

INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

## Quality Monitoring Report



|                                     |                                   |                                      |  |                                 |                             |
|-------------------------------------|-----------------------------------|--------------------------------------|--|---------------------------------|-----------------------------|
| <b>QMR Id</b><br>QMR [REDACTED]     | <b>Created By</b><br>ostran       | <b>Report Date</b><br>06/06/2017     | <b>Last Updated</b><br>06/06/2017            | <b>Reg-Zn-Dst</b><br>[REDACTED] | <b>Dealer</b><br>401685     |
| <b>Section</b><br>Electrical        | <b>Sub Section</b><br>Air Bag     |                                      |  |                                 |                             |
| <b>VIN</b><br>JF2SJAFC2F [REDACTED] | <b>Engine #</b><br>--             | <b>Trans #</b><br>--                 | <b>Mileage</b><br>9961                       |                                 |                             |
| <b>Failure Code</b><br>[REDACTED]   | <b>Failure Date</b><br>05/08/2017 | <b>Failed Part #</b><br>64139SG002LL | <b>Technician Duplicated Condition?</b><br>Y |                                 |                             |
| <b>R/O Number</b><br>94844          | <b>Rollover</b><br>N              | <b>Fire</b><br>N                     | <b>Accident Injury</b><br>N                  | <b>Death</b><br>N               | <b>Property Damage</b><br>N |

**DTC Code(s)**

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|                                    |                                     |                                    |
|------------------------------------|-------------------------------------|------------------------------------|
| <b>Reporter Name</b><br>[REDACTED] | <b>Reporter Email</b><br>[REDACTED] | <b>Reporter Phone Number</b><br>-- |
|------------------------------------|-------------------------------------|------------------------------------|

**Customer's Description of Complaint**

Customer states airbag light is illuminated

**Technician's Findings and Repair**

FSE found part during routine 10 bin inspection. Requested supporting documents and no DTC is recorded, no FFD recorded, no supportive information as to why part was replaced. FSE will issue TR and collect part for investigation.

**Attachments**

No Attachments Found

|   |   |                                      |                             |
|---|---|--------------------------------------|-----------------------------|
| <b>VIN Remainder</b><br>JF2SJAFC2F [REDACTED] | <b>Warranty Start Date</b><br>05/08/2015                      | <b>Production Date</b><br>03/14/2015 | <b>Car Line</b><br>Forester |
| <b>Original Engine #</b><br>[REDACTED]        | <b>Trans. Type Desc</b><br>Continuously Variable Transmission | <b>Model Year</b><br>2015            | <b>Model Code</b><br>FFF    |
| <b>Color</b><br>WHI                           | <b>Options</b><br>14  | <b>Emission Spec</b><br>C            | <b>Turbo</b><br>N           |

**Engine Size**

**Original Trans #**

2.5

