

INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Quality Monitoring Report



QMR Id QMR [REDACTED]	Created By ewalke	Report Date 07/13/2017	Last Updated 07/13/2017	Reg-Zn-Dst [REDACTED]	Dealer 030230
Section Electrical	Sub Section Air Bag				
VIN JF2SJAEC4H [REDACTED]	Engine # --	Trans # --	Mileage 12099		
Failure Code [REDACTED]	Failure Date 07/03/2017	Failed Part # --	Technician Duplicated Condition? N		
R/O Number [REDACTED]	Rollover N	Fire N	Accident Injury N	Death N	Property Damage N
DTC Code(s) B1650					
Reporter Name [REDACTED]	Reporter Email [REDACTED]	Reporter Phone Number --			

Customer's Description of Complaint

Customer states that the Air Bag light came on while driving.

Technician's Findings and Repair

This vehicle was brought to my attention by the Service Writer. He told me that after I had stopped in last week this vehicle came in the next day. It had a Air Bag concern with the same code as two other vehicles he had in the week of 6/26. He wanted to let me know about this vehicle so I could see if I could find out about this B1650 Code. The Tech who looked at the vehicle did not save a data stream file only the DTC info. The vehicles passenger seat was not wet nor was the passenger side floorboard. The Air Bag light was not on when the vehicle came in. However it had a B1650 code stored in History.

Attachments

[REDACTED]

VIN Remainder JF2SJAEC4H [REDACTED]	Warranty Start Date 07/25/2016	Production Date 05/16/2016	Car Line Forester
Original Engine # [REDACTED]	Trans. Type Desc Continuously Variable Transmission	Model Year 2017	Model Code HFF

Color

QBP

Engine Size

2.5

Options

13

Original Trans #

████████

Emission Spec

C

Turbo

N

