

Quality Monitoring Report



QMR Id QMR [REDACTED]	Created By ostran	Report Date 05/30/2017	Last Updated 05/30/2017	Reg- Zn- Dst [REDACTED]	Dealer 070527
Section Electrical	Sub Section Air Bag				
VIN JF2SJADC4GH [REDACTED]	Engine # --	Trans # --	Mileage 19762		
Failure Code [REDACTED]	Failure Date 05/02/2017	Failed Part # 64139SG002LL	Technician Duplicated Condition? Y		
R/O Number [REDACTED]	Rollover N	Fire N	Accident N	Injury N	Death N
DTC Code(s) [REDACTED]					Property Damage N
Reporter Name [REDACTED]	Reporter Email [REDACTED]	Reporter Phone Number --			

Customer's Description of Complaint

Customer states airbag system is not working properly.

Technician's Findings and Repair

Technician performed scan check and found B1760 present and would not reset. Technician observed that nothing was wet and all connectors tested OK. Referenced TSB 07-108-16 and results led to replacing ODS assembly. No FFD captured, all information available has been referenced or attached.

Attachments

[REDACTED]

VIN Remainder JF2SJADC4GH [REDACTED]	Warranty Start Date 07/24/2015	Production Date 06/11/2015	Car Line Forester
Original Engine # [REDACTED]	Trans. Type Desc Continuously Variable Transmission	Model Year 2016	Model Code GFF
Color	Options	Emission Spec	Turbo

VRP

13

C

N

Engine Size

Original Trans #

2.5



Additional Comments

(05/30/2017 21:57:18) (ostran) First attachment for  is incorrect