

Quality Monitoring Report



QMR Id QMR [REDACTED]	Created By rontko	Report Date 05/25/2017	Last Updated 05/25/2017	Reg- Zn- Dst [REDACTED]	Dealer 401395
Section Electrical	Sub Section Seat Heater				
VIN JF2SJAWC1H [REDACTED]	Engine # --	Trans # --	Mileage 545		
Failure Code URC42	Failure Date 02/13/2017	Failed Part # 64139SG200VH	Technician Duplicated Condition? Y		
R/O Number [REDACTED]	Rollover N	Fire N	Accident N	Injury N	Death N
Property Damage N					
DTC Code(s) --					
Reporter Name [REDACTED]	Reporter Email [REDACTED]	Reporter Phone Number --			

Customer's Description of Complaint

Customer states with the seat heaters on, there is a burning smell. The burning smell goes away when seat heater turned off. Customer states that the passenger seat passenger was not working properly.

Technician's Findings and Repair

Passenger seat belt indicator comes on like someone is in passenger seat and the belt not buckled. No Codes, No obstacles on seat like laptop, phone, wires. Called tech line was told to follow code B1795. Led to defective intermittent ODS. ODS replaced.

Attachments

[REDACTED]

VIN Remainder JF2SJAWC1HH [REDACTED]	Warranty Start Date 01/12/2017	Production Date 11/28/2016	Car Line Forester
Original Engine # [REDACTED]	Trans. Type Desc Continuously Variable Transmission	Model Year 2017	Model Code HFJ
Color	Options	Emission Spec	Turbo

QBP

33

C

N

Engine Size

Original Trans #

2.5

