

## Quality Monitoring Report



<b>QMR Id</b> QM [REDACTED]	<b>Created By</b> apor	<b>Report Date</b> 05/31/2017	<b>Last Updated</b> 06/01/2017	<b>Reg-Zn-Dst</b> [REDACTED]	<b>Dealer</b> 040733
<b>Section</b> Electrical	<b>Sub Section</b> Miscellaneous				
<b>VIN</b> JF2SJAKC7GH [REDACTED]	<b>Engine #</b> --	<b>Trans #</b> --	<b>Mileage</b> 21186		
<b>Failure Code</b> [REDACTED]	<b>Failure Date</b> 05/30/2017	<b>Failed Part #</b> --	<b>Technician Duplicated Condition?</b> N		
<b>R/O Number</b> [REDACTED]	<b>Rollover</b> N	<b>Fire</b> N	<b>Accident</b> N	<b>Injury</b> N	<b>Death</b> N
<b>Property Damage</b> N					
<b>DTC Code(s)</b> --					
<b>Reporter Name</b> [REDACTED]	<b>Reporter Email</b> [REDACTED]	<b>Reporter Phone Number</b> --			

**Customer's Description of Complaint**

Pass seatbelt chime will sound unexpectedly when driving and no one sitting on pass seat.

**Technician's Findings and Repair**

After extensive review by tech and reviewed with FSE by phone, tech verified no water stains, no electrical devices on seat were found, customer stated the same. It was discovered by customer video and by vehicle search two items; on the vehicle a large mag light was stored between the pass seat and center console putting lots of pressure on seat, also the video the customer supplied showed a power cord and water bottle on seat when chime would sound. Tech informed customer no items are to be set on or around pass seat. No repairs made and vehicle was returned to customer. QRM due to review with FSE by phone.

**Attachments**

[REDACTED]

<b>VIN Remainder</b> JF2SJAKC7GH [REDACTED]	<b>Warranty Start Date</b> 09/30/2015	<b>Production Date</b> 07/28/2015	<b>Car Line</b> Forester
<b>Original Engine #</b> [REDACTED]	<b>Trans. Type Desc</b> Continuously Variable Transmission	<b>Model Year</b> 2016	<b>Model Code</b> GFI
<b>Color</b>	<b>Options</b>	<b>Emission Spec</b>	<b>Turbo</b>

WHC

22

C

N

**Engine Size**

**Original Trans #**

2.5



---

**Additional Comments**

(06/01/2017 10:39:20) (mbr3) adding video to QMR  titled: Customer Supplied Video