

Quality Monitoring Report



QMR Id QMR [REDACTED]	Created By ostran	Report Date 05/25/2017	Last Updated 05/30/2017	Reg- Zn- Dst [REDACTED]	Dealer 070528
Section Electrical	Sub Section Air Bag				
VIN JF2SJAGC9HH [REDACTED]	Engine # --	Trans # --	Mileage 8193		
Failure Code [REDACTED]	Failure Date 04/24/2017	Failed Part # 64139SG060LL	Technician Duplicated Condition? Y		
R/O Number [REDACTED]	Rollover N	Fire N	Accident N	Injury N	Death N
Property Damage N					
DTC Code(s) B1650					
Reporter Name [REDACTED]	Reporter Email [REDACTED]	Reporter Phone Number --			

Customer's Description of Complaint

Customer states the airbag light comes on intermittently


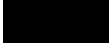
Technician's Findings and Repair

Vehicle came in two times for this concern. The first time there were no codes present. The technician observed TSB 07-108-16 and informed customer of these conditions. He inspected and found no obstructions under the seat and no items on top of the seat. The part was ordered after the second visit when B1650 was observed. The technician checked wiring and states that it all checks out good. No FFD was saved, no photos were obtained and technician does not recall whether or not a phone charger or any other aftermarket accessories were in use. The customer interview was limited to what information was on the RO. FSE has requested that customer be contacted and asked if light is currently on and if any accessories are in use. FSE will update once results from inquiry are provided.

Attachments

[REDACTED]

VIN Remainder JF2SJAGC9HH [REDACTED]	Warranty Start Date 08/27/2016	Production Date 06/28/2016	Car Line Forester
Original Engine #	Trans. Type Desc	Model Year	Model Code

	Continuously Variable Transmission	2017	HFF
Color	Options	Emission Spec	Turbo
DGM	14	C	N
Engine Size	Original Trans #		
2.5			

Additional Comments

(05/30/2017 22:31:36) (ostran) Inadvertently selected steering and suspension when in fact it should have been Electrical/Airbag