

INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Quality Monitoring Report



QMR Id QMR [REDACTED]	Created By phay	Report Date 06/09/2017	Last Updated 06/09/2017	Reg- Zn-Dst [REDACTED]	Dealer 040833
Section Electrical	Sub Section Air Bag				
VIN JF2SJAMC4EH [REDACTED]	Engine # --	Trans # --	Mileage 72197		
Failure Code [REDACTED]	Failure Date 05/26/2017	Failed Part # 64139SG042LL	Technician Duplicated Condition? Y		
R/O Number [REDACTED]	Rollover N	Fire N	Accident N	Injury N	Death N
Property Damage N					

DTC Code(s)

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Reporter Name [REDACTED]	Reporter Email p [REDACTED]	Reporter Phone Number --
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Customer's Description of Complaint

Customer states passenger side airbag light comes on.

Technician's Findings and Repair

FSE requested DTC/FFD information, as of this writing, that information was unavailable. Technician thinks the code was B1650. Technician did not follow TSB 07-108-16. FSE requested additional information from customer...see below. I called Mr. Feesl and asked him the required interview questions to proceed on any repairs. Passenger air bag alert (SRS Airbag system maintenance required) 1. Customer confirmed there were no items being stored under seat before the warning and when the warning light came on 2. Customer confirmed there had not been any fluids spilled at any time on the seat. 3. Customer said when adjusting the seat there was no problems and no wiring harnesses were altered 4. Customer said at the time when the warning came on there was no one in the seat, and he has never stored any heavily weighted items on the seat. FSE will collect ODS unit and return to the PCC. FSE will enter TR [REDACTED]

Attachments

[REDACTED]

VIN Remainder JF2SJAMC4EH [REDACTED]	Warranty Start Date 05/17/2013	Production Date 04/03/2013	Car Line Forester
Original Engine #	Trans. Type Desc	Model Year	Model Code



Continuously Variable Transmission

2014

EFJ

Color

Options

Emission Spec

Turbo

WHI

01

C

N

Engine Size

Original Trans #

2.5

