

Quality Monitoring Report



QMR Id QMR [REDACTED]	Created By sdcsnic	Report Date 07/06/2017	Last Updated 07/06/2017	Reg-Zn-Dst [REDACTED]	Dealer 020186
Section Electrical	Sub Section Air Bag				
VIN JF2SJAEC2HH [REDACTED]	Engine # [REDACTED]	Trans # [REDACTED]	Mileage 2245		
Failure Code [REDACTED]	Failure Date 06/05/2017	Failed Part # --	Technician Duplicated Condition? Y		
R/O Number --	Rollover N	Fire N	Accident Injury N N	Death N	Property Damage N
DTC Code(s) B1650					
Reporter Name [REDACTED]	Reporter Email [REDACTED]	Reporter Phone Number --			

Customer's Description of Complaint

Customer states airbag light is on and passenger airbag off light is on with passenger seat occupied.

Technician's Findings and Repair

FSE contacted SM on 6/22/17 to retrieve data for FQAA investigation of back ordered parts.. SM has not provided information to FSE and when part arrived, installed into vehicle. FSE issued a part recovery voucher upon learning this outcome and expressed to retailer personnel of the requirement to provide detailed diagnostic steps to FSE when SOA is investigating a part failure. FSE is providing this QMR to document involvement.

Attachments

No Attachments Found

VIN Remainder JF2SJAEC2HH [REDACTED]	Warranty Start Date 01/02/2017	Production Date 11/07/2016	Car Line Forester
Original Engine # [REDACTED]	Trans. Type Desc Continuously Variable Transmission	Model Year 2017	Model Code HFF
Color VRP	Options 13	Emission Spec C	Turbo N

Engine Size

Original Trans #

2.5

