

Quality Monitoring Report



QMR Id QMR [REDACTED]	Created By wдав	Report Date 07/07/2017	Last Updated 07/07/2017	Reg-Zn-Dst [REDACTED]	Dealer 040698
Section Electrical	Sub Section Air Bag				
VIN JF2SJAWC3H [REDACTED]	Engine # --	Trans # --	Mileage 2611		
Failure Code [REDACTED]	Failure Date 07/06/2017	Failed Part # --	Technician Duplicated Condition? Y		
R/O Number [REDACTED]	Rollover N	Fire N	Accident N	Injury N	Death N
Property Damage N					
DTC Code(s) --					

Reporter Name [REDACTED]	Reporter Email [REDACTED]	Reporter Phone Number --
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Customer's Description of Complaint

Passenger airbag light goes off with a passenger in the seat.

Technician's Findings and Repair

Worked with Service Tech on diagnosis and repair. Tested the ODS with FSE in seat. There were no issues and off and on indicators were working per design. Tested the ODS with SM in passenger seat weighing approximately 225 LBS. Detection again worked per design. Tested again with Female Service consultant weighing in at 125 LBS. Air bag light would not turn on under any condition with lighter weight. I had her move the seat and lean back to different positions with the same result. The seat was calibrated, but the results were the same. No codes stored. Seat appeared to be in good condition with no liquid spills noted.

Attachments

No Attachments Found

VIN Remainder JF2SJAWC3H [REDACTED]	Warranty Start Date 04/22/2017	Production Date 01/10/2017	Car Line Forester
Original Engine # [REDACTED]	Trans. Type Desc Continuously Variable Transmission	Model Year 2017	Model Code HFJ
Color	Options	Emission Spec	Turbo

QBP

33

C

N

Engine Size

Original Trans #

2.5

