

Quality Monitoring Report



QMR Id QMR [REDACTED]	Created By jmarch	Report Date 07/21/2017	Last Updated 07/21/2017	Reg-Zn-Dst [REDACTED]	Dealer 040103
Section Electrical	Sub Section Air Bag				
VIN JF2SJAGC7HH [REDACTED]	Engine # --	Trans # --	Mileage 12272		
Failure Code YMA43	Failure Date 07/21/2017	Failed Part # --	Technician Duplicated Condition? Y		
R/O Number --	Rollover N	Fire N	Accident N	Injury N	Death N
Property Damage N					
DTC Code(s) B1760					

Reporter Name [REDACTED]	Reporter Email [REDACTED]	Reporter Phone Number --
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Customer's Description of Complaint

Customer states that the passenger air bag light goes on and off randomly.

Technician's Findings and Repair

The technician found the above DTC and the diagnostics lead to replacing the passenger front seat cushion. The customer has been having this issue since January of this year. The customer has aftermarket seat covers on all 4 seats. They were told to remove them and the issue was still occurring, they were told about possible moisture so removed the seat covers and let them dry out for a day in the sun and the issue was still occurring. The seat cushion has been ordered to correct the condition, but is back ordered.

Attachments

No Attachments Found

VIN Remainder JF2SJAGC7HH [REDACTED]	Warranty Start Date 08/12/2016	Production Date 06/20/2016	Car Line Forester
Original Engine # [REDACTED]	Trans. Type Desc Continuously Variable Transmission	Model Year 2017	Model Code HFF
Color	Options	Emission Spec	Turbo

QBP

14

C

N

Engine Size

Original Trans #

2.5

