

Quality Monitoring Report



QMR Id QMR [REDACTED]	Created By phay	Report Date 05/23/2017	Last Updated 05/23/2017	Reg- Zn-Dst [REDACTED]	Dealer 040928
Section Electrical	Sub Section Air Bag				
VIN JF2SJAJC6HH [REDACTED]	Engine # --	Trans # --	Mileage 1210		
Failure Code [REDACTED]	Failure Date 04/11/2017	Failed Part # 64139SG160LL	Technician Duplicated Condition? Y		
R/O Number [REDACTED]	Rollover N	Fire N	Accident N	Injury N	Death N
Property Damage N					
DTC Code(s) B1650					

Reporter Name [REDACTED]	Reporter Email [REDACTED]	Reporter Phone Number --
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Customer's Description of Complaint

Customer states airbag light goes "off" even when a passenger is sitting in the seat.

Technician's Findings and Repair

Technician confirmed B1650 DTC and ordered new seat cushion. Technician did not provide any additional trouble tree results, nor did the technician follow the TSB #07-108-16. DTC information was captured using SSM3 (not SSM4). DTC and FFD were not saved. FSE will collect failed seat cushion and return to the PCC. TR # [REDACTED] will be issued. Attached photos do not indicate any foreign substance on the seat surface or underneath the seat.

Attachments

[REDACTED]

VIN Remainder JF2SJAJC6HH [REDACTED]	Warranty Start Date 02/13/2017	Production Date 12/21/2016	Car Line Forester
Original Engine # [REDACTED]	Trans. Type Desc Continuously Variable Transmission	Model Year 2017	Model Code HFI
Color	Options	Emission Spec	Turbo

JGM

21

C

N

Engine Size

Original Trans #

2.5

