & Defect Warrant
WC	New Car Wear	11/15/16	11/15/19	36000	N	New Car Wear Item Warranty
WC	Life Seatblt	11/15/16	11/15/66	999999	N	Lifetime Seatbelt Warranty

Vehicle Claim History Report
FOR USER: phay

VEHICLE DATA

VIN	MODEL YEAR	OPT CDE	MODEL CODE	DESCRIPTION	DEMO	TRANS TYPE	TRIM STYLE
JF2-SJGEC6 HH [REDACTED]	2017.0	16	HFM	(HFM C CBS) 2		CVT	2.0XT Premium

ALLOC DEALER	SELLING DEALER	SALE DATE	WARRANTY START DATE	SPEC CODE	EXT/INT CLR/CLR
401703	040950	15-Nov-2016	15-Nov-2016	C	CBS/BLC

SAS CONTRACT INFORMATION

START DATE	EXPIRATION DATE	STATUS	OWNER
11/15/16	11/15/18	Active	[REDACTED]

CLAIM DETAIL

SEQ NUM	CLAIM TYPE	RO / JOB	REGION DEALER	FAIL CODE	DAMAGE CODE	MILEAGE	ENTRY DATE
1	SA	[REDACTED]	060-040950	JQW90		4670	03/15/17
2	WC	[REDACTED]	060-040950	UYG00		4670	03/15/17
3	WC	[REDACTED]	060-040950	URC43		7562	07/19/17

SEQ NUM	START DATE	COMPLETE DATE	ORIG CODE	PROC DATE	PROC CODE	AUTH CODE	TECHNICIAN ID
1	03/13/17	03/13/17	D	03/15/17	USER		142765
2	03/13/17	03/13/17	D	03/15/17	USER		142765
3	07/12/17	07/12/17	D	07/19/17	USER		61561

CLAIM CREDITS / DEBITS

SEQ NUM	CLAIM STATUS	POSTING DATE	TAX AMOUNT	SAS DEDUCT	PNT/MAT AMOUNT	TOWING AMOUNT	RENTAL AMOUNT
1	CR Paid	03/17/17	0.00	0.00	0.00	0.00	0.00
2	CR Paid	03/17/17	0.00	0.00	0.00	0.00	0.00
3	CR Paid	07/21/17	0.00	0.00	0.00	0.00	0.00

SEQ NUM	ORIGINAL CLAIM	ADJUST AMOUNT	NET CLAIM
1	77.39	0.00	77.39
2	61.20	0.00	61.20
3	876.73	0.00	876.73

TOTAL CLAIMS FOR VEHICLE JF2SJGEC6H [REDACTED] 1015.32

LABOR INFORMATION

SEQ NUM	LABOR OPER #	LABOR HOURS	ADDT'L HOURS	SUBLET HOURS	SUBLET AMOUNT	CLAIM LABOR
1	100661	0.50	0.00	0.00	0.00	37.50
ADDED SECURITY MAINTENANCE-6,000-SYNTHETIC						
2	100009	0.60	0.00	0.00	0.00	61.20
CUSTOMER CONCERN NO REPAIR MADE						
3	820496	0.80	0.00	0.00	0.00	89.88
ODS CONTROL MODULE, LOAD CELL &/or HARNESS						
3	820201	0.90	0.00	0.00	0.00	101.12
AIR BAG SYSTEM TESTING						
TOTALS		2.80	0.00	0.00	0.00	289.70

PARTS INFORMATION

SEQ NUM	PART NUMBER	UNIT QTY	UNIT COST	EXTENDED COST	HANDL- ING	CLAIM PARTS	FAILED PART	RETURN CODE
1	SOA635045	6	5.14	0.00	0.00	0.00	Y	
1	15208AA15A	1	7.85	0.00	0.00	0.00	N	
1	11126AA000	1	1.20	0.00	0.00	0.00	N	
TOTALS						0.00	0.00	0.00
2	No Parts Data							
3	64139SG140VH	1	685.73	685.73	0.00	685.73	Y	
CUSHION AY OCCUPANT F SEAT RH								
TOTALS						685.73	0.00	685.73

SEQ

NUM

CLAIM COMMENTS

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- 1 oil and filter change/tire rotation performed.
- 2 customer states airbag light is on. Scanned vehicle for fail codes and there was nothing present. Could not duplicate customer concern.
- 3 customer states passenger airbag light will stay off when person is in theseat. Found erratic operation with the seat frame assembly. Replaced passenger seat frame assembly.
- 3 customer states passenger airbag light will stay off when person is in theseat. Found erratic operation with the seat frame assembly. Replaced passenger seat frame assembly.