

INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Quality Monitoring Report



QMR Id QMR [REDACTED]	Created By kco2	Report Date 07/06/2017	Last Updated 07/06/2017	Reg-Zn-Dst [REDACTED]	Dealer 070602
Section Electrical	Sub Section Air Bag				
VIN JF2SJAHC3[REDACTED]	Engine # 150023	Trans # 822678	Mileage 13567		
Failure Code [REDACTED]	Failure Date 07/05/2017	Failed Part # --	Technician Duplicated Condition? Y		
R/O Number [REDACTED]	Rollover N	Fire N	Accident Injury N	Death N	Property Damage N
DTC Code(s) B1760					

Reporter Name [REDACTED]	Reporter Email [REDACTED]	Reporter Phone Number --
------------------------------------	-------------------------------------	------------------------------------

Customer's Description of Complaint

Customer states that the vehicle air bag light is on.

Technician's Findings and Repair

Technician performed system inspection and found DTC B1760 located in air bag C/M. Technician referred to TSB 07-108-16R for diagnostics and found vehicle passenger seat has been contaminated significantly but is still dry. Retailer contacted FSE for consult. FSE advised of vehicle repair procedure by a thorough cleaning and drying or component replacement if vehicle cannot be repaired by cleaning and drying. Retailer will perform repair attempt by cleaning and drying eat.

Attachments

[REDACTED]

VIN Remainder JF2SJAHC3GH[REDACTED]	Warranty Start Date 06/06/2016	Production Date 11/30/2015	Car Line Forester
Original Engine # [REDACTED]	Trans. Type Desc Continuously Variable Transmission	Model Year 2016	Model Code GFI
Color	Options	Emission Spec	Turbo

VRP

21

C

N

Engine Size

Original Trans #

2.5

