

Quality Monitoring Report



QMR Id QMR [REDACTED]	Created By csch	Report Date 07/07/2017	Last Updated 07/07/2017	Reg- Zn-Dst [REDACTED]	Dealer 401396
Section Electrical	Sub Section Air Bag				
VIN JF2SJAEC9H [REDACTED]	Engine # --	Trans # --	Mileage 11328		
Failure Code [REDACTED]	Failure Date 06/23/2017	Failed Part # 64139SG060LL	Technician Duplicated Condition? Y		
R/O Number [REDACTED]	Rollover N	Fire N	Accident N	Injury N	Death N
					Property Damage N

DTC Code(s)
B1650, B1760

Reporter Name [REDACTED]	Reporter Email [REDACTED]	Reporter Phone Number --
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Customer's Description of Complaint

Customer states the airbag light keeps coming on and off.

Technician's Findings and Repair

Technician verified concern and diagnosed the airbag light. Light keeps coming on and off. Technician found the vehicle's passenger seat bottom to be faulty. Technician replaced the vehicle's passenger side seat bottom, and erased codes. SSM4 Data shows the DTCs B1760 and B1650 set on May 30, 2017. B1821 on June 23, 2017 was caused by technician error.

Attachments

[REDACTED]

VIN Remainder JF2SJAEC9H [REDACTED]	Warranty Start Date 08/09/2016	Production Date 06/06/2016	Car Line Forester
Original Engine # [REDACTED]	Trans. Type Desc Continuously Variable Transmission	Model Year 2017	Model Code HFF
Color VRP	Options 13	Emission Spec C	Turbo N

Engine Size

Original Trans #

2.5

