

INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Quality Monitoring Report



QMR Id QMR [REDACTED]	Created By phay	Report Date 06/13/2017	Last Updated 06/13/2017	Reg- Zn-Dst [REDACTED]	Dealer 040910
Section Electrical	Sub Section Air Bag				
VIN JF2SJAFC4GH [REDACTED]	Engine # --	Trans # --	Mileage 13430		
Failure Code [REDACTED]	Failure Date 04/14/2017	Failed Part # 64139SG002LL	Technician Duplicated Condition? Y		
R/O Number [REDACTED]	Rollover N	Fire N	Accident Injury N	Death N	Property Damage N
DTC Code(s) B1650					

Reporter Name [REDACTED]	Reporter Email [REDACTED]	Reporter Phone Number --
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Customer's Description of Complaint

Customer states they were notified by Starlink that the ODS system required attention

Technician's Findings and Repair

Technician diagnosed B1650. Tech did not follow TSB nor did he save the DTC or the FFD. FSE will collect the failed ODS unit and return to the PCC. FSE will issue TR [REDACTED]

Attachments

[REDACTED]

VIN Remainder JF2SJAFC4GH [REDACTED]	Warranty Start Date 01/25/2016	Production Date 12/09/2015	Car Line Forester
Original Engine # [REDACTED]	Trans. Type Desc Continuously Variable Transmission	Model Year 2016	Model Code GFF
Color DGM	Options 14	Emission Spec C	Turbo N
Engine Size	Original Trans # [REDACTED]		

2.5
