

INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

## Quality Monitoring Report



QMR Id	Created By	Report Date	Last Updated	Reg-Zn-Dst	Dealer	
QMR [REDACTED]	bspidl	07/31/2017	07/31/2017	[REDACTED]	040427	
Section	Sub Section					
Electrical	Air Bag					
VIN	Engine #	Trans #	Mileage			
JF2SJGTCXH [REDACTED]	--	--	7555			
Failure Code	Failure Date	Failed Part #	Technician Duplicated Condition?			
[REDACTED]	07/06/2017	64139SG220VH	Y			
R/O Number	Rollover	Fire	Accident	Injury	Death	Property Damage
[REDACTED]	N	N	N	N	N	N
DTC Code(s)						
B1650						

Reporter Name	Reporter Email	Reporter Phone Number
Benjamin Spidle	--	--

**Customer's Description of Complaint**

Customer states Passenger airbag light off when someone is in seat.

**Technician's Findings and Repair**

Tech found passenger airbag module (seat bottom) to have erratic operation. Tech replaced seat bottom. DTC/FFD not available. Vehicle has been traded in for a different vehicle due to backordered part. Vehicle is now fixed. Trouble Tree information not available. FSE advised SM to see TSB for ODS and requested info about repair.

**Attachments**

[REDACTED]

VIN Remainder	Warranty Start Date	Production Date	Car Line
JF2SJGTCXH [REDACTED]	08/04/2016	05/17/2016	Forester
Original Engine #	Trans. Type Desc	Model Year	Model Code
[REDACTED]	Continuously Variable Transmission	2017	HFN
Color	Options	Emission Spec	Turbo
W1C	32	C	Y

**Engine Size**

**Original Trans #**

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