

Quality Monitoring Report



QMR Id QMR [REDACTED]	Created By bspidl	Report Date 05/25/2017	Last Updated 05/26/2017	Reg-Zn-Dst [REDACTED]	Dealer 040654
Section Electrical	Sub Section Air Bag				
VIN JF2SJADC4GH [REDACTED]	Engine # --	Trans # --	Mileage 16606		
Failure Code [REDACTED]	Failure Date 02/27/2017	Failed Part # 64139SG002VH	Technician Duplicated Condition? N		
R/O Number [REDACTED]	Rollover N	Fire N	Accident N	Injury N	Death N
Property Damage N					
DTC Code(s) --					
Reporter Name [REDACTED]	Reporter Email --	Reporter Phone Number --			

Customer's Description of Complaint

Customer states airbag light comes on when someone is in passenger seat and the indicator is saying the passenger side is off when there is someone in the seat.

Technician's Findings and Repair

Tech found B1650 in Airbag system. SSM data to be retrieved 5/26. Tech replaced ODS module with seat/frame and cushion. Cleared DTC - Airbag light no longer on. During 10bin inspection, did not see evidence of moisture in seat cushion or frame. Tech unavailable for interview.

Attachments

[REDACTED]

VIN Remainder JF2SJADC4GH [REDACTED]	Warranty Start Date 03/12/2016	Production Date 01/11/2016	Car Line Forester
Original Engine # [REDACTED]	Trans. Type Desc Continuously Variable Transmission	Model Year 2016	Model Code GFF
Color BBM	Options 13	Emission Spec C	Turbo N

Engine Size

Original Trans #

2.5



Additional Comments

(05/26/2017 11:34:44) (bspidl) No SSM data available- checked retailers 2 SSM laptops